

Issue	Status	Resolution Date	Comments
<p>For some libraries, when a user clicks on the message icon (dialog bubble) in the upper right corner of the screen, a single message displays without a list of messages to the left to enable navigation to other messages. When this happens, they also lose the dashboard navigation ribbon at the top of the screen, and the section of the page containing a form to enable a reply to the message does not load. An error message is displayed in place of the reply form.</p>	Unresolved		<p>This is occurring for some libraries, but not all. We believe the problem has been identified, but it will take some time to fix.</p>
<p>AJAX errors: scenario 1. In some cases users get AJAX error messages when the function they were trying to use actually worked. In those cases, clicking "reload" in your browser generally shows that the function worked.</p>	Recurring		<p>Because the function actually does work in some cases, we recommend that users verify whether the function worked or not before attempting the function again. Reloading the page will generally do this.</p>
<p>AJAX errors: scenario 2. In some cases, users may click a button or attempt a function that causes an AJAX error and the function does not work. If this happens consistently every time the function is attempted, please report the issue to GPO to be fixed.</p>	Resolved / Recurring		<p>We are not aware of any cases where this is occurring consistently at this time. Please report it if you encounter this.</p>
<p>AJAX errors: scenarios 1 &amp; 2.</p>	Resolved / Recurring		<p>The next release of FDLP eXchange (release 1.1) does not utilize AJAX. When the new release is implemented, there will not be any more AJAX errors.</p>