

## The Future CGP and 21st Century Technical Services: What We Learned from You! – Chat Log

**Cindy Etkin** -> All Participants: Final Report: Lessons Learned from Depository Library Council's Open Forum, April 21, 2021 (March 21, 2022) <https://www.fdlp.gov/file-repository-item/lessons-learned-depository-library-councils-open-forum-april-21-2021-march-21>

**Cindy Etkin** -> All Participants: Collection and Discovery Services Open Forum: The CGP of the Future Lessons Learned, October 20, 2021 (April 5, 2022) <https://www.fdlp.gov/file-repository-item/collection-and-discovery-services-open-forum-cgp-future-lessons-learned-april>

**Cindy Etkin** -> All Participants: Slides for this presentation: <https://www.fdlp.gov/file-repository-item/future-cgp-and-21st-century-technical-services-what-we-learned-you-slides>

**Jenny Groome** -> All Participants: It would be a joy to eventually have MoCat in CGP - historic titles

**Jenny Groome** -> All Participants: I stressed that there may need to be different interfaces - one for general public and one for FDLP library staff

**Andrea Craley** -> All Participants: OCLC discovered the same thing several years ago, when they released OCLC WorldCat Discovery and were originally going to sunset FirstSearch. Now both are still running in tandem....because Librarians search differently than patrons. A revised FirstSearch is still to be come to eventually replace the current FirstSearch....

**Aimee Quinn** -> All Participants: +1 Jenny or at least a public side versus a FDL side which allows more services.

**Jenny Groome** -> All Participants: Great job summarizing concerns raised in Fall DLC

**Scott Matheson** -> All Participants: Similar to "expert" version of catalog, Pubmed does a good job balancing advance technical search tweaking and "improving" with ATM but ALSO shows what it did and can explain it

**Jenny Groome** -> All Participants: LOC updated their site and lost some functionality - we do not want that

**JoAnna McCulley** -> All Participants: In regards to tools, are there any plans to create a search widget that can be embedded in our websites? I think our patrons would respond well to that.

**Jenny Groome** -> All Participants: +1 JoAnna

**Jenny Groome** -> All Participants: Any plans for RIS export that would work well with free citation managers, like Zotero?

**James Jacobs** -> All Participants: +1 Jenny! Also, don't make new CGP be session-specific.

**Laurie Hall** -> All Participants: Ill send along some of these suggestions to the Systems Team in LSCM, who is building the requirements for next Gen CGP

**Jenny Groome** -> All Participants: +1 James! YES!!!!

**Bruce Pencek** -> All Participants: Along the lines of widgets: does the Lean Library browser extension play well with CGP?

**James Jacobs** -> All Participants: it's a pain to find a good link to copy/paste

**Valerie Glenn** -> All Participants: @Jenny that was noted in the previous open forum - there were several citation recommendations included. These are being passed along to GPO.

**Andrea Morrison** -> All Participants: With multiple iterations of digitized historical federal documents available, we need to rely on CGP to identify the authorized or best versions.

**Jenny Groome** -> All Participants: +1 Andrea

**Aimee Quinn** -> All Participants: +2 Andrea

**Cass Hartnett** -> All Participants: +1 Andrea

**James Jacobs** -> All Participants: PIDs that had the ability to point to multiple copies in various official archives would go a long way to doing that

**Andrea Morrison** -> All Participants: This is a terrific session. Thank you all for your hard work and research!

**Valerie Glenn** -> All Participants: @Jenny RIS was specifically mentioned during the previous forum

**Cindy Etkin** -> All Participants: Thank you all for attending this session !

**Jennifer Morgan** -> All Participants: Thank you everyone for the helpful comments!