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Hello everyone good afternoon and welcome to the Webinar GPO on the go constructive conversation my name is Jamie and with me today is our second speaker Alicia who is the regional depository coordinator for Minnesota Michigan and South Dakota. Before we get started I will walk you through a house keeping reminders if you have any questions, you'd like to ask, or any tactical issues feel free to use the chat box it is located in the bottom right-hand corner of your screen and we will keep track of all the questions that come in and at the end of the presentation that is when we will answer questions and actually doing tech support will help with tech support issues might have and we are recording today's session and email a link to the recording and slides to everyone who registered for the Webinar. We will send out a certificate of participation using the email you used to register for today's Webinar and if anyone needs additional certificates because multiple people are watching the Webinar with you, please email ADLT outreach@GPO.gov and include the title of today's Webinar with names and email addresses of those needed certificates. If you need to zoom in on the slide shown by the presenter click on the fullscreen but in the bottom left side of your screen and to exit the fullscreen mode mouse of the blue bar at the top of the screen so it expands and click on the blue return but to get back at the default view and finally at the end of the session we will share a Webinar satisfaction survey and let you know when that is available in the URL will appear in the chat box that we appreciate it if you take the time and fill that up it helps us with programming here at GPO.

Now we will get started, I will go ahead and dart us off and my name is Jamie Hayes and I am an outreach librarian here at GPO and I actually am a librarian and have my degree and prior to coming to GPO I worked at the State Library of North Carolina and University of North Carolina Wilmington as a depository background with government documents and been with GPO for about six years and I do quite a bit of traveling on behalf of GPO, I tallied my numbers I couple days ago and I have visited about 236 depository libraries which comes out to be about 21% of the depositories in the program so I visited libraries in tons of different states so that is what we are doing the program today a lot of times we get questions about why we are coming to visit libraries and hoping this program will answer those questions and also reduce fears you might have.

Again, one of the things I will answer is why GPO will visit library and we will talk about how to prepare for a visit, regional impressions and talk a little bit -- Alicia will take over on the regional impressions and I will talk about prepare to a visit and walk you through what a typical visit is like. First I want to see the people who are participating in the Webinar today how many of you have add a visit from somebody from GPO in the past five years or so?

[Indiscernible] was there a couple years ago -- Grant says a visit two years ago, Lance is in Alaska I think it was me and Ashley at your library. Fairbanks right? That was me. That was a cool library. I have pictures from Alaska and you will see and a lot of you have add these visits so you'll be familiar with the things I'm talking about, feel free to ask questions and the first thing I want to talk about is why we are visiting libraries. In the past the only time that GPO

would come out and visit the library was when we were going to do an on-site inspection and GPO employees typically was one of the outreach libraries the unit I work in, would show up at your library with a clipboard and conduct an assessment and this wasn't just a random show up and appointment was set up in the time was scheduled, so that was typically when somebody from GPO would come to the library. When you are talking to library staff about an upcoming GPO visit, I want you to be aware of that path because sometimes when you are talking to staff at your library to particularly staff have been around for a while they may remember these type of old visits and may get a bit nervous and ask you a lot of questions about why GPO is coming because it was a formal assessment back then. We change it around a little bit now, and I will explain why we are doing these visits now. These visits are more of a consultative in nature and is part of our commitment to better support and engage with librarians and library staff and over 1100 libraries in the FDLP and when we are visiting libraries we are getting a better understanding of the issues and challenges that our libraries are facing. We are learning about the unique cooperation among libraries and see the unique collections that are in your libraries and get fresh ideas for managing the FDLP and ideas for new Webinars. And here are some additional reasons of why we will schedule a visit to one of your libraries here the first way to get GPO to come to your library is by a library request you could actually fill out a form and have an but the form on out in the chat box you can request a visit from GPO, and that can be for any number of reasons a lot of libraries will request a visit from GPO because they are doing an anniversary and want to have an have a party with cheesecake and have a GPO speaker that is one of the reasons GPO gets asked out to visit a library it also can be because the library has some issues that they're working on and want some consultation with GPO I get that quite frequently also. It can be by original request so sometimes regional coordinators will invite us to visit their depository libraries with them and maybe they're planning on visiting their depository said that it would be a great idea to have GPO come with them Alicia will explain why GPO traveling with the regional can have some benefits. But whenever possible with GPO's visiting an area we try to have the regional coordinator with us. So that is another reason Paragon another reason you could be receiving a request for a visit from GPO's because we are simply in the area, sometimes GPO staff will need to visit a particular area because they have a meeting or attending a conference and that is an occasion they may try to visit libraries within the area. So you may get a request because we are in the area and want to pop in and say hello and see if there's anything we can do to help you. Another reason is we are trying to visit all of the libraries in your state so a lot of times I'll outreach librarian will set up a week visit to a particular state with the idea of being to visit as many libraries in that state as possible. The reason we want to visit all the libraries in a state is because the gives us a better understanding that GPO of the needs of your Region or state and if we have a better understanding of what's going on interstate we can better represent you here at GPO and your needs so when there's for example talking about creating change in the rules for the leader requirements and program regulations we are creating a new tool such as FDLP exchange they will contact the outreach team and ask for our opinions on what is going on a we can say well this is not going to work because I visited libraries say in Michigan and it will not work for them because of XYZ it helps us better understand what you're libraries need peer we could also be visiting your library because we are trying because we hear of the innovative things that you're libraries are doing and we actually want to see what you are doing for yourselves and this can help us make sense

of what our depository libraries need and also could help us to create new services for GPO and these are some of the reasons that we will go and schedule a visit to a library. And normally when someone contacts you they will let you know why they are visiting. That if they don't tell you you can ask. So on the screen you can see a couple people from the library services and content management or a CM at the very top left is Lori Hall is the the head of LS CM and also the superintendent of document and superintendent of documents is the person in charge of the federal Depository Library program and making sure the program is running smoothly peer so Lori does go out and visit libraries from time to time and typically when she goes out it is more of a higher level visit it is to for anniversary, for partnerships, she doesn't do any type of training that the other librarians will do so I want to let you know there are different types of visits that we do and it really depends on the person who is going out peer. Most with the exception of Lori the rest of the people on the screen are members of the federal depository support services group that is our unit's name SDS as we used to be original support in our federal depository support processes and we are all rich libraries that will go out and visit and if you are going to receive a call from a library typically it will be someone on the screen not always but typically. So what I want to do is talk about the elephant in the room which everybody is thinking about or definitely what people think about when they get a call from GPO about coming to visit and that is about what happens if you have problems at your depository library with your collections. Maybe you have some unprocessed boxes because you had to have had a very vacant position for a while or maybe you have some [Indiscernible] materials because you had a catalog migration or perhaps you are new coordinator and the collection has been kind of neglected for a while so you're kind of have problems your library is not too enthusiastic about GPO's showing up at the door and for people who are in these circumstances I want to tell you that these visits are not in assessment, these are not coming to write up a formal report there is no formal report that is being written peer the outreach librarian or whoever visits may take notes simply because I don't know about you guys but if I don't write it down I don't remember it. It if there's -- there's no formal report peer if you are visited by an outreach librarian that is a people on the screen with the exception of Lori, they are the people who do assessments okay? And they can explain the rules and regulations and they can interpret that for your individual situation that your library. The rules and regulations can be confusing at times and having an outreach librarian who was there looking at your collections and making suggestions can be a good thing. But if you are having a lot of issues or have serious issues such as not providing public access, we may offer to come back to do more extensive training, with library staff, and usually our visits are pretty short, they are anywhere from 1 to 4 hours if you have more extensive issues we may come back at another point in time later in the year to provide more training for example like one day or two days worth of training and we have done that on several occasions if the library has a need, but that is typically what we do. If there's extensive issues.

Now I want to cover some of the visit basics, and I will describe the process of visiting depositing libraries and on the screen you'll be for the next couple screens you can see some pictures from our visits, and you can see the various people who have gone and visited libraries and actually you can see in this picture right here is our second speaker Alicia. She did visit quite a bit with GPO.

So the first thing we do at GPO when we are planning our visits is to figure out where in the country we want to visit or where in the country needs a visit, so I have explained why we visit certain libraries and areas, so once we decide on the area to visit, the first thing we'll do is contact the regional coordinator or regional coordinators and the purpose of the call or the email is to let them know that we are interested in visiting the area. We at the regional if they would like to visit libraries with us and this largely depends on the funding available at the regional library so GPO does not pay for their visits but often the regional will ride with GPO staff as we make our visits around the state and GPO will pay for the rental car and the regional will accompany us throughout the state peer. We also will talk to the regional to determine the situation of depositories within their state peer for example other libraries that are having a renovation and maybe it is not a good time to visit, are there certain libraries with the new coordinator or who are struggling and things like that. After communicating with the regional the outreach library will reach out to the coordinators at each individual library they plan on visiting. During the call the outreach librarian will explain who they are, and they want to visit and will give you a reason for the visit. Now when the outreach librarian schedules a visit there can be very little wiggle room on the date and time of the visit and this is because the outreach librarian may be planning out a weeklong trip to as many as 10 libraries so one library in the morning and one library visit in the afternoon, and sometimes the libraries are closed maybe three, but that is tough. So that is why we have very little wiggle room usually will tell you want to visit on this date@at this time between this time and that time and the reason it is so inflexible is because we are trying to visit as many libraries as we can when we are in the area. So if the coordinator library is not able to meet with GPO staff, we may try to meet with other depository staff or the Director. Because we make it out to libraries so infrequently, we try not to miss an opportunity to visit a library when we are in the era because we are not sure of when we will be back to do more visits so we will try if the coordinator is not available to make visits with anyone who is available. And visiting the library is not possible let us know and we will try to visit the next time we are in the area but again with the caveat that we don't know when that will be. So when we schedule a visit we will asked to get a tour of the collection if you have a physical collection, we'd like to see that collection. If your collection is integrated into your main collection it is a bit more difficult to see but if you can show some areas where depository documents are, that would be really appreciated. We are also interested in seeing things like your publicly accessible computers that you use for depository users depository promotion so if you have a space where you display your depository documents we'd like to see that and processing areas, and if you have any areas where material is in different places we would like to see those as well. While we are there we also customize training for library staff so we can present the training for as many as 60 people or as few as one it does not make a difference to us whether it is one person or many people, we will still provide the training and the nice thing about that is since we are at your library and talking about the situation at your library, we can customize a presentation to your individual needs.

Typically we give about a month notice or more of the visit and in that time there may be some back and forth as arrangements are made and it is very helpful to provide the outreach library with a campus map and information on parking because most of the time the visits we are

going to be driving to a location and it is good to keep in mind that most of the libraries we visit we have never been to your area before so if there's any issues in navigating, if it is difficult to navigate for example because of construction are because your campus lacks signage or your library location is wrong in Google Maps please let us know it will really help us from not getting lost. While you're out reach library and is visiting this is a great time to ask any questions that you might have. This is one of the very few times that you will be able to have 100% of an outreach library and attention focused on your library so try to make the most of that time by having questions ready for us and examples. When preparing for the Webinar someone asked the question do you need to prepare a self-study before the visit? And the answer to that is it is not required but completing the self-study might help you to answer questions when GPO staff members come to visit so I did have someone ones who actually did complete the self-study before they came to visit it was a newer coordinator and it helped him understand what was going on at his depository and he was able to ask very specific questions so the answer is you don't have to do it if you don't want to but if you think it would be helpful for you go ahead and do it. I also recommend that you be prepared to answer basic questions about your depository collection, again this is not an assessment but just to have a general conversation some question we may ask is where is your depository collections how you use it and promote it and how you catalog tangible and digital depository resources those are some questions we probably will ask when we are there. About a week prior to the visit we will reach out and touch base again to make sure to certify the visit is still on and to ensure we have the correct addresses and parking information. We will also give you our work cell phone numbers and because usually when we are out on the road that will be the easiest way to contact us in -- I don't check my email that frequently so phone messages are easier. The visit last as I said anywhere from 1 to 4 hours and it really depends on the needs of the library so I've had visits that have lasted for one hour and I have had visits that barely fit in four hours so it just depends on the needs of the library periods some libraries request a lot of training and others just want to have informal chat about the pot depository issues that will be up to you guys on how you want to handle it. If you requested training this is when we provided when actually on-site and we can also do training virtually if you for example staff are not at the library in the day we visit and having the computer and some way to project the PowerPoint slides if you are questioning is very helpful. We typically bring our presentation on a PowerPoint slide on a flash drive. So one of the things that we do during our visit to gain some feedback as I said this is a new type of visit is we hand out the cards and on the front side it shows our GPO on the go map which shows all the depository libraries that we've been visiting, and then on the backside of it you can actually see that there is a link to a short survey that helps us kind of determine if these visits are going well. So I will provide you with some of the data that we have come across from doing these trips and filling out the survey is not required, so we don't have a huge amount of data, for all of our visits -- but we do have some. One of the questions we ask is is did the visit scheduling process accommodate your needs and run smoothly and you can see the vast majority of people said yes and only one person said no. And I think the person that said no was because they were not available they were on vacation or something. With all the questions you had during or after the visit were the answer to our satisfaction by GPO and here you can see the vast majority of people said yes, two people said no, one other person said they wanted more time during the visit, and the other person was waiting on a follow-up from GPO. Here we

asked was the visit beneficial and you can see everyone who was surveyed filled out the survey said that they thought the visit was beneficial, and here you can see some sampling of some of the comments that people put in, people when they entered that official they also provide additional information so I will read a couple of them because I want to make sure Alicia has plenty of time. Though we did not have a lot of time to devote to the visit it was reassuring to learn that other libraries are experiencing the same challenges we are with government documents and the collection in general how to right size and see how live guides good benefit us another one said very helpful hands-on practice with FDL exchange helped us all feel more comfortable about using the tool, and myself and other staff members who work with the government documents are new to the position and one year in less than one year respectively and we felt this was a great opportunity to expand our knowledge of what we should and should not be doing as well as learning about tool to make our workflow more efficient and feel much more confident in our position after this visit and training and training was tailored to our specific situation in several staff are able to participate our regional coordinator also attended which was very helpful. It was very timely as we are moving to a more electronic depository it helped clarify some of the process it was very useful to get insight from the GPO librarians on this transition as well as some in what about other libraries in our state that are doing the same thing and that we could Network with our shared experiences and this also gave us a better knowledge of the Stewardship Program so we could consider doing something for that and the last one says I found the feedback received about what we are doing as well as selective is and areas in need of improvement extremely valuable these are some of the comments. The last question was was elective time of the visit appropriate? And everyone said yes and that was kind of good because we were not sure if the visits were going to be long enough but it seems that most people did feel like one to four hours is appropriate. This is my last slide and after the visit and after the visit is over the outreach library will provide additional follow-up, sorry about the sirens, we have a lot of sirens in every outreach library and handles the pull up a little differently but generally the Director and the coordinator are going to receive a thank you letter for the visit. The outreach library will also provide any follow-up that was promised and this can be providing links to information that was talked about, providing copies of reports or finding answers to questions that were asked during the visit, so the outreach library and will be doing as much follow-up as possible and it may take the outreach library in a little while to get back to you because they typically will spend a week on the road and then it is quite a bit of follow-up to do after the visit and it may take a couple of weeks for you to hear back from the outreach library and. Library and. And this is where I will kick it over to Alicia so she can present on her side as the regional.

Thank you,. Hopefully everyone can hear me okay and the slides are up, and yes so I am so happy to talk about the visits I've been able to do it GPO and some other ones I've been able to do by myself as well and just to give my perspective about why these are so important and how they could benefit not only the selective but regional in GPO and how we all get just really great things out of these site visits. So for those of you who don't know me my name is Alicia I'm the regional coordinator for Minnesota Michigan in South Dakota and I should say here before I forget that some of the formatting just moving the PowerPoint to WebEx got funky some you will be corrected and don't worry about that. So I've been in this position for 3 1/2 years, so I

finally got my feet under me a little bit to understand the Regent of course it's a fairly large geographic Region and before I was the regional coordinator in this Region I was at one of the two regionals in North Dakota for I believe 2 1/2 years and I've had about six years of regional coordinator experience and site visits under my belt and in doing this for a while now. So here is the current Region that I oversee at the regional coordinator and I am based at the University of Minnesota so of course Minneapolis which is a ton of blue dots and depositories in our metro area and you can see these are the little blue dots are all of the depositories across the three states, and like I mentioned it is pretty geographically far between depositories and different FRN and depositories are where I support and so just like I said as a back story we took on South Dakota as you can see in the 90s I think we took on South Dakota, as part of our Region geographic area for Region, and again they are large states in went all the way to the western end of South Dakota in Spearfish is like Hill State University and Dad's already pretty far geographically from where I am in Minneapolis and then when we signed on with Michigan, in 2013 I think everything was finalized and all the paper were signed and everything was formal with GPO one of the worries was Michigan is two states away we have Wisconsin in the middle hanging out, is it possible for regional to support selective's in a state or two states away and actually I did the math in Google map to see how many mouse between Minneapolis in the westernmost depository in South Dakota in the easternmost depository in Michigan I think it is only like 100 mile difference from Minneapolis to Spearfish and Minneapolis to port here on which is the furthest east -- in Michigan. They are -- actually pretty comparable in terms of the geographic layout between where I am in Minneapolis and how far I have to go west or east to visit depositories of course with Michigan you have Lake Michigan in the way a little bit@it also kind of works out so when we signed on with Michigan, we obviously do a ton of support for virtually online the trainings and Webinars and I do a lot of phone calls with coordinators in many ways we can connect and offer guidance and help to depositories and as part of our render memorandum of understanding, with GPO and with Michigan depositories, in their it actually says that my University will support the regional depository coordinator to visit Michigan once per year to either visit like a meeting of libraries to talk to coordinators or to actually do site visits in Michigan. So that was one of the I think the concerns that was one way to address that concern that of the geographic areas at large and so I am very lucky to be able to go into visit and I will say have been not been able to get to Michigan every year every other year because I did visit to South Dakota and Minnesota it but it's been nice to do visits every year to keep connecting with those selected. And on top of that I mentioned I worked in North Dakota at the North Dakota State University in Fargo, and I was able to do some side visits with Jamie in the state as well as a few on my own as well from my own traveling around the state for other reasons. It is a pretty large area I've been able to visit and driver on and it's been really awesome to visit so many really cool places and really awesome libraries. So to get into the numbers I know Jamie has been to 231 or something depositories and on my own scale I've been able to visit 203 six and 236 -- and between the Region I'm currently and in North Dakota have done 37 site visits with GPO and have broken it down and most in Michigan but quite a few and the other three states as well and in all I have been to more than 50 depositories to visit like Jamie said to find an area because of some professional thing I am already doing some traveling for a conference or traveling for some sort of association meeting and in the same town as a depository I'll try to set up a visitor even when I've been traveling for my own

personal vacation or travel or something if I'm in the area in a library have never been to I will try to get there if I can. So it has been great to visit so many libraries. Get to know the coordinator spirit and I'd like to think that with this many site visits under my belt I can give a pretty well-rounded perspective of how these have gone. So I want to talk selfishly wise important for me to be there and if there's any regional attending the Webinar really like how you can advocate for why this is important for you to be at the site visits with GPO and site visits generally and what do we benefit from with these visits, first and foremost obviously making those connections with your coordinators, you might email before and you might have had phone calls before but there's nothing that works as well as seeing them in person and seeing a library and getting to know exactly what the collection looks like and some issues they are dealing with and putting faces to names and names to libraries and issues we worked on and that part is the most important and also talking to the staff often the coordinator might do more of the referent side of it and there's a library assistant or something that does actual processing and may not get as much interaction with you just as a regional if you don't visit and visiting and being able to talk to the people the full depository operation processes really great. And we have pictures I have a lot of pictures and I have to say thank you to GPO and Jamie and for always been really good about taking pictures and every library revisit. And should say all of my visits have been with either Jamie or Ashley and have been the two librarians I work with exclusively then peace out to see how many -- it has been great to work with those two. [Indiscernible] this is important especially for reading because that's often the biggest thing we want to talk about is reading it is often the biggest role of regional will ever play is helping with that meeting process so for me when I was doing site visits when I started here at Minnesota I was new and we obviously have a process for meeting and when I got to go and visit depository libraries to Michigan I could talk to them about what is going well and not so well and when you're trying to do a weeding project and I learned from small things we could change at the regional that would make things easier on their end -- that we were able to implement and change when I got back so things like that they might not think to ever let you know like yeah this is a clunky or a bit annoying but not enough they will email you this is a way for you to really learn about some of those things and you can take it on yourself to be proactive and change anyways you do weeding and weeding as an example of that pier and more about weeding providing general advice about weeding and found it was helpful to learn from people they are talking have a larger weeding project coming up are likely going to be moving buildings in next two years and need to weed our collection the and getting some insight on what future things might be coming down the pipeline from different libraries and also as a regional you get the best perspective of what types of weeding is happening in that state or in that area and so you can connect to people and say I know you both are weeding this area or going through similar issues with collection development like you might want to connect with your neighbors down the road here just to have the insight for the Region. It is nice to be there for regional you can be a bit of a buffer I guess between the selective the GP it sounds negative I guess it's more because often the selective is nervous they don't need to be nervous I think GPO has done a really good job of changing that narrative but I think as Jamie said there's some residual feelings there from past assessments that happened 20 years ago where they are a little nervous about GPO coming to visit and them knowing the regional be there to have my back I think makes them feel a little bit less and hopefully not [Indiscernible] it is good to be able to say there's

someone here from my area who can talk to people and Ashley said [Indiscernible] might seem like I know what's going on and have known what's going on I was a new coordinator at one time also and I know what it's like to be completely lost and confused pier and lastly this isn't awesome for me is to just get to know the staff and librarians and so much better if you are traveling for a week in the same car across a whole state for hours in hundreds of Miles you get to know people very well and it is really great to have people at GPO you can really connect to and know who to call and talk to and feel comfortable with them and build that trust I found that has been tremendously helpful for me and for the selective's in the Region as well. Then on the selective and really what are some of the benefits they get from me being there not just GPO, the big one again always comes back to weeding it seems like but we can be there to give direct advice to their situation as Jamie mentioned we can really tailor what we talk about what we look at based on what the library needs, if there is a library who needs to do a large weeding project and they need L wanted to walk to I can easily identify and do that interview or eyeballing sometimes called of the collection to say we have a full set of that over this series we have almost a full set we have a new slit and missing three vibes just check for the volumes and you should be good to make them much more tailored and to make it go faster for that depository. And I've been able to help select is by talking to their administrators it's amazing how much administrators will sometimes listen to somebody else advocate and talk about things that are going well for the library or talk about the depository community and operations even if they've heard the same thing from the coordinator in the library sometimes hearing it from an outsider someone they may be perceiving as more of a authority position can help, we've been able to come in and smooth things over a little bit more really talk to them about here's how these kind of work and I think they tend to almost trust us a bit more because we oversee so many libraries and have been in so many libraries and what I've seen is I hate to think that administrators don't trust coordinators but this we find this can be really helpful for selective's to have us go up to the plate for them basically and discuss some of these issues with administrators who are confused or want to talk more about stuff or trying to figure out what is the long-term gain for the depository pier another great thing has been Regina we've seen how many collections how many libraries we can really notice what is unique about your collection that they can promote and really highlight and talk about and I think the selective may not have any idea that while I didn't realize having a full run of the set was really unique or rare and building on top of that being able to say this is really rare perhaps you want to be a preservation sort for this and highlighted even more that you have something to be really proud of here. So Jamie I will go from my perspective how we are setting up visits and what you might be expected to do or what you might be doing as a regional in this process, so first of all, GPO will contact you as a regional to say we are coming to visit your Region and other any particular libraries you think we should visit or that would like a visit and as a regional of course you have a much closer perspective of who might need this right you are the one in contact with the coordinators knowing who coordinators are into is having some problems or have some weeding issues so that's been really awesome to be able to really coordinate that with them pier's

Don't get nervous help them maybe not be nervous I send the email in advance even before GPO's going to conduct the libraries and say GPO's coming to visit the Region this is a great

thing we will get so much support and help and it will be positively great because it is to try to offset any negative feelings or them feeling nervous just so they will not take it out of the blue and depending on the GPO library and or staff person that visits your library you may or may not as residual coordinator to some planning or little bit or more of the planning so for example when I was new, in the first set of visits that I did in Michigan in 2017 with Ashley actually, she asked me how much logistical work that I want to do versus what GPO does that think it's really flexible about how we want to handle it visit to visit or state to state and die because I was new and wanted to really dig into like okay how's my Region dispersed into other coordinators I decided kind of volunteer to organize the logistics of the meeting and the travel plans and so forth and I think that was super helpful now I tend to let GPO take the reins because it is a ton of work planning these visits so hats off to librarians and others at GPO for really sorting that out and making it easier on the regionals where I can say okay that's the plan great I will be there so that part is nice they are willing to do a lot of that logistical planning. And beautiful libraries like this one [Indiscernible] these are some observations looking back on the site visits I've done and really what I've observed, the big one is selective they might be a little nervous, sometimes will admit to us that they are nervous about us being there but they also especially once some of their nerves [Indiscernible] excited to talk about collections and depository work and often is because they don't have anyone else who knows about the depository like they do and they can finally have someone to bounce ideas off of and issues and just get excited about you know don't work and it's helpful for them to see you are doing things well because they often don't have anyone who can even give them that kind of feedback where I think the depositories -- not doing a good job and we are saying you do an amazing job way more than the minimum then we might see in Jamie mentioned in the chat a Director how well the staff are doing the often have no idea and we can step in and advocate for the really great job that's being done and that is a really positive outcome as well and lastly for me, I know so much now about the legal requirements and programs and regulations and program requirements and those rules and regulations of the FDLP knowing like what to look for and how to help depositories and sometimes is fun at the Jamie and I did visit us together and we can almost prompt each other with questions like Jamie [Indiscernible] asking a question to prompt that and no the song and dance that we do during site visits I feel like I am so much better prepared to help my selective's know what to do and what issues they might come across and how to address those and that has been really great for me also appear. That is it for me from my perspective I think every time and listening and I think Jamie and I would love any questions you have pier

Time for questions ahead and type them in the chat box at the bottom.

I had a question Jamie you mentioned a self-study that depositories can take in advance of your visit I never even heard of the self-study is it like a little quiz you can take or link to it like what is that and what does it typically used for if not this?

Ashley is putting the link in the chat box and a self-study was a long time ago used -- not so long ago -- used as a type of assessment and we got rid of them as assessments and started doing something called public assets assessments were we call libraries but the self-study's have been

updated and modernized a bit and now being used as a tool that libraries can use to study their depository and figure out what is going on and a lot of the questions that we would ask and you can fill it out yourself --

[Indiscernible - Participant too far from mic]

It is maybe not super obvious it exist

You might see it in some of your folders on your selective's but not many people do this because -- it can be helpful

[Indiscernible - Participant too far from mic]

We have a question for you Alicia, how supportive was your administration of you doing visits and managing such a large Region did you have to advocate or convince them to allow supporting of other states libraries?

That's a very good question pier the Michigan Hall Michigan thing happened a few years ago -- I know the history well enough to say one of the big reasons we were allowed to take on Michigan for it to be under our Region was because we could show that we were our administration said we will get support in the memorandum of understanding that here is the things that the University of Minnesota would do as a regional and I think part of this has to do with -- state focus but I think we see much more broad than that so for example we how's and run minute text the biggest library lender or borrower for OCLC for resource sharing and we do that to states and do this in the Dakotas and I think we already have this so philosophy of bettering those around us and trying to support collaboration and surround essays and various types of collections and work we do and I think this kind of fits in with that and since we already were overseeing South Dakota in Michigan it didn't really -- there's a lot of history with how it came to be but Minnesota was able to show that we be able to do the most support in terms of leading issues how catalogued we were and how we were able to take on more selective's because of all the things we had done to really get regional depository in order. But it is interesting you say this because we are current library retiring in the next few months and a new Dean coming on in February and seen how administrative my change is interesting have to see how that happens and we establish ourselves so well it is not really going to be a problem but I think we've had a particular University library and who can see the bigger picture.

We have another question Depository Library collection will be the 100 years old and 2022 and how far ahead should we request an anniversary visit? It depends on who you want I guess but if you're trying to get the Director GPO to come to visit a little further out I would say a least 3 to 6 months would be a good window to request someone. Make sure when you felt the form you put my name because I want to come back to Fairbanks because that was awesome to have a beautiful view from that campus. 3 to 6 months.

[Indiscernible - Participant too far from mic]

Sign me up for Hawaii

In March there's things to see and do and we haven't done visits in the Midwest in the middle of winter we typically will come in travel --

I schedule my visits in the North in the summer and South in the winter. Any questions anyone as? Ashley pushed out the Webinar survey and we appreciate if you can take a look at the survey and fill it out it helps us with programming here at GPO and we also shorten the survey and I think it is five questions. It is shortened. Five questions. We need the feedback they help us with new ideas here at GPO and before we go I want to let you know about some upcoming events, we have [Indiscernible] on January 21 introduction to open refine open software we manage her government documents collection was actually presented at conference but was not made virtual so we asked the presenter to re-present it and we can do it in the environment and the spring conference we announce the dates April 22nd, 2020, if you're interested go to FDLP.gov and sign up for them pier. I am not seeing more questions so I will take the time now to thank Alicia for presenting for us and enjoyed your presentation and especially your awesome photos

Thank you Jamie I thank you for the photos.

We will see you guys next time thank you everybody.

[Event Concluded]