



(Re)Building Trust in a Sea of Distrust

Panelists:

Rebecca Chapman, Alexander Soto, Cindy Aden, and Stacey Wedlake

Session Sponsored by the Unique Challenges, Underserved
Populations, and Federal Libraries Subcommittee



University at Buffalo School of Law

- Rebecca Chapman, Assistant Law Librarian
- Why lack of trust among Indigenous communities?
- One approach to address distrust is C.A.R.E.
 - Collective benefit, authority to control, responsibility, and ethics
 - Collaborating with Tribal communities requires us to choose people over data and accept that sometimes the research process needs to take longer in order to be respectful and Indigenous-led
- More information in accompanying handout



Image: The wampum belt that serves as the Treaty document for the [1794 Treaty at Canandaigua](#) between the United States and the Haudenosaunee. It represents the acknowledgement of the Haudenosaunee as equals in authority, power and governance over their lands and their people. It is the strongest representation of the federal acknowledgement of tribal sovereignty.



Labriola National American Indian Data Center

- Alexander Soto (Tohono O'odham), Director, Arizona State University Library
- Factors of distrust
 - Western librarianship perpetuates settler colonialism
- Indigenous Librarianship can provide a path to reconciliation
- Example: Labriola Center's culturally responsive service model
 - Indigenous Placemaking, Research Services rooted in Indigenous methodologies, Culturally appropriate collection access, Culturally relevant programs & engagements, Stewardship that supports Tribal sovereignty, Adherence to Indigenous Protocols
 - All Indigenous library staff (7 information professionals & 10 student librarians)
 - Land-Based Approach
- **Indigenous Peoples should be able to see themselves in all aspects of the library**





Co-Designing for Trust

- University of Washington Information School
 - Cindy Aden, Teaching Professor & MLIS Program Chair
 - Stacey Wedlake, Research Scientist
- Our project works with broad set of stakeholders (including rural libraries) engaging in co-design to create community-based misinformation interventions
- In some cases, the community's biggest misinformation challenge is what others believe about them





Panelists' Question Session

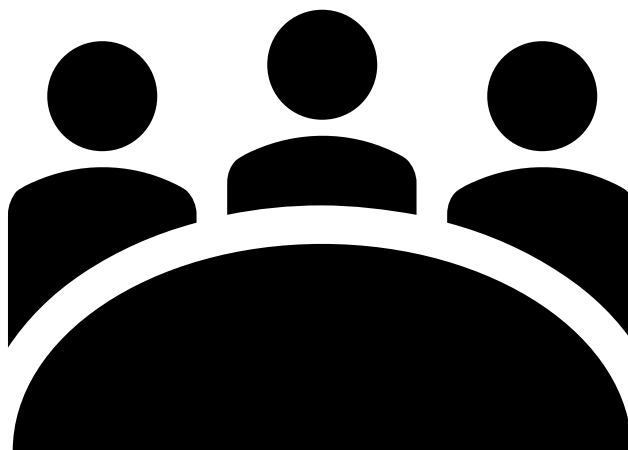
- According to the [Pew Research Center](#), “Only two-in-ten Americans say they trust the government in Washington to do what is right ‘just about always’ (2%) or ‘most of the time’ (19%).” If looking at these responses of feeling trust in the government by race and ethnicity for the year 2022:
 - Asian 37% | Hispanic: 29% | Black: 24% | White: 16%
- What are some of the reasons or explanations that people have expressed distrust in the Federal Government?





Panelists' Question Session

- For the mentioned reasons or explanations, how have you shown your patrons information or programs that address their skepticism? More specifically, what seems to work for the short-term verses long-term?





Panelists' Question Session

- What skills do you recommend would help current and future librarians to address patrons' distrust in government information?





Q&A

- Contact information of the panelists:
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