



# Reach Out and Help Resources for the Underserved



## Characteristics of underserved populations:

Have limited life options (e.g., financial, educational, housing)

Display fear and distrust in accessing government programs or disclosing sensitive information about family members

Have a lack of access to transportation services

Have a lowered capacity to communicate effectively

Face any type of discrimination

## Who are the Underserved?

### American Library Association

- American Library Association, September 6, 2008.
- Adult New and Non-Readers
- Gay, Lesbian, Bisexual and Transgender People
- Incarcerated People and Ex-Offenders
- Older Adults
- People of Color
- People with Disabilities
- People Experiencing Poverty and Homelessness
- Rural, Native, and Tribal Libraries of All Kinds
- Bookmobile Communities

- The American Library Association  
<http://www.ala.org/advocacy/diversity/outreachunderservedpopulations>

## Information on the Underserved:

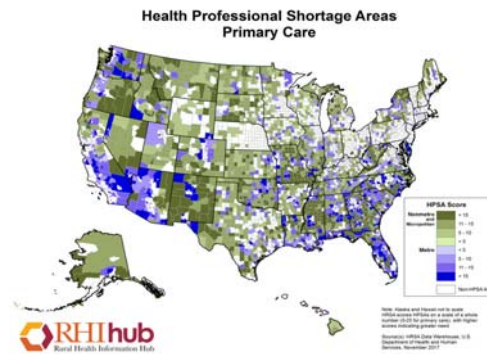
<https://gobierno.usa.gov/>

<https://www.usa.gov/>

## Statistics on underserved populations

On a single night in 2017, 553,742 people were experiencing homelessness in the United States.

<https://www.hudexchange.info/resources/documents/2017-AHAR-Part-1.pdf>



## US Government

- Latino populations
- African American populations
- AI/AN populations
- Refugees
- Individuals with Limited English Proficiency (LEP)
- Young adults and postsecondary graduating students who do not have coverage options through a parent's plan, a student plan, or an employer plan
- New mothers and women with children
- Individuals with disabilities

- US Government  
<https://marketplace.cms.gov/technical-assistance-resources/training-materials/vulnerable-and-underserved-populations.pdf>



Please see our related brochure for more information

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- **Jane Canfield, Coordinator of Federal Documents**,  
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