



# askGPO for Federal Depository Libraries

May 18, 2021

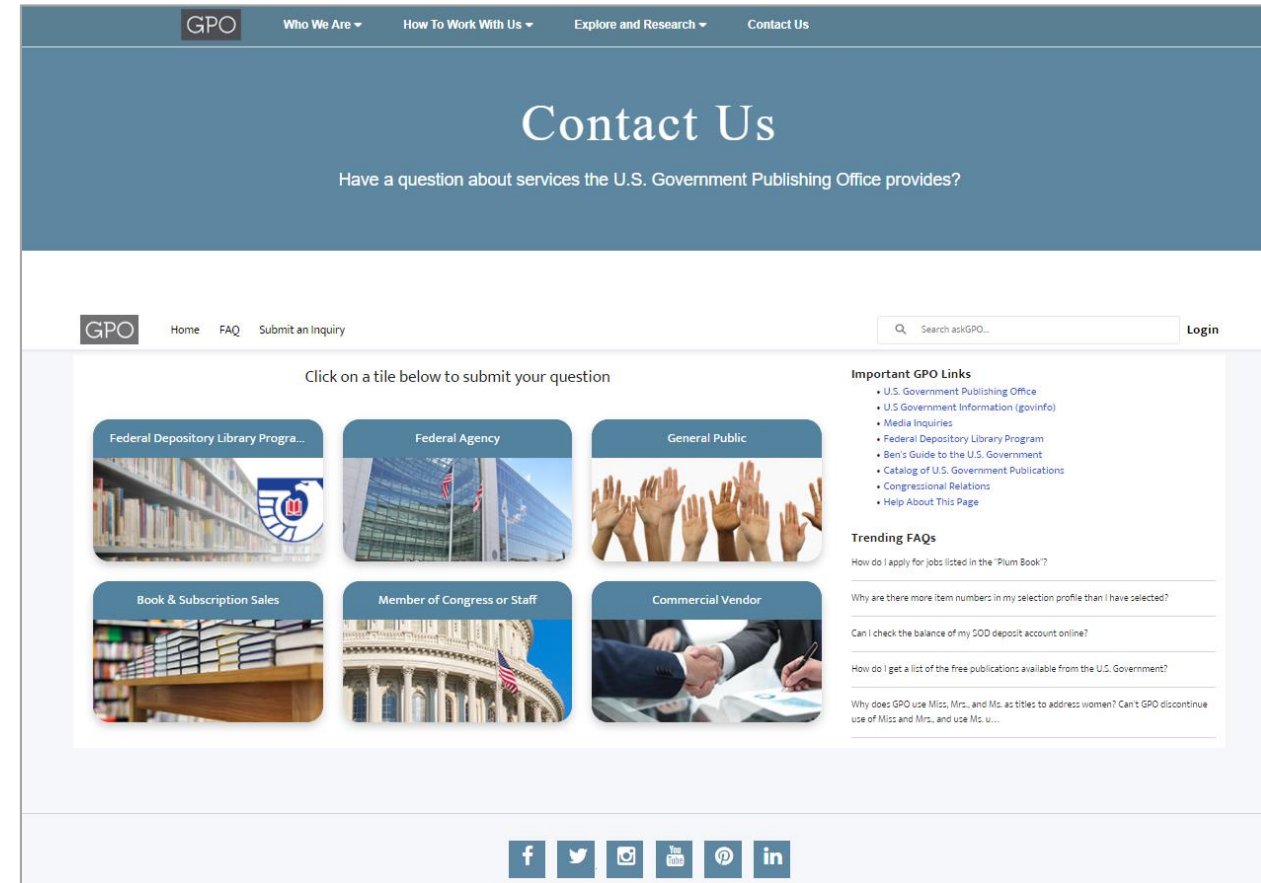
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# What is askGPO?

- askGPO is the site where you can submit questions to the Government Publishing Office (GPO) about any of our work and about the Federal Depository Library Program (FDLP)
- August 10, 2020: launched a redesigned site
- Ongoing enhancements





# askGPO project page on FDLP.gov

- <https://www.fdlp.gov/project-list/about-askgpo>
- This page includes:
  - General information
  - Tips
  - Enhancements
    - Short list of improvements from each release

The screenshot shows the askGPO project page on the FDLP.gov website. The page features a dark blue header with the GPO logo, navigation icons, and links for 'Contact Us' and 'Login'. Below the header is the FDLP logo and a search bar. A navigation menu includes 'COLLECTION TOOLS', 'REQUIREMENTS & GUIDANCE', 'PRESERVATION', 'ABOUT THE FDLP', and 'CATALOGING & CLASSIFICATION'. The main content area is titled 'Projects' and lists the 'askGPO' project. It includes a 'Details' section with the last updated date (December 22, 2020) and published date (October 19, 2020). The description states that askGPO is the public website for submitting questions to the U.S. Government Publishing Office (GPO). An 'Overview' section provides background on the site's history and user access. A list of features includes viewing directory entries, accessing FDLP designation paperwork, and viewing question status. Training materials are also mentioned.



# Where can I get help with askGPO?

- On the FDLP Academy “askGPO Training” site:  
<https://www.fdlp.gov/askgpo-training>

- Webinars
- User manuals (with screenshots)
- Short videos

Search

[Back to Training Repository](#)

## askGPO Training

**Title:** askGPO Training

**Description:**

This site provides short video tutorials, recorded webinars, and written user guides to assist users from Federal depository libraries and Federal agencies with using the [askGPO website](#).

Please use the Chrome, Firefox, or Safari browser for askGPO. The site will not work properly in Internet Explorer or Edge.

[askGPO Training for Federal Depository Libraries](#)

[askGPO Training Guide for Federal Depository Libraries](#)

- [Download the askGPO Training Guide for FDL Users](#)

**Short tutorial videos:**

- [askGPO Community Overall Navigation \(4 minutes\)](#)  
Overview of the askGPO webpage and its components.
- [FAQ/Knowledge Base on askGPO Community \(1 minute\)](#)  
How to find answers to frequently asked questions before submitting your question.
- [Create Inquiry in askGPO Community \(2 minutes\)](#)  
How to submit a question for GPO staff to answer.
- [Review My Inquiries \(3 minutes\)](#)

**Subject Tags**

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# What has changed since going live in 8/2020?

- You now edit your Federal Depository Library Directory entry through askGPO
- All claims are now made through askGPO
- Some web forms are now submitted through askGPO
- FDL coordinators ask for logins for the additional depository staff at their library



# Highlights (your input has driven the design!)

- Various forms have been updated
  - Claims
  - Agency Content Submission
  - Training/Visits Request
- “Fugitive documents” terminology changed to “Unreported publications”
- Improved emails
  - Ex: You see what individual titles you claimed
- Introduction of “Personal Note” field
- Deactivate Login request



# askGPO Demonstration



# Questions?

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