



Navigating Benefits.gov: Resources for Community Advocates



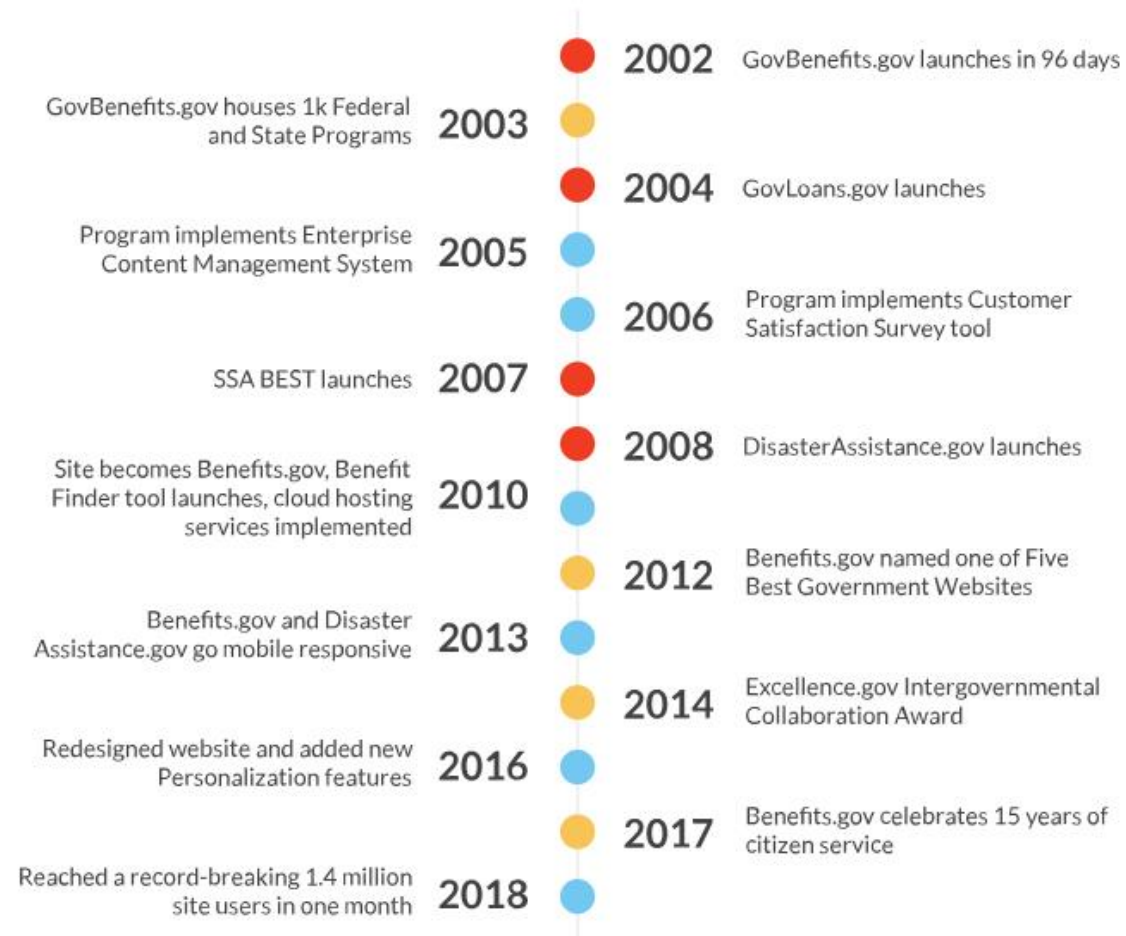
FDLP Academy Webinar | April 25, 2019 2:00-3:00 PM

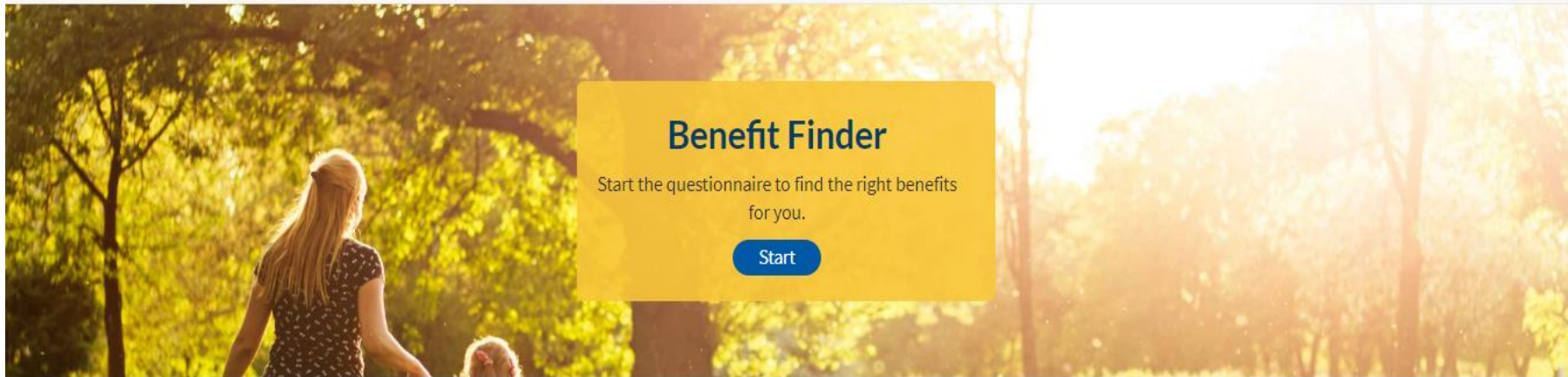
Webinar Agenda

- Welcome
- Mission & History
- Categories and Highlights
- The Benefit Finder Tool
- How to Apply
- Quick Info
- Exploring Popular Benefits
- Open Forum Q&A

Mission & History

Our Timeline





Benefit Finder

Start the questionnaire to find the right benefits for you.

[Start](#)

Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States. [About Us](#) →

What Type of Benefits Are You Looking For?

[Healthcare/ Medical Assistance](#)



[Housing and Public Utilities](#)



[Financial Assistance](#)



[Disaster Relief](#)



[More Benefit Categories](#) →



Benefit Finder

Start the questionnaire to find the right benefits for you.

[Start](#)

Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States. [About Us](#) →

What Type of Benefits Are You Looking For?

[Healthcare/ Medical Assistance](#)



[Housing and Public Utilities](#)



[Financial Assistance](#)


















[Disaster Relief](#)



[More Benefit Categories](#) →

















Categories and Highlights

Browse Benefits by Category

<p>Agriculture/ Environmental Sustainability </p> <p>Example Categories: Agricultural Loans</p>	<p>American Indian/ Alaska Native </p> <p>Example Categories: Youth</p>	<p>Disaster Relief </p> <p>Example Categories: Disaster Relief Loans</p>	<p>Family and Children Services </p> <p>Example Categories: Child Care/Child Support Death/Survivor Early Childhood Services</p>
<p>Education/ Training </p> <p>Example Categories: Fellowships/Scholarships Education Loans</p>	<p>Employment/ Career Development </p>	<p>Financial Assistance </p> <p>Example Categories: Tax Assistance Living Assistance Insurance</p>	<p>Food/ Nutrition </p>
<p>Grants </p>	<p>Healthcare/ Medical Assistance </p> <p>Example Categories: Children's Health Disability Assistance Medicaid/Medicare</p>	<p>Housing and Public Utilities </p> <p>Example Categories: Energy Assistance Housing Loans</p>	<p>Immigration and Refugee Assistance </p>
<p>Loans </p> <p>Example Categories: Education Loans Housing Loans Loan Repayment</p>	<p>Military: Active Duty and Veterans </p> <p>Example Categories: Veterans Education Veterans Health Veterans Loans</p>	<p>Social Security/ Retirement </p> <p>Example Categories: Family Social Security Insurance Social Security Spouse & Widower/ Social Security</p>	<p>Volunteer Opportunities </p>

















Highlights and Categories

Browse Benefits by Category

<p>Agriculture/ Environmental Sustainability </p> <p>Example Categories: Agricultural Loans</p>	<p>American Indian/ Alaska Native </p> <p>Example Categories: Youth</p>	<p>Disaster Relief </p> <p>Example Categories: Disaster Relief Loans</p>	<p>Family and Children Services </p> <p>Example Categories: Child Care/Child Support Death/Survivor Early Childhood Services</p>
<p>Education/ Training </p> <p>Example Categories: Fellowships/Scholarships Education Loans</p>	<p>Employment/ Career Development </p>	<p>Financial Assistance </p> <p>Example Categories: Tax Assistance Living Assistance Insurance</p>	<p>Food/ Nutrition </p>
<p>Grants </p>	<p>Healthcare/ Medical Assistance </p> <p>Example Categories: Children's Health Disability Assistance Medicaid/Medicare</p>	<p>Housing and Public Utilities </p> <p>Example Categories: Energy Assistance Housing Loans</p>	<p>Immigration and Refugee Assistance </p>
<p>Loans </p> <p>Example Categories: Education Loans Housing Loans Loan Repayment</p>	<p>Military: Active Duty and Veterans </p> <p>Example Categories: Veterans Education Veterans Health Veterans Loans</p>	<p>Social Security/ Retirement </p> <p>Example Categories: Family Social Security Insurance Social Security Spouse & Widower/ Social Security</p>	<p>Volunteer Opportunities </p>

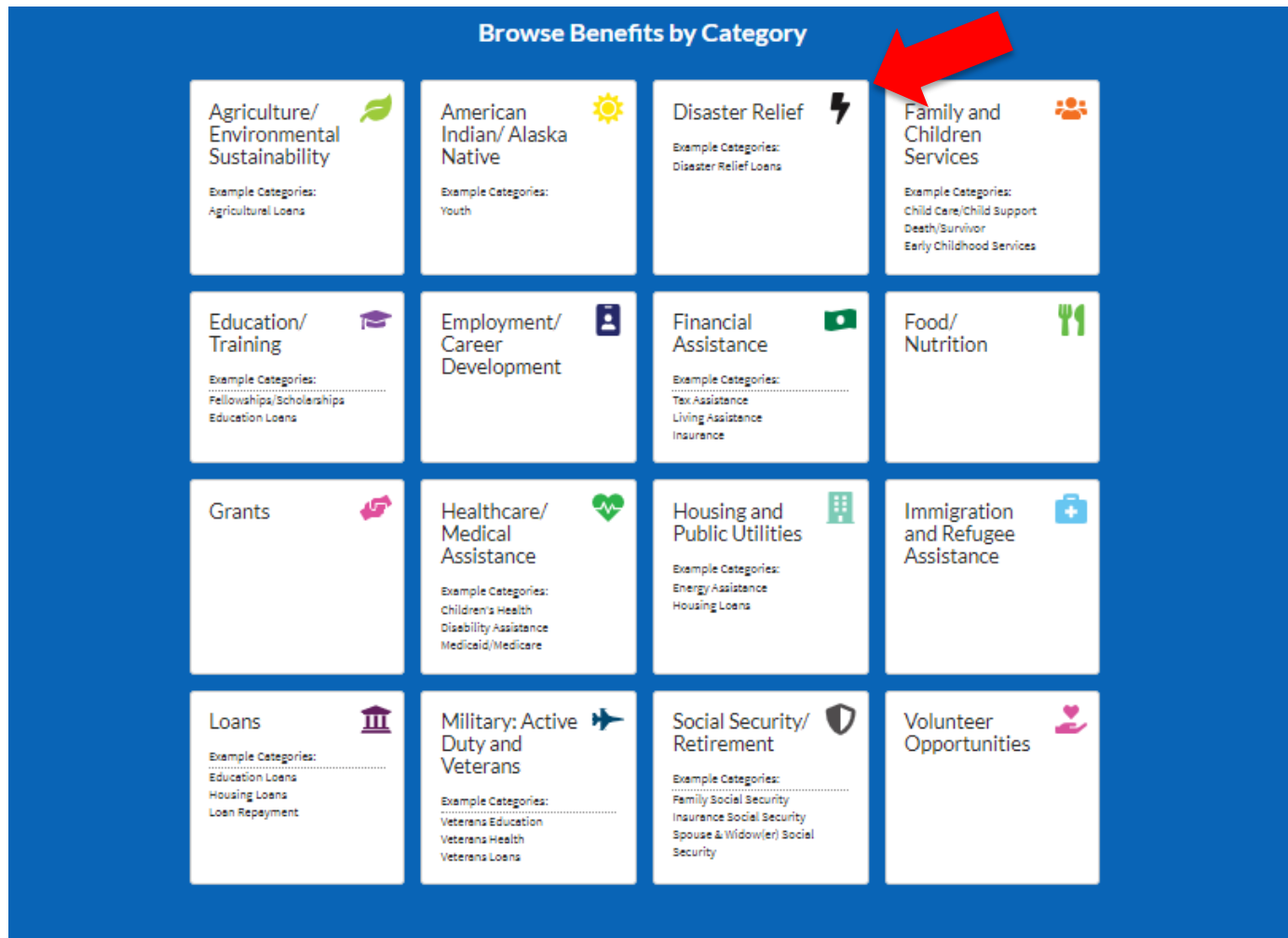
Highlights and Categories

















Browse Benefits by Category

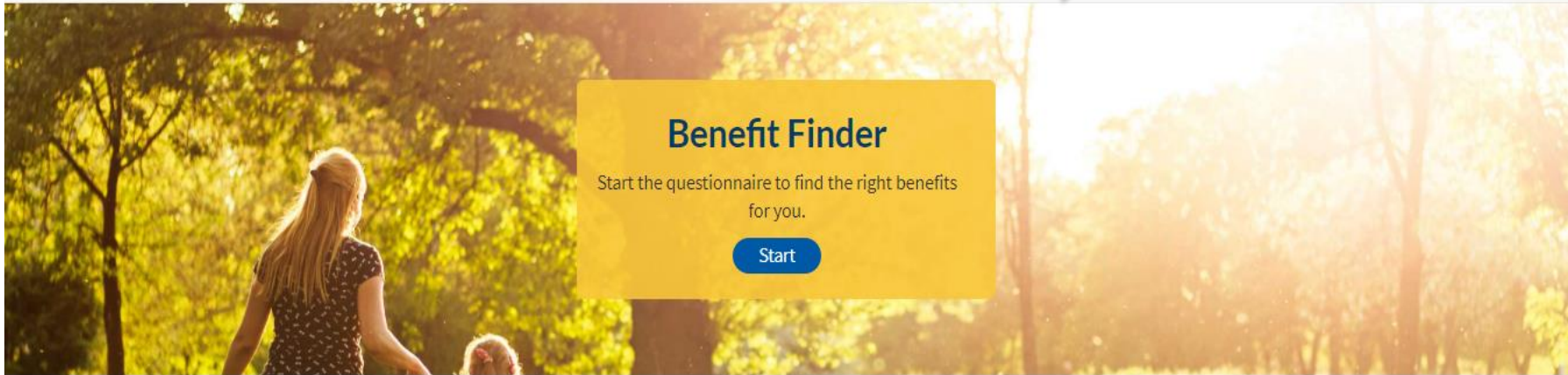
<p>Agriculture/ Environmental Sustainability </p> <p>Example Categories: Agricultural Loans</p>	<p>American Indian/ Alaska Native </p> <p>Example Categories: Youth</p>	<p>Disaster Relief </p> <p>Example Categories: Disaster Relief Loans</p>	<p>Family and Children Services </p> <p>Example Categories: Child Care/Child Support Death/Survivor Early Childhood Services</p>
<p>Education/ Training </p> <p>Example Categories: Fellowships/Scholarships Education Loans</p>	<p>Employment/ Career Development </p>	<p>Financial Assistance </p> <p>Example Categories: Tax Assistance Living Assistance Insurance</p>	<p>Food/ Nutrition </p>
<p>Grants </p>	<p>Healthcare/ Medical Assistance </p> <p>Example Categories: Children's Health Disability Assistance Medicaid/Medicare</p>	<p>Housing and Public Utilities </p> <p>Example Categories: Energy Assistance Housing Loans</p>	<p>Immigration and Refugee Assistance </p>
<p>Loans </p> <p>Example Categories: Education Loans Housing Loans Loan Repayment</p>	<p>Military: Active Duty and Veterans </p> <p>Example Categories: Veterans Education Veterans Health Veterans Loans</p>	<p>Social Security/ Retirement </p> <p>Example Categories: Family Social Security Insurance Social Security Spouse & Widower Social Security</p>	<p>Volunteer Opportunities </p>

Highlights and Categories

Browse Benefits by Category



Agriculture/ Environmental Sustainability  Example Categories: Agricultural Loans	American Indian/ Alaska Native  Example Categories: Youth	Disaster Relief  Example Categories: Disaster Relief Loans	Family and Children Services  Example Categories: Child Care/Child Support Death/Survivor Early Childhood Services
Education/ Training  Example Categories: Fellowships/Scholarships Education Loans	Employment/ Career Development 	Financial Assistance  Example Categories: Tax Assistance Living Assistance Insurance	Food/ Nutrition 
Grants 	Healthcare/ Medical Assistance  Example Categories: Children's Health Disability Assistance Medicaid/Medicare	Housing and Public Utilities  Example Categories: Energy Assistance Housing Loans	Immigration and Refugee Assistance 
Loans  Example Categories: Education Loans Housing Loans Loan Repayment	Military: Active Duty and Veterans  Example Categories: Veterans Education Veterans Health Veterans Loans	Social Security/ Retirement  Example Categories: Family Social Security Insurance Social Security Spouse & Widower/ Social Security	Volunteer Opportunities 



Benefit Finder

Start the questionnaire to find the right benefits for you.

Start

Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States. [About Us](#) →

What Type of Benefits Are You Looking For?

Healthcare/ Medical Assistance



Housing and Public Utilities



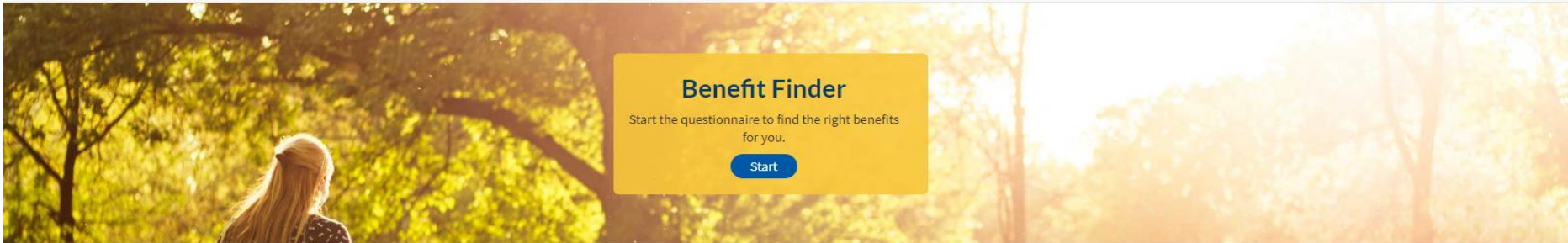
Financial Assistance



Disaster Relief



More Benefit Categories →



Benefit Finder

Start the questionnaire to find the right benefits for you.

[Start](#)

Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States. [About Us](#) →

What Type of Benefits Are You Looking For?

Healthcare and Medical Assistance



Housing and Public Utilities



Financial Assistance



Social Security and Retirement



[More Benefit Categories](#) →

- 1 [Disaster Unemployment Assistance](#)
- 2 [Texas Temporary Assistance for Needy Families \(TANF\)](#)
- 3 [Texas Medicaid](#)
- 4 [Texas Supplemental Nutrition Assistance Program \(SNAP\)](#)

Top 4 Most Popular Benefits In Texas

[Change Location](#) 📍





BENEFITS

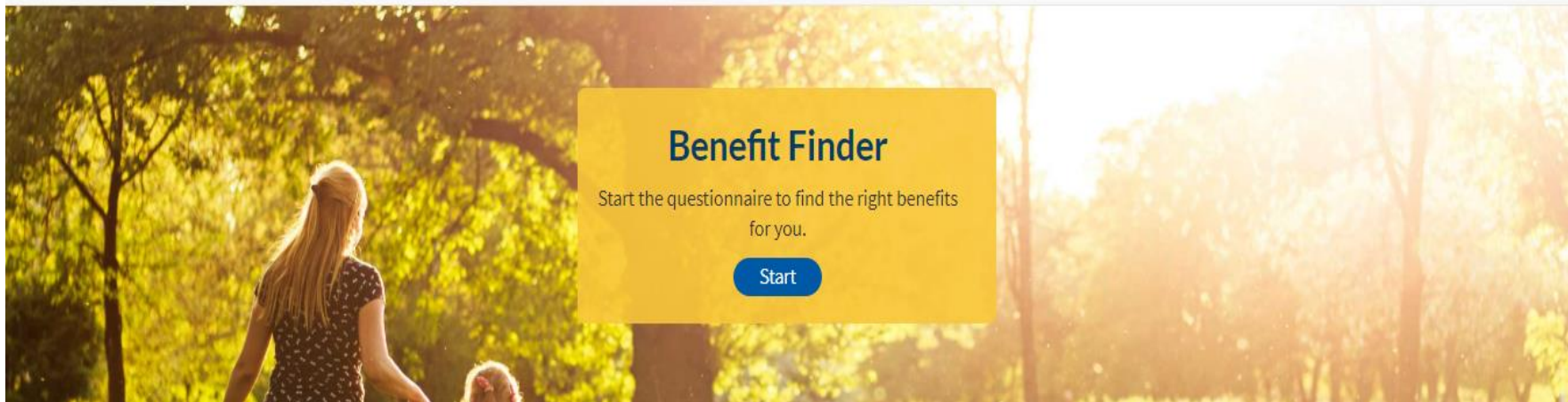
NEWSROOM

GET INVOLVED

ABOUT

HELP

Español



Benefit Finder

Start the questionnaire to find the right benefits for you.

Start

Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States. [About Us](#)

What Type of Benefits Are You Looking For?

Healthcare/ Medical Assistance



Housing and Public Utilities



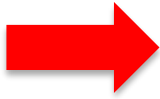
Financial Assistance



Disaster Relief



More Benefit Categories →

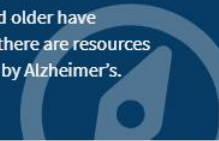


Featured Compass eNewsletter Article

Mental Health Series: Alzheimer's

January 31, 2019

In the U.S., approximately 5.5 million adults 65 and older have Alzheimer's. Benefits.gov wants you to know that there are resources available to help if you or a loved one are affected by Alzheimer's.



Articles



Mental Health Series: Alzheimer's

January 31, 2019

In the U.S., approximately 5.5 million adults 65 and older have Alzheimer's. Benefits.gov wants you to know that there are resources available to help if you or a loved one are affected by Alzheimer's.



Find Resources to Improve Your Living Conditions

January 31, 2019

According to the U.S. Census Bureau, 12% of Americans, or almost 40 million people, are living in poverty. Benefits.gov offers information on a range of resources that can help improve the living conditions of individuals and their families.



Rebuild in the New Year

January 31, 2019

In 2018, many people were impacted by natural disasters, from hurricanes and tropical storms to floods and wildfires. In the new year, disaster relief efforts are still ongoing as individuals and families try to get their lives back to normal.



Facing your Finances in 2019

January 31, 2019

It's the start of a new year, a time where many people start to organize and adjust areas of their lives, often focusing on health, education, and career.

Benefit Finder Questionnaire

The screenshot shows the homepage of BENEFITS.GOV. The browser address bar displays "https://www.benefits.gov". The website header includes the logo "BENEFITS.GOV Your Path to Government Benefits" and navigation links for "BENEFITS", "NEWSROOM", "GET INVOLVED", "ABOUT", and "HELP". A search bar is located in the top right corner. The main content area features a large banner image of a woman and a child in a park. Overlaid on this image is a yellow box with the text "Benefit Finder" and "Start the questionnaire to find the right benefits for you." A red arrow points to a blue "Start" button. Below the banner, a line of text reads: "Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States. [About Us](#) →". At the bottom, a section titled "What Type of Benefits Are You Looking For?" contains four categories: "Healthcare/ Medical Assistance" (with a heart icon), "Housing and Public Utilities" (with a building icon), "Financial Assistance" (with a wallet icon), and "Disaster Relief" (with a lightning bolt icon). A "More Benefit Categories" button with a right-pointing arrow is located at the bottom right of this section.

Quick Info

Job Accommodation Network (JAN)

Benefit Categories > Employment and Career Development

Program Description

The Job Accommodation Network (JAN) provides free, expert and confidential technical assistance to both employees and employers regarding workplace accommodations and disability employment issues.

Program Requirements

Anyone can receive information from JAN. JAN programs are targeted towards employers and employees requiring workplace accommodations for disability or health related issues.

Application Process

JAN offers several ways to obtain confidential, personalized assistance:

- **By Phone:** From 9 a.m. to 6 p.m. ET, customers can call JAN toll-free to speak with a workplace accommodation expert at 1-800-526-7234 or 1-877-781-9403 (TTY).
- **Via the Web:** AskJAN.org offers more than 300 disability-specific publications, as well as the [Searchable Online Accommodation Resource \(SOAR\)](#), which enables users to explore accommodation options for different disabilities and workplace settings.
- **On Demand:** JAN's online service provides customers with individualized e-mail responses to questions about accommodations and the ADA.
- **Through Social Networks:** JAN connects with users through a variety of social media platforms, from [Facebook](#) and [LinkedIn](#), to [Twitter](#), [blogs](#), and [Second Life](#).
- **Through In-Person Trainings:** JAN delivers training workshops at events sponsored by corporations, organizations, and Federal, state, and local governments.


Contact Information

For more information about this program go to:
<http://askjan.org/index.html>

Quick Info

JAN provides assistance to employers and employees about workplace accommodations and disability employment issues.

 [1-800-526-7234](tel:1-800-526-7234)

 [Application Information](#)

People Also Viewed




[U.S. Participation at Venice and Cairo Biennale Exhibitions](#)



[Life Sciences Awards](#)



[Identity Protection](#)



 [Subscribe to this Benefit](#)

Quick Info

Quick Info

JAN provides assistance to employers and employees about workplace accommodations and disability employment issues.

  [1-800-526-7234](tel:1-800-526-7234)

  [Application Information](#)

People Also Viewed



[U.S. Participation at Venice and Cairo Biennale Exhibitions](#)

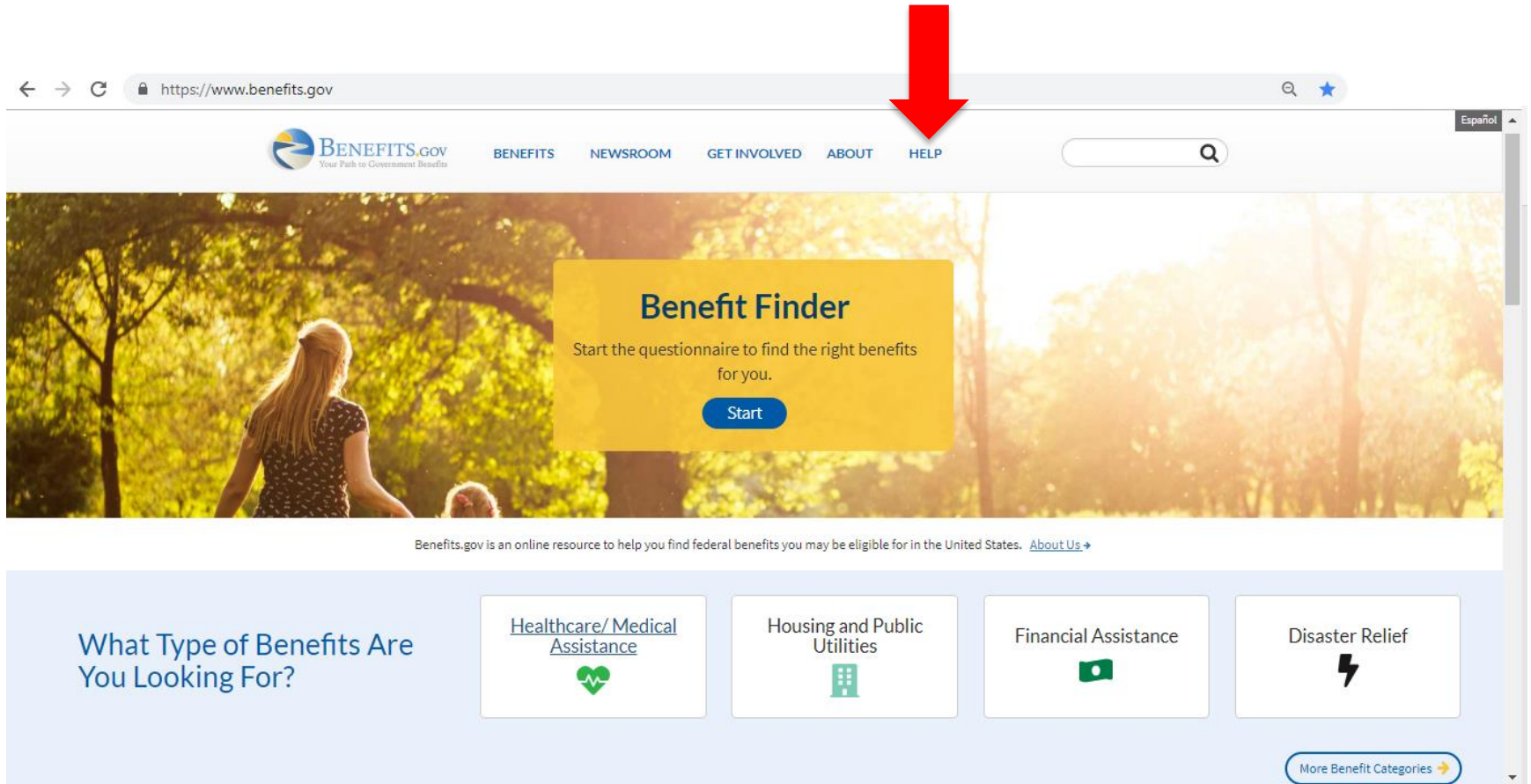


[Life Sciences Awards](#)



[Identity Protection](#)

Help Center



The screenshot shows the homepage of Benefits.gov. At the top, there is a navigation menu with links for BENEFITS, NEWSROOM, GET INVOLVED, ABOUT, and HELP. A red arrow points to the HELP link. Below the navigation is a search bar and a language selector for Español. The main content area features a large banner for the "Benefit Finder" tool, which includes the text "Start the questionnaire to find the right benefits for you." and a "Start" button. Below the banner is a sub-header: "Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States. [About Us](#) →". At the bottom, there is a section titled "What Type of Benefits Are You Looking For?" with four category buttons: "Healthcare/ Medical Assistance" (with a heart icon), "Housing and Public Utilities" (with a building icon), "Financial Assistance" (with a dollar sign icon), and "Disaster Relief" (with a lightning bolt icon). A "More Benefit Categories →" button is located at the bottom right of this section.

Help Center

General Questions

- + [What is Benefits.gov?](#)
- + [How often should I use Benefits.gov?](#)
- + [How do I apply or check my application status for a benefit program?](#)
- + [What if I am helping someone else?](#)

Benefit Finder

- + [How does Benefits.gov determine which benefits I may be eligible to receive?](#)
- + [Why does Benefits.gov say I "may" be eligible to receive benefits in my Results list?](#)
- + [How much time will it take to complete the Benefit Finder questionnaire?](#)
- + [Will my benefit results stay on the website for future reference?](#)

Benefit Questions

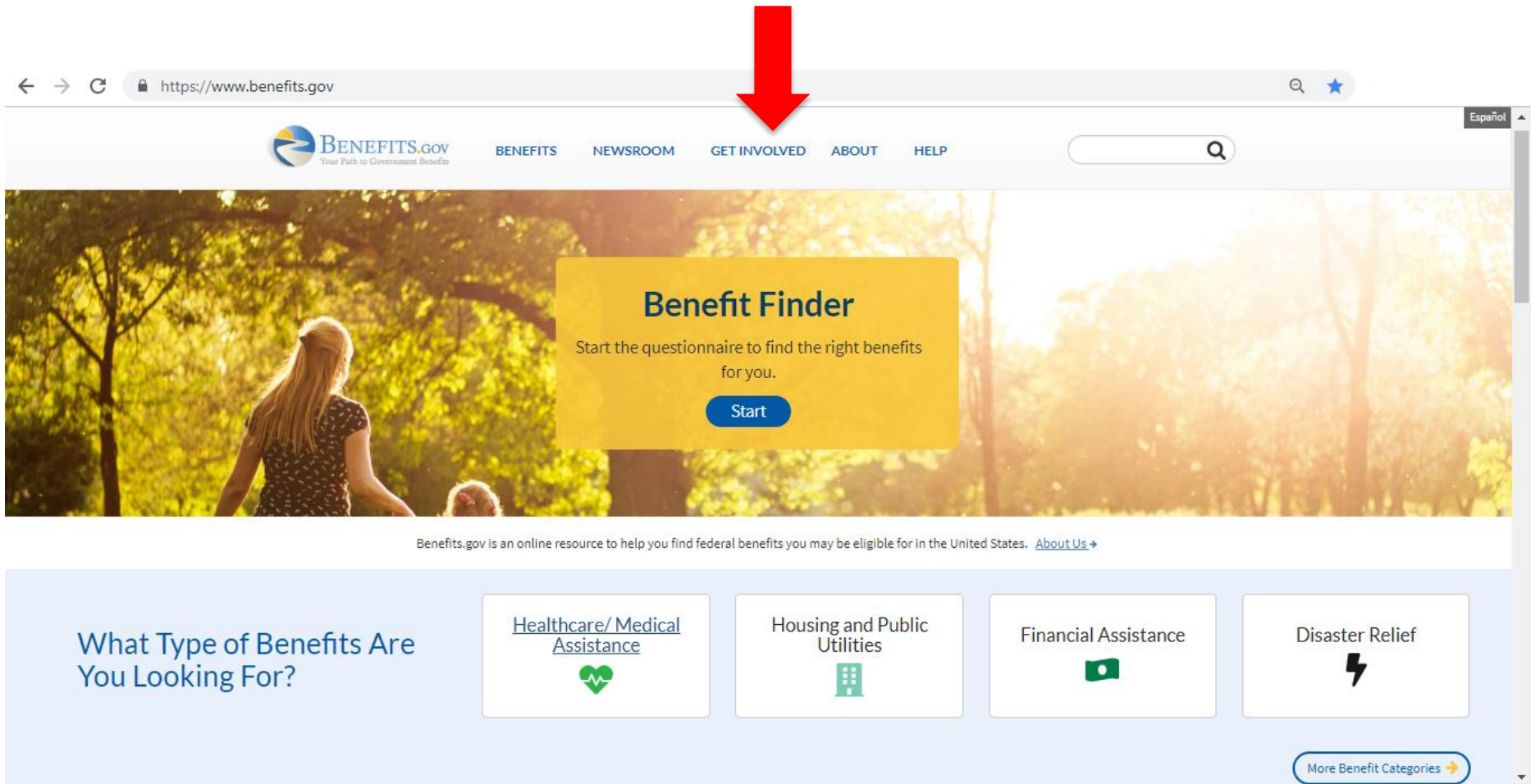
- + [How does the Search function work?](#)
- + [How do I view "popular benefits" in my area?](#)
- + [What should I know about Government Financial Assistance?](#)
- + [Where did a benefit program that was previously available go?](#)



Questions?

Contact Us

Get Involved



The screenshot shows the homepage of Benefits.gov. A red arrow points to the 'GET INVOLVED' link in the top navigation menu. The main content area features a 'Benefit Finder' section with a yellow background and a 'Start' button. Below this is a section titled 'What Type of Benefits Are You Looking For?' with four categories: Healthcare/Medical Assistance, Housing and Public Utilities, Financial Assistance, and Disaster Relief. A 'More Benefit Categories' link is also present.

https://www.benefits.gov

BENEFITS NEWSROOM **GET INVOLVED** ABOUT HELP

Benefit Finder
Start the questionnaire to find the right benefits for you.
[Start](#)

Benefits.gov is an online resource to help you find federal benefits you may be eligible for in the United States. [About Us](#)

What Type of Benefits Are You Looking For?

- [Healthcare/Medical Assistance](#)
- [Housing and Public Utilities](#)
- [Financial Assistance](#)
- [Disaster Relief](#)

[More Benefit Categories](#)



Get Involved



Become An Advocate

As a community advocate, you dedicate your time to serving those in need. Benefits.gov can be a key resource on your path to help others. On Benefits.gov, you can:

Search

Search a public database of more than 1,200 government benefits. From anywhere on the site, you can browse by **category**.

Create, print and email

Empower your clients to help themselves by informing them of Benefits.gov and teaching them how to use the site.

Personalize

Personalize the benefits search by using the free and confidential **Benefit Finder** prescreening tool. Find out which benefits your client may be eligible to receive, as well as information on how to apply. Answer questions on behalf of your client or show them how to use the Benefit Finder.

Empower

Create, print, and email a customized list of benefits that address your clients' unique circumstances. Add benefits you're interested in to the "Your Favorites" list and share it with your clients.

Downloads

Benefits.gov Brochure: [English](#) | [Spanish](#)

Benefits.gov Poster: [English](#) | [Spanish](#)

Benefits.gov User Guides: [Families](#) | [People With Disabilities](#) | [Unemployed Individuals](#) | [Seniors](#) | [Students](#) | [Veterans](#) | [Native Americans](#)

Open Forum Q&A

- Thank you for tuning in!
- Any questions?
- Connect with us on Social Media
- Or reach out to us directly:
 - Myung Moon – Moon.Myung@dol.gov
 - Tyler Bryant – Bryant.Tyler.M@dol.gov
 - Ellery Rush – Rush.Ellery.M@dol.gov
 - Jess Condlin – Condlin.Jessica.M@dol.gov

