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Good afternoon. Welcome to our webinar. Entitled impact of COVID-19 to the 2020 census operations. I am here with my colleague from GPO. And we have our presenter. Kathy is the portfolio manager, academics for the national partnership program of the U.S. Census Bureau. But before we get started, I will walk you through a few housekeeping reminders. If you have questions you would like to ask the presenter or if you have any technical questions, feel free to use the chat box, which for people on desktop computers or laptops is located in the bottom right-hand corner of your screen. I will keep track of all the questions that come in. At the end of the presentation I will read them back to Kathy and she will respond. We are recording today's session and we will email a link to the recording and slides to those who registered for the webinar. We will send you a certificate of participation using the email you used to register for today's webinar. Anyone who needs additional certificates, please email us and include the title of today's webinar along with the names and email addresses of those needing certificates. Desktop computer or laptop users may resume and on the slides being presented. Click on the full screen button at the bottom left side of your screen. To exit the full-screen mode, mouse over the blue bar at the top of your screen so it expands and then click on the blue return button to get back to the default view. Finally, at the end back of the session we will share the webinar satisfaction survey with you. We will let you know when the survey is available in the URL will appear in the chat box. We appreciate your feedback after the session, including comments on presentation style and value of the webinar. I will hand the virtual microphone over to Kathy, and she will take it from here.

Thank you, Joe and Corey for your support and helping us with this webinar. I appreciate the invitation to come back and talk to the members. As you know, as with life, it has been turned upside down the past many months. The Census Bureau was ready to hit go, before COVID-19 came to be and everything was shut down. And we have had numerous operation delays. So we would like to spend time giving you an overview of where we are at this point. The presentation is about 10 minutes. I selected the slides where we get the most questions. After the 10 minutes I find that the 10-15 minutes, the richest part of the webinar and we are having many in this virtual environment. It is the questions that you have. And we can go into a deeper dive on any of the slides that I show you today. Or any other topic that you may be curious about that I have not covered. If I covered everything that was going on, we would be on the phone for eight hours. I have embedded a couple of links throughout the sides and also there's always updates going on our website on, 2020 census.gov. And I will provide my email address if you have additional questions. I started with the same slide we had the last time. A couple of high-level overviews \$675 billion is what we are quoting. The oversight and inspector general's office are partners and have estimated the number as well ever \$1 trillion. It is critical. If there has been a time to know the importance of this funding distributed equitably among states by their population count, this is a great example. Unfortunately, an example that the resources that people and state and elected officials have to tap into. If the federal allocation you receive, based on your population count for emergencies, this is another example of how important it is for us to get an accurate count of everybody. Just once, only once in in the right place. We thank you for your efforts and helping us with that. And thank you for your time in joining this

call. To continue to spread the message. Where are we right now? Some of you may have seen this slide before. It has not been updated. It is highlighted as to where we are right now. We are in self response phase. Internet, paper and telephone is an option of wherever anybody is feeling the most comfortable. I should have highlighted the group slide. We have begun group quarters operations and group quarters covers about 18 housing places such as students living on campus housing, nursing homes, religious organizations. Housing domestic violence shelters. There is a great list of everything we covered on the group quarters side and the link is listed in a slide I have specifically on group quarters. We are getting a lot of questions across the board for how we will count students. I thought I would throw that in. Right now between self response and group quarters that is where we are with our operations. As of this morning, we are still over 60%. I think 60.3%. The response right now on the Internet, we are on track. In fact, we have gone a little bit above the projections that we were hoping to have. For the Internet self response. I think that is due to where we are right now with life and he continues to rise. We are pleased so far with the amount of responses and we are on track based on everything going on. We continue to push the messaging for the Internet self response. But also we had a little bit of a lag time in trying to get the questionnaire assistance centers open that people could respond online. They are up and running, with all the languages available. And that is coming in -- we are pleased with the people that are responding that way. It is a little bit above what we expected, at this point in operations. Just one statistic. Four out of every five households, they did choose to respond online so far. The easiest part of the response, if there is an easy part of this constitutionally mandated event is, you have the people we know will respond. And they will respond pretty quickly and that is what we saw. We are grateful for that. Then we start to hit a lull which we are seeing right now. We try in this phase we are in to continue to push the message before we get nonresponse follow-up operations. We will go over that further down in the slide deck. Which is the most costly is part of the operation to taxpayers. So we try to get as many responses as we can and we will continue to try to do so until we begin nonresponse follow-up in August. Here are the operational timelines. There is a lot on a website. I included the link at the very bottom of the slide. I tried to pull the ones I think you would be most interested in seeing. The revised dates. We had gone out with a couple of press releases about it. A lot of thought went into this as soon as we started closing down in March. As with everybody, libraries, every state in the country, is trying to figure out how to reopen. How can we begin these operations? The four most thought of that process is that we have to make sure that the Census Bureau employees are protected and not in a type of a dangerous situation, nor do we want anybody they encounter in the American public to become exposed to something. A lot of thought has gone into this, obviously we are following the CDC requirements, federal government, state and local authorities. Because there is a staggered approach to how we are rolling out the openings of the area census offices and when we are choosing to begin the operations. It has to be on a gradual basis and it is being done right now region by region. For the obvious reasons. We cannot begin some of the operations in Chicago. We will begin in the more rural areas. That leads us to update leave. The update leave operation is where the census enumerators will not have any contact with anybody. That is why that was the safest one to begin with. They are going to be wearing masks, they will have gloves, and they will go and leave the questionnaire. We cannot put them in the mailbox, because that is illegal. Sometimes they will put it on the flag of the mailbox or walk up to the

door and put it on the handle. It is a paper questionnaire. It is focused mainly on the rural areas. The people that have the PO Box, we have never sent anything to PO boxes. We are making an exception with our final postcard we are sending this time around. That operation has begun. There is a detailed schedule on the link on operational adjustments. It will give you state-by-state, when the operations began. They have already begun in some states and where we continue to roll them out and at what date. They started on May 5 and they are going to continue for the next four weeks. In conjunction with that, we are in the self response phase. That is going to go through October 31. We originally were going to end that in July. We did go to Congress and asked for an extension. For this calendar update for the operational adjustment. Which then also includes when we have to deliver the count to the President of the United States. In the Constitution it says on December 31. We have got the extension, but we now can deliver them on April 1 of 2021. The operation for self response will continue, even through the nonresponse follow-up phase. What happens is, when we begin you will hear the acronym [Indiscernible] nonresponse follow-up. When we begin that phase, people can respond. As we get the response from the housing unit, it will be taking out of the workload and immediately taken off of the enumerators instrument. It will be removed and we will keep that open all the way through until the end. Group quarters operations, we revise that. Parts have already begun. Specifically with college students. On campus housing students are counted through the group quarters operations. Where the University submits administrative records on the students. The group quarters office, when we realized that we were not going to be -- one of the options was to have an enumerator go to the campus and actually conduct, or a group of enumerators. And enumeration of the campus. Some universities did select that and others selected that we would drop off the questionnaires. And the University would distribute. Then we will come back and pick them up. That, of course, the universities would not be able to reach the students because the university campuses were closing. Another thing that people are considering, there is a small group of universities where we drop off the questionnaires and they fill them out based on their administrative records and they send them back to us. But the most popular one is the response. Those are the responses that are coming in since April 2. The group quarters office has followed up with the universities. Those that picked options that were not possible right now, they did ask if they would consider e-records . We will discuss group quarters in a few more slides. But that operation, not only university students but also nursing homes, we cannot go into a nursing home. That would be done by administrative record as well. Those operations will continue through September 3. Update enumerate. That has been revised to June 22. There are parts of the country that are very remote. We have identified Northern Maine, Southeast Alaska. It only evolves about 2000 households. Every household is important. That operation will begin on June 22. The big part of the operation is nonresponse follow-up. It is the costliest. To the taxpayers. So we try very hard to get everybody to respond before then. And then we have to go through and start having the enumerators knock on doors. We will not, if this has to be revised, we will revise it. A lot of this is just going to depend on where we are with COVID-19. We will not be sending anybody out, if there are spikes or if the CDC or if the elected officials in the state, County, city, track block, if they say no, we will not go. Right now it is projected to begin on August 11 and go through October 31. Understanding, we have every plan you can possibly imagine for catastrophes at the Census Bureau. And ready to pull them off the shelf and implement. This was a little bigger

than we thought. The scariest part of the census is, not what we know, the unknown. What will happen? We were talking about this in November of last year. Saying that we have everything well-planned, but what we don't know is the scariest part. Of course, we do expect some blips. We had that with the citizenship question, which is not on the questionnaire. People say they will not respond because of the citizenship question. It is not there. We still do not know what will happen between now and the time we finish the operations. Hopefully we are done with the worst and we can proceed with this schedule and get the count completed successfully. This has been delayed until September 3. This is people, there is a percentage of the population that live in hotels. Persons that are experiencing homelessness that have the benefit of living in a hotel. Those folks, we know the hotels that are offering that service and it is included in the enumerators caseload. They will go to the hotels to do the enumeration of the ET out. RV park the marinas where people in Southern California, in 2010 it was lovely that people were in their RVs and we knew where to get them every morning. We would go along the beach where they would have the RV lot said they were enjoying their spectacular view. We would absolutely get in and enumerate the RV parks along the ocean as well as those all over the country. We will capture them during that timeframe. Service-based enumerations and mobile questionnaire assistance centers, that is on hold right now. Both of those operations are being looked at. For different reasons. The MQA, we had those structured that would be an opportunity for census enumerators to go into large venues. Large community events. Everything about it was large. And we have to go to the opposite end of the scale right now. They are looking at that program to try to figure out, if we could scale that back in what would that look like? Some possibilities that have been, can enumerators -- I'm sorry, can the partnership specialists go into a library and set up a table to capture groups. But do libraries want them? What will that look like when libraries reopened? Will people want to go to the library? We are hearing a lot about the libraries and the Internet access they have continued to have on in the parking lots. Could we have an enumerator with a table or partnership specialist with a table outside the library? So we don't have to go inside. It is a completely different set of problems to think about. And think through and be very cautious. To avoid getting anybody sick or transmitting any of COVID-19 or anything out there to the public. There are other dates on those specific operations at this website. We will continue on the next slide with what happens after we get the counts and what happens after October 31. Beginning on October 31, that is when the collection activities are completed. And the Census Bureau starts the on duplicate process. There is one and it is effective and it does take time. Because the goal, when you consider college students, what happens if they responded when they were on college campuses, it is students off-campus that were not included in the group quarter counts. What if they responded on campus? And their parents picked them up? Someone else at the housing unit responded on behalf of all of them. Which is exactly what we decided was the best messaging to push, has someone in the townhouse or the housing unit you are in collect the information and fill out the questionnaire and submit. There will be duplicates. There is a process we are ready to institute. That is what begins it runs from October 31 through April 30. Part of that is just trying to figure out, in this comparison of duplicates, do we have better addresses that have more questions completed. So we can get the data we would like, as in the Constitution, we only have once every 10 years to get a snapshot of the country. To look at the trends and patterns. It is pretty exciting to see what the patterns look like. We try to get the response that has the most answers completed. It

does take a while. And it goes into the count file which determines how many seats you have per state. And we have to process the redistricting data. Redistricting is always an interesting program. That happens after the process of the apportionment count. That will continue through April 1 through July 30. And even though -- I have these in reverse order. The apportionment should be after the process of the count. The counts have to be delivered to the President on April 30, 2021. We are confident we can meet that date. And the decisions that were made, we are a nonpolitical organization. We have teams of lawyers to keep both sides out of the census. We face challenges every decade. It does not matter, Democrat, Republican, independent, they take care of trying to keep people at bay. We focus on getting the data. Once the Council delivered we go into the process of redistricting data and those counts, the delivery of the apportionment counts to Congress happens from the President 14 days upon receipt. And the delivering of the redistricting counts to the state, by law we have an extension that will allow us to deliver or those counts will be delivered by July 31. After that, the states take that and usually they look at them and that is when they challenge under counts, to see. Because the states want everybody counted in their area so they can have proper representation. It is not just about the money for them. The goal of that is, states are trying very very hard to get people to respond. There is a program called count question resolution. It will be stood up. But it is way down the road. Just so people know when counts are delivered to the states, if they say there is a undercount, they can submit the necessary information. I don't want to get too far ahead of ourselves on this. But there is a process that people can challenge, representatives can challenge a state or a city or town. Sometimes people think it is the really large states or large communities. Of course they challenge. It is really the smaller towns that we had in 2010 that were just below 50,000. I don't know enough about grants but there must be some type of benchmark where you have to achieve this amount of a count if you want to apply for certain grants. We heard a lot from them. Unfortunately, you have to prove fraud on behalf of the enumerator on behalf of the Census Bureau. We look. Working on that program, we tried so hard. We knew there were some places that were undercounted. It was simply because the people did not respond. If the people do not respond, we cannot go out and do a special Census to re-canvas that area. It does not fit into the qualifications that it has to be fraud of some type. Those counts will be delivered. The process will continue. We expect, at first the aggregate data was going to be released in early 2022 with some of the interesting trends we are seeing. We have not gotten dates of when they expect that to happen. Obviously, it will be delayed. People will be able to see the data products that we have available. And also if they have questions, we have a program called data dissemination specialist that are offering webinars and will go out and things like that. The website that we have is at the bottom. Goes into more detail. I did try to capture the ones I thought would be the most interesting. Do we want to stop for a moment and answer some of the questions? Instead of saving them.

I think at the end.

Okay. The mailings that have already happened, the five originally. We have added another postcard reminder to non-responding households. And also to PO boxes. Just a high-level that people received invitations to respond. They had codes on the postcards. You did not need a code and you still do not need a code. We have non-ID processing which on the back end of the

algorithms match that housing unit to the code that was delivered and take it out of the universe. They have gone out. There was a small percentage of people, housing units, that received a paper questionnaire right in the first mailing. Statistics proves in which communities would prefer or what we thought would prefer paper questionnaires. So we did send those out to a small percentage of the population at the very beginning. Mailings continued. And then it came to the point that during the latest mailing, anybody that had not responded, any housing unit that did not respond, we sent them a paper questionnaire. All of that has happened. The PO boxes, this is new. We will send a reminder postcard to people that are involved. If they have the questionnaire sitting around, mail it in. They can also respond online or by phone. The Bureau does not have a preference as long as we get the count. Whichever way they choose to do it, it will be taken out of the universe and updated on the enumerator's instrument, if they have not responded. The important message is, it does not matter. Even if it is in September, October and we have enumerators on the ground. People can still respond. At the end of July, just before the nonresponse phase begins we will send a reminder postcard to those housing units that are not responded. Somebody will come out with one, the Census Bureau does not usually issue the cost that it is in any community to have an enumerator knock on the door. All of the figures we have to be able to defend through the auditing process. And so that is a slippery slope and we don't want to get it wrong. Other organizations, we depend on them. George Washington University is fabulous with the research and studies they have done on how much a response is worth to a particular community. And they will also start releasing. They did in 2010 and other surveys. They will reduce release data on the cost of what this means for every time an enumerator knocks on a door. We are trying to get as many people as we can to respond. Touched on group quarters. Just a little bit for the students. Even and some of the meetings we are doing with some other library organizations, they ask about college universities. I thought it would be worth adding the slide. There is a lot of talk about [Indiscernible] and the imprecations of that. We are working with the Department of Education. I almost wish this webinar were happening later because there is news in a webinar that is taking place after this one with the college registrar and admission officers. I think what they will be announcing is there is great concern over the undercount of students that were living in off-campus housing and had to go home. We are seeing it in our response right now. We are very concerned. It is up to the department level and universities are concerned. The administrators have contacted or most of them have contacted state officials saying this will be a major problem because of the miscommunication and misunderstanding that students, when they left college campus and they started to go home at the end of March, their parents picked them up or they responded from the address they had moved to. Not from their address that they would have been living on on April 1. We did a major push, major campaign, trying to get universities to get messaging to students in off-campus housing. The webinar will happen tomorrow. I'm sorry, right after this one with the college admission officers. They will use administrative records to help with accounts of the college students that were living in off-campus housing. What that will look like, I am not sure. But the goal is to make sure that we get the proper count of the college campus. And we know that the universities do have the administrative records from all the students. There are severe limitations. They can only provide us with three answers. And these are only for students that did not opt out of the directory information. Anything they have, names get scrubbed. A couple of other questions.

That is all we will get. We are going out with the messaging that we want college students to respond. If they do we are more likely to get a more complete questionnaire. When that information is released, I know initially it is going out at a very high level. I am happy to come back or to supply Joe with the specifics and talking points if anyone is interested in learning more about that. I also put the group quarters enumeration website here. It will not only talk about students but it will talk about the other segments they are doing with. But all the latest information they have with the talking points will be available on that website. I don't know when they will update it. I know they are releasing at a high level they are working on some specifics with what it will look like. It is not much different from the other areas that we have to use administrative records in order to try to get a fixed count. When you think about tragedies. In 2010 there were earthquakes and a town that was flattened. And nobody was there. They had to evacuate. We used administered records to make sure we got the count for that area. The earthquake happened a week before nonresponse follow-up began. The people were living there as of April 1. It is rare that we do that but we absolutely do it. We get a more complete account if people go in and respond on their own. We are in compliance. We are working with the Department of Education and their lawyers. It comes down to decisions have been made and we will be able to get limited information. To secure the count through that operation. The next one is the media campaign. Here are some statistics. The biggest one for me, a lot of people are hitting the website. We have 13 languages. We did expand. It was -- we increase the number of languages that will support that. That is increased. We had everything shot and I am sure you had seen commercials. Once you have not seen are the ones we had to pull. They focused on an enumerator being at large sporting events, in large community settings. Going to doors and knocking but not having face Max. Or not having protective coverings. All that has been pulled and we have been reshooting those. Some of the ones involving the hospitals, they came out about two weeks ago. They are still busy going out and reshooting some of those. The media campaign, it is going to be very aggressive around the end of June and the beginning of July. We needed the time to go in and make these updates to these operations. It is extensive. Every time a decision was made you would find five reasons why that was not the right decision. It does take time. We were also allowing people, while we live and breathe census, it was not in the top five of things that we need to worry about. We were worried about life. So were our employees. And while they were very diligent of making all these decisions because so much time had to be spent to rework these dates, we wanted to hit a little bit purposely a wall in some of the things that we were doing. We knew that people were just trying to cope with other things. While we scaled-back and hit pause, not completely, but reduced our efforts a little bit, you will still hear a little bit about the census right now. While people gear up . While cities and states figure out what they are doing. Then we will go to regional surges. It is within a three-week period that will cover the United States. We figured the end of June and July is when that will happen from a media campaign perspective and the regional offices are now being trained in gearing up for that. We are going to have a big push. And the percentage point is tremendous in what that means for the number of households that have responded. Those surges will continue through nonresponse follow-up. Then there are different phases of the campaign that you will see on TV. Different types of ads that have been filmed and purposely rolled out, depending on where we are with operations. The biggest one is trying to get everybody to respond, as many people as we can, to reduce the number of housing units that

enumerators have to respond or have to go out. Boots on the ground. That is what I have. I am happy to cover any other topics that you would like or do a deeper dive into anything that we talked about.

Thank you, Kathy. Great presentation. We will start. From Puerto Rico had a comment, order Rico as a low response. No questionnaires were sent by mail. Distribution began last week. We have people displaced by hurricane Maria and January earthquakes. Some universities are closed and students are potentially likely to have been counted at their parents homes. How do they ensure they are not double counted if universities have students residing on campus this fall? You may have covered that.

Puerto Rico is a major concern for us. We are seeing the same thing. You are correct. The update lead started in Puerto Rico eight days ago. Nobody is they are. They are displaced. What would that look like? I am very transparent. If the decision has not been made I will tell you. The decision has not been made. Are they going to do this through administrative records? What will they do about Puerto Rico to make sure they have an accurate count? It is probably within the top two of the Census Bureau right now. All I can say is more to come. All I know is to tell you it is a great concern. They are looking at that and reworking some of the operations specifically in Puerto Rico to accommodate, what will we do with the people displaced? Even if we had enumerators. The people don't have housing units. And they have had to move on. How do we reflect that in the count that are going to be delivered? More to come on that. It will be a topic that is discussed a lot in meetings at census and it will continue to be. As soon as we have decisions, we will pass them along. Either through another webinar, it will be on the website. I can send updates do Joe if there's a way to distribute the answers to those questions to your members. As far as the University, another hot topic. Specifically for the reasons mentioned. We know. I do apologize. I realized I did not include a slide. On the early response map. I will put a link and the chat box and it is going to show you, a live response map. You will see that we have -- I'm sorry for my disorganization. I apologize. I want to go back to slide 4. This link will give you a live response, it is interactive. You can click on the state and click to the track level to see where the track is for response. It is updated daily. We are looking at that. College campuses, if you look at a college campus and look at the tracks in the college campus, you can see there's an undercount going on. We are concerned. It is a high priority. The Director has a special passion for ensuring that everybody is counted. But now that he knows that the college campuses are being undercounted, that is being discussed at the department to do figure out to get the counts correct. That is when I looked at -- when I talked about the webinar happening later today, there will be some administrative records to ensure that we get the counts correctly. We have the data. Universities have the data. They have the housing units of students that have been living an off-campus housing. We do not have to worry about the kids that were counted in group quarters. They know they did not have to respond. For those that went home, we know that parents did count them. There is an opportunity that we are promoting, if you realize there was a mistake on your census form, fill it in again. We have algorithms that are going to examine responses from duplicate housing units to figure out why they are duplicates, if there's a questionnaire that has more complete information, if somebody needs to be removed. It will be removed. That is a very extensive effort in dealing with

duplicates. We always have duplicates incenses but we have a very good system to remove them. I hope that helps.

Thank you. Somebody asked the same question. Just clarify for me quickly, I am fuzzy on this. If you go to the admin records from the college, they indicate the student and the student goes home and fills it in again. Your algorithm will not go off one of those responses?

Yes. When you use administer the records, you don't say we will collect administrative records on all students living in off-campus housing. We know the universities have them. We know we can get it. However, we will not needed for students that have responded. On college campuses, when they go back in August, we hear that some will go back and someone not go back. Right now we hear the majority will not. There has been consistent messaging through text, social media. We are engaged with the big six which are the higher education partners that cover 95% of higher education students. Even though each one of them have a different role, there is communication that is going out constantly from University Presidents, registrars. The Director has written many articles for college campuses social media sites. To say, if you responded -- understand, it is where you are living on April 1 2020. Students that are coming in, freshman, they would respond from wherever there parents lived if they were living with parents. The seniors, they needed to be counted where they were living on April 1. We do have people that have responded from the University address. It is low. If people realize they were counted at home, they can go in and fill out another questionnaire. The algorithms in the backend and the examinations that will be taken of duplicates, they will pick the one that is most complete and also if it is a correction, they will be able to identify that and they will be able to adjust the count. That is how it works. It is an interesting process. We have statistics. We will have statistics when we start processing data on which duplicates are coming in, what are the trends we are seeing and we can report out on that. That is the plan we have right now but we are certainly giving updates on what the duplication process is looking like as we get to the point where we are processing data.

Thank you. Holly asks, will the chat be included in the recording? Yes. Another comment, libraries have a variety of reopening plans. What can libraries do virtually to help people respond to the census? She is sending notes and information to students and faculty. Anything else? Let's talk about Puerto Rico. She is responded online from a new address, should I do anything about picking up the form or responding to our old address. Nobody is living in the building because of damage.

The last question of what happens if the questionnaire was sent to an address in the building or the housing unit is not habitable? When we get to nonresponse follow-up there are number of checks. The enumerator will go to the address and they indicate that the building has nobody living there. It is vacant. It is up to the person that left the building or the housing unit to call and ask for another questionnaire or go online and respond where you are living out. It will be a vacant unit. If nobody was living there on April 1, it is marked vacant. If the house was destroyed, there are hundreds taken as to why the enumerator cannot get the counts. There's a couple of guidelines of what they need to fill in. Does it look like anybody is living there? Does it

look like it has been vacant for a while? After that happens, somebody else goes out, and manager, and they look at that to confirm. That the address is no longer habitable. While we were developing the Master address file to make sure we had people on the ground that looks at all of these addresses. What is happened between the time we were developing the map and making sure the Master address file was as complete as possible to the point where we have the enumerators go out and somebody moved. Was a totally vacant? Did the house experienced some type of demolition? Was there a tornado? Earthquake? Did a tree fall on it? Also looked at and it is in operation. It is expensive. That it is something that is done.

How about what libraries can do to help people respond?

There is nothing easy. I don't like using that word. I apologize. Any effort that is made by libraries to help us support the messaging that we are still collecting responses. It will be incredibly important through September. If people can post a little tile on their library website, don't forget to answer the census. Still time to answer the census . Those type of things. We are hearing that some libraries that might be doing drive-bys, they are finding a way to put a census flyer or something. The great thing is, they have taken a portion of our promotional flyers of they have offered to send to libraries within their family, it is an order form. You check the box and they will send it to you free of charge. Including a halfpage flyer. One thing I would suggest, if and when they libraries open, to make contact with the partnership specialist that is assigned to your area. We are hearing that a lot still have connections to their partnership specialist. If you have not, I will put another link in the chat box to tell you how to get a hold of where the regional map is. If you Google 2020 census regional offices. They have emails and contact information. They have a limited amount but they have materials. I don't know if you have seen, we have gone to conferences. Very thin but census bags. We were able to get that. To deliver books to people. That you have drive-through windows or doing that. There were stickers available. There is a supply of promotional items that your partnership specialist can bring to you. That is what I point them out. They are critical. If you do not know or you have not received a call or a visit or email, call them and say we need a partnership specialist to come out. Is there anything you did not give us for promo items? Between that and the tiles or an announcement on the website. Right now we are hearing that some libraries virtual story time and are mentioning the 2020 census. It is an odd time right now and it is all virtual and all social media. Those are ways that we are asking, if possible, to continue to put a reminder on your website. I know that when some of the libraries, before the shutdown, they were going to have around since the state, when people log on to the computer or it was their turn to sit at the computer, somehow a 2020 census thing would come up, just remind them. Anything virtual at this point would be incredibly helpful. And of course when libraries do open and we begin this big surge in July, reminding people. The response rate, they are posted and people will see which areas had a response rate from different surveys so people can gauge. Are they on target? Above or below? The partnership specialists are key. If we get to the point where we can have people coming to your library, we will go to the libraries that have very low response in an effort to try to get those up in the hard to count areas.

Thank you. There were a couple of questions. Does anyone know about the 2000 threshold being mentioned? And she says reports of Census Bureau employees who are not accepted responses without a code, what do you recommend?

I am not sure.

Does anyone know?

The 50,000, the only thing I was mentioning about the count resolution program will open up down the road. A couple of years away. When we were going over the timeline, the operational timeline, if the accounts are very low and all the elected officials will be on top of this, if they are low in an area, they are going to file challenges. Was giving background as to what we experienced in 2010. We expected the big counts and the challenges coming from large cities. Saying you missed by 1 million people. One thing we noticed during the process in 2010 was we really saw the population of cities that work under 50,000. They wanted to get to 50,000 because it opened the door to apply for certain grants. There will be more coming on that. If elected officials see and undercount and how they should file a challenge. Even though the counts will be delivered, if they although in your area, it is not the final stage. There is another option that will be coming that the Bureau has a program. It is about 2 1/2 years away.

Clarified that these were over the phone. Something about Census Bureau employees not accepting something without a code.

That is flat out wrong. I am happy to investigate that. This is the first time and we are the only country that has created a non-ID response right now. If you do not have a code, that does not matter. The enumerator should and will be able to accept your questionnaire without the code. If an enumerator said they cannot take it without the code, that is absolutely false. I will have to go back and investigate that and report that up so we can clarify the messaging and try to figure out -- I would be interested in what area or region of the country that may be coming from. Obviously, we have not done our due diligence in communicating through the training to the enumerators, if they say that.

Maybe she can send some more details. I think she has your email. If you have more details, you may want to supply that. Is a possible the reminders crossed in the mail? That is a response.

If it was crossed in the mail, it will happen. That is one of the biggest questions we get in the phone bank. It can take a week or two. It will happen. Any questionnaire that was done online, you will have a thank you. You will see it was done online. As far as the questionnaire is concerned, if you have responded, I would recycle it and put it in your recycle bin. You can call but I don't think they will be able to tell you. The assumption is you were included and across the mail. If you know you sent it, what you can do, an enumerator will show up at your door at the end. We have nonresponse follow-up. You can tell the enumerator you responded and they will research it even further. I would imagine that the majority are due to being crossed in the

mail. If you have an enumerator come up, tell them you responded and there's a special code. They will research it.

But not double counted. You have ways to do that.

All the algorithms are in the background.

I am interested in learning what happens at the meeting after this.

I know. What I can do, that is a closed meeting. It is something the organized specifically with the college registrars. We are going to be having updates and as soon as I finish year I will jump on that call. The public information office is on standby. The decisions that they are going to be giving, they are just at a high level based on the information I told you. There is further information that is coming that will be more granular, with decisions made. And that information will be posted on our GQ website. And most likely at the high level of census on the census website. If you look at the slide on the Gee clue slide, there is a link and on that link is where we are expecting this information is going to appear. If it does not, I am happy to send you a fact sheet. It is posted on our partnership website. I am also happy to send that to you so you can distribute it to your members. Or you have my email. I cannot believe I did not include that on the front page but it is in the chat box.

Thank you. Do you mind if we run a little long?

I am good. I am here as long as you need me.

There is a question. If I want to and understand [Indiscernible] where do I find the numbers --

That question comes up every single time. They will not release specific population counts. Only percentages at this point. The answer is, the only thing we have available for you is the population response. I understand the question fully. Based on this number of people that are in your state or in your area or track. 29% of that have responded. You can do the math. That is not the best way to do it. We wanted the numbers to be posted. We are national partnerships. The data scientist, we said we wanted the numbers posted. They told us why they could not do it. It was way over my head with the technical aspect of the variations in data. I will go back and tell them I need strong talking points on that. Instead of just telling you it will not be available. We want to be able to present that. It is a question we have raised multiple times.

Another question, are there any talks of setting up a performs to people who request them?

You can request a paper form. You can call the telephone line that we have on 2020census.gov and you can request a paper form.

You were saying if a higher education student was living at home on April 1, that is where the will be counted.

No. This continues to be muddy. Is where they were to be living as of April 1. The majority of college students were displaced. They should be counted at the University address because that is where they lived most of the time. When the colleges were shut down the third week of March, they needed to respond where they would have been living on April 1. That is the push we did with all the universities to have them respond that they would have been living at the University address. Emails went out to parents. We utilize the emergency texting system that some university campuses have. It was the easiest way to get to the students and also the parents to get the messaging. University Presidents and administrators did a fantastic job for us. But it is simply not enough because of the under counts on college campuses of students living in off-campus housing.

Where do we get the halfpage? Diane said, DC public libraries have done a lot of virtual programs. Would representatives from the Census Bureau be willing to participate in a virtual program?

Absolutely. National partnerships is who you can contact. We cannot participate in anything that is favoring one political party or another. We have to be completely away from any type of political agenda by either party.

[Event has exceeded scheduled time. Captioner must proceed to captioner's next scheduled event. Disconnecting at 3:05 ET] [Event Concluded]