The Homeland Security Web

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DHS Web Sites

- Support strategic communications
- Streamline delivery of vital services to citizens and other stakeholders
- Offer a window into government



Agenda

- Learn about the Department of Homeland Security
- 2. Identify web properties
- 3. Review resources on a high-level



DHS Mission

 We will lead the unified national effort to secure America. We will prevent and deter terrorist attacks and protect against and respond to threats and hazards to the Nation. We will ensure safe and secure borders, welcome lawful immigrants and visitors, and promote the free-flow of commerce.



Who We Were

- The U.S. Customs Service (Treasury)
- The Immigration and Naturalization Service (part) (Justice)
- The Federal Protective Service
- The Transportation Security Administration (Transportation)
- Federal Law Enforcement Training Center (Treasury)
- Animal and Plant Health Inspection Service (part) (Agriculture)
- Office for Domestic Preparedness (Justice)
- The Federal Emergency Management Agency (FEMA)
- Strategic National Stockpile and the National Disaster Medical System (HHS)
- Nuclear Incident Response Team (Energy)

- Domestic Emergency Support Teams (Justice)
- National Domestic Preparedness Office (FBI)
- CBRN Countermeasures Programs (Energy)
- Environmental Measurements Laboratory (Energy)
- National BW Defense Analysis Center (Defense)
- Plum Island Animal Disease Center (Agriculture)
- Federal Computer Incident Response Center (GSA)
- National Communications System (Defense)
- National Infrastructure Protection Center (FBI)
- Energy Security and Assurance Program (Energy)
- The Secret Service
- The U.S. Coast Guard



Who We Are (proposed end state)

Secretary

- Directorates
 - Management
 - Science and Technology
 - Policy (International Affairs, Private Sector, Immigration Statistics)
 - Preparedness (Chief Medical Officer, Grants and Training, Infrastructure Protection, Fire Administration, Cyber and Telecommunications)
- Office of Intelligence & Analysis
- Federal Law Enforcement Training Center (FLETC)
- Domestic Nuclear Detection Office
- Screening Coordination Office



Federal Air Marshal Service

- Customs and Border Protection (CBP)
- United States Secret Service (USSS)
- Citizenship and Immigration Services (CIS)
- Immigration and Customs Enforcement (ICE)
- Federal Emergency Management Agency (FEMA)
- United States Coast Guard (USCG)
- Office of the Secretary
 - Inspector General
 - Ombudsman, Citizenship and Immigration Services
 - Privacy Office
 - Office of Civil Rights and Civil Liberties
 - Congressional & Intergovernmental Affairs
 - Public Affairs







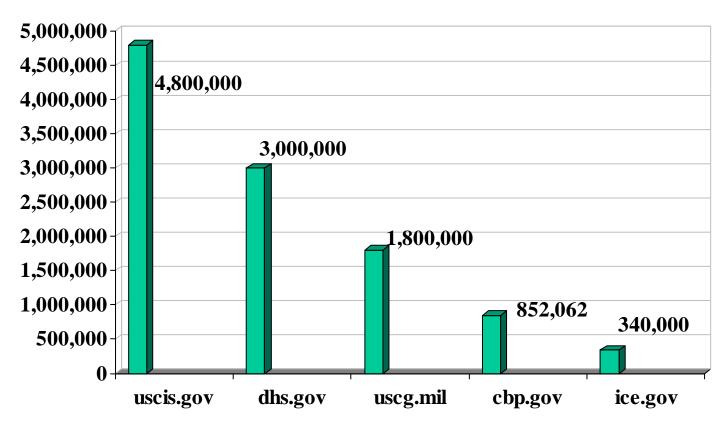
Scope (partial)

- www.dhs.gov
- Public facing entity sites
 - www.cbp.gov
 - www.fema.gov
 - usfa.gov
 - www.ice.gov
 - www.tsa.gov
 - www.uscis.gov
 - Infopass
 - · Customer service site
 - www.uscg.mil
 - "hundreds" of additional sites, some .com
 - www.treas.gov/usss

- Additional sites migrating to dhs.gov
 - www.ojp.usdoj.gov/odp/
 - www.firegrantsupport.com
 - www.hsarpasbir.com, www.hsarpabaa.com
- Special functions
 - www.ready.gov
 - www.us-cert.gov
 - www.Safecomprogram.com (e-gov)
 - www.disasterhelp.gov (e-gov)
 - www.ncs.gov
- Secure and/or private space with external audience
 - HSIN-le (JRIES), HSIN-ci
 - ODP Secure portal
 - ODP Training portal (coming)
 - www.llis.gov (1st responder sharing portal)
 - ICE secure portal (law enforcement only)
 - DHSInteractive
- And MORE!



Visitors Each Month





Goods and Services

- **USCIS:** 430,000 people make online appointments
- CBP: One-quarter of the visitors are from overseas
- **FEMA**: 16,000 disaster victims registered online
- Coast Guard: 1.8 million visitors last month
- ICE: 4,400 certified schools can access information on 770,000 foreign students and exchange visitors
- TSA: Travelers can check wait times at airports
- Secret Service: "frequently asked questions" for kids
- DHS: Traffic increased 25% when threat was orange

