

CBP.gov

U.S. Customs and Border Protection Official Website

October 17, 2005



Homeland
Security

CBP.gov

Audience Lists

- Contractor
- Law Enforcement
- Public, Media, Oversight, Governmental
- Trade – Carriers
- Trade – Exporters
- Trade – Importers
- Trade – Liaisons and Affiliates
- Trade – Port
- Trade – Foreign
- Traveler – U.S.
- Workforce



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A Few Features of the CBP.gov website

A Global Search

Searches the entire site

B Scoped Search

Searches the section you are currently in and any sections contained therein

C Section Sitemap

Takes you to the portion of the sitemap that corresponds to your current location on the site

D Breadcrumbs

A linkable list that shows you the names of the pages required to reach your current location from the homepage

E Left Navigation

These are topics in the section of the site you have chosen: [newsroom](#), [import](#), [export](#), [travel](#), [careers](#), [border security](#), [about cbp](#), [ports](#), [questions](#), [forms](#), [publications](#), [legal](#) or [contracting](#). The Left Navigation stays constant while you stay in that section. Clicking left navigation topics will list the pages that are available in the center column (F)

F Center Links

These are more specific links and are categorized by:

- ▶ an arrow for a group of pages
- a dash for a single page or download (downloads display file type and size) [doc - 21 KB.](#)

G See Also

A categorized list of links relative to the information you are currently viewing. Offsite links will open in a new window

The screenshot shows the CBP.gov website interface. At the top, there is a search bar (A) and a date indicator (Wednesday, September 28, 2005). Below the search bar is a navigation menu with links for home, about us, contacts, ports, questions, forms, publications, legal, contracting, and sitemap. A secondary menu includes newsroom, import, export, travel, careers, and border security. The main content area is titled 'import' and features a 'Reconciliation' section. A breadcrumb trail (D) shows 'home / Import / Cargo Summary /'. A left navigation menu (E) lists various categories like 'Communications to Trade', 'Infrequent Importer/Traveler', and 'Cargo Summary'. A search box (B) is located on the right side of the page. Below it is a 'section sitemap for Reconciliation' (C). A 'see also' section (G) lists related links such as 'in Cargo Summary', 'on cbp.gov', and 'legal'. A 'Center Links' (F) section at the bottom left of the main content area lists specific documents like 'Report Suspicious Activity to 1 800-BE-ALERT'.



Talking Points – this slide will not be shown

Discuss each section of the website and important content throughout, including special collections.

Green Toolbar:

- About – Includes mission, organization structure and ACE
- Ports – contains contacts for all different types of businesses at the ports.
- Questions – Right Now Web FAQ database – can lookup and ask questions.
- Forms – fill-in-able forms that are printed and sent to CBP via mail.
- Publications – official publications for CBP
- Legal – Includes Informed Compliance Publications, CROSS, IPRS

White Toolbar:

- Newsroom – Press Releases, Photo Gallery, Commissioner Speeches/Messages
- Border Security – Focus on the broad scope of security work that CBP is involved with. Border Patrol and CBP Air.
- Import/Export – All instructions for commercial Importers and Exporters. Includes ADD/CVD and C-TPAT.
- Travel – Customs Information for travelers. Airport and Border wait times.
- Careers – Information on CBP jobs and how to apply.