State, Local, and Tribal E-Government

Suzanne Sears

October 16, 2007

Some Statistics

- In 2007, 86% of State and Federal sites had services that were fully executable online, compared to 77% in 2006

- 17% of sites have user fees

- 22% of sites offer some type of foreign language translation

- 56% of government websites are written at the 12th grade reading level, which is much higher than that of the average American

What government site users do at agency Web sites

The percentage of those who use government Web sites who have ever done these activities at government sites...

Get tourism and recreational information	77%
Do research for work or school	70%
Download government forms	63%
Find out what services a government agency provides	63%
Seek information about a public policy or issue of interest to you	62%
Get advice or information about a health or safety issue	49%
Get information about potential business opportunities relevant to you or your place of employment	34%
Send comments about an issue to a government official	34%
Get information or apply for a government job	24%
Get information about elections, such as where to vote	22%
Get information that helped you decide how to vote in an election	21%
Get information about a lottery	21%
Get information about or apply for government benefits	20%
File your taxes	16%
Renew a driver's license or auto registration	12%
Renew a professional license	7%
Get a fishing, hunting or other recreational license	4%
Pay a fine	2%

Variations in Availability

- Outsourcing
- Funding
  - Fees for online service
- State Politics and Culture
- Strong Leadership
- Degree of Centralization
- Readability
- Foreign Languages

Table A-1 Overall State E-Govt Ratings, 2006 and 2007 (2006 ranking in parentheses)

Rank	State	Rating Out of 100 Pts	Rank	State	Rating Out of 100 Pts
1. (15)	Delaware	65.6 (44.8)	2. (4)	Michigan	64.0 (48.5)
3. (18)	Maine	62.0 (43.8)	4. (21)	Kentucky	56.2 (42.9)
5. (11)	Tennessee	54.1 (45.7)	6. (22)	Massachusetts	53.8 (42.5)
7. (35)	Maryland	53.5 (39.5)	8. (1)	Texas	51.3 (51.7)
9. (2)	New Jersey	50.0 (51.5)	10. (5)	Utah	47.0 (48.1)
11. (6)	Montana	46.9 (47.8)	12. (31)	California	46.0 (40.8)
13. (38)	Georgia	45.6 (38.0)	14. (40)	Oklahoma	44.9 (37.3)
15. (14)	Minnesota	44.4 (44.9)	16. (9)	Indiana	44.4 (46.6)
17. (3)	Oregon	44.3 (49.1)	18. (19)	Nebraska	44.3 (43.6)
19. (27)	Connecticut	44.2 (41.5)	20. (10)	Pennsylvania	43.7 (46.4)
21. (7)	New York	43.5 (47.3)	22. (20)	Missouri	42.9 (43.0)
23. (16)	Ohio	42.6 (44.1)	24. (13)	North Dakota	42.6 (44.9)
25. (17)	South Carolina	42.5 (44.0)	26. (25)	North Carolina	42.5 (41.9)
27. (12)	Washington	42.4 (45.4)	28. (33)	Louisiana	41.9 (40.6)
29. (8)	Illinois	41.8 (46.9)	30. (32)	Rhode Island	41.7 (40.6)
31. (41)	Colorado	41.7 (36.8)	32. (24)	Iowa	41.1 (42.0)
33. (34)	New Hampshire	41.0 (40.1)	34. (36)	Arizona	40.8 (39.5)
35. (26)	Florida	40.8 (41.6)	36. (23)	Kansas	40.4 (42.0)
37. (50)	Alaska	40.1 (28.3)	38. (43)	Hawaii	39.5 (35.3)
39. (29)	Virginia	39.3 (40.8)	40. (30)	Idaho	39.1 (40.8)
41. (28)	South Dakota	39.0 (41.1)	42. (42)	Wisconsin	38.4 (36.5)
43. (37)	Vermont	38.2 (38.6)	44. (39)	Nevada	38.1 (37.3)
45. (49)	Alabama	37.2 (28.4)	46. (45)	Arkansas	36.7 (33.8)
47. (47)	Mississippi	33.1 (33.4)	48. (44)	New Mexico	32.9 (34.3)
49. (46)	West Virginia	31.4 (33.6)	50. (48)	Wyoming	28.6 (29.0)

Source: *State and Federal E-Government in the United States, 2007,* by Darrell M. West, Brown University

How to Locate Official Pages

- State and Local Government on the Net
  - http://www.statelocalgov.net/index.cfm
  - State Governments
    - Departments, Boards, and Commissions
  - Tribal Governments
  - City / County Governments

- ALA/GODORT State Agency Databases
  - http://wikis.ala.org/godort/index.php/State_Agency_Databases
  - Some states have more extensive listings
  - Voluntary contributions

State and Local Government on the Net

A directory of official state, county, and city government websites
Member of the HelloMetro Group

SLGN Directory Lists
11,317 Websites

[Select State ▾]
[Go]
[Select Topic ▾]
[Go]
[Local Govt. ▾]
[Go]

Search

Add/Update a Link
Read FAQ
Send Feedback
Tell a Friend

Please use the **feedback** form to report broken or inappropriate links.

Government Marketplace
- Government Grants
- Student Loan Consolidate
- Govt Debt Consolidation
- Government Student Loan
- Government Factoring
- Government Home Loans
- Govt Health Insurance
- Govt Business Loans
- Government Credit Report
- Lawyers

Our "Update a Link" and email are working again. Please send us you URL changes. Thank you.

Read SLGN Notes
The weblog about state and local government websites

State Government Offices, Local US Government, City Government and Federal Government...

The State and Local Government Internet directory provides convenient one-stop access to the websites of thousands of state agencies and city and county governments. Use the drop-down menus on the left to view directory pages for:

- **States**: State Government Offices - View all the websites in a given state -- from a state's home page or governor's site to the smallest counties or townships.

- **Topics**: The websites of state government constitutional officers, state legislatures, state judiciaries and departments across ALL states.

- HelloMetro White Pages

- **Local Govt.**: Local Government Links by County Government

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* Date of last update if less than 30 days

- Alabama 9/18/07
- Alaska 9/18/07
- Arizona
- Arkansas
- California
- Colorado 9/5/07
- Connecticut
- Delaware 9/18/07
- Florida 9/5/07
- Georgia
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kansas
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts
- Michigan 9/5/07
- Minnesota
- Mississippi
- Missouri 9/5/07
- Montana
- Nebraska
- Nevada
- New Hampshire

- New Jersey
- New Mexico
- New York
- North Carolina 9/5/07
- North Dakota
- Ohio 9/18/07
- Oklahoma
- Oregon
- Pennsylvania 9/18/07
- Rhode Island
- South Carolina
- South Dakota
- Tennessee
- Texas 9/18/07
- Utah
- Vermont
- Virginia 9/18/07
- Washington
- West Virginia 9/5/07
- Wisconsin
- Wyoming

- American Samoa
- District of Columbia
- Guam
- Northern Mariana Islands
- Puerto Rico
- Tribal Governments
- U.S. Virgin Islands

Topic Pages for All 50 States

- Homepages
- Governor-Lt Governor
- Atty General
- Secretary of State
- Legislature
- Judicial
- Aging
- Agriculture
- Arts
- Education
- Health
- Jobs
- Libraries
- Military-Veterans
- Parks
- Public Safety
- Public Works
- Regulatory
- Tourism
- Transportation

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Featured Sites

Texas Lawyer

Find a local attorney confidently using Martindale's **Lawyers**.com.
www.lawyers.com

Find Dallas Attorneys : Get Legal

Texas State and Local Government

| City Guides | Statewide Offices | Legislative Branch | Judicial Branch | Executive Branch | Boards and Commissions | Regional | County | City | Town | Village | Other | Libraries |

Texas Services

- Texas Lawyers
- Texas Criminal Lawyers
- Texas Personal Injury Lawyers
- Incorporate in Texas
- Texas Education
- Texas Insurance
- Mortgage in Texas

State Home Page

- TexasOnline

City Guides ▲

- Austin Texas City Guide
- Corpus Christi Texas City Guide
- Dallas Texas City Guide
- Houston Texas City Guide
- San Antonio City Guide

Statewide Offices ▲

- Governor
- Lt. Governor
- Attorney General
- Comptroller of Public Accounts
- Secretary of State
- State Auditor

Legislative Branch ▲

- Texas Legislature Online

TexasOnline™

TEXAS AT YOUR FINGERTIPS

Online Services

Business

Living

Learning

Visiting

Working

Government

Emergency Preparedness

Site Search

[   ] GO

Search Tips
State Agency Search
NEW! Texas eGrants Search
How Are We Doing?

From the Governor

"The State of Texas has brought many government services online to better serve residents and businesses. Through TexasOnline, we're making government accessible 24 hours a day, 7 days a week."

★

Governor Perry's Web Site
Emergency Preparedness
Texas Homeland Security
Texas Legislature
Texas Judiciary

TexasOnline.com Ranked #1 in the Country in 2006

Popular Online Services

Renew Driver Licenses

Order Driver Records

Renew Vehicle Registrations

Pay Taxes

Obtain Occupational Licenses

eFile Court Documents

Order Birth, Death, Marriage & Divorce Records

Purchase TxTag Tollway Sticker

More *Online Services...*

Helpful Links

Lottery

2-1-1 Information

Veterans Portal

Natural Resources Portal

Texas Cities

Texas Counties

Texas State Agencies

Federal Government

More *Helpful Links...*

TEXAS ONLINE®

TEXAS AT YOUR FINGERTIPS

Search | GO
Search Tips

Statewide Search TRAIL

Home : Online Services

Online Services

Information and links to online services, registrations, licenses, renewals, permits, online utility payments, and address changes. Pay taxes online, attorney filings, eFiling, services for court pleadings, Workers' Compensation; pay traffic and parking tickets, information about professional licenses and profiles, get Texas maps, concealed handgun licenses, building permit services; how to order birth and death certificates online, and find information on Texas Tollways and how to purchase toll tags.

Categories

Driver Responsibility Surcharge (1 link)

Address Changes (2 links)

Driver and Vehicle Licenses and Records (8 links)

Educational (10 links)

Industry and Building Permits (2 links)

Information and Subscriptions (4 links)

Insurance (4 links)

Maps (9 links)

Occupational and Professional Licenses (508 links)

Concealed Handgun Licensing (1 link)

Parking and Traffic Tickets (2 links)

Payments (2 links)

Professional Profiles (20 links)

Submissions (2 links)

Taxes (4 links)

Utility Bills (3 links)

Vehicle Inspection Certificate Purchasing (1 link)

Resources

eFiling for Courts
TexasOnline is where you get information about how to file pleadings electronically.

Online Vital Records
You may use this application to request online birth or death certificates or vital event verifications.

Texas Tollways Information
Link to the Texas Tollways website which includes Information about Toll Roads Now Open in Texas and how to purchase toll tags.

TexasOnline - Occupational Licensing Change of Address System
The State of Texas Occupational Licensing Change of Address System allows a license holder to submit an address change to multiple occupational licensing agencies in one step.

State and Local Government **on the Net**

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Select Topic ▼
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Local Govt. ▼
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- Kentucky
- Louisiana
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- Maryland
- Massachusetts
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- Missouri 9/5/07
- Montana
- Nebraska
- Nevada
- New Hampshire

- New Jersey
- New Mexico
- New York
- North Carolina 9/5/07
- North Dakota
- Ohio 9/18/07
- Oklahoma
- Oregon
- Pennsylvania 9/18/07
- Rhode Island
- South Carolina
- South Dakota
- Tennessee
- Texas 9/18/07
- Utah
- Vermont
- Virginia 9/18/07
- Washington
- West Virginia 9/5/07
- Wisconsin
- Wyoming

- American Samoa
- District of Columbia
- Guam
- Northern Mariana Islands
- Puerto Rico
- Tribal Governments
- U.S. Virgin Islands

Topic Pages for All 50 States

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Featured Sites

California Lawyer at Lawyers.com

Connect with expert **California** attorneys at **Lawyers**.com.
www.lawyers.com

California Lawyer

Tribal Government Sites

| Tribal | Tribal Other | Tribal Links | Other | Libraries |

Tribal ▲

- Alabama-Coushatta Tribe (TX)
- Barona Band of Mission Indians (CA)
- Blackfeet Nation (MT)
- Brothertown Indians (WI)
- Caddo Nation (OK)
- Central Council of the Tlingit and Haida Indian Tribes (AK)
- Cherokee Nation (OK)
- Cheyenne River Sioux Tribe (SD)
- Chickasaw Nation (OK)
- Chitimacha Tribe (LA)
- Choctaw Nation (OK)
- Citizen Band Potawatomi Tribe (OK)
- Cocopah Indian Tribe (AZ)
- Coeur d' Alene Tribe (ID)
- Confederated Tribes of Grand Ronde (OR)
- Confederated Tribes of Siletz Indians (OR)
- Confederated Tribes of the Chehalis (WA)
- Confederated Tribes of the Colville Reservation (WA)
- Confederated Tribes of the Umatilla Indian Reservation (OR)
- Confederated Tribes of Warm Springs (OR)
- Coquille Indian Tribe (OR)
- Costanoan Rumsen Carmel Tribe (CA)
- Coushatta Tribe (LA)
- Cow Creek Band of Umpqua Tribe of Indians (OR)
- Cowlitz Indian Tribe (WA)
- Delaware Tribe of Indians (OK)
- Eastern Chickahominy Tribe (VA)
- Eastern Shawnee Tribe (OK)
- Elem Indian Colony (CA)
- Fallon Paiute-Shoshone Tribe (NV)
- Federated Indians of Graton Rancheria (CA)
- Forest County Potawatomi (WI)
- Fort McDowell Yavapai Nation (AZ)
- Fort Sill Apache Tribe (OK)
- Gila River Indian Community (AZ)

SiteMap **Sign In/Register**
AAA

P.O. Box 948 Tahlequah, OK 74465 | 📧 ▾ 918-453-5000 📞 | **Contact Us**

Site Search GO

- Home
- Press Room
- Government
- Culture
- Services
- Employment
- Cherokee Businesses
- Associations
  - Cherokee Home Health
  - Sequoyah High School
  - Talking Leaves Job Corps
  - CN Housing Authority
  - Cherokee Nation Tourism
  - Cherokee Phoenix
  - Cherokee Heritage Center
  - CN Businesses

Cherokee Nation News 📶 **Press Kits**

Cherokee Nation Names Jr. Miss Cherokee
Feather Smith of Tahlequah was recently crowned Jr. Miss Cherokee during the Cherokee Nation's annual Jr. Miss Cherokee Leadership Competition.

More Headlines

Community	Culture	Sovereignty	Jobs

- ▶ Cherokee Nation Provides Registration Assistance
- ▶ Cherokee Nation Teaches Lifesaving Skills
- ▶ Sequoyah Schools Can Help Children with Disabilities Find Services

Video News

Extras

Quick Links	Radio Show	Podcast / RSS	Interactive Games

Website Registration
- Cherokee Link Weekly Newsletter
- Cherokee Online Language Class
- E-Cards

Streaming Events
- Live Events
- Council Meetings
- Streaming Event Archives

Tribal Registration
Genealogy Info

Washington Office

Employment
Help Wanted

Public Notices / Announcements

Higher Education

Community Calendar
- Visitor Center
- Cherokee National Holiday
- Tourism

TAG OFC **The Cherokee Nation Tag Office**

Procurements

GWY **Cherokee Font**

Right sidebar

✴ Check It Out ✴

Committee Meetings
09/27/2007
1:00PM - 4:00PM (CST)
Go To Live Stream!

Tell us your story!
My Story

Place Your Business Ad In The Indian Business Directory

2nd Annual Cherokee Art Market

Cherokee Phoenix

Boren amendment delays funding cut

Watson seeks termination of Cherokee Nation

Dikaneisdi (Word List)
English
January

ᎤᏃᎸᏔᏂ

Phonetic
U no lv ta ni

Cultural Tidbits
At one time, the Blood Law system was used to punish Cherokees who committed the act of murder. If you murdered a person, the life of any member of your clan was at risk.

CHEROKEE NATION®

GWY.Ə DBP

OFFICIAL SITE - WWW.CHEROKEE.ORG

Common Values,
Common Ground

P.O. Box 948 Tahlequah, OK 74465 | 918-453-5000 | **Contact Us**

Site Search GO

[Back]

Registration Instructions Page

registration@cherokee.org

INFORMATION: To be eligible for CDIB/Tribal Citizenship with the Cherokee Nation, you must be able to provide documents that connect you to an enrolled lineal ancestor, who is listed on the (DAWES ROLL) FINAL ROLLS OF CITIZENS AND FREEDMEN OF THE FIVE CIVILIZED TRIBES, Cherokee Nation. This roll was taken between 1899-1906 of Citizens and Freedmen residing in Indian Territory (now NE Oklahoma).

Many applicants do not qualify for CDIB/Citizenship as their ancestors did not meet the enrollment requirements and were not enrolled. Certain requirements had to be met in order to be placed on the Dawes Roll.

CDIB/Tribal Citizenship are issued through natural parents. In adoption cases, CDIB/Citizenship must be proven through the BIOLOGICAL PARENT to the enrolled ancestor. A copy of the Final Decree of Adoption, and a State Certified, Full Image/Photocopy of the Birth Record must accompany the application. All information will remain confidential.

INSTRUCTIONS & RESEARCH REFERRAL:

1. Complete the application/ancestry chart in ink and provide the following documents.
2. A parent or legal guardian may complete and sign the application/ancestry chart for minor child applicants and provide the following documents.
3. Attach the ORIGINAL STATE CERTIFIED FULL IMAGE/PHOTOCOPY OF THE BIRTH RECORD of the applicant and a copy of an immediate family member's CDIB/Citizenship card
4. If no one in the family has received CDIB/Citizenship, attach ORIGINAL STATE CERTIFIED DOCUMENTS (BIRTH/DEATH) CERTIFICATES beginning with the applicant back to the enrollee.
5. If your enrollee ancestor DIED after 1962, submit the ORIGINAL STATE CERTIFIED DEATH CERTIFICATE. This is needed to assist us in our review.
6. Mail the applications and the original documents to the Cherokee Nation Registration Department. Should further information be needed to complete the applications, we will contact you for specific documents.

Should we be unable to issue you CDIB/Citizenship, a letter of explanation will be sent to you by restricted/certified mail. An Appeals Process will accompany the letter, should you not agree with our findings/decision.

Processing time may vary. The Registration Department does not provide research services. You can do research on your computer or contact your local library for access to a computer to do your research on the internet:

You can access the "DAWES ROLLS" at: www.accessgenealogy.com/native/dawes.php

REG FORM C7(03/05) UPDATED (3/06)
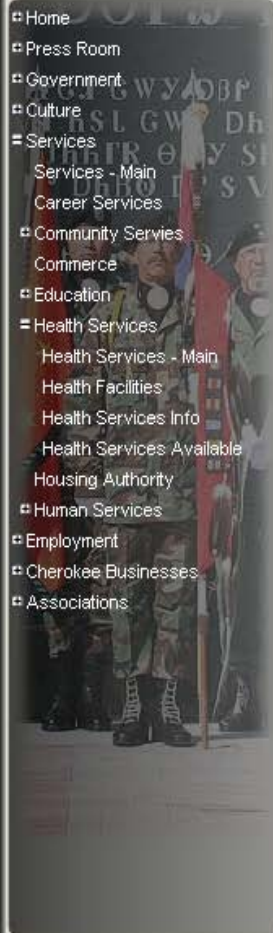
State Agency Databases

Note: If you like to discuss this project, please use our Talk page 🌐

Prospective volunteers, please read What is a Database? FIRST!

Want to see highlights from this project? Check out the unofficial State Database of the Day 🌐 blog.

State Agency Databases Across the Fifty States

[edit]

In every US State and the District of Columbia, agencies are creating databases of useful information - information on businesses, licensed professionals, plots of land, even dates of fish stocking. Some of this content is available on search engines, but much of it is part of the invisible web 🌐.

In any event, no resource we're aware of has tried to pull together all publicly accessible state agency databases until now. Eventually each state page below will have a page listing state government databases by agency. If this project gets a wily programmer, we can talk subject access or even federated search.

Click on a state name below to find a list of databases by agency. This is a wiki, so if you don't see something on a list that should be, feel free to add it as long as the resource is meant to be available to the public and is produced by a government entity in the listed state.

- Alabama
- Alaska
- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware
- District of Columbia
- Florida
- Georgia
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kansas
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts

California

Contents [hide]

California State Agency Databases

[edit]

California State Agency Databases

This is an annotated list of databases produced by California State Agencies. The Agencies section of the list is mostly arranged by main producing agency.

Return to State Agency Databases listing for all states.

Directories

State Employee and Agency Directory 🖉 California Online Telephone Directory

State Agencies Directory 🖉 Index to California state agency websites.

Government and Other Related Websites 🖉 Links provided by the Judicial Council of California.

California School Directory 🖉 Search for public, private or school districts in California.

California Agency Directories 🖉 California Governor's Office of Planning and Research, State Clearinghouse and Planning Unit. This database offers federal, state and local agency directory and contact information necessary for land use planning purposes in California. Information on the status of general plans and general plan elements is included; includes many links and e-mail contacts.

County Elections Officials 🖉 California Secretary of State. This is a directory of county elections officials in California, including contact information. Search is also allowed through the use of an interactive county map which links to county elections officials' web sites.

Legislature

Bill Information 🖉 The full text of bills, resolutions, and constitutional amendments, and their status, history, votes, analyses, and veto messages are available for 1993 to current.

California Ballot Measures Databases 🖉

California Codes 🖉 Searchable database of California's 29 codes, covering various subject areas, the State Constitution and Statutes. Information presented reflects laws currently in effect.

Legislator Information 🖉 Links to legislator contact information, web pages, and committee membership.

Legislative Publications 🖉 Including: Daily File, Legislative Index, Table of Sections Affected, Senate Daily Journal, Assembly Daily Journal, Assembly Handbook, Agency Reports

Legislative Document Archives 🖉 This archive of the California State Legislature includes Assembly and House journals (1849-1997), histories and indexes (1881-2001), and statutes (1850-1995).

Judicial

Court Statistics 🖉 Detailed 10-year statistical caseload and trend data on a variety of court business.

Some Examples

- States
  - Delaware
    - Ranked 1st up from 15th
  - California
    - Ranked 12th up from 31st

- Local
  - City of Denton
  - Oklahoma County

- Tribal

Delaware
It's good
being first.

State of Delaware
The Official Website for the First State

Visit the Governor | General Assembly | Courts | Elected Officials | State Agencies

State Phone Directory | Help | Search This Site ▾ Your Search... GO

Citizen Services | Business Services | Tourism Info.

Department of State

DEPARTMENT OF STATE

Message from
Harriet Smith Windsor, Secretary of State

The Delaware Department of State is an extremely diverse agency with responsibilities in the following:

Archives	Historical & Cultural Affairs	Public Advocate
Arts	Human Relations	Public Employment Relations Board
Banking	Libraries	Public Integrity Commission
Corporations	Merit Employee Relations Board	Public Service Commission
Conference Centers (Buena Vista/Belmont Hall)	Notaries	Veterans Affairs, Commission of
Government Information Center	Pardons	Veterans Home
Delaware Heritage Commission	Professional Regulation	Women, Commission for

Delaware Day - Secretary Windsor challenged 4th grade students throughout Delaware to study the U. S. Constitution and discover information about Delaware's role in its writing and ratification.

The Department of State is at your service and welcomes any feedback you may have.

News
Today
Department of State's Public Hearings/Meetings
Arts Calendar

State of Delaware
The Official Website for the First State

Delaware
It's good
being first.

Residents | **Business** | **Tourism** | **State Employees** | **Topics**

Welcome

Ruth Ann Minner
Governor
GOVERNOR'S PAGE

Your Government

First State to Ratify
the U.S. Constitution
DECEMBER 7, 1787

- List of Agencies
- Phone Directory
- Forms Directory
- State Code
- State Regulations
- Bill Tracking

MORE

Spotlight

BEST OF THE
WEB
AWARDED BY THE CENTER FOR DIGITAL GOVERNMENT
MORE

Ranked in the
Top Five, 2007

Photos

Rockford Park
Photo by Elizabeth Damico
SUBMIT A PHOTO   MORE

In the News

Delaware.gov Again Named "Best Of The Web"

Governor Ruth Ann Minner announced today that the state's web portal, Delaware.gov, has been named among the top five state web portals in the nation in the Center for Digital Government's 11th Annual "Best of the Web" competition.

Tolls, Motor Vehicle Fees Increase October 1st

Increases in tolls on I-95 and Rt. 1, and various motor vehicle fee increases will go into effect October 1. The increases will help provide additional revenues to fund a transportation program that is needed to support the growth of our state and maintain our existing infrastructure.

MORE NEWS

Services

- Apply for a State Job
- Reserve a Cabin or Campsite
- Buy a Hunting License
- Ask a Question with AnswerOnline
- Get Birth Certificate Copies
- Search the Sex Offender Registry
- Apply for State Housing

MORE SERVICES

How Do I?

- Sign Up for School Closings?
- Report a Road Condition?
- Find Investment Information?
- Find Vehicle and Driver Services?
- File a Discrimination Complaint?
- Find a Child Care Provider?
- Relocate to Delaware?

MORE ANSWERS

Public Safety

- Checkpoint Strikeforce
- Pedestrian Safety

Air Quality Forecast   No Warnings

STATE OF DELAWARE
THREAT CONDITION LEVEL   ELEVATED

MORE PUBLIC SAFETY

Travel

- Real-Time Traffic Info

One-Click Search

529 attorney general benefits birth certificate capias careers child support corporations counties courts deeds deldot department of education dhss divorce dmv dnrec education employment extension family court form 1027 forms games inmates jobs lottery map marriage license motorcycle parks pension property tax schools seed

Weather

- Wilmington
- Dover
- Bethany Beach

Delays & Closings ⚠

- Schools (K-12)
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State of Delaware
The Official Website for the First State

State Phone Directory | Help | Search Your Search... [GO]

Online Support   AA Font Size   Print   E-Mail Page

Residents | **Business** | Tourism | State Employees | Topics

Welcome

Ruth Ann Minner
Governor
GOVERNOR'S PAGE

Your Government

First State to Ratify the U.S. Constitution
DECEMBER 7, 1787

- List of Agencies
- Phone Directory
- Forms Directory
- State Code
- State Regulations
- Bill Tracking
MORE

Spotlight

BEST OF THE
WEB
Ranked in the Top Five, 2007
AWARDED BY THE CENTER FOR DIGITAL GOVERNMENT
MORE

Photos

Rockford Park
Photo by Elizabeth Damico
SUBMIT A PHOTO   MORE

In the News

2007 Arts Summit - October 1
The 2007 Arts Summit is all about helping you make an impact. Our lineup of industry experts will bring you up to date on the latest ideas, trends, and tools to address the most important issues we face

Fall 2007 Electronic Seminar for Small Businesses and Self-Employed [pdf]
Our IRS Fall 2007 electronic seminar will be presented in a four hour session from 10:00 a.m. to 2:00 p.m. on October 15, 2007.

Governor Minner Signs 2007 Amendments to Corporate Laws
The Delaware General Assembly approved legislation in 2007 affecting Delaware business entity laws.
MORE NEWS

Services
- File Annual Tax Franchise Report
- File Corporate Franchise Tax/UCCs
- Search for Corporate Information
- License/Register a Business via One Stop
- Renew Professional Licenses
- Locate a Delaware Artist
MORE SERVICES

How Do I?
- Incorporate or Form a Business Entity?
- Start a Small Business?
- Verify a Professional License?
- Register as a Vendor with the State?
- Register a Disadvantaged Business?
- Get Delaware Economic Outlook?
MORE ANSWERS

Most-Visited Agencies
- Division of Corporations
- Division of Revenue
- Department of Labor
- Professional Regulation
MORE

Popular Forms
- Business Taxes
- Corporations

One-Click Search
annual report **business license business search**
certificate of good standing certification code
corporations delaware code department of labor
division of corporations division of revenue extension form 1027
forms franchise tax income tax insurance license
limited liability company llc medicaid new castle county notary
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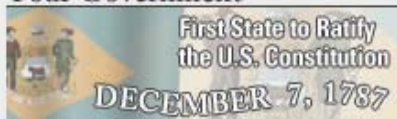- RSS News Feeds
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CA.GOV

WELCOME TO
THE STATE OF CALIFORNIA

Home | Business | Education | Employment | Health | Home & Family | Tourism & Recreation | Government | About CA

GOVERNOR SCHWARZENEGGER
Visit His Website

MOST POPULAR LINKS

- Online Services
- Small Business
- State Jobs
- Worker's Benefits
- Parks
- Licenses
- Megan's Law

GOVERNMENT LINKS

- Legislature
- California Courts
- State Agencies Directory
- State Telephone Directory
- More Government Links

INFORMATION ABOUT

Mono Lake, CA

| **Living in CA** | **Working in CA** | **Visiting CA** |

- Vehicle Registration
- Elections and Voter Info
- Taxes
- Pay Your Traffic Citation
- Unclaimed Property
- Child Support

- Complaints
- Emergency Information Service
- Birth Certificates
- Lottery
- Driver's License
- Next of Kin

HIGHLIGHTS

- Interested in returning to State work as a retired annuitant? Visit Boomerang.
- Learn about the current labor market including "Hot Jobs" in your area.
- Got consumer questions? Find answers here.
- Tips for avoiding foreclosure.
- Can you recognize Elder Abuse?
- After the fire - Handling ash, debris and other hazardous materials. (PDF)
- Battling California's Wildfires

Photo Contest

- Contest Submissions

Flex Your Power Website | **AMBER ALERT: Save a Child** | **Question or Comment?**

Search California [GO]

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THE STATE OF CALIFORNIA

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- Online Services
- Small Business
- State Jobs
- Worker's Benefits
- Parks
- Licenses
- Megan's Law

GOVERNMENT LINKS

- Legislature
- California Courts
- State Agencies Directory
- State Telephone Directory
- More Government Links

Home >> Online Services

Online Services

- Business
  - Electronic Funds Transfer - State Payroll Taxes
  - California Electronic Access to Securities Information ("Cal-EASI")
  - Employers: File Quarterly Wage and Withholding Report Online
  - Online Renewal of Mobilehome, Manufactured Home and Commercial Coach Registration
  - California Business Search
  - California Materials Exchange (CALMAX)
  - California State Contracts Register
  - Contractor Interest Registry
  - Electronic Filing of Statement of Officers Forms
  - Electronic Submission of Extra Work Bills (CALTRANS)
  - Financial Services Licensee Address Listing
  - License Status Inquiry (Business, Broker, and Agent)
  - Employers: Report New Employees Online
  - Limited Offering Exemption Notice
  - File Your Sales and Use Tax Return

- Consumers and Families
  - Verify Licenses - Board of Behavioral Sciences
  - Online Mobilehome Title Search for Requestor Account Customers
  - State Lottery
  - Tax Refund Status
  - Pay Your Income Taxes Online

-» Pay Your Traffic Ticket Online

-» Health and Safety
- » License Query System
- » Online License Verification for Vocational Nursing and Psychiatric Technicians
- » CA Care Network - Supportive Services for Elders and Persons with Disabilities

-» Labor and Employment
- » Employment Development Department Publications & Forms
- » Apply for Unemployment Insurance Online

-» Professional Licensing
- » Real Estate License Renewals
- » Professional Licensing for Dental Auxiliaries
- » Professional Licensing for Unarmed Security Guards
- » Professional Licensing for Psychologists
- » Professional Licensing for Dentists
- » Professional Licensing for Registered Nurses

-» Travel and Transportation
- » Order Special Interest and Personalized Plates
- » Vehicle Registration Internet Renewal
- » Transportation Permit Routing Database
- » DMV Appointments
- » Driving School License Status Information
- » Real-Time View of California Highways
- » DMV Online Refund Programs
- » CALTRANS Publications Sales
- » California State Parks e.Store
- » State Park Campsite Reservations
- » Check Road Conditions

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TRANSPORTATION

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Highway Conditions | Live Traffic Cameras | Amtrak California | Caltrans 511 | Roadside Rest Areas |

Caltrans > Roads and Traffic > **Live Traffic Cameras**

- » Frequently Asked Questions
- » California Road Conditions
- » California Highway Patrol Traffic Incident Log
- » Realtime Statewide Travel Information Map
- » Photolog: Virtual Drive along California Highways
- » Comments

Traffic View

Caltrans Live Traffic Cameras

Caltrans has over a thousand cameras monitoring freeway sections across California. Select the section of California you are interested in, then view the live streaming videos of traffic available for that region. Our Frequently Asked Questions page may answer other questions that you have about the Caltrans traffic camera pages.

Sacramento
Oakland
Fresno
San Bernardino
Los Angeles
Santa Ana
San Diego

Our live traffic videos require a free plug-in.

Live Streaming Traffic Cameras

Northwestern California Traffic Cameras 63°F
Live traffic cams covering Del Norte, Humboldt, Lake and Mendocino counties.

Caltrans

Northeastern California Traffic Cameras 80°F
Live traffic cams covering Lassen, Modoc, Plumas, Shasta, Siskiyou, Tehama and Trinity counties.

Sacramento: 85°F

5 at 6th   50 at 39th   80 at Chiles

101 at Dolliver
101 at Mattie Road
101 at 4th Street

Atascadero: 91°F
101 at Curbaril

Santa Barbara: 75°F
101 at Patterson Ave

San Bernardino and Riverside Counties 87°F
San Bernardino area traffic cams and speed map

Multiple cameras along highway 10
Multiple cameras along highway 15
Multiple cameras along highway 60
Multiple cameras along highway 91
Multiple cameras along highway 210
Multiple cameras along highway 215

Los Angeles 79°F
Multiple cameras along 5, 60
Multiple cameras along 10, 105, 605
Multiple cameras along 101, 110
Multiple cameras along 134, 405

Santa Ana 75°F
NB 55 at 73
WB Route 22 in Garden Grove
Route 22 at Brookhurst
NB 5 at Rt 133

San Diego 70°F
Multiple cameras along highway 5
Multiple cameras along highway 8
Multiple cameras along highway 15
Multiple cameras along highway 805

http://video.dot.ca.gov/asx/d7cam1.asx

CITY OF DENTON, TEXAS

Quick Information | My Government | For Residents | For Businesses | Enjoying Denton | Online Services | Web Help

search this site:

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RSS News Feed

Environmental Quality

$ Tax Rate Information

Street Construction Report

Filming in Denton

News denton

Quick Information
My Government
For Residents
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Web Help

Monday, October 8, 2007

Want to serve your community as a police officer?
POLICE RECRUIT CIVIL SERVICE EXAM
Saturday, December 1, 2007 at 9 a.m.
The University of North Texas Gateway Center Ballroom,
801 North Texas Blvd., Denton, TX 76201

Mosquito Risk Level 4
Public Health Warning

The City of Denton has enacted the Mosquito Surveillance and Response Plan
y información en español

CALCULATE YOUR CARBON footprint

Click here to find out how to lower your contribution to global warming.
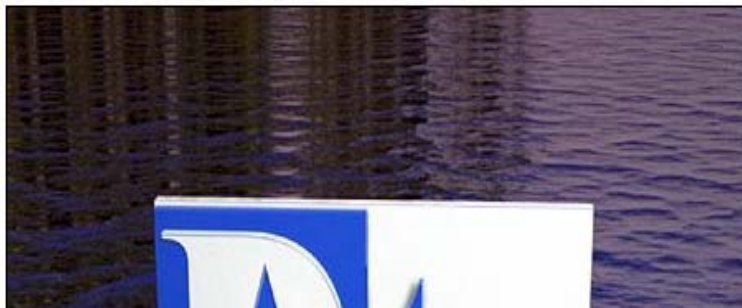
City of Denton Celebrates Sesquicentennial "Living the Legacy"

Highlights

Join the local conversation on global warming on Oct. 4.

Notice of Vote on Tax Rate on September 25, 2007

Notice of Public Hearing on Tax Increase September 11, 2007

DISASTER RECOVERY CENTERS OPEN Thursday (July 5):

FEMA Assistance Available for Flood Victims in the City of Denton

CITY OF DENTON
150 YEARS - EST. 1857

en español

Quick Information | **My Government** | **For Residents** | **For Businesses** | **Enjoying Denton** | **Online Services** | **Web Help**

search this site:

[Go]

Broadcast E-mail Lists

Check the Status of an Inspection

Contact Your Councilmember

Customer Service Online

Denton eNews

Desktop Wallpaper

Emergency Preparedness

Interactive Maps

Library Card Catalog

Pay Court Fines

Pay Utility Bills On-line!

Permits

Property Tax Account Search/Payment

Schedule an Inspection

Trak-It

Treasury Online

Home > Online Services

Online Services

If you have a traffic ticket, you can now pay for your tickets or other court fines on-line and avoid standing in line. You can conduct an on-line account search concerning your property taxes and if you're building a new house or making improvements on an existing structure, you can check the status of your inspection. More on-line services are coming your way soon.

Submit a Bug Report   Contact Us   Privacy Policy   Linking Policy   Department Index   e-mail the Webmaster

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CITY OF DENTON, TEXAS

215 E. McKinney Street • Denton, TX 76201 • (940) 349-8200 • (940) 349-8236 (fax) • (800) 735-2989 (TDD) •

Interactive Mapping System

Welcome to the City of Denton's

If You Are New to Using An Interactive Mapping System Click Here on **Map Help**

Zoning Launch Page

Launch Quick Map

PDF Printable Official Maps

Launch Restaurant Map

Find Your Watershed

Camstat Police Crime Mapping

Launch LINK Bus Routes

Street Construction

Code Enforcement

Launch Parks Map

GIS Power Point Presentation

Mapping System Flash Demonstration

Accelerated by
airzip

MARKET VALUE · ASSESSMENT

Home   Contact   Search   FAQ

Search Records ▶

Save On Taxes ▶

News Releases ▶

Statistics ▶

Assessment Roll ▶

Tax Rates ▶

Departments ▶

Photo Album ▶

Tax Estimates

Download Forms

Important Dates

Fire Districts

County Links

Meet Leonard

Guest Book

Welcome to the Oklahoma County Assessor's homepage

With more than 6 million property searches so far this year we've been recognized as one of the most advanced records search websites in the country where anyone with internet access can spend a few minutes or longer looking up property records in Oklahoma County.

Using the Public Access System you can find information about any property in Oklahoma County. Including the sale price, market value, assessed value, and legal description. Using the interactive Geographic Information System (GIS) Map, you can see a digital aerial color image of your home, find out which school district the property is located within, who represents you in the state legislature or congress, even see if your home or another property could be subject to flooding.

All of our forms are available including the Homestead Exemption and Additional Homestead/Senior Valuation Freeze. Upon qualifying, these programs can help reduce your property tax.

The Oklahoma County Assessor's Office has embraced technology and works hard to make access to public records and information a priority. While we are high-tech, we are also personal where you will find a real person who can answer property related questions during normal business hours.

Thank you for visiting and please send your comments and questions using our Guest Book feature.

helping manage our world

2005
SAG
Recipient

Leonard Sullivan
Oklahoma County Assessor

MARKET VALUE | ASSESSMENT

Home   Contact   Search   FAQ

- Search Records ▶
  - Public Acc...
  - Live Property Records
  - Interactive GIS Map
  - Records Reproduction
- Save On Taxes ▶
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- Departments ▶
- Photo Album ▶
- Tax Estimates
- Download Forms
- Important Dates
- Fire Districts
- County Links
- Meet Leonard
- Guest Book

2005 SAG Recipient

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Leonard Sullivan

Oklahoma County Assessor

Home   Contact   Search   FAQ

Search Records ▶

Save On Taxes ▶

News Releases ▶

Statistics ▶

Assessment Roll ▶

Tax Rates ▶

Departments ▶

Photo Album ▶

Tax Estimates

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Meet Leonard

Guest Book

Oklahoma County Assessor Records Inquiry

The Oklahoma County Assessor's Office makes every effort to produce and publish the most accurate information possible. No warranties, expressed or implied, are provided for the data herein, its use, or its interpretation. The assessed values are subject to change before being finalized for ad valorem tax purposes. Tax amounts listed are subject to change and are provided for informational purposes only. Regarding our GIS (*Geographic Information System*), the Oklahoma County Assessor's Office disclaims any warranty or warranty for fitness of use for a particular purpose, expressed or implied, with respect to this data. Furthermore, the Oklahoma County Assessor's Office disclaims any responsibility for the accuracy or completeness of this data. The mapped data on this site does not constitute a legal survey. For the definitive description of real property, consult the deeds recorded in the County Clerks Office.

Do you accept the above statement?

| ▶ Yes, I Accept | ▶ No, Return to Home |

Public Records Access

Available Search Methods

- Owner Name
- Physical Address
- Property Account Number
- Legal Description
- Interactive GIS Map

NOTE: The Assessor's Office gives users access to a "LIVE" data base that reflects the most current information available. In addition, we have auto linked all accounts to other county office websites for tax amounts and legal documents.

| Home | Contact | Search | FAQ |

| Guest Book | TXD Levies | Glossary | Map/GIS Search | Help |

Oklahoma County Assessor Public Access System

Each category is an independent search   Screen Produced 10/8/2007 4:53:04 PM

Name   [Submit Query] [Reset]
Last name first. Example: Smith John.....or wildcard search using Smith J
**Now Available...Advanced Name Searches for Commercial Properties.....Advanced Search

Address   [ ] [▼] [ ] [▼] [Submit Query] [Reset]
Number   Direction   Street Name   Suffix (*Optional*), Ex: St, Dr, Ave
You may also perform wildcard searches by entering only a portion of the block # and a portion of the street name.

Real Estate Account Number Search *(The letter R must be included in the account number)*
Account #   [R] [Submit Query] [Reset]
Real Estate Acct. #'s use 9 digits. *Example R123456789....No wildcard searches*

Personal Account Number Search *(The letter P must be included in the account number)*
Account #   [P] [Submit Query] [Reset]
Personal Acct. #'s use 7 digits. *Example: P1234567....No wildcard searches*

Centrally Assessed Account Number Search *(The letter C must be included in the account number)*
Account #   [C] [Submit Query] [Reset]
Centrally Assessed Acct. #'s use 7 - 10 digits. *Example: CE050200...No wildcard searches.*

SubDivision [ ] **Block** [ ] **Lot** [ ] [Submit Query] [Reset]
Search by neighborhood subdivison.
You may refine your search by including "Block # (3) digits. Example: 001
You may refine your search by including "Lot #" (3) digits. Example: 001
You may also perform wildcard searches by entering only a portion of the subdivision name, block # or lot #

Map # [ ] [Submit Query] [Reset] Search by quarter mile section. Consists of (4) digits.
(1001 4944) Map # ranges

Step 1: Learn to Use the Maps

We recommend looking at the following prior to launching a map:

- Quick tutorial or help system
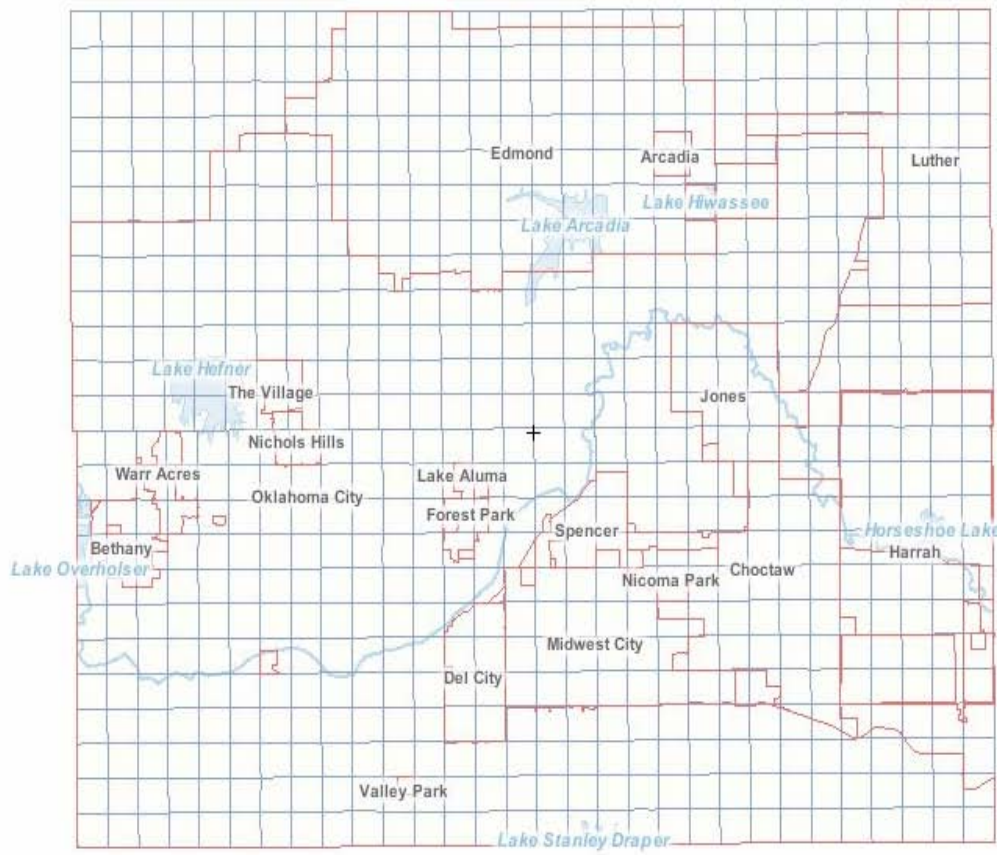- Examine our copyright policy and disclaimer

Step 2: Launch the Map

This site uses the **Geocortex IMF** Map Viewer.

Launch Map Viewer

Note: If you use anti-popup software, we recommend that you temporarily disable it while you use this site.

Parcel Owner's Detail

PIN: 2834189084000

Field	Value
ACCOUNTNO:	R189084000
ACCTTYPE:	Residential
MAPNUMBER:	2834
TAXDISTRICT:	601
BUSINESSNAME:	null
PARCELNUMBER:	2834189084000
TAXDISTRICTNAME:	Putnam City #1
NAME1:	OWENS PHILLIP P II
NAME2:	null
MAILINGADDRESS1:	6013 NW 55TH ST
MAILINGADDRESS2:	null
CITY:	WARR ACRES
STATE:	OK
ZIPCODE:	731226401
TOTALBUILDINGS:	1
PARENTACCOUNT:	
CURRENTMARKET:	84,094
CURRENTACCOUNTADJUSTMENTS:	1,000
CURRENTASSESSED:	6,818
CURRENTTAXABLE:	61,987
CURRENTNETASSESSED:	5,818
CURRENTMILLLEVY:	Available 10-31-2007
PREVIOUSTOTALTAX:	$522
PREVIOUSMARKET:	71,374
PREVIOUSACCOUNTADJUSTMENTS:	1,000
TAXSAVINGS:	$224
PREVIOUSASSESSED:	6,493
PREVIOUSTAXABLE:	59,036
PREVIOUSNETASSESSED:	5,493
PREVIOUSMILLLEVY:	95.09
LANDVALUE:	9,440
SUBNAME:	THOMASON ADDITION
BLOCK:	003
LOT:	012
LEGAL:	W59FT OF E64FT
PHYSICALADDRESS:	6013 NW 55TH ST
ACRES:	.1869
WIDTH:	59
DEPTH:	138
TRLINK:	189084000

The OSAGE *Nation*

SEAL OF OSAGE NATION

NEWS **GOVERNMENT** **CULTURE** **DEPARTMENTS** **MINERALS** **GAMING** **CALENDAR** **EMPLOYMENT** **CONTACT US**

SOVEREIGNTY

WELCOME

Welcome to the Osage Nation Website. This site is full of wonderful pictoral venues that let you view the Osage Nation Reservation and Government. As a visitor, you will see the site expand and develop. This site is a way for the Nation to communicate to tribal members and the world about what is happening at the Osage Nation Reservation.

Be sure to view the Department Directory to view all Department and Program websites.

Please visit our Tribal Forums to participate and provide your feedback! The Tribal Forum may also be used as a means to improve our website. Please feel free to communicate your suggestions on the forum.

Click on items below for more information.

Click here for Congressional Tzi-Zho & Committee Meeting

Osage Territory Oklahoma
10/8/2007 5:01:44 PM

Local Weather

Fair, 75 F

Wa.zha.zhi(i.e Word of the day)
HA.KA.ZHE "No"

TRIBAL CALENDAR

<	October 2007	>
Sun	Mon	Tue	Wed	Thu	Fri	Sat

quick Links

FOR TRIBAL MEMBERS

FORUMS
Department Forums
Main Site Forum

MEDIA
Listen Live to Congress Session
View Broadcast Schedule
View Video Archive

JOBS
View job listings

CONTACTS
View Full Tribal Directory

EMERGENCY SERVICES
Tribal Police Info

MAPS DIRECTIONS
View Map

DEPT LISTS
21st Century Program
Adolescent Center
Americorps Vista
Boys and Girls Club
Burial Assistance Program
CDIB Membership

CLICK TO CLOSE NAV

may also be used as a means to improve our website. Please feel free to communicate your suggestions on the forum.

Click on items below for more information.

Click here for Congressional Tzi-Zho & Committee Meeting Information
(Schedules, Agendas, Journals, etc.)

Legislative Proclamation Extending Tzi-Zho Session

Osage News - Cameron Rumsey Attends School of Medicine and Health Sciences at the University of North Dakota

Osage News - Osage Nation Principal Chief Dismisses Lawsuit Against Osage Nation Congress

Osage News Articles

New - Community Announcements

October Palace of the Osage Printable Grocery Coupon

Palace of the Osage Grocery Ad for October 4th thru 7th

LATEST NEWS

October 06, 2007
TOBACCO

Statement of Bernadette A. ToomeyPresident and CEOAmerican Lung Association Washington, DC (October 3, 2007) – Today, the Subcommittee on Health of the U.S. House of Representatives' Committee on Ene Read More >>

TRIBAL CALENDAR

<	October 2007					>
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

TRIBAL DIRECTORY

LIVE VIDEO

AUDIO BROADCASTS

Live Council Meetings   n to Live

JOB LISTINGS

TOBACCO

Statement of Bernadette A. ToomeyPresident and CEOAmerican Lung Association Washington, DC (October 3, 2007) – Today, the Subcommittee on Health of the U.S. House of Representatives' Committee on Ene Read More >>

Osage News - Osage Nation Principal Chief Dismisses Lawsuit Against Osage Nation Congress

October 01, 2007
EXECUTIVE

By Shannon Shaw Osage News   Osage Nation Principal Chief Jim Gray dismissed his lawsuit against the Osage Nation Congress Thursday, Sept. 27, after Congress brought forth new legislati Read More >>

ON Executive Dismisses Lawsuit Against ON Congress

September 29, 2007
EXECUTIVE

Osage Nation Principal Chief Jim Gray announced today that he is dismissing the lawsuit against the Osage Nation Congress over the Osage Nation Internal Audit D
Read More >>

SOBRIETY WALK

September 29, 2007
PRT

Osage Nation Celebrates Recovery with Walk for Sobriety event Contact Louis Gray 918-287-5415   The Osage Nation Counseli Read More >>

INTERNATIONAL VISITOR LEADERSHIP PROGRAM

September 28, 2007
COUNSELING

JOB LISTINGS

VISIT FORUM

OSAGE GIFT STORE

MAPS & DIRECTORIES

OSAGE HISTORY TIMELINE

JOIN NEWSLETTER

courteous and efficient services to persons seeking a **Certificate of Degree of Indian Blood card (CDIB card)** or in doing an ancestry search through our records to prove their Osage lineage.

The **Osage CDIB Department** is funded through a **BIA 93-638 Self Determination Contract** for the purpose of processing applications and keeping records of those Osages eligible for a CDIB card.

To establish eligibility for a CDIB card, a person must establish, through required documentation, that they are a lineal descendent of a person on the **1906 Osage Allotment Roll.**

Here is a list of applications that you may request from our office:

(For Membership Forms, click on to "Welcome to Membership" at the top)

CDIB Department

- **Application for CDIB Card with Instructions** (allows you to apply and receive a CDIB card)
- Family History Application (proves your lineage with the Osage Nation and allows you to fill out a CDIB application - **Please be sure to include this with the Application.**)
- **Application for Copy File Documents**
- **Application for Copy of CDIB Card** (allows you to request a copy of your card)
- **Application for Release of CDIB Information** (allows you to request a copy of the documents in your file)
- **Application for Name Change** (allows you to have your name changed if you have been married/divorced or if you have had a legal name change)
- **Application for Replacement CDIB Card** (allows you to have your CDIB card re-issued if it has been lost or stolen)
- **Affidavit for Maternity Application**
- **Affidavit for Paternity Application**

**Please do not fax any applications.
They must be mailed in with the proper documentation.**

CDIB Membership Department Staff:

- **June Cole, Assistant CDIB Director**

10/8/2007 5:17:58 PM

Local Weather

Fair, 75 F

Wa.zha.zhi(i.e Word of the day)
HA.KA.ZHE "No"

TRIBAL CALENDAR

<	October 2007					>
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

TRIBAL DIRECTORY

LIVE VIDEO

AUDIO BROADCASTS
Listen to Live Council Me...   Listen

FEDERAL E-GOVERNMENT WEBSITES   E-government services in your library

Our definition of E-government for this workshop: online personal and business transactions.

1. What are the demands of a website upon the library?

    a. Demands upon staff – what level of service will you provide, and what level of training will your librarians and library staff need to provide it?

    b. Demands upon computer and library network

2. Will you need to erect privacy screens for your customers who are working with personal information such as Social Security numbers?

3. You will need to disable popup blockers to work with most websites, and may need to work with your IT staff to be able to access some features of a website through your library computer system's firewall.

4. Will you restrict the number of hours that a customer can work upon any one computer? The number of days per week that they use your computers? Some e-government services require the use of a computer by one customer for several hours per day over several days per week. Will you allow your customers do this?

5. In order to access some E-government services, your customers will need to have their own e-mail accounts, and you will probably need to help them accomplish this.

6. You may have customers who attempt to use your computers to conduct their personal e-business transactions. Your library probably does not want them to do this. How will you prevent it?

7.   If you don't provide a particular e-government service, is there another entity in your community that will? If so, you may not have to provide a service.

8. What is the public relations value to your library of providing access and service to a particular e-government tool? This may help you determine whether you offer access and service or not.

9. Remember that at this time you don't have to offer any e-government services—other than access and service for websites chosen as depository items--so it's up to your library to decide what level of access and service for particular websites, and the days and times you'll offer e-government access and services. Providing e-government services enhances your FDLP program, and can serve as an entry point to your traditional FDLP services.

10. You will need to keep up with new e-government services by monitoring important federal websites and scanning national and local newspapers.

11. As with legal or medical services, never give advice about e-government services or your library could be held liable for your mistakes.

12. In order to provide even basic services for E-government online tools, you'll need to learn to use them yourself, and know not only the basic ways to use these online tools, but also know how to use all of their optional features.

13. Expect change in e-government services from federal agencies to be constant and continual. You will need to constantly check the websites for which you offer e-government access and service.

14. When you offer E-government services in your library you're making the transition from "Depository Collection" to "Government Information Services Center" whether you realize it or not.

15. If delivering E-government services is one of the strategies that you need to offer for your FDLP collection to survive at all, can you afford to *not* offer E-government services?

E-GOVERNMENT INTRODUCTION

This is taken from *State and Federal E-Government in the United States, 2007* by Dr. Darrell West, Brown University, Taubman Center for Public Policy, published August 2007

*86% percent of state and federal websites have services that are " FULLY EXECUTABLE PERSONAL OR BUSINESS ONLINE TRANSACTIONS". 58% websites have three or more services, 13% have two services, 15% have one service, and only 14% have no services. **Term to remember here: "FULLY EXECUTABLE ONLINE," a phrase that you will see increasingly if your library offers E-government resources and services. It is The Gold Standard of E-government.**

* 56% of government websites are written at a 12th grade reading level, BUT the reading level of the average American is 8th grade or lower. **Idea to remember here: THE PROBLEM THIS CREATES MAY BECOME PART OF OUR JOB SECURITY AS LIBRARIES BECOME THE "INFORMATION SAFETY NET" IN THEIR COMMUNITIES.**

* 22% of websites offer some type of foreign language translation, which is DOWN from 30% last year. **Idea to remember: as the U.S. becomes more multi-culti, we need MORE not LESS translation, so this trend is bad.** Has the English-only movement hurt foreign language translation?

* 89% of websites have E-mail addresses that customers can use to contact someone at the agency. **But there's no guarantee IF or HOW SOON they'll get a reply.**

*44% of websites have message boards, chat services, and/or online surveys.

*Quote from report: "One of the most promising aspects of e-government is its ability to bring citizens closer to their governments." (page 9).

THE TOP TEN FEDERAL WEBSITES OF 2007!

1. USA.gov and its Spanish-language version

2. Department of Agriculture

3. Postal Service

4. Social Security Administration

5. Securities and Exchange Commission

6. Department of Commerce

7. Federal Communications Commission

8. Federal Deposit Insurance Corporation

9. Department of Education

10. Internal Revenue Service

SOME ALSO-RANS~~

17. Library of Congress

33. GPO

FEDERAL E-GOVERNMENT WEBSITES –
Handout for FDC, October 15-17, 2007

Format note—web addresses are listed first, then notes about them second. Also note that these are selected websites only, and there may be other important websites that your customers will need to use.

1. Forms – forms that can be e-filed and forms that can be filled out online then printed

    a. FEMA (the actions and inactions of FEMA after Hurricane Katrina and Hurricane Rita were the first time that most FDLP librarians heard about E-government services)

    http://www.fema.gov/assistance/register.shtm
    Apply for assistance online. There are three "Step" boxes here; "Step Two" has the instructions to get the important FEMA customer ID number.

    b. IRS

    http://www.irs.gov/help/article/0,,id=143687,00.html

    All online tools, with the exception of E-file, including "Where's my refund?" "Online Payment Agreement [with or without an Authorized Power of Attorney]," and others.

    http://www.irs.gov/efile/index.html

    To e-file taxes.

    c. FAFSA

    http://www.fafsa.ed.gov/

    Online tools within boxes #1, #2, #3 include online PIN, saving and working on saved forms, checking the status of a submitted form, and others.

    d. U.S. Citizenship and Immigration Services

    https://efiling.uscis.dhs.gov/efile/

    To register for a customer account with the USCIS.

http://www.uscis.gov/portal/site/uscis

Links to forms that can be e-filed; customers need to have an E-filing account number to use this feature.

http://www.uscis.gov/portal/site/uscis

Click on "Immigration Forms," then on "Electronic Filing" on top left. Forms that can be filled out online (need to download first); customers DO NOT have to have an account number to use this.

http://infopass.uscis.gov/index.php

To make an appointment with local USCIS offices—customers just can't show up; it's usually easier to make an appointment via this website than to call a local office.

https://egov.uscis.gov/cris/jsps/index.jsp

To check the status of a case online; customers need to have an account number to do this.

https://egov.uscis.gov/crisgwi/go?action=coa

To change your address online.

ON USCIS WEBSITE IN SUBJECT TAB "EDUCATION AND RESOURCES"—

http://www.uscis.gov/portal/site/uscis

Click on "Education and Resources" at top of page, then on "Resources for Adult Educators" on left of page, then on "Naturalization Self Test" at left of page.

e. Department of Veterans Affairs

http://vabenefits.vba.va.gov/vonapp/main.asp

To register for a customer account with the DVA's VONAPP website.

http://www.va.gov/onlineapps.htm

List of all forms that can be e-filed.

http://www.va.gov/vaforms/

Forms that can be filled out online; customers will need to know form # or do a search first. No registration number is needed.

f. Social Security Administration

https://s044a90.ssa.gov/acu/IPS_INTR/main.jsp

To register for a customer account and password with the SSA.

http://www.ssa.gov/onlineservices/

All available online tools and services.

g. Forms.gov metasite

http://www.forms.gov/bgfPortal/citizen.portal

Forms that can be filled out online for most federal agencies (their goal is to provide 100% of forms for all federal agencies, so this is a good website to know regardless of your library's e-government program).

h. Bureau of Economic Analysis ASTAR system

http://www.bea.gov/astar/

This is an example of an "online business transaction" tool that business owners use to communicate with government agencies. There are others. The majority of the links listed in this handout are "online personal transactions" tools; this is an exception. Another important business-transactions website is "E-Verify" from the Department of Homeland Security, which is used to verify the legal status of job applicants—

www.dhs.gov/ximgtn/programs/gc_1185221678150.shtm

i. U.S Department of State

http://travel.state.gov/passport/

Passport applications and renewals, current status of applications, forms. NOTE: website doesn't work properly in Netscape, but is fine in Internet Explorer and other search engines.

2. Medicare - Part D Prescription Drug Finder

http://www.medicare.gov

ALSO AT http://formularyfinder.medicare.gov/formularyfinder/selectstate.asp

Formulary Finder. Always insist that your customers bring their pill bottles with them if you're going to help them use this tool (if they just bring in a list of their prescriptions, either the names or the dosages will probably be wrong at least once).

ALSO AT http://www.medicare.gov/bridging-the-gap.asp

Lower Your Costs During the Coverage Gap

ALSO click on "Learn More About Plans in Your Area"

SEE ALSO at the bottom of the webpage "Search Tools," which contains two features that are useful to know regardless of your library's E-government program: "Compare Hospitals in Your Area" and "Compare Nursing Homes in Your Area".

3. Post Office

http://shop.usps.com

"The Postal Store" to buy stamps and other mailing supplies—even stuffed animals!

http://www.usps.com/

Click on "Shipping Tools," "Mailing Tools," and "Receiving Mail"

4. U.S. Patent and Trademark Office's "Electronic Business Centers";Library of Congress' Copyright Office

http://www.uspto.gov/ebc/index.html

For patents. There is one advanced tool here: on the right side of the screen you will see that customers can register for a customer ID# to give them access to enhanced services. This is only available for patents at this time, not trademarks.

http://www.uspto.gov/ebc/index_tm.html

For trademarks.

<http://cocatalog.loc.gov/>

Copyright Office's "Public Catalog"

<http://www.copyright.gov/register/>

"How to Register a Work" leads to forms that can be filled out online

5. GLOBUS (and NTDB)

<http://www.stat-usa.gov/tradtest.nsf>

Although there may be some non-FDLP libraries in your service area, chances are that only your FDLP library will have access to GLOBUS and its national and international trade leads. So you should do your best to make the most of this resource! Some of the features of GLOBUS that your e-business customers should find useful include "Today's Global Business Opportunity Leads," "Current and Historical Trade Leads," "Contacts," and others.

6. E-government quick tools (note that according to some definitions of E-government these are not E-government tools at all; you decide)

a. NCHS "Where to Write for Vital Records

<http://www.cdc.gov/nchs/howto/w2w/w2welcom.htm>

b. Census "Population Finder"

Census "Find an Area Profile"

www.census.gov (both on right side of Census homepage)

c. Census " AFF Address Search"

<http://factfinder.census.gov/home/saff/>

d. NCES "Search for Schools, Colleges, and Libraries"

<http://nces.ed.gov/globallocator/>

e. USA.gov, Spanish-language GobiernoUSA.gov, and link to "Other languages" from Pueblo's "Federal Citizen Information Center"

http://www.usa.gov/index.shtml

http://www.usa.gov/gobiernousa/index.shtml

Click on "Other Languages" at top right of USA.gov homepage

You can add many more federal websites to this E-government services list depending on the needs of your customers. The above are only meant to be examples from the E-government workshop that Clif Broadworth and I began teaching in May, 2007 to the libraries of Oklahoma and those of our neighboring states.

Federal Depository Conference, October 2007

FEDERAL E-GOVERNMENT WEBSITES – Internet Version of Handout for FDC Workshop, October 16, 2007

Format note—web addresses are listed first, then notes about them second. Also note that these are selected websites only, and there may be other important websites that your customers will need to use.

1. Forms – forms that can be e-filed or forms that can be filled out online then printed

a. FEMA (The actions and inactions of FEMA after the Hurricane Katrina and Hurricane Rita is the first time that most FDLP librarians heard about E-government services).

http://www.fema.gov/assistance/register.shtm

Apply for assistance online. There are three "Step" boxes here; "Step Two" has the instructions for applying to get the important FEMA customer ID number.

b. IRS

http://www.irs.gov/help/article/0,,id=143687,00.html

All online tools with the exception of E-file, including "Where's My Refund?," "Online Payment Agreement [with or without an Authorized Power of Attorney]," and others.

http://www.irs.gov/efile/index.html

To e-file taxes.

c. FAFSA

http://www.fafsa.ed.gov/

Online tools within "Step" boxes #1, #2, #3 include online PIN, saving and working on saved forms, checking the status of a submitted form, and others.

d. U.S. Citizenship and Immigration Services

https://efiling.uscis.dhs.gov/efile/

To register for a customer account with the USCIS.

http://www.uscis.gov/portal/site/uscis/menuitem.5af9bb95919f35e66f614176543f6d1a/?vgnextoid=f3fe194d3e88d010VgnVCM10000048f3d6a1RCRD&vgnextchannel=9059d9808bcbd010VgnVCM100000d1f1d6a1RCRD

Links to forms that can be e-filed; customers need to have an E-filing account number to use this feature.

http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=db029c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnextchannel=db029c7755cb9010VgnVCM10000045f3d6a1RCRD

Links to forms that can be filled out online (need to download first); customers DO NOT have to have an account number to use this.

http://infopass.uscis.gov/index.php

To make an appointment with local USCIS offices—customers just can't show up; it's usually easier to make an appointment via this website than to call a local office.

https://egov.uscis.gov/cris/jsps/index.jsp

To check the status of a case online; customers need to have an account number to use this.

http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=9059d9808bcbd010Vgn VCM100000d1f1d6a1RCRD&vgnextchannel=9059d9808bcbd010VgnVCM100000d1f1d6a1RCRD

Electronic filing for immigration benefits. There are useful reference tools here that your customers will need to use.

https://egov.uscis.gov/crisgwi/go?action=coa

To change your address online.

ON USCIS WEBSITE IN SUBJECT TAB "EDUCATION AND RESOURCES"—
http://www.uscis.gov/portal/site/uscis/menuitem.010cab8025677e19631ef89b843f6d1a/?vgnextoid=9ff98424f830411 0VgnVCM1000004718190aRCRD&vgnextchannel=9ff98424f8304110VgnVCM1000004718190aRCRD

Naturalization self-study Test.

e. Department of Veterans Affairs

http://vabenefits.vba.va.gov/vonapp/main.asp

To register for a customer account with the DVA's VONAPP website.

http://www.va.gov/onlineapps.htm

Links to forms that can be e-filed.

http://www.va.gov/vaforms/

Forms that can be filled out online; will need to know form # or do a search first. No registration number is required.

f. Social Security Administration

https://s044a90.ssa.gov/acu/IPS_INTR/main.jsp

To register for a customer account and password with the SSA.

http://www.ssa.gov/onlineservices/

Links to all online services; a One-Stop Shop for the SSA.

g. Forms.gov metasite

http://www.forms.gov/bgfPortal/citizen.portal

Links to forms that can be filled out online for most federal agencies (their goal is to provide 100% of forms for all federal agencies, so this is a good website to know regardless of your library's e-government program).

h. Bureau of Economic Analysis ASTAR system

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www.dhs.gov/ximgtn/programs/gc_1185221678150.shtm

i. U.S Department of State

http://travel.state.gov/passport/passport_1738.html

Passport applications and renewals, current status of applications, forms.
NOTE: website does not work properly in Netscape, but is fine in Internet Explorer and other search engines.

2. Medicare Part D Prescription Drug Finder

http://www.medicare.gov/MPDPF/Public/

http://formularyfinder.medicare.gov/formularyfinder/selectstate.asp
Formulary Finder. Always insist that your customers bring their pill bottles with them if you're going to help them use this tool (if they just bring in a list of their prescriptions, either the names or the dosages will probably be wrong at least once).

http://www.medicare.gov/bridging-the-gap.asp
Lower your Costs During the Coverage Gap.

http://www.medicare.gov/MPDPF/Public/Include/DataSection/Questions/SelectState.asp?version=default&browser=Netscape%7C7%2E2%7CWinXP&language=English&defaultstatus=0&ViewType=Public&PDPYear=2007&MAPDYear=2007&MPDPF%5FMPPF%5FIntegrate=N
Learn More about Plans in Your Area

SEE at the bottom of the webpage "Search Tools," which contains two features that are useful to know regardless of your library's E-government program: "Compare Hospitals In Your Area" and "Compare Nursing Homes in Your Area".

3. Post Office

http://shop.usps.com/webapp/wcs/stores/servlet/TopCategoriesDisplay?storeId=10001&catalogId=10152

"The Postal Store" to buy stamps and other mailing supplies—even stuffed animals!

www.usps.com/business/shippingtools/welcome.htm?from=home&page=shippingtools
"Shipping Tools" – see online "Tools" on right of screen.

www.usps.com/business/mailingtools/welcome.htm?from=home&page=mailingtools
"Mailing Tools" – see online "Tools" on right of screen.

www.usps.com/all/optionsforreceivingmail/welcome.htm?from=home&page=receivingyourmail
"Receiving Mail" – see "Change of Address" and "Mail Forwarding" and others.

4. U.S. Patent and Trademark Office's "Electronic Business Centers"; and Library of Congress' Copyright Office

http://www.uspto.gov/ebc/index.html

For patents. There is one advanced tool here: on the right side of the screen you will see that customers can register for a customer ID#, which will give them access to enhanced services. This is only available for patents at this time, not trademarks.

http://www.uspto.gov/ebc/index_tm.html

For trademarks.

http://cocatalog.loc.gov/cgi-bin/Pwebrecon.cgi?DB=local&PAGE=First

Copyright Office's "Public Catalog"

http://www.copyright.gov/register/

"How to Register a Work" leads to forms that can be filled out online

5. GLOBUS (and NTDB)

http://www.stat-usa.gov/tradtest.nsf

Although there may be some non-FDLP libraries in your service area, chances are that only your FDLP library will have access to GLOBUS and its national and international trade leads. So you should do your best to make the most of this resource! Some of the features of GLOBUS that your e-business customers should find useful include "Today's Global Business Opportunity Leads," "Current and Historical Trade Leads," "Contacts," and others.

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http://www.cdc.gov/nchs/howto/w2w/w2welcom.htm

b. Census "Population Finder"

Census "Find an Area Profile"

www.census.gov (both on right side of Census homepage)

c. Census " AFF Address Search"
http://factfinder.census.gov/servlet/AGSGeoAddressServlet?_lang=en&_programYear=50&_treeId=420

d. NCES "Search for Schools, Colleges, and Libraries"
http://nces.ed.gov/globallocator/

e. USA.gov, Spanish-language GobiernoUSA.gov, and link to "Other languages" from Pueblo's "Federal Citizen Information Center"
http://www.usa.gov/index.shtml
http://www.usa.gov/gobiernousa/index.shtml
http://www.pueblo.gsa.gov/multilanguage/multilang.htm?urlnet99

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Federal Depository Conference, October 2007