

# Outreach and Support

Library Services & Content Management  
July 29, 2013

Interagency Depository Seminar  
July 29-August 2, 2013

## Who we are

- Jeannine Ballard
- Kathy Bayer
- Ashley Dahlen
- Melissa Fairfield
- Bridget Govan
- Robin Haun-Mohamed
- Linda Moayedi
- Joe Paskoski
- Ginny Wiese



## What we do



## “Frontline” communication



- Answer questions
- Address concerns
- We’re here to help!

## Ensure and Promote Free, Public Access

- Required by law to allow free, public access
- Only applies to depository materials
- Patrons must follow behavior policies
- Safety of staff, users, collections, and facilities is also very important



## And more

- Conferences and Webinars
- Biennial Survey of Depository Libraries
- Public Access Assessments



## When to communicate with us

- Your library is considering changes to your FDLP operations
- You have questions about FDLP tools and services
- You need clarification about *Legal Requirements and Program Regulations of the Federal Depository Library Program*
- You have questions about public access
- Your library does something outstanding
- Any time you have a question or concern!

## How to communicate with us

- By e-mail: [FDLPoutreach@gpo.gov](mailto:FDLPoutreach@gpo.gov)
- By phone: 202-512-1119
- AskGPO

