



Spring 2022
Depository Library Council Virtual Meeting
April 11 - 12, 2022 • @DLCVirtual22



The Future CGP and 21st Century Technical Services: What We Learned from You!

Collection and Discovery Services Working Group,
Depository Library Council



Speakers



Jennifer Morgan, Government Documents Librarian, Jerome Hall Law Library, Indiana University



Stephen Kharfen, Supervisory Librarian, LTS, LSCM, GPO



Michael Maben, Cataloging Librarian, Jerome Hall Law Library, Indiana University



Agenda

- Introduction
- Spring 2021 Open Forum: *We Want to Hear From You*
- Fall 2021 Open Forum: *The CGP of the Future*
- Recommendations and Action Items
- Questions and Discussion with FDL Community

2021 Depository Library Council
Virtual Meeting April 21, 2021

Collection and Discovery Services
Open Forum: We Want to Hear From You

Mary Clark, The Library of Virginia
Stephen Kharfen, Government Publishing Office
Jennifer Morgan, Chair, Indiana University

FALL 2021
FEDERAL DEPOSITORY LIBRARY
CONFERENCE
OCTOBER 18-20 • VIRTUAL • #FDLConference

The CGP of the Future

An Open Forum with
The Collection and Discovery Services Working Group,
Depository Library Council



Spring 2021 Open Forum Final Report

Open forums were held in accordance with working group charter to:

- Act as a forum for communications among FDLs, GPO, and other stakeholders in the sphere of Federal government information production, dissemination, and utilization
- Act as a forum for the discussion of major developments in the fields directly impacting the management of FDLP collections and for developing collaborative plans and actions to assist FDLs to incorporate such changes to the operations and workflows

Report on spring 2021 open forum submitted to Council,
<https://www.fdlp.gov/file-repository-item/lessons-learned-depository-library-councils-open-forum-april-21-2021-march-21>

Collection and Discovery Services Open Forum:

We Want to Hear from You

Lessons Learned from Depository Library Council's Open Forum, April 21, 2021

Depository Library Council
Collection and Discovery Services Working Group
March 21, 2022



Polls

Does your library have a dedicated technical services department for government documents?

Overall response rate: 169/294 (57%)

- a. Yes: 27/169 (16%)
- b. No, but we have dedicated technical services staff for government documents: 71/169 (42%)
- c. No: 71/169 (42%)

Has your library recently reorganized your technical services department?

Overall response rate: 158/296 (57%)

- a. Yes: 32/158 (20%)
- b. No, but we are considering it: 18/158 (11%)
- c. No: 108/158 (68%)





Discussion Question

- What should the ideal library technical services department look like in the 21st Century?
 - FDL librarians and staff want more education and training
 - Desire cross-training between technical services and public services librarians and staff
 - Cataloging resources for reference librarians
 - Public services resources for catalogers
 - Electronic resource management: training on weeding electronic materials, cataloging special formats (maps, e-resources), vendor negotiation, software migration
 - Training for public libraries on cataloging/collection development of FDLP documents
 - Training for new librarians: “Gov. Docs for those who don't yet know how to tell what a good question is to ask”





Discussion Question

- What should the ideal library technical services department look like in the 21st Century?
 - Technical services departments need more staff, especially for cataloging government information, digital or special collections
 - It's important to communicate to library administration that even though there might be less print acquisition, the roles of technical services librarians and staff are still necessary, especially with new cataloging, ILS systems, BibFrame, RDA changes, etc.
- Reorganized technical services departments are being renamed:
 - Discovery and Resource Management
 - Discovery Services
 - Cataloging and Metadata Services
 - Collection Support Services





Discussion Question

- What challenges or issues would you like to see the Collection and Discovery Services Working Group address?
 - Ways to obtain money/grants for retrospective cataloging
 - Comparison of LC and NARA collections—what is missing from both
 - Transition to the new version of RDA—information and guidance from GPO
 - How-to guides for various ILS systems
 - Documents Data Miner
 - Ways for consortia to de-duplicate government document records
 - Ways to search new and old SuDoc numbers

GPO Response:

- GPO is in discussion with Documents Data Miner about possible options
- GPO sponsored a webinar on using MarcEdit





Poll

Are you building your depository collection with, or providing access to, digitized historical content? (select all that apply)

Response rate: 148/309 (48%)

- a. Yes, we are building a digital collection with historical content: **31/148 (21%)**
- b. Yes, we provide access to digital historical content: **58/148 (39%)**
- c. Yes, we provide access through links in cataloging records: **107/148 (72%)**
- d. No, but we are considering building a digital collection: **21/148 (14%)**
- e. No, my library is not interested in historical content: **5/148 (3%)**





Discussion Question

- LSCM (Library Services and Content Management) is exploring a new series of item numbers for historical publications. What do you think of this idea?
 - 18 out of 29 responses were favorable
 - Positive comments
 - “Help with consistency”
 - “I love this idea! That’d be great!”
 - Negative comments
 - “Don’t we have enough item numbers?”
 - “Wonder if we need a whole new approach?”





Discussion Question

- What new, or changes to existing, cataloging services and products would you find useful?
 - Offer access to electronic (online) historic publications or catalog records of online historic publications by issuing agency
 - Continue the Catalog Record Distribution Program (CRDP)
 - Improve the Depository Selection Information Management System (DSIMS) to include additional descriptive information associated with item numbers to make selection profile modifications easier
 - Ensure the continuation of the non-GPO Documents Data Miner 3 (DDM3) or create an equivalent federal documents library management tool to replace DDM3
 - Create a tool or mechanism which allows libraries to link their ILSs to the CGP to find, display, and access electronic (online) titles
 - Modernize the *Catalog of U.S. Government Publications* (CGP) to minimize technological glitches and improve overall ease of use





Spring 2021 Report Conclusion

What We Learned

- Federal depository libraries (FDLs) are actively involved with GPO and the FDLP!
- FDLs desire continued training and educational programming to develop skills and expertise
- Specific skills (cataloging, processing, effective management of e-resources) are vital to providing permanent public access to digital U.S. Government information products
- FDLs want an improved CGP

LSCM in Action/Response

- New webinars and webcasts are continually offered in the FDLP academy
- A series of cataloging webinars is not within the scope of what LSCM can offer
- A new information resource (LibGuide – list of cataloging resources) is being created
- “What’s New” page will include major updates that would impact cataloging government documents
- LSCM is currently working on requirements and requesting a budget for a project for a next generation CGP



Fall 2021 Open Forum Final Report

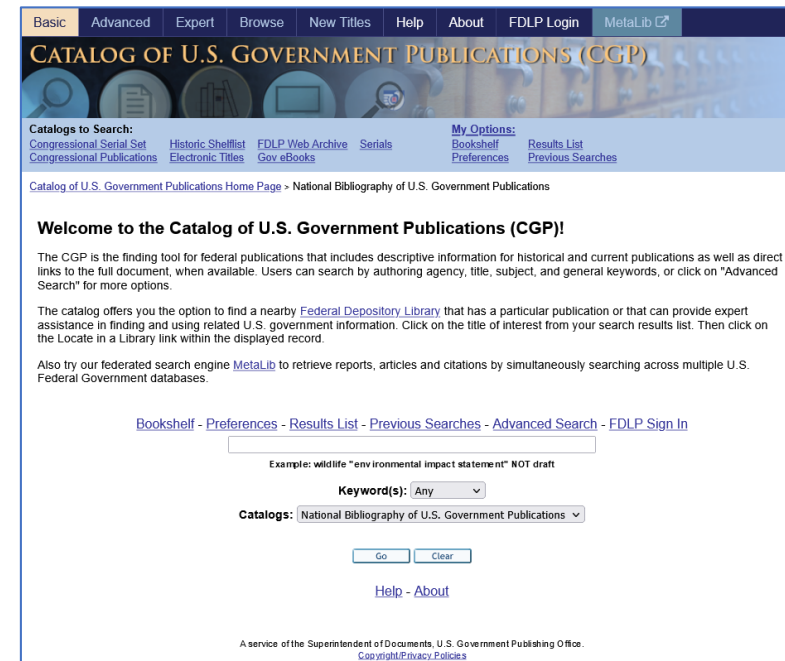
Collection and Discovery Services Open Forum:

The CGP of the Future

Lessons Learned from Depository Library Council's Open Forum, October 20, 2021

Depository Library Council
 Collection and Discovery Services Working Group
 April 6, 2022

Report on fall 2021 open forum submitted to Council,
<https://www.fdlp.gov/file-repository-item/collection-and-discovery-services-open-forum-cgp-future-lessons-learned-april>





Polls

In your position, what is your primary area of responsibility? (select all that apply)

Overall response rate: 116/173 (67%)

- a. Government Information Librarian: 78/116 (67%)
- b. Cataloging/Metadata Services: 59/116 (51%)
- c. Reference: 58/116 (50%)
- d. Collection Development: 49/116 (42%)
- e. Acquisitions: 24/116 (21%)
- f. Instruction: 29/116 (25%)
- g. Preservation/Conservation: 15/116 (13%)
- h. GIS/Data Services: 7/116 (6%)
- i. IT: 4/116 (3%)
- j. Other (please specify in the chat): 13/116 (11%)
- k. 24 responses unaccounted for

How often do you use the CGP?

Overall response rate: 114/175 (65%)

- a. 1-5 times per day: 17/114 (15%)
- b. 6-10 times per day: 10/114 (9%)
- c. 1-5 times per week: 21/114 (18%)
- d. 6-10 times per week: 14/114 (12%)
- e. 1-5 times per month: 39/114 (34%)
- f. 1 time per year: 7/114 (6%)
- g. Do not use: 6/114 (5%)





Discussion

- For what purposes do you access the CGP?

There were many responses to this question, including:

- Find items for library patrons
- Identify shipping list numbers for physical items not yet received
- Find what has been distributed under a given item number
- Find out what format GPO has used for cataloging
- Review New Electronic Titles
- Check for call number changes
- Confirm SuDoc numbers
- Search for PURLS and OCLC numbers

GPO: Laurie Hall commented that “You don’t know how great this makes me feel, since Cindy [Etkins] and I were in on bringing this tool to the GPO in 2006.”





Poll

How do you most often search the CGP? Select your top three methods.

Overall response rate: 116/173 (67%)

- a. Agency name 31/116 (32%)
- b. Conference name 1/116 (0.9%)
- c. Item number 20/116 (17%)
- d. Personal name 6/116 (5%)
- e. Series 15/116 (13%)
- f. Subject 28/116 (24%)
- g. SuDoc number 76/116 (66%)
- h. Technical report number 4/116 (3%)
- i. Title 103/116 (89%)
- j. Other (please specify in the chat) 15/116 (13%)





Discussion

- How do you most often begin your search in the CGP?
 - Response rate: 33% (62 of 189 attendees)
 - Responses by CGP search modes:
 - Advanced (22 | 33%)
 - Basic (12 | 19%)
 - Browse (4 | 7%)
 - Expert (3 | 5%)
 - Specialized catalogs (2 | 3%)
 - Comments
 - “Usually use other databases that search across several indexes. When use the CGP it’s because didn’t find it.”
 - Usually use the CGP only for known items, such as PURLs, prefer WorldCat for researching topics.





Discussion

- What current features and functionality of the CGP do you want to keep in the new CGP?
 - Response rate: 38% (78)
 - Four major categories of answers:
 - Searching (34 | 47%)
 - Record displays (30 | 42%)
 - New features (4 | 6%)
 - Use of records (3 | 4%)
 - Most frequent answers:
 - MARC view (14 | 19%)
 - Search by SuDoc (5 | 7%)
 - Advanced search (4 | 6%)
 - Browsing (4 | 6%)
 - Search by PURLs (4 | 6%)
 - Remember that librarians use CGP differently than general public (4 | 6%)





Poll

Do you currently download
 CGP records into your catalog?

Overall response rate: 43/183 (23%)

- a. Yes: 4/43 (9%)
- b. No: 39/43 (91%)

The screenshot shows the 'Full View of Record' page for a specific CGP record. The record details are as follows:

```

Choose format: Standard | Short | MARC
Record 10 out of 80
FMT BK
LDR nam a2200397Ka 4500
001 000546417
003 OCoLC
005 20030123110653.0
008 020920s2001 inu b f000 0 eng d
035 ja (OCoLC)50637983
0359 ja ocm50637983
037 ja ED 455186 |b ERIC
040 ja GPO |b eng |c GPO
074 ja 0466-A-03 (MF)
074 ja 0466-A-03 (online)
0860 ja ED 1.310/2.455186
1001 ja Siler, Carl R. |0 http://id.loc.gov/authorities/names/n94060593
24510 ja Using historical statistics to teach about World War II |h [microform] / |c By Carl R. Siler.
264 1 ja Bloomington, IN. |b ERIC Clearinghouse for Social Studies/Social Science Education, Indiana University, |c [2001]
300 ja 1 volume.
336 ja text |b txt |2 rdacontent
337 ja microform |b h |2 rdamedia
338 ja microfiche |b he |2 rdacrier
4901 ja ERIC digest. |v EDO-SO-2001-5
500 ja Shipping list no. : 2002.0195-M.
530 ja Also available via Internet from the ERIC web site. Address as 1/23/03: http://www.ericfacility.net/ericdigests/ed455186.html, current access is available via
    PURN.
533 ja Microfiche. |b [Washington, D.C.] : |c Supt. of Docs., U.S. G.P.O., |d [2001] |e 1 microfiche.
650 0 ja World War, 1939-1945 |0 http://id.loc.gov/authorities/subjects/sh85148273 |x Methodology. |0 http://id.loc.gov/authorities/subjects/sh99001902
650 0 ja World War, 1939-1945 |x Study and teaching. |0 http://id.loc.gov/authorities/subjects/sh88003110
7102 ja ERIC Clearinghouse for Social Studies/Social Science Education. |0 http://id.loc.gov/authorities/names/n50008744
830 0 ja ERIC digest (Bloomington, Ind.). |0 http://id.loc.gov/authorities/names/no91007325 |v EDO-SO-2001-5.
85641 |u https://purl.fdlp.gov/GPO/LPS26099
994 ja 11 |b GPO
049 ja GPOO
990 ja GPO99107060
PST3 |0 HOL |1 GPO60-000546417 |n 3 |a DGPO |b NABIB |h ED 1.310/2.455186 |4 National Bibliography
SBL ja NABIB
LOC3 |b NABIB |h ED 1.310/2.455186
ORL ja https://catalog.gpo.gov/F?func=direct&doc_number=000546417&local_base=GPO01PUB
SYS 000546417
  
```





Discussion

- Please tell us about functions and features that you use in your library catalog that you would like to see in the new CGP.
 - **Download/Export Content:** 1) download more than 20 records; 2) export full results in .csv or Excel; 3) export for citation purposes.
 - **Search Results:** 1) display “most relevant” at top; 2) include record results more like this; 3) include what libraries have an item; 4) include “most viewed”; 5) expand number of search results.
 - **Refining of Search Results:** 1) limit by online only or entire catalog; 2) limit results via facets; 3) search within results; 4) limit by government agency, format, or language.
 - **Functionality:** 1) save URLs to searches without long URLs; 2) keep browse by SuDoc number; 3) search by item number or popular name; 4) include variant/outdated SuDoc numbers; 5) program searching and displaying results.





Poll

What types of training would you like LSCM (Library Services and Content Management) to provide for the CGP? (select all that apply)

Overall response rate: 96/189 (51%)

- a. Webinar (live): 84/96 (88%)
- b. Tutorials: 83/96 (86%)
- c. Hands-on training (in person or virtual): 48/96 (50%)
- d. Other (please describe in the chat): 8/96 (4%)
- e. None, I do not want CGP training: 2/96 (2%)





Discussion

- What training materials and topics for the CGP would you like LSCM (Library Services and Content Management) to offer?
 - In addition to live webinars, tutorials, and hands-on training, there is interest in short focused training videos and written instructions
 - Topics of interest include search options and examples, searching “tips and tricks,” advanced and expert searching, “refresh training”
 - Specialized catalogs (esp. the historic shelflist)
 - Provide best practices in *Help* pages, e.g., suggest searches for finding digital documents for library displays or for finding documents for various audiences, age groups, etc.
 - Downloading records directly from the CGP via Z39.50, adding/processing electronic records
 - Tips for teaching patrons to use the CGP





Fall 2021 Report Conclusion

What We Learned

- CGP is used for multiple reasons, e.g., finding U.S. government information products for patrons, managing and developing Federal depository collections, instructing and informing library community stakeholders
- Top three CGP preferred searches: Title, SuDoc, Agency Name
- Advanced Searching, most popular method
- Keep CGP features and functions used by librarians
- Look to library catalogs for other desired features and functions
- FDLs want a variety of training materials and topics

LSCM in Action/Response

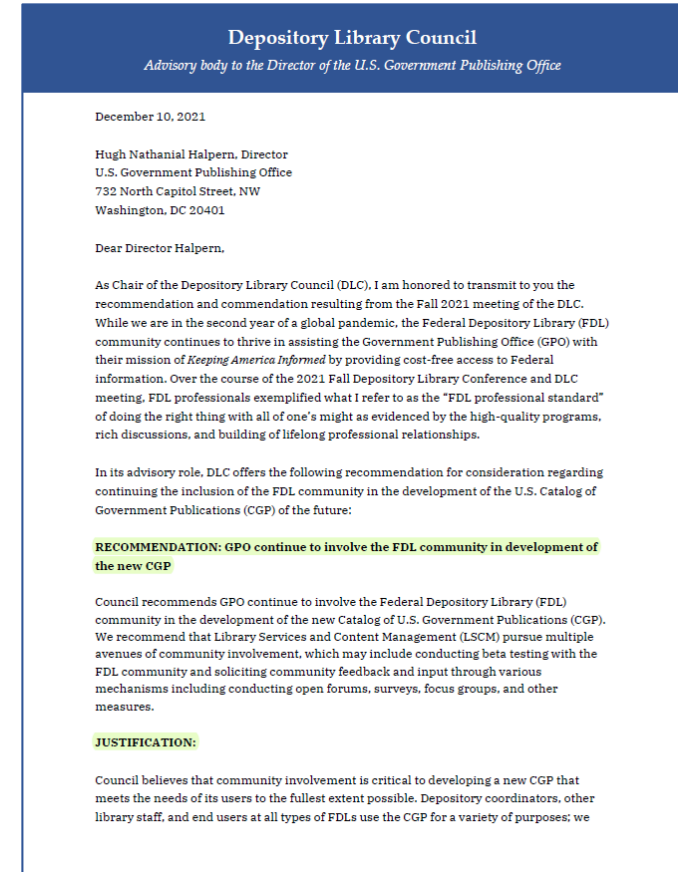
- Updates to the CGP, including new multimedia CGP tutorials, redesigned and enhanced CGP Help and About pages, and a new CGP Data Dashboard
 - Future phases of enhancements will provide more tutorials and additional tips and hints
- As of Oct. 2022, all CGP records as of June 29, 2021 were posted, except for brief bibliographic records in .mrc and MARCXML
 - <https://github.com/usgpo/cataloging-records-all-cgp-utf8>
- GPO welcomes suggestions for CGP enhancements for the current or future CGP
 - Select the category “Suggestion: CGP technical enhancement/MetaLib Resource” in askGPO at: <https://ask.gpo.gov/s/contactsupport>
 - More details of CGP and related resource enhancements will be provided via FDLP News & Events.



Recommendations & Action Items

Recommendation of the Depository Library Council, Fall 2021

- Council recommends GPO continue to involve the Federal Depository Library (FDL) community in the development of the new Catalog of U.S. Government Publications (CGP). We recommend that Library Services and Content Management (LSCM) pursue multiple avenues of community involvement, which may include conducting beta testing with the FDL community and soliciting community feedback and input through various mechanisms including conducting open forums, surveys, focus groups, and other measures.
- CDSWG is eager to collaborate with GPO and lead additional efforts to facilitate communication between LSCM and the FDL community in order to solicit feedback, ideas, and suggestions during the development of the new Catalog of U.S. Government Publications.





Questions and Discussion



Please ask questions
in the chat



Further thoughts?

GPO Who We Are How To Work With Us Explore and Research Contact Us

Contact Us

Have a question about services the U.S. Government Publishing Office provides?

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Click on a tile below to submit your question

- Federal Depository Library Program
- Federal Agency
- General Public
- Book & Subscription Sales
- Member of Congress or Staff
- Commercial Vendor

Important GPO Links

- U.S. Government Publishing Office
- U.S. Government Information (govinfo)
- Media Inquiries
- Federal Depository Library Program
- Federal Depository Library Directory
- Ben's Guide to the U.S. Government
- Catalog of U.S. Government Publications
- Congressional Relations
- Office of the Inspector General
- Help About This Page

Trending FAQs

- How do I apply for jobs listed in the "Plum Book"?
- When will the Code of Federal Regulations (CFR) be published on govinfo?
- How do I get a list of the free publications available from the U.S. Government?
- Is there a formula I can use to estimate the size of my documents collection?
- Are depository libraries obligated to provide free printing?

f t i y p in

U.S. GOVERNMENT PUBLISHING OFFICE
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If you think of something later that you would like to ask or share with the DLC Collection & Discovery Services Working Group, use **askGPO** (<https://ask.gpo.gov/>)

- Select the Federal Depository Library Program tile
- Fill out form
- Select Category → “Suggestion: CGP technical enhancement/MetaLib Resource”
- Please include “*Follow-up to DLC CDSWG Program*” in your message