

## Collection and Discovery Services Open Forum: We Want to Hear From You – Chat Log

**Ashley Dahlen** -> All Participants: Meet you back at 2:15 Eastern :)

**Megan Minta** -> All Participants: @Kris Abert, there is a template. If you go to askGPO Inquiries ~38gt; Fugitive Documents (soon to be renamed Unreported Publications) and select the submit multiple radio button you can download the template.

**Alicia Kubas** -> All Participants: the time zone differences are always so hard to keep straight! :)

**James Jacobs** -> All Participants: @Katie sure those resignation letters would be interesting.

**James Jacobs** -> All Participants: @katie basically anything that is “in scope” for the FDLP but is not in the CGP would be great to report

**Katie Lewis** -> All Participants: great! Thanks for your answer.

**James Jacobs** -> All Participants: @AimeeQuinn yes I find and report documents via the reference/research consult process too. I'm always on the lookout for unreported docs :-)

**James Jacobs** -> All Participants: Guess there needs to be a “unreported docs” flowchart <https://xkcd.com/518/>

**James Jacobs** -> All Participants: :-)

**Jenny Groome** -> All Participants: I find the AskGPO form fairly easy. It's just remembering to send to freegovinfo that trips me up.

**robbie sittel** -> All Participants: cindy created a flow chart as part of the volunteer work form... maybe we should share this out

**James Jacobs** -> All Participants: @Jenny ah you mean <https://lostdocs.freegovinfo.info> ? It's nice if you send receipts to @lostdocs, but not critical to the whole workflow.

**James Jacobs** -> All Participants: I'm actually thinking of sunseting [lostdocs.freegovinfo.info](https://lostdocs.freegovinfo.info). It was a great way to highlight unreported docs. But these days, GPO receipts do not include agency/title info so they're largely useless to post on the blog.

**Jenny Groome** -> All Participants: Yes - that is what I meant.

**Cindy Etkin** -> All Participants: Q1. What should the ideal library technical services department look like in the 21st Century?

**Lisa Meyer** -> All Participants: No

**Elisabeth Garner** -> All Participants: B.

**Michael Cerbo** -> All Participants: B

**Chad Deets** -> All Participants: A

**Jenny Groome** -> All Participants: My idea - as a reference librarian, I feel I need to understand cataloging to be a good reference librarian. I wish there were resources for non-cataloguers

**Kate Irwin-Smiler** -> All Participants: JENNY YESSSSSSSS

**Kate Tallman** -> All Participants: +1 Jenny

**Cindy Etkin** -> All Participants: Q1. What should the ideal library technical services department look like in the 21st Century?

**Jenny Groome** -> All Participants: It would depend on type of library.

**Jocelyn Baldwin** -> All Participants: More than just one person (me) to do the database updates, withdrawals, barcoding what we have that did not get cataloged. etc

**Aric Ahrens** -> All Participants: The type of work being done is moving away from cataloging and towards eresource wrangling

**Alicia Kubas** -> All Participants: more cross-training so that we don't struggle when people retire or leave

**Laura Tolliver** -> All Participants: cross training

**Martha Ballinger** -> All Participants: Can everyone hear ok?

**Jenny Groome** -> All Participants: At least one person trained, and experienced, in cataloging

government information.

**Jocelyn Baldwin** -> All Participants: No one at my library WANTS to learn/cross train GovDocs

**Leslie Delserone** -> All Participants: Yes, renamed Discovery and Resource Management

**John Berg** -> All Participants: Difficult question. I think technical services will be less physical and more electronic. Much of our technical needs are connectivity issues.

**Sarah Erikson** -> All Participants: potentially, technical services should not also have reference duties at the same time

**robbie sittel** -> All Participants: @Jenny, tech services / cataloger also need to understand the public services side so they can understand how what they do impact users

**Aimee Quinn** -> All Participants: Need to understand special formats like maps, eresources including vendor negotiation, software migration

**Sarah Dobransky** -> All Participants: I'm in a very large urban public library that has a vast research collection. Our technical services department is huge and gov docs are mostly handled by me (coordinator). Ideally I would love to have someone come to my department once a month to help with catalog projects. As a tiny department, I can't justify a dedicated tech services visit very often. I'd say our department isn't much of an issue (they're awesome staff), but our system is a pain and doesn't display online resources well

**Aimee Quinn** -> All Participants: Lots of places are calling it discovery services

**Martha Ballinger** -> All Participants: We are an all digital depository and it works well for us. I think this will work well for the library of the future.

**Jocelyn Baldwin** -> All Participants: We are actually withdrawing most of our collection so I am doing all of the deleting, pulling, and pulling in electronic versions of these.

**Simon Healey** -> All Participants: at least one person whom specializes in cataloging / collection development of FDLP documents in a public library system

**Jenny Groome** -> All Participants: @robbie - yes! I came from a place where that happened. I didn't understand the silo between the two areas.

**Sarah Erikson** -> All Participants: @Sarah and @Simon - yes

**Alicia Kubas** -> All Participants: we were named data management and access and changed to cataloging and metadata services after a reorg when some of the data and systems work was split out into a different department

**Laura Tolliver** -> All Participants: Do others have a gov docs librarian (cataloger) who also does regular collection cataloging? Just curious

**Jane Canfield** -> All Participants: We are also facing retirements and looking at a need to catalog and digitize special collections. IN our discussions among the staff, we would like a cataloger with the ability to work with other departments in the digitization/cataloging of special collections.

**Jocelyn Baldwin** -> All Participants: We did rename our Technical Services to Collection Support Services a few years ago.

**Kaitlyn Tanis** -> All Participants: I do, Laura.

**Myles Robert** -> All Participants: As a new librarian I could use a webinar about Government Docs that could be titled something like "Gov. Docs for those who don't yet know how to tell what is a good question to ask".

**Sarah Dobransky** -> All Participants: @Simon - I asked our head of catalog to have at least one person take a few FDLP academy webinars. It was very helpful!

**Elisabeth Garner** -> All Participants: Library Administration still needs to understand that even though there may be less print acquisition, the roles of Technical services librarians and staff is still important, especially with new cataloging, ILS systems, Bibframe, RDA changes, etc.

**Katie Lewis** -> All Participants: While hired as a print-focused cataloger, I've needed to understand more about electronic source management, including for weeding print items.

**Myles Robert** -> All Participants: An overview that allowed us to see the forest for the trees.

**Laura Tolliver** -> All Participants: Thanks @Kaitlyn

**Kris Abery** -> All Participants: Sounds like a Gov Docs Cataloging 101 webinar is needed

**Jenny Groome** -> All Participants: .@Myles - government info staff are open to most questions!  
GODORT might have mentors?

**John Berg** -> All Participants: One aspect of new technical services would involve cleaning up old e-materials. Much of our catalog has dated documents no longer accurate or outdated. How do we weed electronic materials

**Elissa Lawrence** -> All Participants: +1 Kris

**Sarah Erikson** -> All Participants: +john berg

**Aric Ahrens** -> All Participants: Aimee, you mean a rebranding of "Technical Services" as "Discovery Services", which implies a shift in emphasis?

**Natalie Bond** -> All Participants: +1 Kris, I would love a govdocs cataloging 101 webinar

**Jenny Groome** -> All Participants: +Kris - yes!

**Aimee Quinn** -> All Participants: @Aric, yes. A definite shift in emphasis.

**Susan Woitte** -> All Participants: +Kris YES!!

**Kelly Smith** -> All Participants: +1 John Berg

**Donald Sensabaugh** -> All Participants: +1 to Kris' idea

**Myles Robert** -> All Participants: @Jenny Groome thank you!

**Kris Abery** -> All Participants: Along with cataloging new material comes the huge task of keeping up with WebTech Notes changes.

**Asteria Ndulute** -> All Participants: Vendor servicesa is the best solution.

**Jennifer Morgan** -> All Participants: @Laura We have separate catalogers for gov docs and non-gov docs.

**Barbara Levergood** -> All Participants: 3 people in our Tech Services spend some fraction of their time on gov docs. due to other demands on their time, would be good to have training for them that acknowledges these split responsibilities and priorities.

**Ashley Dahlen** -> All Participants: GPO staff have been trying to get a GovDoc Cataloging webinar going. We would love to have multiple presenters on this key topic. More info here:  
<https://www.fdlp.gov/news-and-events/4777-teach-the-fdlp-community-your-library-s-workflows-for-federal-publications>

**Celina McDonald** -> All Participants: +1 on the gov docs cataloging 101 webinar.

**Amelia Thomas** -> All Participants: I think A Gov Docs 101 webinar would be a good refresher and might help with educating student workers on shelving and becoming familiar with the material

**Janelle Breedveld** -> All Participants: Ashley, it would be great if that cataloging webinar included cataloging for online or mostly online depositories who will be doing their own cataloging without help from vendors.

**Bernadine Hoduski** -> All Participants: should asl ala group concerned with cataloging to partipate in a seminar

**Elizabeth McDonald** -> All Participants: More on managing large data dumps

**Aimee Quinn** -> All Participants: +1 Elizabeth

**Elisabeth Garner** -> All Participants: No, administration is having us deselect as much print as possible before move into new building, 2 + years

**Karen Tate** -> All Participants: there needs to be an in between wuations -- i have projects in mind but haven't actually implmeneted them

**Karen Tate** -> All Participants: \*in between option

**Katie Lewis** -> All Participants: I'd really like to learn about other cataloging projects! maybe we don't always have to start from scratch, if we can share our ideas.

**Jenny Groome** -> All Participants: I had to run from reference desk to my office - so I can't see anything in previous chat in my office webex. Please let me know (directly) if anything I need to know

**Susan Woitte** -> All Participants: +Katie and especially to match ILS specific tips and tricks so same mistakes don't get repeated

**Jenny Groome** -> All Participants: PURLS when they exist.

**Katie Lewis** -> All Participants: Excel tricks for managing weeding??

**Sarah Dobransky** -> All Participants: +Susan - ILS tips would be great!

**Janelle Breedveld** -> All Participants: PURLS

**Gwen Sinclair** -> All Participants: Info for registry: agency, SuDoc, date range, format, whether it includes only depository items or unreported publications as well.

**Sarah Erikson** -> All Participants: +1 excel tricks

**Jenny Groome** -> All Participants: okay - too specific - I meant IF purls being updated

**Amelia Thomas** -> All Participants: EXCEL TRICKS PLEASE

**Deborah Mongeau** -> All Participants: How about format (electronic, microfiche, paper, etc.)

**Margaret Terrell** -> All Participants: Is this print onlyz/

**Victor Lopez** -> All Participants: ExLibris Alma has been great for wctraxcting bib data when it comes to weeding and MarcEdit for compiling the lists

**Karen Pfiffner** -> All Participants: Ho do you envision this registry being used? Not helpful if there's no easy access to records created. FYI, my library is 80-85% cataloged.

**Aimee Quinn** -> All Participants: If depository, item numbers especially for older items

**Lara Flint** -> All Participants: It might be nice to see in the registry if the library is willing to share a batch of the records for what they cataloged?

**Sarah Erikson** -> All Participants: We ended up using "regular expressions" because excel couldnt handle sudocs

**MaryBeth Will** -> All Participants: I would like to see if the participating library would allow copying records and if they are Z39.50 or equivalent capable?

**Deborah Mongeau** -> All Participants: I agree with Amelia. Excel is a bear to work with. Google Sheets is much better.

**Elisabeth Garner** -> All Participants: I'd like to know how to look i DSIMS and get a report of all Online items we are currently selecting, along with their associated titles/SuDocs

**Myles Robert** -> All Participants: Our tech person said when she runs a report she see over 2000 items have the status: "We get a file of deleted e-gov docs. In the record, there is a note that says -- Removed from collection govdocs.govdocse. -- Would we be safe to complete delete these titles from our catalog?"

**Barbara Levergood** -> All Participants: one question that has come up at my library is whether the OCLC records are complete for a given SuDocs range. If they are complete, that might make it easier to sell a project to get small chunks of the collection cataloged.

**Yan Liao** -> All Participants: Whatever projects people are doing, I'd just like to know to see if it can help me better manage our Gov Docs.

**Doris Hutson** -> All Participants: The Registry would give us a guide of other stems to catalog at our own institution.

**Aimee Quinn** -> All Participants: It would also help if all the SuDocs changes are included as well as title changes in the registry for a collection

**Valerie Glenn** -> All Participants: How would you ensure that the Registry is kept up-to-date? am thinking about the digitization registry that was decommissioned a few years ago.

**Janelle Breedveld** -> All Participants: Agree with Lara and MaryBeth. Perhaps add a column to show if the library would be willing to share the records that they catalog.

**Jenny Groome** -> All Participants: Do preservation partners commit to cataloging? Or can there be a cross link to areas of preservation partnerships? I tend to search a preservation library's catalog for a

specific topic area

**Jenny Groome** -> All Participants: Having alternative SuDoc numbers is so helpful! not just for changes, but when a joint publication was released under different item numbers

**Susanne Caro** -> All Participants: Jenny +1!

**Suzanne Ebanues** -> All Participants: Preservation Stewards are required to have titles in their preservation steward collection cataloged.

**Myles Robert** -> All Participants: Yes, OCLC. I apologize for the poor wording.

**Jenny Groome** -> All Participants: @Suzanne - thanks. I thought so.

**Deborah Mongeau** -> All Participants: Overall I think the registry is a great idea! It would be wonderful to know who is doing what out there.

**Kathy Bayer** -> All Participants: MarcEdit was mentioned a bit earlier. There's an upcoming FDLP Academy webinar called MarcEdit for Beginners - <https://www.fdlp.gov/news-and-events/4972-webinar-marcedit-for-beginners>

**Sarah Erikson** -> All Participants: ways to get \$\$ (grants) for retro cataloging

**Bernadine Hoduski** -> All Participants: comparison of lc and nara collections - what is missing from both

**Kris Abery** -> All Participants: Agree Sarah

**Sarah Erikson** -> All Participants: like if a large public has an old collection but only has a shelflist

**Jenny Groome** -> All Participants: +Bernadine

**Karen Pfiffner** -> All Participants: Transaction to new version of RDA - examples of records in addition to instructions. Our library is working on it's treatment of non-govdoc records and I do NOT want to just use their approach. Need info from GPO.

**Aimee Quinn** -> All Participants: +1 Bernadine and Sarah

**Sarah Dobransky** -> All Participants: Would it be possible to do some how-to's for various ILS systems and the best ways to use them for gov docs?

**Perveen Rustomfram** -> All Participants: Sarah+1

**Barbara Levergood** -> All Participants: agree Sarah E

**Sarah Erikson** -> All Participants: +Documents Dataminer

**Jenny Groome** -> All Participants: DDM3

**Chad Deets** -> All Participants: +1 Sarah D

**Kate Irwin-Smiler** -> All Participants: +2 Sarah

**Susan Woitte** -> All Participants: +1 Sarah

**Simon Healey** -> All Participants: ditto hosting or replacement DDM

**Kris Abery** -> All Participants: Sarah +1

**Kelly Smith** -> All Participants: +1 for DDM

**Cass Hartnett (she-her)** -> All Participants: +1 for DDM

**Janelle Breedveld** -> All Participants: +3 Sarah

**MaryBeth Will** -> All Participants: +1 for DDM

**Ashley Dahlen** -> All Participants: We also had a MarcEdit webinar entitled, "Better Faster: Using MarcEdit to Process and Enhance CRDP Records." The recording can be found here:

<https://www.fdlp.gov/better-faster-using-marcedit-to-process-and-enhance-crdp-records> (plot spoiler - it was an awesome webinar)

**Carolyn Ottoson** -> All Participants: +1 Sarah

**Sarah Erikson** -> All Participants: Ways for consortia to de-duplicate gov doc records

**Aimee Quinn** -> All Participants: +1 Ashley

**Sarah Erikson** -> All Participants: for a shared catalog

**Laurie Hall** -> All Participants: GPO is still in conversations with DDM folks about options for GPO to take on DDM and Documents Data Miner. We are working with GPO Office of General Counsel, and GPO IT on Technical Details at this stage.

**Bernadine Hoduski** -> All Participants: analysis of how many docs at NARA were damaged in readex microfiche and no longer in archival shape - need to be replaced with good copies

**Jenny Groome** -> All Participants: A way to search new and old SUDOC numbers. A way that a library could update their records to maintain the SUDOC number used in the stacks - but also have additional alternative SUDOC numbers added to catalog record

**MaryBeth Will** -> All Participants: Challenge, I am only person cataloging all docs, usually I copy catalog, but need refreshers and/or help cataloging non print formats

**Jenny Groome** -> All Participants: Would that be "SUDOC number" control?

**Aimee Quinn** -> All Participants: Make MetaLib search all government publications at LC and NARA and Law Library too

**Aimee Quinn** -> All Participants: plus be able to view the metadata for MetaLib records

**James Jacobs** -> All Participants: not sure I get the "digital collection with historical content". My library has a digital repository, and I collect and host locally born-digital documents in our repository

**Alice Sherwood** -> All Participants: I am sure many librarians are interested in historical content as long as physical doesn't need to be housed.

**James Jacobs** -> All Participants: remember, simply having links to born-digital documents in your bib records is NOT helping with preservation of the National Collection. See <https://freegovinfo.info/node/3900/>

**Jocelyn Baldwin** -> All Participants: paper? fiche? electronic?

**Jenny Groome** -> All Participants: + Aimee MetaLib

**Sarah Erikson** -> All Participants: I

**Chad Deets** -> All Participants: Would help with consistency

**Sarah Erikson** -> All Participants: I'm for that

**Alice Sherwood** -> All Participants: Don't we have enough item numbers?

**Aimee Quinn** -> All Participants: I love this idea!

**Patricia Willingham** -> All Participants: Do it!

**Aric Ahrens** -> All Participants: That'd be great!

**Carolyn Ottoson** -> All Participants: Sounds exciting

**Alice Sherwood** -> All Participants: Series is great though

**Janelle Breedveld** -> All Participants: +1 Chad

**Ella Shurr** -> All Participants: I think that would be a good idea

**Kathy Hale** -> All Participants: I think that will be confusing to users. They have enough trouble with SUDOC

**James Jacobs** -> All Participants: would "historical" simply be "superceded"?

**Jenny Groome** -> All Participants: Will the item numbers be cross referenced with older item numbers (for the older depositories)

**Andrea Craley** -> All Participants: I would love to see a whole new revision of the item number system.

**Jennifer Hart** -> All Participants: Yes I think it is a good idea

**Barbara Levergood** -> All Participants: yes, excellent idea!

**Margaret Sylvia** -> All Participants: As long as it is clear that they are electronic, microform, paper, etc. No combined item numbers for different formats!

**Keven McGinn** -> All Participants: I think this is an EXCELLENT idea!

**Reiley Noe** -> All Participants: Sounds good.

**Elisabeth Garner** -> All Participants: Yes....:)

**Jocelyn Baldwin** -> All Participants: good idea. We are going mostly electronic so if they are for electronic we would be interested

**John Berg** -> All Participants: Item numbers have always been much of a mystery to me. I understand the purpose of item numbers but wonder if we need a whole new approach???

**Yvonne Williams** -> All Participants: Having a huge historical collection, I think this is a great idea. .

**MaryBeth Will** -> All Participants: I would prefer fewer item numbers added, I have to pay my record provider per item and am close to cusp of paying a larger library fee.

**Beth Downing** -> All Participants: Better than using the current item number for old titles that libraries may not have.

**Deborah Mongeau** -> All Participants: Would we need to do anything to "select" them?

**Aimee Quinn** -> All Participants: Yes, but that is still fewer than historic government agencies! ;-)

**Alison Wilson** -> All Participants: Would like electronic historical publications by agency

**Chad Deets** -> All Participants: The CGP really needs to be modernized in terms of some of the glitches, ease of use and browsing, etc

**Andrea Craley** -> All Participants: Please keep the funding for the CRDP - great service!!!

**Keven McGinn** -> All Participants: SPLIT Interior Publications into States!

**Vicki Tate** -> All Participants: DDM3 or equivalent

**Bernadine Hoduski** -> All Participants: good to have agency name changes together under one item no

**Jocelyn Baldwin** -> All Participants: Yes Keven

**Laura Sare** -> All Participants: +1 DDM3

**Laurie Hall** -> All Participants: We are working on requirements for the next Gen of the CGP right now and asking budget permission to begin that project.

**Bert Chapman** -> All Participants: Lost Docs being able to capture all uncataloged documents from an agency when you submit a single document for AskGPO from that agency.

**Chad Deets** -> All Participants: Thanks, Laurie!

**Aimee Quinn** -> All Participants: I still would love to see DSIMS look like the old list of classes with item number, sudoc stem, format, and brief title to make item changes easier

**Lucy Duhon** -> All Participants: +4 DDM

**David Walls** -> All Participants: For the 31 libraries who are digitally imaging historic collections, are you or have you considered becoming a Digital Content Contributor partner and have the digital documents you are creating preserved in govinfo.

**Stephen Kharfen** -> All Participants: Thank you very much!

**Margaret Sylvia** -> All Participants: Our Discovery service (EBSCO) can link to CGP but I'd like a way to have it link to just electronic items. We've already cataloged all our physical items so they show up in our Discovery system that way. I'd like to have a separate CGP database of electronic titles.

**Sarah Erikson** -> All Participants: + 1 aimee quinn

**Lucy Duhon** -> All Participants: +1 Aimee