

How many questions come to LSCM through askGPO?

2019 – 5,387
2020 to 9/30 - 4,496

What can I askGPO?

Ask us anything!

You can ask about the FDLP, cataloging, **govinfo**, how to manage and promote your depository collection, where to find a government publication, training, and more.

askGPO is agency-wide, so we also get questions related to Federal agency & Congressional publishing, passports, and anything GPO handles

Need Help?

<https://www.fdlp.gov/askgpo-training>

- . User manuals with screenshots
- . Short recorded tutorial videos on specific tasks
- . Recorded webinars about askGPO's features and using the site

FDLPoutreach@gpo.gov
or
202-512-1119
(if you just want to talk to someone)

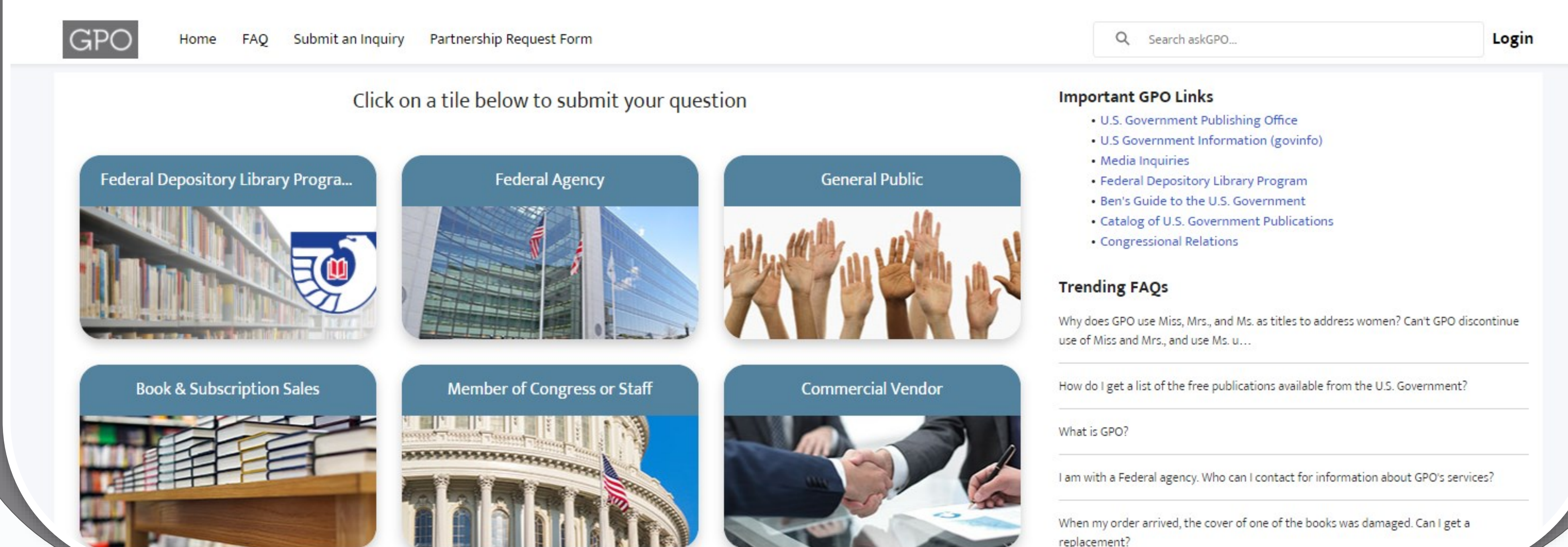
Introducing the new askGPO!

Launch date: August 10, 2020

Platform: Salesforce Lightning

Contact Us

Have a question about services the U.S. Government Publishing Office provides?



Benefits and Features

- . Modern look and feel in a single user platform
- . Fewer categories for more efficient routing!
- . Designed for GPO's customers
- . Platform for you to update your library's Directory entry
- . Consolidates information about Federal depository libraries
- . Depository coordinator can access designation paperwork (if GPO has it)
- . View all your inquiries from the past five years
- . Web forms for depository libraries (claims, anniversary, etc.)
- . Content submission for Federal agencies

Project Contacts

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Contact us at: fdlpoutreach@gpo.gov

Tips

Use the Chrome, Firefox, or Safari browser

Be sure you're logged in (authenticated) when you submit your question – otherwise you will not be able to see it later on the site! (though you will still have an email record of it)

Clear the cache on your browser to make sure you see the newest features

Future Plans

Ongoing rollout of enhancements and bug fixes

Can I have an askGPO account?

If you are the coordinator at a depository library – yes! GPO sent you login credentials on August 10, 2020

If you work at a depository library but are not the coordinator, ask your coordinator to request a login for you

Not sure?

Email fdlpoutreach@gpo.gov for help with account questions