

Engaging With the U.S. Citizenship and Immigration Services (USCIS): Online Tools & Citizenship Resources – Transcript of audio

Please stand by for realtime captions.

Just doing a sound check. Will be getting started in five minutes, at 2:00.

Joe Paskoski again . Doing one last sound check. Will be getting started in two minutes at 2:00.

Hello, Kelly. Are we recording?

Yes, we are. Go ahead point

Good afternoon, everyone. Welcome to the Academy. My name is Joe Paskoski. The -- at GPO. This is my colleague, Kelly Seifert . We have another great webinar for you. It is titled Engaging with the U.S. Citizenship and Immigration Services , USCIS , online tools and citizenship resources. Our presenter today is Kristina Carty-Pratt , branch chief of publications and outreach in the office of citizenship at USCIS . Let me read a little bit about Kristina Carty-Pratt. She oversees the team responsible for developing tools and resources to support residents on the path to citizenship. Supporting immigrants and for raising awareness of citizenship rights and responsibilities and the importance of citizenship. Prior to her current position, she served as the field office director for U.S. citizenship and innovation services in a Franklin Field office located in the U.S. Consulate in Frankfurt, Germany, from May 2008 to July 2018. I have more information, from this impressive biography, of Kristina Carty-Pratt. I will get down to that she earned her bachelor's degree in history and German from the University of Virginia. She attended George Mason University school of Law, and she graduated with a GD in a concentration in international business law. She was admitted to the District of Columbia bar. So with that, I will hand the virtual maker on over to Kristina Carty-Pratt who will take it from here.

Good afternoon, everybody. Hopefully, you can hear me okay. Thank you, Joe, for that introduction. Yeah, so I started out my career as an attorney. I am now a recovering attorney. [Laughter] No longer practicing, but now I am the head of the outreach division in the office of citizenship act USCIS immigration services . I'm really happy to be here with you today. For this presentation. And we will go ahead and dive right in. So basically, this is just an overview of the webinar. I am going to do a little intro about USCIS and sort of the big picture of us as an organization. And then I will go into USCIS online tools that we have available that are more so general, general use. And then the rest of the presentation will be concentrated on citizen resources. That is really my bread-and-butter. I will share with you our assistance and resource center which is our online resource, and go through those different parts. We actually also have our citizenship resources available in hard copy and print. The printed publications are held by the -- participants. So some of these may look familiar to you. Anything we have available in print is also available online. So let's go ahead and get started. So a little bit about USCIS. It is the government agency that administers the nation's lawful immigration system, safeguarding its integrity and promise by efficiently and fairly adjudicating request for immigration benefits while protecting Americans, securing the homeland, and honoring our values for that is the mission statement. So basically, to sum it up, we are the benefits side of the immigration system. We have a couple different types of offices in our organization. There is the headquarters, and the have field offices across the United States. There are a lot of face-to-face interviews. International -- field offices cover lots of different benefits that are not asylum related. And they can also provide some, you know, information and support services as well. We try to direct people to our website. We have a limited number of international offices overseas. We help U.S. citizens. We also have dedicated asylum offices and they only handle asylum cases and asylum interviews . We have service honors and our national benefit center. They are received the process a large variety of applications and petitions, but do not require an in person services. So they are processing something that requires an in-person component for any reason, that would get pushed out to the -- office. We have an administrative fields office. If a case is

denied, there is a right to appeal it or that office would handle it and review it. The application support centers across the United States have provided fingerprinting and related services. We have requirements around collecting biometric information related to or pursued positioning applications. That is what those centers do. And we have a national records Center which receives and processes FOIA requests . And also other document type related requests. That is kind of a big picture overview of USCIS and the different types of offices . In terms of, you know, engaging with the USCIS or working with USCIS with community and stakeholder partners. We have approximately 40 community relations officers, conference specialists and USCIS offices around the country. They cover across the country, every part of the country is covered by one of these individuals. Obviously, depending upon the size of the jurisdiction, they may be covering very large territories. But they work with new stakeholders, they have meetings, educational presentations, you know, through COVID, a lot of that was happening online. We are starting to do that more in person now again. But still maintaining the online component is how we discovered that offers a lot of flexibility and a broader reach than in person in some cases. We are trying to maintain both. We do have a public engagement mailbox for the agency where you can get in touch with that local community relation and figure out who that local community officer is. Okay. And then in general, the outreach resources. USCIS there is an outreach paid. You can sign up for email updates. There are updates on USCIS with several different categories. You can pick and choose which areas you are interested in receiving updates. And this email icon box is basically on every USCIS page and is located at the bottom. You can always look on the page and send an email. We have a presence on, you know, sort of typical social media channels point Facebook, twitter, Instagram, YouTube. We also have a presence on LinkedIn. That is more about hiring and not about resources. Okay, so online tools. We have a nice little toolbox of online tools available. And the easiest way to access them is from our home page. You can access them right there. At the top of the website page, on that toolbar. It is accessed there. I am actually going to go ahead and share my desktop with a live view. Here we go. The live website and you can see there it is. This is the landing page with the tools. And a really handy-dandy resource that we have is the online tools and resources page where we have them listed out. That is great. An easy way to find them all in one place. And then we also actually have a PDF file called online tools. If you want to take it with you and handed out to your friends and neighbors, that's where there is a PDF file with all of these resources listed and people can use them as reference. So I am going to go back to the -- okay. Go back to the PowerPoint here. We just talked about that. I'm going to do a brief description with the high profile and more used tools we have available. We have an ask Emma. That is our, she is basically a virtual assistant you can access Emma from all of our webpages in English or Spanish pages. And Emma, any page limit on our website, if you start to scroll down, Emma will pop up on the right-hand corner of the page. So ask if she can help. Another way to try to navigate our website is to type in Ask Emma for help and have her help you navigate to the information you need. We have explore my options tool. That is basic glee an eligibility tool that can help you determine, you know, information that has scenarios where someone can experience what they may be eligible for. So you select I am a U.S. citizen. Maybe you want to sponsor a family member. And then, you know, get tix for my options. It will give you some basic information on how to do whatever it is you are trying to do. But it is an interactive type tool. You know, it is not really case specific. Sort of general. A starter of information for any questions you may have traded is a great way to get started to explore immigration benefits for yourself and others. We have another tool that is called find a civil surgeon. There are certain immigration benefits, medical reports are required from authorized doctors. This is how someone could find a doctor that is authorized to provide these medical reports to USCIS. You know, you can search by your Z.I.P. Code. For someone who may be, English isn't their strongest language and they are more comfortable speaking another language, you can search for, you know, Dr. that can conduct their appointments in other languages. And the pop up, the address, you know, contact information. On the back or, you can see where they're located. There's also a get directions function

that you can, you know, click and type in the address you are coming in. You can figure out how to navigate. That is a great tool to know about. Another one we have is class locator tool. So USCIS and the office of citizenship has a grants program. We fund programs that provide citizenship preparation, classes, and then also organizations that provide legal services. This locator allows individuals to find those preparation classes or naturalization and legal services. Find those funded programs. So a similar function again where you are typing by Z.I.P. Code or address. You can also see where it is on the map with driving directions. That is set up to operate to find a civil surgeon. Okay. This is a filing fee tools and information page. We have a fee calculator that will add up all fees associated with petitioner application. For example, some applications have additional biometric fees. Also included, or in addition to the filing, the main filing fees. That regulator is really helpful to make sure you are submitting the correct amount of these. An application, if it is filed with the wrong fee, it will be rejected. That is really important to use if you need to pay anything when you are submitting the application for petition. Excuse me. And then the filing fees page goes into the various fees and the different ways you can pay. Okay. So we also have a page that talks about setting up a USCIS the count . To file for petition of application, you can file without an the count or you can create an the count and file it using your the count . There are lots of benefits to having an account . It allows you to manage the case and interact with USCIS in a secure environment. You can access sort of more specific and personalized information related to your case. You know, so within there, you can also change your address, communicate, securely communicate with USCIS about your case . All of that kind of stuff. You can access your case information on the computer, mobile phone, or tablet. So this is our file forms online page. So USCIS is working to allow, to have all of our forms filed online. You know, filing online with some additional, some positives. You can get step-by-step instructions to complete the form. You will only be asked the questions that apply to you. This can help in time-saving. It will also, you know, you're not going to be able to submit it until you sign it. If there is an answer field -- without completing it tiered so it is sort of, it helps make sure the application is completed properly. That helps speed up processing and helps avoid some back and forth in cases where you didn't go out something you need to fill out. And then when you file online, you get immediate notification that your application has been filed and accepted by USCIS . It hasn't gotten lost in the mail somewhere. Okay. We have some tools and information around filing processing times. You know, that is very important and of interest. We have one page that talks about the national average processing times for most forms. That kind of gives you a snapshot based on the form type. It combines the processing times from all USCIS offices . This is more general processing time information. We also have a page that talks about specific case processing times. And so on this one, you can check the processing time by office. If you know you have a petitioner application in a certain office, they can check to see what the processing time is in that specific office, just so they have a sense of timeline and understanding how long it might take to process their case. We also have a check case status online tool. Someone someone files a petition on an application you get a receipt number. This tool, you can enter that case and receipt number. It will pull up a case status for you. So again, something that can be helpful and give you information quickly. Change address online. This is another way, the ability to change our address online as opposed to filing the form in the old days, you could only do it by form. Now you are able to do it online, which obviously, is a faster process. And the instructions here about how to do that. For certain case types, they are going to pay you specific or different instructions about how you need to file that information. And it finally, we have an E-request tool. You can be sent a case inquiry tool or a case request status . It's limited. We only will accept these requests in certain scenarios, but if you're case is outside processing times and you didn't receive notice or document, you found an error in the document, like your name was spelled wrong. You need some sort of special accommodation, either medically based, et cetera. This is the form. These can be submitted to us. Again, the online process, so it was a little quicker. You don't have to wait on any lost mail or something. Okay, so that is the overview of the general online tools. I am not going to transition

into the office of citizenship tools and publications. Again, noted at the top, that is sort of my bread and butter. I am from the office of citizenship. So quickly about the office of citizenship. We came into existence and were established by the Homeland security act of 2002. You know, we work with and support partners to welcome immigrants, promote English language learning, and education on the rights and responsibilities of citizenship. We try to encourage citizenship Viper guiding immigrants with opportunities and tools to become vested citizens, building community capacity to prepare immigrants for citizenship. So working with stakeholders from, you know, federal, state, locally community organizations but anyone that is interested in working this field and helping them work with individuals in the community. And then community dialogue and collaboration on civic integration and citizenship and raising awareness of its importance to society. That is our mission. Through our resources, you know, we develop and publish a variety of educational resources to promote awareness of the naturalization process. The test with the rights and responsibilities of citizenship, we look to support learners, educators, and those that are wanting to become citizens. Educators and organizations as well. Again, some of the publications and resources are available in hard copy, but all are available online. They are available online through our citizenship resource center. This is basically a one-stop shop for all of our publications and resources and information on citizenship. We try to make it easy for everyone to find it all in one place. Again, I would say if you take anything away from this presentation, this website address is one: take away for you. And the citizenship resource Center as it is today, it is made up of nine sections. I'm going to be focusing on six sections that are listed on the slide. I will give an overview of those. We will learn about a citizenship, apply for citizenship, naturalization test and study resources, resources for educational programs, civic integration section, and the outreach tools section. Okay. So the first section is learn about citizenship. You know, in this section, you will learn more about citizenship and naturalization and the process . The different ways and paths that you could become a citizen. You know, we can talk a little bit about maybe why would you want to consider U.S. citizenship, some of those benefits to it. Information here about the process. There is information about what the naturalization interview and test looks like. And information on naturalization ceremonies and what someone can expect during the ceremony. So the next section is apply for citizenship . It is pretty straightforward, based on the name. This section is really focusing on helping applicants get started on the application process. You know, we provide a direct link here to the form. The N-400 form is used to apply for citizenship. The form is also available to file online and this takes you right to the file online option. We have some information here about exceptions and modifications. The naturalization requirements . For those who are eligible to qualify, so for some individuals based on their age and time in United States, some of the requirements around the civics test, and what part of the civics test they have to take. If they can take it in another language, there are some exceptions based on their age and time. So we also have some information here about there is a helpful video if you decide you want to file it online. It sort of walks you through it so you can see ahead of time how that works. We also have links in this section about where you can find three naturalization sessions that are given out by our community relations officers . There was can be either in person and there are some that are done online. We have the fight help in your community page. That tool I was talking about earlier, where you can locate USCIS programs. Those that have citizenship classes and those for naturalization . The next main section, wait. I'm sorry. I talked about it at the end. This is fight help in the community. This is where you find access to the grant recipients in English and citizenship classes and legal services. It has that find help tool. You can access that tool from this page. Next, the main section is naturalization test and study resources. So this is where you can find information for individuals to help them prepare for the naturalization test . The naturalization test is made up of a couple different components. There is an English speaking and understanding component. There is English reading and writing and then there is a civics component. So we have study materials and resources here to help people prepare for the test. We also have an option here where we have some citizenship bilingual resources. We have some

study resources in four languages. The majority of the time, the individuals will be taking the test in English. But, you know, some people find it more comfortable to also be able to study in their own language. To sort of supplement studying in English. We have some studying in foreign languages. Some individuals, and some states, they may be able to take the civics language in their own language based on their age and the time in the U.S. as a component they are. So we have tons of materials. We have, basically, principal PDFs of the questions, the civics questions. We have video files where people can download them and listen to them. Some people learn by listening. We have this naturalization interview and test video which walks you through what the interview and test is like. It gives you an idea and time of what to expect. We have interview practice exercises, flashcards for the civics test. We also have vocabulary flashcards that help you prepare for the vocabulary in the reading and writing test. The pocket study guides. Tons and tons of resources. We have some civics test questions we have available in large print for individuals who may have visual issues. You know, text files that can be accessed. The 65/20 questions. That is for individuals who may be eligible for exemptions. We do have, as I said, we do have resources in other languages. Probably the biggest, I would say, probably the biggest inventory or publications available are in Spanish. We have the most publications available in Spanish. We do have civics test questions also in Arabic, Chinese, Korean, Spanish, take along, and Vietnamese. We have a civics practice test. Also an app. There are two versions. One you can do as a desktop test. You can access the computer. You can also use your tablet or your phone. We also have an app which helps you study for the test. With the app, it is, the app can keep track of these attempts are that can be kind of helpful in terms of tracking your progress and how you are doing. If you do the desktop version, it doesn't keep track of it. It just continues to take it over and over again, but it does not track your progress where the app does. I am going to go at this point, I was going to go ahead and show you, the live website. Just to show you the section and the resource page. It is the naturalization test and resources. The study for the test 2008 version. The 2008 version is the test that is currently Beaven to the vast majority of individuals. Everybody can take this version of the test. On this page, we have all the resources I just talked about. You can find them, either they are all just listed here in the street list function. You can just scroll through all of them. Or you can use the filter to find them. You can either filter by the civics test or to help you prepare for the English portion of the test. You can filter by publication or resource type. Looking at the flashcards, videos, audio, whatever it is. Or you can also just search with a word search as well. I wanted to highlight that function, that filter function, and how it works. Okay. So the next major section is resources for educational programs. These are all materials and resources that we have developed for training education, programs and teachers. These are the programs that are providing citizenship education and classes to individuals who will apply for naturalization. Here, you're going to be able to find lesson plans and N-400 resources. Program and professional development materials. Basically, if you want to run a citizen education program, it is going to be in this section. We do have, there is a similar function or filter function page for these resources. Again, I will so the functions a little bit. The filter is a little bit different for this section. It is set up by user, administrator, or educator. That is when you can filter. Or you can filter by type. Curriculum development, lesson plans, N-400 exercises, training . Just tons and tons of resources for citizenship education programs and providers. Again, what is filter, there is also a straight simple word search. Or again, you can just go down here and just, you know, scroll through all of the resources in a list if you want to. So again, lots and lots of resources here. The programs that are helpful. We have a citizenship education and training grants dedicated to developing these materials. They also provide teacher trainings. So this is, again, some of the resources that are available. But the teacher trainings are put on by our citizenship training branch. Educators talk about how best to run the classroom and teach things, that kind of thing. We don't have our training session up yet for the fiscal year 23 but it should be coming soon. And so you can look to see if there is anything coming and you can sign up for that session. But also, do online sessions as well. Again, it is all within the educational program section. That is where

you find it and it gets updated. Okay, so another major section is our civic integration section of the website. This is a little bit of a mishmash. There are a couple of different things happening in the section. I mention this before. We have a grants program that our office runs. Here, you will find information about that program. Generally, and then when you publish the funding opportunities, it will be listed in this section. You know, when the grants get awarded, information is also listed in this section. We also have some success stories from recipients. There can be some interesting stories and some things grantees have done that have been successful. That can be useful because those can be ideas used for other programs. In this section, we also have settling in the U.S.. That as information on -- permanent residence, arriving the United States, topics on education, healthcare, finance, employment. It includes links to other official government resources on those topics. We also have a printed publication called welcome to the United States. You can access that through this page in a PDF. It covers various topics as to the webpage and provides a bit more in-depth information than the webpages. The publication is also available in 14 languages. In the settling section, we also have access to USCIS record using stylings brochure. And that has targeted information for refugees and societies in getting settled in the U.S.. And a path for entering as a refugee heading toward citizenship. I think we currently have that available in PDF format in 17 languages. So the last couple of things we have in this section, it is standing Americans by choice and the citizenship and pastors. Those two programs concentrate on citizenship and citizenship into slightly different ways . This outstanding Americans by choice is a recognition. We recognize naturalized Americans who have made significant contributions to the community. We present them with a certificate. There usually speakers from the citizenship center which is to promote the impact and contributions of naturalized citizens. Hopefully, this will encourage the -- to continue to interact with their communities. Citizenship and master programs were closely in their communities and with our local real immunity authorization officers to promote community or help promote naturalization, and work with our local communities, to get information into their communities. That is a trusted resource at the community level for information around citizenship and naturalization. Okay. So here we go. Sorry, the next couple of slides for that is the settling in the U.S. page. Oh, so the last section we have is outreach tools. The last major section here. This is where we have all of our citizenship education campaign material. There is information about registering for the toolkit. And then we have information throughout setting up the citizenship corner. We also have targeted pages in the section for community-based organizations, -- and receiving communities and other entities. One of the major publications that we highlight in this section is -- that is our toolkit. This is our, again, this should look familiar to you. The citizenship toolkit. For any immigrant serving the organization. It is basically a starter kit of some of our resources and publications. And any immigrant serving immigration can register for free toolkit through our website. Okay. Let me go back one because I skipped that line. Yes, so our publication, or public awareness campaign materials. So this is prior flyers and posters around naturalization, citizenship, eligibility requirements. Also there are some which it was communities, any organization can put on their website that they want to help provide a resource and a link directly to our official resources on citizenship and naturalization. That is all available on this page. A lot of Dems are available all around. Again, making sure people are aware of our resources and where the eligibility requirements are and where they can find additional information. We talked about the toolkit. We have a pager on citizenship corners. This is an initiative that we work with, that we have worked with Jose on my prayers. We have expanded it a little bit to government based areas. But it is a dedicated corner that an entity can set up around citizenship and naturalization for this page sorta talks about what you can include in the citizenship corner. Either from the resources or what they can get from us, for example critic include a free copy of the toolkit in that corner. We also talk about how you can set up a virtual citizenship corner by links to, you know, resources and information around citizenship. I think we have one more page . One more, yeah, one more slide. This is a list. This is where we have informational pages for the community-based entities that we work with quite a bit. What we find to be great partners for us. You

know, we have a page for community-based organization, pays for libraries, a page for state and local governments. Libraries. This is just a sample and gives you an idea what these type of entities are and how we can work together and the different things you can do to help promote citizenship and naturalization and eligible offense in the community. So that is it. That is the overview of the citizenship resource center. I just gave you the basic overview. Generally, the big picture. There is so much information and resources on the CRC. I could probably spend hours going over everything. Put everybody to sleep. [Laughter] But I hope this at least gives you a sense, an idea about an idea of the information and resources you can find. I would just encourage you that you explore the CRC. Explored your own and find out more. So thank you very much for listening. I think I'm going to turn it over now to Joe. Thank you again, everybody, for your time this afternoon. It was a pleasure speaking to you.

Thank you, Kristina Carty-Pratt. A fantastic presentation. I really appreciate it. Are there any questions for Kristina Carty-Pratt? Let me look in the chat here. It looks like, oh, Teresa says, where on the high top are these forms? Where are the hard copies of these forms available again? Are they distributed?

Yes. So one, obviously, all of the tools, a lot of them you can sell prints them. Again, there is the starter toolkit the citizenship toolkit for that is one easy way to get a starter kit with the materials. And then on the page order them, the central distribution system. That is to determine who your local community relations officer is. Work with them about getting some of the library. I will actually go back to that slide with the public engagement. You can contact them to figure out where -- I am going all the way back. You can find out who your locally community relations officer is. They can support with up and getting internals as well, into your library. And then they also distribute them through outreach events, legal conferences, library conferences across the country. They distribute them that way as well. I'm pretty sure our distribution center was a little better, but it is what it is. We do our best. [Laughter]

Thank you. Nancy asked, is the 2008 civics test the most current test/study guide? Has there been no updates?

Yes, so the 2008 version of the test is the test that is in the course now. We did have a period in 2020 where there was a 2020 test introduced. And then it was put back. There is a very, very small population that can choose between the 2020 test or the 2008 test point but everybody can take the 2008 test. That is the vast majority of individuals are taking and should be taking. Yes, that continues to be a usable test.

Thank you. Kate asked, we got a lot of genealogy questions but I know about alien registration records and numbers. Is there a resource that list other tools for genealogists?

Good question. So we have, I am actually looking right now. I feel like any U.S. CIS website that is -- you know, people can access immigration records. I feel like -- I am not finding it here quickly. But I would, if you go to the USCIS site and poke around and look for records, there should be some information there about how you can access it and how it works. Unfortunately, not my area of expertise.

Thank you. Kelly, could you put the satisfaction, please fill out the satisfaction survey. We have the link to our past webinars but if you could put that in a chat for Kelly, I would appreciate that. Louis asked, what was the email her finding local community relation officers? Do you have that?

Yes, I've got it up. Hopefully, it is back up on the screen and you can see that.

Yes, okay. Yes.

USCIS . DHS.gov. That is the main site.

These slides will be available in the training depository tomorrow or the day after, and a recording of the presentation. Oh, Amy says this is going to the genealogy page and she provides a link there in the chat.

Perfect. There we have something. [Laughter]

Excuse me. Julie asked, will there be updates of the current material is to add Juneteenth, or will that happen when the new test information is released?

So online, online, Juneteenth has been added to the study materials. That was the last change to the test. There are some like small changes to the test. The answers change based upon elections, appointments, that kind of thing. So those test questions, we have a page on USCIS.dhs.gov where we provide test updates. So any of that information that was changed is provided there, and then information is updated and printed. As inventory runs out, it is printed. So for the Juneteenth question, I feel like the last version of flash card I got for the test pocket study guide had Juneteenth included.

Okay, thank you. Anna says, can you please expand on what small part of the population may have access to the 2020 practice test?

Who has access to that is based on filing date. The filing date, their interview date, and when their interview date was scheduled. There is a chart on the citizenship resource Center which walks individuals through that analysis to determine if they would be eligible. Again, it is a minute amount of the population, less than 10%, that are eligible. Like the 2020 test is not relevant to the vast, vast, vast majority.

Great. Thank you. We have a few more minutes. About eight minutes left. Have to end at 3:00. Anymore questions for Kristina? At a couple of quick westerns myself. The flashcards. I have learned about online flashcards. Some used by doctors to memorize a lot of material. I wonder if USCIS offers that now or is consider that at all? Do you know?

I digital version of the flashcards? Yeah, we have looked into that and we are considering that. We will see how that works.

Thank you. I have a real basic question. You may have covered it. This is super basic, but when I think of immigration, I think of what is happening on our borders and people being busted to cities and such. In those circumstances, where does your agency come in? Are you in there at the beginning or at a later stage?

It varies. It also varies on the individuals and what they would be eligible for. But in general, at the border, it is generally customs and border protection that are handling that. We deal with the intervals once they are, you know, once they are making an application for benefits in front of us.

Okay.

There are some circumstances where we may be at the border. But again, the majority -- they come to us. That is usually how the interactions are formed. With asylum, if there is border asylum or military control, if they can apply and are eligible.

Okay, thank you. Thank you for that information. We have a few more minutes. Please put in any more questions you may have. Let me just make a few comments here. First, I would like to thank Kristina for a fantastic webinar. Really terrific. I learned a good amount. I am sure you did too. Thank you, also, to Kelly, my colleague for great tech support work and keeping everything running smoothly. And don't forget, our upcoming webinars. We have four more webinars scheduled so far for January. The next one is in a couple of days, on Thursday, January 19th. It is titled the occupation Outlook handbook information on hundreds of occupations in the United States. That's the bureau of labor statistics. That should be a great one. Don't forget, you happen to attend or if you missed the all virtual conference and preconference from the regular conference, the 17th and 19, 2022. The preconference which was mostly GPO updates. Pretty much GPO updates. October 12, 2022. All of those reporting's to every session was reported. So they are all upon our training depository site. There are some great presentations there you may want to take advantage of. Also, if you would like to volunteer present webinar, let us know. With the government information or could be F DLP specific, and how you deal with your depository, library, anything like that. Or any kind of government information. The federal government information, we consider a Ashley Dahlen. Let's see if we have any other labs type questions. Don't forget, the satisfaction survey and all of that training link that you see that Kelly put in. That first link. That is where this session will reside in a day or two. We have two or three years worth of past webinars here. A lot of great material. And also, all of those conference reporting's I just

mentioned. So any more questions for Kristina? I think we covered everything point great presentation. A lot of resources. Very impressed. Last chance. Anybody last chance for questions? Anybody, last questions? It doesn't look like it. I think you have covered everything, Kristina. Let me thank you one more time. Please come back any time. Contact me. I would be happy to have you present again. If anything gets updated on your program, we would be happy to have the following presentation. If you have got kind of a supplemental presentation about your agency, other information you want to put out there we want to talk to you about that. And thank you again, Kelly. Thank you, audience. Come on back to the Academy. Come on back, Thursday. It should be a good one. And thank you, and have a great rest of the day.

[Event Concluded]