



U.S. Citizenship
and Immigration
Services

Engaging with USCIS, Online Tools and Citizenship Resources

December 4, 2020

AGENDA



U.S. Citizenship
and Immigration
Services

- Introduction
- USCIS Overview
- USCIS Online Tools
- USCIS Citizenship Resources



Photo courtesy of USCIS

ABOUT USCIS



U.S. Citizenship
and Immigration
Services

U.S. Citizenship and Immigration Services (USCIS) is the government agency that administers the nation's lawful immigration system, safeguarding its integrity and promise by efficiently and fairly adjudicating requests for immigration benefits while protecting Americans, securing the homeland, and honoring our values.



Photo courtesy of USCIS

USCIS OVERVIEW



U.S. Citizenship
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- [Field offices](#) (within the United States) handle scheduled interviews on non-asylum related applications. They also provide limited information and applicant services that supplement what we provide through our website and by phone.
- [International offices](#) provide services to U.S. citizens, permanent residents of the U.S. and certain other people who are visiting or residing outside the United States who need help with immigration matters. Offices in China (Guangzhou), El Salvador, Guatemala, Mexico and India are currently providing emergency services only. Offices in China (Beijing) and Kenya are temporarily closed.
- [Asylum offices](#) handle scheduled interviews for asylum-related issues only.

USCIS OVERVIEW



U.S. Citizenship
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Services

- [Service Centers and our National Benefits Center](#) receive and process a large variety of applications and petitions.
- [Administrative Appeals Office](#) decides appeals of certain denied benefits.
- [Application Support Centers](#) provide fingerprinting and related services.
- [National Records Center](#) receives and processes FOIA requests.

HOW TO ENGAGE WITH USCIS



U.S. Citizenship
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Services

- Approx. 40 Community Relations Officers (CRO) in USCIS offices around the country
- Build collaborative relationships with stakeholders through regular meetings and educational presentations
- Contact your local Community Relations Officer at:

Public.Engagement@uscis.dhs.gov



Photo courtesy of USCIS

USCIS Community Relations Officers provide a naturalization information session

HOW TO ENGAGE WITH USCIS



U.S. Citizenship
and Immigration
Services

- Outreach page ([USCIS.gov/outreach](https://uscis.gov/outreach))

- Sign up for Email updates



- Follow USCIS on social media channels and receive information and updates



The screenshot shows the USCIS website interface. At the top, there is a navigation bar with the U.S. Citizenship and Immigration Services logo, a search bar, and links for 'Español', 'Contact Us', and 'Sign In'. Below the navigation bar, there are links for 'Forms', 'News', 'Citizenship', 'Green Card', and 'Tools'. The main content area is titled 'Outreach Tools' and includes a breadcrumb trail: 'Home > Citizenship Resource Center > Outreach Tools'. The page features a sidebar with a 'Citizenship Resource Center' menu containing links for 'Learn About Citizenship', 'Apply for Citizenship', 'Find Study Materials and Resources', 'Resources for Educational Programs', 'Civic Assimilation', and 'Outreach Tools'. The main content area contains a section titled 'Outreach Tools' with a description: 'Local communities play an important role in helping lawful permanent residents assimilate into American society. In this section of the Citizenship Resource Center, find helpful outreach materials to promote citizenship education and learn about how your organization can support immigrants through the naturalization process.' Below this is a sub-section titled 'Citizenship Public Education and Awareness Campaign' with a description: 'This public awareness campaign promotes the rights, responsibilities and importance of U.S. citizenship, and the free naturalization preparation resources offered by USCIS.' At the bottom of the main content area, there is a link for 'Learn About the Civics and Citizenship Toolkit' with a description: 'Learn more about the Civics and Citizenship Toolkit for your organization to help enhance your citizenship collection and program for immigrants.'

Screen shot of Outreach Tools page on uscis.gov as it existed December 2020



ONLINE TOOLS

Online Tools

Official Website of the Department of Homeland Security [Here's how you know](#)

[Español](#) [Contact Us](#) [Multilingual Resources](#)



Search our Site



Sign In

[Forms](#) [News](#) [Citizenship](#) [Green Card](#) [Tools](#)

Know Before You Go



Self-Service Tools

Our online tools and resources can deliver the information you need without having to call us or visit a field office.

Use our self-service tools to change your address online, check your case status, calculate your filing fees, and more.

[Learn More](#)



Screen shot of uscis.gov homepage as it existed September 2020



U.S. Citizenship
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Online Tools



U.S. Citizenship
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U.S. Citizenship
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Services

Search our Site



Sign In ▾

Forms News Citizenship Green Card Tools

Home > Tools

Tools

Topics

Tools

USCIS Tools and Resources

How Do I Guides ▾

Multilingual Resource Center ▾

Designated Civil Surgeons ▾

A-Z Index

Glossary

Ombudsman Liaison ▾

Reports and Studies ▾

Resources for Congress ▾



USCIS Tools and Resources

Our online tools and resources can deliver the information you need without having to call us or visit a field office.

Explore My Options

Tell us a little about yourself so that we can present you with immigration options for which you might be eligible.

www.uscis.gov/tools

Screen shot of Online Tools page on uscis.gov as it existed December 2020

Online Tools



U.S. Citizenship
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Official Website of the Department of Homeland Security [Here's how you know](#)

[Español](#) [Contact Us](#) [Multilingual Resources](#)



U.S. Citizenship
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Services

Search our Site



Sign In

[Forms](#) [News](#) [Citizenship](#) [Green Card](#) [Tools](#)

[Home](#) > [Tools](#) > USCIS Tools and Resources

USCIS Tools and Resources

[USCIS Online Tools Flyer \(PDF, 1.15 MB\)](#)

Tools

USCIS Tools and Resources

- [How Do I Guides](#)
- [Multilingual Resource Center](#)
- [Designated Civil Surgeons](#)
- [A-Z Index](#)
- [Glossary](#)
- [Ombudsman Liaison](#)
- [Reports and Studies](#)
- [Resources for Congress](#)

Self Service Tools



[Login or create a USCIS online account](#)



[Explore My Options](#)



[Need help? Ask Emma](#)



[File online](#)



[e-Request](#)
Ask a question about your case



[Change of Address](#)



[Case Status Online](#)



[Appointments](#)



[Fee Calculator](#)



[Case Processing Times](#)

Locators

Screen shot of USCIS Tools and Resources page on [uscis.gov](#) as it existed December 2020

ASK EMMA



U.S. Citizenship
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Services

Official Website of the Department of Homeland Security Here's how you know Español Contact Us Multilingual Resources

U.S. Citizenship and Immigration Services

Search our Site Sign In

Ask Emma

Home > Green Card

Green Card

Green Card Eligibility

How to Apply for a Green Card

Green Card Processes and Procedures

While Your Green Card Application Is Pending with USCIS

After Receiving a Decision

After We Grant Your Green Card

Having a Green Card (officially known as a Permanent Resident Card) allows you to live and work permanently in the United States. The steps to apply for a Green Card vary by individual situation.

Topics

Are you looking to apply for a new Green Card, do you need to renew or replace an existing one, or do you need to remove conditions on a Green Card? [View Page](#)

- Apply for a Green Card
- Replace Your Expired/Expiring Green Card
- Replace Lost, Stolen or Destroyed Green Card
- Conditional Permanent Residence

Need to go back?

- Return To Previous Page

100/100 SEND

Sitio web oficial del Departamento de Seguridad Nacional Así es como usted puede verificarlo English Contáctenos Recursos Multilingües

U.S. Citizenship and Immigration Services

Haga una búsqueda Registrarse

Formularios Noticias Ciudadanos Pregunte a Emma

Inicio > Residencia Permanente (Tarjeta Verde)

Residencia Permanente (Tarjeta Verde)

Categorías de Elegibilidad a la Residencia Permanente

Cómo Solicitar la Residencia Permanente

Procesos y Procedimientos para la Residencia Permanente

Mientras su Residencia Permanente está en...

Tener una Tarjeta Verde o Green Card (conocida oficialmente como Tarjeta Verde o Green Card) le permite vivir y trabajar permanentemente en Estados Unidos. Las condiciones de una Tarjeta Verde variarán según su situación individual.

Temas

¿Está buscando información sobre cómo solicitar una nueva Tarjeta Verde, necesita renovar o reemplazar una, o necesita remover las condiciones de una Tarjeta Verde? [Ver Página](#)

- Solicitar una Nueva Tarjeta Verde
- Reemplazar su Tarjeta Verde Caducada o que está por Caducar
- Reemplazar Tarjeta de Residente extraviada, robada o destruida
- Residencia Permanente Condicional

¿Desea regresar a la página anterior?

- Regresar a la Página Anterior

100/100 ENVIAR

English: www.uscis.gov/Emma

Spanish: www.uscis.gov/es/Emma

Send your feedback to: askemma@uscis.dhs.gov

Screen shots of Green Card pages and Emma tool on uscis.gov and uscis.gov/es as they existed December

2020

EXPLORE MY OPTIONS



U.S. Citizenship
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Explore My Options

Tell us a little about yourself so that we can present you with immigration options for which you might be eligible.

uscis.gov/forms/explore-my-options

Home > Forms > Explore My Options

Explore My Options

⚠ This page shows options you might be eligible for, but we cannot guarantee that we will approve your application or petition.

Immigration law is complex, and the information provided on this website might not fully address your situation. We encourage you to read the form instructions for more information about statutory, regulatory, and form requirements. The information on this website is not legal advice. We assume no legal liability for any information, products, or processes discussed on this website. You may consult with a licensed attorney or with a nonprofit agency accredited by the Board of Immigration Appeals for legal advice.

Tell us a little about yourself so that we can present you with immigration options for which you might be eligible.

I am a...

Select option

Select option

Alien

Green Card Holder (Permanent Resident)

U.S. Citizen

I want to...

Select goal

older) Through a Job Offer

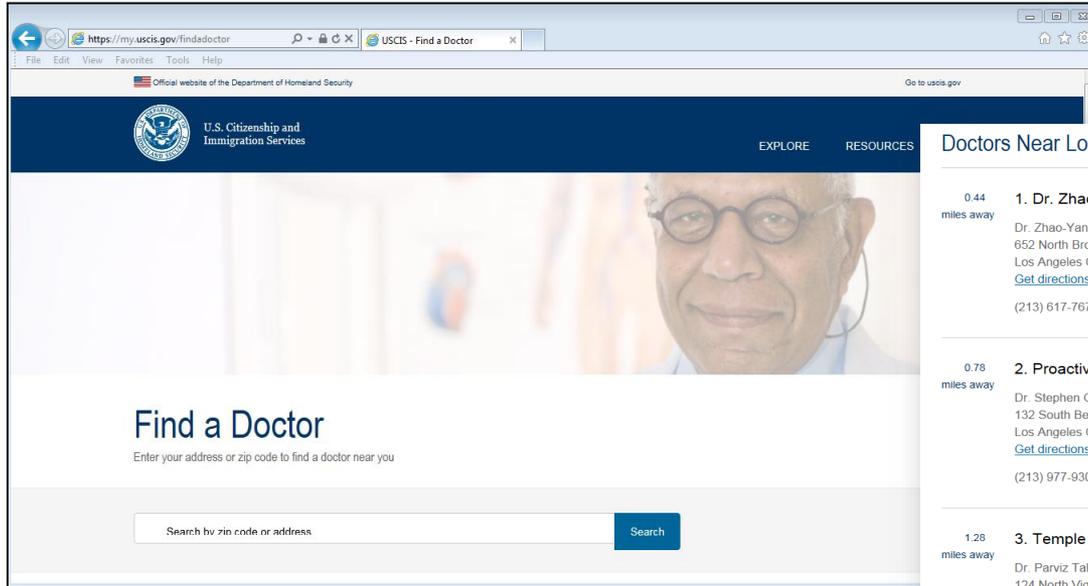
ent based on an offer of permanent employment in the

Screen shots of Explore My Options tile image and page on uscis.gov as it existed December 2020

FIND A DOCTOR



U.S. Citizenship
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Doctors Near Los Angeles, CA 90012, USA

0.44
miles away

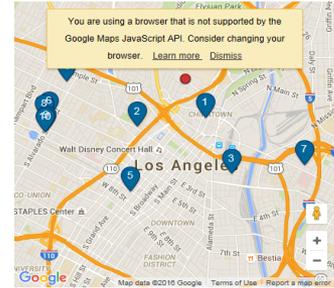
1. Dr. Zhao-Yang Pan
Dr. Zhao-Yang Pan
652 North Broadway Suite A
Los Angeles CA 90012
[Get directions](#)
(213) 617-7673

0.78
miles away

2. Proactive Work Health Services
Dr. Stephen Greene
132 South Beaudry Avenue
Los Angeles CA 90012
[Get directions](#)
(213) 977-9300

1.28
miles away

3. Temple Medical Center
Dr. Parviz Taherpour
124 North Vignes Street
Los Angeles CA 90012
[Get directions](#)
(213) 626-5679



my.uscis.gov/findadoctor

Screen shot of Find A Doctor page on uscis.gov as it existed December 2020

FIND A CLASS



U.S. Citizenship
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Services

The screenshot shows the USCIS website's 'Find a Class' page. The browser address bar displays 'https://my.uscis.gov/findaclass'. The page header includes the USCIS logo and navigation links for 'EXPLORE' and 'RESOURCES'. The main heading reads 'Find an English or citizenship preparation class'. Below this is a search bar with the placeholder text 'Search by zip code or address' and a 'Search' button. A paragraph of text explains that naturalization is an important milestone and that many community organizations offer citizenship classes. At the bottom, there are two sections: 'ESL CLASSES' with the subtext 'Find an English class in your area.' and 'CITIZENSHIP PREPARATION CLASSES' with the subtext 'Find a citizenship preparation class in your area.'

my.uscis.gov/findaclass

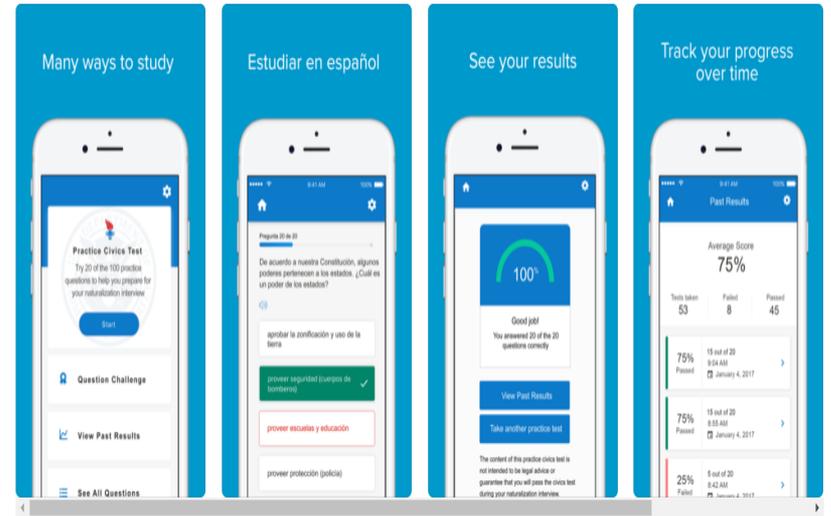
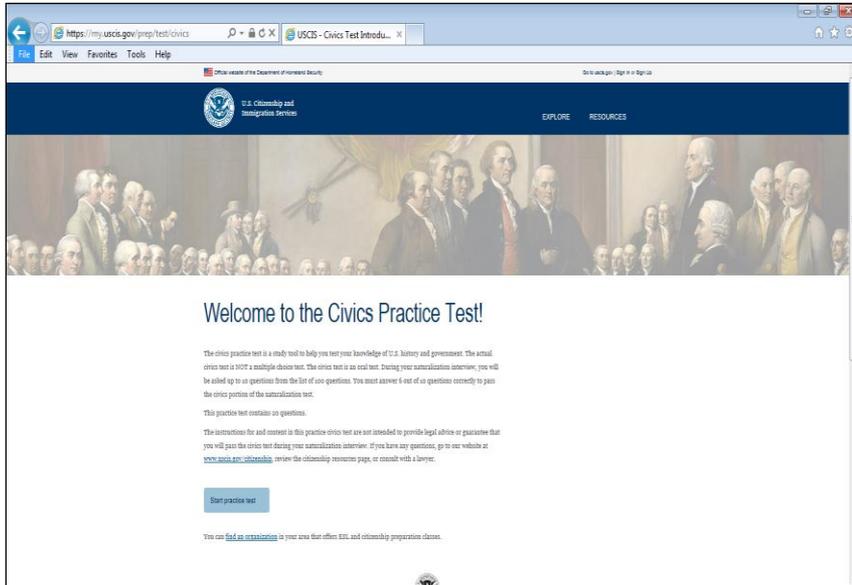
Screen shot of Find a Class page on uscis.gov as it existed December 2020

This block shows a filtered view of search results. At the top, there are four filter buttons: 'All Classes', 'ESL Classes', 'Citizen Prep', and 'USCIS Funded'. The 'Citizen Prep' filter is selected. Below the filters is a list of three results:

- 1. Evans CAS**
Citizen Prep icon
717 N. Figueroa St.
Los Angeles CA 90012
[Get directions](#) · 0.16 miles away
(213) 626-7151
[Visit website](#)
- 2. Singleton Adult Literacy Center**
ESL icon
630 W. Fifth St.
Los Angeles CA 90071
[Get directions](#) · 1.19 miles away
(213) 228-7037
[Visit website](#)
- 3. Asian Americans Advancing Justice - Los Angeles**
USCIS Grant icon
1145 Wilshire Boulevard Suite 200
Los Angeles California 90017
[Get directions](#) · 1.45 miles away
(888) 349-9695
[Visit website](#)

To the right of the list is a map of Los Angeles with numbered pins (1, 2, 3) corresponding to the three results. Below the map is a Google logo and the text: 'ARE THESE CLASSES TOO FAR? You can study on your own using our [practice civics test](#).'

CIVICS PRACTICE TEST and APP



[Download the free USCIS Civics Test Study Tools app in Apple App store or Google Play store](https://www.uscis.gov/prep/test/civics)

[my.uscis.gov/prep/test/civics](https://www.uscis.gov/prep/test/civics)

Screen shot of Civics Practice Test page on uscis.gov as it existed December 2020

FILING FEE TOOLS & INFO



U.S. Citizenship
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U.S. Citizenship
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Calculate your fees

N-400, Application for Naturalization
Edition 09/17/19

▸ Age

▸ Tell us more about your Form N-400

CALCULATE

Your Fees

Biometrics	\$85.00
N-400	\$640.00
Total	\$725.00

- Fee Calculator 
www.uscis.gov/feecalculator
- Filing Fees page
www.uscis.gov/fees
- We **never** call asking for payment over the phone. If that happens, it's a scam.

Screen shot of Calculate Your Fees tool on uscis.gov as it existed December 2020

BENEFITS OF A USCIS ACCOUNT



U.S. Citizenship
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File a form online



Pay your application fee



Check the status of your case
and sign up for case alerts



Access every notice we send
you



Respond to a request for
evidence



Change your address



Submit a case status inquiry



Send us secure messages and
get answers



Access personalized, real-time
information about your case
from your computer, mobile
phone, or tablet



Creating a USCIS account is simple and free!

Visit uscis.gov for more information.

FILE FORMS ONLINE



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Official Website of the Department of Homeland Security [Here's how you know](#) ▼

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[Home](#) > [File Online](#)

File Online

[Forms Available to File Online](#)

[Benefits of a USCIS Online Account](#)

[How to Create a USCIS Online Account](#)

[Attorneys and Accredited Representatives](#)

[Tips for Filing Forms Online](#)

File Online

Submitting your application online provides you with several benefits. Get helpful instructions and tips from USCIS as you complete your form using our secure online filing system, avoid common mistakes, and pay your fees online. These are just a few of the many benefits filing online offers. We are constantly expanding our online services to better support you.

Create a free online account first to file your application and start exploring all of our online services and tools. Be sure to check out our [How to Create a USCIS Online Account](#) page and learn why filing an application online is easier than you think.

Popular Online Forms

- [N-400, Application for Naturalization](#)
- [I-90, Application to Replace Permanent Resident Card](#)

www.uscis.gov/file-online

Screen shot of File Online page on uscis.gov as it existed December 2020

CHECK CASE PROCESSING TIMES



U.S. Citizenship
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U.S. Citizenship and Immigration Services

Forms News Citizenship Green Card Tools Legal Resources

USCIS Response to Coronavirus 2019 (COVID-19)

Check Case Processing Times

Select your form number and the office that is processing your case

For more information about case processing times and reading your receipt notice, [click here](#).

Form
Select One

Field Office or Service Center
Select One

Get processing time

Other case processing times resources

Case management tools
[Inquire about a case outside normal](#)

- <https://egov.uscis.gov/pr ocessing-times/> lists processing times for most forms by office.
- Using the drop down menus, find the office that is processing your case. Then look for your form type.

Screen shot of Check Case Processing Time page on uscis.gov as it existed December 2020

CHECK AVERAGE PROCESSING TIMES



U.S. Citizenship
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U.S. Citizenship
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Forms News Citizenship Green Card Tools Legal Resources

USCIS Response to Coronavirus 2019 (COVID-19)

Historical National Average Processing Time (in Months) for All USCIS Offices for Select Forms By Fiscal Year

Fiscal Year 2016 to 2020 (up to May 31, 2020)

Processing Times (in Months)

Form	Title	Classification or Basis for Filing	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020 ^b
I-90	Application to Replace Permanent Resident Card	Initial issuance, replacement or renewal	6.1	8.4	6.7	6.9	8.3
I-102	Application for Replacement/Initial Nonimmigrant Arrival/Departure	Initial issuance or replacement of a Form I-94	4.7	4.5	3.9	3.5	4.1

- <https://egov.uscis.gov/processing-times/historic-pt> lists the national average processing times for most forms.
- Processing times are based on the age of the workload that USCIS has awaiting adjudication (pending cases) and combines data from all USCIS offices.

Screen shot of Historical National Average Processing Time page on uscis.gov as it existed December 2020

CHECK CASE STATUS



U.S. Citizenship
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Official Website of the Department of Homeland Security Español

[Login](#) or [Sign up](#)

U.S. Citizenship and Immigration Services

FORMS NEWS CITIZENSHIP GREEN CARD TOOLS LAWS

[USCIS Response to Coronavirus 2019 \(COVID-19\)](#)

CASE STATUS ONLINE

Use this tool to track the status of an immigration application, petition, or request.

Enter a Receipt Number [?](#)

[CHECK STATUS](#)

[PRIVACY ACT STATEMENT](#)

- Enter 13 digit receipt number
- Fast and easy
- Mobile ready 24/7

egov.uscis.gov/casestatus

Screen shot of Case Status Online page on uscis.gov as it existed December 2020

CHANGE ADDRESS ONLINE

Official Website of the Department of Homeland Security [Here's how you know](#) ▼

[Español](#) [Contact Us](#)

[Multilingual Resources](#)
[Need Help? Ask Em](#)



Search our Site



[Sign In](#) ▼

[Forms](#) [News](#) [Citizenship](#) [Green Card](#) [Tools](#)

Forms

All Forms

Explore My Options

Filing Guidance ▲

Form Filing Tips

Forms By Mail

Expedite Request

Preparing for Your Biometric
Services Appointment

How to Change Your Address

[Home](#) > [Forms](#) > [Filing Guidance](#) > [How to Change Your Address](#)

How to Change Your Address

We strongly encourage you to update your address with USCIS to ensure you receive all correspondence and benefits from us in a timely manner and avoid possible delays related to your case.

Changing your address with the U.S. Postal Service will not change your address with USCIS. Please update your information with both USCIS and USPS.

If you fall into any of the categories below, please read the information in the corresponding section. However, most individuals can change their address in two ways:

- Through your existing [USCIS online account](#) if you filed your form online; or
- Filing Form AR-11, Alien's Change of Address Card, online using the [Change of Address](#) page (as long as you didn't file one of the forms in the sections below). Filing Form AR-11 online will update your address on all pending applications, petitions, or requests that you include on the form. You do not need to mail Form AR-11 if you use the change of address webpage.

www.uscis.gov/addresschange

Screen shot of How to Change Your Address page on uscis.gov as it existed December 2020



U.S. Citizenship
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E-Request



U.S. Citizenship
and Immigration
Services

You can send us a case inquiry through www.uscis.gov/e-request if:

- Your case is outside normal processing times
- You didn't receive a notice/document
- You found an error in a document
- You need an accommodation

U.S. Citizenship and Immigration Services

FORMS NEWS RESOURCES LAWS OUTREACH ABOUT US

USCIS Response to Coronavirus 2019 (COVID-19)

Case Inquiry

Case outside normal processing time	Did not receive notice by mail	Did not receive card by mail	Did not receive document by mail
<i>Think a case is taking longer than expected?</i>	<i>Think a notice is lost or missing?</i>	<i>Think a card is lost or missing?</i>	<i>Think a document is lost or missing?</i>

Service Request

Screen shot of Case Inquiry page on [uscis.gov](https://www.uscis.gov) as it existed December 2020



U.S. Citizenship
and Immigration
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CITIZENSHIP RESOURCES

ABOUT THE OFFICE OF CITIZENSHIP



U.S. Citizenship
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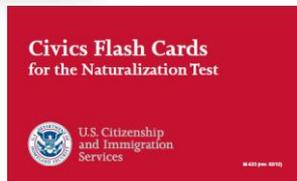
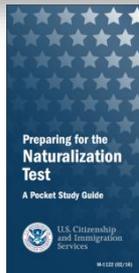
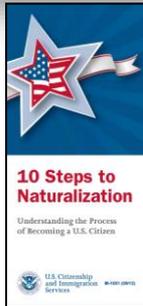
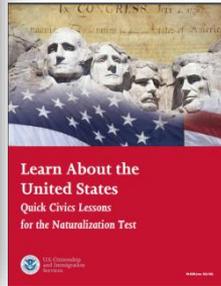
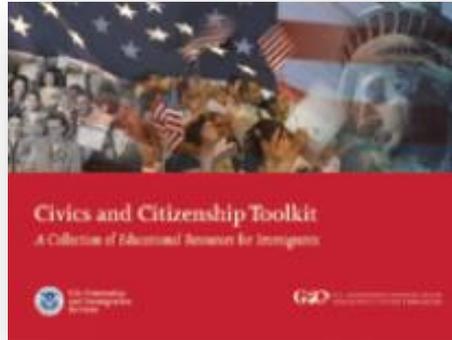
What We Do

- Established by the Homeland Security Act of 2002
- Engages and supports partners to welcome immigrants, promote English language learning and education on the rights and responsibilities of citizenship, and encourage U.S. citizenship by:
 - ✓ Providing immigrants with opportunities and tools to become vested citizens
 - ✓ Building community capacity to prepare immigrants for citizenship
 - ✓ Promoting dialogue and collaboration on civic integration and citizenship and raising awareness of its importance to society

CITIZENSHIP RESOURCES



U.S. Citizenship
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Services



- Promote awareness of the naturalization process, test, and rights and responsibilities of citizenship
- Support learners, educators, and organizations
- Some available in hard copy
- All are available online

Screen shots of covers of USCIS publications as they existed December 2020

CITIZENSHIP RESOURCE CENTER



U.S. Citizenship
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Official Website of the Department of Homeland Security [Here's how you know](#) ▼ Español Contact Us Multilingual Resources

U.S. Citizenship and Immigration Services

Search our Site Sign In ▼

Forms News Citizenship Green Card Laws Tools

Home > Citizenship Resource Center

Citizenship Resource Center

- Learn About Citizenship ▼
- The 2020 Version of the Civics Test ▼
- Apply for Citizenship ▼
- Find Study Materials and Resources ▼
- Resources for Educational Programs ▼
- Civic Assimilation ▼
- Outreach Tools ▼

Important Updates to the Naturalization Test

USCIS has revised the civics portion of the naturalization test. All applicants for naturalization with a filing date on or after Dec. 1, 2020, will be required to take the 2020 version of the civics test. For more information, visit [The 2020 Version of the Civics Test](#) page. Applicants for naturalization with a filing date before Dec. 1, 2020, are required to take the [2008 version of the civics test](#).

The Citizenship Resource Center has a collection of helpful resources and free study materials for a variety of users including:

- Immigrants who are interested in becoming U.S. citizens.** Lawful permanent residents (LPRs) will find information about the naturalization process, eligibility requirements, and study materials to prepare for the naturalization interview and test.
- Educators who play a critical role in preparing learners.** Educators including teachers, volunteers, and program administrators will find several resources for the classroom. Educators can also search for free USCIS training seminars designed to enhance the skills needed to teach U.S. history, civics, and the naturalization process to immigrant students.
- Organizations that are interested in supporting immigrants in becoming citizens and assisting them to assimilate into American civic society.** Whether an organization is just beginning to help immigrants on their journey towards citizenship or is an experienced service provider, they will find resources to help enhance their overall efforts and programs.

- Learn About Citizenship
- The 2020 Version of the Civics Test
- Apply for Citizenship
- Find Study Materials and Resources
- Resources for Educational Programs
- Civic Assimilation
- Outreach Tools

www.uscis.gov/citizenship

Screen shot of Citizenship Resource Center landing page on uscis.gov as it existed December 2020

CITIZENSHIP RESOURCE CENTER

Learn About Citizenship



U.S. Citizenship
and Immigration
Services

[Home](#) > [Citizenship Resource Center](#) > [Learn About Citizenship](#)

Need Help? Ask a Question

Learn About Citizenship

In this section of the Citizenship Resource Center, learn about the important reasons to become a U.S. citizen and paths to citizenship. Also, find information about the naturalization process and what you need to know about the naturalization interview and test.

[Should I Consider U.S. Citizenship?](#)

Learn about the important rights and responsibilities of citizenship and the reasons to consider becoming a citizen.

[Citizenship and Naturalization](#)

There are different ways to obtain citizenship. Depending on your situation, different requirements may apply to you. Explore the links below.

- [I am a Lawful Permanent Resident of 5 Years](#)
- [I am Married to a U.S. Citizen](#)
- [I am Serving in the U.S. Military](#)
- [I am the Child of a U.S. Citizen](#)

Also, visit our [Citizenship for Military Family Members](#) page.

[10 Steps to Naturalization](#)



Learn more about:

- [Citizenship and naturalization](#)
- [10 steps to naturalization](#)
- [Naturalization interview and test](#)
- [Naturalization ceremonies](#)

Screen shot of Learn About Citizenship page on uscis.gov as it existed December 2020

CITIZENSHIP RESOURCE CENTER

The 2020 Version of the Civics Test



U.S. Citizenship
and Immigration
Services

Home > Citizenship Resource Center > The 2020 Version of the Civics Test

The 2020 Version of the Civics Test

i Important Updates to the Naturalization Test and New Study Materials for the 2020 Version of the Civics Test

USCIS has revised the civics portion of the naturalization test. Read below for more information and to find study materials with the new 128 questions and answers from the 2020 version of the civics test.

Applicants for naturalization who are required to take the 2020 version of the civics test will need to study 128 questions about American government and history. USCIS will administer the 2020 version of the civics test and 2008 version of the civics test at the same time for a certain time period. You will take one version or the other, depending on when you filed your [Form N-400, Application for Naturalization](#).

The naturalization civics test has two components: an English and civics test. The English portion has not changed.

Which civics test will I take?

Applicable Civics Test for Naturalization

Naturalization Application Filing Date	Applicable Test at Initial Exam, Re-exam, or N-336
Before Dec. 1, 2020	2008 version of the civics test
On or after Dec. 1, 2020	2020 version of the civics test

Learn about the 2020 Civics Test

- Find out who has to take the 2020 version of the Civics Test
- Find resources to study for the 2020 Civics Test

Screen shot of The 2020 Version of the Civics Test page on [uscis.gov](#) as it existed December 2020

CITIZENSHIP RESOURCE CENTER

Apply for Citizenship



U.S. Citizenship
and Immigration
Services

[Home](#) > [Citizenship Resource Center](#) > [Apply for Citizenship](#)

[Need Help? Ask E](#)

Apply for Citizenship

Apply for U.S. citizenship by submitting [Form N-400, Application for Naturalization](#). This form is available to [file online](#). There are [exceptions and modifications](#) to the naturalization requirements that are available to those who qualify. USCIS also provides accommodations for individuals with disabilities.



[File Online](#)

To help you prepare for the naturalization process, use this section of the Citizenship Resource Center to learn about free USCIS naturalization information session and find help in your community.

[Free Naturalization Information Sessions](#)

Learn more about the naturalization process, eligibility requirements to become a citizen, and interview and test at a free naturalization information session in your area. USCIS sessions are open to the public.

[Find Help in Your Community](#)

Find an English and/or citizenship class, legal assistance, and USCIS-funded programs in your area.

Learn about applying for citizenship

- Find free naturalization info sessions
- Find help in your community
- Form N-400 online application

Screen shot of Apply for Citizenship page on uscis.gov as it existed December 2020

CITIZENSHIP RESOURCE CENTER

Apply for Citizenship - Find Help



U.S. Citizenship
and Immigration
Services

- Find Help in Your Community page
- Contact information for community organizations that are USCIS grant recipients and offer English and citizenship classes and legal services

Home > Citizenship Resource Center > Apply for Citizenship > Find Help in Your Community

Citizenship Resource Center

- Learn About Citizenship
- Apply for Citizenship**
- Exceptions and Accommodations
- Free Naturalization Information Sessions
- Find Help in Your Community**
- Find Study Materials and Resources
- Resources for Educational Programs
- Civic Assimilation
- Outreach Tools

Find Help in Your Community

Many community organizations and social service providers offer citizenship classes and assistance with the naturalization process. Classes are often held in the evenings and on weekends. In many cases, these programs provide additional support and referral services as well.



If you need help with an immigration issue, you can use the services of a licensed immigration attorney or accredited representative of a Board of Immigration Appeals recognized organization. Be sure to review the "Legal Assistance" section below so you can make the right decision about what kind of legal help you need.

Other resources may be available in your community. See the NALEO Educational Fund's directory of Citizenship Centers^{SR} or CitizenshipWorks^{SR} for a selection of service providers in each state.

English and Citizenship Classes

- **Find an English and/or Citizenship Class**
Search by zip code or address to find an English and/or citizenship class in your area offered by USCIS grantees.

Legal Assistance

- **Find Legal Advice**
Learn about immigration attorneys and accredited representatives of a recognized organization.
- **Find Legal Representation**
Find recognized and accredited programs and free legal service providers.
- **Obtain Assistance with Immigration-Related Employment Discrimination**
Visit the Department of Justice's Immigrant and Employee Rights Section to learn more.

USCIS-Funded Programs

USCIS grant recipients offer free or low cost services to immigrants. A list of USCIS-funded programs and their available services is provided below. Many of these organizations offer services in additional locations.

Screen shot of Find Help in Your Community page on uscis.gov as it existed December 2020

CITIZENSHIP RESOURCE CENTER

Find Study Materials and Resources



U.S. Citizenship
and Immigration
Services

[Home](#) > [Citizenship Resource Center](#) > Find Study Materials and Resources

[Need Help?](#) [Ask an Expert](#)

Find Study Materials and Resources

In this section of the Citizenship Resource Center you will find our most popular study materials for the English and civics test. Explore the resources here to find flash cards, pocket study guides, videos, or interactive practice tests. We also offer citizenship resources in other languages.

[Study for the Test](#)

Find study materials to help prepare you for the English and civics test.

[Check for Test Updates](#)

Check for any updates to the civics test answers that may change due to an election or appointment.

[Citizenship Multilingual Resources](#)

Find study materials and resources in other languages including Arabic, Chinese, Korean, Spanish, Tagalog, and Vietnamese.



- Study materials for civics test
- Find civics test answers updates
- Study materials in foreign languages

Screen shot of Find Study Materials and Resources on [uscis.gov](#) as it existed December 2020

CITIZENSHIP RESOURCE CENTER

Study for the Test



U.S. Citizenship
and Immigration
Services



- Civics Test Questions and Answers for the Naturalization Test – printable and [MP3](#)



- Naturalization Interview and Test Video



- Interview Practice Exercises



- Civics Flash Cards for the Naturalization Test (English and Spanish)



- Vocabulary Flash Cards for the Naturalization Test



- Preparing for the Naturalization Test: A Pocket Study Guide

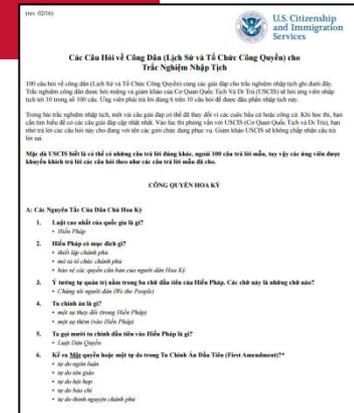
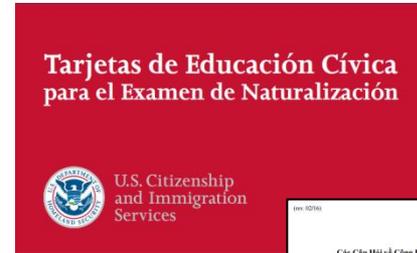
Screen shots of covers of USCIS publications as they existed December 2020

CITIZENSHIP RESOURCE CENTER



Other Resources

- Citizenship Multilingual Resources filter
 - Naturalization Resources in Spanish
 - Civics test flash cards in Spanish
 - Civics test questions audio in Spanish
 - Civics test questions in Arabic, Chinese, Korean, Spanish, Tagalog, Vietnamese
- Civics test questions in large print, text files and 65/20 questions



CITIZENSHIP RESOURCE CENTER

Resources for Educational Programs



U.S. Citizenship
and Immigration
Services

[Home](#) > [Citizenship Resource Center](#) > Resources for Educational Programs

[Need Help? Ask](#)

Resources for Educational Programs

Educators and volunteers play a critical role in helping immigrants prepare for U.S. citizenship. Use this section of the Citizenship Resource Center to find materials to include in or enhance your curriculum and supplement classroom study materials.

Be sure to check out the training seminars page for a list of free training opportunities in your area. These training seminars are designed to enhance the skills needed to teach U.S. history, civics, and the naturalization process to lawful permanent residents.

[Educational Products for Educators and Program Administrators](#)

In this section, educators will find helpful classroom resources for themselves and their students. Program administrators will be able to find a variety of materials to enhance their adult citizenship education program.

[Register for Teacher Training](#)

USCIS offers free training seminars for educators, program directors, volunteers, and organizations.

Additional Resources

- [Resources for Educators About the Naturalization Process](#)
- [Prepare Students for the Interview and Test](#)



Citizenship test education resources

- Products for educators and program administrators
- Teacher training
- Lesson plans
- Student preparation for the interview and test

Screen shot of Resources for Educational Programs on uscis.gov as it existed December 2020

CITIZENSHIP RESOURCE CENTER



U.S. Citizenship
and Immigration
Services

Classroom Resources/Program Development



- Sample Curriculum



- Adult Citizenship Education Content Standards and Foundational Skills



- Lesson Plans



- The Professional Development Guide for Adult Citizenship Educators



- Understanding Key Concepts Found in Form N-400, Application for Naturalization

CITIZENSHIP RESOURCE CENTER

Teacher Training



U.S. Citizenship
and Immigration
Services



Photo courtesy of USCIS

- Free teacher training seminars
- Designed to enhance the skills needed to teach U.S. history, civics, and the naturalization process to immigrant students
- Check the Register for Teacher Training page for upcoming opportunities

CITIZENSHIP RESOURCE CENTER

Civic Assimilation



U.S. Citizenship
and Immigration
Services

[Home](#) > [Citizenship Resource Center](#) > Civic Assimilation

[Need Help? Ask](#)

Civic Assimilation

Use this section of the Citizenship Resource Center to learn about the Citizenship and Assimilation Grant Program for organizations. This multifaceted grant program promotes long-term civic assimilation of lawful permanent residents (LPRs) whose goal it is to become U.S. citizens.

Organizations and individuals can also find helpful information that can be used to help new LPRs settle in the United States.

In this section, you will also learn about the Outstanding Americans by Choice initiative and find out how these outstanding citizens are contributing to American society.

[Learn About Grants](#)

Since 2009, the Citizenship and Assimilation Grant Program has provided citizenship preparation resources, support, and information to immigrants and organizations.

USCIS grant recipients have shared their success stories. Learn from them about how you can enhance your program.

- [Success Stories from Grant Recipients](#)



- Grants program
- Settling in the U.S.
- Volunteer to support your community
- Outstanding Americans by Choice Initiative

Screen shot of Civic Assimilation page on uscis.gov as it existed December 2020

RESOURCES FOR LAWFUL PERMANENT RESIDENTS



U.S. Citizenship
and Immigration
Services

Civic Assimilation - Settlement

Official Website of the Department of Homeland Security Here's how you know

Español Contact Us

Need Help? Ask Emma >

U.S. Citizenship and Immigration Services

Search our Site

Sign In ▾

Forms News Citizenship Green Card Tools

Home > Citizenship Resource Center > Civic Assimilation > Settling in the U.S.

Citizenship Resource Center

Settling in the U.S.

To help new lawful permanent residents (LPR) assimilate to life in the United States, check out the links below. USCIS offers helpful information about education, child care, employment, what to do in case of an emergency, and a number of popular topics that will help new immigrants settle in the U.S. First, begin with 'About the United States' to learn about our history and government. As you get settled, become involved in your community by volunteering your time.

- About the United States
- Education and Child Care
- Employment
- Money and Finance
- Emergencies and Safety
- Health Care and Families
- Popular Topics for New Immigrants

Learn About Citizenship ▾

Apply for Citizenship ▾

Find Study Materials and Resources ▾

Resources for Educational Programs ▾

Civic Assimilation ▲

Learn About the Citizenship and Assimilation Grant Program ▾

- Links to federal government information to help new immigrants get settled on topics such as education, health care, finance and employment
- Includes *Welcome Guide* – available in 14 languages
- Includes UCSIS Welcomes Refugees and Asylees Brochure

Screen shot of *Settling in the U.S.* page on *uscis.gov* as it existed December 2020

CITIZENSHIP RESOURCE CENTER

Outreach Tools



U.S. Citizenship
and Immigration
Services

[Home](#) > [Citizenship Resource Center](#) > Outreach Tools

[Need Help](#)

Outreach Tools

Local communities play an important role in helping lawful permanent residents assimilate into American society. In this section of the Citizenship Resource Center, find helpful outreach materials to promote citizenship education and learn about how your organization can support immigrants through the naturalization process.

[Citizenship Public Education and Awareness Campaign](#)

This public awareness campaign promotes the rights, responsibilities and importance of U.S. citizenship, and the free naturalization preparation resources offered by USCIS.

[Learn About the Civics and Citizenship Toolkit](#)

Learn more about the Civics and Citizenship Toolkit for your organization to help enhance your citizenship collection and program for immigrants.

- [Register for a Civics and Citizenship Toolkit](#)

[Set Up a Citizenship Corner](#)

Citizenship Corners can be set up in libraries, at organizations, places of work, or city facilities to provide information about the naturalization process and citizenship study materials. Set up your corner today!



- Citizenship Public Education and Awareness Campaign
- Civics and Citizenship Toolkit
- Citizenship corners
- Organizations and agencies

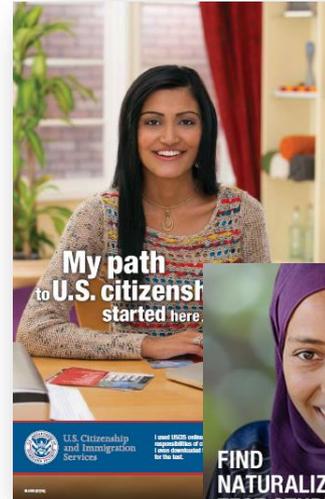
Screen shot of Outreach Tools page on uscis.gov as it existed December 2020

CITIZENSHIP RESOURCE CENTER



Outreach Tools - Public Awareness Campaign

- Flyers on the citizenship resource center and naturalization eligibility requirements
- Citizenship awareness posters
- Widgets to add to your website
- Available in multiple languages



Screen shots of USCIS resources as they existed December 2020

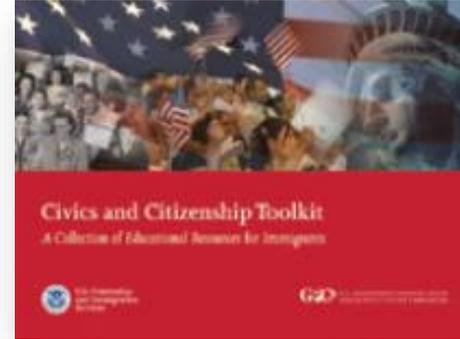
CITIZENSHIP RESOURCE CENTER



U.S. Citizenship
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Services

Outreach Tools - Civics and Citizenship Toolkit

- One free copy per organization
- Includes:
 - ✓ Welcome Guide (English and Spanish)
 - ✓ Civics Flash Cards
 - ✓ Quick Civics Lessons
 - ✓ A Start-Up Guide
 - ✓ Citizens' Almanac
 - ✓ Pocket Constitution and Declaration of Independence



www.uscis.gov/citizenshiptoolkit

CITIZENSHIP RESOURCE CENTER



U.S. Citizenship
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Services

Outreach Tools – Citizenship Corner

Home > Citizenship Resource Center > Outreach Tools > Set Up a Citizenship Corner

Set Up a Citizenship Corner

What is a Citizenship Corner?

A Citizenship Corner is a dedicated space to provide information to lawful permanent residents (LPRs) about the naturalization process to become a U.S. citizen. Citizenship Corners can also include study materials to help an LPR prepare for the naturalization interview and test.



Citizenship Corners can be set up at various locations including libraries, museums, community-based organizations, places of work, city facilities, or at any immigrant-serving organization.

[Close All](#) [Open All](#)

Get Started

- Order one free copy of the USCIS Civics and Citizenship Toolkit. The Toolkit contains educational materials and publications to help LPRs learn more about the United States and prepare for the naturalization process. Note: Additional copies are available for purchase through the U.S. Government Bookstore.
- Build your collection by downloading and printing or purchasing other USCIS materials including:
 - Civics Flash Cards for the Naturalization Test (English and Spanish)
 - Vocabulary Flash Cards for the Naturalization Test
 - Preparing for the Naturalization Test: A Pocket Study Guide (English and Spanish)
- Display and distribute free USCIS informational resources:

Print 11" x 17" citizenship awareness posters in English, Chinese, Korean, Spanish, Tagalog, and Vietnamese. Display these posters in the Citizenship Corner, classrooms, and other visible areas.

Print 6" x 9" informational flyers in English, Chinese, Korean, Spanish, Tagalog, and Vietnamese. These flyers highlight naturalization eligibility requirements and resources available on the USCIS Citizenship Resource Center.

- Includes information on how to set up a citizenship corner
- Tips for what to include in a citizenship corner
- Virtual citizenship corner

Screen shot of Set Up a Citizenship Corner page on uscis.gov as it existed December 2020

CITIZENSHIP RESOURCE CENTER

Outreach Tools – Informational Pages



U.S. Citizenship
and Immigration
Services

Home > Citizenship Resource Center > Outreach Tools > Libraries

Citizenship Resource Center

- Learn About Citizenship
- Apply for Citizenship
- Find Study Materials and Resources
- Resources for Educational Programs
- Civic Assimilation

Outreach Tools

Citizenship Public Education and Awareness Campaign

Learn About the Civics and Citizenship Toolkit

Set Up a Citizenship Corner

Libraries

Museums

Community-Based Organizations

Local Governments

Employers

Libraries

Libraries play a critical role in serving immigrant communities. Through our joint effort with the Institute of Museum and Library Services (IMLS), we plan to educate librarians, and in turn their immigrant customers, on topics ranging from naturalization, the unauthorized practice of immigration law, and the importance of digital literacy.

USCIS and IMLS Partnership Goals

- Provide citizenship and other immigration-related educational materials to libraries.
- Offer training opportunities for librarians on a variety of immigration topics.

Close All Open All

What Libraries Can Do to Participate

1. Participate in [free informational webinars](#) and in-person USCIS training to enhance and expand adult citizenship education services within your communities.
2. Order a [Civics and Citizenship Toolkit](#) for your library's collection and consider establishing a [Citizenship Corner](#).
3. Explore the list of available resources on the [USCIS Citizenship Resource Center](#).
4. Host USCIS [naturalization information sessions](#) and administrative naturalization ceremonies in libraries.
5. Link to USCIS resources by adding a [widget](#) to your website. The widgets are small online applications in English and Spanish that can be embedded on social media sites, blogs, or other web pages.
6. Contact your local USCIS [community relations officer](#) ([PDF, 112.72 KB](#)) or [IMLS](#) for more information on the support and opportunities available for libraries.
7. Sign up for [free email alerts](#) with important information from USCIS.
8. Add the [USCIS Employee Rights Toolkit](#) to your website and inform workers about their rights and responsibilities during the employment eligibility verification process.

Screen shot of Libraries page on uscis.gov as it existed December 2020

CITIZENSHIP RESOURCE CENTER

Outreach Tools – Informational Pages



U.S. Citizenship
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Services

Citizenship Resource
Center

Learn About Citizenship ▼

Apply for Citizenship ▼

Find Study Materials and
Resources ▼

Resources for Educational
Programs ▼

Civic Assimilation ▼

Outreach Tools ▲

Citizenship Public Education
and Awareness Campaign

Learn About the Civics and
Citizenship Toolkit ▼

Set Up a Citizenship Corner

Libraries

Museums

Community-Based
Organizations

Local Governments

Employers

Home > Citizenship Resource Center > Outreach Tools > Museums

Museums

Museums are an important part of their communities. Many museums provide support and opportunities for lifelong learning, making them an ideal source for citizenship education and outreach initiatives designed for immigrants interested in learning more about naturalization and to educate the general public about citizenship and immigration in the United States.

Museums often encourage civic engagement as well, which can include not only learning about U.S. history and government, but also about what it means to be an active and responsible citizen. Additionally, museums may have historical displays, collections, and artifacts that are relevant to civics education and to the themes and content that immigrants preparing for citizenship need to learn for the naturalization test.

Through our joint effort with the Institute of Museum and Library Services (IMLS), we seek to support museums by offering public information and engagement opportunities, and by distributing educational materials and training resources on immigration and citizenship.

What Museums Can Do to Participate

1. **Include exhibits on citizenship and immigration**, such as a display on the immigration experience, as part of larger museum programming. Incorporate artifacts from your collection to tell the story.
2. **Explore the list of available citizenship education resources** on the USCIS Citizenship Resource Center. Some key resources include:
 - **Learn About Naturalization**. Understand the process of becoming a U.S. citizen.
 - **Official list of civics questions and answers** (PDF, 295.55 KB) for the naturalization test. During the naturalization interview, applicants will be asked up to 10 questions from the list of 100 questions in English. Applicants must answer correctly 6 of the 10 questions to pass the civics test.
 - **Preparing for the Oath: U.S. History and Civics for Citizenship**¹. This interactive website helps individuals learn about U.S. history and civics while exploring museum objects from the Smithsonian Institution.
3. **Host USCIS administrative naturalization ceremonies**. Many museums feature beautiful spaces and ideal locations for hosting naturalization ceremonies. Ceremonies can be hosted at a full range of museum types – not only historic houses and history museums that might have a direct connection to U.S. history and government themes – but also children’s museums and art museums, as well as aquariums, planetariums, and zoos.
 - If you are interested in hosting a naturalization ceremony at your museum, contact your local USCIS community relations officer (PDF, 112.72 KB).

Screen shot on Museums page on uscis.gov as it existed December 2020

Engaging with USCIS, Online Tools and Citizenship Resources



U.S. Citizenship
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Questions?

RESOURCES



U.S. Citizenship
and Immigration
Services

USCIS Key Links

Online Tools: www.uscis.gov/tools

Citizenship Resource Center:
www.uscis.gov/citizenship

USCIS Contact Information

Public.Engagement@uscis.dhs.gov

Office.of.Citizenship@uscis.dhs.gov

About this Presentation



U.S. Citizenship
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- This presentation is valid as of the date of the last revision.
- This presentation contains no sensitive Personally
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