



The National Collection Strategic Plan and the National Collection Service Areas

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Closed Request for Comments Record

TOPIC: National Collection Strategic Plan

PROPOSAL: [Draft National Collection of U.S. Government Public Information Strategic Plan for FY 2023 – FY 2027](#)

COMMENTS: Comment Period Closed

DEADLINE: Thursday, July 28, 2022

FOR MORE INFORMATION: [National Collection](#) webpage on FDLP.gov

NOTICE: [Request for Comments: National Collection Strategic Plan](#) (June 27, 2022)

COMMENTS RECEIVED:

- [Comments from the Depository Library Council](#) (July 18, 2022)
- [Report on Public Comments Received](#) (September 5, 2022)

REVISED PLAN: [National Collection of U.S. Government Public Information Strategic Plan for FY 2023 – FY 2027](#) (Final: September 1, 2022)



National Collection Strategic Plan

- Focus is building and curating the National Collection thereby ensuring the public's right to free, equitable, and convenient access to the past and present public Government information resources.
- Additional focus is given to transforming the LSCM business unit into a primarily digital content and services organization.



Long-term Goals

- The Catalog of U.S. Government Publications (CGP) will be a comprehensive index of Federal Government public information.
- The CGP will be a union catalog of Federal depository library holdings.
- The tangible holdings in Federal depository libraries will have digital versions accessible through the CGP.
- The digital components of the National Collection not held by GPO partners will be accessible through GovInfo.
- The preserved National Collection will fulfill the Government's obligation for permanent public access to its information.



Goals

Organizational Goals (6 objectives)

- Create an organizational infrastructure that is “digital first”
- Ensure LSCM has the necessary positions, and employees who have the necessary knowledge and skills to perform successfully, for a modern organization

National Collection Goals (25 objectives)

- Enhance the customer experience
- Increase access to Government information
- Strengthen user confidence in online Government information
- Increase services to Federal depository libraries
- Increase interactions with Federal agencies and depository libraries



Profile of who provided Public Comments

- Six submissions were received during the 30-day comment period.
- Respondents self-identified as:
 - Regional depository coordinators (2);
 - Depository coordinators from selectives (2);
 - Association/organization (1); and
 - Other: public library staff from non-depository (1).
- Four from Academic, general libraries, 2 from public libraries (1 from non-FDL)



I _____ the National Collection Strategic Plan.

- Like
- Need to know more about
- Am neutral about
- Am unsure about
- Have some reservations about
- Do not like

- (4)** Respondents **liked** the National Collection Strategic Plan
- (2)** Respondents were **neutral** about the National Collection Strategic Plan

The 2 neutral responses were from regional depository coordinators at academic, general libraries.



Objectives added as a result of comments

National Collection

- Increase the findability of Congressional oversight resources in the CGP and GovInfo (Goal 1)
- *Develop flexible, custom metadata, which is needed for discovery and access, and investigate new options for delivery of metadata and bibliographic records (Goal 1)*
- Develop a strategic plan and service framework for the National Collection Service Areas (Goal 4)



LSCM Goals for FY2023

- Improve the customer service experience
- Modernize Technology
- Increase access to Government information
- Undertake organizational improvements
- Task Force Report Assessment & Next Steps



LSCM Priorities

LTS FY2023

- GitHub
- Agency Outreach
- LSCM Pilot Projects 1 & 2
- RDA
- Integrated Library System project

Projects & Systems FY2023

- Onboarding new Chief
- Integrated Library System project
- Ben's Guide to the U.S. Government
- FDLP eXchange enhancements
- FDLP Data Manager
- Digitization projects
- FDLP Web Archive



FDSS FY2023 Priorities

- Outreach and Communication Strategic Planning
 - Regional Servicing Model
 - Communication plan
 - Proactive outreach strategy
- Education and Training
 - FDLP Academy
 - LibGuides
- Customer Service
 - Continuing askGPO development and maintenance
 - Knowledge management and documentation



Superintendent of Documents Policies

- Regional Depository Libraries Selecting Solely Online Materials
- Government Publications Authorized for Discard by Regional Depository Libraries



National Collection Service Areas (NCSA)

Kate Pitcher, Chief, Federal Depository Support Services, LSCM, GPO



Agenda

- Definition & Goals
- Maps
- Web pages
- NCSAs quarterly meetings with regionals
- Regional Servicing Model



National Collection Service Areas (NCSA)

Definition

National Collection Service Areas (NCSA) group Federal depository libraries into **four** regions as a means of ensuring **geographically-dispersed permanent public access** to Federal Government information products, **sharing resources** among depository libraries, and **receiving services** from GPO's Library Services and Content Management (LSCM).

In 2015, Joint Committee on Printing (JCP) specified there **be no fewer** than **four** geographically-dispersed tangible copies of a publication in the FDLP.



National Collection Service Areas (NCSA)

Goals

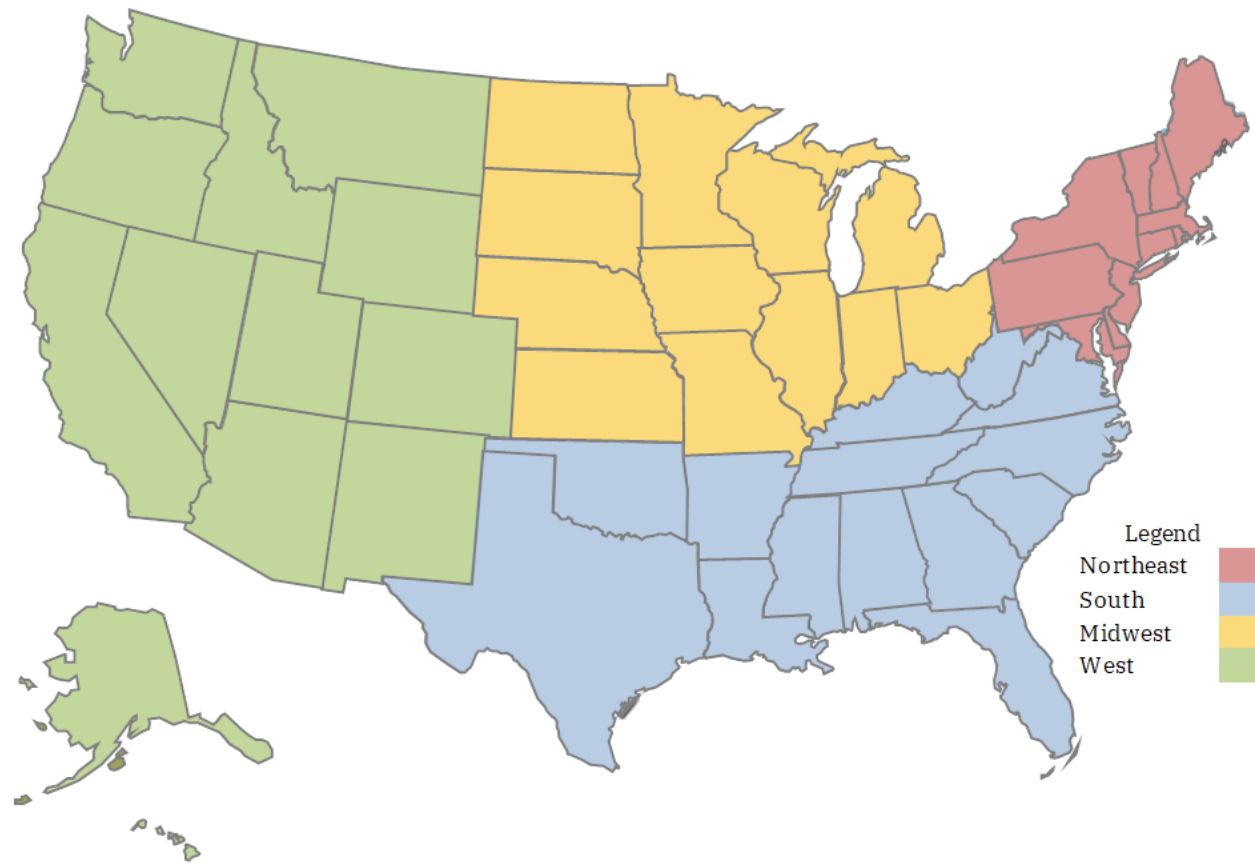
National Collection Service Areas (NCSA) group Federal depository libraries to...

- Improve opportunities for regional collecting and weeding flexibilities.
- Ensure **adequate tangible copies** for access.
- Localized services to depository libraries and NCSAs.
- Foster collaboration among depository libraries in service areas.



Map of NCSAs

Northeast
South
Midwest
West





NCSA web pages

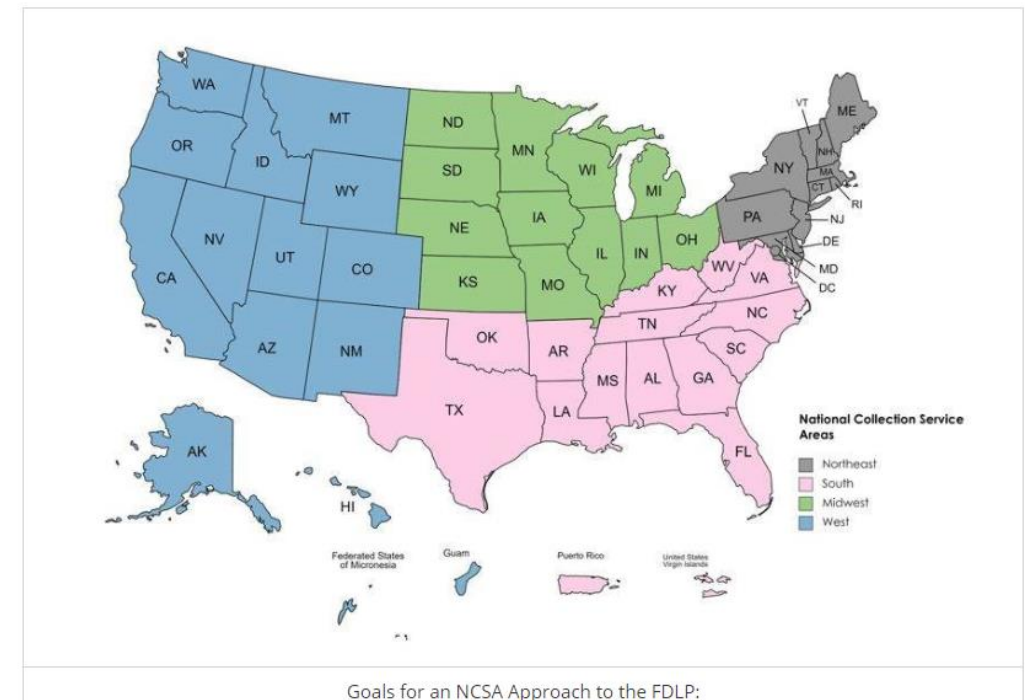
<https://www.fdlp.gov/about-the-fdlp/national-collection-service-areas>

National Collection Service Areas

Last Updated: October 05, 2022 Published: February 17, 2022

National Collection Service Areas (NCSA) group Federal depository libraries into four regions as a means of ensuring geographically-dispersed permanent public access to Federal Government information products, sharing resources among depository libraries, and receiving services from GPO's Library Services and Content Management (LSCM). In 2015, Joint Committee on Printing (JCP) specified there be no fewer than four geographically-dispersed tangible copies of a publication in the FDLP.

The Superintendent of Documents used a modified Census region map to create four National Collection Service Areas: [Midwest](#), [Northeast](#), [South](#), and [West](#).





Quarterly NCSA Meetings

- Facilitated by LSCM
- 2022 meetings – February, April, July, and October (REGIL meeting at FDL Conference)
- **Purpose:**
 - Provide opportunities for regionals to collaborate on collection development projects in the newly defined NCSAs
 - GPO provides status updates on:
 - Microfiche discontinuation
 - Preservation Steward agreements
 - Print Selectors
 - Regional copies



Some Takeaways

- LSCM actively working on outreach and recruitment of Preservation Stewards partnerships
 - Identified possible candidates in different NCSAs during spring and summer 2022
 - Meetings held with interested depositories
 - More outreach planned for upcoming FY2023
- In process of updating Regional Online Selections Policy
- LSCM will need to continue outreach to depositories to update SHAs and note where regional copies are held



National Collection Strategic Plan

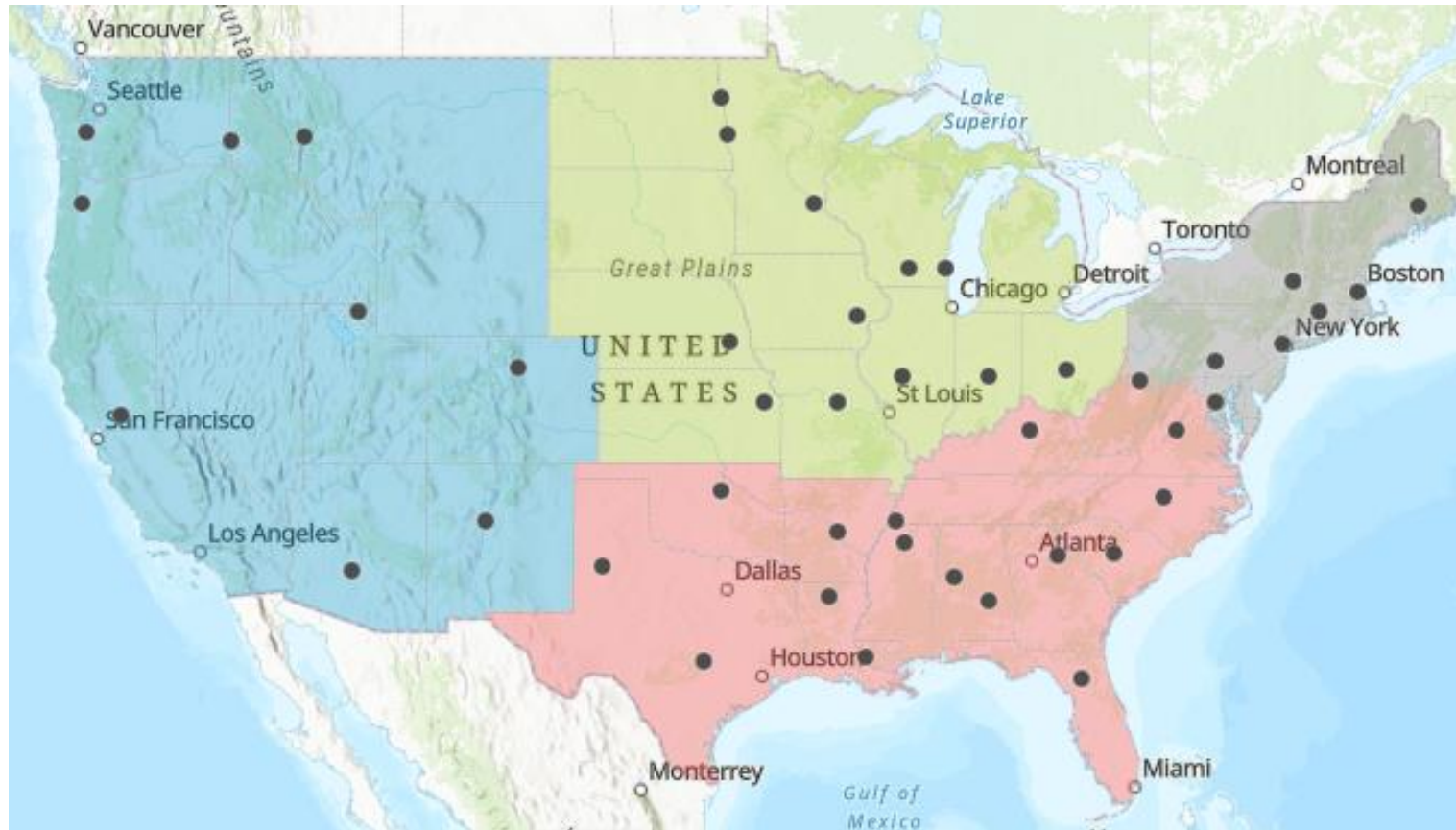
GOAL 4: INCREASE SERVICES TO FEDERAL DEPOSITORY LIBRARIES

- Objective 1:** Explore and develop scenarios for how deposit of digital Government publications to depository libraries might work.
- Objective 2:** Conduct a collection and bibliographic assessment pilot to determine if user needs are met by the depository library collection. Document the procedures and operationalize this service.
- Objective 3:** Investigate how LSCM can better support the relocation of depository materials to Federal depository libraries.
- Objective 4:** Digitize the Silver-Halide microfiche that was distributed through the FDLP. Begin by conducting a pilot to establish and document procedures.

Objective 6: Develop a strategic plan and service framework for the National Collection Service Areas.



NCSA Service Framework





Regional Servicing Model

A new customer service model which deploys LSCM staff in NCSAs throughout the U.S. to better service customer libraries in the Federal Depository Library Program.

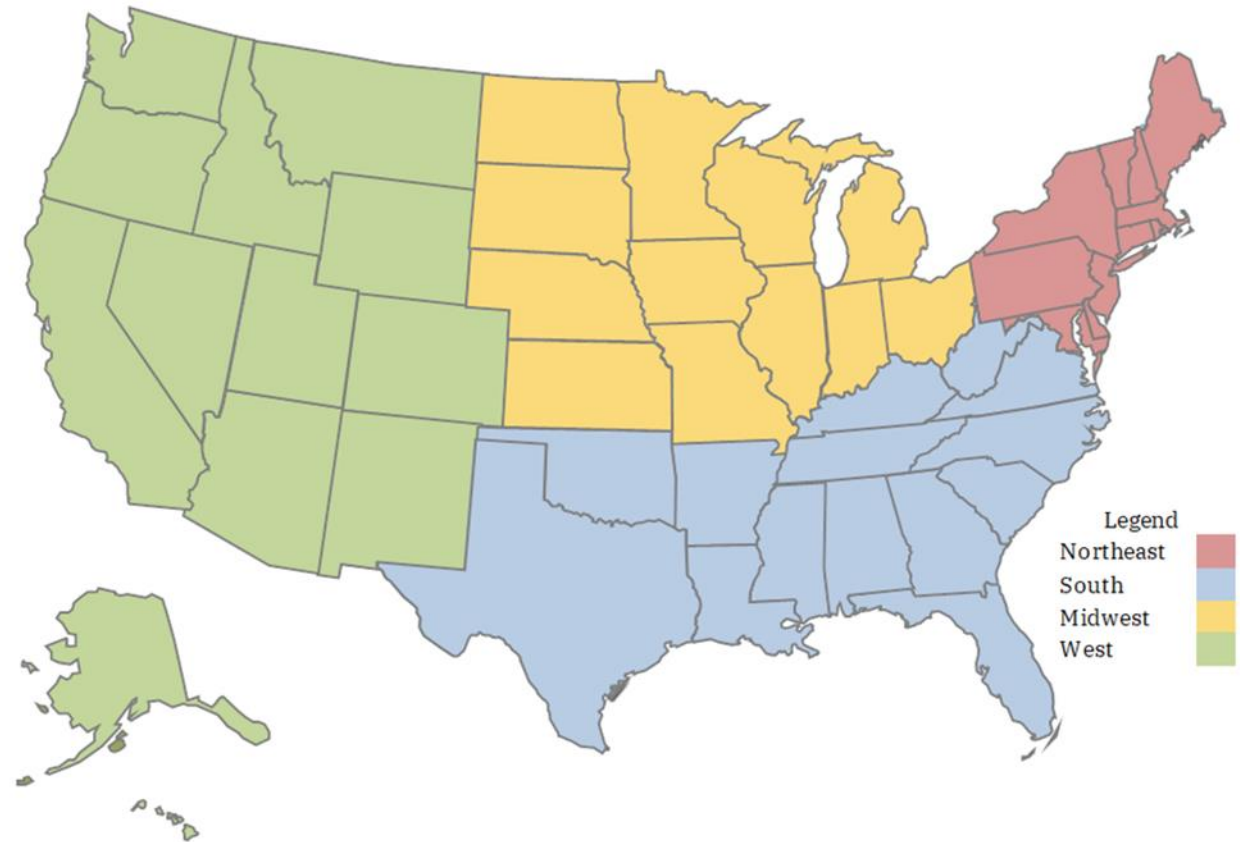
What might this look like?

- More proactive outreach to regionals and selectives across the FDLP
- Increased opportunities for training and consultation on-site in depositories
- Increased collaboration with regionals to assist selectives in depository operations



Possible model

- Outreach librarians and user support librarians designated for each NCSA to work with regionals and selectives by:
 - Visiting and consulting with depositories
 - Providing on-site or virtual training
 - Attending state and regional meetings on behalf of GPO





FY2023 FDSS priorities

- Development of outreach and communication strategic plan
 - Outreach strategy for working within the 4 NCSAs:
 - Assessing needs of regionals and selectives
 - Developing communication plan
 - GPO staffing to support the four NCSAs and the depositories
 - Providing training and on-site consultation as appropriate, working with regionals
 - Implementation and rollout
- Development of FDLP Academy educational programming
 - Hiring of education specialist to develop curriculum and training courses



Long-term

- Collaborative collection development among libraries in NCSAs
- Preservation opportunities
- Shared training opportunities



Q&A

Thank you!

For any follow-up questions, please contact:

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