

FDLP Forecast Study Data Report

Library Forecast Question 6



REVISED JUNE 26, 2013

Question 6 of the Library Forecast Questionnaire asked depository libraries: “Is there a distinct user group(s) in your library that prefers tangible (this includes paper, microfiche, maps, compact discs and audio visual materials) government information? (Examples include but should not be limited to: Historians, Users of the Congressional Record, Professors, Small-business owners.)” This report documents the data gathered from this question. Please note: totals may not always equal 100% due to rounding.

The data report, [Overall High-Level Quantitative Data for Library Forecast Questionnaires](#), is available for viewing.

The results are presented by:

- Library Type
 - Academic General
 - Academic, Community College
 - Academic, Law Library
 - Federal Agency Library
 - Federal Court Library
 - Highest State Court Library
 - Public Library
 - Service Academy
 - Special Library
 - State Library
- Library Size
 - Large = > 1,000,000 volumes
 - Medium = 250,000 – 1,000,000 volumes
 - Small = < 250,000 volumes
- Depository Type
 - Regional
 - Selective
- Cross-tabulated by Library Size and Depository Type
- Cross-tabulated by Library Type and Depository Type

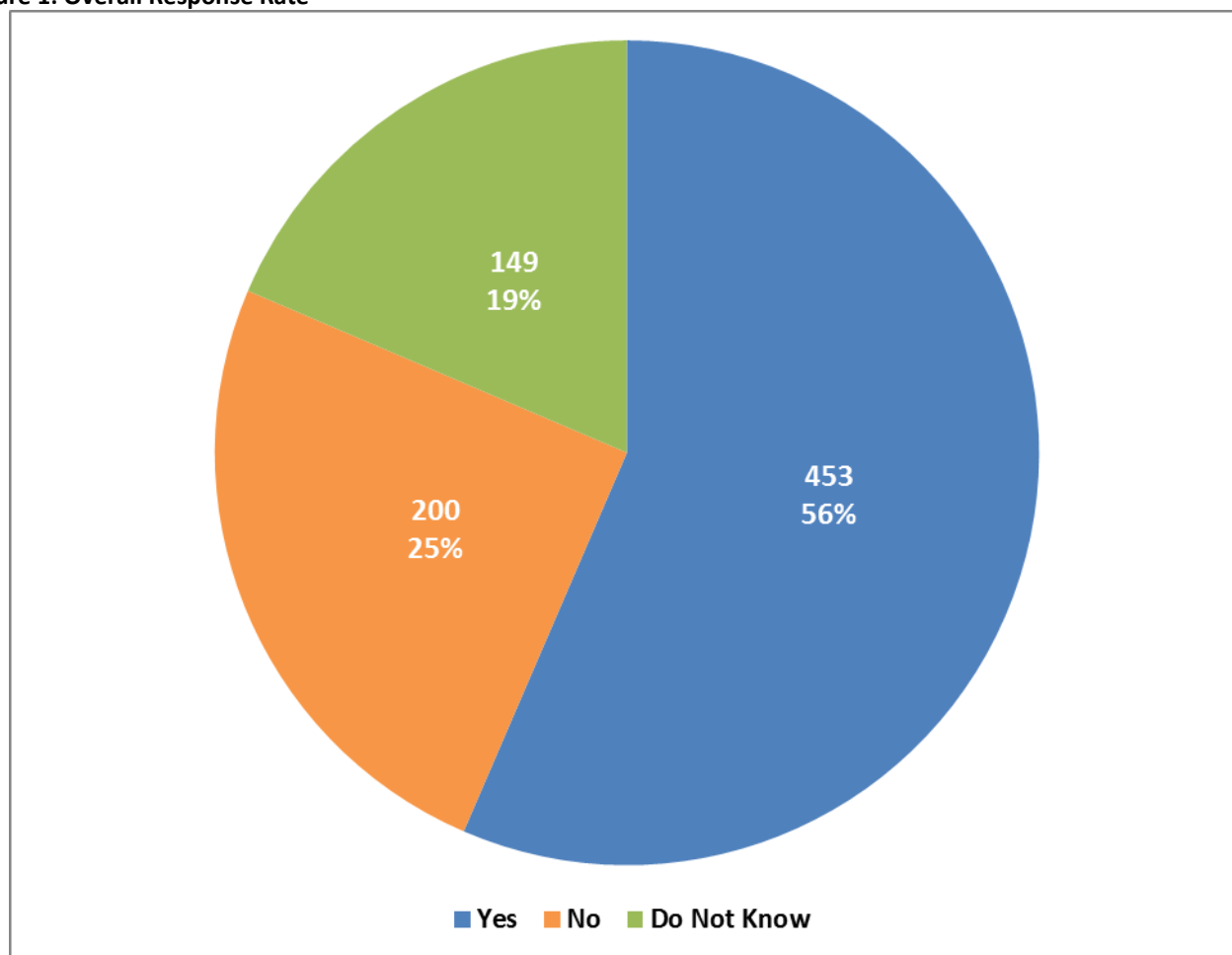
PRESENTATION OF QUANTITATIVE RESULTS

Question 6 asked, “Is there a distinct user group(s) in your library that prefers tangible (this includes paper, microfiche, maps, compact discs and audio visual materials) government information?” The response options were:

- 1) do not know
- 2) no
- 3) yes (Please identify user group(s))

Of the 802 respondents to Library Forecast Question 6, 453 (56%) responded “yes,” 200 (25%) responded “no,” and 149 (19%) responded “do not know.”

Figure 1: Overall Response Rate



The majority of responses to Question 6 were “yes.” For the purpose of highlighting user groups that prefer tangible government information, the analysis of Question 6 will mainly focus on “yes” responses and the user groups described in those responses.

Figure 2 illustrates response rates by library type for all 802 respondents.

Service Academies had the highest “yes” response rate (100%), followed by Highest State Court Libraries (69%).

Figure 2: Response Rates by Library Type

Library Type	Yes		No		Do not know		Total Freq	Total %
	Freq	%	Freq	%	Freq	%		
Academic General	243	55%	121	27%	81	18%	445	100%
Academic, Community College	11	32%	18	53%	5	15%	34	100%
Academic, Law Library	73	67%	22	20%	14	13%	109	100%
Federal Agency Library	11	61%	7	39%	0	0%	18	100%
Federal Court Library	4	67%	2	33%	0	0%	6	100%
Highest State Court Library	18	69%	3	12%	5	19%	26	100%
Public Library	68	59%	17	15%	31	27%	116	100%
Service Academy	2	100%	0	0%	0	0%	2	100%
Special Library	5	63%	1	13%	2	25%	8	100%
State Library	18	47%	9	24%	11	29%	38	100%
Grand Total	453	56%	200	25%	149	19%	802	100%

Figure 3 illustrates “yes” responses by library type for all 802 respondents.

Academic General Libraries had the highest number of “yes” responses, with 243, followed by Academic, Law Libraries with 73 and Public Libraries with 68.

Figure 3: Yes Responses by Library Type

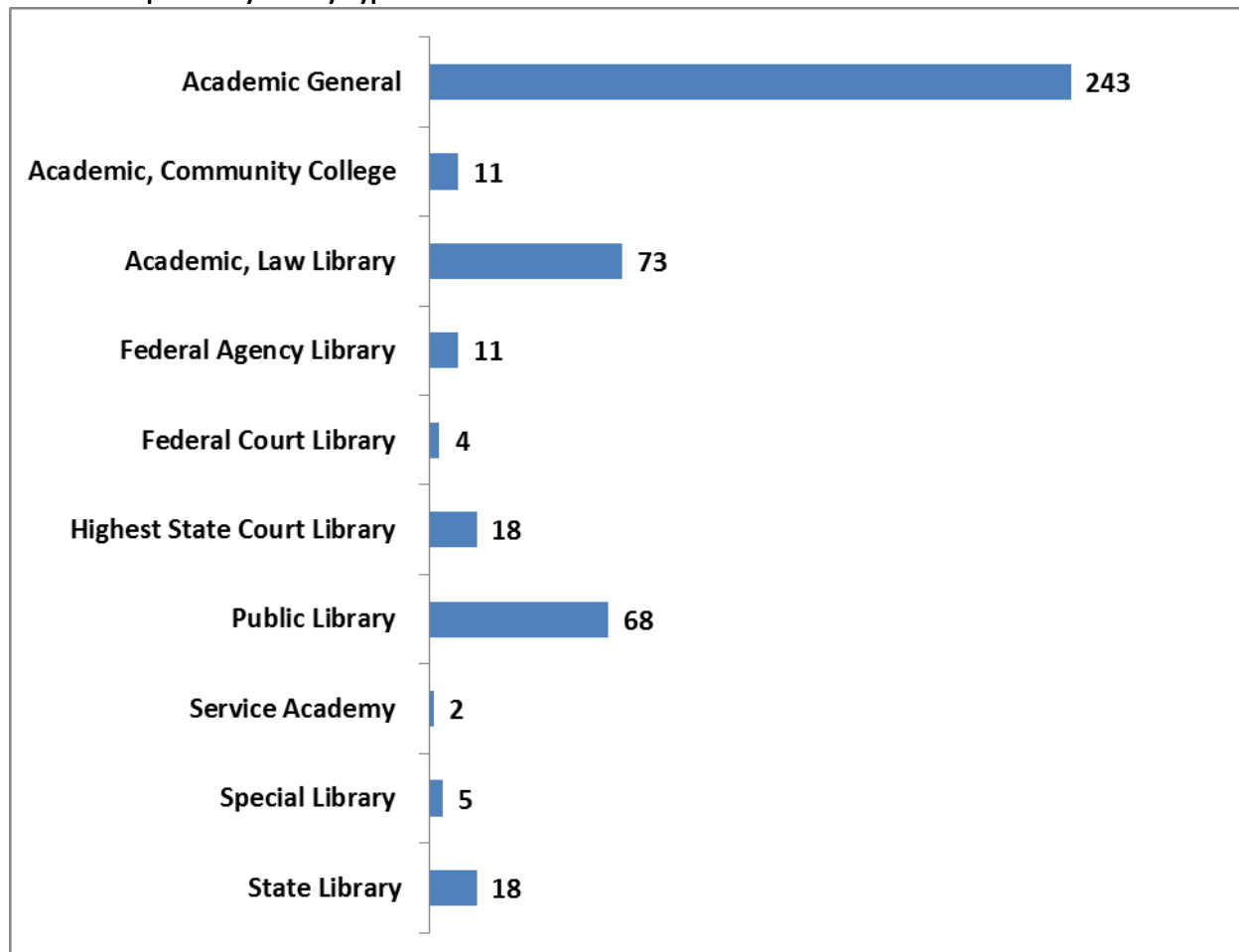


Figure 4 illustrates response rates by library size for all 802 respondents.

Large Libraries had the highest “yes” response rate (65%), with 185 of the 283 Large Libraries in the FDLP.

Figure 4: Response Rates by Library Size

Library Size	Yes		No		Do not know		Total Freq	Total %
	Freq	%	Freq	%	Freq	%		
Large	185	65%	57	20%	41	14%	283	100%
Medium	194	58%	70	21%	72	21%	336	100%
Small	74	40%	73	40%	36	20%	183	100%
Grand Total	453	56%	200	25%	149	19%	802	100%

Figure 5 illustrates “yes” responses by library size for all 802 respondents.

Medium Libraries had the highest number of total “yes” responses (194 out of 453 responses).

Figure 5: Yes Responses by Library Size

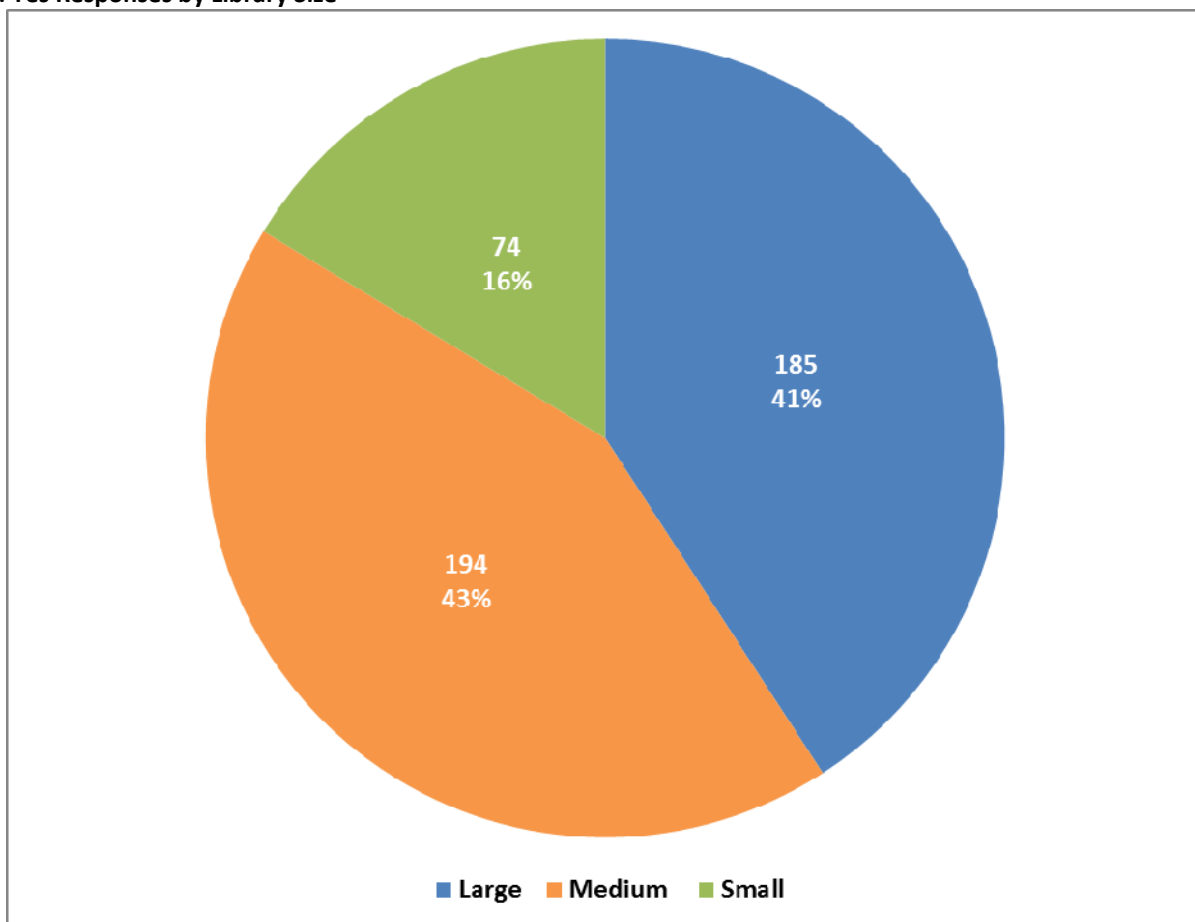


Figure 6 illustrates response rates by depository type for all 802 respondents.

Regional Libraries had a higher “yes” response rate (76%) than Selective Libraries (55%).

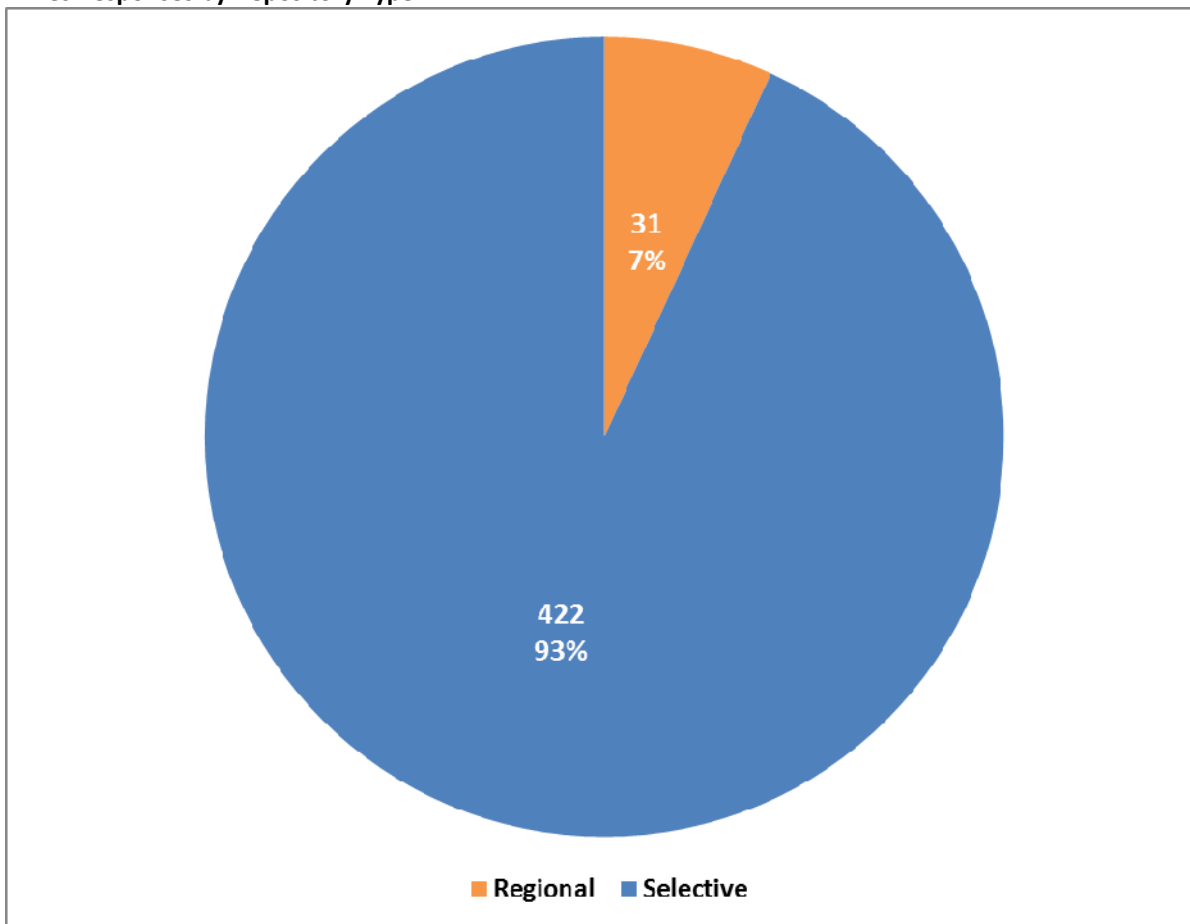
Figure 6: Response Rates by Depository Type

Depository Type	Yes		No		Do not know		Total Freq	Total %
	Freq	%	Freq	%	Freq	%		
Regional	31	76%	7	17%	3	7%	41	100%
Selective	422	55%	193	25%	146	19%	761	100%
Grand Total	453	56%	200	25%	149	19%	802	100%

Figure 7 illustrates “yes” responses by depository type for all 802 respondents.

Selective Libraries had a higher number of “yes” responses (422 of 453 responses).

Figure 7: Yes Responses by Depository Type



Figures 8, 9, and 10 illustrate responses and “yes” responses cross-tabulated by depository type and library size for all 802 respondents.

30 of 40 Large Regional Libraries responded “yes” to Question 6. In addition, the one Medium Regional Library also responded “yes.”

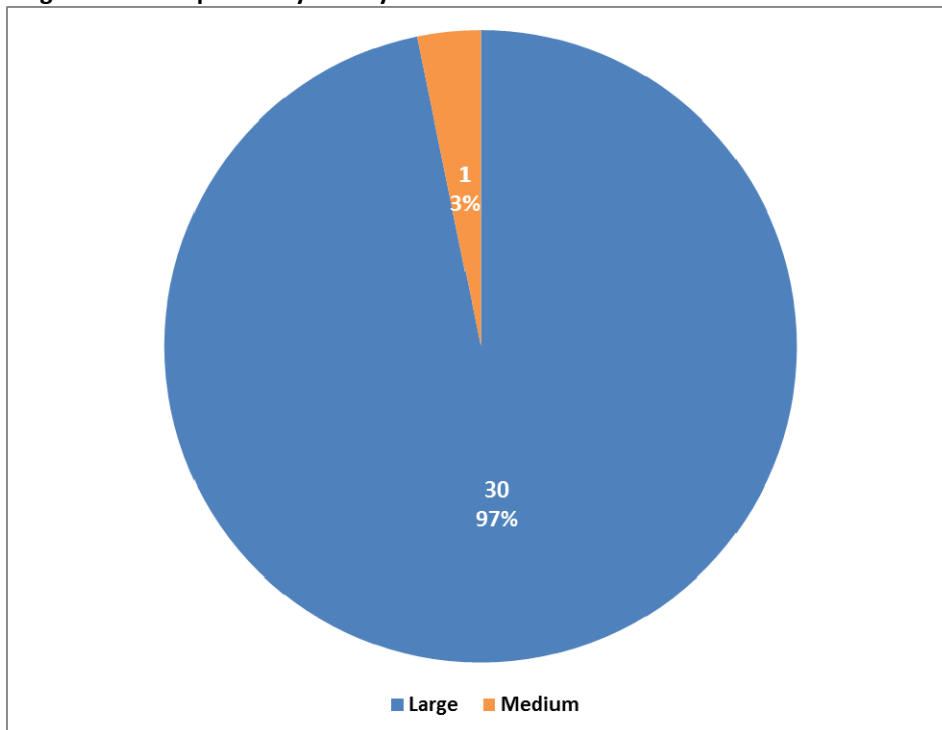
155 of 243 Large Selective Libraries responded “yes,” 193 of 335 Medium Selective Libraries responded “yes,” and 74 of 183 Small Selective Libraries responded “yes.”

Figure 8: Responses by Depository Type and Library Size

Depository Type	Library Size	Yes		No		Do not know		Total Freq	Total %
		Freq	%	Freq	%	Freq	%		
Regional	Large	30	75%	7	18%	3	8%	40	100%
	Medium	1	100%	0	0%	0	0%	1	100%
Regional Total		31	76%	7	17%	3	7%	41	100%
Selective	Large	155	64%	50	21%	38	16%	243	100%
	Medium	193	58%	70	21%	72	21%	335	100%
	Small	74	40%	73	40%	36	20%	183	100%
Selective Total		422	55%	193	25%	146	19%	761	100%
Grand Total		453	56%	200	25%	149	19%	802	100%

Large Libraries had a higher number of total “yes” responses (30 of 31 responses).

Figure 9: Regional Yes Responses by Library Size



Medium Libraries had the highest number of total “yes” responses (193 of 422).

Figure 10: Selective Yes Responses by Library Size

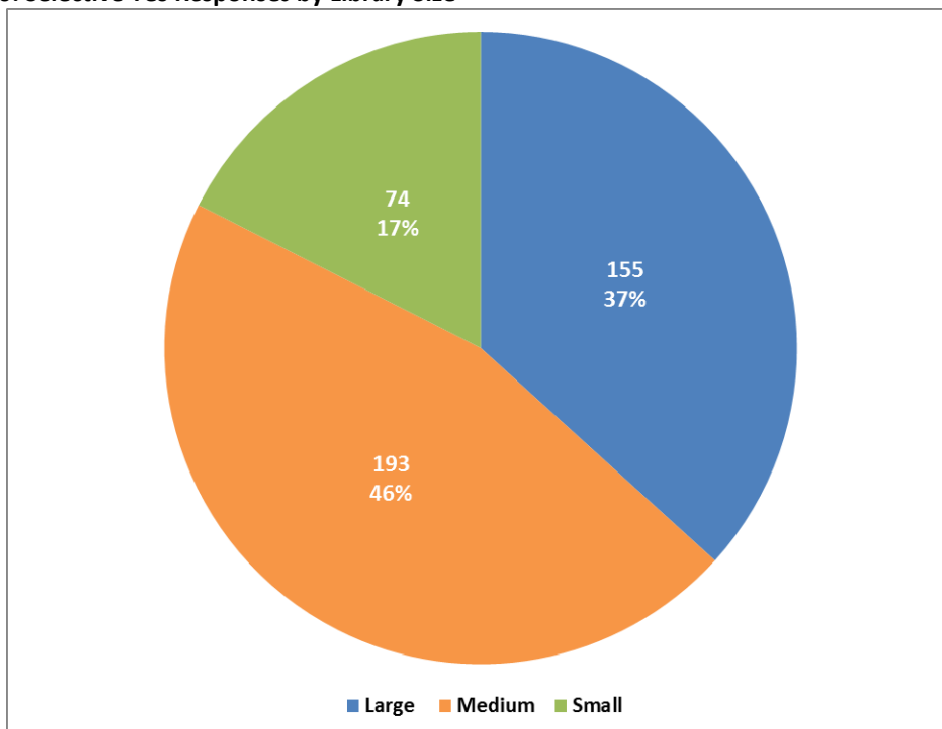


Figure 11 illustrates responses cross-tabulated by depository type and library type for all 802 respondents.

Of Regional Libraries, Academic General Libraries (81%) had the highest rate of “yes” responses. Of Selective Libraries, Service Academies (100%) and Highest State Court Libraries (69%) had the highest rate of “yes” responses.

Figure 11: Responses by Depository Type and Library Type

Depository Type	Library Type	Yes		No		Do not know		Total Freq	Total %
		Freq	%	Freq	%	Freq	%		
Regional	Academic General	21	81%	5	19%	0	0%	26	100%
	Public Library	1	50%	0	0%	1	50%	2	100%
	State Library	9	69%	2	15%	2	15%	13	100%
Regional Total		31	76%	7	17%	3	7%	41	100%
Selective	Academic General	222	53%	116	28%	81	19%	419	100%
	Academic, Community College	11	32%	18	53%	5	15%	34	100%
	Academic, Law Library	73	67%	22	20%	14	13%	109	100%
	Federal Agency Library	11	61%	7	39%	0	0%	18	100%
	Federal Court Library	4	67%	2	33%	0	0%	6	100%
	Highest State Court Library	18	69%	3	12%	5	19%	26	100%
	Public Library	67	59%	17	15%	30	26%	114	100%
	Service Academy	2	100%	0	0%	0	0%	2	100%
	Special Library	5	63%	1	13%	2	25%	8	100%
	State Library	9	36%	7	28%	9	36%	25	100%
Selective Total		422	55%	193	25%	146	19%	761	100%
Grand Total		453	56%	200	25%	149	19%	802	100%

Figures 12 and 13 illustrate number of “yes” responses cross-tabulated by depository type and library type for all 802 respondents.

Among Regional libraries, Academic General Libraries had the highest number of “yes” responses with 21, followed by State Libraries with 9. Among Selective Libraries, Academic General Libraries had the highest number of “yes” responses with 222, followed by Academic, Law Libraries with 73 and Public Libraries with 67.

Figure 12: Regional Yes Responses by Library Type

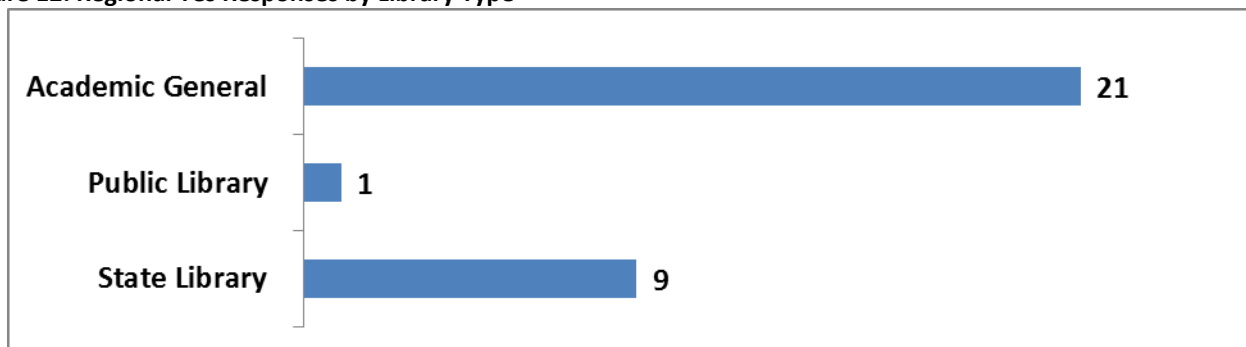
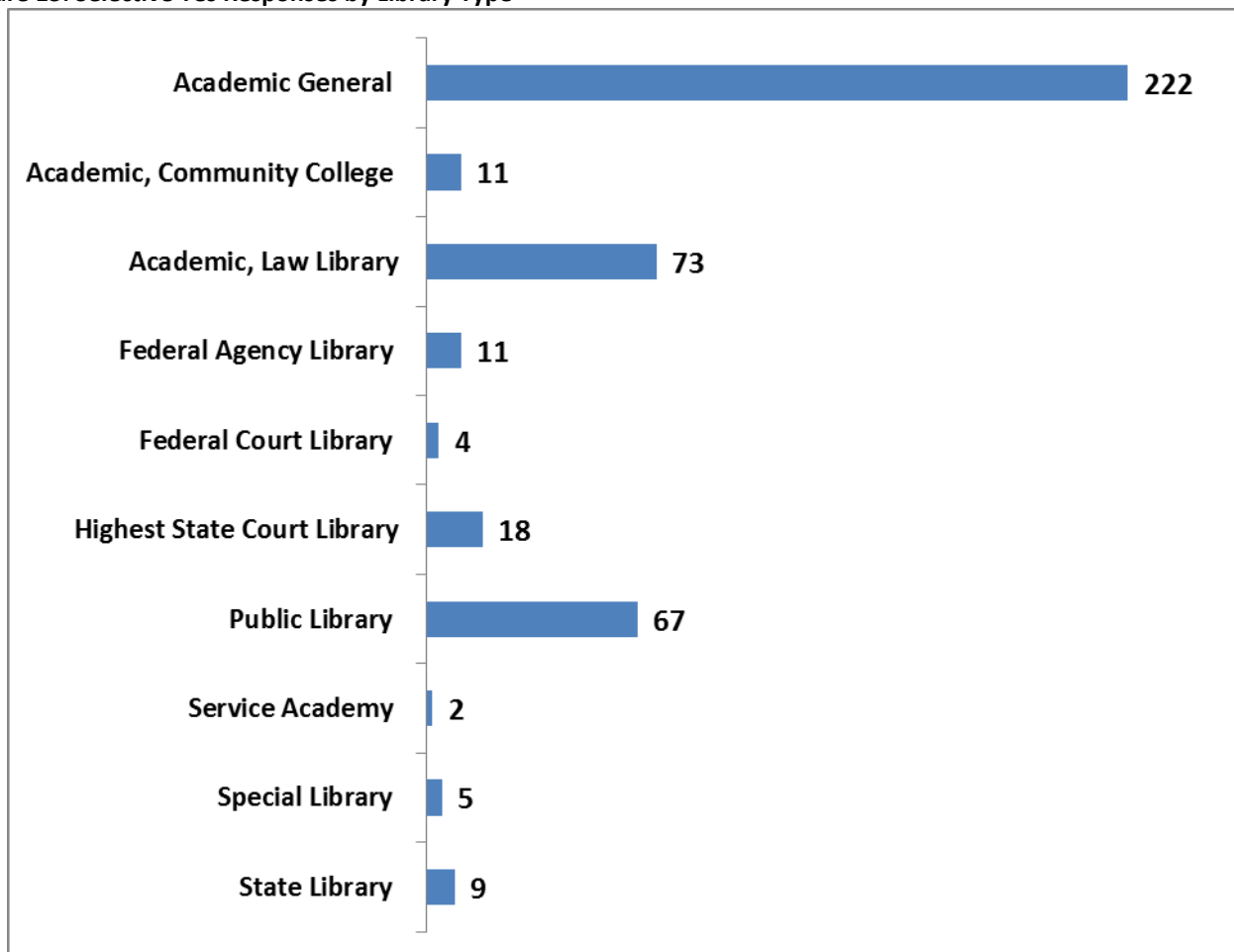


Figure 13: Selective Yes Responses by Library Type



PRESENTATION OF QUALITATIVE RESULTS

453 libraries indicated there are distinct user groups in their libraries that prefer tangible government information, and were given the opportunity to identify those user groups. Respondents were not limited to the number of user groups they could identify. The following figures depict the results of the qualitative analysis, and the findings of the individual open-ended responses.

Individual open-ended responses totaled 970 observations (individual user groups specified). Observations were grouped into twelve over-arching categories for reporting purposes:

1. **Congressional** refers to users seeking Congressional or legal information, whether or not legal professionals. This category does not include students, alumni, or faculty and staff members.
2. **Faculty/Staff** refers to faculty or staff users in all disciplines.
3. **General Public** refers to users from the general public, whether or not primary patrons. This includes members of the community at large and library card holders.
4. **History & Military** refers to all users seeking historical or information about the military, including veteran information and genealogy users.
5. **Map or Nautical** refers to users that use tangible maps or nautical charts.
6. **Non-Computer Users** refers to responses that indicate the users were not comfortable with or could not easily use a computer for accessing information.
7. **Older Users** refers to responses for which the terms “older users,” “older,” or users over a specific age were indicated.
8. **Other** refers to users of other groups not previously cited.
9. **Researchers** refer to users conducting research in any discipline.
10. **Specific Types of Material** refers to responses for which a specific type of document or title was indicated.
11. **Statistical** refers to users of statistical information or data of any kind, including Census users, economists, and statisticians.
12. **Students** refer to student users in all disciplines.

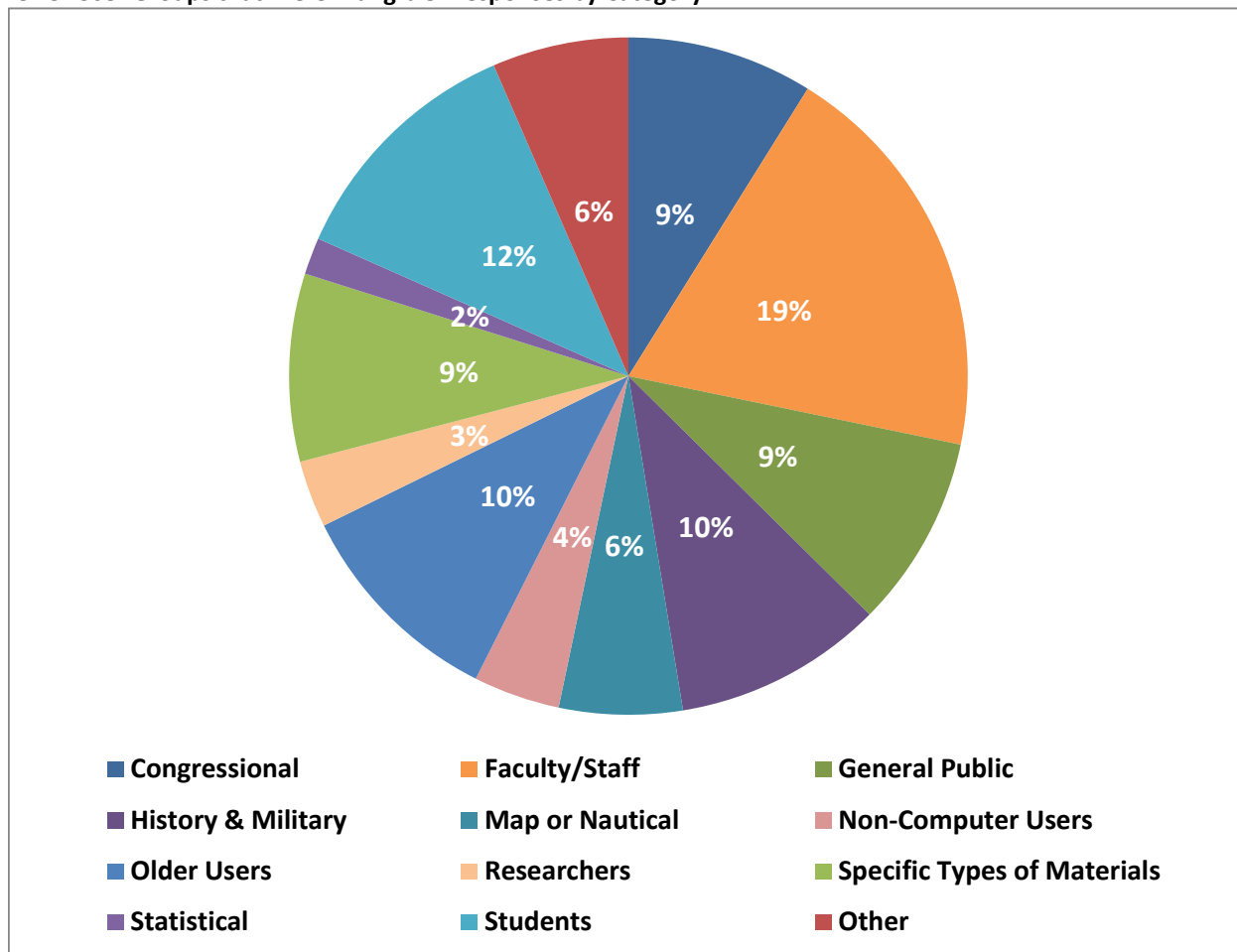
Figures 14 and 15 illustrate user groups that prefer tangible government information by category.

Of the total number of observations reported by respondents, 9% reported that Congressional users prefer tangible information, 19% reported that Faculty/Staff users prefer tangible information, 9% reported that General Public users prefer tangible information, 10% reported that History & Military users prefer tangible information, 6% reported that that Map or Nautical users prefer tangible information, 4% reported that Non-Computer Users prefer tangible information, 10% reported that Older Users prefer tangible information, 3% reported that Researchers prefer tangible information, 9% reported that users of Specific Types of Materials prefer tangible information, 2% reported that Statistical users prefer tangible information, and 12% reported that Students prefer tangible information. 6% of respondents reported that Other groups of users prefer tangible information.

Figure 14: User Groups that Prefer Tangible: Responses by Category

	Congressional		Faculty/Staff		General Public		History & Military		Map or Nautical		Non-Computer Users		Older Users		Researchers		Specific Types of Materials		Statistical		Students		Other		Total Freq	Total %
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Total	86	9%	188	19%	89	9%	97	10%	57	6%	40	4%	100	10%	31	3%	87	9%	17	2%	115	12%	63	6%	970	100%

Figure 15: User Groups that Prefer Tangible: Responses by Category



For the purpose of focusing on the more relevant and prominent responses, “Other” and categories that received less than 89 observations have been removed from the following data figures, which has reduced the number of observations to 589.

Figures 16 and 17 illustrate user groups that prefer tangible government information by library type.

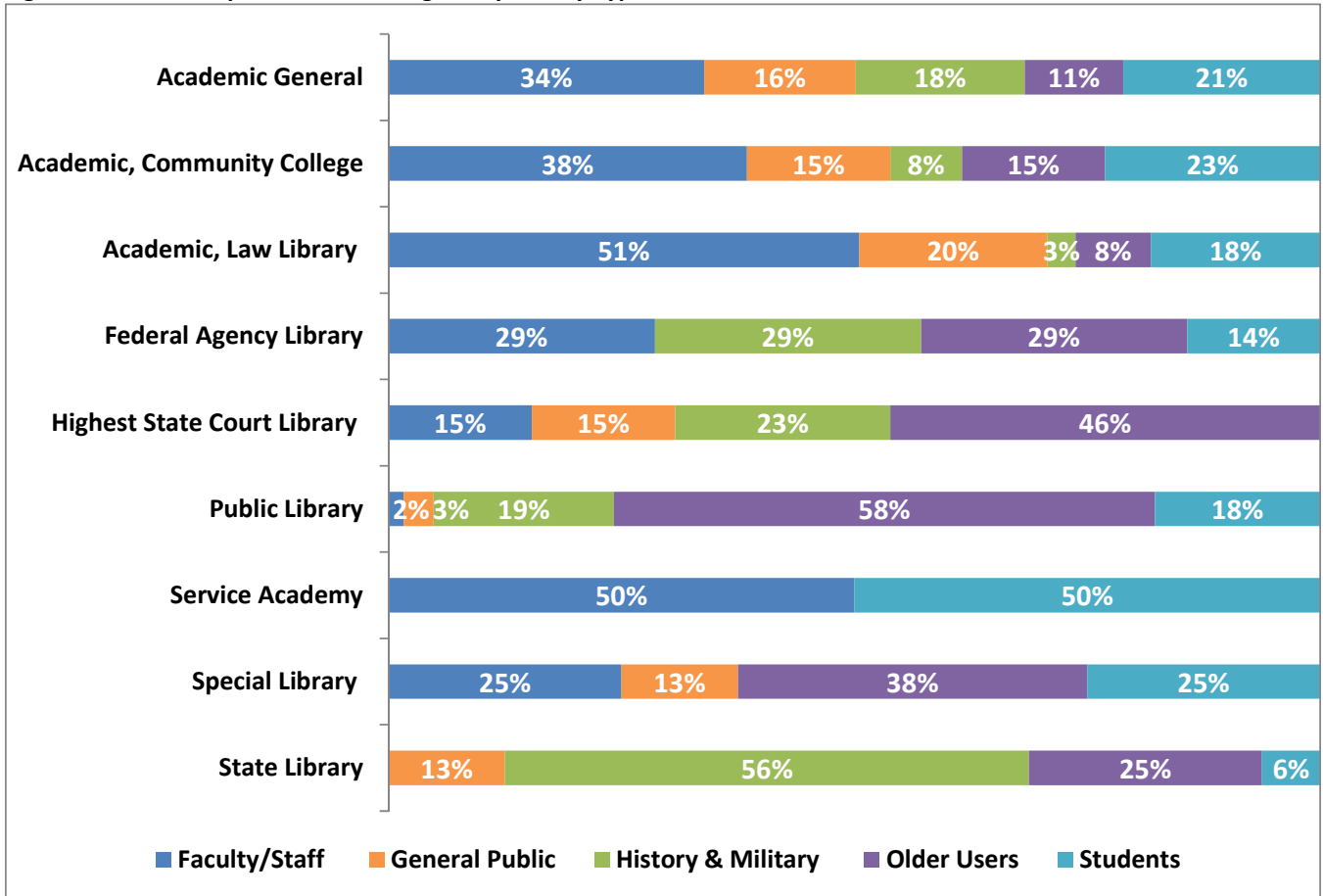
As reflected in the data, results are dependent upon library type.

- Academic General Libraries; Academic, Community College Libraries; and Academic Law Libraries reported a higher preference for tangible government information by Faculty/Staff.
- Highest State Court Libraries, Public Libraries, and Special Libraries reported Older Users as having a preference for tangible government information.
- State Libraries reported History & Military users as a group with a preference for tangible government information.
- Federal Agency Libraries showed an even split between Faculty/Staff, History & Military, and Older Users as having a preference for tangible government information.
- Service Academies showed an even split between Faculty/Staff and Students as users with a preference for tangible government information.

Figure 16: User Groups that Prefer Tangible by Library Type

Library Type	Faculty/Staff		General Public		History & Military		Older Users		Students		Total Freq	Total %
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Academic General	125	34%	60	16%	67	18%	39	11%	78	21%	369	100%
Academic, Community College	5	38%	2	15%	1	8%	2	15%	3	23%	13	100%
Academic, Law Library	50	51%	20	20%	3	3%	8	8%	18	18%	99	100%
Federal Agency Library	2	29%	0	0%	2	29%	2	29%	1	14%	7	100%
Highest State Court Library	2	15%	2	15%	3	23%	6	46%	0	0%	13	100%
Public Library	1	2%	2	3%	12	19%	36	58%	11	18%	62	100%
Service Academy	1	50%	0	0%	0	0%	0	0%	1	50%	2	100%
Special Library	2	25%	1	13%	0	0%	3	38%	2	25%	8	100%
State Library	0	0%	2	13%	9	56%	4	25%	1	6%	16	100%
Grand Total	188	32%	89	15%	97	16%	100	17%	115	20%	589	100%

Figure 17: User Groups that Prefer Tangible by Library Type



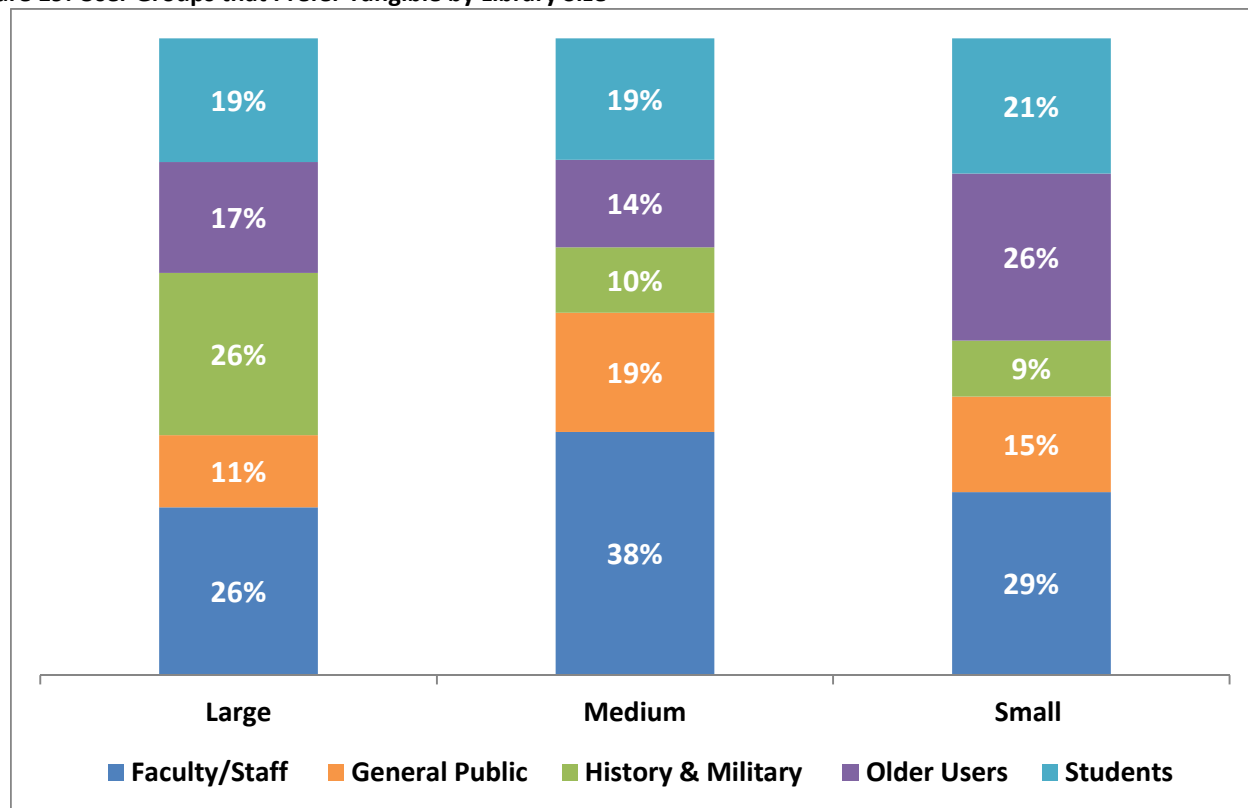
Figures 18 and 19 illustrate user groups that prefer tangible government information by library size.

In examining the results by library size, Faculty/Staff users were noted to have the highest preference for tangible government information overall. Medium Libraries indicated the highest percentage of General Public users that prefer tangible government information, Large Libraries indicated the highest percentage of History & Military users that prefer tangible government information, and Small Libraries indicated the highest percentage of Older Users and Students that prefer tangible government information.

Figure 18: User Groups that Prefer Tangible by Library Size

Library Size	Faculty/Staff		General Public		History & Military		Older Users		Students		Total Freq	Total %
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Large	65	26%	28	11%	63	26%	43	17%	48	19%	247	100%
Medium	100	38%	49	19%	27	10%	36	14%	50	19%	262	100%
Small	23	29%	12	15%	7	9%	21	26%	17	21%	80	100%
Grand Total	188	32%	89	15%	97	16%	100	17%	115	20%	589	100%

Figure 19: User Groups that Prefer Tangible by Library Size



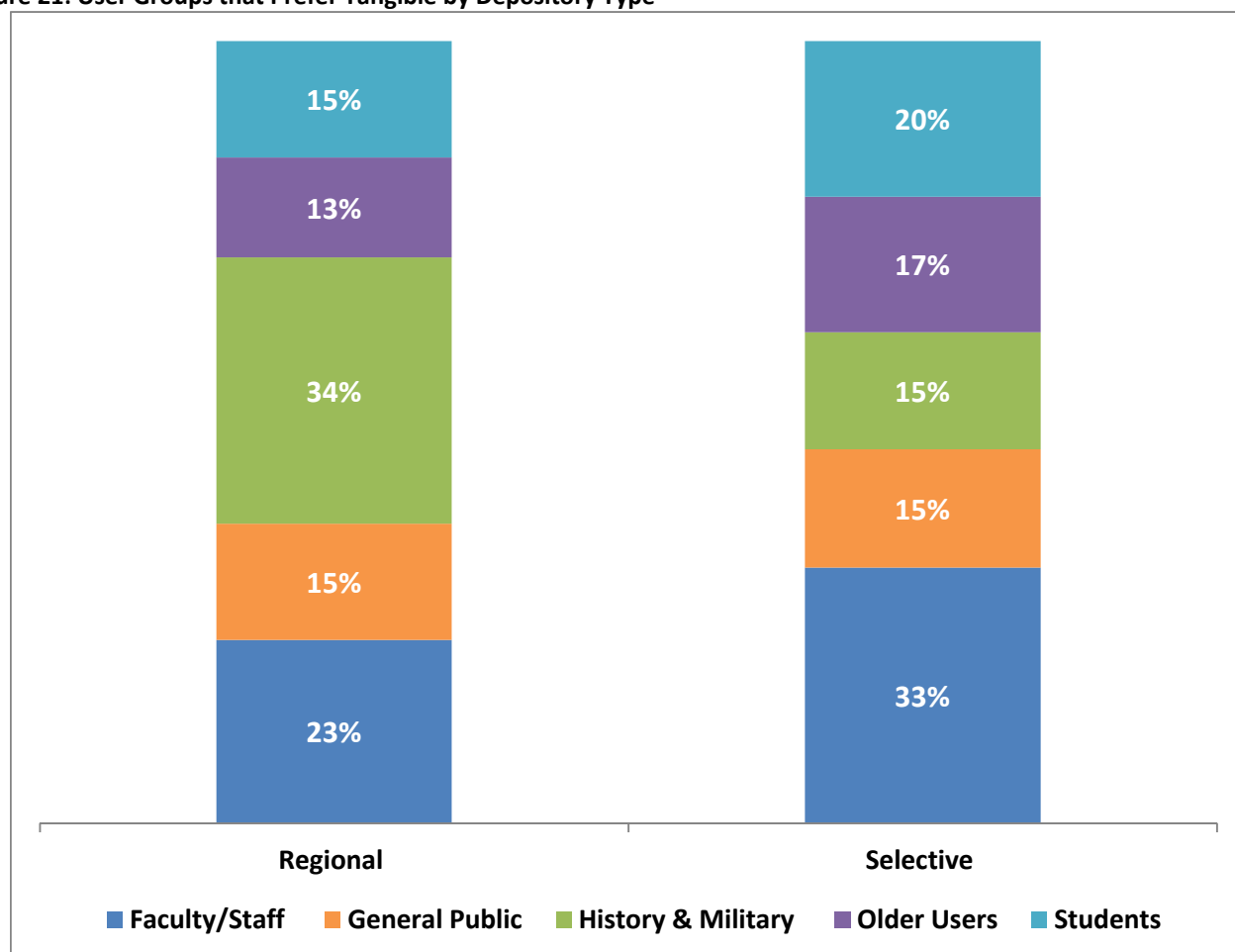
Figures 20 and 21 illustrate user groups that prefer tangible government information by depository type.

The results show that both Regional and Selective Libraries reported no substantial difference among user groups with a preference for tangible government information

Figure 20: User Groups that Prefer Tangible by Depository Type

Depository Type	Faculty/Staff		General Public		History & Military		Older Users		Students		Total Freq	Total %
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Regional	11	23%	7	15%	16	34%	6	13%	7	15%	47	100%
Selective	177	33%	82	15%	81	15%	94	17%	108	20%	542	100%
Grand Total	188	32%	89	15%	97	16%	100	17%	115	20%	589	100%

Figure 21: User Groups that Prefer Tangible by Depository Type



Figures 22, 23, and 24 illustrate user groups that prefer tangible government information cross-tabulated by depository type and library size.

Large Regionals reported a tangible government information preference for History & Military users, while the one Medium Regional reported an equal tangible government information preference for Faculty/Staff users, History & Military users, and Students.

Selective Libraries, regardless of size, also reported a higher preference for tangible information among Faculty/Staff users.

Figure 22: User Groups that Prefer Tangible by Depository Type and Library Size

Depository Type	Library Size	Faculty/Staff		General Public		History & Military		Older Users		Students		Total Freq	Total %
		Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Regional	Large	10	23%	7	16%	15	34%	6	14%	6	14%	44	100%
	Medium	1	33%	0	0%	1	33%	0	0%	1	33%	3	100%
Regional Total		11	23%	7	15%	16	34%	6	13%	7	15%	47	100%
Selective	Large	55	27%	21	10%	48	24%	37	18%	42	21%	203	100%
	Medium	99	38%	49	19%	26	10%	36	14%	49	19%	259	100%
	Small	23	29%	12	15%	7	9%	21	26%	17	21%	80	100%
Selective Total		177	33%	82	15%	81	15%	94	17%	108	20%	542	100%
Grand Total		188	32%	89	15%	97	16%	100	17%	115	20%	589	100%

Figure 23: User Groups that Prefer Tangible for Regional Libraries by Library Size

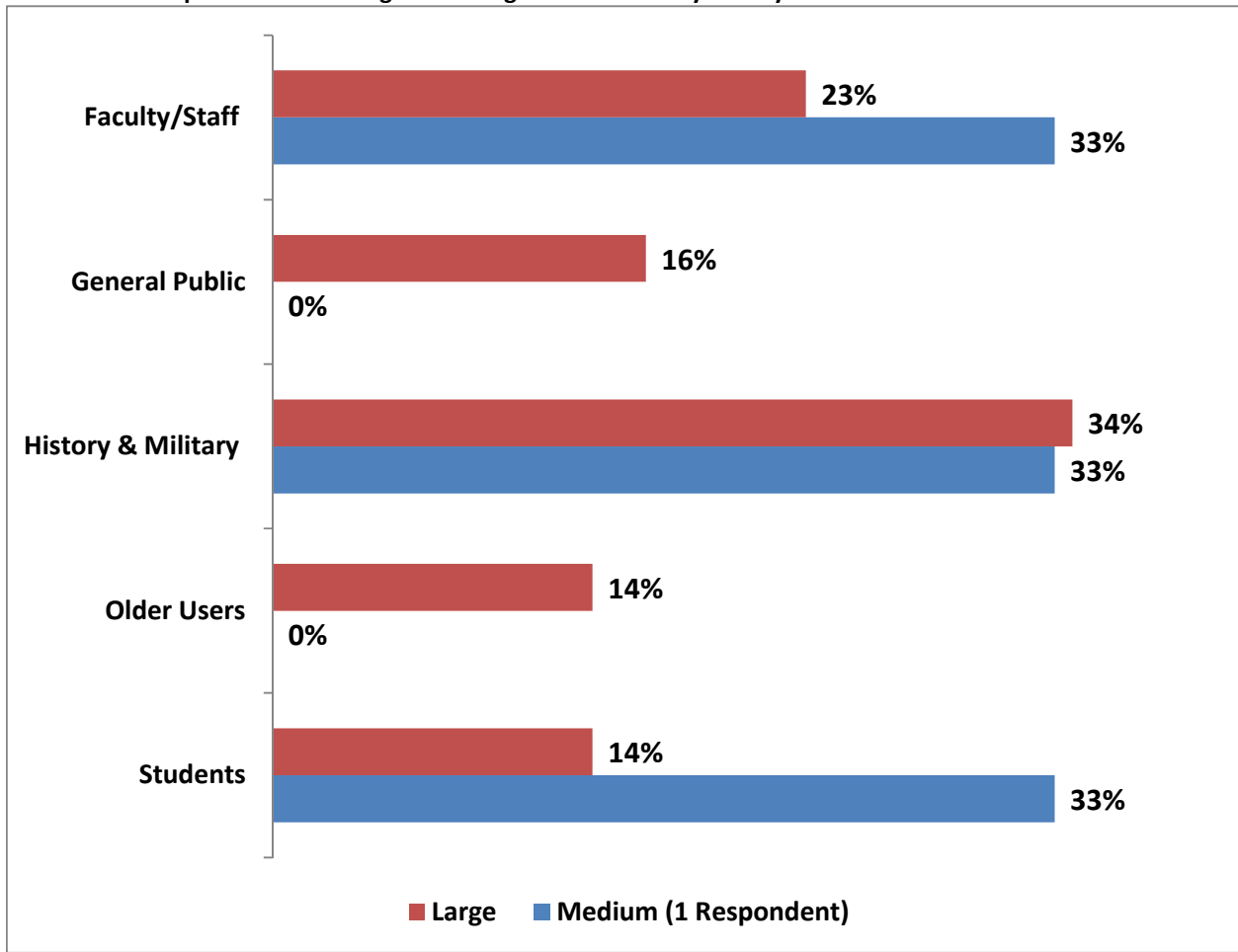
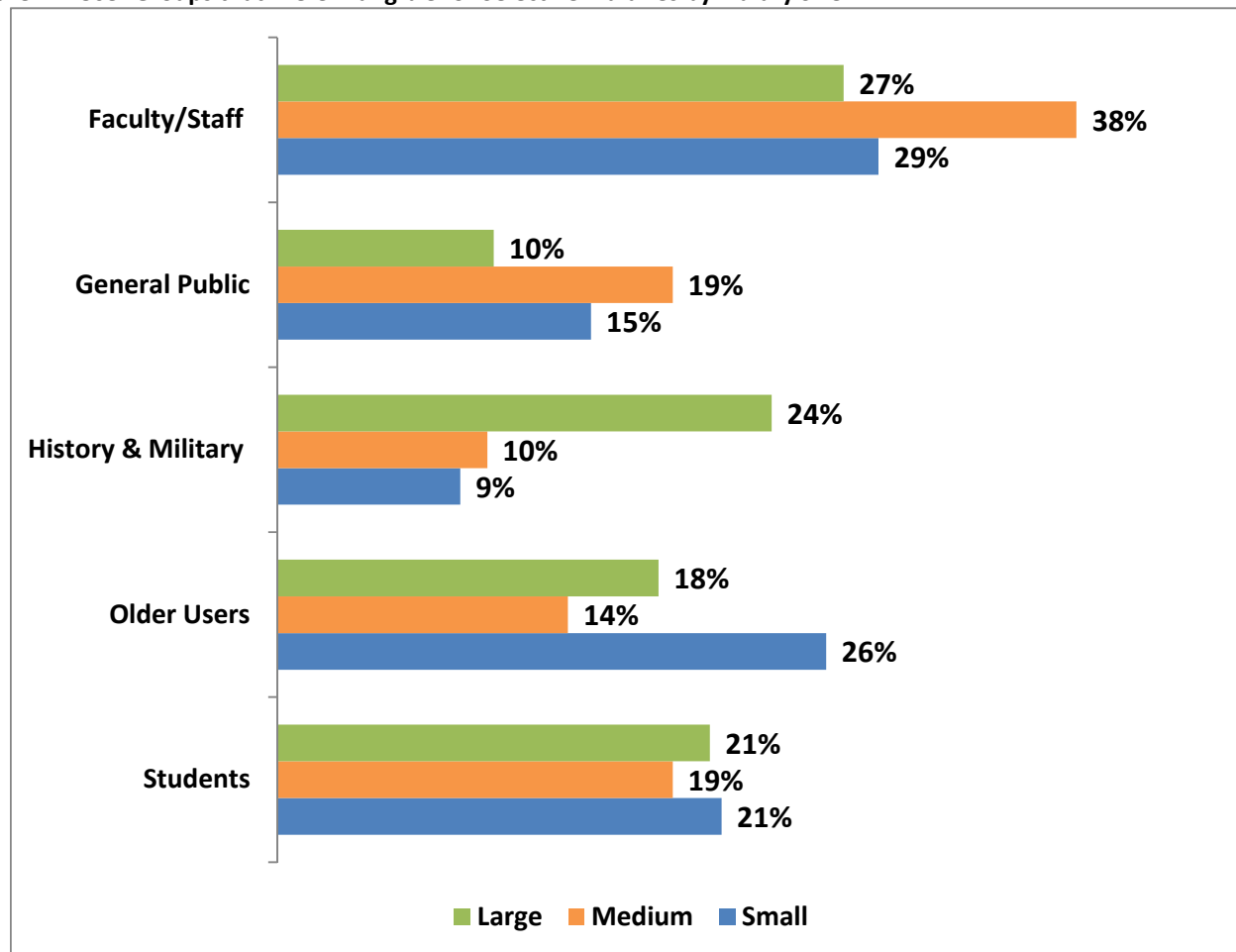


Figure 24: User Groups that Prefer Tangible for Selective Libraries by Library Size



Figures 25, 26, and 27 illustrate user groups that prefer tangible government information cross-tabulated by depository type and library type.

While Regional Academic General Libraries reported a Faculty/Staff user preference for tangible government information, Regional Public Libraries reported and even split between History & Military and Older Users with a preference for tangible information. Regional State Libraries reported a History & Military user preference for tangible government information.

For Selective Libraries:

- Academic General Libraries; Academic, Community College Libraries; and Academic, Law Libraries reported Faculty/Staff users with the highest preference for tangible government information.
- Highest State Court Libraries, Public Libraries, and Special Libraries reported Older Users with the highest preference for tangible government information.
- Federal Agency Libraries showed an even split between Faculty/Staff, History & Military, and Older Users with a preference for tangible government information.
- Service Academies reported an even split for Faculty/Staff users and Students preference for tangible government information.
- State Libraries showed History & Military users with the highest preference for tangible government information.

Figure 25: User Groups that Prefer Tangible by Depository Type and Library Type

Depository Type	Library Type	Faculty/ Staff		General Public		History & Military		Older Users		Students		Total Freq	Total %
		Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Regional	Academic General	11	31%	7	19%	9	25%	2	6%	7	19%	36	100%
	Public Library	0	0%	0	0%	1	50%	1	50%	0	0%	2	100%
	State Library	0	0%	0	0%	6	67%	3	33%	0	0%	9	100%
Regional Total		11	23%	7	15%	16	34%	6	13%	7	15%	47	100%
Selective	Academic General	114	34%	53	16%	58	17%	37	11%	71	21%	333	100%
	Academic, Community College	5	38%	2	15%	1	8%	2	15%	3	23%	13	100%
	Academic, Law Library	50	51%	20	20%	3	3%	8	8%	18	18%	99	100%
	Federal Agency Library	2	29%	0	0%	2	29%	2	29%	1	14%	7	100%
	Highest State Court Library	2	15%	2	15%	3	23%	6	46%	0	0%	13	100%
	Public Library	1	2%	2	3%	11	18%	35	58%	11	18%	60	100%
	Service Academy	1	50%	0	0%	0	0%	0	0%	1	50%	2	100%
	Special Library	2	25%	1	13%	0	0%	3	38%	2	25%	8	100%
	State Library	0	0%	2	29%	3	43%	1	14%	1	14%	7	100%
	Selective Total		177	33%	82	15%	81	15%	94	17%	108	20%	542
Grand Total		188	32%	89	15%	97	16%	100	17%	115	20%	589	100%

Figure 26: User Groups that Prefer Tangible for Regional Libraries by Library Type

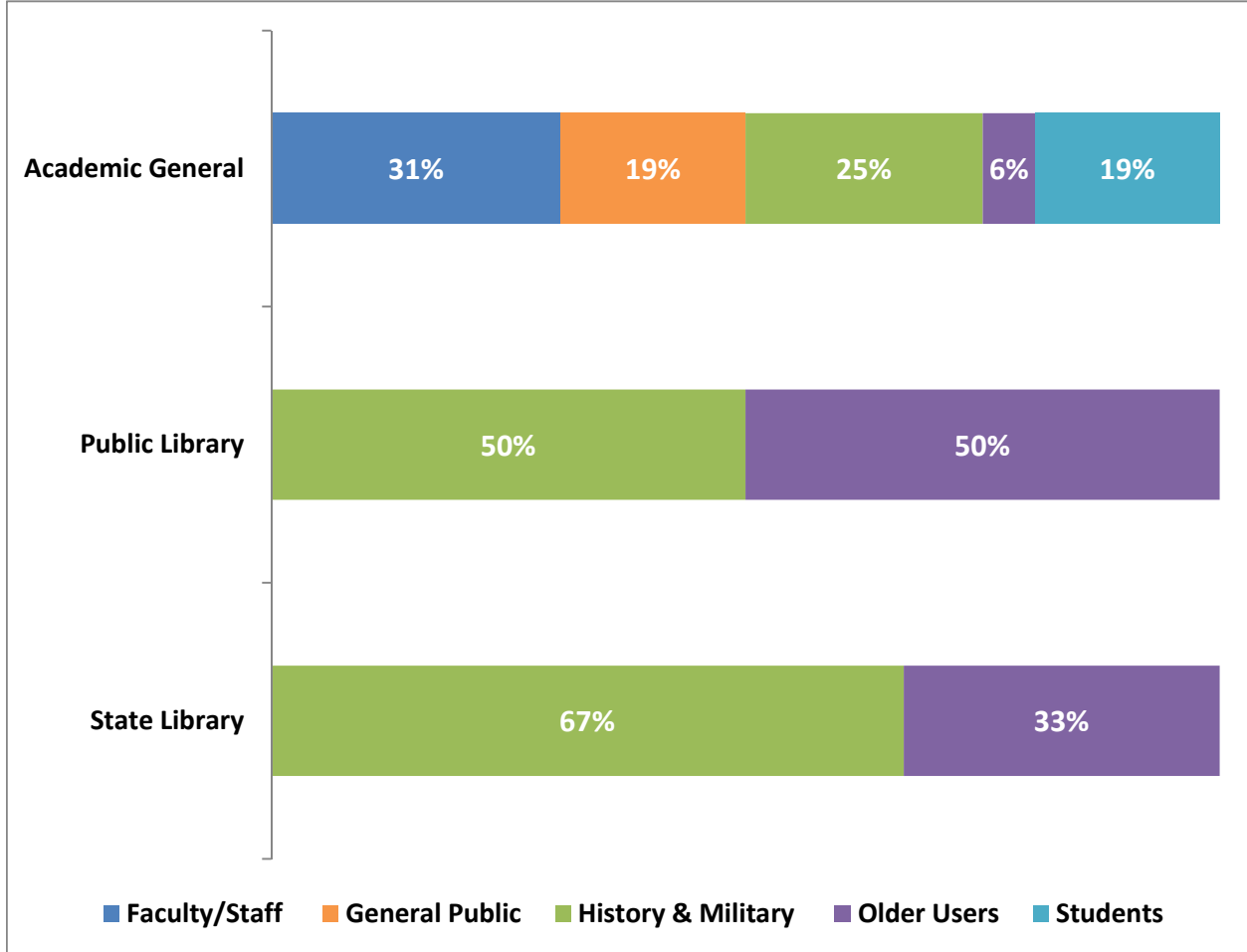


Figure 27: User Groups that Prefer Tangible for Selective Libraries by Library Type

