



# A Collaborative Model for Great Service

Where are we, where do we go from here, and how do we get there?

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# Some General Observations, or, Restating the Obvious

Collaboration should make resources more accessible.

Collaboration should make access more efficient.



# Collaboration Affects

## Collections

- Gaps / Completeness
- Preservation / Digitization

## Services

- Reference / I&R
- Document Delivery / ILL



# Collaboration Is

Complex

Time Consuming

Expensive



# Changes in the FDLP

Fewer FDLs

Coordinators with Multiple Roles / Responsibilities

Changing Usage Patterns / Demands / Means of Access

Changing Relationship Between FDL and Users / Public / Administration



# Collaboration in Support of the FDLP

## Mentorship Program

- Increase Competency(ies)
- Ease of Access to Guidance / Advice
- Targeted & Focused
- Confidentiality

## FDLP Academy

- Increase Number of Programs
- Encourage Participation from Outside



# Gratuitously Shameless Advertising

The FDLP Academy - <https://www.fdlp.gov/about-the-fdlp/fdlp-academy>

FDLP Coordinator Certificate Program - <https://www.fdlp.gov/academy/fdlp-coordinator-certificate-program>

Help! I'm An Accidental Government Information Librarian -  
<http://www.nclaonline.org/government-resources/help-im-accidental-government-information-librarian-webinars>

Spread the Word - Intellectual Property Reference: Resources, Assistance, and Outreach Opportunities for Libraries (DttP v. 39 n.1 pg. 13) -  
[http://wikis.ala.org/godort/images/3/3f/Dttp\\_39n1.pdf](http://wikis.ala.org/godort/images/3/3f/Dttp_39n1.pdf)



# Discussion & Questions