

NOT JUST IN ENGLISH ANYMORE

Finding Government Resources in Other Languages

Jane Canfield
Federal Government Information
Coordinator
Pontifical Catholic University of Puerto Rico
jcanfield@pucpr.edu
787-841-2000, ext 1806

... ☑ ☆

- 100% +

le in Multiple Languages



Extramural Research

Intramural Research

NIMHD Collaborations

Education, Training and Outreach

Breathe Better Network

Healthy Hearts Network

Reaching People in Multiple Languages

The National Institute on Minority Health and Health Disparities (NIMHD) envisions an America in which all populations will have an equal opportunity to live long, healthy, and productive lives. NIMHD is committed to supporting research and communications efforts to improve cultural competency and health literacy. We offer this portal as a resource to our stakeholders who work with health disparity populations with limited English proficiency (LEP) to help improve language access to health information produced by NIH and other federal agencies.

- . How NIMHD Plans to Reach People in Multiple Languages
- . Dr. Pérez-Stable: Bridging Health Gaps through Language Access
- Health Information in Multiple Languages

Related Information

About Limited English Proficiency

Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency PDF (482 KB)

Clinical Center Grand Rounds Presentation. Communicating

https://www.nimhd.nih.gov/programs/edu-training/language-access/index.html



Why This Webinar?

https://www.dol.gov/agencies/oasam/centers-offices/civil-rightscenter/internal/policies/english-only-rules

The Department of Labor benefits from the substantial contributions of employees who are fluent in languages other than English.

In most circumstances, employees' communications in languages other than English should not be limited to only those official functions for which they were hired. Employees' right to speak in languages other than English may only be curtailed in certain narrowly-defined situations.



The webinar will cover methods and procedures for discovering government information in other languages and will focus on some of the better sources for information such as Usa.gov, Medline and the CDC.

It will present tips on discovering what topics your users who speak other languages need and search techniques for finding those topics.

The webinar will also cover what kind of information the US government does not publish in other languages. Finally, the webinar will add some procedures for finding state and local government information in other languages.

Background Information

https://www.gao.gov/products/GGD-98-99R

https://www.census.gov/data/tables/2013/demo/2009-2013-lang-tables.html

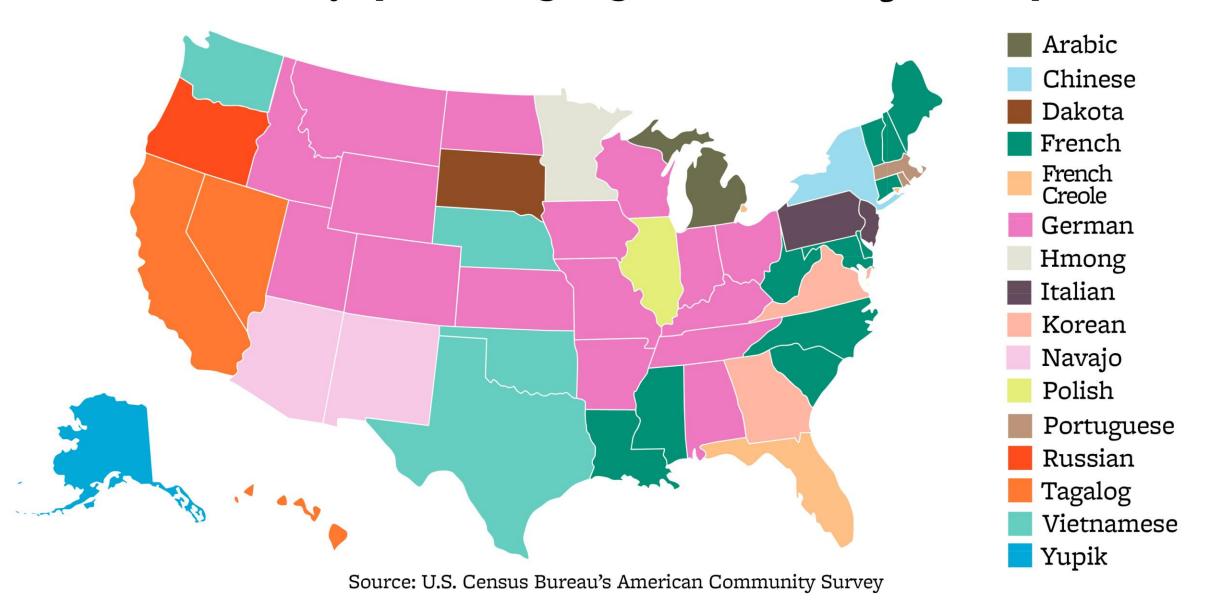
https://www.census.gov/newsroom/press-releases/2015/cb15-185.html

https://www.census.gov/library/publications/2014/acs/acs-26.html





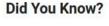
Most commonly spoken language other than English or Spanish



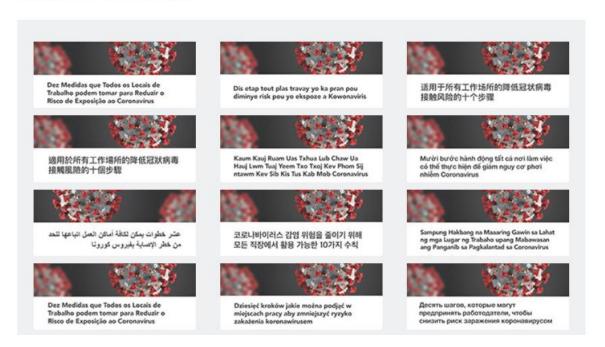


A recent example

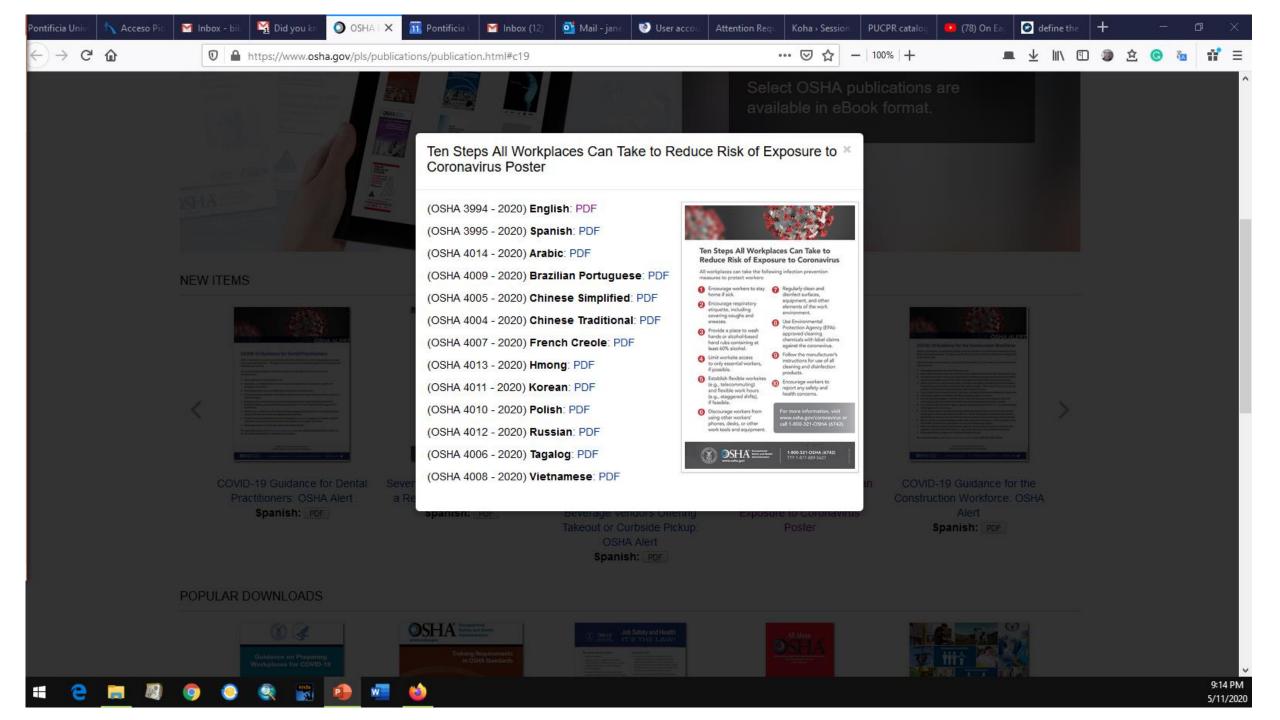
https://www.osha.gov/pls/publications/publication.html#c19



OSHA's "Ten Steps All Workplaces Can Take to Reduce Risk of Exposure to Coronavirus" poster is now available in 13 languages.









What isn't in other languages?

CONGRESS.GO

Executive, legislative and Judicial branches government information such as executive orders, committee hearings, laws, and federal court decisions

Some major publications like Federal Register, CFR, and Congressional Record

Professional and scientific level information such as technical reports and scientific studies





Should Science publish more in Other Languages?

English Is the Language of Science. That Isn't Always a Good Thing

How a bias toward English-language science can result in preventable crises, duplicated efforts and lost knowledge

https://www.smithsonianmag.com/science-nature/englishlanguage-science-can-cause-problems-180961623/

https://worldwidescience.org/

WorldWideScience.org is a global science gateway—accelerating scientific discovery and progress through a multilateral partnership to enable federated searching of national and international scientific databases and portals.

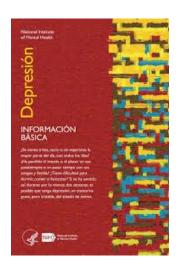


What is in other languages?

Information for the general public on a variety of topics including immigration, health, education, science, politics, history, nutrition, child care, work, disasters, and aging.

Information at levels from Kindergarten to Senior Citizens.

Some agency websites can be changed from English to Spanish.







What the languages are?

There is no exact list of how many languages the government publishes

Each agency determines which languages it will use

https://journals.ala.org/index.php/dttp/article/view/7031/9556

A count of the languages listed by Medline plus reveals publications in 60 different languages







Where to search

https://www.usa.gov/



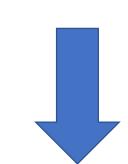
https://metalib.gpo.gov/



https://catalog.gpo.gov/



Tips and Tricks for Searching



Search your topic in this manner:

1.General search for 'Spanish publications' (substitute the language you need)

2. General search for 'Spanish' (substitute the language you need)

3. 'Dogs in other languages' or 'Dogs in Spanish' (substitute the language you need)

Tips and Tricks for Searching

Try specific agencies which may have the information you are looking for:

Type 'information other languages' or 'publications in other languages" in the search box on the web page

Try multiple sources, general and specific:

For nutrition: try USDA, FDA, CDC, and myplate.gov

Tips and Tricks for searching

Google

Search in Google

Government documents in Spanish (substitute the language you need)

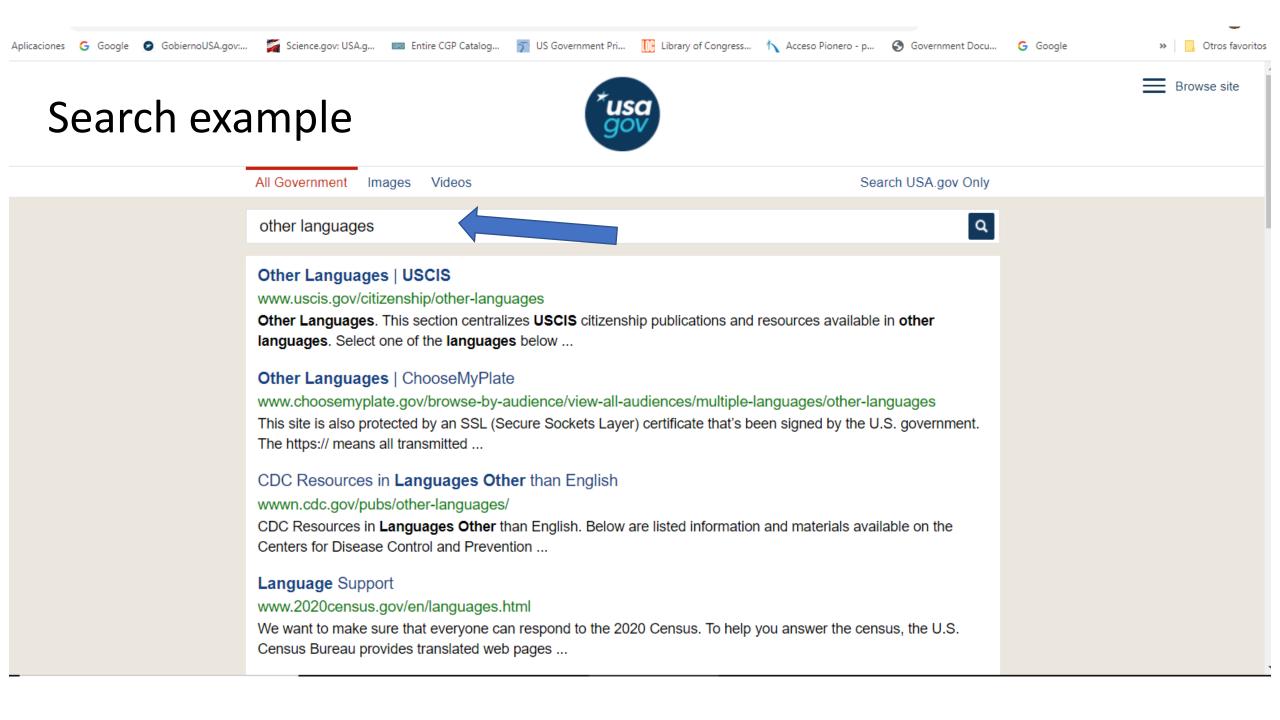
Be specific, but be aware that sometimes general terms work best when searching for other languages

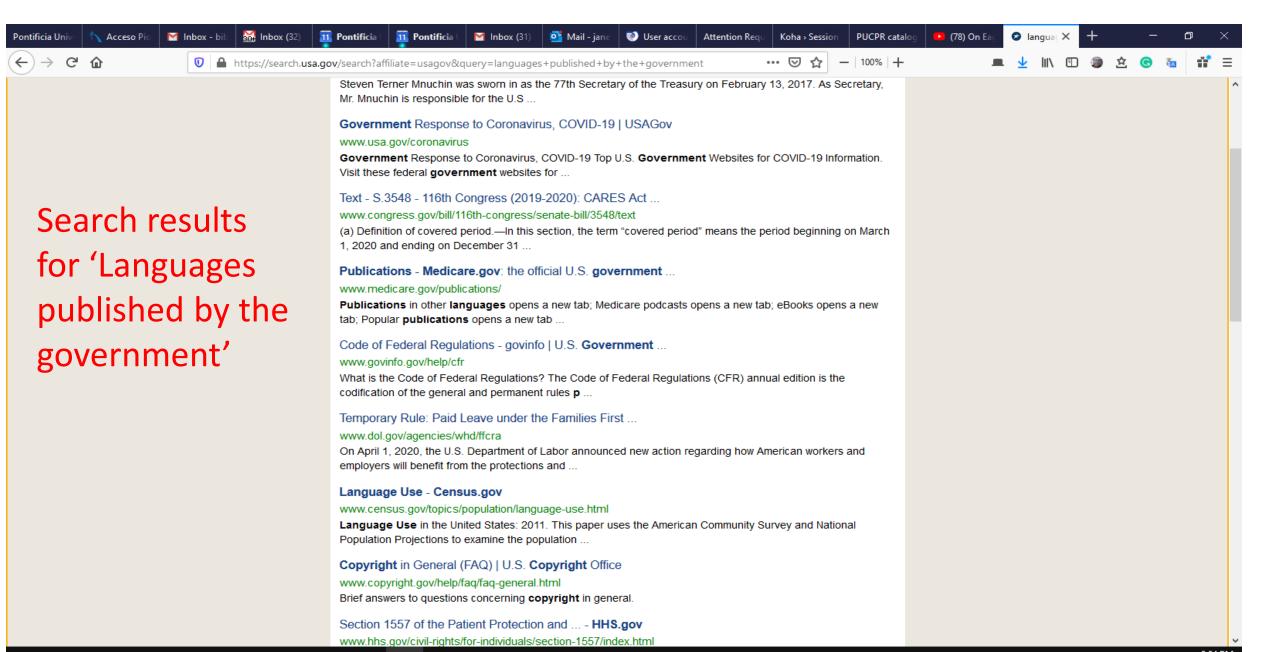
Be persistent -Things are sometimes buried behind multiple links or archived

Use state and local sources

Have a native speaker suggest topics of interest and vocabulary for those topics

Ask me for help jcanfield@pucpr.edu





More search results





All Government Images

Videos

agencies which publish in other languages

U.S. GAO - Federal Documents in Languages Other Than ...

www.gao.gov/products/GGD-98-99R

Pursuant to a congressional request, GAO updated its September 1995 correspondence identifying the number of federal government documents (excluding ...

CDC Resources in Languages Other than English

wwwn.cdc.gov/pubs/other-languages/?Sort=Lang%3A%3Aasc

For additional Coronavirus Disease 2019 (COVID-19) materials in other languages, please visit the CDC Print Resources page. Web information is also ...

Temporary Rule: Paid Leave under the Families First ...

www.dol.gov/agencies/whd/ffcra

The temporary rule was operational on April 1, 2020 and is effective from April 2, 2020 through December 31, 2020. On April 10, 2020 the Department pu ...

Languages | Social Security Administration

www.ssa.gov/site/languages/en/

2018-2019 Social Security Administration Language Access Plan Free Interpreter Services If you had difficulty receiving services due to a language ...

[PDF] The Rulemaking Process - Federal Register

www.federalregister.gov/uploads/2011/01/the rulemaking process.pdf

Requests from other agencies; Studies and recommendations of agency staff. Go to Top . When can the public learn that an agency plans to start a rulem ...

Language Services - Washington State Department of Labor ...

lni.wa.gov/agency/languages/language-services

Language Access Services policy (Spanish) L&I/U.S. Department of Justice Memorandum of Agreement; File a language access or other civil rights















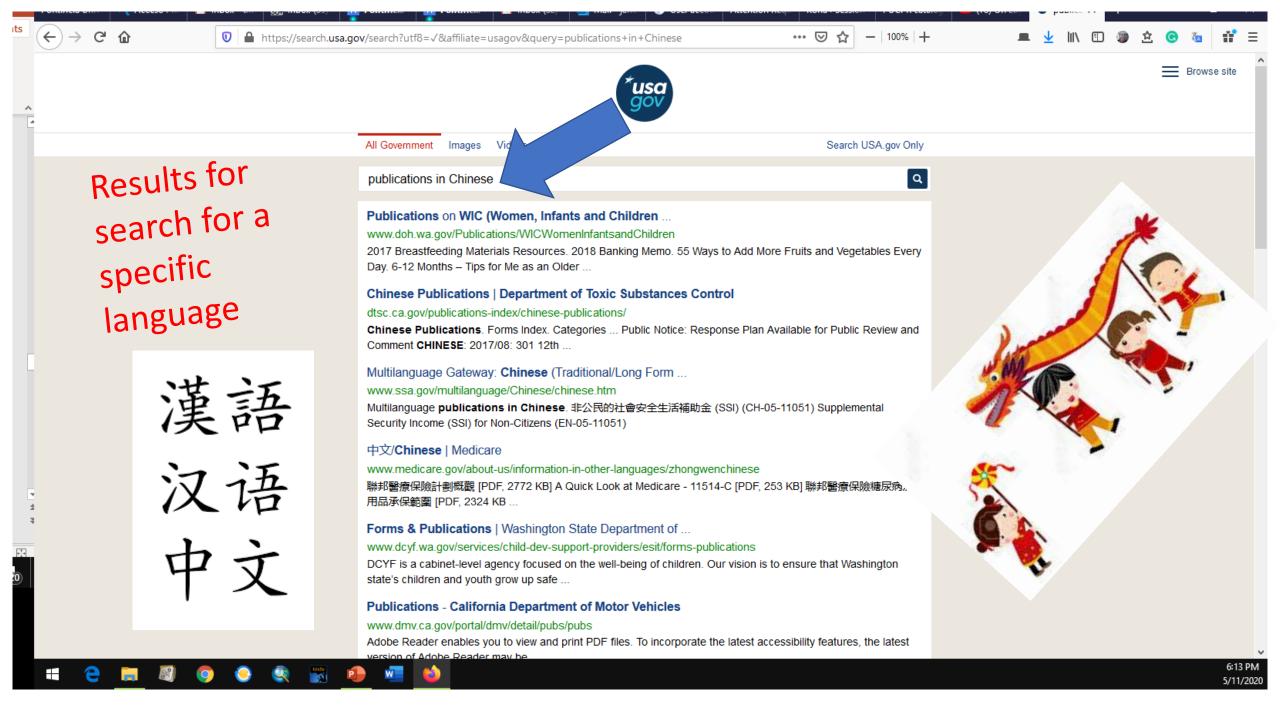


















Some specific agencies and web pages with information in other

languages







https://www.uscis.gov/citizenship/other-languages





Home | Email Updates | Contact Us

Q Search our Site

HOME LEARNERS **EDUCATORS ORGANIZATIONS** OTHER LANGUAGES Home > Other Languages Print This Page

Other Languages

This section centralizes USCIS citizenship publications and resources available in other languages. Select one of the languages below to find these resources as you are preparing for U.S. citizenship.

Certain applicants, because of age and time as a permanent resident, are exempt from the English requirements for naturalization and may take the civics test in the language of their choice. For more information, see the exceptions and accommodations.



Arabic Resources

Find USCIS citizenship publications and resources in Arabic.

Chinese Resources

Find USCIS citizenship publications and resources in Chinese.

Korean Resources

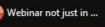
Find USCIS citizenship publications and resources in Korean.

Spanish Resources

Find USCIS citizenship publications and resources in Spanish.

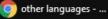
Tagalog Resources



















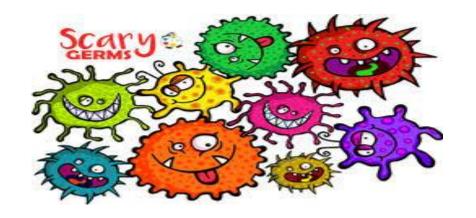
https://www.medicare.gov/about-us/information-in-other-languages







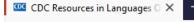






https://wwwn.cdc.gov/pubs/other-languages?Sort=Lang%3A%3Aasc























Examples of COVID-19 Information in a variety of languages





የ COVID-19 ምልክቶችን ለመቆጣጠር በቤትዎ ማድረግ የሚችሏቸው 10 ነገሮች

10 things you can do to manage your COVID-19 symptoms at home

Language: Amharic



ىلع ةرطيسلل اهب مايقلا كنكمي ءايشاً 10 لزنملا يف 19-ديفوك ضارعاً 10 things you can do to manage

your COVID-19 symptoms at home

Language: Arabic



သင်၏ COVID-19 ရောဂါ ဝေဒနာလက္ခဏာများအတွက် အိမ်တွင် သင်စီမီလုပ်ဆောင်နိုင်သည့် അനാം 10 things you can do to manage

your COVID-19 symptoms at home

Language: Burmese



居家控制呼吸道症状的10种 方法

10 things you can do to manage your COVID-19 symptoms at home

Language: Chinese Simplified



کاری را که برای اداره 10 اعراض و علائم كوويد 19 خودتان میتوانید در خانه انجام دهند

10 things you can do to manage your COVID-19 symptoms at home



کاری که میتوانید برای 10 مديريت علائم ابتلا به كوويد-19 خود در خانه انجام دهند

10 things you can do to manage your COVID-19 symptoms at home















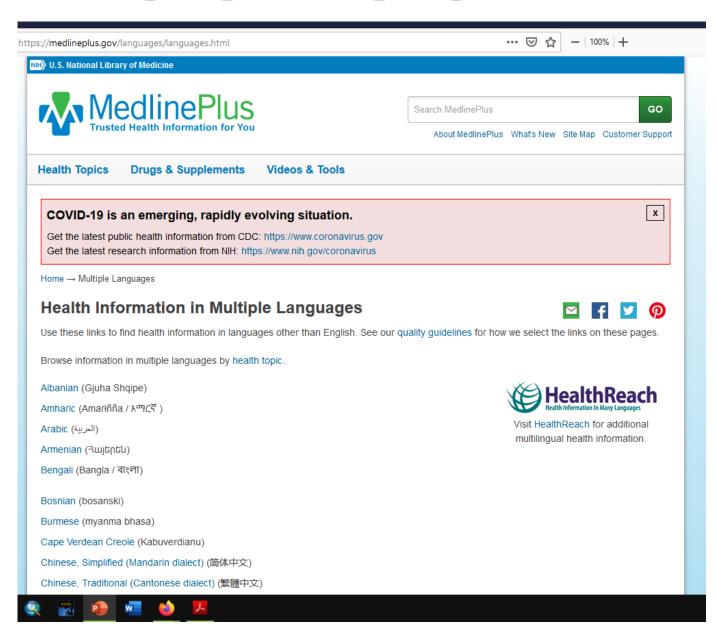




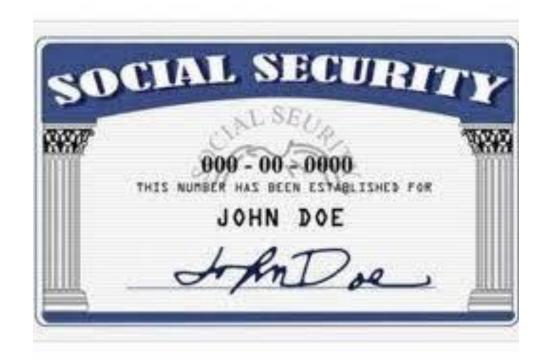
https://medlineplus.gov/languages/languages.html







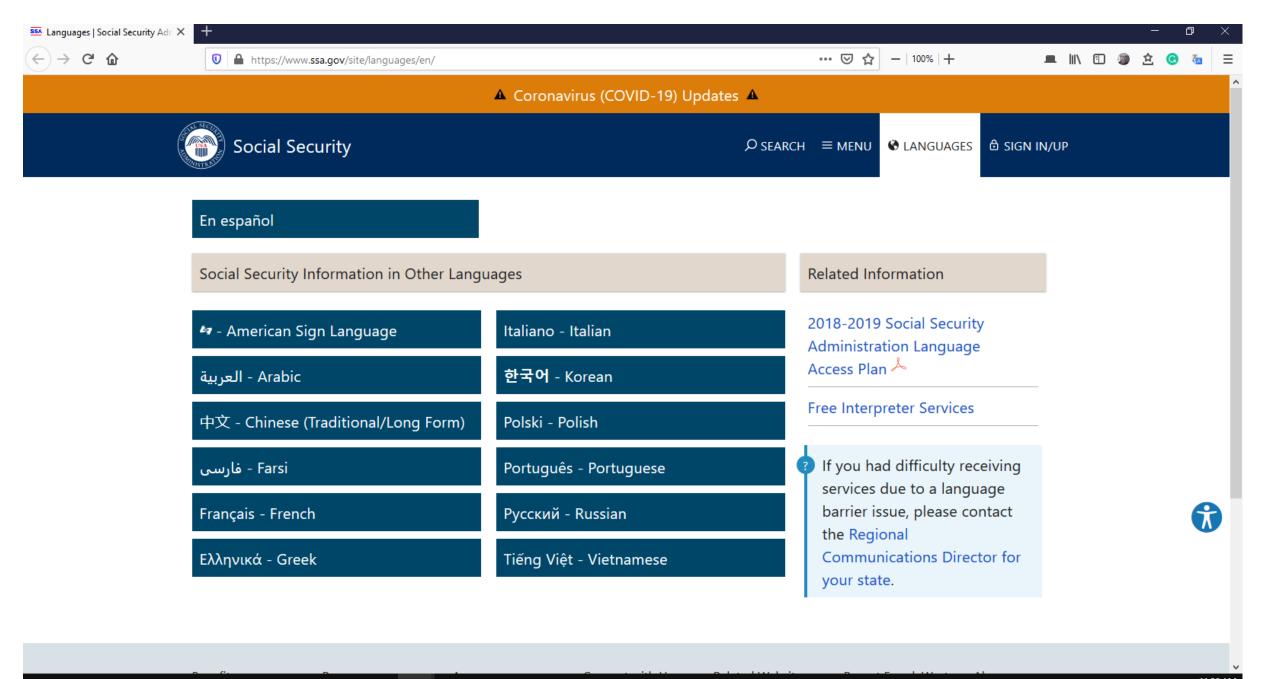
https://www.ssa.gov/site/languages/en/





https://www.ssa.gov/pubs/LAP2018-19.pdf

Fiscal Year 2018-19 Social Security Administration Language Access Plan





https://www.irs.gov/newsroom/help-available-at-irsgov-in-differentlanguages-and-formats



Home / News / IRS Tax Tips / Help available at IRS.gov in different languages and formats

Help available at IRS.gov in different languages and formats

English Español

Topics in the News News Releases Multimedia Center Tax Relief in Disaster Situations Tax Reform Taxpayer First Act Tax Scams/Consumer Alerts The Tax Gap Fact Sheets

IRS Tax Tip 2018-78, May 21, 2018

IRS.gov provides tax information as well as many free products and services in English as well as five foreign languages. For access to content in Spanish, taxpayers can click on Español in the top menu bar on the IRS.gov home page.

Tax information is available in Spanish for both individuals and businesses. This includes resources like <u>IRS Free File</u> options and useful tools like ¿Dónde está mi reembolso? and <u>Asistente EITC</u>. Help is also available in <u>Chinese</u>, <u>Korean</u>, <u>Russian</u> and <u>Vietnamese</u>.

Here are some of the multilingual resources available:

- Taxpayer rights. The Taxpayer Bill of Rights is available in six languages.
- E-file resources. If taxpayers still need to file their 2017 tax return they should choose e-file. It's available through October 15. Taxpayers can visit IRS.gov and choose the appropriate language pull-down from the top right-hand corner.
- Forms and publications. Taxpayers can view and download several tax forms and publications, like Publication 17, Your Federal Income Tax, which is available in both English and Spanish. This comprehensive tax guide for individuals is a great reference for questions that come up year-round. It provides information for anyone still working on their 2017 return, as well as those planning for the years ahead
- IRS2Go. The free IRS2Go App is also available in Spanish. Use it with an iPhone, iPad or Android mobile device. With IRS2Go taxpayers can:
 - o Get their refund status
 - Make a payment
 - Find free tax preparation assistance
 - Watch IRS YouTube videos
 - Get tax news updates





IRS Tax Tips

e-News Subscriptions









https://www.ready.gov/es

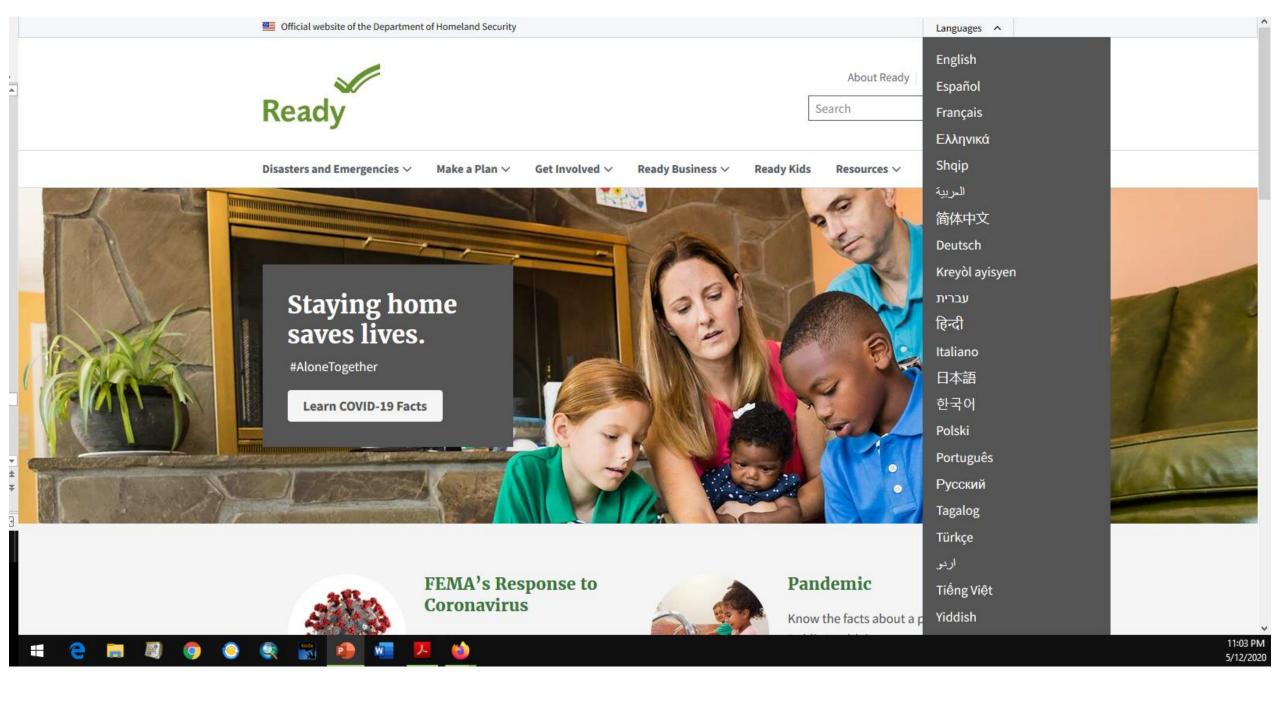




https://www.ready.gov/







Other interesting information on Government publishing in other languages

https://www.dol.gov/agencies/whd/publications-by-language

Link to a chart of other language publications of the Dept of Labor



https://www.loc.gov/nls/braille-audio-reading-materials/foreignlanguage-materials/

https://www2.ed.gov/datastory/el-characteristics/index.html

My candidates for most interesting documents in other languages

https://www.usda.gov/media/blog/2012/02/13/us-forest-service-publishes-dual-language-booklet-native-alaskans-first-time

Protecting Southwestern Alaska from Invasive Species – A Guide in the English and Yup'ik languages

https://www.mass.gov/doc/tb-medicine-instructions-cape-verdean-

creole/download

Módi ki bu debe toma ramedi di tuberkulozi How to take your TB medicine

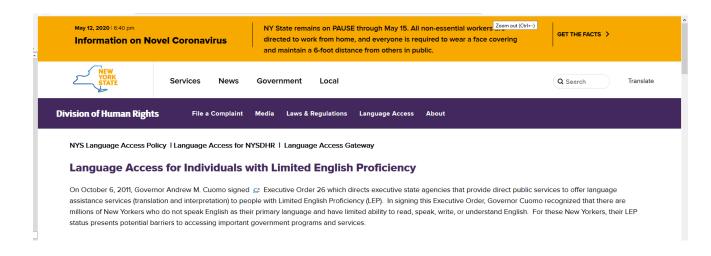
Massachusetts Department of Public Health



A few state government resources

https://lni.wa.gov/agency/languages/language-services

Our staff can provide you with oral interpretation or written document translation services into non-English languages free of charge.



https://dhr.ny.gov/language-access



What are the six most common non-English languages spoken in New York State? At the moment, the top six languages are:

Spanish

Chinese

Russian

Haitian Creole

Bengali

Korean

A few more state government references

https://www.health.state.mn.us/people/womeninfants/pmad/tools.html

Mental Health Screening Tools in Different Languages



https://www.doh.wa.gov/Emergencies/NovelCoronavirusOutbreak2020/HealthEducation

COVID-19 Educational Materials – 26+ Languages

Registrants for this webinar indicated the following languages are spoken

Portuguese

French

Vietnamese

Nepali

Polish

Amharic

Japanese

Urdu

Somali

Farsi

Gujarati

Tamil

Karen

Yoruba

Hebrew

Spanish Tagalog

Creole

Russian

Hindi

Swedish

Burmese

Arabic

Korean

German

Italian

Chinese

Yupik

Inupiat

by their users



Turkish

Telugu

ASL

Kreyol

Ukrainian

Mam

Total of 35 languages



Let's Go Live

https://www.usa.gov/



https://metalib.gpo.gov/



https://catalog.gpo.gov/



Thank you riękuję Ευχαριστώ Kiitos Tak り難う Obrigado 謝謝 Hvala 本 ick nin Merci Danke Grazie Thank you Gracias 2 감사합니다 하황 Multumesc Cnacubi Cnacube 9 Asante