

# COVID-19 a Year Later: Returning to Normal? Or an Emerging New Normal?

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### 2021 Depository Library Council Virtual Meeting

## Poll

What types of policy changes has your library made in response to the pandemic? (select all that apply)

- a. Access to physical materials
- b. Access to reference services
- c. Educational Programing
- d. Outreach
- e. Processing Workflows
- f. My library did not implement any policy changes
- g. Other





What policy changes has your library implemented due to the pandemic which you think will become permanent once the pandemic is over and operations return to normal?

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On balance, has the pandemic postponed large projects (ex. shifting, collection management, cataloging) or provided opportunities to undertake large projects while the building/collection was closed to the public?

- a. Overall the pandemic has delayed or cancelled projects
- b. Overall the pandemic has provided opportunities for projects
- c. The pandemic has had little impact on our projects
- d. The pandemic causes us to delay large projects, but it enabled us to undertake others
- e. N/A No large projects were planned during this period





What are projects or long term plans that your library was forced to postpone or cancel as a result of the pandemic? Conversely, has the pandemic provided opportunities to undertake projects that would not have otherwise taken place?

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## Poll

How has the COVID-19 pandemic affected staffing levels in your library? (select all that apply)

- a. Reduction of work hours
- b. Furloughs
- c. Layoffs
- d. Hiring freeze
- e. Loss of vacant positions
- f. Retirements
- g. Staffing levels have not changed





How are you, or your library, responding to changes in staffing levels? Are the changes temporary? Or are the changes part of a permanent plan? How are you managing these staff challenges?

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What types of depository shipments have you resumed for your library? (select all that apply)

- a. Regular shipments of paper and separates
- b. Maps
- c. Microfiche
- d. Have not resumed shipments
- e. Do not receive tangible depository materials



#### Poll

What types of backlog are you experiencing at your library? (select all that apply)

- a. Processing new material
- b. Shelving
- c. Processing offers to your regional
- d. Regional processing of offers lists





How are you handling the backlog of processing, shelving, withdrawal lists, etc.? What issues have you been experiencing with your backlog of gov docs-related work?





What challenges or topics would you like the Depository Library Council to address?