USA.gov: Government Made Easy

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What is USA.gov?

- U.S. government's official web portal
  - English and Spanish (GobiernoUSA.gov)
- Help the public find official information and complete tasks
- In 2012, USA.gov had
  - 19 million visitors
  - 50.6 million page views

History of USA.gov

- **June 2000** - President Clinton announced the gift of a government search engine from Eric Brewer, Internet entrepreneur.
- **September 2000** - Firstgov.gov launched. GSA and 22 other federal agencies funded it.
- **2002** - FirstGov becomes part of the Federal Citizen Information Center (FCIC) at GSA.

History of USA.gov

- **2003** - FirstGov en Español launches as the Spanish language web portal to government information.
- **2007** - Firstgov.gov officially changed its name to USA.gov. FirstGov en Español became GobiernoUSA.gov.
- **2011** - USA.gov and GobiernoUSA.gov merge with 5 other FCIC websites, greatly enhancing the consumer information on the site and extending the directory content.

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Verify whether or not a social media account is managed by the U.S. federal government.
Social Media Account
Verify
VERIFY ACCOUNTS
POPULAR TOPICS
1. Jobs
2. A-Z List of Agencies
3. Benefits, Grants, and Financial Aid
4. Unclaimed Money
5. Change of Address
Just for You ...
• Citizens
• Kids
• Business
• Visitors to the United States
• Seniors
• Federal Employees
MORE AUDIENCES
Featured App: MyTSA
Get TSA liquid rules, airport news, real-time security line updates, and more.
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FIND MORE APPS
Student Loans and Grants
Find different kinds of financial aid to help pay for your education.
Learn more about financial aid >
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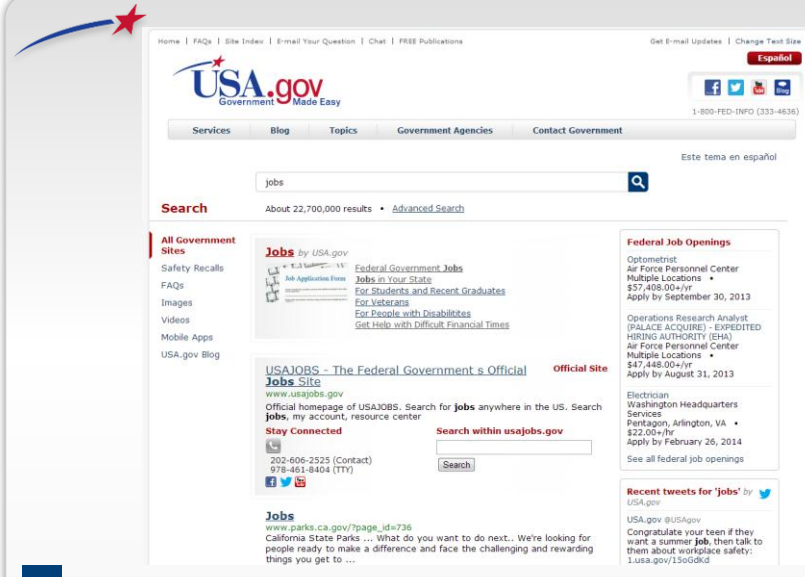
USA.gov is the U.S. government's official web portal.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Multiple Locations •
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Washington Headquarters Services
Pentagon, Arlington, VA •
$22.00+/hr
Apply by February 26, 2014
See all federal job openings
Recent tweets for 'jobs' by USA.gov
USA.gov @USAgov
Congratulate your teen if they want a summer job, then talk to them about workplace safety: 1.usa.gov/15oGdKd

Popular Content on USA.gov – June 2013

Most Popular Pages

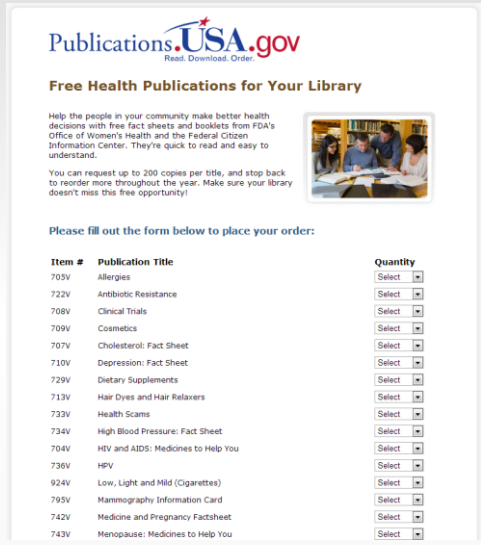
1. USA.gov Home Page
2. Unclaimed Money from the Government
3. A-Z Index of Government Agencies
4. Government Jobs
5. Government Benefits, Grants and Financial Assistance
6. Finding a Job
7. American Holidays
8. Government Departments and Agencies
9. Government Sales and Auctions
10. Fourth of July is Independence Day

Most Popular Search Terms

1. Jobs
2. Immigration and Citizenship
3. Passports
4. Sales and Auctions
5. Social Security
6. Credit Report
7. Herbalife
8. Vital Records
9. State Governors
10. Grants

You can see monthly trends at usa.gov/About/trending-now.shtml

Order at promotions.usa.gov/library.html



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795V	Mammography Information Card	Select
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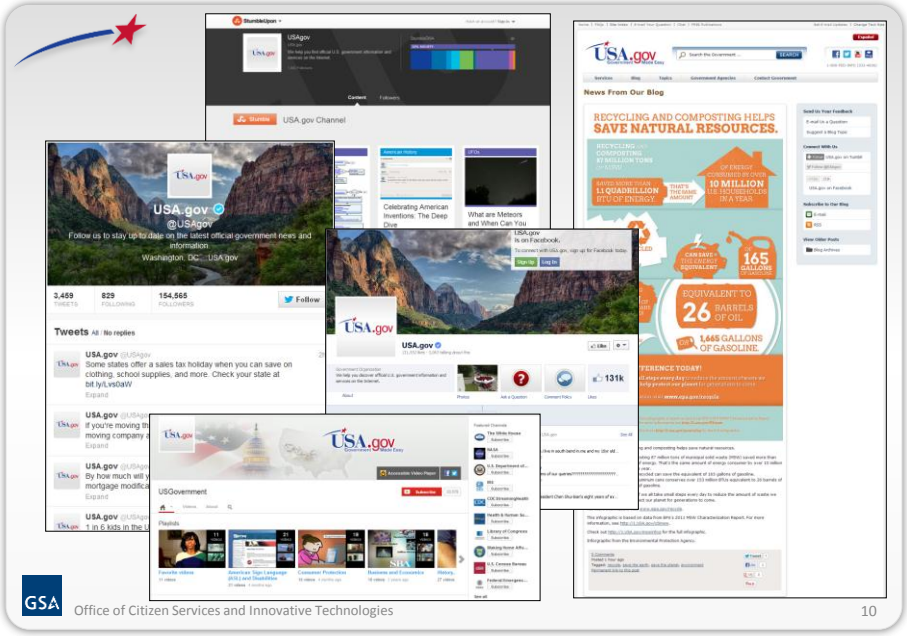
743V	Menopause: Medicines to Help You	Select



Reference Services

- 1-800-FED-INFO
- Web chat
- E-mail
- Answers.USA.gov – FAQ repository
- Facebook and Twitter

Future of USA.gov

- **Completely Responsive** – Soon, you'll see the same content on any device.
- **Enhanced Content** – We're removing content that isn't used and working to enhance content for the most important and frequently requested topics.
- **Easier to Browse** – We're working to improve the navigation.

How You Can Help

- **Tell Us How You Use USA.gov** – Do you use USA.gov in your library? We'd love to know how you use it in your work or to help patrons.
- **Share Feedback** – We want your suggestions! You can send them directly to michelle.chronister@gsa.gov or use the E-Mail Your Question link on the site.

Thank you!

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