

Unique Challenges and Underserved Populations – Chat log

Allen Moye -> All Participants: can you hear me?
Allen Moye -> All Participants: I can hear you
Allen Moye -> All Participants: Still not hearing me?
Charlie (she-her) Amiot -> All Participants: No
Allen Moye -> All Participants: Im going leave and come back
Mary Ries -> All Participants: no
Lori Driver -> All Participants: no
Jennifer Morgan -> All Participants: No, can't see your slides
Charlie (she-her) Amiot -> All Participants: I see Yuma slides
Celeste Welch, PhD -> All Participants: No
Zachary Broughton -> All Participants: No slides
Jennifer Morgan -> All Participants: No worries Heather!
Susanne Caro -> All Participants: Don't worry Heather, technical difficulties are a tradition here. :)
Jen Kirk -> All Participants: +1 Susanne, pretty much required. :)
Malea Walker -> All Participants: Thank you Heather. This gives everyone a lot to think about as we discuss the Digital future of the FDLP.
Jen Kirk -> All Participants: +1 Malea
Aimee Quinn -> All Participants: +2 Malea
Charlie (she-her) Amiot -> All Participants: Go Rattlers!
Monya Tomlinson -> All Participants: *** waving from the Atlanta University Center Robert W. Woodruff Library*** my eyebrows went up at the "easy to access" comment, but overall this is good stuff
Charlie (she-her) Amiot -> All Participants: Have they tried hiring one?!
Jennifer Morgan -> All Participants: LIS programs need more training/courses in government information.
Charlie (she-her) Amiot -> All Participants: I'd teach one in a heartbeat.
Amy Laub-Carroll -> All Participants: +1 Jennifer
Amy Laub-Carroll -> All Participants: Charlie, you would be a great gov info instructor!
Jennifer Morgan -> All Participants: She would.
Sarah Dobransky -> All Participants: Has anything been done about a formal mentorship program? I'd love to be involved.
Monya Tomlinson -> All Participants: Thank you.
Barbara Allred -> All Participants: I appreciate the info brought out. I had no idea that there was that much of a difference in getting the information in these places. How can going digital help when they had such a hard time even getting broad band.
Jen Kirk -> All Participants: I loved the mentorship suggestion, too! Definitely some work to be done there.
Samantha Thorne -> All Participants: Comment re: training - I became an FDLP coordinator for the first time in July with no previous experience with gov docs. There is a lot of great training/info available from FLDP, GPO, etc., but it has been overwhelming to sort through it all. Also, that there are several different sites and logins for those sites, each with its own separate purpose. So what Julieta said about more focused training resonated with me, and if there was a way to consolidate all the different sites you have to access and learn, I think would be helpful
Janelle Breedveld -> All Participants: +1 Jen
Charlie (she-her) Amiot -> All Participants: I'd have to drive too far!

Arlene Weible -> All Participants: Question for Heather: Can you talk about what type of information needs people have in your community? I think we need to talk less about "government information" and more about the specifics of what is needed. Legal materials? Historical research? Access to government forms? Etc.

Jennifer Morgan -> All Participants: There are many online or hybrid LIS programs. You can teach online Charlie.

Charlie (she-her) Amiot -> All Participants: I really should look into that.

Jaime Hays -> All Participants: GPO does offer the FDLP Coordinator Certificate Program for new depository coordinators. <https://www.fdlp.gov/about/academy/fdlp-coordinator-certificate-program>

Sarah Dobransky -> All Participants: @Samantha - I have a list of suggested webinars for my new staff (both FDLP and OCLC resources). I can send it to you sarah.dobransky@cpl.org

Charlie (she-her) Amiot -> All Participants: I still want to teach GovInfo for Lawyers. That's my goal.

Brylynn Ellis -> All Participants: A mentorship would be great. I live in a community that is dominately whaite, however, the university I work for is incredible diverse.

Kelly Seifert -> All Participants: Panelists: please mute

Arlene Weible -> All Participants: We need to do a better job of what you can do with government information, rather than talking about it in the abstract! IMHO!

Amy Laub-Carroll -> All Participants: +1 Arlene

Janelle Breedveld -> All Participants: @Charlie, I've given gov docs presentations to two different bar associations here, as well as Court of Appeals and Supreme Court staff that have been really well received.

Sarah Dobransky -> All Participants: @Arlene, tjat

Charlie (she-her) Amiot -> All Participants: Yes @Arlene; if you didn't attend the 4:30 on connecting students yesterday, be sure to watch it!

Kathleen HALE -> All Participants: When I first started there was a program that new depository coordinators could go to in D.C. There is a really good LibGuuide for new coordinators. <https://libguides.fdlp.gov/information-for-new-depository-coordinators>

Allen Moye -> All Participants: if anyone is interested in participating in a focus group on this topic, please email. me at amoye@depaul.edu

Arlene Weible -> All Participants: @Charlie, I did not attend, but thanks for the tip!

Sarah Dobransky -> All Participants: @Arlene, that's what I've done with my gov docs course at Kent State. The final was make a presenation for a small business OR create a mock CRS report.

Charlie (she-her) Amiot -> All Participants: And just going to steal that idea @Sarah; genius, mock CRS reports.

Rob Mead -> All Participants: Absolutely!

Sarah Dobransky -> All Participants: :)

Arlene Weible -> All Participants: Thank you Heather! Very well stated!

Bruce Pencek -> All Participants: I did a docs class in library school, and it was solid about `_content_`. When I inherited the local coordinator responsibilities, I quickly realized the need for training and mentors about `_processes_` for management and metadata

Charlie (she-her) Amiot -> All Participants: +1 Bruce

Malea Walker -> All Participants: I cannot say how much I appreciate you bringing this perspective Heather!

Sarah Dobransky -> All Participants: Does anyone participate in this? <https://www.digitalinclusion.org/digital-navigator-model/>

Roberta Boyd -> All Participants: Thank you to all the presenters! I have learned a whole lot today. I work in a small public library and staff time is always an issue. Dealing with a very young staff in terms of library experience also compounds the situation.

Arlene Weible -> All Participants: Government information professionals would make excellent digital navigators!

Heather D Hutto -> All Participants: I have a board meeting to attend. Thank you for the opportunity to share this insight. Anyone can contact me if needed: librarydirectorbristow@gmail.com

Barbara Allred -> All Participants: I appreciate you bringing this to our attention.

Bernadette Johnson -> All Participants: Thank you for this session!

Lisa Pritchard -> All Participants: Thank you for this update. What a great presentation.

Lori Driver -> All Participants: Thank you!!

Charlie (she-her) Amiot -> All Participants: Thank you everyone!

Sarah Dobransky -> All Participants: This was a great update. Many thanks!

Ella Shurr -> All Participants: Thank you!

Malea Walker -> All Participants: Thank you everyone! Great presentations!

Aimee Quinn -> All Participants: Great session everyone!

Susanne Caro -> All Participants: Thank you!

Cindy Etkin -> All Participants: Thanks evryine for your terrific questions and comments!

Jaime Hays -> All Participants: Good job you got it!

Jaime Hays -> All Participants: yes

Kate Pitcher -> All Participants: Yes!