

## Discovering the Specialized Information Centers of the National Agricultural Library - Transcript

DOING ONE LAST SOUND CHECK BEFORE GETTING STARTED IN TWO MINUTES AT 2:00. GOOD AFTERNOON, EVERYONE. WELCOME TO THE FDLP ACADEMY. MY NAME IS JOE PASKOSKI WITH GPO. I'M WITH MY COLLEAGUE ASHLEY DAHLEN AS TECH SUPPORT FOR US TODAY. WE HAVE ANOTHER TERRIFIC WEBINAR FOR YOU. ENTITLED DISCOVERING THE SPECIALIZED INFORMATION CENTERS OF THE NATIONAL AGRICULTURAL LIBRARY. AND WITH US TODAY ARE OUR PRESENTERS STEPHANIE RITCHE, LEAD LIBRARIAN FOR CUSTOMER SERVICE AGRICULTURAL LIBRARY AND TANYA TANNER, TECHNICAL INFORMATION SPECIALIST CUSTOMER SERVICE UNIT NATIONAL AGRICULTURAL LIBRARY. LET ME READ A LITTLE BIT ABOUT BOTH OF THEM. STEPHANIE IS THE LEAD LIBRARIAN FOR CUSTOMER SERVICE AT THE NATIONAL AGRICULTURAL LIBRARY. IN THIS ROLE SHE COORDINATES RESEARCHER FOCUS TO COLLABORATING AGRICULTURAL INFORMATION PROJECTS. SHE HAS BEEN INVOLVED IN AGRICULTURAL WORK AT THE POLICY LEVEL AND IN LIBRARIES FOR OVER 25 YEARS AND SPECIALIZES IN INFORMATION ABOUT SUSTAINABLE AGRICULTURE, NATURAL RESOURCES AND EMERGING RESEARCH TECHNOLOGIES. STEPHANIE EARNED A MASTERS OF LIBRARY SCIENCE AT THE UNIVERSITY OF MARYLAND AND AN UNDERGRADUATE DEGREE OF ENVIRONMENTAL STUDIES FROM McALLISTER COLLEGE. SHE'S ABLE TO INDULGE AGRICULTURE AND INFORMATION AT THE SAME TIME. TANYA IS A TECHNICAL INFORMATION SPECIALIST WITH THE CUSTOMER SERVICE UNIT AT THE NATIONAL AGRICULTURAL LIBRARY. SHE HAS AN IN DEPTH KNOWLEDGE AND EXPERIENCE WITH THE LIBRARY'S INFORMATIONAL AND DATABASE RESOURCES. A CONSUMMATE COLLABORATOR, SHE WILLINGLY SHARES KNOWLEDGE ACROSS DIFFERENT PLATFORMS TO ACCOMMODATE INDIVIDUAL AUDIENCE PREFERENCES. CUSTOMERS TO COORDINATE TRENDING NEEDS. BEFORE WE GET STARTED I'M GOING TO WALK YOU THROUGH OUR USUAL HOUSEKEEPING REMINDERS. IF YOU HAVE -- IF YOU'D LIKE TO ASK QUESTIONS OF STEPHANIE OR TANYA OR IF YOU HAVE TECHNICAL ISSUES, FEEL FREE TO USE THE CHAT BOX WHICH FOR PEOPLE ON DESKTOP COMPUTERS OR LAPTOPS IS LOCATED IN IF THE BOTTOM RIGHT HAND CORNER OF YOUR SCREEN. AT THE END OF THE PRESENTATION I'LL READ THEM BACK TO TANYA AND STEPHANIE AND THEY'LL RESPOND. WE'RE ALSO RECORDING TODAY'S SESSION AND WILL E-MAIL A LINK TO THE RECORDING AND SLIDES TO EVERYONE WHO REGISTERED FOR THIS WEBINAR. WE'LL ALSO BE SENDING YOU A CERTIFICATE OF PARTICIPATION USING THE E MAIL YOU USED TO REGISTER FOR TODAY'S WEBINAR. IF ANYONE NEEDS ADDITIONAL CERTIFICATES BECAUSE MULTIPLE PEOPLE WATCHED WEBINAR WITH YOU, E-MAIL FDL OUTREACH AND INCLUDE THE TITLE OF TODAY'S WEBINAR ALONG WITH THE NAMES AND E-MAIL ADDRESSES OF THOSE NEEDING CERTIFICATES. DESKTOP COMPUTER OR LAPTOP USERS MAY ZOOM IN ON THE SLIDES BEING PRESENTED. CLICK ON THE FULL SCREEN BUTTON IN THE BOTTOM LEFT SIDE OF YOUR SCREEN TO EXIT THE FULL SCREEN MODE MOUSE OVER THE BAR AT THE TOP OF YOUR SCREEN SO IT EXPANDS, THEN CLICK ON THE RETURN BUTTON TO GET BACK AT THE VIEW. FINALLY AT THE END OF THE SESSION WE'LL BE SHARING A WEBINAR SATISFACTION SURVEY WITH YOU. WE'LL LET YOU KNOW WHEN THE SURVEY IS AVAILABLE AND THE URL WILL APPEAR IN THE CHAT BOX. WE'D VERY MUCH APPRECIATE YOUR FEEDBACK AFTER THE SESSION, INCLUDING COMMENTS ON THE PRESENTATION STYLE AND VALUE OF THE WEBINAR. WITH THAT I'LL HAND THE VIRTUAL MICROPHONE OVER TO I BELIEVE TANYA WILL BE KICKING IT OFF. SO WE'LL TAKE IT FROM HERE. THANK YOU.

---

THANK YOU, JOE. GOOD AFTERNOON, EVERYONE. THANK YOU FOR JOINING US TODAY. ESTABLISHED IN 1862, THE NATIONAL AGRICULTURAL LIBRARY IS BOTH A PUBLIC LIBRARY AND AN AGRICULTURAL RESEARCH LIBRARY. NAL IS ONE OF FIVE NATIONAL LIBRARIES. THE OTHER NATIONAL LIBRARIES ARE LIBRARY OF CONGRESS, NATIONAL LIBRARY OF MEDICINE, THE NATIONAL LIBRARY OF EDUCATION AND

THE NATIONAL LIBRARY OF TRANSPORTATION. NAL'S MISSION IS TO FACILITATE THE CREATION OF AGRICULTURAL KNOWLEDGE THROUGH THE ACQUISITION, DURATION AND DISSEMINATION OF INFORMATION NEEDED TO SOLVE AGRICULTURAL CHALLENGES. OUR EMPHASIS TODAY WILL BE ON THE ASPECT OF NAL THAT FOCUSES ON SERVING THE GENERAL PUBLIC THROUGH THE NAL INFORMATION CENTERS. NAL IS HOME TO EIGHT SPECIALIZED INFORMATION CENTERS AND ONE MULTI-INSTITUTIONAL INFORMATION PARTNERSHIP. ON SCREEN IS THE LOBBY AREA OF THE ABRAHAM LINCOLN BUILDING LOCATED IN MARYLAND AND IS THE HOME TO THE PHYSICAL AND PRINT COLLECTION OF NAL. SERVICES FROM OUR INFORMATION CENTERS INCLUDE CURATED TOPICAL CONTENT, COLLECTING, ORGANIZING AND PROVIDING ACCESS TO TOPICAL INFORMATION. WE ANSWER RESEARCH INQUIRIES BY SUBJECT MATTER EXPERTS. INQUIRIES ARE RECEIVED VIA TELEPHONE, E-MAIL, SUBMITTED THROUGH INFORMATION CENTERS WEBSITES OR QUESTIONS SUBMITTED THROUGH THE NAL WEBSITE. WE COMMUNICATE WITH OUR STAKEHOLDERS, SHARING IDEAS WITH OTHER GOVERNMENT ORGANIZATIONS, ACADEMIA, PRIVATE SECTOR, SEEKING TO PROVIDE THE INFORMATION NEEDED TO GET INFORMATION TO PEOPLE WHAT THEY NEED. WE PARTNER FOR SPECIAL PROJECTS AS WELL AS PROVIDE OTHER INFORMATION LITERACY TRAINING. ORGANIZING TRAINING TO MEET CUSTOMER NEEDS TO IMPROVE INFORMATION RETRIEVAL AND TO MEET WITH INFORMATION REQUIREMENTS AS WELL AS ASSISTING WITH LITERATURE REVIEWS, SEARCH STRATEGIES AND BIBLIOGRAPHIES. SOME OF THE SPECIALIZED DEGREES RELATED TO INFORMATION AND AGRICULTURE THAT WE HAVE IN OUR INFORMATION CENTERS INCLUDE REGISTERED DIETITIANS, NUTRITION AND FOOD SCIENTISTS, VETERINARIANS, PLANT SCIENTISTS, LIBRARIANS, INFORMATION TECHNOLOGISTS AND EDUCATORS. OUR FOOD NUTRITION INFORMATION CENTER WAS ESTABLISHED IN 1971 AND IN 1977 THE FOOD AND AGRICULTURE ACT OR THE FARM BILL ESTABLISHED THE FOOD AND NUTRITION INFORMATION CENTER AS A PERMANENT ENTITY WITHIN THE NATIONAL AGRICULTURAL LIBRARY. FNIC IS COMMISSIONED TO PROVIDE ACCURATE AND CREDIBLE RESOURCES FOR NUTRITION AND HEALTH PROFESSIONAL EDUCATORS, GOVERNMENT PERSONNEL AND CONSUMERS. POPULAR HIGHLIGHTS AVAILABLE ON THE FNIC WEBSITE INCLUDE DIETARY REFERENCE INTAKE OR DRI CALCULATOR AND THE 2020-2025 DIETARY GUIDELINES. A SET OF REFERENCE VALUES USED TO PLAN AND ASSESS NUTRIENT INTAKES OF HEALTHY PEOPLE. THEY'RE WIDELY USED IN DESIGNING AND EVALUATING RESEARCH STUDIES AND RESULTS. NUTRITION.GOV OFFERS CREDIBLE INFORMATION TO HELP CONSUMERS MAKE HEALTHFUL EATING CHOICES. ESTABLISHED IN 2004, NUTRITION.GOV SERVES AS A GATEWAY TO RELIABLE INFORMATION ON NUTRITION, HEALTHY EATING, PHYSICAL ACTIVITY AND FOOD SAFETY FOR CONSUMERS. THE WEBSITE IS UPDATED ON AN ON GOING BASIS BY A STAFF OF REGISTERED DIETITIANS AT THE FOOD AND NUTRITION INFORMATION CENTER. THE WEBSITE RECEIVES CONTENT GUIDANCE FROM A WORKING GROUP THAT CONSISTS OF SCIENTIFIC EXPERTS IN FOOD AND NUTRITION WITHIN USDA AND THE U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES. SOME OF THE SIGHT CONTENTS INCLUDE MYPLATE RESOURCES, CULTURE AND FOOD. PLEASE TAKE TIME TO EXPLORE THE FOOD AND CUSTOMS OF A VARIETY OF CULTURES AND FIND RECIPES FROM AROUND THE WORLD AND NUTRITION BY AGE. OUR FOOD SAFETY RESEARCH INFORMATION OFFICE OR FSRIO WAS OFFICIALLY LAUNCHED IN 2001. FSRIO IS MISSIONED TO SUPPORT THE NEEDS OF THE RESEARCH COMMUNITY. PREVENTING THE UNINTENDED DUPLICATION OF FOOD SAFETY RESEARCH AND ACCESS -- ASSESS FOOD SAFETY NEEDS AND PRIORITIES. THIS IS ACCOMPLISHED BY PROVIDING OUR TARGET AUDIENCE FOOD SAFETY RESEARCHERS AND FOOD SCIENCES WITH QUICK AUXESSES TO INFORMATION ABOUT FOOD SAFETY GRANTS, PROJECTS, PUBLICATIONS AND RESEARCH VIDEOS. OUR ANIMAL WELFARE INFORMATION CENTER WAS CREATED IN 1985 BY AMENDMENTS TO THE ANIMAL WELFARE ACT WHICH WAS ESTABLISHED AND ESTABLISHED IN 1986. AWIC HELPS THE REGULATED COMMUNITY WITH TRAINING AND TO PROMOTE THE HUMANE CARE AND USE OF ANIMALS BY PROVIDING INFORMATION ON ALTERNATIVES FOR IMPROVED ANIMAL CARE AND USE IN RESEARCH, TEACHING AND TESTING. AWIC

HIGHLIGHTS INCLUDE WORKSHOPS OR ALTERNATIVES AND LITERATURE SEARCHING ASSISTANCE. AND NOW I'LL TURN YOU OVER TO MY COLLEAGUE STEPHANIE RITCHE.

---

GREAT. THANK YOU, TANYA. I'LL CONTINUE THE PRESENTATION WITH A FEW OF THE OTHER INFORMATION CENTERS. INFORMATION CENTER IS THE ALTERNATIVE FARMING SYSTEMS INFORMATION CENTER. IT WAS FOUNDED IN 1985 AND WAS ONE OF THE FIRST PROGRAMS THAT USDA TO FOCUS ON SUSTAINABLE AND ORGANIC. TO THE FOUNDING OF -- OH, TANYA, CAN YOU MUTE A LITTLE BIT? I THINK WE'RE HEARING YOUR PAPER THERE. THANK YOU. THIS WAS PRIOR TO COMMON USDA PROGRAMS YOU MAY KNOW ABOUT IN ORGANIC AND SUSTAINABLE AGRICULTURE LIKE THE NATIONAL ORGANIC PROGRAM THAT REGULATES ORGANIC FOODS. SO THE MISSION OF THIS GROUP IS TO HELP PEOPLE LOCATE AND ACCESS INFORMATION IN SUSTAINABLE AGRICULTURE. THERE'S ALSO DIFFERENT COLLECTIONS OF MATERIALS IN THE LIBRARY THAT THIS GROUP IS INVOLVED IN HELPING THE LIBRARY. INCLUDING A NEWS LETTER COLLECTION FROM DIFFERENT SUSTAINABLE AGRICULTURAL ORGANIZATIONS. THE AUDIENCE IS FOR THE MOST PART DIFFERENT RESEARCHERS, FARMERS, STUDENTS AND CONSUMERS. SO REALLY ANYONE INTERESTED IN DIFFERENT SUSTAINABLE AGRICULTURAL TOPICS. THE WEBSITE AND OTHER CONTENT HIGHLIGHTS INCLUDE CROP AND LIVESTOCK FARMING AND MARKETING INFORMATION. THERE'S A SMALL FARM FUNDING AND BUSINESS RESOURCES GUIDE. A TON OF CONTENT AROUND LOCAL AND REGIONAL FOOD SYSTEMS. THIS GROUP ALSO PRODUCES THE SUSTAINABLE AGRICULTURE EDUCATION AND TRAINING DIRECTORY THAT HAS INFORMATION ABOUT EDUCATION PROGRAMS AND SOME ORGANIZATIONS, BUT BASICALLY ANYTHING THAT'S A MORE FORMALIZED EDUCATION PROGRAM IN SUSTAINABLE AND ORGANIC AGRICULTURAL PRODUCTION. NATIONAL INVASIVE SPECIES INFORMATION CENTER. THIS IS A PARTNERSHIP WITH THE NATIONAL INVASIVE SPECIES COUNCIL. THIS WAS FOUNDED IN 2005 AND THIS IS A PUBLIC GATEWAY TO INFORMATION ABOUT INVASIVE SPECIES, INVASIVE SPECIES ORGANIZATIONS AND OTHER SERVICES. ONE OF THE MAIN CONTENT HIGHLIGHTS ON THIS SITE ARE INVASIVE SPECIES PROFILES. PROFILES ARE SPLIT INTO DIFFERENT CATEGORIES SO YOU CAN LOOK FOR PLANT TYPE OF INVASIVE SPECIES. YOU CAN LOOK FOR ANIMAL INVASIVE SPECIES. ALSO ANY KINDS OF FUNGI AND OTHER THINGS THAT DON'T FIT IN THE PLANT AND ANIMAL KINGDOMS. THOSE ARE, THERE'S ALSO SOME SUB CATEGORIES BASED ON THE ENVIRONMENT SO THERE'S LIKE AQUATIC INVASIVE SPECIES ARE SEPARATED OUT FROM LAND-BASED AQUATIC SPECIES. THERE'S ALSO INFORMATION AND NEWS ABOUT LIKE CURRENT TOPICS RELATED TO INVASIVE SPECIES ON THE SITE. IN ADDITION THERE'S INFORMATION ABOUT GOVERNMENT POLICY AND REGULATORY RESPONSES TO DIFFERENT INVASIVE SPECIES THAT HAVE BEEN FOUND. SO THIS IS REALLY A GREAT SPOT FOR MEMBERS OF THE PUBLIC, STUDENTS WHO ARE LEARNING ABOUT INVASIVE SPECIES TO COME AND FIND, YOU KNOW, AUTHORITATIVE AND REVIEWED INFORMATION ON INVASIVE SPECIES. AND THE FEDERAL FOCUS AND PROGRAMS AROUND INVASIVE SPECIES. SO THE WATER AND AGRICULTURE INFORMATION CENTER. THIS GROUP WAS ESTABLISHED IN 1990. REALLY FOCUSES ON WATER QUALITY CONCERNS AT USDA BUT ALSO IN IT GENERAL NATURAL RESOURCES. WORK THAT'S HAPPENING AT THE U.S. DEPARTMENT OF AGRICULTURE. THE MISSION IS TO ADVANCE ACCESS TO GLOBAL INFORMATION FOR AGRICULTURE AND WATER USE. AND THIS INCLUDES THINGS LIKE SCIENTIFIC FINDINGS. METHODS FOR RESEARCHING WATER AND PUBLIC POLICY AROUND NATURAL RESOURCES AND CONSERVATION. IN ADDITION TO RESEARCHERS THIS GROUP ALSO WORKS WITH GROWERS AND OTHER TYPES OF TECHNICAL OFFICIALS INVOLVED WITH WATER. THAT COULD BE LOCAL GOVERNMENT WATER MANAGERS. THAT COULD BE FOLKS THAT ARE INVOLVED WITH THE AGRICULTURAL INDUSTRY AS PROFESSIONALS LIKE IRRIGATION PROFESSIONALS. SOME OF THE CONTENT HIGHLIGHTS INCLUDE DYNAMIC BIBLIOGRAPHIES. THOSE ARE LINKS YOU CAN CLICK ON THAT GO TO DIFFERENT DATABASES AND THEN THESE PULL IN THE RESEARCH RESULTS FROM THE DATABASES. THE SEARCH STRATEGIES USED TO COMPILE THESE ARE VERY COMPLICATED SO IT'S NOT THE KIND OF THING WHERE THIS IS JUST A GOOGLE SEARCH WITH A COUPLE

WORDS. THESE ARE PRETTY ROBUST SEARCH STRATEGIES ACROSS MANY DIFFERENT TOPICS IN THE WATER AND AGRICULTURE AREA. SO THIS SITE ALSO INCLUDES SOME TOOLS AND DATABASES FOR ASSESSING WATER AVAILABILITY AND QUALITY. ANY OF YOU WORKING IN THIS KNOW THAT THERE'S A TON OF MODELS, DATABASES, GIS AND OTHER TYPES OF CONTENT THAT ARE BROUGHT TOGETHER TO BUILD THESE SPECIALIZED TOOLS FOR ASSESSING INFORMATION AND DATA IN THIS AREA AND SO WE'VE COMPILED A LIST OF WHAT SOME OF THESE TOOLS ARE AND HOW YOU CAN ACCESS THEM ON THIS WEBSITE. THERE'S SOME INFORMATION AT THE REGIONAL LEVEL ABOUT ECOSYSTEMS VERSUS ACROSS THE NATURAL RESOURCES SECTOR. THERE'S ALSO SOME PUBLICATIONS AROUND CONSERVATION PRACTICES. SO THIS INFORMATION CENTER PARTNERS WITH USDA AND SOME OTHER STAKE HOLDERS IN A PROJECT CALLED THE CONSERVATION AFFECTS ASSESSMENT PROGRAM. THEY DEVELOPED A SERIES OF BIBLIOGRAPHIES AND OTHER PUBLICATIONS THAT WERE LOOKING AT THE IMPACTS OF DIFFERENT CONSERVATION PRACTICES. SO YOU CAN ACCESS THOSE ON THIS WEBSITE AS WELL. THE RURAL INFORMATION CENTER. THIS INFORMATION CENTER WAS FOUNDED IN 1987 AS A RESPONSE TO CONGRESSIONAL REQUESTS TO HAVE A NATIONWIDE INFORMATION PROVIDER TO RURAL COMMUNITIES. SO AS SUCH THE GROUP HAS SLIGHTLY DIFFERENT STAKE HOLDER GROUP OR CONSTITUENT GROUP THAT USES IT AND ACTUALLY SEVERAL STAFF OR MEMBERS OF CONGRESS CONTACT THE RIC FOR INFORMATION. ALSO LOCAL GOVERNMENTS, COMMUNITY ORGANIZATIONS, LIBRARIES AND BUSINESSES SO A LOT OF PEOPLE DOING COMMUNITY DEVELOPMENT AND COMMUNITY PLANNING WORK. SOMETIMES NONPROFITS TRYING TO DO SPECIAL PROJECTS IN THEIR AREA ARE CONNECTING TO RIC TO FIND OUT INFORMATION ABOUT GOVERNMENT PROGRAMS THAT MIGHT BE AVAILABLE TO FUND THINGS LIKE A NEW FIRE ENGINE FOR A SMALL RURAL COMMUNITY OR A GRANT FOR HOSPITAL TO IMPLEMENT VIRTUAL MEDICINE PROGRAMS. THERE'S ALSO A NEW FOCUS ON ENVIRONMENTAL JUSTICE SO WE'VE BEEN BUILDING OUT THAT PORTION OF THE RURAL INFORMATION CENTER WEBSITE TO REFLECT USDA RESOURCES AND ENVIRONMENTAL JUSTICE AND ALSO AS YOU CAN IMAGINE WE'RE ALSO WORKING ON BUILDING OUT A COVID-19 SUPPORT PAGE SO FOR COMMUNITIES THAT HAVE BEEN IMPACTED NEGATIVELY BY COVID-19 IN TERMS OF ECONOMIC OR HEALTH SERVICES OR OTHER KINDS OF THINGS THERE'S A RANGE OF GOVERNMENT PROGRAMS AVAILABLE. WE ARE BUILDING OUT MORE AND MORE INFORMATION TO HELP COMMUNITIES IMPACTED. SO THE AGRICULTURAL LAW INFORMATION PARTNERSHIP. SO THIS PROJECT, THE INFORMATION CENTERS TEND TO WORK WITH A LOT OF DIFFERENT STAKE HOLDER GROUPS AND PROVIDE INFORMATION SO THEY ALSO DO HAVE PARTNERSHIPS. THIS GROUP THE AGRICULTURAL LAW INFORMATION PARTNERSHIP HAS THREE DIFFERENT ORGANIZATIONS THAT ARE IN CHARGE OF NOT JUST KIND OF WORKING TOGETHER BUT ALSO ADMINISTERING AND ARE FUNDED TOGETHER. THOSE GROUPS ARE AG LAW GROUP INSIDE NAL AND THE AGRICULTURAL LAW CENTER WHICH IS AT THE UNIVERSITY OF ARKANSAS. AND THE CENTER FOR AGRICULTURE AND FOOD SYSTEMS WHICH IS AT THE UNIVERSITY OF VIRGINIA ELEMENTARY SCHOOL. SO ALL THREE OF THESE ENTITIES WORK TOGETHER TO PROVIDE INFORMATION RELATED TO AGRICULTURAL LAW AND THIS SITE IN PARTICULAR IS KIND OF CLEARINGHOUSE IN THE ONE MAKING MORE PUBLICLY AVAILABLE INFORMATION AVAILABLE. THE NATIONAL AG LAW CENTER WEBSITE TENDS TO FOCUS A LITTLE MORE ON INFORMATION FOR THOSE PRACTICING LAW AND PEOPLE LOOKING AT POLICY DOCUMENTS. THE AG LAW PARTNERSHIP SITE IS A LITTLE MORE OPEN TO CONSUMERS AND A GENERAL AUDIENCE. AND I WANTED TO SAY BEFORE I LEFT THAT PAGE ONE REALLY COOL NEW PROJECT WE HAVE IN AG LAW WHICH I'LL TALK ABOUT SOON IS A TIMELINE OF THE HOUSE AG COMMITTEE. SO THEY'VE HAD OTHER PARTNERSHIPS COMPILING ON THAT INFORMATION. WE'LL FOCUS ON THAT IN A MINUTE. ALL RIGHT. SO IN ADDITION TO THE WEBSITES OF THE INFORMATION CENTERS AND THE WORK THAT THE INDIVIDUALS THERE ANOTHER THING THAT'S OPEN TO THE PUBLIC THAT WE HAVE AT NAL THAT THE INFORMATION CENTERS ARE INVOLVED WITH PRODUCING CONTENT TO US IS OUR DIGITAL COLLECTIONS AND EXHIBITS. SO THIS IS A PICTURE OF ONE OF OUR PHYSICAL EXHIBITS THAT WE HAD AT THE LIBRARY IN THE PAST. OKAY SO A COLLECTION THAT

IS RELATED TO THE FNIC TEAM IS THE HISTORICAL DIETARY GUIDANCE. IT'S OVER 100 YEARS OF THIS TYPES OF ADVICE AND THERE'S OVER 1800 ITEMS RELATED TO THIS COLLECTION. THERE'S STUFF FOR PEOPLE AT EVERY DIFFERENT STAGE OF LIFE. IT CAN BE FUN TO GO BACK AND LOOK AT THE CHANGE IN DIETARY GUIDANCE SAY FOR CHILDREN OF DIFFERENT AGE GROUPS OVER TIME. SO ALL THESE MATERIALS I'VE PROVIDED A LINK HERE TO WHERE THE DIGITAL COLLECTIONS ARE AVAILABLE AND ON THAT MAIN PAGE FOR THE COLLECTIONS WEBSITE IS A LINK INTO THE HISTORIC DIETARY GUIDANCE COLLECTION. THE ANIMAL WELFARE ACT HISTORY DIGITAL COLLECTION. THIS COLLECTION IS ALSO IN THE DIGITAL COLLECTION BUT THERE'S A LITTLE BIT MORE WE HAVE A SEPARATE WEBSITE. YOU CAN GET MORE CONTENT FROM THIS SPECIALIZE THE WEBSITE. AWA HISTORY. SO THE COLLECTION IS AN ONLINE LIBRARY THAT HAS FULL TEXT OF LEGISLATIVE AND REGULATORY DOCUMENTS RELATED TO THE ANIMAL WELFARE ACT. THESE ARE LEGISLATIVE DOCUMENTS LIKE LAWS AND CONGRESSIONAL RECORDS MATERIALS. THEIR REGULATORY DOCUMENTS SUCH AS FEDERAL REGISTER DOCUMENTS AND ALSO DOCUMENTS PUBLISHED BY THE USDA RELATED TO ANIMAL WELFARE GUIDELINES. THEN ANOTHER REALLY INTERESTING AND UNIQUE FEATURE OF THIS DIGITAL COLLECTION IS THERE'S AN INTERACTIVE TIMELINE OF THE DIFFERENT IMPORTANT DOCUMENTS RELATED TO THE HISTORY OF THE ANIMAL WELFARE ACT AND SO THIS IS REALLY INTERESTING FOR STUDENTS WHO ARE PASSIONATE ABOUT ANIMALS AND THEY WANT TO LEARN MORE ABOUT THE TIMELINE OF POLICY RELATED TO ANIMAL WELFARE. THIS COULD BE A REALLY GREAT PLACE FOR THEM TO FIND ALL THE DOCUMENTS RELATED TO THAT. ORGANIC ROOTS IS A COLLECTION FROM THE ALTERNATIVE FARMING SYSTEMS INFORMATION CENTER. AND THIS IS AN ELECTRONIC COLLECTION OF DOCUMENTS MOSTLY PUBLISHED BEFORE 1942 WHEN SYNTHETIC CHEMICALS BECAME MORE WIDELY USED BECAUSE THESE WERE BEING MANUFACTURED DURING WORLD WAR II AND THEN FOLLOWING THE END OF THE WAR MADE THEIR WAY INTO AGRICULTURAL USE. MANY SMALL SCALE SUSTAINABLE AND ORGANIC FARMERS ARE ABLE TO FIND INFORMATION THAT'S STILL RELEVANT TO THEIR PRACTICES TODAY IN THESE DOCUMENTS. THERE CAN BE THINGS ABOUT BIOCONTROL. THINGS ABOUT DIFFERENT SPECIES THAT AREN'T WIDELY IN CULTIVATION TODAY BUT THERE MIGHT HAVE BEEN A USDA PUBLICATION TALKING ABOUT HOW TO GROW CERTAIN SPECIALTY CROPS. SO THERE'S JUST A RANGE OF CONTENT. YOU CAN ALSO TELL THERE'S SOME REALLY COOL, FOR ALL OF THESE COLLECTIONS AND IN OUR DIGITAL COLLECTIONS IN GENERAL THERE'S SOME REALLY GREAT ARTWORK THAT ACCOMPANIED A LOT OF THESE HISTORIC DOCUMENTS. SOME PEOPLE LIKE TO COME AND USE THE COLLECTIONS JUST TO INSPIRE OR FIND IMAGES THEY CAN USE IN THEIR PRESENTATIONS. OKAY. WE ALSO HAVE SEVERAL ONLINE EXHIBITS. THIS IS JUST A SELECTION OF THE VARIOUS ONLINE EXHIBITS WE HAVE. BUT WE HAVE ONE ABOUT GEORGE WASHINGTON CARVER THAT INCLUDES BIOGRAPHICAL INFORMATION BUT ALSO LINKS TO HIS PUBLICATIONS AND PATENTS AND THINGS LIKE THAT. LIKE I WAS SAYING BEFORE WE HAVE THE HOUSE AGRICULTURAL COMMITTEE TIMELINE. THE HOUSE AGRICULTURAL COMMITTEE IS CELEBRATING THEIR 200th ANNIVERSARY. WE'VE COLLECTED MATERIALS FROM OUR SPECIAL COLLECTIONS AT THE NATIONAL AGRICULTURAL LIBRARY AS WELL AS SOME AFFILIATED COLLECTIONS LIKE MATERIALS FROM THE SMITHSONIAN, I CAN'T REMEMBER ALL THE PLACES BUT THEY DID A WONDERFUL JOB THE TEAM WORKING ON THIS OF COLLECTING IMAGES AND OTHER BACKGROUND INFORMATION RELATED TO THE HOUSE AGRICULTURAL COMMITTEE AND PUT THIS EXHIBIT TOGETHER. WE HAVE A FEW COLLECTIONS THAT ARE REALLY MORE GEARED TOWARDS GARDENERS AND COOKS AND SO ONE COLLECTION WE HAVE THAT'S REALLY POPULAR IS CAN, HOW DID WE CAN? ALL ABOUT THE HISTORY OF CANNING AND THERE'S A LOT OF GREAT IMAGES LIKE THIS POSTER THAT'S REPRESENTING THE COLLECTION HERE SHOWING CANNING. SO IF YOU'RE INTO THAT OR IF YOU HAVE AN AUDIENCE THAT MIGHT BE INTO THAT WE HAVE THAT COLLECTION. THERE'S A SMALL SCALE FARMING AND GARDENING COLLECTION OF DOCUMENTS. THERE'S A SPECIAL COLLECTION, SPECIAL EXHIBIT WE HAVE ABOUT ROBERT FROST AND HIS CHICKEN FARM. SEVERAL PEOPLE KNOW HIM AS A POET BUT NOT THAT HE WAS A POULTRY PRODUCER AS WELL. SO YOU CAN COME LEARN MORE ABOUT ROBERT FROST AS A POULTRY

PRODUCER IN THAT EXHIBIT. I'M GOING TO TURN THIS PART OF THE PRESENTATION BACK OVER TO TANYA.

---

THANK YOU. CONNECTING WITH US. A FEW WAYS TO SHOW YOU HOW. WE HAVE SEVERAL NEWSLETTERS THAT ARE SENT OUT PERIODICALLY. ONE ON OUR COLLECTIONS. ANOTHER ON FOOD AND NUTRITION UPDATES. FOOD SAFETY AND FOOD SAFETY NEWS. OUR AG DATA COMMONS ANNOUNCEMENTS. AG DATA COMMONS IS OUR REPOSITORY FOR DATA. IT IS AN OPEN REPOSITORY. WE HAVE OUR NUTRITION.GOV TWITTER DIGEST. THE ANIMAL WELFARE INFORMATION NEWSLETTER. ALTERNATIVE FARMING SYSTEMS. RURAL AGRICULTURE INFORMATION CENTER AND WATER AND AGRICULTURE INFORMATION. OUR NEWSLETTERS YOU CAN SIGN UP FOR THEM USING THE REGISTRATION BOX IN THE LOWER RIGHT HAND CORNER OF THE NAL WEBSITE RESOURCES. AND YOU CAN CHOOSE FROM A LIST OF TITLES. ALL YOU NEED IS YOUR E-MAIL ADDRESS. OTHER MEANS TO CONNECT WITH US ON SOCIAL MEDIA. FACEBOOK, TWITTER, YOUTUBE, FLICKR, THE NAL RSS FEEDS AND NUTRITION.GOV. AND WITH NUTRITION.GOV YOU CAN ENJOY DAILY UPDATES FROM ACROSS HUMAN NUTRITION SPECTRUM PLANNING AND PLANNING HEALTHY DIETS BASED ON THE FAMILY BUDGET AND BASED ON HOW MUCH WATER YOU SHOULD DRINK DAILY. A VARIETY AND AN INTERESTING GROUP OF MESSAGES ON A WEEKLY BASIS. YOU CAN CONTACT US WITH YOUR QUESTIONS. WE RECENTLY LAUNCHED OUR CHAT SERVICE FOR INSTANT RESPONSE. YOU CAN CHAT US OR E-MAIL US AT THE ADDRESS SHOWN ON THE SCREEN. AND OUR E-MAIL QUESTIONS WILL BE RESPONDED TO WITHIN FIVE BUSINESS DAYS OF RECEIPT. AND YOU CAN STILL CONTACT US BY PHONE. EVEN THOUGH RIGHT NOW WE'RE WORKING TELEWORK, WE CAN STILL TAKE YOUR PHONE CALLS. BUT OUR NEW CHAT IS PROBABLY THE MOST EFFECTIVE WAY TO GET AN IMMEDIATE RESPONSE. THANK YOU.

---

SO THAT CONCLUDES OUR PRESENTATION AND WE HAVE PLENTY OF TIME FOR QUESTIONS.

---

THANK YOU, STEPHANIE AND TANYA. FANTASTIC PRESENTATION. ANY QUESTIONS FOR TANYA AND STEPHANIE? I DIDN'T REALIZE. OH, HERE WE GO. JENNIFER SAYS WHAT WOULD BE THE BEST WAY TO GET THE LINKS MENTIONED IN THIS WEBINAR? AND THEN ASHLEY SAID WE'LL HAVE THE SLIDE DECK IN OUR ARCHIVE. SO YOU'LL BE ABLE TO SEE IT THERE. ANY OTHER QUESTIONS? I WAS VERY IMPRESSED BY ALL THOSE RESOURCES. I REALIZE THAT DIETITIAN -- LIKE A LOT OF PEOPLE I'VE GAINED A BUNCH OF POUNDS OVER COVID SO I NEED TO LOSE THEM. I'LL HAVE TO GO TO THAT WEBSITE AND GET SOME MORE.

---

YES, IT'S PRETTY FUN TO FOLLOW THE NUTRITION.GOV TEAM ON TWITTER BECAUSE THEY DO HAVE REALLY -- I'M NOT A DIETITIAN SO I DON'T -- I'M ALWAYS AMAZED WITH THE DIFFERENT IDEAS THEY HAVE.

---

I'LL HAVE TO DEFINITELY CHECK THAT OUT. YOUR MAIN LIBRARY. YOU SAID TELEWORKING. THE LIBRARY I IMAGINE IS CLOSED RIGHT? THE PHYSICAL BUILDING?

---

YES, WE'RE CLOSED FOR PUBLIC ACCESS. WE DO HAVE, YOU KNOW, LIKE MANY OF THE LIBRARIES OUT IN THE WORLD WE HAVE STAFF THAT ARE DOING THINGS THAT ARE DIFFICULT TO DO FROM HOME. SO WE HAVE FOR INSTANCE OUR COLLECTION IS STILL OPEN FOR INTERLIBRARY LOAN BORROWING SO WE HAVE A STAFF THERE THAT ARE SCANNING THE PHYSICAL MATERIALS AND GETTING THOSE SENT OUT FOR INTERLIBRARY LOAN REQUESTS.

---

OKAY. HERE'S A QUESTION. OH, MY FRIEND FROM OKLAHOMA. CAN YOU TALK ABOUT THE TRAINING SESSIONS OR RESOURCES THAT YOU OFFER? CLASSES, WORKSHOPS, ET CETERA.

---

WE HAVE A FEW DIFFERENT THINGS. ONE WE MENTIONED BUT DIDN'T ELABORATE ON AT THE TIME BUT I CAN TALK ABOUT MORE NOW IS THE ANIMAL WELFARE INFORMATION CENTER. SO FOR MANY YEARS THEY'VE BEEN OFFERING THIS TRAINING. IT'S MAINLY FOR RESEARCHERS AND STUDENTS AT UNIVERSITIES BUT OTHER, YOU KNOW, FOLKS WHO ARE INTERESTED OFTEN ATTEND TOO. IT COVERS THE PROCESS THEY NEED TO FOLLOW TO COMPLY WITH THE ANIMAL WELFARE ACT AND THEIR INSTITUTIONAL COMMITTEE FOR ANIMAL CARE -- I'M GOING TO FORGET WHAT THAT STANDS FOR. SEVERAL OF YOU MIGHT HAVE ONE AND ANY RESEARCH THAT INVOLVES ANIMALS NEEDS TO GO THROUGH A REVIEW PROCESS THERE. AND PART OF THAT REVIEW PROCESS IS DOING A LITERATURE REVIEW INTO ALTERNATIVES THAT MIGHT BE AVAILABLE FOR THE RESEARCH METHODOLOGY THAT YOU'VE CHOSEN. AND SO THE FOLKS RUN THESE WORKSHOPS THAT WALK THROUGH DIFFERENT PARTS OF THE PROCESS. IN THE PAST THEY USED TO BE PEOPLE WOULD COME TO NAL AND IT WOULD BE A THREE DAY LONG WORKSHOP. THEY WOULD PHYSICALLY BE AT NAL. NOW THEY'VE BEEN OFFERING THESE VIRTUALLY. THEY WERE STARTING TO DO THAT BEFORE THE QUARANTINE SITUATION WE FIND OURSELVES IN BUT NOW OF COURSE, YOU KNOW, THAT PRETTY ABRUPTLY SHIFTED ALL THEIR TRAINING FOCUSES VIRTUALLY. AND THEY'VE DONE A LOT OF OUTREACH TO THE DIFFERENT LIBRARIANS AT UNIVERSITIES AND TRYING TO OFFER THIS TO GRAD STUDENTS AND ANIMAL SCIENCES AND PSYCHOLOGY AND OTHER DISCIPLINES THAT MIGHT BE A NEED FOR GOING THROUGH THESE ANIMAL WELFARE REVIEW PROCESSES. SO THE TRAINING GOES VERY IN DEPTH INTO DEVELOPING SEARCH STRATEGIES, DIFFERENT -- SO IT'S SINCE IT'S FOCUSED IN ON ANIMAL WELFARE IT DOES TALK ABOUT GENERAL GUIDELINES FOR SETTING UP SEARCH STRATEGIES BUT THEN TALKS ABOUT VERY SPECIFIC TOOLS THAT HAVE INFORMATION RELATED TO ANIMAL RESEARCH. SO IT'S VERY SUBJECT SPECIFIC.

---

THANK YOU. I MIGHT JUST MENTION THAT WE HAVE A WEBINAR WITH THAT GROUP ON JUNE 23rd. FROM ANOTHER WEBINAR THAT WE DID WITH A LONG TIME PRESENTER OF WEBINARS FOR US DID A WEBINAR OF OUR PRESIDENTIAL PETS AND IT WAS SO POPULAR AND PEOPLE WERE GETTING INTO ANIMAL WELFARE ISSUES SO I CONTACTED THEM AND THEY WERE GRACIOUS ENOUGH TO OFFER TO PRESENT AND WE'RE DOING THAT ON JUNE 23rd. WATCH OUT FOR THAT.

---

YES.

---

I'M SORRY, GO AHEAD.

---

I WAS GOING TO SAY AND THEN A LOT OF THE OTHER INFORMATION CENTERS ARE DOING OTHER TRAINING WORK. I KNOW THE ALTERNATIVE FARMING SYSTEMS GROUP HAS BEEN WORKING THROUGH THE AMERICAN HORTICULTURE SOCIETY AND DOING SOME TRAINING WITH THAT GROUP. IF YOU'RE INTERESTED IN ANY OF THESE TOPICS I WOULD JUST RECOMMEND REACHING OUT TO THE INFORMATION CENTERS AND THEY EACH HAVE CONTACT PAGES BUT YOU CAN ALSO JUST USE THE MAIN NAL FORM WHICH IS ON THE LAST SLIDE. WE WILL MAKE SURE IT GETS CONNECTED TO THE CORRECT SUBJECT EXPERTS IF YOU'RE INTERESTED IN ANY TRAINING THAT THESE GROUPS HAVE AVAILABLE.

---

SOUNDS GOOD. NINA HAD A QUESTION. IS THE GOAL TO EVENTUALLY DIGITIZE ALL OF YOUR HISTORIC DOCUMENTS?

---

UM, SO I MEAN THE SHORT ANSWER IS YES. IT'S QUITE AN UNDERTAKING. WE ARE ACTUALLY A COOPERATOR WITH GOOGLE. THEY ARE GOING THROUGH OUR COLLECTION AND DIGITIZING MATERIALS. SO MOST OF WHAT THEY'RE DIGITIZING RIGHT NOW IS ALL GOVERNMENT DOCUMENTS. AND I BELIEVE EVERYTHING IS BEING MADE AVAILABLE THROUGH INTERNET ARCHIVE AND THEN WE ARE PULLING IN SOME OF THE MATERIALS FROM INTERNET ARCHIVE BACK INTO OUR DIGITAL COLLECTIONS AND THEN ALSO, I'M NOT IN THIS GROUP IN THE SYSTEMS LIBRARY IN TYPE WORK SO I'M GOING TO TRY TO ANSWER THIS CORRECTLY, BUT IF YOU WANT MORE INFORMATION ABOUT THIS YOU CAN REACH OUT . SO WE HAVE DIGITAL COPIES OF OUR HOLDINGS. WE'RE NOT NECESSARILY MAKING THEM AVAILABLE THROUGH THE DIGITAL COLLECTIONS PLATFORM. WHICH IS A LITTLE BIT MORE OF A CURATED WAY OF PRESENTING THE DOCUMENTS AS COLLECTIONS.

---

DAVID MAKES THE COMMENT -- INSTITUTIONAL ANIMAL CARE AND USE COMMITTEE.

---

THANK YOU. I SAW DAVID ONE OF OUR USDA ANIMAL PLANT HEALTH INSPECTION SERVICE LIBRARIANS ON HERE. I'M GLAD HE CORRECTED ME.

---

ARE THERE PUBLICATIONS OF THE WATER COLOR COLLECTION?

---

IF YOU VISIT THE NAL WEBSITE AND WE HAVE A SPECIAL COLLECTIONS LINK. THERE'S A LINK TO COLLECTIONS AND SPECIAL COLLECTIONS IS ONE OF THE OPTIONS. SO YOU CAN ACCESS THE WATER COLLECTION THERE. I BELIEVE THERE'S A LINK TO THE COLLECTION AT THE NAL DC HOME PAGE. I BELIEVE THERE'S A LINK INTO THE POMOLOGY WATER COLOR COLLECTION. THESE ARE HAND PAINTED WATER COLORS DONE BY ARTISTS EMPLOYED BY THE DEPARTMENT OF AGRICULTURE AS NEW CULTIVARS WERE RELEASED. THIS IS BEFORE PHOTOGRAPHY WAS WIDELY AVAILABLE TO COMMUNICATE TO FARMERS AND HORTICULTURALISTS AND OTHER RESEARCHERS ABOUT WHAT THE VARIETY IT LOOKS LIKE. MOST OF THESE WERE HOME PROOF. APPLES. THERE'S SO MANY APPLES. WE HAD RESEARCH SYMPOSIUMS FOR PEOPLE INTERESTED IN THE HISTORY OF APPLES SCENE THEY USE THIS COLLECTION TO FIND LIKE THE FIRST RECORDED IMAGES OF SOME OF THESE. THIS ONE IS LIKE A CITRUS FRUIT. BUT IT'S MOSTLY THE PEARS AND APPLES. AND PLUMS AND THINGS LIKE THAT.

---

I PUT THE LINK IN THE CHAT.

---

YEAH, MY COLLEAGUE MEGAN ASKED THE QUESTION DOES NAL RETAIN RIGHTS FOR THE SCANNED MATERIALS?

---

FROM -- GO YOU MEAN THE ONES THAT GOOGLE'S SCANNING? SO THE MATERIALS THAT GOOGLE IS SCANNING ARE MOSTLY GOVERNMENT DOCUMENTS, I BELIEVE. SO THERE'S NOT A COPYRIGHT FOR THOSE MATERIALS. AND I'M NOT SURE OF THE DETAILS OF OUR AGREEMENT. BUT I DO KNOW THAT WE OFTEN PULL THE MATERIALS BACK INTO OUR TECHNICAL INFRASTRUCTURE. I'M ASSUMING THAT THEY HAVEN'T BECOME THE FULL OWNER OF THE DIGITAL COPIES THAT WE'RE SHARING OWNERSHIP OF THE DIGITAL COPIES SOMEHOW. BUT I CAN GET YOU MORE DETAILS ABOUT THAT IF YOU DO HAVE QUESTIONS.

---

YEAH. MEGAN CLARIFIED YES SHE WAS ASKING ABOUT GOOGLE AND INTERNET ARCHIVES MATERIAL. ANY OTHER QUESTIONS FOR STEPHANIE AND TANYA? I JUST WANT TO SAY RELATING TO THE LEGAL INFORMATION SECTION YOU MENTIONED WE DID A WEBINAR WITH THAT GROUP ON SEPTEMBER 4th 2018 AND THAT'S IN OUR ARCHIVE. IT WAS CALLED LET'S TALK LIBRARIANS AND AGRICULTURAL LAW. KRISTEN NELSON AND LORI. YOU MAY KNOW THOSE PEOPLE IF THEY'RE STILL WORKING THERE.



---

KRISTEN IS A WONDERFUL WEALTH OF INFORMATION IN THE AGRICULTURAL LEGAL AREA. WE KNOW THAT OBVIOUSLY WE'RE NOT PROVIDING LAW ADVICE AS LEGAL PROFESSIONALS. TO HELP FOLKS WITH THAT TYPE OF INFORMATION AND SHE'S JUST A GREAT RESOURCE AND CAN GET YOU CONNECTED IF IT FOLKS ARE LOOKING FOR THAT TYPE OF INFORMATION.

---

GREAT.

---

I KNOW GOVERNMENT DOCUMENTS LIBRARIANS HERE I KNOW YOU ALL ARE DOING VERY SIMILAR TYPE WORK IN THAT PEOPLE ARE OFTEN ASKING FOR LAW INFORMATION FROM YOU SO YOU ALL UNDERSTAND THAT.

---

ANY MORE QUESTIONS FOR STEPHANIE AND TANYA? ASHLEY JUST PUT THE WEBINAR SATISFACTION SURVEY IN THE CHAT SO PLEASE FILL THAT OUT IF YOU WOULD AND SHE PROVIDED LINKS TO OUR WEBINAR ARCHIVE WHERE THE EARLIER NAL WEBINARS, SHOULD BE ABLE TO FIND THOSE AND MANY OTHERS.

---

I JUST WANTED TO DO A QUICK COMMERCIAL FOR OUR NEXT WEBINAR WHICH IS IN ABOUT THREE WEEKS. WE'RE GOING TO PRESENT ON THE LITTLE BIT MORE FOCUSED ON THE RESEARCHER TOOLS THAT WE HAVE AVAILABLE THROUGH NAL. SO WE MENTIONED A COUPLE THINGS LIKE AG DATA COMMONS BUT WE HAVE A TON OF RESEARCHER SPECIFIC INFORMATION AND TOOLS AT NAL. SO WE'LL BE TALKING ABOUT WHERE THOSE ALL FIT INTO THE RESEARCHER LIFE CYCLE AND HOW YOU CAN HELP PEOPLE USE THOSE.

---

GREAT. ANY MORE QUESTIONS FOR STEPHANIE AND TANYA. WE HAVE TIME. WE'RE RUNNING WELL ON TIME. THE CHAT SERVICE, IS THAT NORMAL BUSINESS HOURS KIND OF CHAT MONDAY THROUGH FRIDAY 9:00 TO 5:00 OR SO?

---

IT IS. IT'S OUR HOURS ARE 8:30 TO 4:30 MONDAY THROUGH FRIDAY. SO RIGHT NOW JUST BUSINESS HOURS CHAT. MAYBE EXPANDED IN THE FUTURE. WE'LL SEE. WE'RE THERE. EVERYONE'S RIGHT THERE AT YOUR FINGERTIPS IF YOU WANT AN IMMEDIATE ANSWER TO A QUESTION.

---

YEAH. I LOVE CHAT SERVICES ON LIBRARY WEBSITES. I JUST DISCOVERED THEM A FEW YEARS AGO. REALLY TERRIFIC.

---

WE'RE A LITTLE SLOW IN ADAPTING CHAT BUT MAYBE ONE OF THE FIRST FEDERAL LIBRARIES TO ADAPT CHAT. I KNOW A LOT OF THE ACADEMIC LIBRARIES HAVE BEEN DOING IT FOR A WHILE BECAUSE THEY HAVE SUCH A YOUNG AUDIENCE THAT PREFERS CHAT.

---

SOMEHOW THE ACADEMICS HAVE THIS CONTRACT SERVICE ALSO WHERE THEY HAVE LIKE SOME OF THEM NOW LIKE 24 HOUR THEY CONTRACT WITH OTHER LIBRARIANS. PRETTY COMPLICATED. IT'S GOOD. DO YOU PROVIDE THE TRANSCRIPT THAT MOST OF THE CHAT PLACES DO WHEN YOU FINISH YOUR CONVERSATION? YOU GET A TRANSCRIPT?

---

TRANSCRIPT PROVIDED.

---

THAT'S TERRIFIC, YEAH.

---

JUST LIKE THE OTHER CHAT SERVICES.

---

SAME, SAME.

---

WE ALSO CAN TURN YOUR CHAT INTO A MORE -- INTO LIKE AN E-MAIL TRANSACTION AND THEN YOU CAN GET DEPTH. THEN YOU CAN GET VIA CHAT INTERACTION. EVEN THOUGH WE ARE STAFFING THE PHONE NUMBER WHICH IS THE USUAL WAY PEOPLE ARE GETTING IMMEDIATE INFORMATION FROM US. THE WAY THE PHONE IS WORKING NOW IT SENDS A VOICE MESSAGE RECORDING TO OUR E-MAIL SO WE REALLY WANTED TO BE ABLE TO HAVE SOMETHING WHERE WE WERE PICKING UP IMMEDIATELY TO RESPOND TO QUESTIONS SO THAT'S ONE REASON WE WANTED TO GET CHAT UP AND GOING SINCE WE'RE NOT PHYSICALLY THERE TO ANSWER PHONES.

---

ANY PROJECTION ABOUT WHEN YOU MIGHT GO BACK? IT'S UP IN THE AIR FOR US AT GPO.

---

I COULD NOT EVEN CONJECTURE ON THAT OTHER THAN IT'S DECISIONS ARE MADE WAY ABOVE OUR HEADS. WE WILL, I THINK THERE'S LOTS OF SIDELINES FROM FEDERAL ENTITIES THAT ARE DETERMINING WHETHER IT'S SAFE TO RETURN TO PHYSICAL SPACES AND WHAT THAT WILL LOOK LIKE AT THE TIME. I THINK THOSE ARE ALSO EVOLVING AS SCIENCE AND OTHER INFORMATION SOURCES EVOLVE SO WE ARE FOLLOWING THOSE PROTOCOLS AND GUIDELINES.

---

YEAH. SAME. NINA'S ASKED WHAT'S THE DIFFERENCE BETWEEN PUBAG AND AGRICOLA.

---

ABSTRACT STYLE DATABASE. SO IT HAS THE ARERD FOR ITEMS THAT WE ARE INDEXING. AND ALSO YOU KNOW SOME ABSTRACTS AND SOME LINKS TO FULL TEXTS, ALTHOUGH NOT FOR ALL MATERIALS. ALSO AGRICOLA IS OUR CATALOG TO OUR COLLECTION, BUT NOT EVERYTHING. THEORETICALLY EVERYTHING THAT'S IN OUR COLLECTION IS ALSO IN AGRICOLA WHICH IS I THINK WE'RE 5 MILLION SOME ITEMS, TANYA, MAYBE CLOSER TO 6 MILLION ITEMS NOW IN THE PHYSICAL COLLECTION? AND THEN WE ALSO SUPPLEMENT THAT BY INDEXING JOURNALS AND OTHER SERIALS, INFORMATION. THAT'S AGRICOLA. THEN PUBAG IS USDA FUNDED OR AND BY DEFAULT USDA PRODUCED RESEARCH PEER REVIEWED RESEARCH. SO IT'S A REPOSITORY OF FULL TEXT DOCUMENTS THAT HAVE BEEN FUNDED BY USDA. THERE'S CONNECTIONS FROM AGRICOLA INTO PUBAG WHEN THERE'S A FULL TEXT ITEM AVAILABLE IN PUBAG. I OPEN THAT MAKES SENSE FOR EVERYONE. SOMETIMES I THINK ABOUT PUBAG AS OUR INSTITUTIONAL REPOSITORY. IT'S A LITTLE MORE THAN THAT BECAUSE USDA FUNDS RESEARCH THAT'S PUBLISHED BY THIRD PARTY ENTITIES AND DEPENDING ON HOW PEOPLE DEFINE THEIR INSTITUTE OR DEPOSITORY SOMETIMES THEY INCLUDE THOSE MATERIALS.

---

OKAY. ANY MORE QUESTIONS FOR TANYA AND STEPHANIE? WE'VE GOT TIME. I'M GOING TO GO INTO WRAPUP COMMENTS BUT KEEP THOSE QUESTIONS COMING. WE'RE PRETTY GOOD ON TIME. I'D LIKE TO THANK STEPHANIE AND TANYA. FANTASTIC WEBINAR. REALLY ENJOYED IT AND LEARNED QUITE A BIT AS I'M SURE THIS AUDIENCE DID TOO. DON'T FORGET AND I'D LIKE TO THANK MY COLLEAGUE ASHLEY FOR KEEPING THINGS RUNNING SMOOTHLY AS TECH SUPPORT. DON'T FORGET OUR UPCOMING WEBINARS. WE HAVE FIVE MORE WEBINARS SCHEDULED FOR APRIL. THE NEXT ONE ACTUALLY IS TOMORROW. APRIL 7th. LOCATING HISTORICAL AND CONTEMPORARY U.S. TREASURY CONTENT ON THE OPEN WEB. THAT SHOULD BE A GREAT WEBINAR. AND WE HAVE OUR VIRTUAL CONFERENCE DEPOSITORY LIBRARY COUNCIL VIRTUAL MEETING ON WEDNESDAY, APRIL 21st. AND SO PLEASE CHECK THAT OUT. LIKE STEPHANIE AND TANYA SAID THEY'LL BE BACK LATER IN AUGUST. I THINK THAT'S THE 20 -- FORGOT THE NAME OFF THE TOP OF MY HEAD. 26th THROUGH 27th. CHECK YOUR CALENDARS FOR THAT. GOT SOME LAST QUESTIONS OUT THERE? WE'VE GOT A LITTLE BIT OF TIME FOR THAT.

---

I GUESS WE SPOKE A LITTLE QUICKLY THIS TIME.

---

THAT'S FINE. IT'S GOOD TO LEAVE SOME GOOD TIME.

---

WELL THANK YOU EVERYONE FOR ATTENDING. IT WAS REALLY OUR PLEASURE TO BE INVITED FOR THIS PRESENTATION AND CONNECT YOU TO HOPEFULLY THINGS THAT WILL BE USEFUL TO YOU AND YOUR AUDIENCES. WE DID FOCUS THIS ON THINGS THAT WERE A LITTLE MORE OPEN TO THE GENERAL PUBLIC AND STUDENT TYPE AUDIENCES. SO YEAH, WE'RE HOPING THAT AUDIENCES OR PEOPLE WORKING WITH RESEARCHERS AND MAYBE GRAD STUDENTS, PEOPLE A LITTLE FURTHER ALONG IN THEIR RESEARCH CAREER WILL BE INTERESTED IN THE THINGS WE'RE COVERING IN THE NEXT PRESENTATION.

---

SORRY. I WAS ON MUTE WHEN I WAS TALKING. WE'LL WAIT A COUPLE MORE MINUTES AND SEE IF ANYBODY HAS ANY LAST QUESTIONS. GETTING A WHOLE BUNCH OF SHOUTOUTS. AND PEOPLE SAYING THEY'RE GOING TO COME BACK FOR THE NEXT ONE. THAT'S TERRIFIC. I THINK YOU MAY HAVE JUST ABOUT COVERED EVERYTHING. LET'S SEE IF THERE'S ANY LAST QUESTIONS HERE.

---

ALL RIGHT. WELL THANK YOU EVERYONE. I LOOK FORWARD TO SEEING YOU ALL AT THE NEXT WEBINAR.

---

YES, THANK YOU. I THINK YOU COVERED EVERYTHING, STEPHANIE AND TANYA. WE REALLY APPRECIATE IT. FANTASTIC WEBINAR. LOOKING FORWARD TO THE NEXT ONE. SO THANK YOU ONCE AGAIN. THANK YOU AUDIENCE AND ASHLEY AND EVERYONE AND COME ON BACK TO THE FDLP ACADEMY. COME BACK FOR THE NEXT WEBINAR WITH THESE GOOD FOLKS HERE AND COME ON BACK TO THE ACADEMY TOMORROW FOR ANOTHER WEBINAR IN ACADEMY AND HAVE A GREAT REST OF THE DAY, EVERYONE.

---

BYE BYE.

---

BYE. [Event Concluded]

---