



# The New askGPO: Training for Depository Libraries

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# Background

- Library Services and Content Management (LSCM) has been working to replace the software behind the askGPO website
- We are moving from an Oracle back end to a Salesforce back end
- The new askGPO website will launch in August 2020



## Contact Us

Have a question or need to report a technical issue? askGPO

Answers Ask a Question Your Account

Submit a question to our support team.

Email Address \*

Subject \*

Question \*

Attach Documents Choose File No file chosen

Category \* Select a category

Find Answers

Search

Categories

Browse Browse for answers by category

Help

General Help Help with Answers, Ask a Question

Search Tips Tips for searching the knowledge base



## Contact Us

Have a question about services the U.S. Government Publishing Office provides?

Search askGPO...

Lara Flint - Community

Click on a tile below to submit your question

Federal Depository Library Program

Federal Agency

General Public

Book & Subscription Sales

Member of Congress or Staff

Commercial Vendor

### Important GPO Links

- U.S. Government Publishing Office
- U.S. Government Information ([govinfo](#))
- Media Inquiries
- Federal Depository Library Program
- GPO Bookstore
- Ben's Guide to the U.S. Government

### Trending Articles

How can I find Spanish language government documents?

Where are FDLP shipping lists?

How do I cancel my subscription?

How can I find a list of newly cataloged online or electronic publications?

How do I get a list of the free publications available from the U.S. Government?



# Today's webinar will cover

- Navigating the new home page
- Submitting a question/inquiry
- Reviewing inquiries you have already submitted / past inquiries
- Update your Federal Depository Library Directory entry
- Submit webforms
- Submit a Login Request form
- Q&A time



# Demonstration



# Questions?

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