

# FDLP Forecast Study Data Report

## Library Forecast Question 18

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July 3, 2013

Question 18 of the Library Forecast Questionnaire asked depository libraries: “Is there another area of service that you would like LSCM to offer? (Please describe).” This report documents the data gathered from this question. Please note: totals may not always equal 100% due to rounding.

The data report, [Overall High-Level Quantitative Data for Library Forecast Questionnaires](#), is available for viewing.

The results are presented by:

- Library Type
  - Academic General
  - Academic, Community College
  - Academic, Law Library
  - Federal Agency Library
  - Federal Court Library
  - Highest State Court Library
  - Public Library
  - Service Academy
  - Special Library
  - State Library
- Library Size
  - Large = > 1,000,000 volumes
  - Medium = 250,000 – 1,000,000 volumes
  - Small = < 250,000 volumes
- Depository Type
  - Regional
  - Selective
- Cross-tabulated by Library Size and Depository Type
- Cross-tabulated by Library Type and Depository Type

### PRESENTATION OF QUANTITATIVE RESULTS

Question 18 asked, “Is there another area of service that you would like LSCM to offer? (Please describe).”  
The response options were:

- 1) no
- 2) yes (please describe)

Of the 802 respondents to Library Forecast Question 18, 217 (27%) responded “yes,” while 585 (73%) responded “no.”

**Figure 1: Overall Yes/No Response Rate**

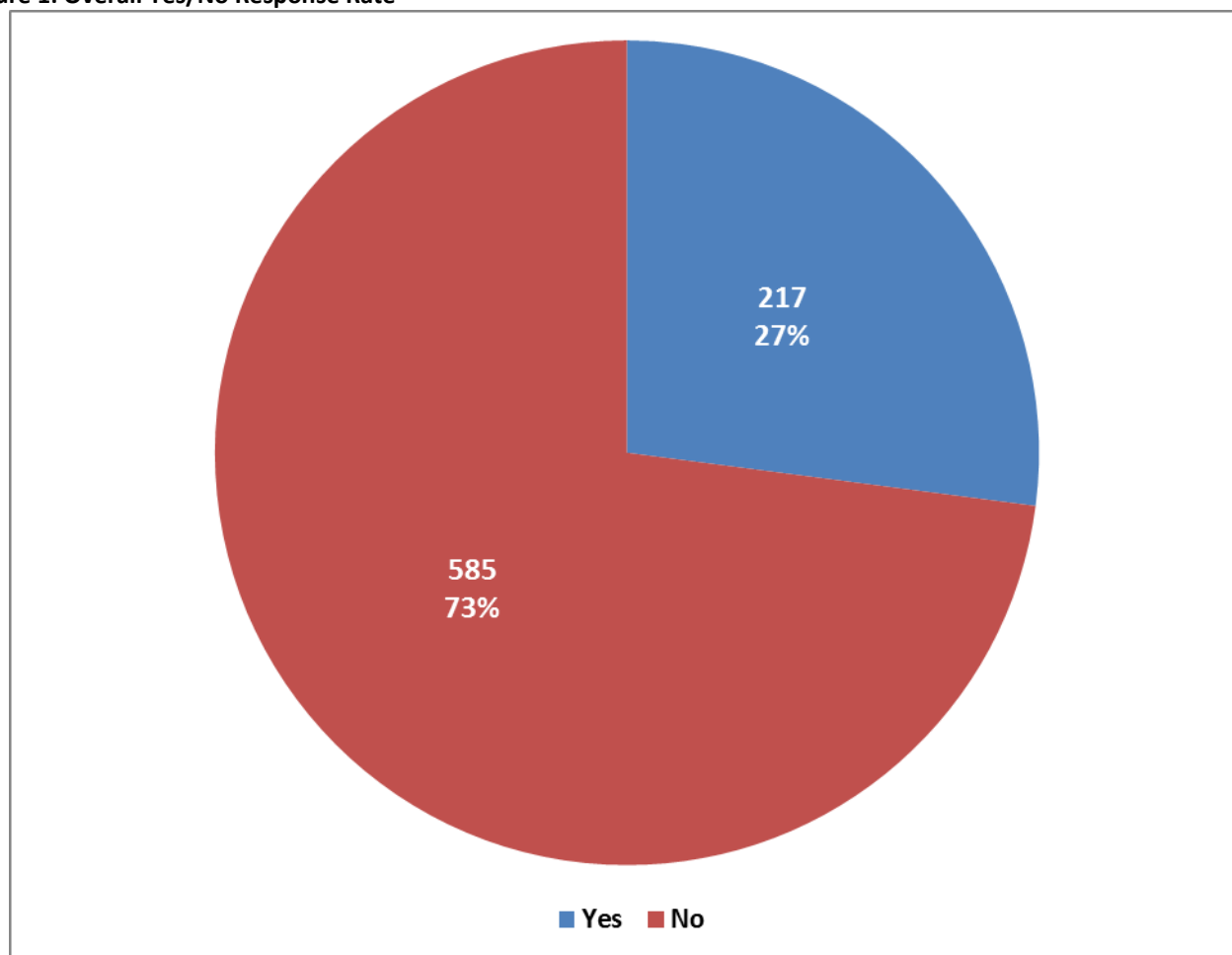


Figure 2 illustrates response rates by library type for all 802 respondents.

Service Academies had the highest “yes” response rate (50%), followed by Special Libraries (38%).

Figure 2: Yes/No Response Rates by Library Type

Library Type	Yes		No		Total Freq	Total %
	Freq	%	Freq	%		
Academic General	137	31%	308	69%	445	100%
Academic, Community College	6	18%	28	82%	34	100%
Academic, Law Library	26	24%	83	76%	109	100%
Federal Agency Library	5	28%	13	72%	18	100%
Federal Court Library	1	17%	5	83%	6	100%
Highest State Court Library	5	19%	21	81%	26	100%
Public Library	23	20%	93	80%	116	100%
Service Academy	1	50%	1	50%	2	100%
Special Library	3	38%	5	63%	8	100%
State Library	10	26%	28	74%	38	100%
<b>Grand Total</b>	<b>217</b>	<b>27%</b>	<b>585</b>	<b>73%</b>	<b>802</b>	<b>100%</b>

Figure 3 illustrates “yes” responses by library type for all 802 respondents.

Academic General Libraries had the highest number of “yes” responses, with 137, followed by Academic, Law Libraries with 26 and Public Libraries with 23.

Figure 3: Yes Responses by Library Type

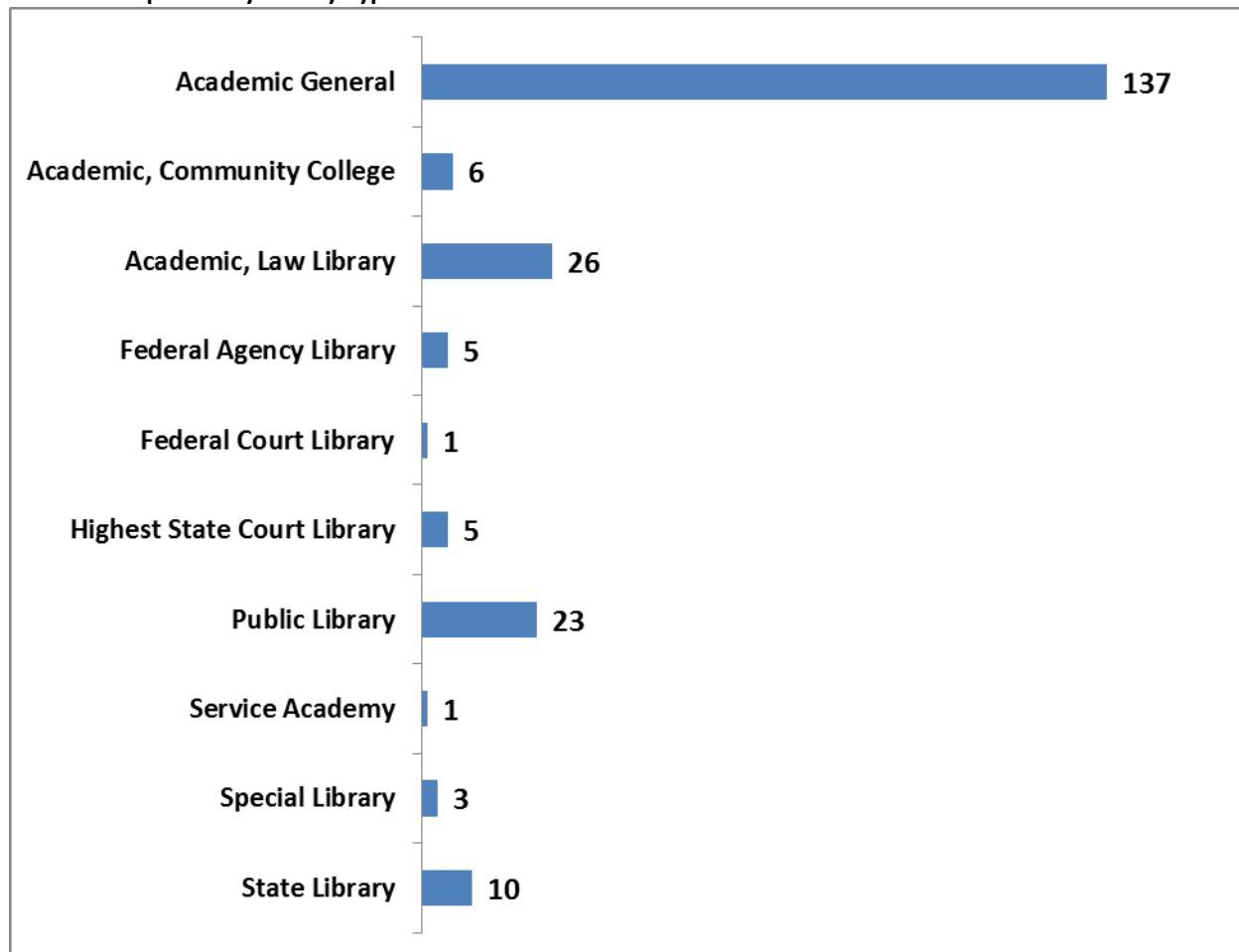


Figure 4 illustrates response rates by library size for all 802 respondents.

Large Libraries had the highest “yes” response rate (39%), with 109 of the 283 total Large Libraries in the FDLP.

Figure 4: Yes/No Response Rate by Library Size

Library Size	Yes		No		Total Freq	Total %
	Freq	%	Freq	%		
Large	109	39%	174	61%	283	100%
Medium	75	22%	261	78%	336	100%
Small	33	18%	150	82%	183	100%
Grand Total	217	27%	585	73%	802	100%

Figure 5 illustrates “yes” responses by library size for all 802 respondents.

Large Libraries had the highest number of total “yes” responses (109 out of 217 responses).

Figure 5: Yes Responses by Library Size

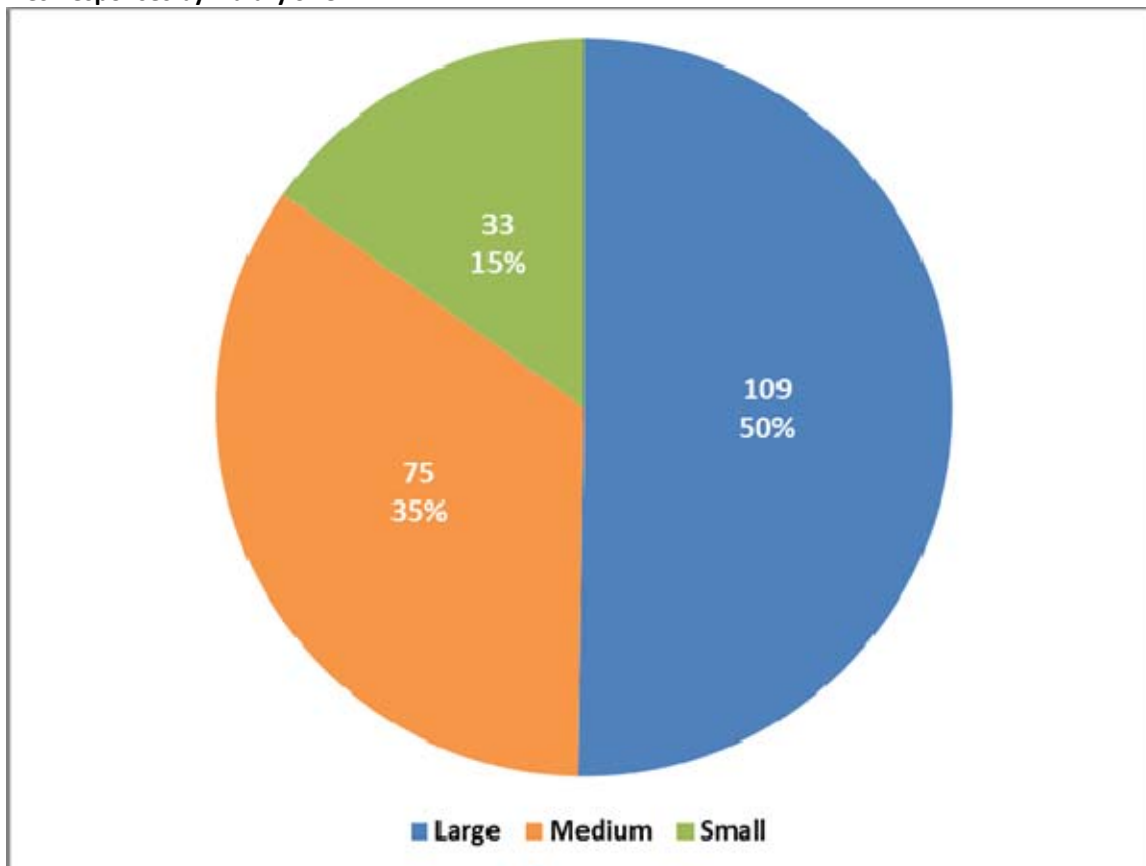


Figure 6 illustrates response rates by depository type for all 802 respondents.

Regional Libraries had a higher “yes” response rate (54%) than Selective Libraries (26%).

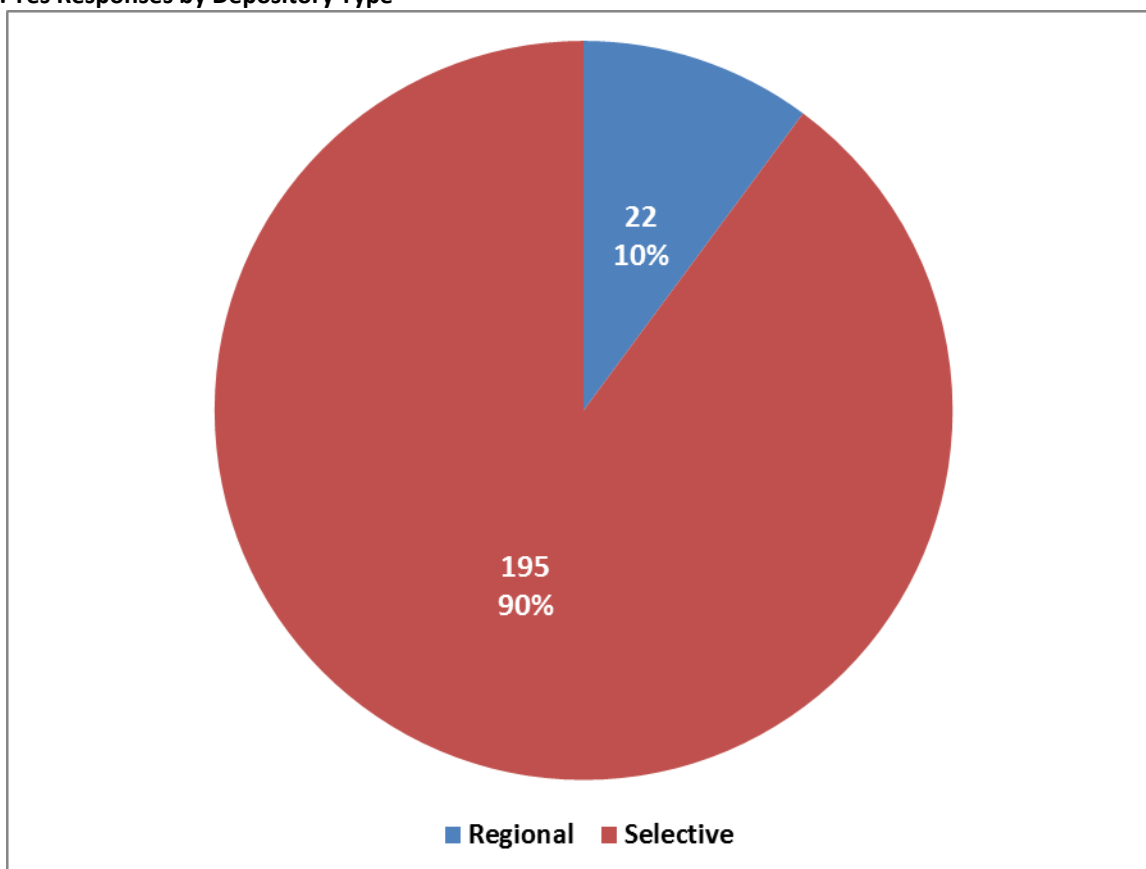
Figure 6: Yes/No Response Rate by Depository Type

Depository Type	Yes		No		Total Freq	Total %
	Freq	%	Freq	%		
Regional	22	54%	19	46%	41	100%
Selective	195	26%	566	74%	761	100%
Grand Total	217	27%	585	73%	802	100%

Figure 7 illustrates “yes” responses by depository type for all 802 respondents.

Selective Libraries had a higher number of total “yes” responses (195 of 217 responses).

Figure 7: Yes Responses by Depository Type



Figures 8, 9, and 10 illustrate responses cross-tabulated by depository type and library size for all 802 respondents.

21 of 40 Large Regional Libraries responded “yes” to Question 18. In addition, the one Medium Regional Library also responded “yes.”

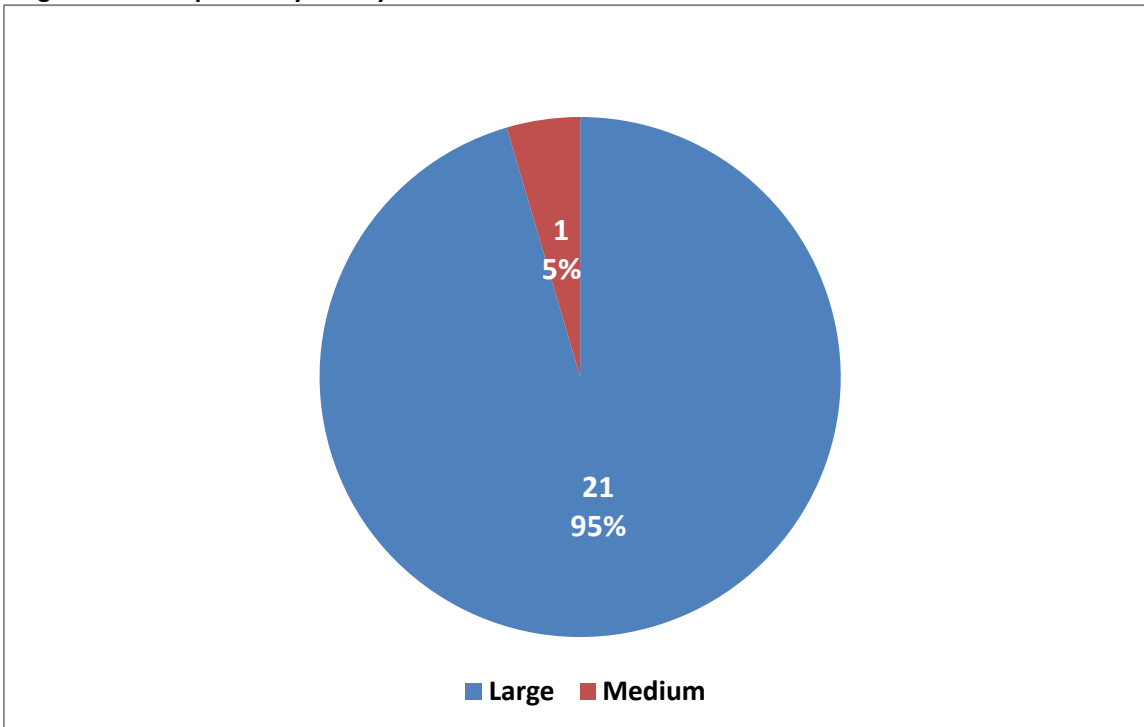
88 of 243 Large Selective Libraries responded “yes,” 74 of 335 Medium Selective Libraries responded “yes,” and 33 of 183 Small Selective Libraries responded “yes.”

**Figure 8: Yes/No Responses by Depository Type and Library Size**

Depository Type	Library Size	Yes		No		Total Freq	Total %
		Freq	%	Freq	%		
Regional	Large	21	53%	19	48%	40	100%
	Medium	1	100%	0	0%	1	100%
<b>Regional Total</b>		<b>22</b>	<b>54%</b>	<b>19</b>	<b>46%</b>	<b>41</b>	<b>100%</b>
Selective	Large	88	36%	155	64%	243	100%
	Medium	74	22%	261	78%	335	100%
	Small	33	18%	150	82%	183	100%
<b>Selective Total</b>		<b>195</b>	<b>26%</b>	<b>566</b>	<b>74%</b>	<b>761</b>	<b>100%</b>
<b>Grand Total</b>		<b>217</b>	<b>27%</b>	<b>585</b>	<b>73%</b>	<b>802</b>	<b>100%</b>

Large Regional Libraries had a higher number of total “yes” responses (21 of 22 responses).

**Figure 9: Regional Yes Responses by Library Size**



Large Selective Libraries had the highest number of total “yes” responses (88 of 195 responses).

**Figure 10: Selective Yes Responses by Library Size**

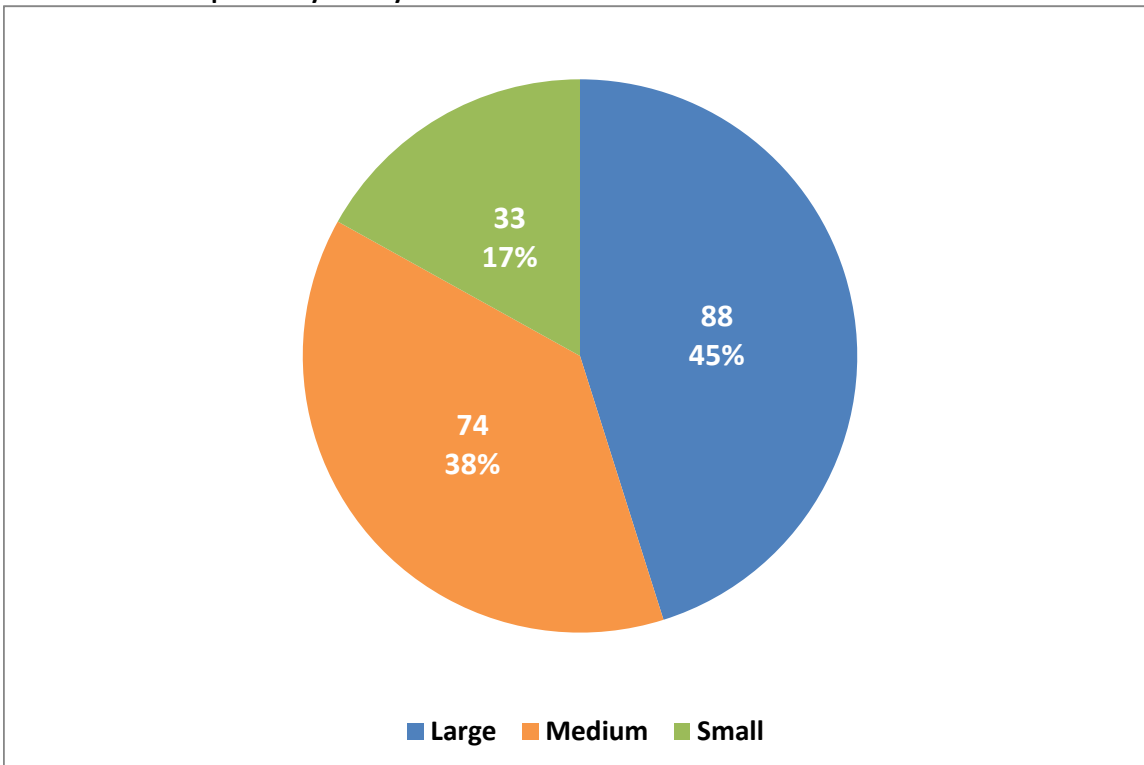




Figure 11 illustrates response rates cross-tabulated by depository type and library type for all 802 respondents.

Of Regional Libraries, Academic General Libraries (62%) had the highest rate of “yes” responses. Of Selective Libraries, Service Academies had the highest rate of “yes” responses (50%), followed by Special Libraries (38%), and Academic General Libraries (29%).

Figure 11: Yes/No Response Rates by Depository Type and Library Type

Depository Type	Library Type	Yes		No		Total Freq	Total %
		Freq	%	Freq	%		
Regional	Academic General	16	62%	10	38%	26	100%
	Public Library	1	50%	1	50%	2	100%
	State Library	5	38%	8	62%	13	100%
<b>Regional Total</b>		<b>22</b>	<b>54%</b>	<b>19</b>	<b>46%</b>	<b>41</b>	<b>100%</b>
Selective	Academic General	121	29%	298	71%	419	100%
	Academic, Community College	6	18%	28	82%	34	100%
	Academic, Law Library	26	24%	83	76%	109	100%
	Federal Agency Library	5	28%	13	72%	18	100%
	Federal Court Library	1	17%	5	83%	6	100%
	Highest State Court Library	5	19%	21	81%	26	100%
	Public Library	22	19%	92	81%	114	100%
	Service Academy	1	50%	1	50%	2	100%
	Special Library	3	38%	5	63%	8	100%
	State Library	5	20%	20	80%	25	100%
	<b>Selective Total</b>		<b>195</b>	<b>26%</b>	<b>566</b>	<b>74%</b>	<b>761</b>
<b>Grand Total</b>		<b>217</b>	<b>27%</b>	<b>585</b>	<b>73%</b>	<b>802</b>	<b>100%</b>

Figures 12 and 13 illustrate “yes” responses cross-tabulated by depository type and library type for all 802 respondents.

Among Regional libraries, Academic General Libraries had the highest number of “yes” responses with 16, followed by State Libraries with 5. Among Selective Libraries, Academic General Libraries had the highest number of “yes” responses with 121, followed by Academic, Law Libraries with 26, and Public Libraries with 22.

Figure 12: Regional Yes Responses by Library Type

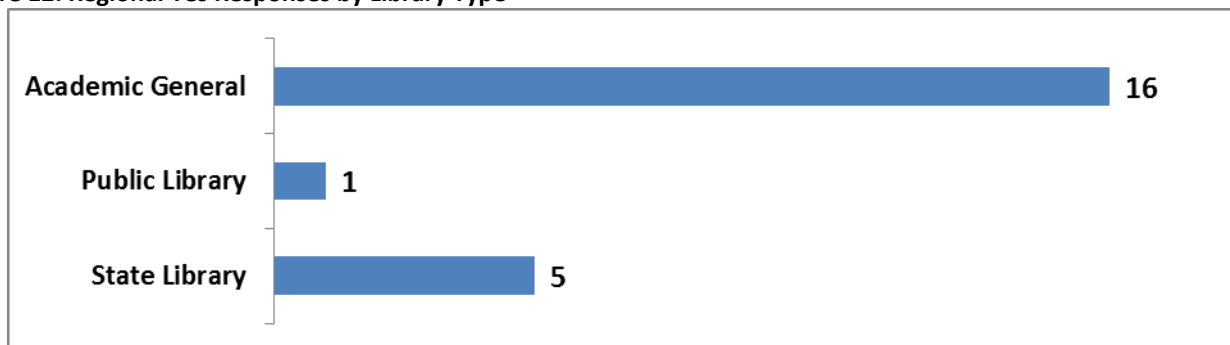
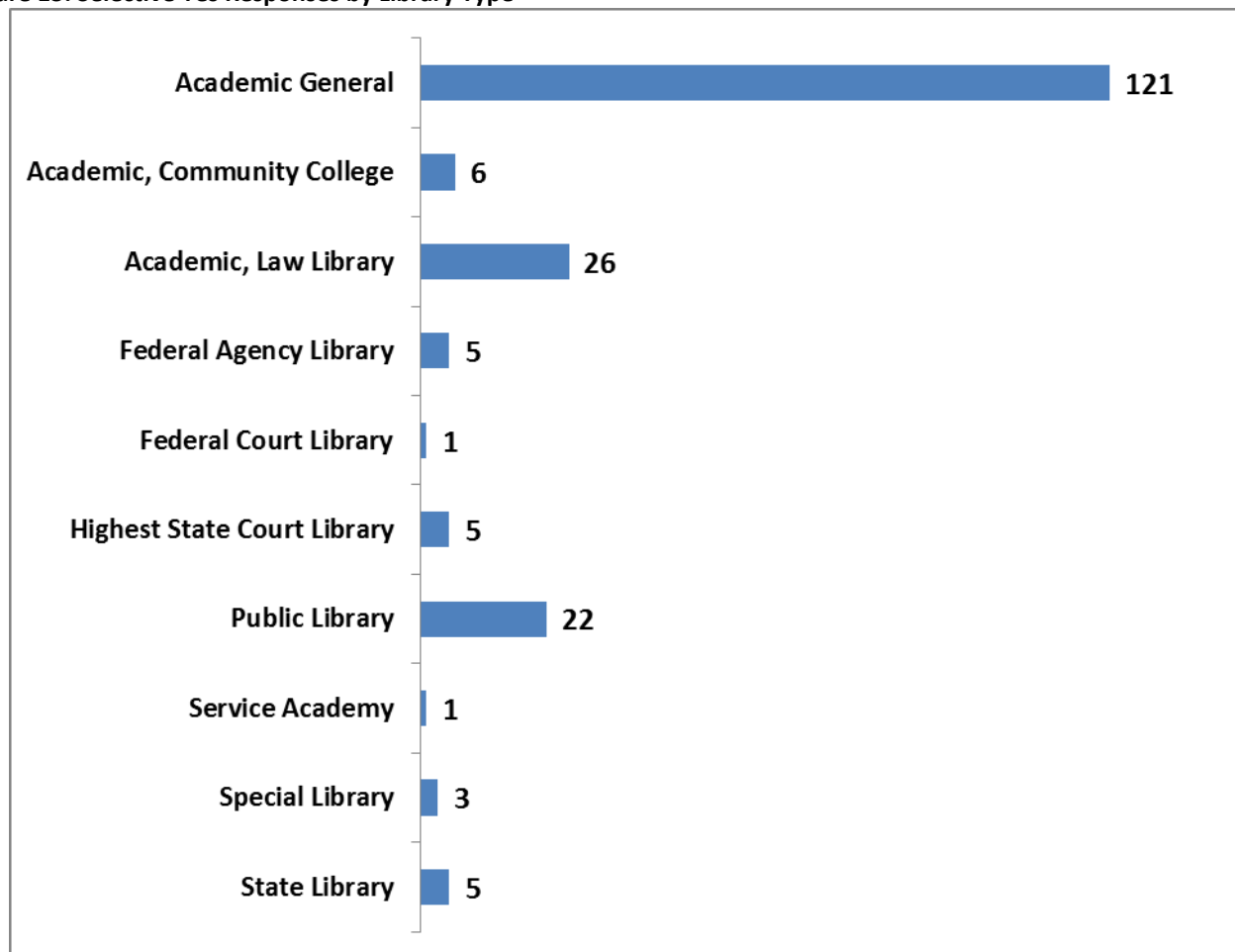


Figure 13: Selective Yes Responses by Library Type



## PRESENTATION OF QUALITATIVE RESULTS

217 libraries indicated that there was another area of service that they would like LSCM to offer, and were also given the opportunity to describe other areas of service they would like LSCM to offer. Respondents were not limited to the number of services they could indicate. The following figures depict the results of the qualitative analysis, and the findings of the individual open-ended responses.

Individual open-ended responses totaled 328 observations (individual services specified). Observations were grouped into eight over-arching categories for reporting purposes:

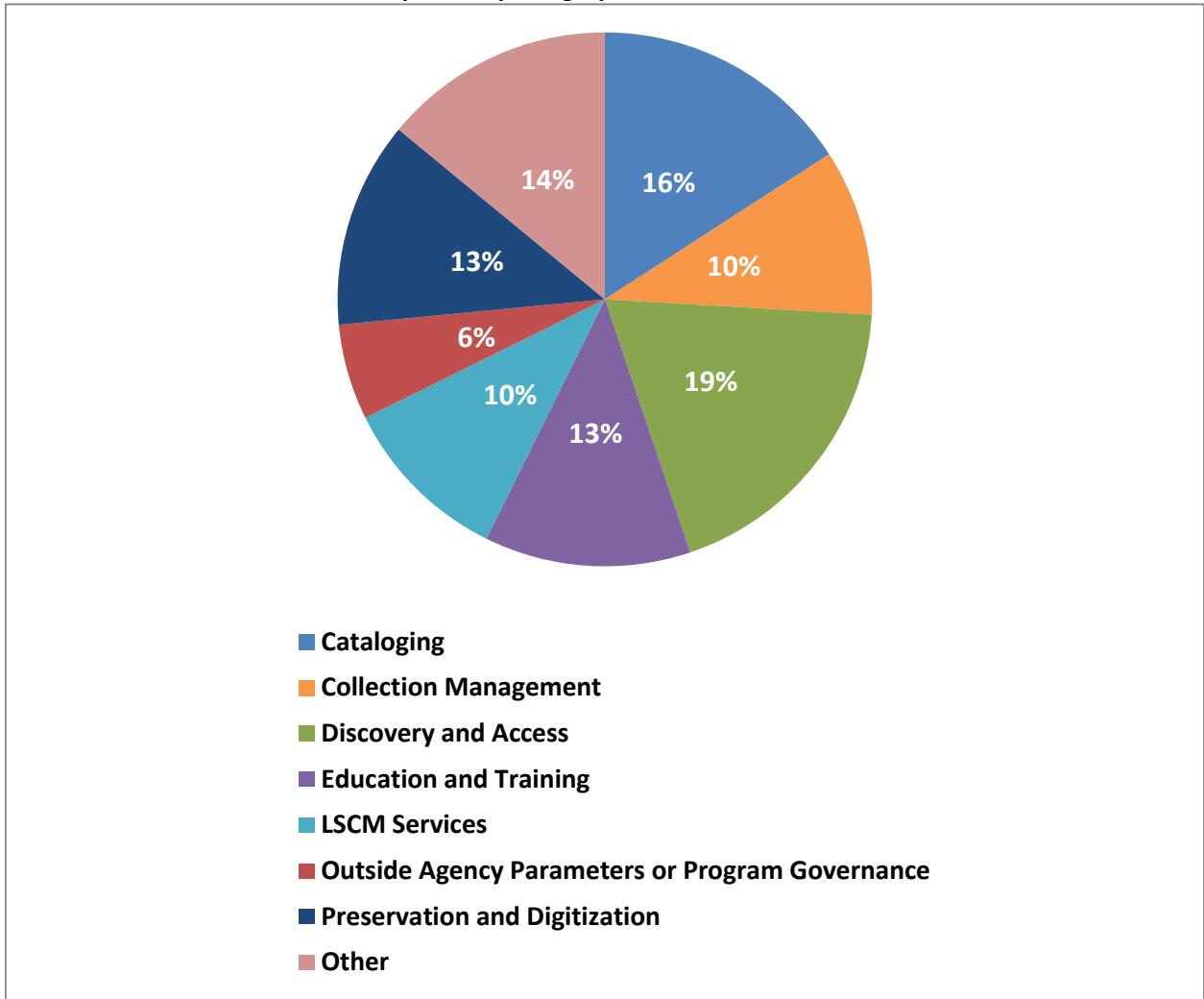
- 1. Cataloging** refers to services libraries would like LSCM to provide related directly to cataloging, whether by LSCM or by depository libraries. Examples of responses include: pre-1976 cataloging, Cataloging Record Distribution Program, New Electronic Titles, and the Catalog of U.S. Government Publications.
- 2. Collection Management** refers to services libraries would like LSCM to provide related to collection management, collection development, and improvements or changes that might be made to information lifecycle management processes. Examples of responses include: recommended title lists, List of Classes, DSIMs, and GPO technical services processes.
- 3. Discovery and Access** refers to services libraries would like LSCM to provide related to public access and systems. Examples of responses include: expanding or improving tools such as FDsys, CGP, and Ben's Guide; subscriptions to agency Web sites; and including more content in the FDLP.
- 4. Education and Training** refers to services libraries would like LSCM to provide related to education and training of library staff, the general public, or specific populations. Examples of responses include: mentoring, videos, collection management training, virtual training, and Train the Trainer sessions.
- 5. LSCM Services** refers to services libraries would like LSCM to offer to improve customer services and support. Examples of responses include: communication, marketing and promotion, support for outreach or collaboration, partnerships, and the FDLP Web site.
- 6. Other** refers to any response without specific suggested services. Examples of responses include: "unsure," "no answer," or other topics.
- 7. Outside Agency Parameters or Program Governance** refers to any response suggesting services that GPO cannot provide, such as requests for financial support, and changing current requirements or procedures. Examples of responses include: requests for funding travel to conferences and changing distribution procedures.
- 8. Preservation and Digitization** refers to services libraries would like LSCM to offer in archiving, preservations, digitization, or anything related to digitization. Examples of responses include: developing digitization standards, digital registry, digitization of historic documents, and digital deposit.

Of the total number of observations reported by respondents, 19% described services related to Discovery and Access, 16% described services related to Cataloging, 13% described services related to Education and Training and Preservation and Digitization, 10% described services related to Collection Management and LSCM Services. 14% provided responses related to Other, and 6% described services that were Outside Agency Parameters or Program Governance.

**Figure 14: Areas of Service Described: Responses by Category**

	Cataloging		Collection Management		Discovery and Access		Education and Training		LSCM Services		Outside Agency Parameters or Program Governance		Preservation and Digitization		Other		Total Freq	Total %
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
<b>Total</b>	52	16%	33	10%	62	19%	41	13%	34	10%	19	6%	41	13%	46	14%	328	100%

Figure 15: Areas of Service Described: Responses by Category



For the purpose of focusing on areas of service GPO can offer, the “Other” and “Outside Agency Parameters or Program Governance” responses have been removed from the following data figures, which has reduced the number of observations to 263.

**Figures 16 and 17 illustrate areas of service described by library type.**

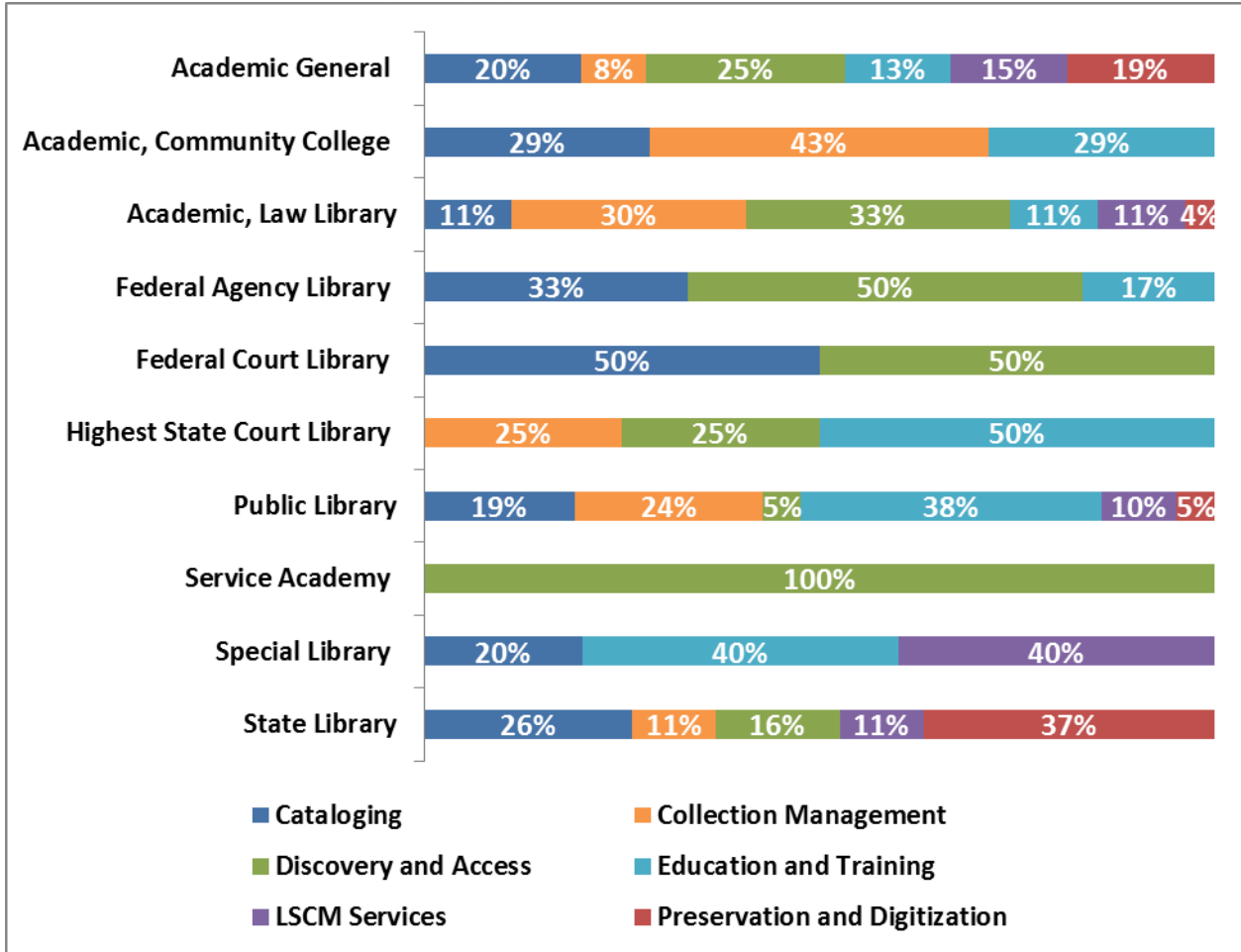
As reflected in the data, results are fairly evenly split across all library types, with no strong preference coming to the surface.

- Responses from Academic General Libraries; Academic, Law Libraries; Federal Agency Libraries; and Service Academies showed preferences for services related to Discovery and Access.
- Academic, Community College Libraries showed a preference for services related to Collection Management.
- Highest State Court Libraries and Public Libraries showed a preference for services related to Education and Training.
- State Libraries showed a preference for services related to Preservation and Digitization.
- No clear preference arose among Federal Court Libraries and Special Libraries.

**Figure 16: Areas of Service Described by Library Type**

Library Type	Cataloging		Collection Management		Discovery and Access		Education and Training		LSCM Services		Preservation and Digitization		Total Freq	Total %
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Academic General	34	20%	14	8%	43	25%	23	13%	25	15%	32	19%	171	100%
Academic, Community College	2	29%	3	43%	0	0%	2	29%	0	0%	0	0%	7	100%
Academic, Law Library	3	11%	8	30%	9	33%	3	11%	3	11%	1	4%	27	100%
Federal Agency Library	2	33%	0	0%	3	50%	1	17%	0	0%	0	0%	6	100%
Federal Court Library	1	50%	0	0%	1	50%	0	0%	0	0%	0	0%	2	100%
Highest State Court Library	0	0%	1	25%	1	25%	2	50%	0	0%	0	0%	4	100%
Public Library	4	19%	5	24%	1	5%	8	38%	2	10%	1	5%	21	100%
Service Academy	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%	1	100%
Special Library	1	20%	0	0%	0	0%	2	40%	2	40%	0	0%	5	100%
State Library	5	26%	2	11%	3	16%	0	0%	2	11%	7	37%	19	100%
<b>Grand Total</b>	<b>52</b>	<b>20%</b>	<b>33</b>	<b>13%</b>	<b>62</b>	<b>24%</b>	<b>41</b>	<b>16%</b>	<b>34</b>	<b>13%</b>	<b>41</b>	<b>16%</b>	<b>263</b>	<b>100%</b>

Figure 17: Areas of Service Described by Library Type



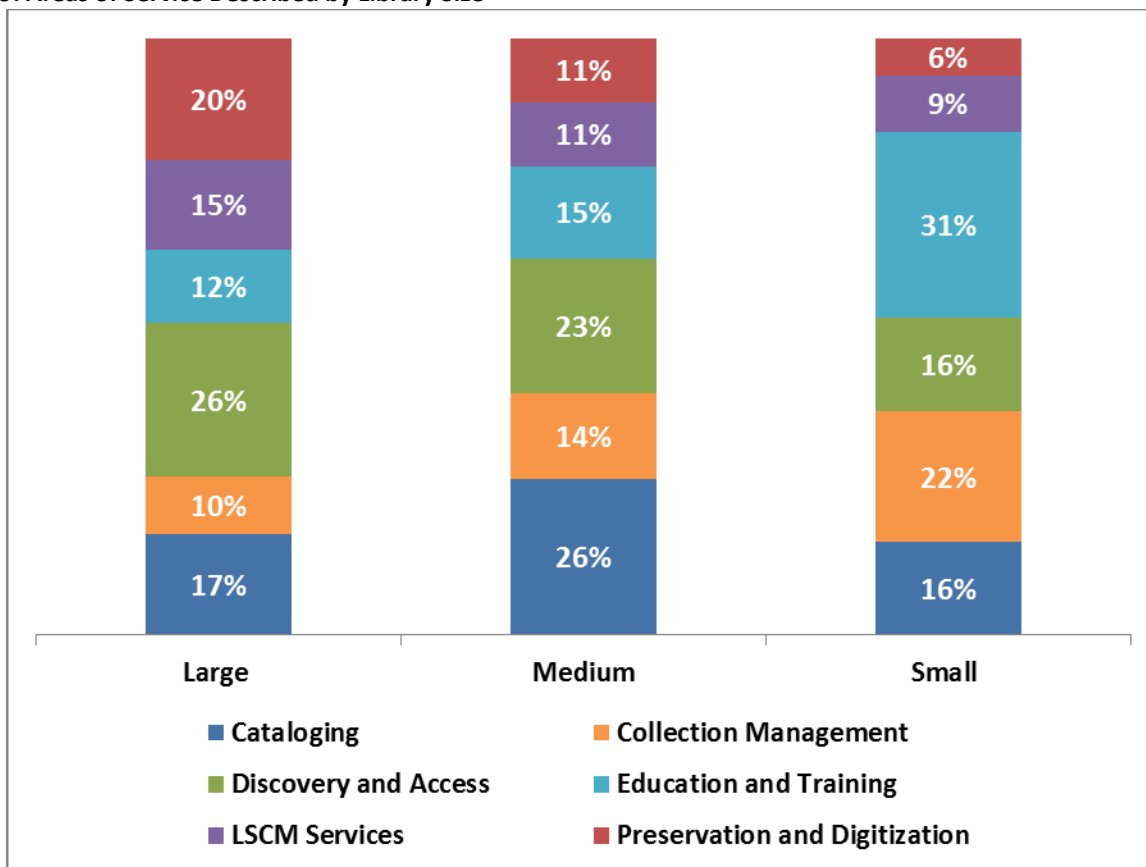
**Figures 18 and 19 illustrate areas of service described by library size.**

In examining the results by library size, Large Libraries reported a slight preference for areas of service related to Discovery and Access, while Medium Libraries reported a slight preference for services related to Cataloging. Small Libraries reported a preference for services related to Education and Training.

**Figure 18: Areas of Service Described by Library Size**

Library Size	Cataloging		Collection Management		Discovery and Access		Education and Training		LSCM Services		Preservation and Digitization		Total Freq	Total %
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Large	25	17%	14	10%	38	26%	18	12%	22	15%	30	20%	147	100%
Medium	22	26%	12	14%	19	23%	13	15%	9	11%	9	11%	84	100%
Small	5	16%	7	22%	5	16%	10	31%	3	9%	2	6%	32	100%
<b>Grand Total</b>	<b>52</b>	<b>20%</b>	<b>33</b>	<b>13%</b>	<b>62</b>	<b>24%</b>	<b>41</b>	<b>16%</b>	<b>34</b>	<b>13%</b>	<b>41</b>	<b>16%</b>	<b>263</b>	<b>100%</b>

**Figure 19: Areas of Service Described by Library Size**





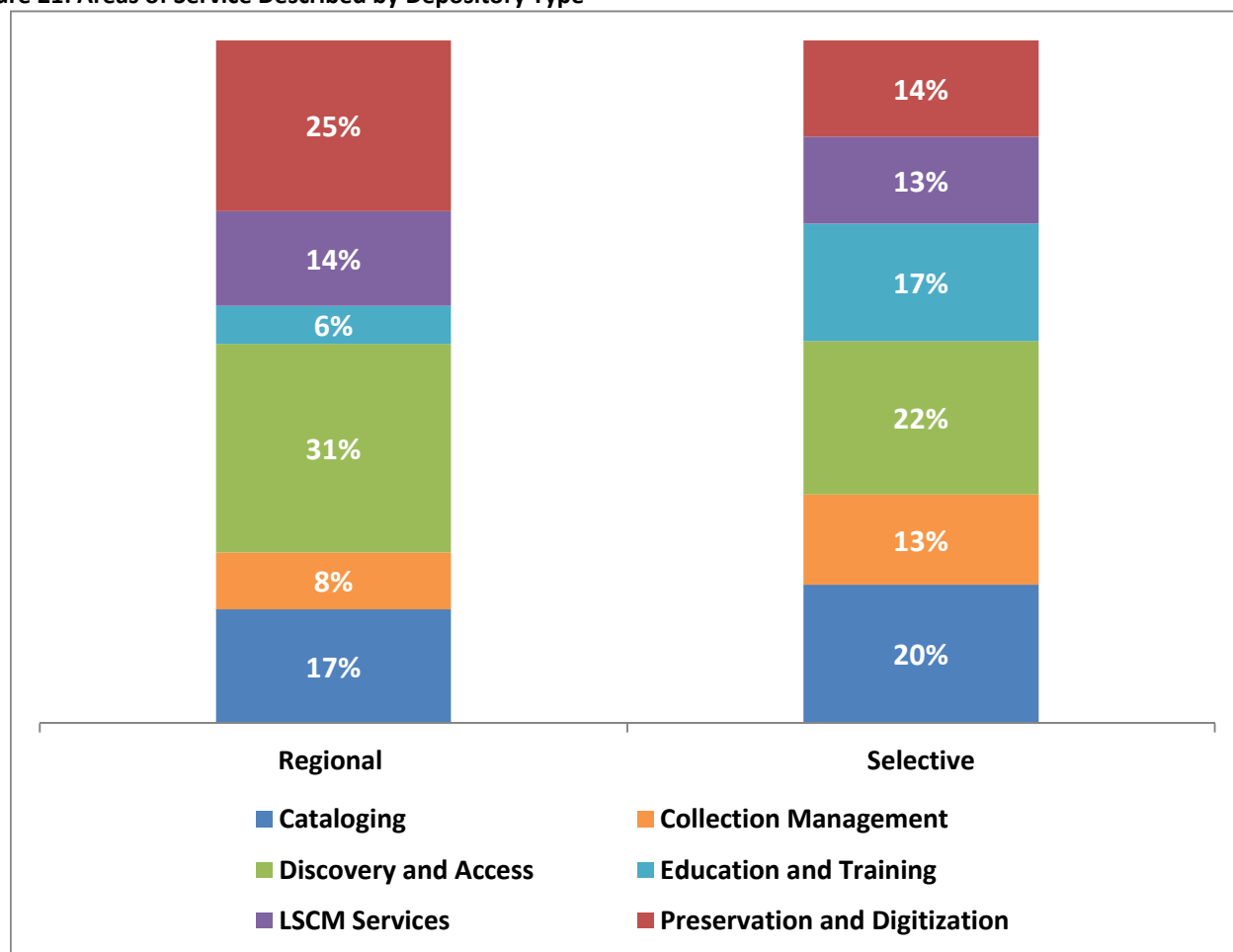
Figures 20 and 21 illustrate areas of service described by depository type.

The results show that both Regional and Selective Libraries reported a preference for services related to Discovery and Access.

Figure 20: Areas of Service Described by Depository Type

Depository Type	Cataloging		Collection Management		Discovery and Access		Education and Training		LSCM Services		Preservation and Digitization		Total Freq	Total %
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Regional	6	17%	3	8%	11	31%	2	6%	5	14%	9	25%	36	100%
Selective	46	20%	30	13%	51	22%	39	17%	29	13%	32	14%	227	100%
Grand Total	52	20%	33	13%	62	24%	41	16%	34	13%	41	16%	263	100%

Figure 21: Areas of Service Described by Depository Type



Figures 22, 23, and 24 illustrate areas of service described cross-tabulated by depository type and library size.

Large Regionals reported a preference for areas of service related to Discovery and Access, while the one Medium Regional reported a preference for areas of service related to Preservation and Digitization.

Large Selective Libraries also reported a preference for areas of service related to Discovery and Access, while Medium Selective Libraries reported a preference for areas of service related to Cataloging. Small Selective Libraries reported a preference for areas of service related to Education and Training.

**Figure 22: Areas of Service Described by Depository Type and Library Size**

Depository Type	Library Size	Cataloging		Collection Management		Discovery and Access		Education and Training		LSCM Services		Preservation and Digitization		Total Freq	Total %
		Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Regional	Large	6	17%	3	9%	11	31%	2	6%	5	14%	8	23%	35	100%
	Medium	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%	1	100%
<b>Regional Total</b>		<b>6</b>	<b>17%</b>	<b>3</b>	<b>8%</b>	<b>11</b>	<b>31%</b>	<b>2</b>	<b>6%</b>	<b>5</b>	<b>14%</b>	<b>9</b>	<b>25%</b>	<b>36</b>	<b>100%</b>
Selective	Large	19	17%	11	10%	27	24%	16	14%	17	15%	22	20%	112	100%
	Medium	22	27%	12	14%	19	23%	13	16%	9	11%	8	10%	83	100%
	Small	5	16%	7	22%	5	16%	10	31%	3	9%	2	6%	32	100%
<b>Selective Total</b>		<b>46</b>	<b>20%</b>	<b>30</b>	<b>13%</b>	<b>51</b>	<b>22%</b>	<b>39</b>	<b>17%</b>	<b>29</b>	<b>13%</b>	<b>32</b>	<b>14%</b>	<b>227</b>	<b>100%</b>
<b>Grand Total</b>		<b>52</b>	<b>20%</b>	<b>33</b>	<b>13%</b>	<b>62</b>	<b>24%</b>	<b>41</b>	<b>16%</b>	<b>34</b>	<b>13%</b>	<b>41</b>	<b>16%</b>	<b>263</b>	<b>100%</b>

Figure 23 Areas of Service Described for Regional Libraries by Library Size

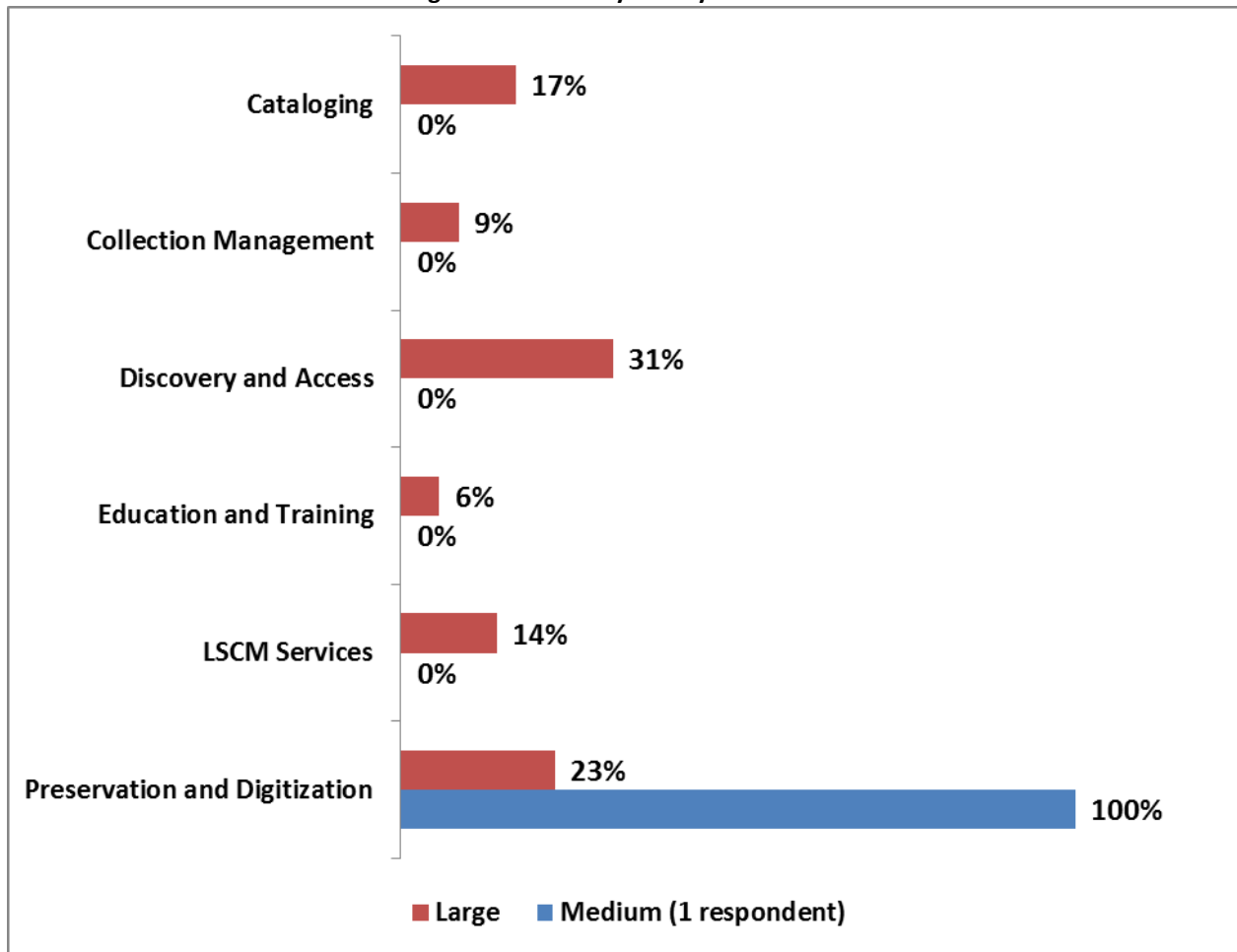
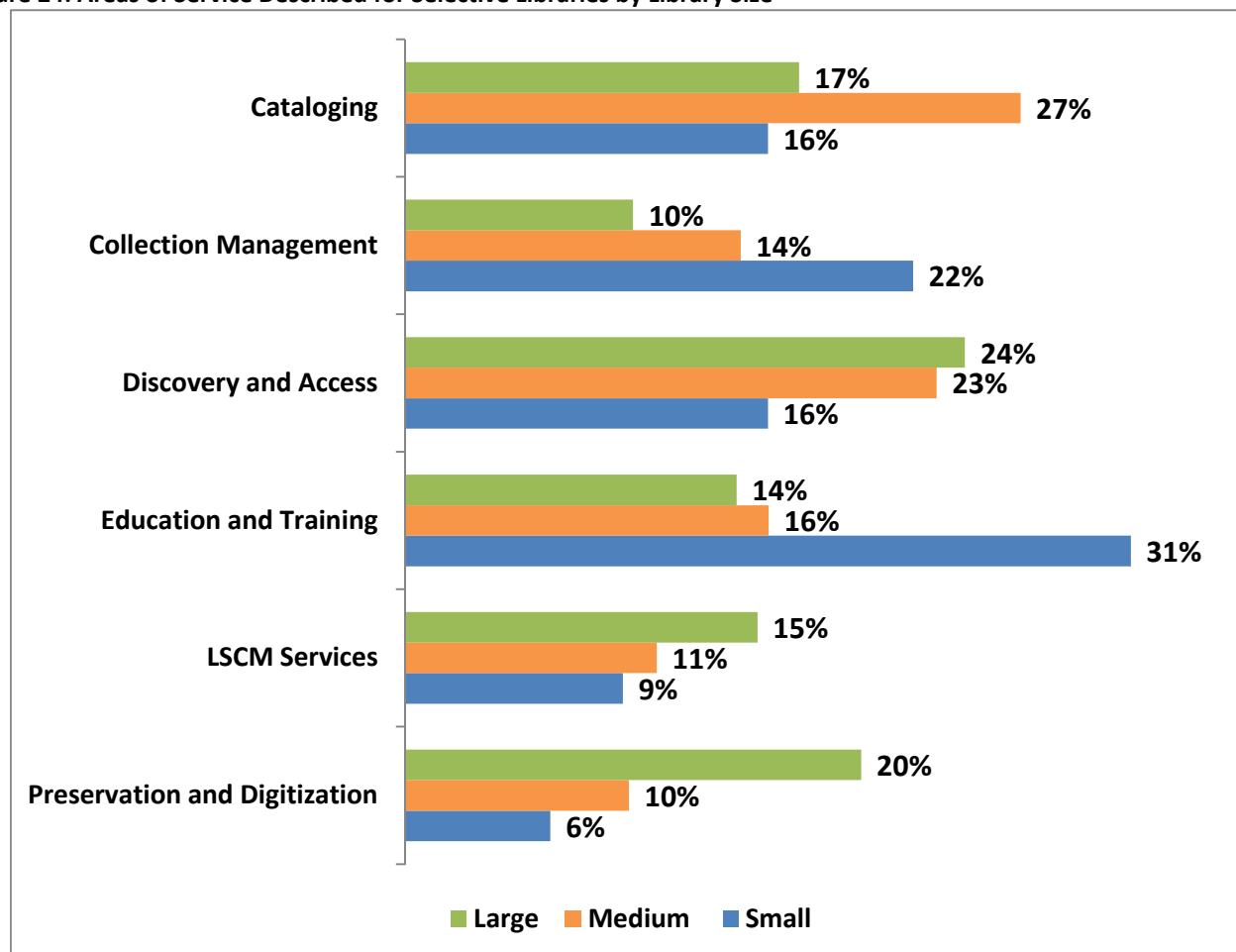


Figure 24: Areas of Service Described for Selective Libraries by Library Size



Figures 25, 26, and 27 illustrate areas of service described cross-tabulated by depository type and library type.

While Regional Academic General Libraries reported a preference for areas of service related to Discovery and Access, Regional Public Libraries reported a preference for areas of service related to LSCM Services. Regional State Libraries reported a preference for services related to Preservation and Digitization.

For Selective Libraries:

- Academic General Libraries; Academic, Law Libraries; Federal Agency Libraries; and Service Academies reported a preference for areas of service related to Discovery and Access.
- Academic, Community College Libraries reported a preference for areas of service related to Collection Management.
- Highest State Court Libraries and Public Libraries reported a preference for areas of service related to Education and Training.
- Federal Court Libraries reported an even split between Cataloging and Discovery and Access.
- Special Libraries reported an even split between Education and Training and LSCM Services.
- State Libraries reported an even split between Cataloging and Preservation and Digitization.

Figure 25: Areas of Service Described by Depository Type and Library Type

Depository Type	Library Type	Cataloging		Collection Management		Discovery and Access		Education and Training		LSCM Services		Preservation and Digitization		Total Freq	Total %
		Freq	%	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%		
Regional	Academic General	4	16%	2	8%	9	36%	2	8%	3	12%	5	20%	25	100%
	Public Library	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	1	100%
	State Library	2	20%	1	10%	2	20%	0	0%	1	10%	4	40%	10	100%
<b>Regional Total</b>		<b>6</b>	<b>17%</b>	<b>3</b>	<b>8%</b>	<b>11</b>	<b>31%</b>	<b>2</b>	<b>6%</b>	<b>5</b>	<b>14%</b>	<b>9</b>	<b>25%</b>	<b>36</b>	<b>100%</b>
Selective	Academic General	30	21%	12	8%	34	23%	21	14%	22	15%	27	18%	146	100%
	Academic, Community College	2	29%	3	43%	0	0%	2	29%	0	0%	0	0%	7	100%
	Academic, Law Library	3	11%	8	30%	9	33%	3	11%	3	11%	1	4%	27	100%
	Federal Agency Library	2	33%	0	0%	3	50%	1	17%	0	0%	0	0%	6	100%
	Federal Court Library	1	50%	0	0%	1	50%	0	0%	0	0%	0	0%	2	100%
	Highest State Court Library	0	0%	1	25%	1	25%	2	50%	0	0%	0	0%	4	100%
	Public Library	4	20%	5	25%	1	5%	8	40%	1	5%	1	5%	20	100%
	Service Academy	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%	1	100%
	Special Library	1	20%	0	0%	0	0%	2	40%	2	40%	0	0%	5	100%
	State Library	3	33%	1	11%	1	11%	0	0%	1	11%	3	33%	9	100%
<b>Selective Total</b>		<b>46</b>	<b>20%</b>	<b>30</b>	<b>13%</b>	<b>51</b>	<b>22%</b>	<b>39</b>	<b>17%</b>	<b>29</b>	<b>13%</b>	<b>32</b>	<b>14%</b>	<b>227</b>	<b>100%</b>
<b>Grand Total</b>		<b>52</b>	<b>20%</b>	<b>33</b>	<b>13%</b>	<b>62</b>	<b>24%</b>	<b>41</b>	<b>16%</b>	<b>34</b>	<b>13%</b>	<b>41</b>	<b>16%</b>	<b>263</b>	<b>100%</b>

Figure 26: Areas of Service Described for Regional Libraries by Library Type

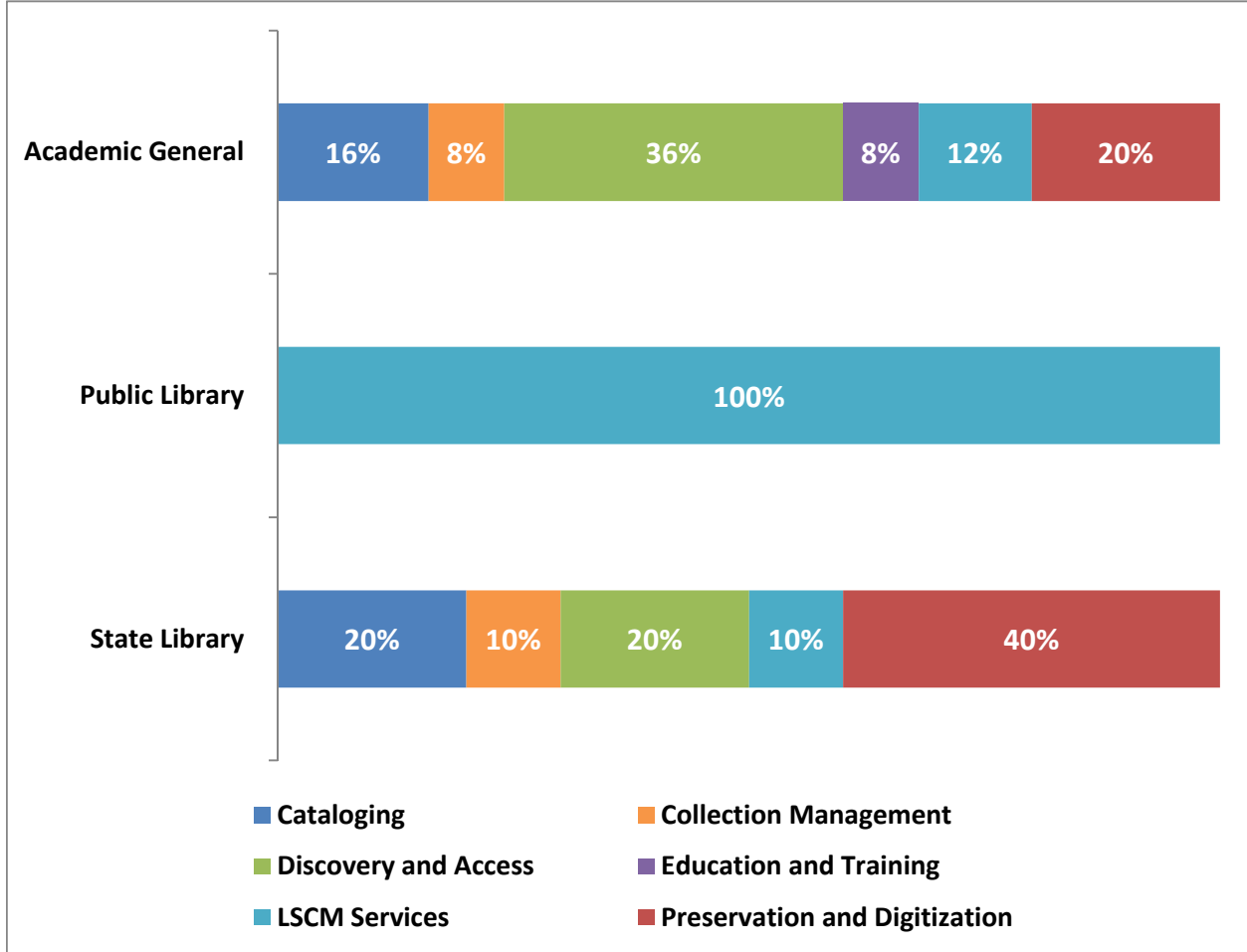


Figure 27: Services Wanted for Selective Libraries by Library Type

