

# National Library of Medicine



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August 2, 2012

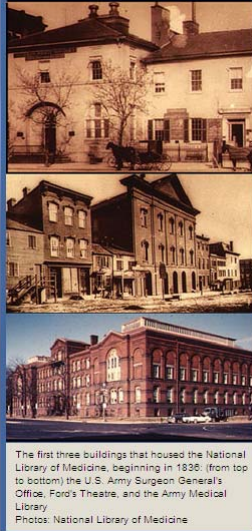
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## Agenda

- NLM Overview
- Customer Service/Question Types
- Resources

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## Intro



The first three buildings that housed the National Library of Medicine, beginning in 1830: (from top to bottom) the U.S. Army Surgeon General's Office, Ford's Theatre, and the Army Medical Library.  
Photos: National Library of Medicine

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## World's Largest Medical Library

- 17 million items
- 150 languages
- 50 miles of bookshelves



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## Sampling of Employee Backgrounds

- Library & Information Science
- Medicine
- Computer Science
- Bioinformatics
- Information Technology
- Mathematics
- Engineering
- Molecular Biology
- Linguistics
- Toxicology
- History
- Liberal Arts



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## Who Uses Us

- Researchers/scientists
- Health professionals
- Librarians
- Students
- Teachers
- Historians
- Public
- Millions of users from around the world each day



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## Examples of Research & Development

- Personal health record
- Disaster management info & communication
- Tools to study genes and their role in disease
- The Visible Human Project

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## What makes us different from many biomedical reference services?

- Large volume (FY11)
  - Over 93,000 questions
- Answering questions regarding our own products and services
- Supporting those products and services
- Feedback into product improvement
- Diverse and international customers
- Many first-time, one-time customers asking repetitive questions

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## Reference and Customer Service

### 1<sup>st</sup> level - Contract Staff

- First line defense for customer service
- 15 minute limit
- Telephone & e-mail
- Handle 76% of all questions from offsite
- Refer others to reference staff

### 2<sup>nd</sup> level - Reference Staff

- Provide expert service
- Create & modify tools
- Reference questions from NLM staff
- Special projects

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## Questions!

*I would like to find the longest surviving renal transplant patient. I am aware of a patient transplanted in April 1971 and would like to know if any are known to have survived longer, urology.*

*Would you please help me find a list of all allowed CC/MCC Complication comorbidities and major CC's. I've found the list of DRGs, just not the list of cc/mccs.*

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# All kinds of questions!

*Can I sell my body after I die*

*If a person has one testicle will he get one baby girl*

*I am a paramedic student in Toronto, Ontario Canada. Part of my rotation was spent in the ICU and CCU. I noticed that most of the nurses carried a little red book with them as a reference book. Could you please tell me the name of this reference book, how much it costs, and where I might buy a copy of it?*

*The bride is middle-aged, newly wed and is about to lose her groom. She had no history of snoring prior to being married. She has tried "everything" including surgery. Could she be allergic to her husband? Could this be psychological because she married for convenience?*

## Resources: PubMed

The screenshot shows the PubMed website interface. At the top, there is a navigation bar with "NCBI Resources" and "How To" links. Below this is the PubMed logo and a search bar with a "Search" button. The main content area features a "PubMed" heading and a brief description: "PubMed comprises more than 21 million citations for biomedical literature from MEDLINE, life science journals, and online books. Citations may include links to full-text content from PubMed Central and publisher web sites." Below this, there are three columns of links: "Using PubMed" (including Quick Start Guide, Full Text Articles, FAQs, Tutorials, and New and Noteworthy), "PubMed Tools" (including Mobile, Citation Matcher, Batch Citation Matcher, Clinical Queries, and Topic-Specific Queries), and "More Resources" (including MeSH Database, Journals in NCBI Databases, Clinical Trials, E-Utilities, and LinkOut).

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# Resources: PubMed

The screenshot shows the PubMed website interface. At the top, there is a navigation bar with "NCBI Resources" and "How To" links, and a "My NCBI Sign In" link. Below this is the PubMed logo and a search bar with a "Search" button. The main content area features a large image of a book and the text: "PubMed comprises more than 21 million citations for biomedical literature from MEDLINE, life science journals, and online books. Citations may include links to full-text content from PubMed Central and publisher web sites." Below this, there are three columns of links: "Using PubMed" (including Quick Start Guide, Full Text Articles, FAQs, Tutorials, and New and Noteworthy), "PubMed Tools" (including Mobile, Citation Matchers, and Specific Queries), and "More Resources" (including MeSH Database, Journals, Clinical Trials, E-Utilities, and LinkOut).

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# Resources: MedlinePlus

The screenshot shows the MedlinePlus website interface. At the top, there is the MedlinePlus logo with the tagline "Trusted Health Information for You" and the text "A service of the U.S. National Library of Medicine NIH National Institutes of Health". Below this is a navigation bar with links for "About MedlinePlus", "Site Map", "FAQs", "Contact Us", and a "ESPAÑOL" button. A search bar with a "GO" button is also present. The main content area features a large green banner with a photo of a man and a woman walking in a park, and the text: "Stay in shape this summer! Find tips for getting active on our Exercise and Physical Fitness page." Below the banner are three green buttons: "→ Health Topics", "→ Drugs & Supplements", and "→ Videos & Cool Tools".

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# The NIH MedlinePlus Magazine



- The latest and most authoritative medical and health care information from the National Institutes of Health (NIH), as featured online on the MedlinePlus Web site
- Quarterly guide for patients and their families
- FREE subscription

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# Resources: Clinical Trials

The image is a screenshot of the ClinicalTrials.gov website. At the top, there is a navigation bar with links for 'Home', 'Search', 'Study Topics', and 'Glossary'. Below this is a search bar. The main content area is divided into several sections. On the left, there are three main sections: 'Search for Clinical Trials', 'Investigator Instructions', and 'Background Information'. The 'Search for Clinical Trials' section includes a text box that says 'Find trials for a specific medical condition or other criteria in the ClinicalTrials.gov registry. ClinicalTrials.gov currently has 129,819 trials with locations in 179 countries'. The 'Investigator Instructions' section says 'Get instructions for clinical trial investigators/sponsors about how to register trials in ClinicalTrials.gov. Learn about mandatory registration and results reporting requirements and US Public Law 110-85 (FDAAA)'. The 'Background Information' section says 'Learn about clinical trials and how to use ClinicalTrials.gov, or access other consumer health information from the US National Institutes of Health'. On the right side, there is a sidebar with 'Resources' and 'Study Topics'. The 'Resources' section includes links for 'Understanding Clinical Trials', 'What's New', and 'Glossary'. The 'Study Topics' section includes links for 'List studies by Condition', 'List studies by Drug Intervention', 'List studies by Sponsor', and 'List studies by Location'. At the bottom of the sidebar, there is a small logo for 'NIH' and a text box that says 'This site complies with the HHS Code of Federal Regulations for trustworthy health information: verify here'.

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**ClinicalTrials.gov**  
A service of the U.S. National Institutes of Health

Home Search Study Topics Glossary

Search

ClinicalTrials.gov is a registry and [results database](#) of federally and privately supported clinical trials conducted in the United States and around the world. ClinicalTrials.gov gives you information about a trial's purpose, who may participate, locations, and phone numbers for more details. This information should be used in conjunction with advice from health care professionals. [Read more...](#)

**Resources:**

- [Understanding Clinical Trials](#)
- [What's New](#)
- [Glossary](#)

**Study Topics:**

- [List studies by Condition](#)
- [List studies by Drug Intervention](#)
- [List studies by Sponsor](#)
- [List studies by Location](#)

**Search for Clinical Trials**

Find trials for a specific medical condition or other criteria in the ClinicalTrials.gov registry. ClinicalTrials.gov currently has **129,169 trials** with locations in **179 countries**.

**Investigator Instructions**

Get instructions for clinical trial investigators/sponsors about how to register trials in ClinicalTrials.gov. Learn about mandatory registration and results reporting requirements and US Public Law 110-85 (FDAAA).

**Background Information**

Learn about clinical trials and how to use ClinicalTrials.gov, or access other consumer health information from the US National Institutes of Health.

 This site complies with the [HONcode standard](#) for trustworthy health information: [verify here](#).

**ClinicalTrials.gov**  
A service of the U.S. National Institutes of Health

Home Search Study Topics Glossary

Search

List Results Refine Search Results by Topic Results on Map Search Details

Found **6329** studies with search of: **Studies With Results**

[Hide studies that are not seeking new volunteers.](#)

[Hide studies with unknown recruitment status.](#)

[Display Options](#)

Rank	Status	Study
1	Terminated <a href="#">Has Results</a>	<a href="#">Phase III Randomized Study of Lucinactant in Full Term Newborn Infants With Meconium Aspiration Syndrome</a> Condition: Meconium Aspiration Interventions: Drug: Lucinactant; Other: Standard Care
2	Completed <a href="#">Has Results</a>	<a href="#">BAY43-9006 - Phase II in Advanced Breast Cancer</a> Conditions: Breast Neoplasms; Breast Cancer Intervention: Drug: Sorafenib (Nexavar, BAY43-9006)
3	Completed <a href="#">Has Results</a>	<a href="#">Effects of Exenatide and Insulin Glargine in Subjects With Type 2 Diabetes</a> Condition: Type 2 Diabetes Mellitus Interventions: Drug: exenatide; Drug: Insulin glargine
4	Completed <a href="#">Has Results</a>	<a href="#">Effectiveness of D-Cycloserine as an Aid to Enhance Learning for Individuals With OCD Receiving Behavior Therapy</a> Condition: Obsessive-Compulsive Disorder Interventions: Drug: seromycin; Behavioral: Behavior Therapy
5	Completed <a href="#">Has Results</a>	<a href="#">Ophthalmologic Safety Study of Pramipexole IR Versus Ropinirole in Early Parkinson's Disease Patients</a> Condition: Parkinson Disease

# Basic Information

**ClinicalTrials.gov**  
A service of the U.S. National Institutes of Health

Home Search Study Topics Glossary

Search

Study 1 of 6329 for search of: **Studies With Results**

← Previous Study [Return to Search Results](#) Next Study →

[Full Text View](#) [Tabular View](#) **Study Results** [Related Studies](#)

**Phase III Randomized Study of Lucinactant in Full Term Newborn Infants With Meconium Aspiration Syndrome**

**This study has been terminated.**  
( Slow enrollment and administrative reasons )

Study NCT00004500 Information provided by Discovery Laboratories

First Received on October 18, 1999. Last Updated on May 1, 2012 [History of Changes](#)  
Results First Received: April 2, 2012

<b>Study Type:</b>	Interventional
<b>Study Design:</b>	Allocation: Randomized; Endpoint Classification: Safety/Efficacy Study; Intervention Model: Parallel Assignment; Masking: Open Label; Primary Purpose: Treatment
<b>Condition:</b>	Meconium Aspiration
<b>Interventions:</b>	Drug: Lucinactant Other: Standard Care

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# Resources: Environmental Health

U.S. Department of Health & Human Services  
**Environmental Health & Toxicology**  
National Library of Medicine  
National Institutes of Health

SIS Home About Us Site Map & Search SIS News Contact Us

Search This Site

Find information about...  
Especially for...  
Search TOXNET® Databases...  
Other Professional Resources...  
Resources for the Public...  
Enviro-Health Links...  
Guides & Tutorials...  
Quick Tours...

**Risk Assessment**

Search Our Web Site  
[Search] (e.g. climate change)

**A to Z Index of Resources**  
A B C D E F G H I  
J K L M N O P Q R  
S T U V W X Y Z

**About TEMIP**  
Toxicology & Environmental Health Information Program  
Which Resource Should I Use?  
Contact Us: Provide Feedback

**For information about...**  
**Integrated Risk Information System (IRIS)**  
IRIS is developed by the U.S. Environmental Protection Agency (EPA). It contains carcinogenic and non-carcinogenic health risk information on over 500 chemicals.  
**International Toxicity Estimates for Risk (ITER)**  
ITER focuses on hazard identification and dose-response assessment for human health. The database provides a table of comparisons of international risk assessment information.  
**Hazardous Substances Data Bank**  
Toxicity data for over 5,000 potentially hazardous chemicals. The data are fully referenced and reviewed by a Scientific Review Panel.

**Search TOXNET**  
TOXNET - Collection of databases on hazardous chemicals, toxic releases, and environmental health.  
(e.g. mercury, asbestos)

**In the Spotlight**  
LiverTox Database  
Risk Assessment Information from the NLM  
Enviro-Health Links: Toxicogenomics  
Which Resource Should I Use?

**Stay Connected**  
Join the Listserv  
Subscribe to RSS  
Follow us on Twitter  
Bookmark and share

**News & Events**  
SIS News  
Calendar of Events

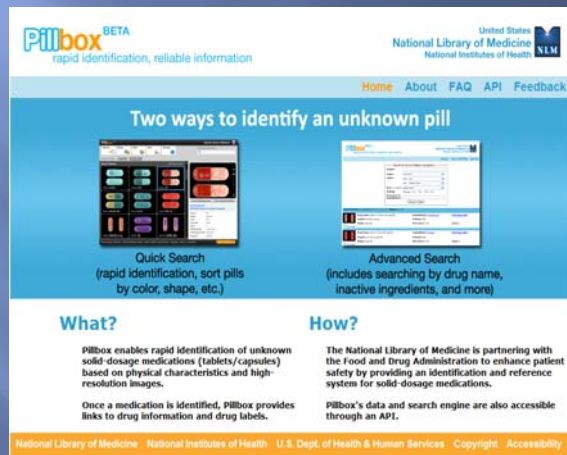
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# NLM Drug Information Portal



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# Pillbox



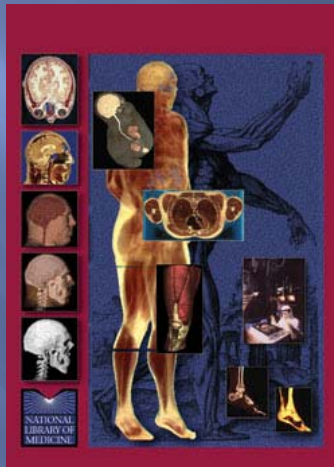
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## Resources: History of Medicine



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## Resources: Visible Human Project



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## Resources: Mobile Apps and Sites



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## NLM Database Assistance

- Training Manuals: PubMed, and TOXNET
  - [http://www.nlm.nih.gov/pubs/web\\_based.html](http://www.nlm.nih.gov/pubs/web_based.html)
  - <http://sis.nlm.nih.gov/enviro/manuals.html>
- PubMed Help/FAQ and Tutorial
  - <http://pubmed.gov> (Using PubMed)
- NLM Fact Sheets
  - <http://www.nlm.nih.gov/pubs/factsheets/factsheets.html>
- Help Links for TOXNET Databases
  - [http://sis.nlm.nih.gov/toxnet\\_faq.html](http://sis.nlm.nih.gov/toxnet_faq.html)

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# Questions?

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[custserv.nlm.nih.gov](mailto:custserv.nlm.nih.gov)

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