

Please stand by for realtime captions.

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It has to come to a difference of which areas are just low response because people will not respond. Or which areas are having a crisis cannot get in and conduct the census. Because people don't respond, that is where we get into the whole debate that is been going on for the censuses I have been a part of. Why don't you do sampling? Why don't you do this count via administrative records? Then you will get an accurate record. There is not enough time in the day to discuss. It is been going on for decades. That is a quick overview of when we can use the records and when we really can't when it is because people will not respond.

Will there be any outreach to community organizations such as homeowners associations in order to get updated information?

Could you repeat that one more time?

Absolutely. If you can imagine when homeowners associations come into play, think about first of all we do have national organizations already on board. As our national partners that are specific to homeowners associations. Along with the national Realtors Association and all of these that can impact new homeowners. How do we get into gated communities? It is a major problem. Gated communities are considered hard to count. They will not let census takers and. There is a lot of negotiations that take place that have been taking place and so they are engaged at the national level and at the state and local level. Individual homeowner associations are engaged with the partner that come to go to the addresses that have not responded.

Excellent. Any other questions for Kathy? We have time. Could you put the satisfaction survey up in the chat box. Please fill this out when you have a chance. Here is the satisfaction survey. Please fill that out. We have time for more questions. Please put those in the chat box. Here is a question. What about people who have moved since April 1 but never got the census in the mail?

That is a good question. You can see there are so many caveats to what do we do. Especially now that we are still trying to do this so far beyond April. What happens is, the housing unit is showing up in the enumerators workload. They will go to the house and knock on the door and ask if the people were living there as of April 1. If they were not, they will say that and then the enumerator will say, do you know who was living here or they will go to a neighbors house. It is called by Proxy. And say, do you know who was living there? Do you know how many people were in the house. People have moved. And still trying to get to those folks the duplication by an enumerator going there and somebody responds saying I was living there and I forgot to respond. If you think about apartment complexes and how many people move in and out of an

apartment complex during a six-month period of time, there are records we can use. We go to the landlords. The big if is, if it comes up as a housing unit address that has not responded. Hopefully, as of now up to 62% are hoping for a couple more percentage points through a major push we have in July and August. There are different ways we can try to do a deeper dive to secure the information on that housing unit.

Jennifer adds, they live in a parent house they do not own.

Maybe you could clarify that. I skipped over John. John says, how are addresses on dangerous address files enumerating?

By administrative record. If somebody comes out and they do something illegal to try to harm one of our enumerators, it does not mean that they are not counted. In any case, we look at it through records but you can do an immediate, if somebody comes out and they are standing in front of you, you can record one person. That is not the best. It is trying -- we only have 10 questions. Trying to secure the answers are so difficult sometimes. We really try to work hard to get as much information as we can for the country, the economy. All of this falls into so many layers of our nation. We try our very best. It will be through either enumeration or if somebody considers or happens upon a dangerous address list, we also use proxies. As I mentioned in the previous question, if somebody comes out and they are a little hostile or doing something they should not that is threatening to the enumerator, that does not mean the enumerator will stop. They will quickly leave the house and they will report it immediately to the RCC. So we don't send anybody else out there. But they could go to the neighbors house and say do you know who lives over there? Do you know how many people? That is another way to try to secure the count in the home.

Thank you. Jennifer added further clarification. They lived in a house that was owned by the parents of the parent had passed away.

It is a continued struggle. Especially we go out for nonresponse follow-up. Of all the censuses to be part of, this one is interesting. Everything is new. We thought the biggest challenge was going to be the online we have not had any type of interruption. It has worked beautifully. How do we go and how do we knock on the doors and try to make sure that the count we are getting is based on April 1? Just through the conversation that the enumerator has with the person that answers the door, they are trained. Are so many scenarios they are trained for that hopefully they can get to the bottom of who lived there on April 1. If they have any problems, there is always and it is greatly encouraged if they don't feel they are getting an accurate count or they feel they need to have somebody else go back with the permission of whoever is living there, they can get any layer of manager to go back specifically to that address for help to try to get the correct information from that address.

Thank you. I was not muted for a second. I am sorry if there were background noises. Any other questions for Kathy? This is been terrific. We have time for more questions. Let me go into my wrap-up comments. Still keep the questions coming. First, I would like to thank Kathy for another terrific webinar. She did one in January and one in May. This one we talked about future webinars along the way as we go through the process. Keep looking at the calendar for that. We had a brief discussion about possibly early September. Not in stone yet. This has been a great update. We appreciate it. Thank you to my calling today for keeping everything running smoothly. Don't forget our upcoming webinars. We are doing more webinars with the locked down, a higher attendance and higher registration. We have six more scheduled for July so far. The next one is next Thursday, July 16. All the upcoming webinars, if you sign in for the news and events, from the webpage, which is linked to in the index section, you can view a calendar of upcoming webinars and other events. Access past webinars from the webinar archive. And we will put some things in the chat box where you can see those. And link to it webinar form to volunteer. I know there are people in the audience you could do a great webinar. Anything would be great for a webinar. Also we will put in an article. About the many things we do. A little dated now but it is still a great article. Let's see if we have any other questions. Did you say you to get the information from a real estate agent? Jennifer makes that comment.

No. We cannot get information through the real estate agent. We have worked with the national partners and national realtors Association who are pushing our messaging to state and local realtors. To see if they would help us passing along the message of how important it is to respond to the census to the people that may be coming into their offices looking for a new home. It is simply from a messaging information standpoint.

Okay.

Just before we hang up, please know, there is my direct email. If you have any questions, don't hesitate to reach out. The maze of the Census Bureau as vast and to get caught in that is not fun. I can help you make some shortcuts and get you to the people that you need information from. Not only for the 2020 census. But also we have an economic census. We do a lot of other surveys. If you have any questions, don't hesitate to reach out. Thank you so much for continuing to let us come to your organization and continue to talk about this. I promise it will come to a and. Until we get to that point, thank you for hanging in with us and for all the support that you have given to us. It has been amazing.

We have been happy to do it and look forward to future webinars with you. Let's see -- Janet makes the comment, thank you for sharing your information. Best wishes to all census workers it is a tough job.

I will pass that along. Thank you.

More thank you's any last questions? Any last questions for Kathy before we close out? Perfect timing. When you ended at 2:30, I did not know we would go for 30 minutes with questions. But the audience had great questions.

It is 3:00. I don't see any more questions coming in. A lot of thank you's have rolled in. Yes, there will be a recording. You can see that tomorrow. And slides available also. I think I will close it out. It is 3:00. We had a lot of great questions. A great presentation. I think we will be coming back for more updates throughout the fall. Keep a look at the webinar calendar. Come on back on the 16th and we have a great webinar. We have great webinars all through the summer. One of the silver linings of COVID-19, we are do more webinars with higher attendance. At least we got that. Thank you. Thank you to the audience and have a great rest of the day.

Thank you everyone and be well.

[Event Concluded]