

2020 FDL Conference Poster Presentations: Day Two - Transcript

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My name is Amy Sillies, and my posters show how to start searching for U.S. health data and statistics came about when I started getting a lot of questions from researchers in the sciences. Who had a big interest in researching health for the first time because of the COVID-19 pandemic. A lot of the social sciences researchers are interested in all of this affected. Health insurance I wanted to create a guide for those who are immune to health research and started gathering all of these examples of key resources. I wanted to limit the biggest questions. Where do I start looking? Answer to that question is through government resources. Through the department of health and human services, a lot of agencies that we have all heard about in the news on a daily basis.

Like the centers for disease control and prevention. The agency for healthcare research and quality control. There's a lot of agencies under the Department of Health and Human Services that produce a lot of great health data and statistics. I divided the resources into different categories. One is a magistrate of data. This is data collected by government agencies, businesses, and transactional resources. They aren't collected to actually do research. One good example of administrative data is IRS data.

They have a lot of income data about us on how much we earn, how much we pay in taxes, and they strictly collect that information. To find government services. Other researchers may use that data for their own purposes. They can study income. Is a lot of administrative data that is very useful for our social sciences researchers. Vital statistics are a record on the lifecycle. Divorces. So, this data is collected through the Centers for Disease Control's national Center for health assistance. We collaborate with local governments. Registries that issue certificates are marriage, divorce, death, and will nationally collect from across the country into the national statistics system. Seeking the one place to find all of this great data and statistics. They link the data. They have this great data sets. Comes up with factors on why that guide. Is very crucial data that is very hard to get. It will be free of charge. Of the really great resource that I always start out with. Especially if someone is really new to health data. The other section is that I like to cover our survey data. Survey data is data collected through interviews. Through paper questionnaires. There's a lot of great survey data out there. The middle part I like to start off. With ones that I like to highlight is the medical expenditure panel survey. The surveys done by the agency for healthcare research and quality. And again for the CDC. Is a large-scale survey. Their doctors, hospitals, pharmacies, and employers across the United States. They collect data and specific health services that Americans use. As well as data on the health insurance. Super important to us right now. They collect data at the national level, the state, the Metro level, and the start in 1986 and they released a survey every year. Is open to the public and they put the link to how to get to the data. Another resource I wanted to highlight is the Census Bureau. Which is the largest statistical agency. Even though this agency isn't on there, the department

of health and human services did you have really great surveys that ask questions about health. Will of the community survey. This is an example of the population. And ask really crucial questions about health insurance. I got the opportunity to fill out the survey two years ago. Was very surprised at the level of details. Not only do they ask do you have health insurance, but what kind of health insurance to get your health insurance through your employer. Are you getting your health insurance through another like if you're a veteran, there is special health insurance for veterans. The different options. And what's great about it is that ask the questions and the link between the data from the American community survey used Earth Day and gathering information.

Who doesn't have access to health insurance. You start answering those types of questions which I think is pretty useful. I could only highlight some of the data. University where I currently work I do workshops on this topic. You can see the links the link to the slides where I go more into detail about these resources and additional resources that I cannot cover. The workshops are great way and doing them personally now. To highlight these resources to the faculty and students at the University. I am going to put that link in the slide that everyone can see the actual slide for my workshop. Feel free to use the slides as well. Attendant minutes up up , so I will command questions. I just put the link to the slides.

Sorry, I was muted. If you would go ahead and chat in any questions or comments, and all of the links that are shared today on the posters are in the chat and will be included in a hand out that you will get when you receive the link to the recording. Just for your info.

We will give it another in it for questions. Okay, Mary wants to know since you're already doing workshops, have you considered offering as a webinar to the F DLP?

I have actually done a webinar on this topic. I would love that opportunity.

Someone will be in touch with you and reach out I'm sure.

Any more questions? It does not look like we have any more questions for you Amy. Thank you so much for sharing this information today. We will be back with the next presentation at 1:20.

Thank you so much. Okay, we are back.

Kathy are you ready?

Yes, thank you very much. Hello everyone, I am happy to be here to share information. Our contractor for this ongoing program is archived. Marcive. If your public services librarian you may wish to share it specifically with technical service colleagues. There's a 50,000 foot high level description I like to mention and think folks from Marcive. Thank you very much, both of you. The poster mentions that you are welcome to contact the experts at Marcive with your questions and please feel free to do so. They work with folks from all different types of library systems. And can provide support and direction for your library situation. Every year since the

start in 2009 GPO is created more openings for libraries to join at the beginning of the school year. Which starts in October. We usually have filled up all openings by this time of the year, however we are still filling vacant. Which is an unusually large number and we happen to have a few of them left. We wanted to offer many more spots than usual since the new services were added about a year ago. We would like for all interested to be able to take advantage of them. I described this is one of the benefits of participation . Participating libraries receive monthly graphic records sets for free through it. There's no charge to participate in the service. There are a few things to do to make this work successfully at your library. There's a minimum participation requirements that you do track. Wanted to mention whereby why you might want to join the program. If you're at a library not yet category resources and you like to increase access and visibility to them, adding records for your collection to your local catalog is an effective way to provide for this access. Or, he may be getting accounting with physical receipts they are getting are not all those online publications you profiled for. They're much more of a challenge to identify. Getting records will provide you with a way to gain access systematically to records for all of those online pubs. If you like to get records continue to copy the receipts you can do that. Is one of the ways you can customize. Another element that maybe of interest to your library if the option to receive changed records.

You can get newly created catalog records or only records plus change directed records and strange through catalog records with records that haven't previously catalogued. So that is going to change that record. As you know the record could happen for all kinds of reasons. For updating or the addition of pearls. Title changes. I wish there weren't so many. Now you may be intrigued by the opportunity to learn more about or join the CDV. Once libraries are invited to join they create a profile to describe the records they wish to receive and how they will be organized in order to meet the specifications of local library systems.

You can get new or new and changed records. These records match your library's current FDLP item selection profile. You spend time working on the category records. It's your collection through your colada catalog. If you have questions about item numbers or interested in reviewing them please contact GPO or Kathy Carmichael.

You can also sign [Indiscernible] several additional services you can receive catalog records without item number or records which include inactive item numbers. You select these through identifying desired stems. You can also get records from the basic collection. This is a one time option. GPO did update these records a few years ago. If you have the older records, this would be a new set.

If your library catalog does not have a handy report for any titles, you can share this list from colleagues so they can all see the new titles. You can request the records for the purpose of setting holdings. The record sets can be organized in various ways. Such as in one file or separated by format. The library system might help dictate what works best for you there. They can create holding fields and for holding codes. It's all in your profile that you set up. Record sets can be in UTF-8.

I encourage you to contact Marcive because they are the experts here and they can share their expertise with what makes sense for your system. What you submitted a profile, records are distributed in batches once a month typically at the end of the second week of each month. Just wanted to mention that there are minimum participation requirements. These are listed on the webpage. We ask that after you're invited to join you get set up fairly quickly. The website does a three weeks but we were coming up to holidays and the three weeks is more flexible. We want to work with you. So we are flexible in general. We want you to load them into your catalog. We have an annual survey that we ask folks to complete.

We do look at the survey carefully. We added more services as a result of the survey feedback. How do you make the most out of the [Indiscernible]? If you join or if you are a current member and if you have a change within your library system or you migrate to a new one or you opt to take advantage of another opportunity he may opt date the specification in your profile. This is more of a GPO thing. Is of the GPO can help you with. Looking at your item numbers and using the GPO tools for item number changes if you like to join CRDP now, but you know you don't necessarily have your perfect item selection profile yet, you can continue to review and make item number changes over time.

And magically because I think Marcive does magic. You get the catalog records associated with those changes the next month. All plop another bit of information into chat. To get on the CRDP waitlist I suggest that you contact us. You will then hear from me or another outrage library and. When we confirm we have openings in your library is next on the Q and you're able to make the minimum participation requirements we'll invite your library to join. That point you submit your profile and you work with the folks at Marcive to review the profile and test records and then you are ready to go.

Please don't hesitate to contact us at GPO if you're interested. Is first come first serve. We do go by the order of people contacting us. I suggest using that one avenue to contact us through the email address for support services. So we know we have folks in our queue and first-come first-served. If you have any questions -- feel free to contact us. One of the first things we do we get interest from a library to take a look at the number of catalog records in that trend profile. We do that by looking at documents data. Catalog section. You can go in there and plug in your numbers. And see the records that you be getting for the new catalog records.

Gives you a sense there if you haven't gotten catalog records based on your profile before. If you like to confirm with other CRDP participants, a list is on the website. Marcive and GPO can provide referrals. Don't hesitate to contact us as its first come first serve. If we fill all spots this year we can keep you on the waitlist for the next opportunity. I'm over my 10 minutes. That the whole lot of info. I will be happy to answer any questions and I want to let you know that I will be checking the GPO email box to see who might be interested in joining.

All he asks, she is curious about how much library staff time it takes to receive records to the libraries on the system.

Is an excellent question and I wish I could provide you with an answer, but I suspect it depends on how many records you are getting, and your workflow or your library system. If you like to contact me directly, my email addresses in the chat. Let me know your library system. I can give you a list of who we call CRDP buddies. Others are dissipating and they can give you a sense of how things work with their library system. You can compare the number of records they are getting. You might also contact the folks at Marcive. So they can give you -- information based on experience. I'm sorry I don't have that.

Are there any more questions for Kathy? We have a couple minutes left. There is a comment from Jim Noel.

Response to Holly's question, the time it takes depends how much you asked us to do to the records before we send them. Folks that at Marcive can help address the question. Just wanted to let you know that we recently asked for folks from the community to present about their services practices and we do have a few volunteers so there will be upcoming programs about the GPO. To go back to the bottom of the GPO webpage, there is a few webcast. And some older content. It doesn't include information about the new services that have been added.

What your library has submitted a request to join, how long will the library be placed on the waiting list?

Since we still have a couple openings for this year, if you are on the waitlist if you're asked to be put placed today and you receive enough records you probably get invitation today. A depends of how many folks email to the outreach. We just have a few spots left. Once we feel those vacant spots we are waiting for others who have invited to join. Then, we can put them back on the waitlist and invite the next library on the list to join. Basically the timing right now is you could be potentially be invited today. Was we fill out the waitlist isn't until the next opportunity which could be during the year if the library chooses to discontinue maybe because they need a new library system or the next October 2021.

Okay, that brings us to the end, if you have more questions I added Kathy's contact information. Will be getting starting on our next webinar at 1:30. Thank you all.

Please stand by for realtime captions. welcome back. My next presenter is Andrew Grayson East Carolina University. You can take it from here.

Thank you so much. Hello, everybody. I am the federal documents and performance manager at East Carolina University. Because I'm in charge of federal documents I assume I'm the most important person in the room at all times. What I started here I was tasked with teaching my department a little bit about federal documents. They were being utilized heavily by students. Nobody really knew what my job was that was really nice because it gave me autonomy and it also created some issues because people would come up to me with questions about lawsuits and tax questions. I couldn't necessarily help them. I just kind of directed them where to go. So, I wanted to start helping patients and students rediscover the documents. They may have

gotten that brief overview. So I started thinking about ways to tell my coworkers what they could do that they could pass that along. I started thinking about what documents do for you. Well, we can get you that information to show how much grant money is available. I'm in North Carolina. So there's a lot of beautiful places to go. You know maybe you could plan a trip to a national Park. We have a big medical campus. I wanted to make sure that people knew how to ask and access that information. Reports from various departments. A fun fact. It's helpful to know the amount of people care killed by bears in Yellowstone. More fatalities have existed than falling trees. You are more likely to die from a bear than a falling tree. It's very close. I was getting asked a lot about lawsuits. I tried to pull up information about code of law so they could actually find the information about that. I tried to talk about the different books that we have access to. A lot of Department of Defense materials that have a lot of great information. Primary sources that people could use. Along with congressional hearings such as impeachments, committee meetings as a way to show it is fun I talk about how you can survive a zombie apocalypse. I talk about access to the national archives for pictures and images. I also taught people how to make fire. I tried to highlight all this stuff because it's important to know that it is there. Knowing that all of the information is there, it was really hard to get people to use the material. As you can see, our statistics were pretty good when you compare it to the nominees. We actually beat out the DVD collection for that. Which is not super impressive and you think that we have 16 of those DVDs and we've got hundreds of thousands of documents . In the grand scheme of things, we barely wear a blip on the checkout statistics for that year. The same for last year. So, what can we do to turn around? How can I keep working to spread awareness? One thing I tried to do is to come up with a lot of presentations. They use these things. They have a lot of the same statistics it doesn't hurt to go to the government resources that they got for the information. So, just to run down a few of the presentations that I've done most of her coworkers but some are available on our guide. I took a series here . The first was an overview of federal documents. This covered budgets. Doc hardwood a vengeance. And, it was especially helpful. I did better on hurricane season the people were able to get a feel for what resources were available at that time. This was about the Constitution and Constitution day. Patents and trademarks and as you can see, I really enjoyed the diehard theories so I wanted to tie it in to my presentation. Sometimes it helps to give it a fun name. Also done a couple of other research projects. It's not illicit affairs of those early representatives. I also did this, which I wanted to call here but I kind of scrapped it at the last minute. Basically what this was was to go through and show the different government information available about some of the affairs that happened early on. It was using some of the founding fathers letters congressional records also at the different sources. And it wasn't just limited to websites or magazines. I tried to pull information from everywhere. Even the National Park Service has a little bit of information about various congressmen who may have been caught doing things. From police records to the FBI. It was really fun. Those were very well received by my coworkers I believe that they've been shared with a couple of history classes. I also did something for the professional conference that happens up here called live and let dock. Using those documents to survive and what I did was I pulled information from World War II military pamphlets presented that along with other sorts of things. The zombie apocalypse guy came very much in handy at that point time. A lot of these efforts are recorded. Some are still being edited. I will admit the pandemic I'd gotten a little bit slow. But there are a few available. One

of the informational displays that I did, I actually did it with my North Carolina collection. It was about the Constitution. What I did was I requested some constitutions . I presented them. We also did a little bit on the North Carolina Constitution. It was a good way to reach across and present the same celebration of the Constitution day but from a federal and state level. Which was pretty nice. And I just really tried to emphasize with my coworkers the best way to get them to you that is to spread the word about how easy it is to use them so a lot of times I'm working with a student I will direct them more towards the sites or any federal information that I can pick through their info. Or one of the other sites. I've even worked with our teachers, our resource Center as the RA college. Working with the guide. Getting them bookmarked. Everything that they put out. A lot of younger teachers have really appreciated that. So, this is just some of the things I tried to do to help people in my library rediscover the federal documents everybody loves means. So, that's I wanted to make sure that I included in the bottom corner felt cute. May go to New Jersey. I like to tie that in. As they crossed the Delaware. So, thank you so much. There is a link to the guide. I apologize for that. I haven't sent it yet. I got a little distracted. We didn't have Internet at work today. So is a very hectic morning. But, are there any questions?

There is one question. Vicki wants to know if you have guides or bibliographies to tie in with your presentation. I do have a guide. I would be able to send along. It does have bibliographies and those along with I believe most of the documents and is also having that bibliography. I will have to double check that.

Nina wants to know if they can offer these presentations as webinars.

They are usually about five minutes long. But, these are a lot longer. And, I would be happy to, honestly. I enjoy it. They don't get too risky. I did actually have HR approval for both of them just because I wanted to avoid any issues. But, nothing too scandalous getting mentioned.

Yes. And, all of the links in this poster will be included in today's handouts. So, you'll be able to get those we get to the recording. So, could you let's see. Andrew, when you're finished, could you type in a guide for us?

Certainly, I'm pulling up right now. And, we've got another minute for questions.

I just posted that link. I don't believe that they've all been updated. I haven't worked on that for a little bit. But I do believe that 's dalliances and the document should be up.

Okay.

Actually do have a few more minutes. I just calculated that all the time. But, if you've got any other questions, go ahead and chat them in.

If I can, I want to mention that it's because of the pandemic I wasn't able to do a couple more displays/informational programs. One of the ones I wanted to do was a president of the month

to highlight different presidents and to just do a little display about them. Maybe do some documents about them. The other thing I wanted to do was to tie in with the Constitution day. But because of the pandemic, we couldn't. There is a trivia game was are you smart enough to be a citizen in which we would give Constitution the way to both winners and losers because, it wouldn't hurt to brush up on it.

That's right. And if you have photos of your displays, send them to us. At GTO.gov. I would love to have them.

Sure. I will have to communicate with the North Carolina collection person for the Constitution day stuff. I have to see if I actually did take pictures of that.

All right. Let's see. I think that we are done with questions so, we are going to log off will not log off but sign up for a few minutes. Get started with our next presentation. And, it will be at 2:00 p.m.

Thank you so much.

Thank you. okay. Next up is Jennifer Horn. From the University of Kentucky. Are you ready?

I am.

All right. It's all yours.

Hello. My name is Jennifer. I am the business economics and government information librarian at the University of Kentucky. I started that role in 2019. I have about eight months before going fully remote. I haven't been back since. In that role I worked very closely with our regional depository license. Among my other responsibilities I am the forward facing person. I work to promote and teach the effective use of government resources and services research and instruction. When I started, one of my primary goals was to find a way to promote the library's physical document collection. We know that the students and faculty to be honest lots of librarians are very intimidated by them. They assume it's all boring and stuffy in that there's no reason that they would need to do that. And I just wanted to showcase the many different types of materials. And show that how useful they could be for your research or for just interest. So, one of the ways that we thought that we would do that was to start a series of displays that featured items from the collection. So, our main branch doesn't really have a good place for displays. But we did get permission to set up a small cell in the new area which has the benefit of being somewhat of a high traffic area. Also, not requiring a new shelving location to be created which may have been somewhere else.

And, when we are thinking about the topics of these displays, we realize that there were two major strategies. One would be to start with the topic and perhaps tied to the current event or to the anniversary and then can't go look at the collection for interesting and relevant documents. And also, provide items from our main collection for our historical and political

content. That's kind of I think one of the major ways that people do that. The second thing that they've got it maybe we just need to find some interesting items I group of items that is a good collection and then a play about it. You know, especially around those topics. What we wanted was this to be interesting and engaging. It sparks interest with the collection. We weren't necessarily trying to get people to check items out of the library but just to show the wide variety of things that are included in the collection. And for that, on my poster they are some photos from our first display which was tied to the ongoing impeachment trial of President Trump. And, what we had in this display we had government documents from previous changes. So, we had impeachment hearing transcript. We had the reports. We had the start report. We had the official presidential portrait of those presidents who had been impeached. We found some interesting opening prayers offered by the chaplain during the trial. You know, just things that you would expect from the collection. We were really, like I said, under no illusions that people are going to check these items out and take them home. But, we wanted to do was to have students maybe. When up and flip through it. So, one of the ways that we did this was that we had a fabulous assistant who placed bookmarks to highlight the sources the notable quotations are pieces of evidence. I know it's probably really hard to see. I will tell you in the top photo. The bookmarks say it depends on what the meaning of the word is. Then, I didn't have sexual relations with that woman. By the way is really hard to say without trying to do the accent. But students are aware of these quotes. They know them from the impeachment that they probably can't cite the source which was there is report. Or, they probably don't even think of the source as being a government document. This is way more interesting than what they may have in a government document today. The bottom photo has them referencing an interview with Matt Lauer and a note from Monica Lindsay to President Clinton talking about how much significance and the grand jury testimony. All in the house impeachment hearing transcript in the report. And, in addition to that, they included books from the general collections. To provide historical and political contexts either impeachment and general about the laws in the procedures of impeachment. With the impeachment of super presidents. So, what we did to drive ongoing engagement with the display was to updated daily. With things that were happening in these impeachment proceedings. So, we used handouts. The handouts included the articles of impeachment. Trumps official response every day we printed out the daily congressional records that had the whole transcript of the previous day's hearing. They teamed up with the broker about. With those constitutions. We were surprised. We put up a sign encouraging people to take the handouts. They did. We got wiped out of those constitutions in the first day. Almost every day we had to print out more copies in those daily updates. We were just appraised because these were things that you know people see online. But they were taking the handouts and they were kind of left around the library. So, we were very happy with this level of engagement. Especially because it was away to measure that. That people are looking at this even though not a single item was checked out. Of course, that's not our goal. That, it was a way to show that people were looking at and interacting with it. As you can see from the photo, it isn't a really engaging display. We do have a great area. We couldn't do larger signage. We had to get very creative. It's in support of the marketing team including a recent graduate who has great ideas. In addition to that, we also created a trivia game to display . Students were encouraged to post their scores on the whiteboard. So, you know one question was who has the sole power the House of Representatives or the Supreme Court.

Everybody knows that it is the House of Representatives. But people found the quest to be harder than they had thought. After the impeachment display, they don't have pictures of this. But, it was tied to Martin Luther King Jr. and his assassination. He included the congressional reports following the investigation. We had James Earl Ray is wanted poster. Which, if he's never seen it mentioned, it's noticeably protruding left ear. That he allegedly attended courses at a dance school and completed bartending school. Graduate assistants went through and did it again. He really got into reading the reports from the select committee which I think a lot of people weren't aware of. It actually became quite a conspiracy theorist. Has been decided that he didn't act alone. This is just another way to demonstrate the wide variety of things that fall under that government document. We had grand plans for the rest of the year. Some tied to historical events like the women's suffrage anniversary. Another one that would be my fun and I'm still planning to do would be to focus on Roswell and area 51. There's a lot of government reports. This is the object reported. This is just a fun way to get out there. Finally, thinking about pulling some of the historical cookbooks in those agencies. These are Jell-O based. Hoping to restart these displays in 2021 with hybrid displays with those as well. Again, the goal is to make people aware of the wide variety of items. Not necessarily to check them out ahead of time. I think I have about 10 minutes.

If you would chat in any questions that you have for Jennifer. Andrew wants to know how long the impeachment was up.

It was through the entire impeachment hearing and it stayed up for about a week after it was finished. We then switched it to the next one.

Okay.

I will give it another minute. We will see if anyone else has a question.

We ended up giving some of ours on Constitution day. We gave out everything else we had on this display. They completely wiped us out.

Do you know how many you passed out?

I don't. It was between Constitution day. So, I know that we had gotten the max amount. They were all gone. Really, I think that we were shocked at how people are taking it. I don't think we expected it. The first day printed out the congressional record I printed out three. I ended up having by the end, printing out 10 to 15 a day. They all look pretty much gone.

Okay. It doesn't look like we have more questions. So, Jennifer, thank you so much for sharing your approach with. I'm going to take a bit of a break. We will be back at 2:20 p.m.

The pickup for those materials. There is no activity on the second or first floors. They normally have those displays or events. They have those displays as well. Being clean. We will add that unfortunately in the last two weeks that had changed. We are back to being so remote. We are no longer having those reservations. Where those bags they stop for now. While they were partially open, they highlight those virtual events showcased in our libraries. As I mentioned, there's a lot of things that we do. So this is the first week in September. The library does a two day expo where they showcase all those library services and we partner with the Learning Center. It started in 2015. It was the brainchild of our director. We do Constitution day every year. We always tie that in with voter registration. We do anniversaries and various amendments. Collaborating with the neighbors of the social sciences division. In 2019 we tied in with 2020. And we always tie in our milestone at the University. Then, I partnered with a national organization for the services in Hartford County. On the first floor, we were allowed to do the public exhibits from the public archives. It's from me ALA to highlight the amendment and the library event. I then had small Constitution day and noted voter registration day. Then we have the virtual exhibit that we are using on the site. We marketed those for those small little displays. We work it through the library. We have the weekly newsletter for the campus owls. The office of student life. The present app, a calendar app. The embedded librarian. We have faculty to share with the student. We have campus overall social media pages. Since we weren't allowed to have this I lobbied to see if we can have what I call grab and go bags. I was approved. So, we then marketed these in the same way. Letting them know if they came in for those reservations, they would have these bags. We would normally have given them out prior events I got these fun bags and then, we have all kinds of stuff in there. We have information and all kinds of government agencies. We have how a bill becomes a law handout. We have bookmarks. We have the Constitution day button. This is back in 2017 for our anniversary. So, we use those. National voter registration day. We are posting those from the website. We have some candy of course. I also included it back on our 40th anniversary. All the original letters that I have from our designation. It includes the present day resources. I update this handout every year. I also included this handout as well. This is our resources that are highlighted. Then, the limited staff that we had each day trying to hand those out. The campus communication specialist picked up on what we were doing. And she asked about those pictures. I had a few that were happy to do this. She's more than happy to do that. They just happen to be my son who is doing online courses. Then, they shut out this information to the outlet as well. They picked up the GPS and are featured as well. It is on FDLP.gov. At the virtual purchase gathering there is a copy right there. This is all of those guys. That's what they will do that. So, that's what we highlight the anniversary of the 19th amendment. The anniversary of Martin Luther King Jr. is in March. They have those Microsoft teams online. I will help promote that. Since 2020. And then, the sign-up putting those links to the public library. With the public resources in the library. That's about it.

Does anyone know any questions from Andy?

Honestly, right now, we can't get them out anymore because we are back to closed status. They are sitting down there waiting for me. But we had it for a while.

Okay.

Let's get another minute for questions.

Okay.

[Captioners Transitioning]

We are going to pause for a few minutes and Andy is going to present her second poster. Thank you.

[Silence]

All right, we are. I am back slightly early. We did get a question after we signed off. Mary was asking, you considered virtual goodie bags?

No. I'm not sure what that would entail. I know we did push out the lib guides as our virtual exhibit. I'm not sure what virtual goodie by , virtual goodie bags would be.

Next from Andy, she is going to share the workflows during Covid-19. It is RU.

This was a collaborative effort between myself, our library specialist Dena Coleman and a library specialist Jennifer Hart. We have been members of the CRDP since 2011. The three members . This poster worked together to create the CRDP to receive, import, and catalog records for print format in the Polaris library catalog that need minimal cataloging and cavitation. Our library systems specialist works through records and for holdings and CLC. Myself as a depository coordinator, I work with selections as John works with the Gov docs to find references relevant to the collection. We found CRDP files ready for download and then I downloaded the files in a two week period. In addition to the tech services, John worked with shipping processing reporting locally cataloging customizations we wanted to do on the downloaded CRDP records and she does withdrawal processes as well. I have a picture of an example of our CRDP records from our Polaris library catalog but I know they don't look great on the poster. They don't show the good here. You can see them better if you downloaded on the virtual poster gallery. Or if you have additional bastions and would like me to send this to you in further detail, I can do that. Just use my contact information. Dan and I are CRDP buddies. We are buddies in respect to the Polaris catalog.

This is Kathy. Those two the profile in form and the CRDP records, it's going to be in the handout.

Okay, awesome, thank you. I will walk through those things. In the record sets on Polaris, the names of the files and the CRDP record set is how they come to us uploaded into Polaris from when we get them downloaded and the names come like that. It tells us how many items and records are coming in each set of downloads. They are separated by holographic and serial. Our

profile shows our specifics on how we want item records to come in. Jen doesn't have very much customization left to do. Maybe some barcodes, LC heading stuff and some customization. The local holdings could reuse could get 52 creates all the specifics needed for our codes in Polaris. We did specify the records are separated by format. We separate the records from LC class from those without it. We don't select our catalog in siche. We kept the okay to six records. We have all our tangible Gov docs in our LC flexion from 2013. All catalog selections are shelved by item records. The subfield three indicates a Plainfield, plaintext version, we don't want it. 48 856 field, we add a subfield that says read this now. What it does is create a link that says read this now in our paths so we had to click on that to create an electronic copy in our pack and that is where Dana does all the LC holdings herself. I did an example of the collection and shelf locations in our Gov docs. This is a little wonky too. You can ask any questions. This is how all the collections the Gov docs are spelled out , shelf location in our Polaris catalog. We did have some challenges. Our Polaris catalog lives on a terminal services environment on our campus I.T. server. It is not online. That creates some initial limitations when the library shut down in March. It did not affect the CRDP records. We were able to do that all through summer and continued to do so since March. It never affected that. There was some delays in granting remote access to the library staff from our I.T. department. So, we didn't have remote access to our catalog and we cannot receive physical shipments. There was no cataloging customizations over the summer. We still uploaded records. When GTO modified the 45 day extension that did give them so they didn't have to worry so much about missing a two week window. That was nice. By September, we had gotten more remote access from ITS to library staff. We had more laptops we could use at our homes. That didn't help matters a little bit. Then we started shipments again by October. We had hoped that we would have material taken home by library staff or cataloging or done at the library while we were having staff there for in person registrations and curbside pickup that has not changed since we are back to one staff worker on duty for curbside pickup and we are not having any reservations. That one staff member, Jen is one of those, good work on shipments that have arrived. We just started shipments. She could possibly work on there or at home and put them in spreadsheets. Right now, we are back to not getting shipments anymore and that is where we are now. But, as said, Dana and I are CRDP buddies in regards to our Polaris that we use. If you have any questions, you can contact either of us and we will do our best to answer them.

Okay, you finished earlier than expected. It took me a minute to get back on. Does anyone have any questions for Andy about this?

Some might wonder if there were other presentations for us to integrate. Actually work the best for us to integrate our tangible documents into the collections. What we do is we find ways in the market, the bib records so Dana can know what to pull from the Gov docs. It is still a work in progress. When we are putting them on the shelf, we get the little FDLP stickers and we put them on on the items would mix it real easy to spot on the shelf what is Gov docs and what's not just for seeing it or for her withdrawal purposes.

All right. I'll give you guys another minute if you have any questions. Andy, do you still use Mark added for any things?

Dana really does use that. I've only scratched the surface of it but that is one of her mentors. She does use mark edit a lot.

John is asking for records without LC subject headings, does it take a long time to add to them?

Not that I'm aware but I can't take that question back to Dana to get an answer on that.

Okay. Last call for questions for Andy. What about LC class numbers that are lacking?

It does take some doing. There are all kinds of tools, whatever tools we can come across. I know some. I know we still have a lingering few Gov docs that are still in their suit because we never found LC, was to go with them. I'm not there now but I do, and the original cataloging that has to be done, I'm the one that does it.

All right. Any other questions?

I am so glad the CRDP, I have to continue. Otherwise we would be copy cataloging from the CLC one thing at a time. It has really helped.

Okay. That looks like that is it on the questions. Thank you very much, Andy for both of your presentations. We really appreciate your participation in this visual poster session.

Thank you.

All right. We will be back here at 3:00 with our next presentation. Thank you.

[Captioners Transitioning]

[Captioner standing by]

Laura, are you ready?

I am.

Take it over.

Thanks a lot. Of course I wanted to really make sure I give a good shout out to GPO and for you Kathy to ranging all of this I so appreciate the virtual format and I that if this was only something that was an in person event I would not have been able to go but virtual unable to attend and like Andy said I'm just learning so much and I appreciate that radio so my poster is about how our libraries have been using the Internet archive to store and serve up digitized publications and I'm hoping this will speak to everybody but particularly to libraries that may not have been involved in digitizing things before either for want of staff or resources because

that was certainly our case. Our situation the way I discovered this whole process of putting things on the Internet archive really came out of a little bit of a frustration over in the left-hand column where it says problem is this you well, that was us. I desperately wanted and in some cases needed for classes I needed to be able to take some of our fiscal document and digitize them so I can share them online but we did not have any money, we had no staff to do that and we had an institutional repository that the way our repository is set up there is an internal library committee determines what would be put on the repository and have to make an application and get them to sign off on it and at that time government documents just were not on their radar. They were concerned about other things about getting this set up so that was out. The breakthrough came when I remember the Internet archive. I was not talking about just being able to -- I'm getting a little bit of feedback. Anybody else getting that?

I'm working on it.

Most recently through the archives program we can archive websites and help preserve those aspects of the government web at the core of the Internet archive I have to remind myself was simply from people uploading individual documents and files so there's a number of things about that that may be appealing for our situation. First of all it is free so check back. It has very high search engine optimization it is very easy for Google to discover what's on the Internet archive you don't have to do anything to that. Internet archive automatically OCR text you upload to it it makes that text searchable file library does not have to invest expenses OCR software from Adobe or Adobe reader. If you have a great but if you don't that's not going to be a barrier. In particular I really appreciate the open access philosophy of Internet archives. Everything on Internet archives is completely viewable, free to view, free to download and you will not be teased with title that sound perfect only to find out that you can only you a tiny snippet of it or that your researcher cannot download a portion that they need because you have to be a member to download. Internet archive is committed to open access and I think that's what we are supporting and I feel good about putting our publications up there so they can be completely shared. So once I had a place that's what I needed I needed a place to put these digitize docs and how to get them up there and that's where this middle panel comes in. I found that while the process is simple after you have done it a few times initially I had to do some experimentation because it was not completely intuitive to this dish citation person and I have to say if you have not figured that out already I am not a digitize station specialist. Someone who is would probably recoil at some of the things I originally tried but my goal was to get these things online so they can be served up so people can use them and I wanted to make them findable and discoverable. The first thing you have to do is three steps the first thing you have to do is you have to sign up for an account and it is free to sign up and if you're going to do this you might want to sign up with your library and I did not know what I was doing when I first signed up and that is fine but eventually I probably want to convert that to our libraries name so once you have your free account you're ready first step 2 you're ready to upload and if you're not able to see the screenshot here you can go to the FDLP conference gallery and download the PDF it's a little bit clearer there but when I tried to show here is how you can more easily fill out the metadata that's so crucial for making your uploaded document findable. Under step 2 that image on the left that's where I have looked it up and in the middle

that's how it maps out to the Internet archive and when you upload something on the Internet archive you do have a list of the data field to fill out. Filling out as much metadata as you can is crucial because that's what will make your item discoverable when people search for it they will be searching that metadata so the more you have filled out just like anything you are cataloguing if you have a skimpy record, it may be a while the four people find it but if you have a nice robust record it comes up much more easily in the best way to do that I found is that you can look up that item either in your library catalog or in something like world cat Don work or even the library of Congress and simply map those marks fields, copy and paste them into the metadata in the Internet archive's. The title copy and paste over in the subject headings become the Scriptures and the author corporate author fields might become creators and so forth if there is any content notes or summary notes you can put those in the description and this is really handy because if you have student workers are volunteers you can just show them how to copy and paste which field into which search box and it becomes very quick and easy to get quality metadata into your record. I also discovered that Internet archive gives you the option to choose additional metadata field and you can if you click around on the help screen long enough you can find a list of these metadata fields but the ones I found her helpful at a minimum contributor that means the library so you put your own library name in there and I found that's helpful because if you ever want to pull up a list of everything your library has uploaded to Internet archives like to find your whole collection or to show your administration the great results you're getting from this, putting your name in there lets you search it so you can search everything you have uploaded. You can put a publisher, you can add to dock numbers, date field so when people search for things maybe they're looking for World War II history and they want to look for primary documents between such and such a date and that becomes really helpful as well. Simply knowing that you can copy and paste into that metadata field was incredible and finally step 3 you can promote it many different ways and the circles show how Internet archives gets its traffic and part of it is from referrals and that's why people click a link that on one patient takes it over to the Internet archive and maybe something like Wikipedia or your library catalog or lip guide. Search engine accounts for 27.4% of the traffic largely from Google itself. Remember it is optimized for Google searching so you don't have to do anything there. By far the most hits come directly from the Internet archive people start on the Internet archive and look for what they want I think that's a great testimony to how well the Internet archive is becoming. So finally I want on the right-hand column I have a couple of tips and I think you can read those for yourself but the two I want to highlight if you're scanning a document be sure you scan the cover and the back cover in any blank pages. When I first started out again, here is another newbie mistake I made when I first started out I was skipping some of the blank pages at the beginning because I was trying to's beaded up on of course that missed my page count up and sometimes the page that was on the left of the book was not on the left of the scanned image so you want to scan faithfully every single page even if it is blank to preserve that true book experience in many get at least 50 items uploaded your Internet archive will allow you to brand that would your own library and give it a collection and if that's important to your administration to be able to show this is our branded page everybody is going to realize you are participating in the FDLP program when they are seeing this and then watch you hit that 50 item you can contact the Internet archive and ask for a special page. Over all this was just filling out a better really could use the Internet archive in such a way with such

a breakthrough thing Frost I just had to share it and we found out a lot of the titles that were in our collection were some of the highest used in that image you see about USO five years of service that was something that our folks wanted to weed and looked it up on Internet archive and it received 750 hit. It was just great. And it was a really good way to show the value of our collection. Sometimes you have to I found you have to demonstrate that you have things of value that people are using these and they are interesting. Internet archive is a low barrier way to getting that highly demonstrated will site to make your case. In a nutshell that's what we did. We are still continuing to evolve with that and I'm sure I will learn a lot as it goes on but I wanted to pass on what we have so far.

Thank you cholera. We have a couple of minutes for questions and actually this was supposed to be our last session for today but are missing presenter from yesterday has been found so hoping she will be able to join us in a few minutes. In the meantime, does anyone have any questions for Laura?

I see a question. Have you gone back and updated your early upload as you learn more. Yes, in some cases we have. The metadata if you need up if you need to make changes to the metadata that is a fairly easy change. You can just go into your account and either edit was ready there or you can add more fields if you want to. If you need to change the file like you want to change your need to make it better a better file that you're uploading like when I missed the pages of that's a little bit more difficult when you have to contact Internet archive and let them help you work through that so it is doable. It just takes a little bit of extra steps to do it. It's better to get a good file in the first place than to try and have to go back.

Thank you cholera. We're going to start the next session in about five minutes but thank you.

[Captioner standing by]

Jane, are you back?

I can hear you. Can you hear me?

We can start just a couple of minutes early.

That sounds fun to me because I would imagine everybody like to be able to sign off and go home. Or go back to whatever they're doing that's not virtual work. Are we ready to go?

Good afternoon everyone. With sincere apologies for yesterday we had an electric outage going on so this is hot off the press magazines newspapers and bulletins that are free from the government and this project actually has been a number of years in the making because it started off this way. I got to my university as government document library and within a few weeks of my getting there are periodic librarian is calling me and going Jane, where are all the government magazines that we are supposed to be getting and I'm going I have no idea but let me explain. Obviously when I had met nine months of boxes to open because the position had

been vacant for nine months this was not exactly big priority for me. I started looking around and the old wooden shelf list cabinet you may remember what those looked like was still in my area and I had a drawer of magazines and in that drawer were about 200 cards for magazines that at some point had come physically in printed format to your library and most of them were no longer arriving in physical formats so on investigation I discovered that many of them are now an online format only. On my list for a very long time has been to put together what magazines we are actually still receiving an online format. Get them into our public catalog but also put them into a guide and for us that is Google sites because budget does not stretch doing guide some working on doing that and also for our users some of whom still like seeing a physical format I'm working we are working virtually and have projects that we can accomplish and I am looking for all of those magazines and I am downloading and putting in an electronic folder to create a guide and also printing them physically to create a notebook that will have the online Internet directions information for those that can be still be ordered in physical formats and also a sample copy or at least a table of content of a sample of each of the magazines so this is an ongoing project. The poster is my first attempt to get this information out to our users and to let them know that there are available government magazines many of which are really excellent that can be found and accessed and some of them are still like the national institutes of health MetLife magazine you can actually still order it in physical format and individuals can order it so this is very much an ongoing project still and the poster which is I think it's easier to see in the gallery within FDLP but what I included in the poster were some examples of the magazines, information on where you could find them in the catalog of government publications and individual agencies and you can do a search for them. Most of them will allow you to sign up to receive the magazine by email and within USA.gov you can search by subject adding the word magazine are you can simply do a general search for magazines and turn up information on various electronic format magazines that exist. So that pretty much takes care of what is on the poster. This is ongoing and I already with Kathy agree to and actually offered to put this into a webinar which I believe we have scheduled for the early part of February and by the time we get to the webinar I will have information that will include process on how I am getting them the process how I'm creating physical notebook for users who still like to see things in physical format and how I create an electronic folder and a guide that will have the information for all of these magazines and with that I will be quiet and see if there's any questions and looks that we should be able to actually go ahead and finish up on time.

Thank you. Does anyone have any questions for Jane? And Jane, not to mention if you have those points together you can send them to us and we will be glad to put together a guide for you.

I am collecting them and working on getting them finished up this weekend into the early part of next week and I will happily send you all the ones I have and say thank you.

We are happy to do that. Does anyone have any questions for Jane? I will give it just another minute and if we have no questions we will wrap up.

I think this has really been nice and of course I have on a poster and one of the things I feel like we sometimes miss was the with the poster sessions is it is hard to get to them. If you're presenting a poster it is hard to get around and talk to other people about their posters so I think of this virtual thing it has actually been a really nice thing to do with the posters.

Thank you. I will share that information. I think you're the second person because I know several of the people who were in posters would not have been able to physically counter conference. I will go ahead and wrap this up. I want to thank everyone who has attended either discussion or both sessions. Thank you so much for joining us and I wish you all a happy holiday and safe holidays. And thank you for attending the sessions. We really appreciate it.

[Event concluded]

[Event Concluded]