## Government Information in the 21<sup>st</sup> Century

The Government Information in the 21st Century Program is made possible by a grant from the U.S. Institute of Museum and Library Services.



### 2008 Federal Depository Library Conference

Washington, DC

### Handing off the Baton

Trainer - some are better at handing off than receiving a baton

Trainee - running away from someone while trying to receive something from that person

Connection - which type of relay exchange works best?

### Training Goal #1

To expand the base of library professionals and library workers who have knowledge of and experience with electronic government information resources among the states involved in the project.

### Training – Year 1

- June 9, 2007 August 31, 2007
- 6 Training Events
- 13 Training Sessions completed by
- 10 Trainers in
- 4 States (AZ, CO, NM and UT)
- 75 Trainees

## Sandy & Nancy with Shirley Condit, PCLD



### Training Sessions

- Boulder Public Library Boulder, CO 23
- Weber State University Ogden, UT 14
- Utah State University Logan, UT 4
- Northland Pioneer College Holbrook, AZ 18
- Pinal County Library District Florence, AZ 10
- Dine College Tsaile, AZ & Shiprock, NM 7

### Pinal County Library District, AZ



Nancy Deegan, Trainer

### PCLD - serves 12 locations



Sandy Rizzo, Trainer

### Ethnic Diversity

- 75 Trainees
- 1 Chinese
- 2 Hispanic/Latina
- 8 Native American
  - 6 Navajo
  - 1 Apache
  - 1 Pima
- 2.15% non-Caucasian

### Kinyaa' áanii Library



### Training at Dine College



### Attendees by Type of Libary

> Academic 39

> Public 13

Special

> High School 2

### Shiprock Campus, Dine College



Trainers: Susie Action, Dori Molletti, Janet Fisher

### Boulder Public Library



Trainers: Tim Byrne, Jennie Gerke, Susan Simmons

### Training Goal #2

To increase their level of satisfaction with government information resources in meeting the information needs of their specific user communities.

### Session Evaluations

- > Session evaluations from 4 training workshops
- Have a better understanding of federal government information because of this workshop:

Scale of 1-10 Average Score: 8.00

Feel confident using the information learned in info transactions at my own library:

Scale of 1-10 Average Score: 8.11

### Pre- and Post-test Results

- Test results from trainees51 Pre-tests40 Post-tests
- Overall comfort level with using electronic government information

Scale of 1 to 5 (1=low, 5=high)

Increased from 2.20 on Pre-test to 3.26 on Post-test

### **Trainee Comments**

- There's a lot to learn
- Well worth the trip
- Need practice
- Very useful information
- Very interesting and informative
- Got a little lost in the Census info
- > Appreciate knowing where exactly to find things
- You would be hard pressed not to teach me something!

### Victory?

Too soon to tell - Year 2

- > 16 Training Sessions already scheduled
- > 7 Training Sessions in the planning stage
- Can we reach 500 individuals?

Incoming runner must remain in lane, even after exchange has been made

### Questions?

- Tim Byrne, Head Government Publications, University of Colorado
- Kirsten Clark, Government Publications and Regional Depository Librarian, University of Minnesota
- Joe Anderson, Content Manager, WebJunction
- Jennie Gerke, Electronic Government Information Librarian
- Debra S. Van Tassel, IMLS Project Manager, Government Publications, University of Colorado



### Federal Depository Library Conference

Joe Anderson, WebJunction Content Manager October 16, 2007



### Agenda

- What is WebJunction?
- GI21 on WebJunction
- WJ next steps



### What is WebJunction?

- A highly successful online community for library staff
  - ~30,000 members
  - 50,000 unique visitors per month
  - 14 state library subscribers
- Roots in the public library community
- Expanding reach into academic library community
- Initial funding: Gates Foundation
- Parent organization: OCLC



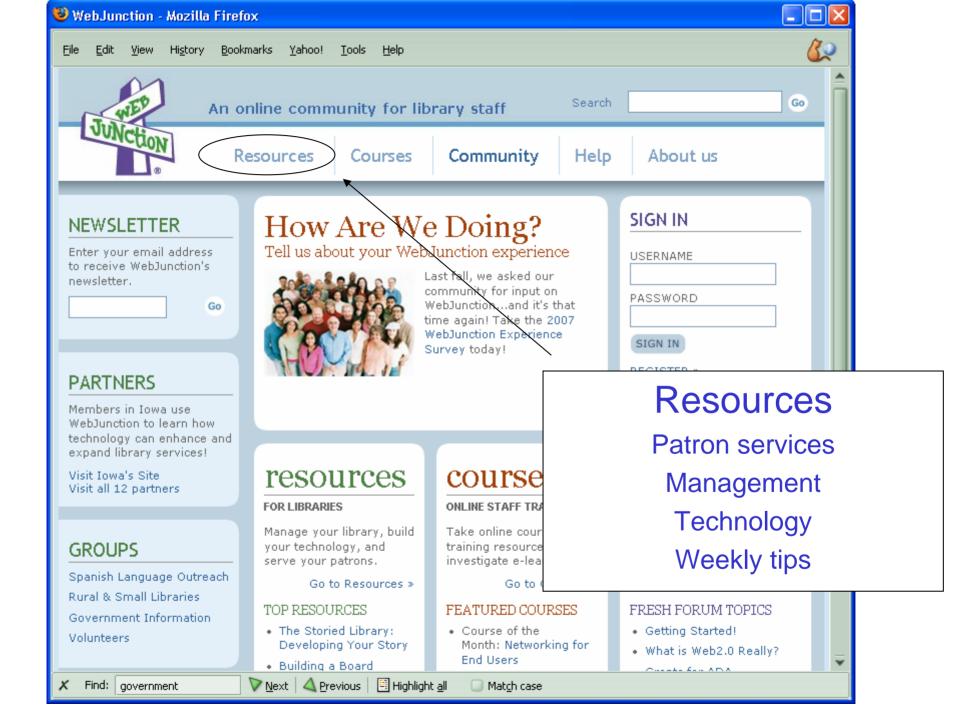
### Some areas of focus

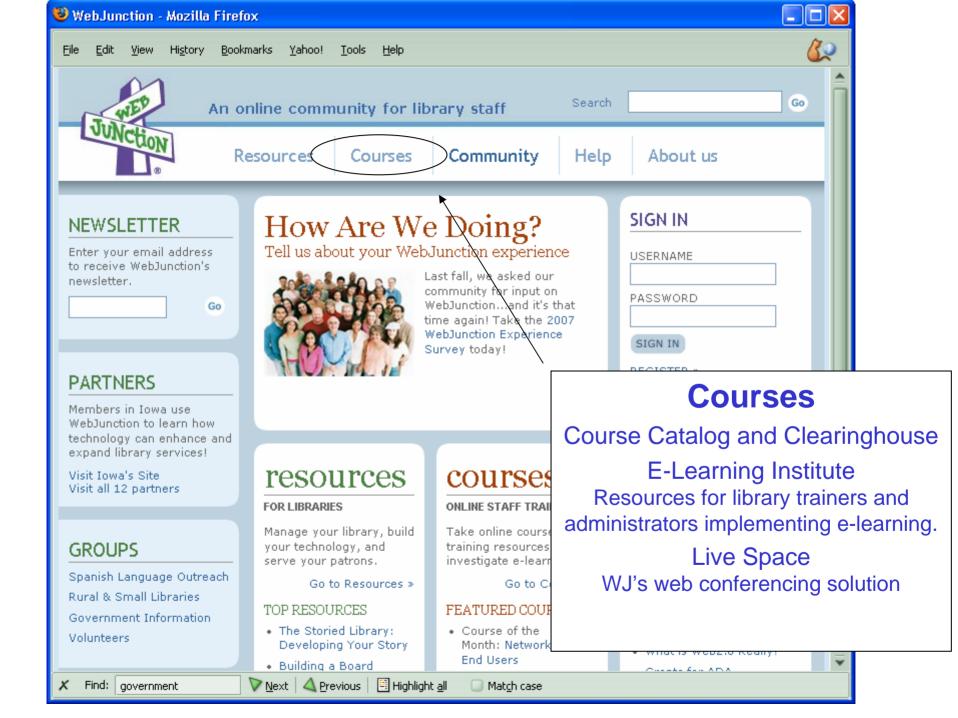
- Public access computing/library technology
- E-learning
- Virtual interest groups (Communities of Practice)
  - Services to Spanish Speakers
  - Rural Libraries
- Partnerships with library organizations
  - State libraries
  - Grant-funded projects
  - More on the way



### WJ Site Overview

Match case





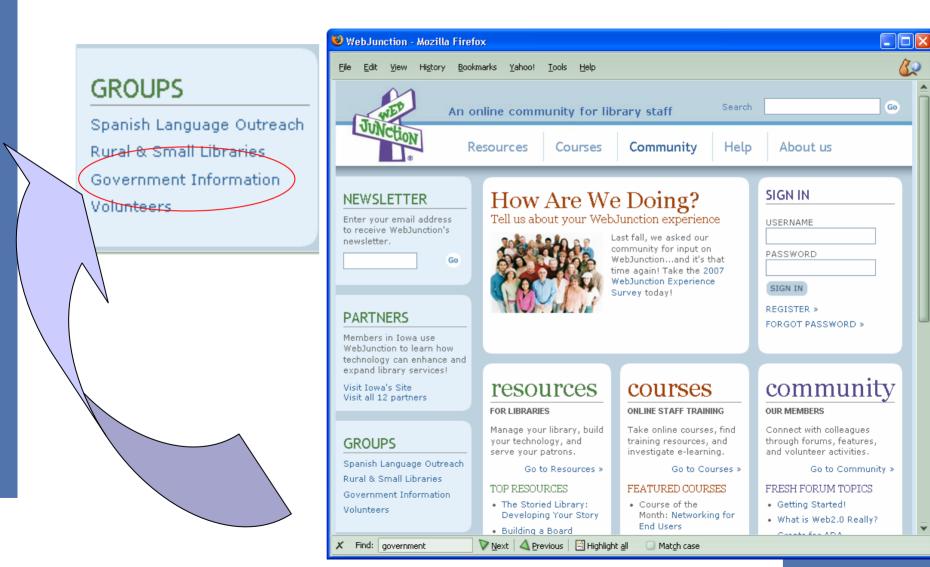




# Government Information in the 21st Century at WebJunction

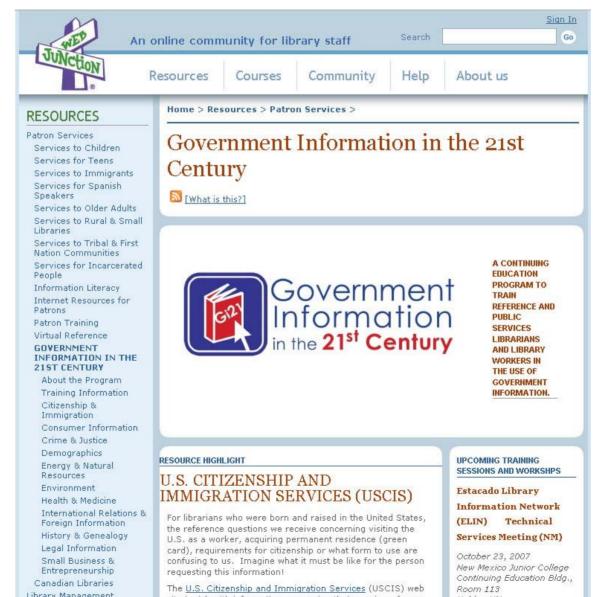


### GI-21 at WJ





### webjunction.org/gi2 I



Where minds meet.



### ...and this is just the beginning!

#### RESOURCES

Patron Services

Services to Children Services for Teens

Services to Immigrants Services to Older Adults Services for Spanish

Speakers Services to Rural

Communities Services to Tribal & First Nation Communities

Information Literacy Internet Resources for

Patron Training Government Information in the 21st Century

About the Program

RESOURCES

**Patron Services** 

Speakers

Patrons

Communities

Patron Training

Services to Children

Services to Immigrants Services to Older Adults

Services to Tribal & First Nation Communities

Information Literacy

in the 21st Century

Crime & Justice

Energy & Natural Resources Environment Health & Medicine

History & Genealogy

Legal Information

Small Business & Entrepreneurship

Demographics

About the Program CITIZENSHIP & IMMIGRATION

Internet Resources for

Government Information

Consumer Information

Services for Spanish

Services to Rural

Services for Teens

Home > Resources > Patron Services > Government Information in the 21st Century

#### Immigration Law [What is this?]

USING THIS SUBMODULE

This submodule is for use in a training session or workshop, and sections. Training materials related to this subtopic are incorpor Materials section on the main Legal Information Module page.

- · Submodule Content Outlines the content by type of resource and by subject. Train materials to use in their training session.
- Provides a list of downloadable documents. These items are a Contents

Home > Resources > Patron Services > Government Information in the 21st Century

· See Also

> Legal Information >

#### RESOURCES

Patron Services

Services to Children Services for Teens Services to Immigrants Services to Older Adults

Services for Spanish Speakers

Services to Rural Communities

Services to Tribal & First Nation Communities

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#### Citizenship & Immigration ☐ [What is this?]

#### HISING THIS MODULE

For hundreds of years, the United States has opened its doors to citizens of other countries. The Citizenship & Immigration Module highlights resources to help non-citizens enter the country and stay legally.

This module is set up to be used in a training session or workshop. It is divided into four

Outlines the content by type of resource and by subject. Trainers can pick and choose the materials to use in their training session

Trainer Materials

Contains trainer presentations and agendas.

Provides a list of downloadable documents. These items are also listed in the Module Contents

See Also

Lists key internet resources related to this topic.

#### MODULE CONTENTS

Trainer Materials

The United States Citizenship and Immigration Services (USCIS) is the agency that handles the bulk of concerns in Home > Resources > Patron Services > Government Information in the 21st Century

#### Demographics [What is this?]

#### USING THIS MODULE

Demographic information describes social and economic characteristics of a defined population. The module focuses on populations within the United States.

This modules is set up to be used in a training session or workshop. It is divided into four sections.

- Outlines the content by type of resource and by subject. Trainers can pick and choose the materials to use in their training session.
- · Trainer Materials
- Contains trainer presentations and agendas.
- Kev Resources

Provides a list of downloadable documents. These items are also listed in the Module

See Also

Lists key internet resources related to this topic..

For those users coming to the site on their own (not part of a training session), check out the Step-by-Step through the Demographics Module page.

#### MODULE CONTENTS

Trainer Materials

The United States Census Bureau produces the largest

Getting Started with

Where minds meet.



Rich

content

People

### Group features

RSS

#### RESOURCES

Patron Services

Services to Children Services for Teens Services to Immigrants Services to Older Adults

Services for Spanish Speakers

#### SPANISH LANGUAGE OUTREACH PROGRAM

Case Studies

Spanish Language Outreach Trainer Spotlights

Program Overview & Reports

Workshop Materials

In Depth Webinara

Spanish Language Outreach Updates

Citizenship & Immigration

collection Development for Spanish Speakers

Health Information

Library Signage

Working With Computers and Spanish Speakers

Marketing

Research and Recommendations Spanish for Library Staff

Virtual meetings

Services to Rural nities to Tribal & First ommunities Home > Resources > Patron Services > Services for Spanish Speakers >

#### Spanish Language Outreach Program

[What is this?]

#### SPANISH LANGUAGE OUTREACH TRAINER SPOTLIGHT

#### Elena Tscherny



Elena Tscherny is a Spanish Language
Outreach trainer at the District of Columbia
Public Library. She has helped adapt the
workshop curriculum to match the Language
Access Program training the system is
currently implementing. A former REFORMA
president, she is also in charge of the Piñata
de Recursos swap and shop event at the
REFORMA fundraiser at this year's ALA Annual
conference. WebJunction will be

co-sponsoring this event so come and say hello to Elena when you are in D.C. this June!

Read more about this trainer »

**GET INVOLVED!** 



Threaded discussions

Spanish Language Outreach ONLINE COURSE

Courses

**AMSOFISS** 

Community connections

#### SPANISH OUTREACH - IN DEPTH WEBINAR

### Effectively Dealing with Anti-Immigrant Sentiment

Next In Depth Webinar Session: 06/12/07, 10:00-11:30 AM PT/ 1:00-2:30 PM FT

Join Loida Garcia-Febo, Assistant Coordinator Special Services at Queens Library; Emily Sheketoff, Executive

#### FEATURED RESOURCE

#### ALA Workshop Follow-up Session

Sunday, June 24th, 1:30-3:30 PM Washington Convention Center, Room 143E

Library staff from around the country who have participated in one of WebJunction's 250 Spanish Language Outreach Workshops are invited to attend a special follow-up

Face-to-face meetings

Where minds meet.



### The future of WebJunction



### How are we funded?

- Launched with grant funding
- Sustained through a wide range of institutional subscriptions and service provision
  - Content management
  - E-learning courses and services
- Social mission: to build vibrant libraries in every community



### From Grant to Sustainability...

- Community Services (FREE) Most of WJ is free to library staff
- Content Services Annual subscriptions for library-based organizations which allow them to customize and manage the content and online community for those they serve.
- Learning Services Targeted at state libraries, library systems, individual libraries that wish to leverage online learning to build staff capacity; individuals and/or organizations can purchase and take courses online.



### Site update

- WebJunction has received a new grant from the Gates Foundation that will allow us to improve the flexibility, functionality and ease of use of the site.
- Beta launch of new site: spring 2008
- Launch: summer 2008



### Need more info?

### Us:

info@webjunction.org

### Me:

- joe\_anderson@oclc.org
- 206-351-5607





### Thank you!