LIBRARY SERVICES & CONTENT MANAGEMENT UPDATE

Depository Library Council Meeting and
Federal Depository Library Conference
October 19-21, 2015

Doubletree Hotel — 300 Army Navy Drive, Arlington, VA 22202

The following describes highlights and accomplishments within the past fiscal year (October 1, 2014 to September 30, 2015) in the U.S. Government Publishing Office's (GPO's) Library Services and Content Management (LSCM) business unit.

Strategic Studies & Plans

FDLP Forecast Study
http://www.fdlp.gov/project-list/fdlp-forecast-study

Begun in 2012, the FDLP Forecast Study queried Federal depository libraries about pressing issues, goals, needs and views of the ideal FDLP of the future.

Data from the Study is being used to develop ongoing GPO programs and services for libraries, inform the strategic direction of LSCM, and cultivate the National Plan for Access to U.S. Government Information.

The Final Report is available at: http://www.fdlp.gov/file-repository/about-the-fdlp/gpo-projects/fdlp-state-forecast/2593-fdlp-forecast-study-final-report.

National Plan for Access to U.S. Government Information
http://www.fdlp.gov/project-list/national-plan

The National Plan for Access to U.S. Government Information is a framework document of actions and outcomes that applies a user-centric approach to permanent public access to our Government's information assets. Whether in a library or online, our goal is to create, sustain, and enhance Superintendent of Documents public information programs to ensure Federal Government information is acquired, cataloged, digitized, made findable, disseminated broadly, and preserved for future generations. The goal will be achieved through short and long-term strategies that strengthen and expand both the Federal Depository Library Program and the Cataloging and Indexing Program. Our vision is "to provide Government information when and where it is needed."

In FY 2015, LSCM:

- Launched an outreach and awareness campaign that included the following:
  - Depository Library Council Virtual Meeting: Focusing on Service

- o Meeting with the American Library Association's Washington Office
- o Meeting with National Libraries and the Library of Congress
- o Depository Library Council Virtual Meeting: Navigating through Change
- o Meetings with the Institute of Museum and Library Services
- o Federal Information Preservation Network (FIPNet): A National Dialogue
- o Various Meetings at the American Library Association's Midwinter Meeting and Annual Conference
- o Various Meetings at the American Association of Law Libraries Annual Meeting
- o Meeting with representatives from TRAIL (Technical Report Archive & Image Library)
- o Follow-Up Meeting with National Libraries and the Library of Congress
- Signed the first FIPNet partnership agreement with the University of North Texas

LSCM Technology Plan and Market Research Project

Started in FY 2015, LSCM's Technology Plan is focused on deploying new technology to provide streamlined services to support the FDLP community as well as enhanced access for the public. The goal is to create a new suite of services based on a user-centric design approach, deploy a flexible architecture, and develop a service model with the capability to integrate easily with other related services.

One major component of the Plan is a formal market research project studying Federal depository libraries' workflows and practices to help GPO better understand current processes and challenges in Federal depository libraries. GPO has contracted with Ithaka S+R for a professional ethnography by Dr. Nancy Foster and her team to conduct an analysis of the work practices of a select number of Federal depository libraries in collaboration with GPO staff. This will kick off in fall 2015 [FY 2016] with Work Practice Studies in 12 depository libraries of various types and sizes. Once the libraries are selected, our team will visit each library, perform observational work, conduct interviews, and record workflows. The purpose is to build automated systems and services to help improve efficiencies of operations for depository libraries and GPO. This research will contribute to the development of future services for libraries and is part of our goal to be a customer-centric service provider for FDLP libraries.

Technology Updates

FDLP Web Services
www.fdlp.gov
http://bensguide.gpo.gov
http://registry.fdlp.gov/

FDLP Web Services include website maintenance, plus functionality and content enhancement for FDLP.gov, Ben's Guide to the U.S. Government, and the Digitization Projects Registry. In FY 2015, LSCM:

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- Implemented enhanced security safeguards for FDLP.gov, Ben's Guide to the U.S. Government, and the Digitization Projects Registry to help prevent any security breach
- Placed analytics on all FDLP websites to gather statistical data that can be used to pinpoint where adjustments and updates need to be made
- Launched Ben's Guide to the U.S. Government with a complete design and content revamp
- Updated Ben's Guide to the U.S. Government with downloadable games; refreshed the user interface (UX) for the Apprentice level learning adventures; and added a new glossary and Learning Adventure
- Updated and re-launched the Digitization Projects Registry

Catalog of U.S. Government Publications (CGP) Enhancements
http://catalog.gpo.gov

In FY 2015, service maintenance and functionality enhancements were made to the CGP and its related services. LSCM:

- Completed Authority Control work, which improved results for authority related content
- Developed New Dynamic Searches for the CGP's New Titles pages
- Configured new MetaLib resources
- Redeveloped the New Titles Report Generator

Enhancing Content in GPO's Federal Digital System (FDsys)
www.fdsys.gov

In FY 2015, LSCM staff continued work with GPO's Office of Programs, Strategy, and Technology to increase content in FDsys.

While continuing to add current content to existing FDsys collections, LSCM began work to increase public access to historical content, which will be made available to the public beginning in FY 2016:

- Volumes of the Bound Congressional Record dating from 1873 – 1997
- Volumes of the historic Federal Register dating from 1936 – 1994 (in collaboration with the Office of the Federal Register)
- Historical Annual Reports of the Public Printer

Web Archiving
http://www.fdlp.gov/project-list/web-archiving

LSCM continues to harvest digital publications and websites, advancing FDLP collection development efforts. In FY 2015, LSCM:

- Added contractual staff support to increase web archiving content

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- Developed and implemented a workflow to manage regular frequency of crawls of existing and future collections
- Began outreach to content creators, beginning with a meeting with the Director of Digital Collections and his team at the U.S. Holocaust Memorial Museum
- Formed the Federal Web Archiving Working group with National Archives and Records Administration and the Library of Congress
  - Performed outreach to add new agencies to the group, including National Library of Medicine, U.S. Department of Health and Human Services, the Smithsonian Institution, and the Department of Education
- Increased the size of the harvested collection to 4.7 TB with 35,810,719 documents crawled
- Increased archived agency websites available on the FDLP Web Archive on Archive-It to 111 and 109 records available through the CGP
- Archived over 8,000 individual title PURLs to the FDLP electronic collection

Needs and Offers Tool
http://www.access.gpo.gov/su_docs/fdlp/tools/needs_of/index.html

LSCM is creating a Needs and Offers 2.0 tool that consists of functionality required to manage key information used by Federal depository libraries for the disposition of materials. In FY 2015, LSCM awarded the contract for this new tool, which will be under development throughout FY 2016.

FDLP Community Outreach, Education, and Services

FDLP Academy
http://www.fdlp.gov/about-the-fdlp/fdlp-academy

GPO's FDLP Academy is the FDLP community's source for training opportunities, tools, and resources. In FY 2015, LSCM:

- Presented 69 webinars with over 8,200 registrants
- Recorded 14 webcasts with over 1,300 views
- Launched the FDLP Training Assistance Center tool
- Launched the FDLP Coordinator Certificate Program with an eight-week Pilot course
- Presented a booth display at the American Library Association's Annual Conference to over 500 visitors
- Hosted DLC Virtual Meeting: Focusing on Service
- Hosted DLC Virtual Meeting: Navigating through Change

View archived webinars and webcasts at:
http://login.icohere.com/public/topics.cfm?cseq=1172.

View archived meetings and conferences at:
http://login.icohere.com/public/topics.cfm?cseq=1328

Partnerships
http://www.fdlp.gov/about-the-fdlp/partnerships

Since 1997, GPO has developed strategic partnerships with Federal depository libraries and other Federal agencies to increase access to electronic Federal information. In FY 2015, LSCM:

- Began work on cooperative cataloging partnerships with the University of Colorado, Boulder and the Colorado School of Mines
- Renewed our ongoing partnership with Government Information Online, Ask a Librarian
- Signed a permanent public access partnership agreement with Illinois State University
- Completed work on the cooperative cataloging partnership with the University of Montana

Promoting the FDLP
http://www.fdlp.gov/requirements-guidance/promotion

LSCM continues to promote the FDLP, Cataloging & Indexing Program, and their related resources through promotional campaigns and social media. In FY 2015, LSCM:

- Created 128 posts related to the FDLP and C&I Program for GPO's social media channels
- Contracted with North American Precis Syndicate to launch a media campaign that generated over 2,600 news articles in all 50 states with a readership of almost 10,000,000.
- Made available two new tangible promotional items for free ordering by the FDLP community
- Revamped three promotional flyers that will soon be available for free ordering and download by the FDLP community
- Created the new FDLP Promotional Digital Toolkit, including new digital graphics, images, and an audio Public Service Announcement for free use by FDLP libraries

Public Access Assessments (PAAs)
http://www.fdlp.gov/requirements-guidance-2/guidance/24-public-access-assessments-paa

In FY 2015, 180 PAAs were conducted in 13 states:

- Alabama
- Florida
- Idaho
- Indiana

- Iowa
- Montana
- New Hampshire
- New York
- Ohio
- Pennsylvania
- South Dakota
- Tennessee
- Wisconsin

Cataloging, Bibliographic/Technical Highlights

National Bibliographic Records Inventory Initiative
http://www.fdlp.gov/project-list/national-bibliographic-records-inventory-initiative-nbrii

Through the National Bibliographic Records Inventory Initiative, LSCM is: 1) Identifying fugitive U.S. Government publications (e.g., published Federal agency materials within scope of the FDLP and the Cataloging and Indexing Program that agencies have not notified GPO of their publication or provided GPO copies) and pre-1976 titles not in the CGP that fall within LSCM's program responsibilities and 2) Inventorying historical publications at GPO. In FY 2015, LSCM:

- Created 445 bibliographic records for publications from the U.S. Forest Service (University of Montana partnership)
- Added 751 records for print USGS Bulletins to the CGP (University of Colorado, Boulder partnership)
- Added 741 records for electronic USGS Bulletins to the CGP (Colorado School of Mines partnership)
- Added 200 records for materials related to the Panama Canal to the CGP (University of Florida partnership)
- Added 1,450 records of digitized U.S. Government posters to the CGP (University of Iowa Libraries partnership)
- Continued cataloging materials from five collections of historic materials, including: Statutes at Large, United States Reports, Register of Debates in Congress, Congressional Globe, and The Debates and Proceedings of in the Congress of the United States (University of North Texas partnership)
- Completed 68 drawers of the Historic Shelflist, exceeding our goal for the fiscal year, and transcribed 7,677 shelflist titles, added one authorized Library of Congress Subject Heading and one corporate name authority to 11,907 existing shelflist records, and checked-in almost 18,000 serial issues
- Cataloged recently digitized versions of titles available through FRASER (FRASER partnership)

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Cataloging Record Distribution Program (CRDP)
http://www.fdlp.gov/project-list/2014-cataloging-record-distribution-project

GPO provides for distribution of bibliographic records to participating depository libraries through a contract with MARCIVE, Inc. There is no charge for depositories to participate.

In FY 2015, the program provided for bibliographic records distribution to 107 Federal depository libraries.

Resource Description and Access (RDA)

GPO successfully completed implementation of RDA in April, 2013 and now catalogs new bibliographic and authority records according to the RDA standard.

In FY15, GPO continued to monitor and apply new and updated practices in RDA, its Library of Congress Program for Cooperative Cataloging Policy Statements, and other documentation of the Program for Cooperative Cataloging (PCC). In addition, Library Technical Services continued to review, evaluate, update, and develop local practices and procedures.

As a result, nine new *GPO Cataloging Guidelines* were published on Sept. 2, 2015. The full complement of remaining bibliographic *GPO Cataloging Guidelines* will be published in FY 2016. Finally, in FY15, Library Technical Services trained new staff in RDA practices, offered refresher training to existing staff, provided personal training and improved staff performance through ongoing quality assurance, and presented eight technical services webcasts and webinars to the public (available at http://login.icohere.com/public/topics.cfm?cseq=1172).

Cataloging in Publication Program, FY 2016

In FY 2016, LSCM will be participating in the Library of Congress' (LC's) Cataloging in Publications program, providing cataloging data to LC for Federal agency publications, including the addition of a SuDoc number. A CIP record is a bibliographic record prepared by LC for a book that hasn't yet been published. When the book is published, the publisher includes the CIP data on the back of the title page, thereby facilitating book processing for libraries and book dealers.

By the Numbers

In FY 2015, LSCM staff members:

- Added **17,140** new cataloging records to the CGP, of which **9,912** contained PURLs (Persistent URLs) to full-text publications
- Created **90** electronic (EL) format item numbers
- Checked in **39,882** serial issues to the CGP, and created **361** publication patterns for serial titles

- Added **460** new serials titles to GPO's CGP, of which **227** contained PURLs
- Identified and cataloged **63** titles in new eBook formats (MOBI and EPUB)
- Created **790** new authority records
- Distributed **4,383** titles
- Distributed **1,073,036** copies of materials to FDLP libraries
- Resolved **5,875** askGPO inquiries

23,640,306 searches were performed in the CGP in FY 2015.

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