

## Finding Government Resources in Other Languages

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## Why This Webinar?

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le in Multiple Languages



#### **Extramural Research**

Intramural Research

NIMHD Collaborations

Education, Training and Outreach

Breathe Better Network

Healthy Hearts Network

#### **Reaching People in Multiple Languages**

#### The National Institute on Minority Health and Health Disparities (NIMHD) envisions an America in which all populations will have an equal opportunity to live long, healthy, and productive lives. NIMHD is committed to supporting research and communications efforts to improve cultural competency and health literacy. We offer this portal as a resource to our stakeholders who work with health disparity populations with limited English proficiency (LEP) to help improve language access to health information produced by NIH and other federal agencies.

- How NIMHD Plans to Reach People in Multiple Languages
- Dr. Pérez-Stable: Bridging Health Gaps through Language Access
- Health Information in Multiple Languages

#### **Related Information**

About Limited English Proficiency

Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency PDF (482 KB)

Clinical Center Grand Rounds Presentation. Communicating

https://www.nimhd.nih.gov/programs/edu-training/language-access/index.html



## Why This Webinar?

https://www.dol.gov/agencies/oasam/centers-offices/civil-rightscenter/internal/policies/english-only-rules

## The Department of Labor benefits from the substantial contributions of employees who are fluent in languages other than English.

In most circumstances, employees' communications in languages other than English should not be limited to only those official functions for which they were hired. Employees' right to speak in languages other than English may only be curtailed in certain narrowly-defined situations.



The webinar will cover methods and procedures for discovering government information in other languages and will focus on some of the better sources for information such as Usa.gov, Medline and the CDC.

It will present tips on discovering what topics your users who speak other languages need and search techniques for finding those topics.

The webinar will also cover what kind of information the US government does not publish in other languages. Finally, the webinar will add some procedures for finding state and local government information in other languages.

## **Background Information**

https://www.gao.gov/products/GGD-98-99R

https://www.census.gov/data/tables/2013/demo/2009-2013-lang-tables.html

https://www.census.gov/newsroom/pressreleases/2015/cb15-185.html

https://www.census.gov/library/publications/2014/acs/a cs-26.html





#### Most commonly spoken **language** other than English **or** Spanish



Source: U.S. Census Bureau's American Community Survey

## **OSHA**<sup>®</sup>



https://www.osha.gov/pls/publications/publication.html#c19

#### **Did You Know?**

OSHA's "Ten Steps All Workplaces Can Take to Reduce Risk of Exposure to Coronavirus" poster is now available in 13 languages.

the local division of the local division of







適用於所有工作場所的降低冠狀病毒 接觸風險的十個步驟



عشر خطوات يمكن لكافة أماكن العمل اتباعها للحد من خطر الإصابة بغيروس كورونا



Dez Medidas que Todos os Locais de Trabalho podem tomar para Reduzir o Risco de Exposição ao Coronavirus



Dis etap tout plas travay yo ka pran pou diminye risk pou yo ekspoze a Kowonaviris



Kaum Kauj Ruam Uas Txhua Lub Chaw Ua Hauj Lwm Tuaj Yeem Txo Txoj Kev Phom Sij ntawm Kev Sib Kis Tus Kab Mob Coronavirus



코로나바이러스 감염 위험을 줄이기 위해 모든 직장에서 활용 가능한 10가지 수칙



Dziesięć kroków jakie można podjąć w miejscach pracy aby zmniejszyć ryzyko zakażenia koronawirusem



适用于所有工作场所的降低冠状病毒 接触风险的十个步骤



Mười bước hành động tất cả nơi lầm việc có thể thực hiện để giảm nguy cơ phơi nhiễm Coronavirus



Sampung Hakbang na Maaaring Gawin sa Lahat ng mga Lugar ng Trabaho upang Mabawasan ang Panganib sa Pagkalantad sa Coronavirus



Десять шагов, которые могут предлринять работодатели, чтобы снизить риск заражения коронавирусом







### Diez Medidas que Todos los Lugares de Trabajo Pueden Tomar para Prevenir la Exposición al Coronavirus

Todos los lugares de trabajo pueden tomar las siguientes medidas para la prevención de infecciones y proteger a los trabajadores:



Alentar que los trabajadores permanezcan en sus hogares



Limpiar y desinfectar con frecuencia las superficies,



What isn't in other

languages?

Some major publications like Federal Register, CFR, and Congressional Record

Professional and scientific level information such as technical reports and scientific studies





## Should Science publish more in Other Languages?

WORLDWIDESCIENCE.OF

English Is the Language of Science. That Isn't Always a Good Thing

How a bias toward English-language science can result in preventable crises, duplicated efforts and lost knowledge

https://www.smithsonianmag.com/science-nature/english language-science-can-cause-problems-180961623/

#### https://worldwidescience.org/

WorldWideScience.org is a global science gateway accelerating scientific discovery and progress through a multilateral partnership to enable federated searching of national and international scientific databases and portals.

## What is in other languages ?

Information for the general public on a variety of topics including immigration, health, education, science, politics, history, nutrition, child care, work, disasters, and aging.

Information at levels from Kindergarten to Senior Citizens.

Some agency websites can be changed from English to Spanish.







## What the languages are?

There is no exact list of how many languages the government publishes Each agency determines which languages it will use

https://journals.ala.org/index.php/dttp/article/view/7031/9556

A count of the languages listed by Medline plus reveals publications in 60 different languages







## Where to search

https://www.usa.gov/



https://metalib.gpo.gov/



https://catalog.gpo.gov/



## Tips and Tricks for Searching



Search your topic in this manner:

1.General search for 'Spanish publications' (substitute the language you need)

2. General search for 'Spanish' (substitute the language you need)

3. 'Dogs in other languages' or 'Dogs in Spanish' (substitute the language you need)

## Tips and Tricks for Searching

*Try specific agencies which may have the information you are looking for:* 

Type 'information other languages' or 'publications in other languages" in the search box on the

on the web page

Try multiple sources, general and specific:

For nutrition: try USDA, FDA, CDC, and myplate.gov



## Tips and Tricks for searching

Search in Google

Government documents in Spanish (substitute the language you need)



Be specific, but be aware that sometimes general terms work best when searching for other languages

Be persistent – Things are sometimes buried behind multiple links or archived

Use state and local sources

Have a native speaker suggest topics of interest and vocabulary for those topics

Ask me for help jcanfield@pucpr.edu



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$\leftrightarrow$ $\rightarrow$ C $\textcircled{a}$ $\textcircled{0}$ $\textcircled{a}$ https://search.usa.g	ov/search?affiliate=usagov&query=languages+published+by+the+government … 🗵 🏠 -   100%   + 💻 👱 🛝 🗊 🐲 🙆 🍇 👬 🚍
	Steven Terner Mnuchin was sworn in as the 77th Secretary of the Treasury on February 13, 2017. As Secretary,       Mr. Mnuchin is responsible for the U.S         Government Response to Coronavirus, COVID-19   USAGov       www.usa.gov/coronavirus         Government Response to Coronavirus, COVID-19 Top U.S. Government Websites for COVID-19 Information.       Visit these federal government websites for
Search results	Text - S.3548 - 116th Congress (2019-2020): CARES Act         www.congress.gov/bill/116th-congress/senate-bill/3548/text         (a) Definition of covered period.—In this section, the term "covered period" means the period beginning on March         1, 2020 and ending on December 31
for 'Languages	Publications - Medicare.gov: the official U.S. government
published by the	www.medicare.gov/publications/ Publications in other languages opens a new tab; Medicare podcasts opens a new tab; eBooks opens a new tab; Popular publications opens a new tab
government'	Code of Federal Regulations - govinfo   U.S. Government         www.govinfo.gov/help/cfr         What is the Code of Federal Regulations? The Code of Federal Regulations (CFR) annual edition is the codification of the general and permanent rules p
	Temporary Rule: Paid Leave under the Families First         www.dol.gov/agencies/whd/ffcra         On April 1, 2020, the U.S. Department of Labor announced new action regarding how American workers and employers will benefit from the protections and
	Language Use - Census.gov         www.census.gov/topics/population/language-use.html         Language Use in the United States: 2011. This paper uses the American Community Survey and National         Population Projections to examine the population
	Copyright in General (FAQ)   U.S. Copyright Office www.copyright.gov/help/faq/faq-general.html Brief answers to questions concerning copyright in general.
	Section 1557 of the Patient Protection and HHS.gov www.hhs.gov/civil-rights/for-individuals/section-1557/index.html
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Browse si



All Government Images Videos

agencies which publish in other languages

#### U.S. GAO - Federal Documents in Languages Other Than ... www.gao.gov/products/GGD-98-99R

More search results

Pursuant to a congressional request, GAO updated its September 1995 correspondence identifying the number of federal government documents (excluding ...

CDC Resources in Languages Other than English

#### wwwn.cdc.gov/pubs/other-languages/?Sort=Lang%3A%3Aasc

For additional Coronavirus Disease 2019 (COVID-19) materials **in other languages**, please visit the CDC Print Resources page. Web information is also ...

#### Temporary Rule: Paid Leave under the Families First ...

#### www.dol.gov/agencies/whd/ffcra

The temporary rule was operational on April 1, 2020 and is effective from April 2, 2020 through December 31, 2020. On April 10, 2020 the Department **pu** ...

#### Languages | Social Security Administration

#### www.ssa.gov/site/languages/en/

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2018-2019 **Social Security Administration Language** Access Plan Free Interpreter Services If you had difficulty receiving services due to a **language** ...

#### [PDF] The Rulemaking Process - Federal Register

#### www.federalregister.gov/uploads/2011/01/the\_rulemaking\_process.pdf

Requests from **other agencies**; Studies and recommendations of **agency** staff. Go to Top . When can the public learn that an **agency** plans to start a **rulem** ...

#### Language Services - Washington State Department of Labor ...

#### Ini.wa.gov/agency/languages/language-services

Language Access Services policy (Spanish) L&I/U.S. Department of Justice Memorandum of Agreement; File a Language access or other civil rights





## CLAL SECUP USA USA WISTRATION

# Some specific agencies and web pages with information in other languages







#### https://www.uscis.gov/citizenship/other-languages



This section centralizes USCIS citizenship publications and resources available in other languages. Select one of the languages below to find these resources as you are preparing for U.S. citizenship.

Certain applicants, because of age and time as a permanent resident, are exempt from the English requirements for naturalization and may take the civics test in the language of their choice. For more information, see the exceptions and accommodations.

#### Arabic Resources

Find USCIS citizenship publications and resources in Arabic.

**Chinese Resources** 

Find USCIS citizenship publications and resources in Chinese.

#### Korean Resources

Find USCIS citizenship publications and resources in Korean.

#### Spanish Resources

Find USCIS citizenship publications and resources in Spanish.

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#### **Tagalog Resources**

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Other Languages | ...

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#### https://www.medicare.gov/about-us/information-in-other-languages



Español   A <u>A</u> A	Print				About Us   Glossa	ry   CMS.gov   🖴 My	Medicare.gov Login
Medi	care.	gov			type s	earch term here	Search
The Official U.S	. Government S	Site for Medicare					
Sign Up / Change Plans	Your Medicare Costs	What Medicare Covers	Drug Coverage (Part D)	Supplements & Other Insurance	Claims & Appeals	Manage Your Health	Forms, Help, & Resources
Home → About Us → Information in other languages							
How is Medicare	funded?	Informatio	n in other l	anguages			
Get involved wit	h Medicare			ormation to people wh	o need information	in other languages.	
Contact Medicar	e	Arab / العربية					
Plain writing		Յայերեն / /					
Information in languages	other	ភាសាខ្មែរ/Cambodian (Khmer) <b>(សម្រាប់តែដំណិងនៃសេចក្តីសង្ខេប</b> Medicare)					
Accessibility & Nondiscriminatio	on Notice	中文/Chinese					
		Fars / فارسي					
		Français/Fr	ench				
		Deutsch / G	Berman				
		Ελληνικά /	Greek				
		Kreyòl Ayis	yen/Haitian	Creole			



#### https://wwwn.cdc.gov/pubs/other-languages?Sort=Lang%3A%3Aasc



CDC Resources in Languages O X

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Image: https://wwwn.cdc.gov/pubs/other-languages?Sort=Lang%3A%3Aasc

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**Examples** of COVID-19 Information in a variety of languages

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ىلع ةرطيسلل اهب مايقلا كنكمي ءايشاً 10 لزنملا يف 19-ديفوك ضارعاً

10 things you can do to manage your COVID-19 symptoms at home

Language: Arabic



သင်၏ COVID-19 ရောဂါ
ဝေဒနာလက္ခဏာများအတွက် အိမ်တင်
အမတွင
သင်စီမံလုပ်ဆောင်နိုင်သည့်
အရာ ၁၀ခု 10 things you can do to manage
10 things you can do to manage
your COVID-19 symptoms at home

Language: Burmese

Language: Amharic

کاری را که برای اداره 10 اعراض و علائم كوويد 19 خودتان میتوانید در خانه انجام دھىد

10 things you can do to manage your COVID-19 symptoms at home



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居家控制呼吸道症状的10种 方法

10 things you can do to manage your COVID-19 symptoms at home

Language: Chinese Simplified

کاری که میتوانید برای 10 مديريت علائم ابتلا به كوويد-19 خود در خانه انجام

دھىد

10 things you can do to manage your COVID-19 symptoms at home

> 11:13 AM 5/12/2020



#### https://medlineplus.gov/languages/languages.html



Información de salud para usted

MedlinePlus Trusted Health Information for You	Search MedlinePlus GO
Irusted Health Information for You	About MedlinePlus What's New Site Map Customer Support
ealth Topics Drugs & Supplements Videos & Too	ois
COVID-19 is an emerging, rapidly evolving situat	ion. x
Get the latest public health information from CDC: https://www.cord Get the latest research information from NIH: https://www.nih.gov/c	
ome → Multiple Languages	
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#### https://www.ssa.gov/site/languages/en/





https://www.ssa.gov/pubs/LAP2018-19.pdf

Fiscal Year 2018-19 Social Security Administration Language Access Plan

SSA Languages   Social Security	Adr × +			- 0 ×
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		🔺 Coronavirus (COVID-19) Updates 🔺		
	Social Security	Q	SEARCH ≡ MENU 🏵 LANGUAGES 🖞 SIGN IN/UF	)
	En español			
	Social Security Information in Other Languages		Related Information	
	🏘 - American Sign Language	Italiano - Italian	2018-2019 Social Security Administration Language	
	- Arabic - العربية	한국어 - Korean	Access Plan 🚣	
	中文 - Chinese (Traditional/Long Form)	Polski - Polish	Free Interpreter Services	
	- Farsi - فارسی	Português - Portuguese	If you had difficulty receiving services due to a language	
	Français - French	Русский - Russian	barrier issue, please contact the Regional	
	Ελληνικά - Greek	Tiếng Việt - Vietnamese	Communications Director for your state.	
			your state.	



### https://www.irs.gov/newsroom/help-available-at-irsgov-in-different-

languages-and-formats





Home / News / IRS Tax Tips / Help available at IRS.gov in different languages and formats

#### Help available at IRS.gov in different languages and formats

English Español

#### **Topics in the News**

News Releases

**Multimedia Center** 

#### **Tax Relief in Disaster Situations**

Tax Reform

**Taxpayer First Act** 

Tax Scams/Consumer Alerts

The Tax Gap

Fact Sheets

**IRS Tax Tips** 

e-News Subscriptions



IRS.gov provides tax information as well as many free products and services in English as well as five foreign languages. For access to content in Spanish, taxpayers can click on Español in the top menu bar on the IRS.gov home page.

Tax information is available in Spanish for both individuals and businesses. This includes resources like IRS Free File options and useful tools like ¿Dónde está mi reembolso? and Asistente EITC. Help is also available in Chinese, Korean, Russian and Vietnamese.

Here are some of the multilingual resources available:

- Taxpayer rights. The Taxpayer Bill of Rights is available in six languages.
- E-file resources. If taxpayers still need to file their 2017 tax return they should choose e-file. It's available through October 15. Taxpayers can visit IRS.gov and choose the appropriate language pull-down from the top right-hand corner.
- Forms and publications. Taxpayers can view and download several tax forms and publications, like <u>Publication 17</u>, Your Federal Income Tax, which is available in both English and Spanish. This comprehensive tax guide for individuals is a great reference for questions that come up year-round. It provides information for anyone still working on their 2017 return, as well as those planning for the years ahead
- IRS2Go. The free IRS2Go App is also available in Spanish. Use it with an iPhone, iPad or Android mobile device. With IRS2Go taxpayers can:
  - Get their refund status

IRS Tax Tip 2018-78, May 21, 2018

- Make a payment
- Find free tax preparation assistance
- Watch IRS YouTube videos
- Get tax news updates

12:38 PM 5/12/2020

#### https://www.ready.gov/es

https://www.ready.gov/





S FEMA

Micigation Assessment Team Report

in Puerto Rico

1134A P-1020 / Ocuber 1018

Hurricanes Irma and Maria

Building Performance, Observations, Recommendations, and Technical Guidance



## Other interesting information on Government publishing in other languages

https://www.dol.gov/agencies/whd/publications-by-language

Link to a chart of other language publications of the Dept of Labor

https://www.loc.gov/nls/braille-audio-reading-materials/foreignlanguage-materials/

https://www2.ed.gov/datastory/el-characteristics/index.html





My candidates for most interesting documents in other languages

https://www.usda.gov/media/blog/2012/02/13/us-forest-servicepublishes-dual-language-booklet-native-alaskans-first-time

Protecting Southwestern Alaska from Invasive Species – A Guide in the English and Yup'ik languages

https://www.mass.gov/doc/tb-medicine-instructions-cape-verdeancreole/download Módi ki bu debe toma ramedi di tuberkulozi

Módi ki bu debe toma ramedi di tuberkulozi How to take your TB medicine

Massachusetts Department of Public Health



## A few state government resources

#### https://lni.wa.gov/agency/languages/language-services

Our staff can provide you with oral interpretation or written document translation services into non-English languages free of charge.

May 12, 2020   6:40 pm Information on Novel Coronavirus		NY State remains on PAUSE through May 15. All non-essential workers Zoom out (Cti+-) directed to work from home, and everyone is required to wear a face covering and maintain a 6-foot distance from others in public.	GET THE FACTS >
NEW YORK STATE	Services News	Government Local	Q Search Translate
Division of Human Right	S File a Complaint	Media Laws & Regulations Language Access About	

NYS Language Access Policy | Language Access for NYSDHR | Language Access Gateway

#### Language Access for Individuals with Limited English Proficiency

On October 6, 2011, Governor Andrew M. Cuomo signed 😅 Executive Order 26 which directs executive state agencies that provide direct public services to offer language assistance services (translation and interpretation) to people with Limited English Proficiency (LEP). In signing this Executive Order, Governor Cuomo recognized that there are millions of New Yorkers who do not speak English as their primary language and have limited ability to read, speak, write, or understand English. For these New Yorkers, their LEP status presents potential barriers to accessing important government programs and services.





What are the six most common non-English languages spoken in New York State? At the moment, the top six languages are: Spanish Chinese Russian Haitian Creole Bengali Korean

## A few more state government references

https://www.health.state.mn.us/people/womeninfants/pmad/tools.html

Mental Health Screening Tools in Different Languages



https://www.doh.wa.gov/Emergencies/NovelCoronavirusOutbreak2020/Hea IthEducation

**COVID-19 Educational Materials – 26+ Languages** 



## Registrants for this webinar indicated the following languages are spoken

Portuguese French Vietnamese Nepali Polish Amharic Japanese Urdu Somali Farsi Gujarati Tamil Karen Yoruba Hebrew

Spanish Tagalog Creole Russian Hindi Swedish **Burmese** Arabic Korean German Italian Chinese Yupik Inupiat

by their users



Turkish Telugu ASL Kreyol Ukrainian Mam

#### **Total of 35 languages**





https://www.usa.gov/



https://metalib.gpo.gov/



https://catalog.gpo.gov/



