

Government Information in the 21st Century

*The Government Information in the 21st Century Program
is made possible by a grant from the U.S. Institute of
Museum and Library Services.*



2008 Federal Depository Library Conference

Washington, DC

Handing off the Baton

- Trainer - some are better at handing off than receiving a baton
- Trainee - running away from someone while trying to receive something from that person
- Connection - which type of relay exchange works best?

Training Goal #1

To expand the base of library professionals and library workers who have knowledge of and experience with electronic government information resources among the states involved in the project.

Training – Year 1

- June 9, 2007 - August 31, 2007
- 6 Training Events
- 13 Training Sessions completed by
- 10 Trainers in
- 4 States (AZ, CO, NM and UT)
- 75 Trainees

Sandy & Nancy with Shirley Condit, PCLD



Training Sessions

- Boulder Public Library - Boulder, CO - 23
- Weber State University – Ogden, UT – 14
- Utah State University – Logan, UT – 4
- Northland Pioneer College – Holbrook, AZ – 18
- Pinal County Library District – Florence, AZ – 10
- Dine College – Tsaile, AZ & Shiprock, NM - 7

Pinal County Library District, AZ



Nancy Deegan, Trainer

PCLD - serves 12 locations



Sandy Rizzo, Trainer

Ethnic Diversity

- 75 Trainees
- 1 Chinese
- 2 Hispanic/Latina
- 8 Native American
 - 6 Navajo
 - 1 Apache
 - 1 Pima
- 2.15% non-Caucasian

Kinyaa`áanii Library



Training at Dine College



Attendees by Type of Library

➤ Academic 39

➤ Public 13

➤ Special 2

➤ High School 2

Shiprock Campus, Dine College



Trainers: Susie Action, Dori Molletti, Janet Fisher


Boulder Public Library



Trainers: Tim Byrne, Jennie Gerke, Susan Simmons

Training Goal #2

To increase their level of satisfaction with government information resources in meeting the information needs of their specific user communities.

A faint, semi-transparent image of two hands shaking is visible in the lower half of the slide, serving as a background for the text.

Session Evaluations

- Session evaluations from 4 training workshops
- Have a better understanding of federal government information because of this workshop:
Scale of 1-10 Average Score: 8.00
- Feel confident using the information learned in info transactions at my own library:
Scale of 1-10 Average Score: 8.11

Pre- and Post-test Results

- Test results from trainees

 - 51 Pre-tests

 - 40 Post-tests

- Overall comfort level with using electronic government information

 - Scale of 1 to 5 (1=low, 5 = high)

 - Increased from 2.20 on Pre-test to 3.26 on Post-test

Trainee Comments

- There's a lot to learn
- Well worth the trip
- Need practice
- Very useful information
- Very interesting and informative
- Got a little lost in the Census info
- Appreciate knowing where exactly to find things
- You would be hard pressed not to teach me something!

Victory ?

- Too soon to tell - Year 2
- 16 Training Sessions already scheduled
- 7 Training Sessions in the planning stage
- Can we reach 500 individuals ?
- **Incoming runner must remain in lane, even after exchange has been made**

Questions?

Tim Byrne, Head Government Publications, University of Colorado

Kirsten Clark, Government Publications and Regional Depository Librarian, University of Minnesota

Joe Anderson, Content Manager, WebJunction

Jennie Gerke, Electronic Government Information Librarian

Debra S. Van Tassel, IMLS Project Manager, Government Publications, University of Colorado



Where minds meet.

Federal Depository Library Conference

Joe Anderson, WebJunction Content Manager

October 16, 2007



Agenda

- What is WebJunction?
- GI21 on WebJunction
- WJ next steps



What is WebJunction?

- A highly successful online community for library staff
 - ~30,000 members
 - 50,000 unique visitors per month
 - 14 state library subscribers
- Roots in the public library community
- Expanding reach into academic library community
- Initial funding: Gates Foundation
- Parent organization: OCLC



Some areas of focus

- Public access computing/library technology
- E-learning
- Virtual interest groups (Communities of Practice)
 - Services to Spanish Speakers
 - Rural Libraries
- Partnerships with library organizations
 - State libraries
 - Grant-funded projects
 - More on the way



WJ Site Overview



An online community for library staff

Search

Go

Resources

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Community

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NEWSLETTER

Enter your email address to receive WebJunction's newsletter.

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PARTNERS

Members in Iowa use WebJunction to learn how technology can enhance and expand library services!

Visit Iowa's Site
Visit all 12 partners

GROUPS

Spanish Language Outreach
Rural & Small Libraries
Government Information
Volunteers

How Are We Doing?

Tell us about your WebJunction experience



Last fall, we asked our community for input on WebJunction...and it's that time again! Take the 2007 WebJunction Experience Survey today!

SIGN IN

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resources

FOR LIBRARIES

Manage your library, build your technology, and serve your patrons.

[Go to Resources »](#)

TOP RESOURCES

- The Storied Library: Developing Your Story
- Building a Board

courses

ONLINE STAFF TRAINING

Take online courses, find training resources, and investigate e-learning.

[Go to Courses »](#)

FEATURED COURSES

- Course of the Month: Networking for End Users

community

OUR MEMBERS

Connect with colleagues through forums, features, and volunteer activities.

[Go to Community »](#)

FRESH FORUM TOPICS

- Getting Started!
- What is Web2.0 Really?



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course

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Take online courses, investigate e-learning resources, and investigate e-learning resources.

[Go to Courses »](#)

FEATURED COURSES

- Course of the Month: Networking for End Users

Resources
Patron services
Management
Technology
Weekly tips

FRESH FORUM TOPICS

- Getting Started!
- What is Web2.0 Really?
- Guests for ADA



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Take online course training resources investigate e-learning

[Go to Courses >](#)

FEATURED COURSES

- Course of the Month: Network End Users

Courses

Course Catalog and Clearinghouse

E-Learning Institute

Resources for library trainers and administrators implementing e-learning.

Live Space

WJ's web conferencing solution



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- Course of the Month: Networking for End Users

Community

Discussion boards

Features

Volunteer activities

through forums, features, and volunteer activities.

[Go to Community »](#)

FRESH FORUM TOPICS

- Getting Started!
- What is Web2.0 Really?



Government Information in the 21st Century at WebJunction



GI-21 at WJ

GROUPS

- Spanish Language Outreach
- Rural & Small Libraries
- Government Information**
- Volunteers

WebJunction - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

WEB JUNCTION

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- Building a Board

FEATURED COURSES

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FRESH FORUM TOPICS

- Getting Started!
- What is Web2.0 Really?

X Find: government Next Previous Highlight all Match case



webjunction.org/gi21

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RESOURCES

- Patron Services
 - Services to Children
 - Services for Teens
 - Services to Immigrants
 - Services for Spanish Speakers
 - Services to Older Adults
 - Services to Rural & Small Libraries
 - Services to Tribal & First Nation Communities
 - Services for Incarcerated People
- Information Literacy
- Internet Resources for Patrons
- Patron Training
- Virtual Reference
- GOVERNMENT INFORMATION IN THE 21ST CENTURY**
 - About the Program
 - Training Information
 - Citizenship & Immigration
 - Consumer Information
 - Crime & Justice
 - Demographics
 - Energy & Natural Resources
 - Environment
 - Health & Medicine
 - International Relations & Foreign Information
 - History & Genealogy
 - Legal Information
 - Small Business & Entrepreneurship
 - Canadian Libraries
 - Library Management

Home > Resources > Patron Services >

Government Information in the 21st Century

 [What is this?]



Government Information in the **21st Century**

A CONTINUING EDUCATION PROGRAM TO TRAIN REFERENCE AND PUBLIC SERVICES LIBRARIANS AND LIBRARY WORKERS IN THE USE OF GOVERNMENT INFORMATION.

RESOURCE HIGHLIGHT

U.S. CITIZENSHIP AND IMMIGRATION SERVICES (USCIS)

For librarians who were born and raised in the United States, the reference questions we receive concerning visiting the U.S. as a worker, acquiring permanent residence (green card), requirements for citizenship or what form to use are confusing to us. Imagine what it must be like for the person requesting this information!

The [U.S. Citizenship and Immigration Services \(USCIS\)](#) web site is a valuable resource for librarians who are helping patrons

UPCOMING TRAINING SESSIONS AND WORKSHOPS

Estacado Library Information Network (ELIN) Technical Services Meeting (NM)

October 23, 2007
New Mexico Junior College
Continuing Education Bldg.,
Room 113
1411 14th

Where minds meet.



...and this is just the beginning!

RESOURCES

- Patron Services
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- Services to Tribal & First Nation Communities
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- Internet Resources for Patrons
- Patron Training
- Government Information in the 21st Century
- About the Program

Home > Resources > Patron Services > Government Information in the 21st Century > Legal Information >

Immigration Law [What is this?]

USING THIS SUBMODULE

This submodule is for use in a training session or workshop, and sections. Training materials related to this subtopic are incorporated into the Materials section on the main Legal Information Module page.

- Submodule Content**
Outlines the content by type of resource and by subject. Trainers can pick and choose the materials to use in their training session.
- Key Resources**
Provides a list of downloadable documents. These items are also listed in the Module Contents.
- See Also**
Lists key internet resources related to this topic.

RESOURCES

- Patron Services
- Services to Children
- Services for Teens
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Demographics [What is this?]

USING THIS MODULE

Demographic information describes social and economic characteristics of a defined population. The module focuses on populations within the United States.

This module is set up to be used in a training session or workshop. It is divided into four sections.

- Module Content**
Outlines the content by type of resource and by subject. Trainers can pick and choose the materials to use in their training session.
- Trainer Materials**
Contains trainer presentations and agendas.
- Key Resources**
Provides a list of downloadable documents. These items are also listed in the Module Contents.
- See Also**
Lists key internet resources related to this topic.

For those users coming to the site on their own (not part of a training session), check out the Step-by-Step through the Demographics Module page.

RESOURCES

- Patron Services
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- CITIZENSHIP & IMMIGRATION**
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- Legal Information
- Small Business & Entrepreneurship

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Citizenship & Immigration [What is this?]

USING THIS MODULE

For hundreds of years, the United States has opened its doors to citizens of other countries. The Citizenship & Immigration Module highlights resources to help non-citizens enter the country and stay legally.

This module is set up to be used in a training session or workshop. It is divided into four sections.

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MODULE CONTENTS

The United States Citizenship and Immigration Services (USCIS) is the agency that handles the bulk of concerns in

Trainer Materials

MODULE CONTENTS

The United States Census Bureau produces the largest

Trainer Materials

Getting Started with



Group features

RSS

RESOURCES

- Patron Services
 - Services to Children
 - Services for Teens
 - Services to Immigrants
 - Services to Older Adults
 - Services for Spanish Speakers

SPANISH LANGUAGE OUTREACH PROGRAM

- Case Studies
- Spanish Language Outreach Trainer Spotlights
- Program Overview & Reports
- Workshop Materials
- In Depth Webinars
- Spanish Language Outreach Updates
- Citizenship & Immigration
- Collection Development for Spanish Speakers
- Health Information
- Library Signage
- Working With Computers and Spanish Speakers
- Marketing
- Research and Recommendations
- Spanish for Library Staff

Home > Resources > Patron Services > Services for Spanish Speakers >

Spanish Language Outreach Program

[What is this?]

SPANISH LANGUAGE OUTREACH TRAINER SPOTLIGHT

Elena Tscherny



Elena Tscherny is a Spanish Language Outreach trainer at the District of Columbia Public Library. She has helped adapt the workshop curriculum to match the Language Access Program training the system is currently implementing. A former REFORMA president, she is also in charge of the Piñata de Recursos swap and shop event at the REFORMA fundraiser at this year's ALA Annual conference. WebJunction will be co-sponsoring this event so come and say hello to Elena when you are in D.C. this June!

[Read more about this trainer »](#)

GET INVOLVED!



Threaded discussions

Courses

Community connections

SPANISH OUTREACH - IN DEPTH WEBINAR

Effectively Dealing with Anti-Immigrant Sentiment

Next In Depth Webinar Session:
06/12/07, 10:00-11:30 AM PT/ 1:00-2:30 PM ET

Join **Loida Garcia-Febo**, Assistant Coordinator Special Services at Queens Library; **Emily Sheketoff**, Executive Director of the Washington office for the

FEATURED RESOURCE

ALA Workshop Follow-up Session

Sunday, June 24th, 1:30-3:30 PM
Washington Convention Center, Room 143E

Library staff from around the country who have participated in one of WebJunction's 250 Spanish Language Outreach Workshops are invited to attend a special follow-up session at ALA. Guest speaker, **Patricia**

Face-to-face meetings

Rich content

People

Virtual meetings

Where minds meet.



The future of WebJunction



How are we funded?

- Launched with grant funding
- Sustained through a wide range of institutional subscriptions and service provision
 - Content management
 - E-learning courses and services
- Social mission: to build vibrant libraries in every community



From Grant to Sustainability...

- Community Services (FREE) – Most of WJ is free to library staff
- Content Services - Annual subscriptions for library-based organizations which allow them to customize and manage the content and online community for those they serve.
- Learning Services – Targeted at state libraries, library systems, individual libraries that wish to leverage online learning to build staff capacity; individuals and/or organizations can purchase and take courses online.



Site update

- WebJunction has received a new grant from the Gates Foundation that will allow us to improve the flexibility, functionality and ease of use of the site.
- Beta launch of new site: spring 2008
- Launch: summer 2008



Need more info?

Us:

- info@webjunction.org

Me:

- joe_anderson@oclc.org
- 206-351-5607





Thank you!