



# askGPO for Federal Depository Libraries

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Lara Flint

Outreach Librarian, GPO



## What is askGPO?

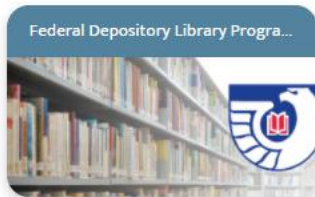
- askGPO is the site where you can submit questions to the Government Publishing Office (GPO) about any of our work and about the Federal Depository Library Program (FDLP)
- Depository libraries can also edit the Federal Depository Library
- Directory and submit various forms to GPO at this site
- Originally launched in 2002 with Oracle back end
- August 10, 2020 launched a redesigned site with Salesforce back end



## Contact Us

Have a question about services the U.S. Government Publishing Office provides?

Click on a tile below to submit your question



### Important GPO Links

- U.S. Government Publishing Office
- U.S. Government Information (govinfo)
- Media Inquiries
- Federal Depository Library Program
- Ben's Guide to the U.S. Government
- Catalog of U.S. Government Publications
- Congressional Relations
- Help About This Page

### Trending FAQs

How do I apply for jobs listed in the "Plum Book"?

Why are there more item numbers in my selection profile than I have selected?

Can I check the balance of my SOD deposit account online?

How do I get a list of the free publications available from the U.S. Government?

Why does GPO use Miss, Mrs., and Ms. as titles to address women? Can't GPO discontinue use of Miss and Mrs., and use Ms. u...





# askGPO project page on FDLP.gov

- <https://www.fdlp.gov/project-list/about-askgpo>
- This page includes:
  - General information
  - Tips
  - Enhancements
    - Short list of improvements from each release

The screenshot shows the askGPO project page on the FDLP.gov website. The page has a dark blue header with the GPO logo, navigation icons, and links for 'Contact Us' and 'Login'. Below the header is the FDLP logo and a search bar. A navigation menu contains links for 'COLLECTION TOOLS', 'REQUIREMENTS & GUIDANCE', 'PRESERVATION', 'ABOUT THE FDLP', and 'CATALOGING & CLASSIFICATION'. The main content area is titled 'Projects' and features the 'askGPO' project entry. It includes a 'Details' section with the last updated date (December 22, 2020) and published date (October 19, 2020). The description states that askGPO is a public website for submitting questions to the U.S. Government Publishing Office (GPO). An 'Overview' section provides background on the site's history and user access. A list of features includes viewing directory information, editing it, and seeing question status. Training materials are also mentioned.



# Where can I get help with askGPO?

- On the FDLP Academy “askGPO Training” site:

<https://www.fdlp.gov/askgpo-training>

- Webinars
- User manuals (with screenshots)
- Short videos

Search

askGPO Training Print Email

**Title:** askGPO Training

**Description:**

This site provides short video tutorials, recorded webinars, and written user guides to assist users from Federal depository libraries and Federal agencies with using the **askGPO website**.

Please use the Chrome, Firefox, or Safari browser for askGPO. The site will not work properly in Internet Explorer or Edge.

askGPO Training for Federal Depository Libraries

askGPO Training Guide for Federal Depository Libraries

- Download the askGPO Training Guide for FDL Users

Short tutorial videos:

- askGPO Community Overall Navigation (4 minutes)  
Overview of the askGPO webpage and its components.
- FAQ/Knowledge Base on askGPO Community (1 minute)  
How to find answers to frequently asked questions before submitting your question.
- Create Inquiry in askGPO Community (2 minutes)  
How to submit a question for GPO staff to answer.
- Review My Inquiries (3 minutes)

Back to Training Repository

Subject Tags

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# askGPO Demonstration



# Reminder: When Should I Use askGPO?

- When you have a question about your depository
  - Cataloging processes, documents that need to be cataloged, etc.
  - FDLP rules and regulations
  - Partnering with GPO
- To request an askGPO account for another staff member at your FDL
- When you want to edit your Federal Depository Library Directory entry
- When you want to submit a claim or another FDLP form
- When you have any kind of question about GPO



## Important Tips

- Use the Chrome, Firefox, or Safari browser
- Log in before you submit your question
- Provide feedback and get troubleshooting help by emailing [FDLPOutreach@gpo.gov](mailto:FDLPOutreach@gpo.gov)
- Clear the cache on your browser periodically to make sure you are seeing all the latest updates
- The site will ask you to change your password every 90 days – you can reset your own password





# Questions?

Lara Flint, Outreach Librarian, GPO

[lflint@gpo.gov](mailto:lflint@gpo.gov)

202-512-1119