

# What's on the Menu at GSA's Technology Transformation Services

Who We Are, What We Do



[maria.marrero@gsa.gov](mailto:maria.marrero@gsa.gov) and [david.kaufmann@gsa.gov](mailto:david.kaufmann@gsa.gov)



# GSA's Technology Transformation Services

[TTS provides](#) agency-agnostic technology and information support to the federal government.

We do consulting and other reimbursable services through 18F and Presidential Innovation Fellows.

We operate cross-agency programs, like FedRamp, Web Design Standards, and the programs we'll focus on today:

[USAGov](#) | [Search.gov](#) | [Digital Analytics Program](#) | [Data.gov](#)



# USAGov Mission

*USAGov is your guide to government information and services.*

*To create, organize and deliver timely, needed government information and services & make them accessible to the public anytime, anywhere via their channel of choice.*



# Bilingual Platform

USAGov offers a full suite of bilingual products ...



1-844-USA-GOV1  
Chat  
Email



Responsive  
Websites  
(USA.gov &  
GobiernoUSA.gov)



Contact Center  
Services



Publications



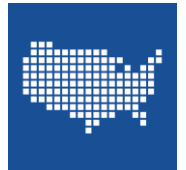
Social Media &  
Email Subscribers

# “Safeguarding Government Information Access for All”

This is what we do.

We believe that if everyone cannot find and understand government information, then it is not truly accessible.

We work to provide access to the most requested and most confusing federal government information when and where people are and to make it easy to understand.



# The most frequently requested government information

An official website of the United States government [Here's how you know.](#)

**USA.gov** Search All Government  [Contact Us](#) | [1-844-USA-GOV1](#)

Government Agencies and Elected Officials | Benefits, Grants, Loans | Housing | Jobs and Unemployment | Money and Consumer Issues | Travel and Immigration | More Topics and Services

[Español](#)

## < Voter Registration, Requirements, and Deadlines

### Register to Vote and Confirm or Change Registration

Learn if you're eligible to vote, how to register, check, or update your information.

**What's on This Page**

- [Voting Rules in the U.S. Are Different in Every State](#)
- [Register to Vote](#)
- [Who Can and Who Can't Vote](#)
- [Check or Update Your Voter Registration: How, When, Why](#)

### Voting Rules in the U.S. Are Different in Every State

Federal and state elections in the United States are run by the states themselves, according to [Articles I and II of the Constitution](#) (PDF, [Download Adobe Reader](#)). No two states run their elections exactly the same, so contacting your [state or local election office](#) is the best way to find out about your state's unique election rules.

[Back to Top](#)

### Register to Vote

If you need to register to vote, visit [Vote.USA.gov](#). Depending on your state's voter registration rules, the site can help you

- Register online. This is available for [31 states plus the District of Columbia](#).
- Download the [National Mail Voter Registration Form](#) (PDF, [Download Adobe Reader](#)). You can [fill it out onscreen and print the completed form](#), or [print the blank form and fill it out by hand](#).

An official website of the United States government [Here's how you know.](#)

**USA.gov** [MENU](#)

[Español](#)

## More Topics in this Section +

### Register to Vote and Confirm or Change Registration

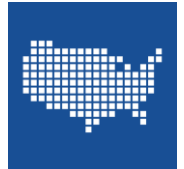
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# Content and How We Choose It

The screenshot shows the USA.gov homepage with a search bar and navigation menu. A survey overlay is positioned in the center, titled "USA.gov Customer Satisfaction Survey - Page 1 - Site". The survey asks, "Please tell us why you were not able to fully complete the purpose of your visit today." and includes a text input field, "Go back" button, and "Next question" button. The background content is partially obscured but shows a "Housing" sidebar and a main article about affordable rental housing.

A feedback widget with a green header "What you think matters!". Below the header, it asks "Was this page helpful?" with radio buttons for "Yes" and "No". A "Next >" button is located to the right. At the bottom, there is a link: "Form Approved OMB#3090-0297 Exp. Date 07/31/2019".





# Content in two languages

An official website of the United States government [Here's how you know.](#)

**USA.gov** Search All Government  [Contact Us](#) | [1-844-USA-GOV1](#)

Government Agencies and Elected Officials | Benefits, Grants, Loans | Housing | Jobs and Unemployment | Money and Consumer Issues | Travel and Immigration | More Topics and Services

**How Do I ...** [Español](#)

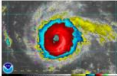
- Find Hurricane Irma recovery resources
- Find unclaimed money the government owes me
- Find government forms
- Find a job
- Get or renew a passport

[Find All Topics and Services >](#)

**USA.gov is your online guide to government information and services.**

Learn what you can do on this site >

**What's New**

 **What You Need to Know For Hurricane Irma Recovery**  
Make sure you're ready for Hurricane Irma.

Un sitio oficial del Gobierno de Estados Unidos. [Así es cómo usted puede saberlo.](#)

**GobiernoUSA.gov** Busque en el Gobierno  [Contáctenos](#) | [1-844-USA-GOV1](#)

Ayuda financiera y beneficios | Ciudadanía, inmigración y viajes | Dinero y temas del consumidor | Directorios del Gobierno | Salud | Trabajo y desempleo | Más temas y servicios

**Cómo puedo ...** [English](#)

- Recuperarme del huracán Irma
- Solicitar un pasaporte estadounidense y otros documentos de viaje
- Conocer mis beneficios del Seguro Social
- Verificar el estatus de mi caso de inmigración
- Recibir ayuda financiera del Gobierno

[Ver más temas y servicios >](#)

**GobiernoUSA.gov es su guía en Internet de información y servicios del Gobierno.**

Conozca lo que puede hacer en este sitio >

**Novedades**

 **Después de un huracán**  
Conozca las medidas que debe tomar después de los huracanes Harvey e Irma.



# Directories

An official website of the United States government [Here's how you know](#)

**USA.gov** Search All Government  [Contact Us](#) | [1-844-USA-GOV](#)

Government Agencies and Elected Officials [Benefits, Grants, Loans](#) [Housing](#) [Jobs and Unemployment](#) [Money and Consumer Issues](#) [Travel and Immigration](#) [More Topics and Services](#)

[Español](#)

## Government Agencies and Elected Officials



**How do I ...**

- Contact my elected officials
- Learn how the government is organized
- Find the right agency to help me

 Find contact information for federal, state, and local government agencies; government-related programs; and elected officials.

**A-Z Index of U.S. Government Agencies**  
Find contact information for federal government departments and agencies, and government-sponsored enterprises.

**Branches of Government**  
Learn more about the executive, legislative, and judicial branches of the U.S. government.

**Budget of the United States Government**  
How the U.S. federal government's annual budget is created.

**Contact Elected Officials**  
Find contact information for federal, state, and local government officials.

**Contact Government by Topic**  
Find contact information for government programs, listed by topic.

**Forms, by Agency**  
U.S. federal government forms.

**State, Local, and Tribal Governments**  
Find contact information for state, local, and tribal governments.

An official website of the United States government [Here's how you know](#)

**USA.gov** Search All Government  [Contact Us](#) | [1-844-USA-GOV](#)

Government Agencies and Elected Officials [Benefits, Grants, Loans](#) [Housing](#) [Jobs and Unemployment](#) [Money and Consumer Issues](#) [Travel and Immigration](#) [More Topics and Services](#)

[Español](#)

## A-Z Index of U.S. Government Departments and Agencies

< [Government Agencies and Elected Officials](#)

**A-Z Index of U.S. Government Agencies**

Branches of Government

Contact Government by Topic

Elected Officials

Government Forms, by Agency

State, Local, and Tribal Governments

**A**

- [AbilityOne Commission](#)
- [Access Board](#)
- [Administration for Children and Families \(ACF\)](#)
- [Administration for Community Living](#)
- [Administration for Native Americans](#)
- [Administration on Aging](#)
- [Administration on Intellectual and Developmental Disabilities](#)



# Directories by Branch Of Government

## < Government Agencies and Elected Officials

A-Z Index of U.S. Government Agencies

About the U.S.

Branches of Government

Budget of the United States Government

Contact Elected Officials

Contact Government by Topic

Forms, by Agency

State, Local, and Tribal Governments

## Branches of Government

Learn more about the executive, legislative, and judicial branches of the U.S. government.

### About the Organization of the U.S. Government

The U.S. federal government is divided into three branches: the executive, the judicial, and the legislative. Learn more about how the U.S. government is organized.

### Judicial Branch

The Judicial branch includes the federal courts and the organizations that support them.

### Executive Branch

The executive branch carries out and enforces laws. It includes the President, Vice President, the Cabinet, executive departments, independent agencies, and other boards, commissions, and committees.

### Legislative Branch

The Legislative Branch consists of Congress – the Senate and the House of Representatives – and agencies that support Congress.

[Back to Top](#)

## Legislative Agencies

The legislative branch includes Congress and the agencies that support its work.

- [Architect of the Capitol](#)
- [Congressional Budget Office](#)
- [Congressional Research Service](#)
- [Copyright Office](#)
- [Court Services and Offender Supervision Agency for the District of Columbia](#)
- [Government Accountability Office](#)
- [Government Publishing Office](#)
- [House Office of Inspector General](#)
- [House Office of the Clerk](#)
- [Joint Congressional Committee on Inaugural Ceremonies](#)
- [Library of Congress](#)
- [Medicaid and CHIP Payment and Access Commission](#)
- [Office of Compliance](#)
- [Open World Leadership Center](#)
- [Stennis Center for Public Service](#)

## < Federal Laws and Regulations

Branches of Government

Commonly Requested U.S. Laws and Regulations

How Laws Are Made and How to Research Them

## How Laws Are Made and How to Research Them

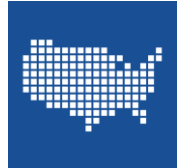
Learn how laws, regulations, and executive orders are made and how to look them up.

### What's on This Page

- [How a Bill Becomes a Law](#)
- [How Federal Laws Are Made](#)
- [Federal Laws and Regulations](#)
- [Executive Orders and Other Presidential Actions](#)

### How a Bill Becomes a Law

Learn how a bill becomes a law with this easy to read infographic. Use this [lesson plan](#) with your class.

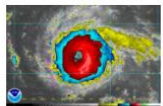


# Featured Articles

Español

## Features

You're invited to read and use our bilingual articles covering trusted, timely, and valuable government information.



### What You Need to Know For Hurricane Irma Recovery

Make sure you're ready for Hurricane Irma.



### What Comes After Harvey

Tropical Storm Harvey is expected to bring heavy wind and rain to parts of Texas and Louisiana in the coming days.



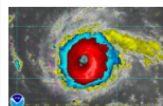
### USAGov's Back to School Guide for Teachers and Parents

Back to school time can be both exciting and stressful for parents and teachers alike.

English

## Novedades

Lo invitamos a leer y publicar nuestros últimos artículos bilingües con información confiable, actual e importante del Gobierno.



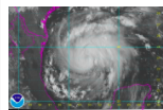
### Cinco consejos para estar listo para el huracán Irma

Conozca las medidas que debe tomar para la llegada del huracán Irma.



### Seis consejos de seguridad para cuando acampe

Ponga en práctica estas recomendaciones para cuidar su salud cuando acampe o haga un picnic.



### Después de un huracán

Conozca las medidas que debe tomar después de los huracanes Harvey e Irma.

# Specialized Content

An official website of the United States government [Here's how you know](#)

**USA.gov** Search All Government [Contact Us](#) | [1-844-USA-GOV1](#)

Government Agencies and Elected Officials | Benefits, Grants, Loans | Housing | Jobs and Unemployment | Money and Consumer Issues | Travel and Immigration | More Topics and Services

## Consumer Complaint Letter Wizard

< Complaints

- Complaints Against the Government
- Consumer Complaint Letter Wizard**
- Consumer Complaints
- Consumer Complaints by Product Type
- Sample Complaint Letter

**Get Started Now**

Step 1 > Step 2 > Step 3 > Step 4 > Step 5

Do you have a consumer problem and want to write a complaint letter? This tool can help you write one. Follow these five steps, and you will have a letter that you can mail to a company. USA.gov does not collect or save information that you enter in the tool. We only use this information to help you write your letter. For more information, see our [Privacy Policy](#).

**Step 1: Information About the Product or Service**

**What did you purchase from the company?** Describe the product or service that you purchased in the text box.

Include any important details: product name, serial number, service to be performed, order number, invoice numbers, price, discounts used, confirmation number, or name of the customer service representative. For example, "I bought a radio produced by Great Sounds Manufacturers, serial number 123456 on receipt #415 for \$150."

**When did the transaction happen?** (Use the dropdowns to select the date when you made your purchase)

If you don't know the exact date of your purchase or service, use the dropdowns to choose an approximate date.

Month: September | Day: 18 | Year: 2017

## The Federal Government's Budget Process

Each year, Congress works on a federal budget for the next fiscal year. The government's fiscal year runs from October 1 of one year to September 30 of the next. The budget includes a detailed spending plan.

Current Fiscal Year | **New Fiscal Year** | Coming Fiscal Year

OCT JAN APR JUL OCT JAN APR JUL

The Constitution puts Congress in charge of the budget, granting it the power to collect taxes, borrow money, and approve spending.

### How does the government get money? Where does it go?

**Most government money comes from:**

- Collecting taxes, or revenue, from people and businesses
- Borrowing it by selling Treasury securities (savings bonds, notes, and Treasury bills)

**The government spends money on:**

- Social Security, Medicare, and other mandatory spending required by law
- Interest on the debt—the total the government owes on all past borrowing
- Discretionary spending, the amount Congress sets annually for all other programs and agencies

**Money In**

- Revenue
- Borrowing

**Money Out**

- Mandatory spending
- Interest on the debt
- Discretionary spending

### Creating the budget, step by step

**Step 1: Departments and agencies submit proposals**

About 1 1/2 years before a budget goes into effect, agencies start work on their proposals. These go to the White House to help create the President's budget request.

**Step 2: The President submits his plan**

Typically by the first Monday in February, the President gives Congress his budget proposal for



# Specialized Content

An official website of the United States government [Here's how you know.](#)

**USA.gov** Search All Government   [Contact Us](#) | [1-844-USA-GOVI](#)

Government Agencies and Elected Officials | Benefits, Grants, Loans | Housing | Jobs and Unemployment | Money and Consumer Issues | Travel and Immigration | More Topics and Services

### Find Opportunities to Contract with the Federal Government (Beta)

[Open All Filters](#) +

- Filter by Keyword +
- Filter by Location +
- Filter by Posted Date +
- Filter by Special Business Label (Set-Aside Type) +

[Apply Selected Filters](#) [Clear Selected Filters](#)

[Back to Top](#) ↑

### Search Results

Viewing 1-5 of 2063 results

1 2 3 4 5 ... [next >](#)

<b>Furniture Design bldg 607 RMS 119b-1201</b> FA4659-17-Q-0054	<b>Opportunity Type:</b> Combined Synopsis/Solicitation ⓘ <b>Set-Aside Type:</b> Total Small Business ⓘ <b>Posted:</b> 2017-08-15 to 2017-08-29 ⓘ	<b>Agency:</b> Department of the Air Force <b>Office:</b> Air Mobility Command <b>ZIP Code:</b> 58205 <b>State:</b> ND
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[Description of Opportunity](#) +

An official website of the United States government [Here's how you know.](#)

**USA.gov** Search All Government   [Contact Us](#) | [1-844-USA-GOVI](#)

Government Agencies and Elected Officials | Benefits, Grants, Loans | Housing | Jobs and Unemployment | Money and Consumer Issues | Travel and Immigration | More Topics and Services

### Small Business Keyword Search

< [Small Business](#)

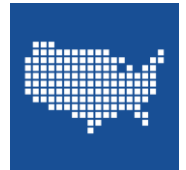
Search pages from twenty-four handpicked U.S. government websites with information helpful to small business owners.

[Business Keyword Search](#)

- Business Tax Information
- Finance Your Business
- Importing and Exporting
- Introduction to Federal Government Contracting

### Find Tools and Resources for Small Businesses

Enter keywords or a topic to get results from federal agencies and programs that work with small businesses.



# Publications.USA.gov

Home | Help | FAQs

**Publications.USA.gov** View Cart  
0 Items in Cart

**SEARCH FOR PUBLICATIONS BY:**

Category: [All] Format: [All] Language: [All] Enter Search Text:  SEARCH

**CATEGORIES:**

- > Animals
- > Cars
- > Computers
- > Consumer Protection
- > Education
- > Employment
- > Family
- > Federal Programs
- > Food
- > Going Green
- > Health
- > History
- > Housing
- > Money
- > Small Business
- > Travel
- > Español

**Guide to Food Safety: Severe Storms and Hurricanes**



Knowing how to determine if food is safe and how to keep food safe will help minimize the potential loss of food and reduce the risk of foodborne illness.

[View or download this publication >](#)

**2017 Consumer Action Handbook**

Get help with consumer purchases, problems and complaints. Find consumer contacts at hundreds of companies and government agencies, and more.



[Order the "Consumer Action Handbook" >](#)

**How to Become President of the United States Poster**

Use this colorful, and informative Kids.gov poster (22x34in) to help kids understand the process of becoming President of the United States.




[Order the "President's Poster" >](#)

**FEATURED PUBLICATIONS**

- [Your Home Inventory](#)
- [Prepare for Emergencies Now: Information for Pet Owners](#)
- [How to Understand and Influence Older Drivers](#)
- [Identity Theft: A Recovery Plan](#)
- [Prepare for Emergencies Now: Information for Older Americans](#)

[To order Federal Publications in print, visit \*\*Pueblo.GPO.gov\*\*](#)

**Preparing for Your Pets Makes Sense. Get Ready Now.**




If you are like millions of animal owners nationwide, your pet is an important member of your household. The likelihood that you and your animals will survive an emergency such as a fire or flood, tornado or terrorist attack depends largely on emergency planning done today. Some of the things you can do to prepare for the unexpected, such as assembling an animal emergency supply kit and developing a pet care buddy system, are the same for any emergency. Whether you decide to stay put in an emergency or evacuate to a safer location, you will need to make plans in advance for your pets. Keep in mind that what's best for you is typically what's best for your animals.

If you must evacuate, take your pets with you if possible. However, if you are going to a public shelter, it is important to understand that animals may not be allowed inside. Plan in advance for shelter alternatives that will work for both you and your pets.

Make a back-up emergency plan in case you can't care for your animals yourself. Develop a buddy system with neighbors, friends and relatives to make sure that someone is available to care for or evacuate your pets if you are unable to do so. Be prepared to improvise and use what you have on hand to make it on your own for at least three days, maybe longer.


**Preparing for the unexpected makes sense. Get Ready Now.**



This information was developed by the Federal Emergency Management Agency in consultation with:

- AMERICAN KENNEL CLUB
- ASPCA
- THE HUMANE SOCIETY OF THE UNITED STATES
- FEMA

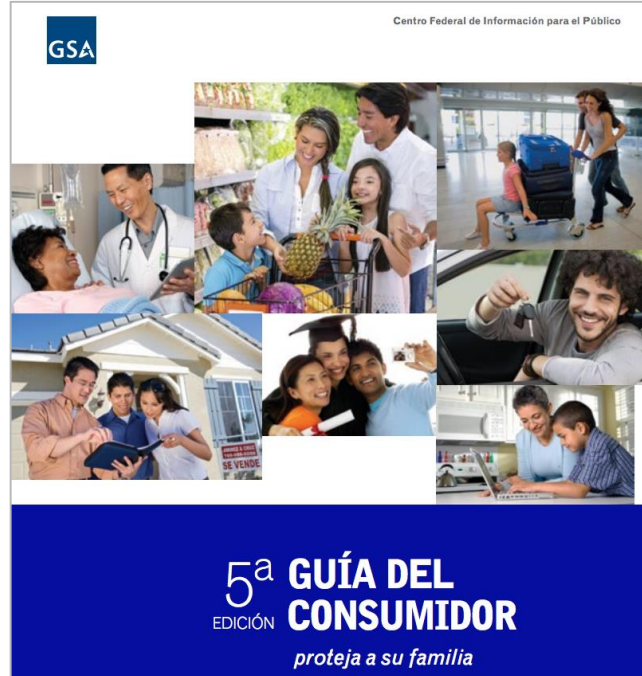
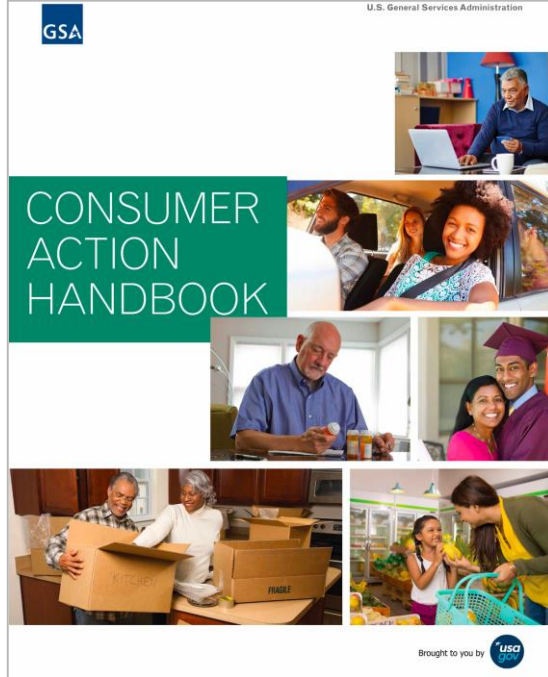
**Prepare For Emergencies Now: Information For Pet Owners.**



**Ready**  
Prepare. Plan. Stay Informed.®

[www.ready.gov](http://www.ready.gov)

# Consumer Action Handbook



[Order copies of the CAH.](#)





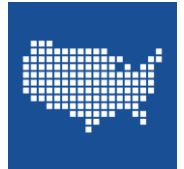
# Help from Contact Center Agents

The screenshot displays the USA.gov website with a chat window overlaid on the left. The chat window shows a conversation with an agent named Temika C. The chat history includes:

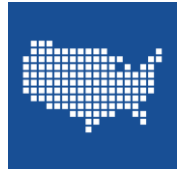
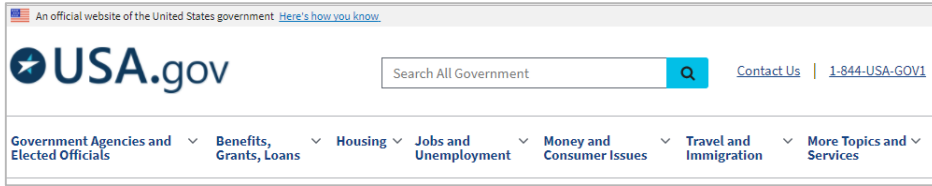
- Temika C: "Hi, I'm Temika. I'll be your guide today for government information. One moment, please, while I review your message".
- 2:19:51 PM
- Me: "I received your test chat, thank you. Was there anything else I could assist you with today?"
- 2:20:42 PM
- Me: "No, that's fine. Thank you. I just needed a screen shot of a chat to use for a presentation about how great our chat service is."
- 2:21:28 PM
- Temika C: "You're very welcome!"
- 2:22:13 PM

The chat window has an "End Chat" button at the top and a "Send" button at the bottom. The background shows the USA.gov website with the "Food Assistance" section. The page title is "Food Assistance" and the subtitle is "Find out how to get help buying nutritious food for you and your family." The "What's on This Page" section lists links for "Immediate Food Assistance", "Food Stamps (SNAP Food Benefits)", "Learn About the WIC Program for Women and Infants", and "Learn About Free Programs for School-Age Children". The "Immediate Food Assistance" section includes a "Back to Top" button and a "Food Stamps (SNAP Food Benefits)" link.

- <https://www.usa.gov/email>
- <https://www.usa.gov/chat>
- <https://www.usa.gov/phone>



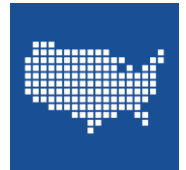
# USA.gov's search engine



# Using the USA.gov's search

Insert a USA.gov search box on your library's website.

```
<form accept-charset="UTF-8" action="http://search.usa.gov/search" id="search_form" method="get"><div style="margin:0;padding:0;display:inline"><input name="utf8" type="hidden" value="&#x2713;" /></div>  
  
<input id="affiliate" name="affiliate" type="hidden" value="usagov" />  
  
<label for="query">Enter Search Term(s):</label>  
  
<input autocomplete="off" class="usagov-search-autocomplete" id="query" name="query" type="text" />  
  
<input name="commit" type="submit" value="Search" />  
  
</form
```



# Our content is available via API

## USAGov Platform API Interactive Documentation

This is documentation for the [USAGov](#) Platform API. In addition to this interactive documentation, we also have information on how to use the API available on [GitHub](#).

agency_taxonomies : Agency Taxonomy Terms	Show/Hide	List Operations	Exp
asset_taxonomies : Asset Taxonomy Terms	Show/Hide	List Operations	Exp
directory_records : Directory Records	Show/Hide	List Operations	Exp
multimedia_assets : Multimedia Assets	Show/Hide	List Operations	Exp
pages : Pages	Show/Hide	List Operations	Exp
site_level_taxonomies : SiteLevel Taxonomy Terms	Show/Hide	List Operations	Exp
state_details : State Details	Show/Hide	List Operations	Exp
text_assets : Narrative Content	Show/Hide	List Operations	Exp

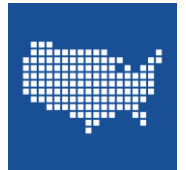
[ BASE URL: <https://platform-api.usa.gov/> , API VERSION: 1.0 ]


### Request URL

```
https://platform-api.usa.gov:443/api/v1/usagov/narratives.json?query=passports
```

### Response Body


```
},
"results": [
  {
    "id": 213530,
    "title": "Americans in Foreign Disasters",
    "summary": "Find resources for U.S. citizens caught overseas in a disaster.",
    "language": "English",
    "html": "&lt;p&gt;If you are an American citizen abroad during a foreign disaster, &lt;a href=&quot;https://travel.state.gov/content/passports/en/emerger",
    "contact_center_only": null,
    "status": "Published",
    "location": {
      {
        "page_title": "After a Disaster",
        "url": "https://www.usa.gov/after-disaster#item-213530"
      }
    }
  }
],
"for_use_by": [
  "USA.gov"
],
"topics": [
```





EVERYTHING NEWS IMAGES VIDEOS


basic training

 U.S. Army  
@USArmy

A drill sergeant is a symbol of excellence in teaching new recruits **Basic Combat Training**. Learn more: ...  
twitter.com/li/web/status/9...

3 days ago

Day Zero of **Basic Training** in the National Guard

 YouTube 5 months ago

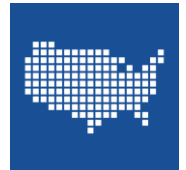
Day Zero. This is the moment when you get off that bus and learn how to be a Soldier. Get your questions answered: <http://bit.ly/2qpSJvZ>

**Army changing basic training this October** | Article | The ...  
[www.army.mil/article/156044/Army\\_changing\\_basic\\_training\\_this\\_October/](http://www.army.mil/article/156044/Army_changing_basic_training_this_October/)  
Who's the best judge of how well a young person is performing in **Basic Combat Training**, or BCT? It turns out the Army thinks that other **basic** trainees ...

**Basic Training In Fort Jackson, South Carolina** | Article ...  
[www.army.mil/article/927/Basic\\_T](http://www.army.mil/article/927/Basic_T)  
New Soldiers go through a demanding regimen during U.S. Army **basic training** at Fort Jackson, S.C.

**Basic training changes to improve combat readiness** ...  
[www.army.mil/article/47206/Basic\\_training\\_changes\\_to\\_improve\\_combat\\_readiness/](http://www.army.mil/article/47206/Basic_training_changes_to_improve_combat_readiness/)  
Blind obedience-oriented **basic combat training** is out; confidence-building and thinking-oriented **training** is now in.

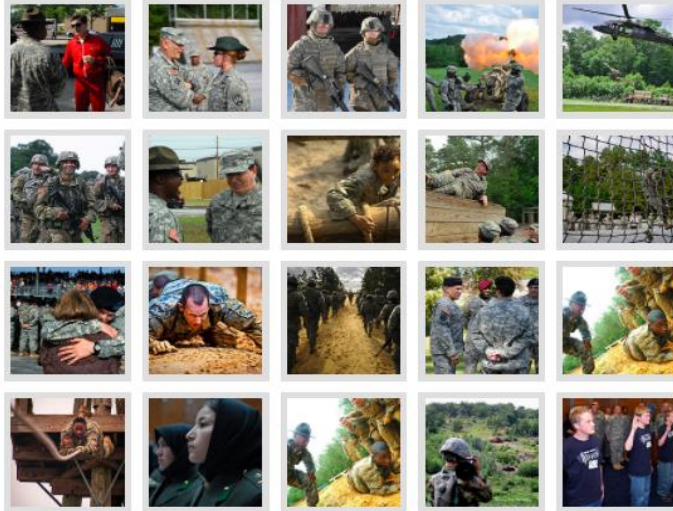
**Basic Combat Training** gas chamber: 'Don't freak out ...  
[www.army.mil/article/189472/](http://www.army.mil/article/189472/)  
Everyone who goes through **basic combat training** has "fond" memories of the gas chamber.





EVERYTHING NEWS **IMAGES** VIDEOS

basic training




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EVERYTHING NEWS IMAGES **VIDEOS**

14 results Refine your search: Any time ▾ Most recent ▾

basic training 

**4th Regiment, Advanced Camp 2017 | CBRN**  
 YouTube 3 months ago  
 ... Cadet Summer **Training** will bring 8,200 Cadets through **Basic** and Advanced Camp

**3rd Regiment, Basic Camp 2017 | Small Unit Tactics**  
 YouTube 3 months ago  
 Cadets of 3rd Regiment, **Basic** Camp practice individual movement techniques during...during Cadet Summer **Training** 2017. Video by Morgan Lloyd ...

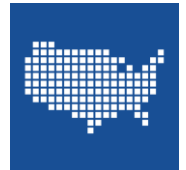
**Day Zero of Basic Training in the National Guard**  
 YouTube 5 months ago  
 Day Zero. This is the moment when you get off that bus and learn how to be a Soldier. Get your questions answered: <http://bit.ly/2qpSJvZ>

**Do you Know Every Rank in the National Guard?**  
 YouTube 5 months ago  
 Shipping out to **basic training** soon? Get a head start by learning each rank—and

**1-68 Armor gunnery table training before movement to Latvia**  
 YouTube 8 months ago  
 Infantry Division, conduct tank gunnery **training**. The "table 5" gunnery consisted of...firing all of their weapon systems with **basic** tank movement ...

**2016 Drill Sergeant & Platoon Sergeant of the Year Competition**  
 YouTube 12 months ago  
 ...and top nine advanced individual **training** platoon sergeants contend for the...obstacle courses, physical readiness **training** and appearances before a ...

**Soldiers Update: International Artillery Training**







180 results Refine your search: Any time ▾ Best match ▾

hurricanes



Statement on **Hurricane** Harvey

[www.whitehouse.gov/the-press-office/2017/08/25/statement-hurricane-harvey](http://www.whitehouse.gov/the-press-office/2017/08/25/statement-hurricane-harvey)

Release August 25, 2017 Statement on **Hurricane** Harvey President Donald J. Trump...Trump continues to closely monitor **Hurricane** Harvey and the ...

Preparing for **Hurricane** Harvey

[www.whitehouse.gov/blog/2017/08/25/preparing-hurricane-harvey](http://www.whitehouse.gov/blog/2017/08/25/preparing-hurricane-harvey)

...are here Home Blog Preparing for **Hurricane** Harvey August 25, 2017 at 8:43 PM...PM ET by Thomas P. Bossert As **Hurricane** Harvey begins to impact the ...

President Trump receives a FEMA briefing on **hurricane** season

[www.whitehouse.gov/featured-videos/video/2017/08/04/president-trump-receives-fema-briefing-hurri...](http://www.whitehouse.gov/featured-videos/video/2017/08/04/president-trump-receives-fema-briefing-hurri...)

Trump receives a FEMA briefing on **hurricane** season

Statement by First Lady Melania Trump on **Hurricane** Harvey

[www.whitehouse.gov/the-press-office/2017/08/29/statement-first-lady-melania-trump-hurricane-harv...](http://www.whitehouse.gov/the-press-office/2017/08/29/statement-first-lady-melania-trump-hurricane-harv...)

Melania Trump on **Hurricane** Harvey The effects of **Hurricane** Harvey will be felt

Readout of the President's Briefing on **Hurricanes** Irma and Jose

[www.whitehouse.gov/the-press-office/2017/09/09/readout-presidents-briefing-hurricanes-irma-and-j...](http://www.whitehouse.gov/the-press-office/2017/09/09/readout-presidents-briefing-hurricanes-irma-and-j...)

Readout of the President's Briefing on **Hurricanes** Irma and Jose President Donald J...briefing today at Camp David on **hurricanes** Irma and Jose. ...

Photos from the Teleconference Briefing on **Hurricane** Irma

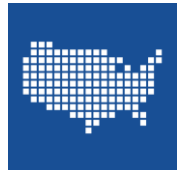
[www.whitehouse.gov/the-press-office/2017/09/10/photos-teleconference-briefing-hurricane-irma](http://www.whitehouse.gov/the-press-office/2017/09/10/photos-teleconference-briefing-hurricane-irma)

...from the Teleconference Briefing on **Hurricane** Irma President Donald J. Trump and...Camp David near Thurmont, MD, as **Hurricane** Irma struck the Florida ...



# Search.gov - By the numbers

- 30% of federal domains
- 175 Agencies + District of Columbia
- ~1,900 search configurations
- 300M+ queries per year



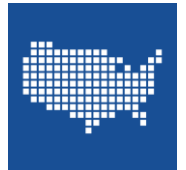
# Search.gov - What we do

- Provide a high quality, fast, and reliable search service to federal agencies, at no charge
- Advocate for information seeker-centric web design
- Conduct open webinars and agency-specific consultations on Search Engine Optimization and other search topics



# Search.gov - What we do (2)

- Provide search across all of an agency's content, beyond the website
  - USA Jobs postings
  - *Federal Register* rules and notices
  - YouTube, Twitter, Flickr, RSS feeds
  - Multiple website domains
- Central application codebase for search design and hosted results page
- Unsampled analytics

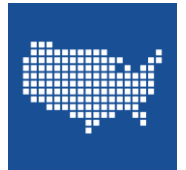


# Search.gov - Big changes ahead



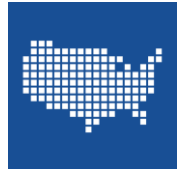
# Search.gov - What we *will* do

- Partner with agencies to create indexes of their content
  - API
  - RSS
  - Parsing from other URL inventories
- Facilitate discovery across agency boundaries
- Integrate with more structured content
  - FAQs and public service systems
  - datasets
  - location information / maps



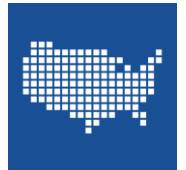
# Search.gov - What we *will* do (2)

- Partner with DAP to open our search data
  - What is the public looking for?
  - What are they trying to accomplish?
  - How can we improve information discovery and delivery to help people do what they're trying to do?



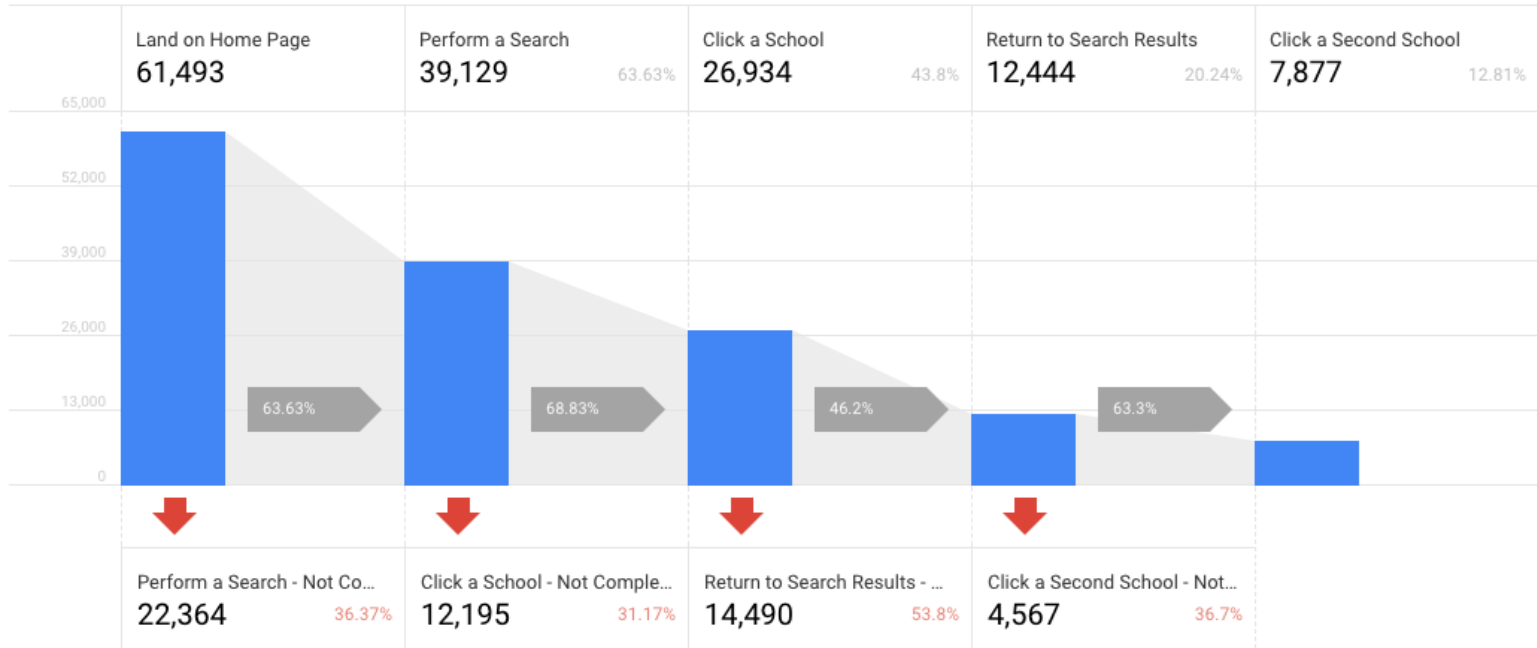
# Search.gov - Resources

- General info: <https://search.gov/>
- Developer resources: <https://search.gov/developer>
- Email us! [search@support.digitalgov.gov](mailto:search@support.digitalgov.gov)



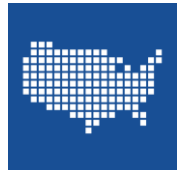


# Digital Analytics Program (DAP)



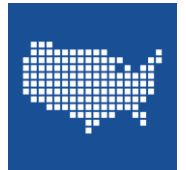
# DAP - What we do

- Offer and advanced web analytics tool to agencies at no cost
- Manage analytics.usa.gov, the public window to federal gov analytics
- Conduct webinars, half-day classes, and workshops to advance analytics maturity
- Give 1 on 1 support to 2500 agency users to help data-influenced decisions making



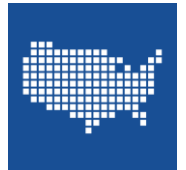
# DAP – By the numbers

- 50 Agencies
- ~5000 sites
- 2.3B pageviews per month
- 2500+ users
- 1000+ training attendees in 2016

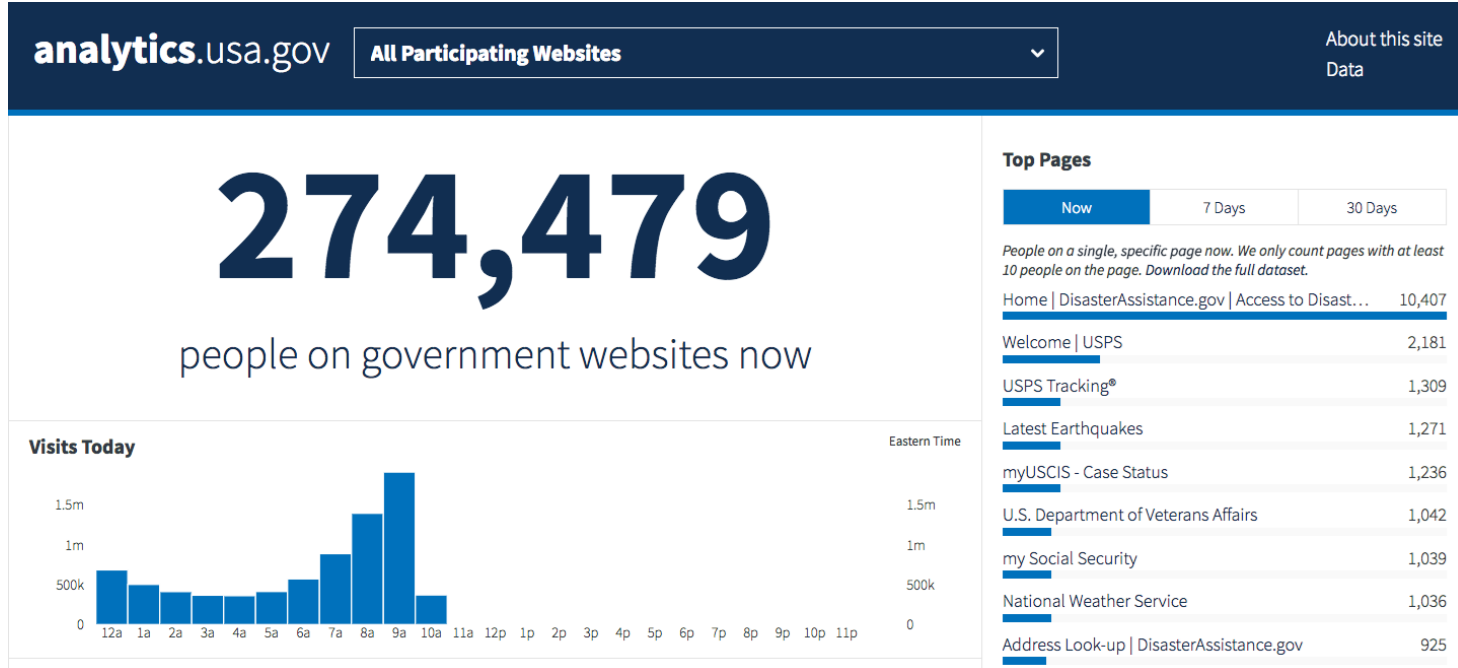


# DAP - Quick facts

- 45% of traffic to our ~5000 participating sites comes via mobile/tablet devices
- Internet Explorer now accounts only for 13.5% of sessions, Chrome leads at 44.5%
- Windows OSes now account for 45% of total sessions, with iOS next at 25%



# DAP - analytics.usa.gov



# DAP - Fork our dashboard!

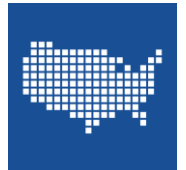


<https://analytics.wsu.edu/>



# DAP - Resources

- General DAP info: <https://digitalgov.gov/services/dap>
- Dashboard repo:  
<https://github.com/18F/analytics.usa.gov>
- Email us! [dap@support.digitalgov.gov](mailto:dap@support.digitalgov.gov)







The screenshot shows the Data.gov website interface. At the top, there is a search bar and navigation links for DATA, TOPICS, IMPACT, APPLICATIONS, DEVELOPERS, and CONTACT. Below this is a blue header with 'DATA CATALOG' and a breadcrumb trail for '/ Datasets Organizations'. The main content area features a search bar for datasets, an 'Order by' dropdown set to 'Popular', and a map of the United States. A large heading states '197,291 datasets found'. Below this, several dataset entries are listed with their titles, descriptions, and view counts. Each entry includes a list of available file formats (e.g., CSV, RDF, JSON, XML, HTML, API). On the right side of the dataset list, there are green arrows pointing to the right, labeled 'City' and 'Federal', indicating the geographic scope of the data.





Open Government Initiative | X

Secure https://web.archive.org/web/20150315122549/https://www.whitehouse.gov/open

the WHITE HOUSE PRESIDENT BARACK OBAMA

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BRIEFING ROOM ISSUES THE ADMINISTRATION PARTICIPATE 1600 PENN

Home • The Administration • Open Government Initiative

## Open Government Initiative

TRANSPARENCY • PARTICIPATION • COLLABORATION

OPEN GOV

About Open Government Open Gov Blog Open Government Partnership Participation Collaboration

My Administration is committed to creating an unprecedented level of openness in Government. We will work together to ensure the public trust and establish a system of transparency, public participation, and collaboration. Openness will strengthen our democracy and promote efficiency and effectiveness in Government.

— PRESIDENT OBAMA, 09/30/09

**LATEST BLOG POSTS**

January 16, 2015 at 8:01 PM EDT  
**U.S.-U.K. Digital Government Partnership**  
 Today, we are building on a long history of innovation and collaboration on digital technologies with the United Kingdom. The President and Prime Minister Cameron just announced a commitment to strengthen and expand the ongoing digital partnership between our two countries.

December 2, 2014 at 2:50 PM EDT  
**Designing a Citizen Science and Crowdsourcing Toolkit for the Federal Government**  
 On November 21, the Office of Science and Technology Policy, in partnership with the Office of Personal Measurement and the Federal Government

**PARTICIPATE NOW**

**WE /for/ PEOPLE** YOUR VOICE IN OUR GOVERNMENT

Create and Sign Petitions on WhiteHouse.gov

GET STARTED NOW

**OPEN GOVERNMENT NATIONAL ACTION PLANS**

Learn More

**JOIN THE CONVERSATION**

**Challenge.gov**  
 Government Challenges, Your Solutions

Executive Order -- Making Open and Machine Readable the New Default for Government Information

the WHITE HOUSE PRESIDENT BARACK OBAMA

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The White House  
 Office of the Press Secretary

For Immediate Release May 09, 2013

## Executive Order -- Making Open and Machine Readable the New Default for Government Information

EXECUTIVE ORDER

MAKING OPEN AND MACHINE READABLE THE NEW DEFAULT FOR GOVERNMENT INFORMATION

By the authority vested in me as President by the Constitution and the laws of the United States of America, it is hereby ordered as follows:

**Section 1. General Principles.** Openness in government strengthens our democracy, promotes the delivery of efficient and effective services to the public, and contributes to economic growth. As one vital benefit of open government, making information resources easy to find, accessible, and usable can fuel entrepreneurship, innovation, and scientific discovery that improves Americans' lives and contributes significantly to job creation.

Decades ago, the U.S. Government made both weather data and the Global Positioning System freely available. Since that time, American entrepreneurs and innovators have utilized these resources to create navigation systems, weather newscasts and warning systems, location-based applications, precision farming tools, and much more, improving Americans' lives in countless ways and leading to economic growth and job creation. In recent years, thousands of Government data resources across fields such as health and medicine, education, energy, public

**WHITE HOUSE SHAREABLES**

VIEW OUR MOST SHAREABLE CONTENT IN ONE EASY-TO-NAVIGATE PAGE.

START SHARING

**LATEST BLOG POSTS**

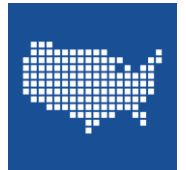
April 30, 2014 5:08 PM EDT  
**Philanthropic Organizations Pledging More than \$100 Million to Veteran and Military Communities**  
 First Lady Michelle Obama announces that philanthropic organizations will pledge more than \$100 million to help service members, veterans, and their families.

April 30, 2014 11:28 AM EDT  
**America's PrepareAthon: National Day of Action Is Today**  
 Today marks the first National Day of Action as part of America's PrepareAthon!, a community-



# Metrics

- Launched May 21, 2009
- 47 datasets at launch to over 190,000 datasets (~10 million resources) today
- Nearly 9000 APIs
- 170 agencies and sub-agencies
- ~60 state and local
- 12.7 million pageviews annually



Consumer Complaint Database

Search Data.Gov

DATA TOPICS - IMPACT APPLICATIONS DEVELOPERS CONTACT

DATA CATALOG / Datasets Organizations ?

/ / Consumer Financial Protection ... Submit Data Story Report Data Issue

**cfpb** Consumer Financial Protection Bureau *Federal*

Bureau of Consumer Financial Protection

**Publisher**

Consumer Financial Protection Bureau

**Contact**

devops@cfpb.gov

Share on Social Sites

Google+

Twitter

Facebook

### Consumer Complaint Database

Metadata Updated: September 26, 2015

These are complaints we've received about financial products and services.

#### Access & Use Information

- Public: This dataset is intended for public access and use.
- License: No license information was provided. If this work was prepared by an officer or employee of the United States government as part of that person's official duties it is considered a U.S. Government Work.

#### Downloads & Resources

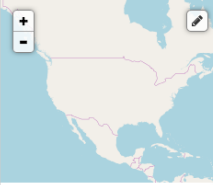
CSV	Comma Separated Values File	17060 views	Download
CSV	Comma Separated Values File	17060 views	Download
JSON	JSON File	4842 views	Download
JSON	views.json		
XML	XML File	6113 views	Download
XML	views.xml		
JSON	Web Page	1269 views	Download
JSON	s6ew-h6mp.json		



Topics:  
Local Government x

Filter by location Clear

Enter location... ▼



Map tiles & Data by [OpenStreetMap](#), under [CC BY SA](#)

Topics Clear All

A-Z 1-9

Local Government (16934) x

AAPI (16)

Disasters (5)

Maritime (2)

Aging (1)

Show More Topics

Topic Categories Clear All

A-Z 1-9

Pacific Islands (13)

Environment (12)

Asian (8)

Hawaii (6)

Health (6)

Show More Topic Categories

Dataset Type

## 16,934 datasets found

**Demographic Statistics By Zip Code** [1512 recent views](#)

*City of New York* — Demographic statistics broken down by zip code

[CSV](#) [RDF](#) [JSON](#) [XML](#)

**Crimes - 2001 to present** [852 recent views](#)

*City of Chicago* — This dataset reflects reported incidents of crime (with the exception of murders where data exists for each victim) that occurred in the City of Chicago from 2001 to...

[CSV](#) [RDF](#) [JSON](#) [XML](#)

**2010 Census Populations by Zip Code** [398 recent views](#)

*City of Los Angeles* — This data comes from the 2010 Census Profile of General Population and Housing Characteristics. Zip codes are limited to those that fall at least partially within LA...

[CSV](#) [RDF](#) [JSON](#) [XML](#)

**Traffic Violations** [379 recent views](#)

*Montgomery County of Maryland* — This dataset contains traffic violation information from all electronic traffic violations issued in the County. Any information that can be used to uniquely...

[CSV](#) [RDF](#) [JSON](#) [XML](#)

**Crime Data from 2010 to Present** [357 recent views](#)

*City of Los Angeles* — This dataset reflects incidents of crime in the City of Los Angeles dating back to 2010. This data is transcribed from original crime reports that are typed on paper...

[CSV](#) [RDF](#) [JSON](#) [XML](#)

**Pittsburgh Wards Map** [341 recent views](#)

*Allegheny County / City of Pittsburgh / Western PA Regional Data Center* — Allows users to look up City of Pittsburgh Wards

[HTML](#)

**Accidental Drug Related Deaths 2012-June 2017** [239 recent views](#)

*State of Connecticut* — A listing of each accidental death associated with drug overdose in Connecticut from 2012 to June 2017. A "Y" value under the different substance columns indicates...

City

City

City

County

County

City

County

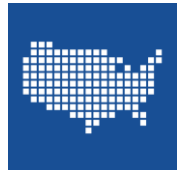
State





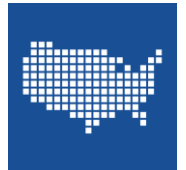
**[data.gov/contact](https://data.gov/contact)**

*@usdatagov*





*But Wait...*  
**THERE'S  
MORE!**



# Search for (and confirm the validity of) true government social media accounts and mobile apps [at the U.S. Digital Registry](#) ...

### Browse and Export the U.S. Digital Registry

Please browse or export data on accounts currently authenticated by federal agencies using the U.S. Digital Registry by:

- Federal Agency
- English or Spanish language
- Platform, such as Github, Facebook and Yelp
- Tags, as self-identified by agencies

For customer service on accounts, please contact their programs directly.

[Search Social Media Accounts](#) [Search Mobile Products](#)

**Agency:**  
Federal Bureau of Investigation (FBI) (63)

**Language:** English

**Platforms:** Select a Platform

**Tags:** Select a Tag

**Page Size:** 10

**Page:** 1

[Submit](#) [Previous Page](#) [Next Page](#) [Export CSV](#)

Displaying 10 results on page 1 of 7 total pages. Total results: 62

Agency	Account Type	Account Name	Tags	Last Updated
Federal Bureau of Investigation (FBI)	YouTube	<a href="#">FBI - Federal Bureau of Investigation</a>		Wed Oct 11 2017
Federal Bureau of Investigation (FBI)	Facebook	<a href="#">FBI - Federal Bureau of Investigation</a>		Thu Sep 21 2017
Federal Bureau of Investigation (FBI)	Twitter	<a href="#">FBI Albany</a>		Thu Sep 07 2017





Learn about digital government information best practices with [live interactive events](#), [videos](#), and [articles from Digitalgov.gov](#) ...

DIGITALGOV

CHALLENGES CODE CONTENT MANAGING DIGITAL METRICS MOBILE SOCIAL MEDIA UX

### Video Library

Enjoy our most recently recorded events below or take a look at our [YouTube channel](#) to view all of our recorded events.

[View All Videos](#)

DAP Learning Series – Visualizing Analytics Data Part 2

GSA Mobile Dashboard

Category	Value	Change
GA	393.8K	+ 0.1%
Android	335.7K	+ 0.5%
iOS	5.5K	+ 0.0%

DAP Learning Series – Visualizing Analytics Data Part 2

DIGITALGOV

CHALLENGES CODE CONTENT MANAGING DIGITAL METRICS MOBILE SOCIAL MEDIA UX

EVENTS FROM  SEARCH

Date Keyword

### Upcoming Events

October 2017

**Online: Connect with your Spanish-language audience on Social Media**

October 24 @ 2:00 PM - 3:00 PM

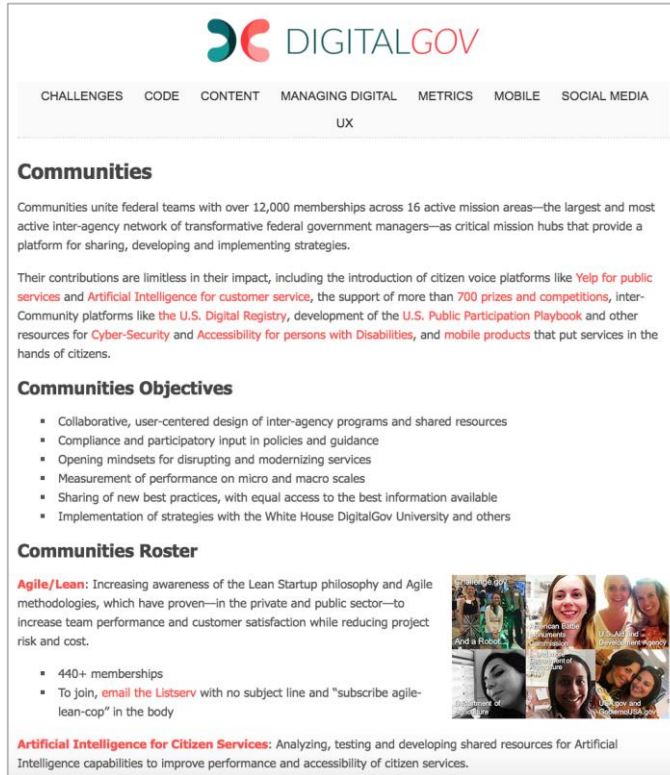
online

This event will provide concrete tips and examples of how to reach more Spanish speakers needing and looking for government information through social media.

[Find out more >>](#)



Join active [Communities of Practice](#) on topics like Plain Language, Web Content Management, User Experience, and more.



The screenshot shows the DigitalGov website's 'Communities' page. At the top is the DigitalGov logo and a navigation menu with categories: CHALLENGES, CODE, CONTENT, MANAGING DIGITAL, METRICS, MOBILE, SOCIAL MEDIA, and UX. The main heading is 'Communities'. Below it, a paragraph describes the network of federal teams. A second paragraph lists various contributions like citizen voice platforms and prizes. The 'Communities Objectives' section contains a bulleted list of goals. The 'Communities Roster' section includes a sub-section for 'Agile/Lean' with a description and a bulleted list, and another sub-section for 'Artificial Intelligence for Citizen Services' with a description. A collage of six small images is positioned to the right of the Agile/Lean text.

**DIGITALGOV**

CHALLENGES CODE CONTENT MANAGING DIGITAL METRICS MOBILE SOCIAL MEDIA  
UX

### Communities

Communities unite federal teams with over 12,000 memberships across 16 active mission areas—the largest and most active inter-agency network of transformative federal government managers—as critical mission hubs that provide a platform for sharing, developing and implementing strategies.

Their contributions are limitless in their impact, including the introduction of citizen voice platforms like [Yelp for public services](#) and [Artificial Intelligence for customer service](#), the support of more than [700 prizes and competitions](#), inter-Community platforms like the [U.S. Digital Registry](#), development of the [U.S. Public Participation Playbook](#) and other resources for [Cyber-Security](#) and [Accessibility for persons with Disabilities](#), and [mobile products](#) that put services in the hands of citizens.

### Communities Objectives


- Collaborative, user-centered design of inter-agency programs and shared resources
- Compliance and participatory input in policies and guidance
- Opening mindsets for disrupting and modernizing services
- Measurement of performance on micro and macro scales
- Sharing of new best practices, with equal access to the best information available
- Implementation of strategies with the White House DigitalGov University and others

### Communities Roster

**Agile/Lean:** Increasing awareness of the Lean Startup philosophy and Agile methodologies, which have proven—in the private and public sector—to increase team performance and customer satisfaction while reducing project risk and cost.

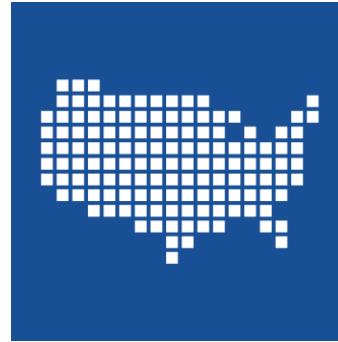
- 440+ memberships
- To join, [email the Listserv](#) with no subject line and "subscribe agile-lean-cop" in the body

**Artificial Intelligence for Citizen Services:** Analyzing, testing and developing shared resources for Artificial Intelligence capabilities to improve performance and accessibility of citizen services.



# Thanks for listening!

## Any Questions?



# Resources

- <https://gobierno.usa.gov/ordene-guia-consumidor>
- <https://www.usa.gov/handbook>
- <https://www.usa.gov/complaint-letter-wizard>
- <https://www.usa.gov/business-search>
- <https://www.usa.gov/contact>
- <https://www.usa.gov/federal-agencies/a>
- <https://www.usa.gov/agencies>
- <https://www.usa.gov/branches-of-government>
- <https://publications.usa.gov/>
- <https://platform-api.usa.gov/>
- <https://www.data.gov/>
- <https://analytics.usa.gov/>
- <https://search.gov/>

