## **Outreach and Support**

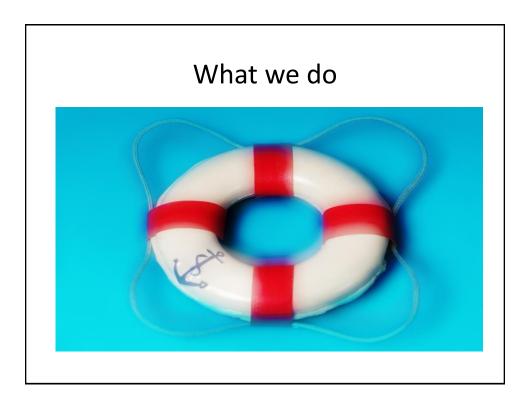
Library Services & Content Management July 29, 2013

Interagency Depository Seminar July 29-August 2, 2013

## Who we are

- Jeannine Ballard
- Kathy Bayer
- Ashley Dahlen
- Melissa Fairfield
- Bridget Govan
- Robin Haun-Mohamed
- Linda Moayedi
- Joe Paskoski
- Ginny Wiese





# "Frontline" communication



- Answer questions
- Address concerns
- We're here to help!

# Ensure and Promote Free, Public Access

 Required by law to allow free, public access

 Only applies to depository materials

 Patrons must follow behavior policies

 Safety of staff, users, collections, and facilities is also very important



### And more

- Conferences and Webinars
- Biennial Survey of Depository Libraries
- Public Access Assessments



## When to communicate with us

- Your library is considering changes to your FDLP operations
- You have questions about FDLP tools and services
- You need clarification about Legal Requirements and Program Regulations of the Federal Depository Library Program
- · You have questions about public access
- Your library does something outstanding
- Any time you have a question or concern!

#### How to communicate with us

By e-mail: FDLPoutreach@gpo.gov

• By phone: 202-512-1119

AskGPO

