

## Social Media & Promotional Tips, Tools, & Resources



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## **Agenda**

- Promotional Resources from GPO
- Social Media
- Best Practices & Recommendations
- Upcoming FDLP Promotional Activities



Q&A





New in 2016







#### **Oldies but Goodies**







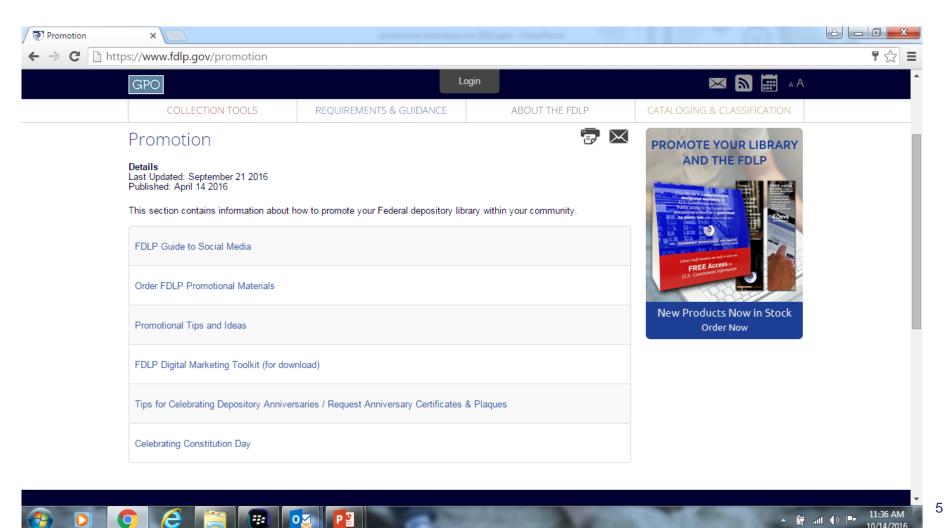








#### Requirements & Guidance > Promotion



#GPODLC16

# New in 2016









## **CGP Media Campaign**

- 2,500 articles
- All 50 states
- Readership of over 6,000,000



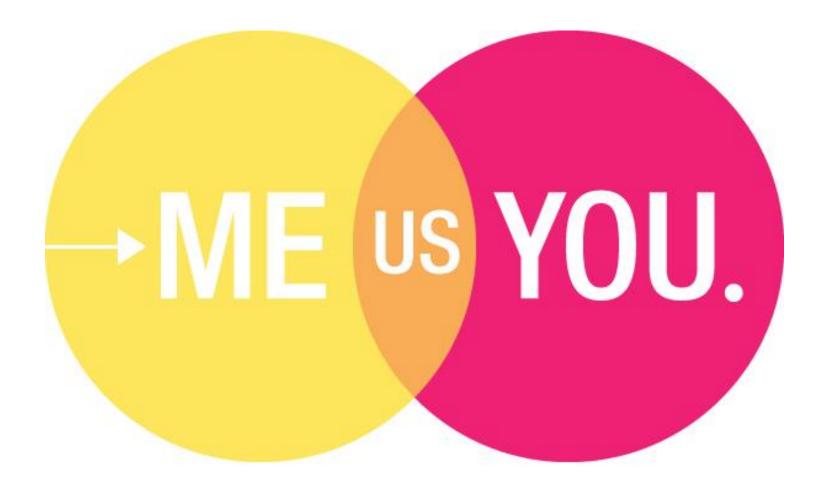








#### **Social Media**

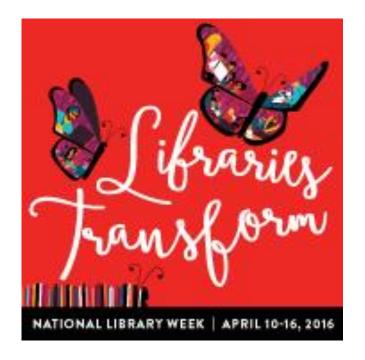






#### Social Media in 2016

## #IovemyFDL Follow@USGPO





#### **Social Media**

- Library anniversaries & milestones
- Special events
- Unique services
- Historic or interesting resources
- Human interest
- Fun, different angles
- Featured displays or collections



#### **Social Media**

kseifert@gpo.gov

OR

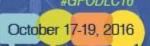
- askGPO
  - Federal Depository Libraries
  - Marketing Strategies

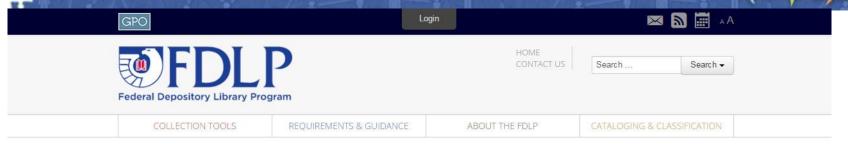


#GPODLC16 October 17-19, 2016









Home / Promotion / Federal Depository Library Program Guide to Social Media

#### FDI P Guide to Social Media

Last Updated: September 20 2016 Published: April 15 2016

#### Using GPO Social Media Resources to Promote Your Library & Federal Government Information

This guide is intended to provide assistance to Federal depository libraries in the world of social media. Engaging your library users via social media is a great way to make them aware and get them interested in library resources and services. The best approach to social media is to take it one step at a time, monitor your social media activities to see what works and what doesn't, and keep communicating.

#### What is social media?

Social media is a form of communication using Internet-based tools and platforms that enhance the sharing of information worldwide. Social media is a major way people are communicating and getting information. If Facebook were a country, it would be the largest in the world. Facebook has about 1.5 billion users. The population of China is about 1.4 billion people, while the United States has a population of about 322 million.

#### GPO's Social Media Platforms

GPO's mission since 1861 has been Keeping America Informed on the three branches of the Federal Government, so it's natural GPO uses social media as a tool to carry out this mission. Federal depository libraries play a big role in helping GPO inform the public about free access to U.S. Government information. Social media can increase a library's interaction with the public and how they use library services. Social media helps your library stay connected with your patrons when they aren't physically in the library, and it allows libraries to reach out to potential patrons you wouldn't normally have access to



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#### **Social Media Best Practices**

- Social media policies, guidelines, & style guide
- Shared account one voice
- 'About Me'
- Cross-promote over all channels
- Cross-promote with like-minded organizations



#### **Social Media Best Practices**

- Use photos
- Human interest
- Be responsive
- Like, follow, share
- Collect data
- Revise and adjust for the future



## Coming in 2017

- New Promo Video
- Refresh Assistance
- Ben's Adventures
- More govinfo items and resources
- Anniversary gallery page
- Social media webinar
- Media campaign



#### Q&A

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