Government Information Librarianship Competencies – Chat Log

from Charlie she-her Amiot to everyone:

@Scott, I betray my profession (I blame Cass) and would live in National Parks materials, and Smokey Bear and McGruff.

from Aimee Quinn to everyone:

Thanks, Jennifer! We both got it at the same time!

from Arlene Weible to everyone:

FDLP Academy webinars are really popular with our general reference staff at the State Library of Oregon. They work with state agency folks, who need lots of help navigating federal government information!

from Charlie she-her Amiot to everyone:

I love the Academy webinars, but sometimes I just really want something static that I can read through at my speed.

from Leah Grote to everyone:

Link to slides https://www.fdlp.gov/file-repository/991/handouts-and-slides

from Susanne Caro to everyone:

Charlie - sometimes I just read the transcripts but an illustrated print version would be nice

from Ella Shurr to everyone:

The FDLP Academy webinars are fantastic! The FDL Coordinator Certificate Program is also fantastic!

from Charlie she-her Amiot to everyone:

YES! MORE CIVICS!

from Jose Torres to everyone:

Agree 100%

from Marie Concannon to everyone:

So true

from Charlie she-her Amiot to everyone:

Majority of law students haven't seen civics since Middle School, in 6th grade...

from Jenny Groome to everyone:

And print copy of Government Manual for all FDLP libraries

from Sarah Dobransky to everyone:

<3 org charts!

from Charlie she-her Amiot to everyone:

Love the USGM.

from Aimee Quinn to everyone:

+1 Susanne, read the transcipts and +1 Stephani - advocate for more Civics classes. I go into schools and help with Social Studies classes who have lesson plans on the Constitution and the Government

from Aimee Quinn to everyone:

+1 Charlie

from Jennifer Morgan to everyone:

@Susanne - formerly Andriot

from Janelle Breedveld to everyone:

Love the Andriot!

from Scott Briggs to everyone:

+1 on the Andriot!

from Jenny Groome to everyone:

That's what used to be called Andriot - 3 volumes, green

from Jen Kirk to everyone:

Susanne is referring to the Guide to U.S. Government Publications

from DeAnn Isenhower to everyone:

Please explain Green Books

from Rebecca Hyde to everyone:

Love the org chart idea! I still have a photocopy of a poster sized War Department org chart from the 30s...I don't reference it as much as I used to, but it has come in handy a few times!

from Cecilia Robinson to everyone:

Andriot

from Ella Shurr to everyone:

The Green Books are fantastic!!!! I love them!

from Kaitlyn Moody to everyone:

Yes, definitely. I'll admit that I didn't have the fullest understanding of government structure when I first started, and it made things more difficult. It's a mjor learning curve...

from ben amata to everyone:

While little more than a third of respondents (36 percent) could name all three branches of the U.S. government, just as many (35 percent) could not name a single one.

from Charlie she-her Amiot to everyone:

Gut punch, Ben.

from Jennifer Lindley to everyone:

the online government manual is very useful as well. https://www.usgovernmentmanual.gov/, and https://www.govinfo.gov/app/collection/GOVMAN

from Marie Concannon to everyone:

Stephani, I can relate!

from Joanna Delavan to everyone:

This a good chart showing federal org chart.

https://www.usgovernmentmanual.gov/ReadLibraryItem.ashx?SFN=Myz95sTyO4rJRM/nhIRwSw==&SF=VHhnJrOeEAnGaa/rtk/JOg==

from Evelyn Alfred to everyone:

:)

from Aimee Quinn to everyone:

+1 Marie

from Jenny Groome to everyone:

FDLP coordinator doesn't necessarily need to be in reference or cataloging. Need to be able to work with other subject specialists

from Becki White to everyone:

In college, student workers hated shelving the gov docs. I was willing to tackle it, maybe why I'm now in a gov docs position?

from Sarah Erekson to everyone:

Patience to describe the difference between USC and the CFR without making someone feel bad

from Scott Matheson to everyone:

There's an appendix in the Government Manual that also goes through this history of defunct agencies - not as thorough as the Green Books, but online from GPO....

from Kaitlyn Moody to everyone:

Everyone sending in resources, thank you thank you!

from Andie Craley to everyone:

I'm a merit badge counselor for several Citzenship merit badges, and what I find most with the BSA Troop scouts (grades 5-12), is that they confuse state and federal government contacts - they don't know the difference.

from Aimee Quinn to everyone:

I actually have several colleagues who want to learn govdocs librarianship. I am teaching them the foundations!

from Gwen Sinclair to everyone:

+ 1 Nia - librarians don't like to admit when they don't know something.

from Celina McDonald to everyone:

next year's costume!

from Jenny Groome to everyone:

+1 Aimee - can we audit?

from Sarah Erekson to everyone:

+1 Nia and Gwen

from Christine Fletcher to everyone:

YES specialized generalist. combined with lit MA its how my coleagues see me

from Bert Chapman to everyone:

Organizational structure can be found in the current U.S. Govt. Manual

from Aimee Quinn to everyone:

@Jenny, of course. I do it by Zoom.

from Aimee Quinn to everyone:

@Jenny, you probably can teach it as well

from Janelle Breedveld to everyone:

Jennifer taught my Gov Info class at UW!

from Charlie she-her Amiot to everyone:

The University of Washington's iSchool has a fabulous GovInfo course... I'm biased.

from Jenny Groome to everyone:

Issue with data needs and all the rest of gov docs

from Bert Chapman to everyone:

History and political science requiring use of government information resources. Reading about govt. agency policymaking successes and especially failures.

from Thomas Fischlschweiger to everyone:

+1 Andie - at a public library we get lots of people who don't understand the difference between and among jurisditions.

from Celina McDonald to everyone:

I didn't have any training. Didn't think it was necessary. Perhaps, post-grad certifications.

from Sarah Dobransky to everyone:

@Jenny - on the flip side, those of us who are only reference could use a solid tech services background. My serials cataloger past has served me well. lol

from Christine Fletcher to everyone:

I had no gd training and was moved into the area. it ended being a good fit. I had to really ediucate myself. Had had a decent civics course in high school that i loved.

from Scott Matheson to everyone:

History of Agency Organizational Changes from US Gov Manual

https://usgovernmentmanual.gov/ReadLibraryItem.ashx?SFN=sRk63zIObEK7wIKeVf2d6rBVFEZvVdq+YU Kmd1/139RBhBFhiCJgA9r4KGhhdxIn&SF=VHhnJrOeEAnGaa/rtk/JOg==

from Arlene Weible to everyone:

I guess I'd like to evolve to a time where there isn't a big learning curve needed to access government information. I think becoming all digital will help with this ...

from Andie Craley to everyone:

I took a Government Documents class back when I was getting my MLS between 2001-2005, but it was only an elective class. And the reason I took it was because I was already starting to be trained in FDLP duties from our former Depository Coordinator

from Cecilia Robinson to everyone:

courses in United States history

from Kaitlyn Moody to everyone:

My program only had a single gov docs elective and was incredibly general. Learning SuDoc on the job was a definite issue

from sam hidde tripp to everyone:

@christine same. i did originally intend to go to law school so i had dipped my toes back in, but my ischool didn't require (or even have) a gov info course

from Jenny Groome to everyone:

Simmons used to have a Gov Doc course. It was great

from Bert Chapman to everyone:

Become familiar with resources produced by think tanks that evaluate the performance of govt. agency programs which can include congressional committee testimony.

from Rachel Union to everyone:

that would be great!

from Amy Laub to everyone:

My MLS program didn't offer any government information classes and government information was not discussed in any of our classes. I was fortunate to learn from two RDLs I worked for.

from Laura Gricius-West to everyone:

New dpository coordinator here and am flummoxed at times

from Jenny Groome to everyone:

@Sarah - exactly - I'm saying it could be either. But I can't be a good reference librarian without understanding cataloging

from Catherine Carra to everyone:

#NAME?

from Jen Kirk to everyone:

I am actively working on a spreadsheet version of agency changes over the years (based off the gov manual link Scott shared above). I may love spreadsheets too much. Not essential for all gov docs librarians, but super helpful for those with large uncataloged legacy collections

from Sarah Dobransky to everyone:

I teach gov info for library school students. Almost all of my examples, discussions, etc. are all real reference questions (even from the listsery!) and I assign FDLP webinars for additional resources.

from Gwen Sinclair to everyone:

I often refer to CQ guides to the Presidency, Supreme Court, and Congress for nitty-gritty details of how the branches of govt work.

from Janelle Breedveld to everyone:

Agree that census training is really critical, Susanne

from Chris Bloodworth to everyone:

Are there any mentoring resources available for government documents librarians, specifically newer ones?

from Scott Matheson to everyone:

@Gwen, nice accessible resource!

from Bruce Sarjeant to everyone:

Legislation. The legislative process.

from Mary A. Ries to everyone:

As a current coordinator putting together materials and resources for someone who in the future might be doing your job.

from Charlie she-her Amiot to everyone:

@Chris, other GovInfo librarians.

from Sarah Dobransky to everyone:

@Jenny - I think that should be a universal requirement, but it's no longer required for an MLS at most places :(

from Bert Chapman to everyone:

You also have to go beyond the U.S. to find out what information resources are produced by other democratic country national governments and the history of their agencies. For instance, I recently read this history https://www.amazon.com/Factory-Official-History-Australian-

Directorate/dp/1761067729/ref=sr_1_1?crid=33QPVFTU0UO68&keywords=john+fahey+factory&qid=16 97648808&s=books&sprefix=john+fahey+factory%2Cstripbooks%2C69&sr=1-1 of Australia's Defence Signals Directorate covering from World War II to 1972.

from Jenny Groome to everyone:

@Chris there are different mentor programs - but not necessarly Gov Info. But we are a friendly community who like to help others. I was a mentor and asked for only gov docs person

from Arlene Weible to everyone:

Yes, be thoughtful about how you promote ... try to do regular talks with ref staff about the kinds of questions they struggle with and then give them targeted suggestions.

from Jenny Groome to everyone:

We a contenst for who has the most open tabs during DLC

from Christine Fletcher to everyone:

Jeely of everyone who has Hein. Want it so badly.

from Sarah Erekson to everyone:

I did a presentation on the two gov websites you need: USA.gov and Govinfo.gov. Most any question can begin on one of those places

from Virginia Williams to everyone:

Bill Sudduth was fantastic! My advisor encouraged anyone interested in metadata to take it.

from Jenny Groome to everyone:

We should have a contest for open tabs of links in chat

from Charlie she-her Amiot to everyone:

The Reference Interview. A dying experience. So critical.

from Gwen Sinclair to everyone:

+1 Bert - reading books about agencies or eras in US history is a great way to learn about gov agencies, policy, Congress.

from Marna Morland to everyone:

Guide to U.S. Government Publications (OCoLC) 1084018754; HathiTrust version:

http://catalog.hathitrust.org/api/volumes/oclc/6342660.html (1980-2008)

from Sarah Erekson to everyone:

citations are very popular questions

from Bert Chapman to everyone:

Following up on going beyond the U.S., look at foreign country newspapers, radio and tv broadcasts, and social media platforms from foreign government agencies from democratic countries.

from ben amata to everyone:

one problem when libraries become subject specialized is that other librarians don't get enough practice answering ref questions, then end up referring to the gov doc librarian. It ry to share my answers when possible to train.

from Kris Abery to everyone:

Has GPO run the Coordinator Certificate program recently?

from Kelly Smith (privately):

+1 ben

from Jenny Groome to everyone:

Many people (ex. Bill Suddith, Grace York, etc.) and many others were my mentors through GovDoc-L - and they didn't even know it (sorry Alicia, meant to send to everyone)

from Kelly Smith to everyone:

+1 ben

from Gwyneth Crowley to everyone:

I recently created a video on citing government documents.

from Jenny Groome to everyone:

Gwyneth - would you share the link?

from Kaitlyn Moody to everyone:

Gwyneth, could you share?

from Charlie she-her Amiot to everyone:

Mentors are critical in this career.

from Sarah Dobransky to everyone:

@Charlie - so true! I think gov librarians have to also be mind readers because pulling relevant information from patrons (especially public) is like pulling teeth!

from David Isaak to everyone:

GODORT and Rainbow Round Table have a mentorship award. Nominate your gov doc mentors! https://www.ala.org/rt/rrt/awards/larry-romans

from David Isaak to everyone:

I did last year and she won!

from Jenny Groome to everyone:

Love this idea Susanne - you might not need a general mentor, but may need a specific topic mentor

from Celina McDonald to everyone:

+ Mentors. They have helped me out so much at different times. Most have been ... unintentional/unexpected ones. Sometimes it feels like colleagues mentoring each other. But mentors have literally saved my bacon multiple times over the years.

from Kris Abery to everyone:

+1 Sarah

from Kelly Smith to everyone:

I still want to send many of my census questions to rebecca hyde! :)

from Janelle Breedveld to everyone:

+1 Jenny

from Charlie she-her Amiot to everyone:

@Sarah, a quick reference interview ALWAYS saves time and usually results in a happier patron. We should all be performing these. See Mary Whisner's writing for more, if anyone is interested.

from Jenny Groome to everyone:

And how to search GovDoc-L archives

from Arlene Weible to everyone:

Wouldn't it be great if the FDL program was easier to understand and coordinate, and you didn't need a special certificate to figure out how to be a coordinator? Agencies will always be a challenge to navigate, but it would be nice to see this particular program would be easier to understand.

from Sarah Erekson to everyone:

I'd like more on instruction and the ACRL framework

from Kris Abery to everyone:

FDIP Academy is a great resource

from Aimee Quinn to everyone:

@Jenny, searching GovDoc-L archives has one trick - you have to make certain you select the list first before you begin your search. I can show you how.

from Charlie she-her Amiot to everyone:

If my life was a horror movie, The Census would be one of the horrors.

from Kris Abery to everyone:

@Charlie LOL

from Jenny Groome to everyone:

Aimee - I know how - I'm saying it is something that others may need

from Jenny Groome to everyone:

@Charlie - yes! I had a bad dream while working on our Census LibGuide!

from Aimee Quinn to everyone:

@Jenny, I am happy to create a video or perhaps add it to the user guide.

from Jenny Groome to everyone:

+1 Aimee!

from Bruce Pencek to everyone:

The coordinator job came to me through a train of retirements fo faculty and staff. I worry much less about "substantive" gov info (Aimme know some of my backstory) than I do about the raw administrative details of of the job. (Fortunately, my library can afford a data services department as well as commercial databases to reduce the discovery burden.)

from Kris Abery to everyone:

+1 Stephani

from Celina McDonald to everyone:

I hate the Census website, but their webinars are excellent.

from Bert Chapman to everyone:

When studying policymaking in different countries remember different terms can be used. If you are studying wildland fires in the U.S. or Canada wildland fire will be the descriptor but in Australia its described as bushfires.

from Susanne Caro to everyone:

Apologies- working from home and there was an issue with the cat. :o

from Celina McDonald to everyone:

They might be the best run and informative webinars from any federal agencies (and actually beyond)

from Becki White to everyone:

I've been a depository coordinator for 28 years, but it's all been in a tiny selective so I still feel like a newbie when hearing about what all might be involved now.

from Jenny Groome to everyone:

+1 Cass!!!

from Sarah Erekson to everyone:

+1 Cass

from Jen Kirk to everyone:

+1 Cass

from Aimee Quinn to everyone:

+1 Cass, miss seeing everyone too!

from Rebecca Hyde to everyone:

Yes, +1000 Cass!!!

from Rob Mead to everyone:

+1 Case!

from Susanne Caro to everyone:

Becki- we are all in this together. I regualry feel like a noob

from Charlie she-her Amiot to everyone:

I wish I could take the course again. I'm sure I didn't get half out of it that I could have.

from Jenny Groome to everyone:

I liked Spring DLC because even flying across the country cost less than attending Fall DLC in DC

from Janelle Breedveld to everyone:

I took the class Jennifer is describing in 2016 and it was excellent.

from Andrea Morrison to everyone:

Thanks Janelle!

from Jennifer Morgan to everyone:

Aww, thanks all.

from Brent Abercrombie to everyone:

Fellow student of Jennifer's. It was such a helpful course. I was lucky I took it, as the course was only offered once during my time in grad school.

from Jenny Groome to everyone:

I often wished for an advanced level Gov Info/Pubs course

from Janelle Breedveld to everyone:

Andrea, the class and an internship in gov docs were what led me to the field, so thank you!

from Aimee Quinn to everyone:

+1 Cass, I'd love to take Jennifer's and Andrea's class too

from Gwen Sinclair to everyone:

Cass's book is outstanding!

from Charlie she-her Amiot to everyone:

@Jenny, Gwen's OER book is pretty darn good. Not the same as a class, but nice self-pacing for areas you may have missed.

from Brylynn Ellis to everyone:

I was an IU MLIS student and didn't get to take either of Jen or Andrea's classes :(

from Abby McDermott to everyone:

I have Cass's book here on my bookshelf with many, many marked and dog-eared pages!

from David Isaak to everyone:

Me too.

from Gwen Sinclair to everyone:

Chris Brown's book is also outstanding!

from Jenny Groome to everyone:

@Charlie - yes, it's great! I like live classes (in person is best for me)

from Jenny Groome to everyone:

I had a colleague at Trinity College once say that sometimes it is important to see gov publications as a special collection - BUT for students - and Librarians - they shouldn't always have to know the publisher to find & use resources.

from Shari Laster to everyone:

I took a (very traditional) cataloging class, a legal research class, and a business reference class, and all turned out to be super applicable for working with gov docs.

from Mira Foster to everyone:

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from Mira Foster to everyone:

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from Kathy Bayer to everyone:

#NAME?

from Gwen Sinclair to everyone:

https://www.alastore.ala.org/content/fundamentals-government-information-mining-finding-evaluating-and-using-government-0

from Kris Abery to everyone:

+1 Shari

from Aimee Quinn to everyone:

+1 Shari, plus I was privileged to take GovDocs librarianship plus some advanced research in GovDocs because I was working on certificate in GovDocs at LSU. I was the last to receive it as they discontinued that certification.

from Jenny Groome to everyone:

I loved when we had guest speakers in my MLIS courses. Not only did we get expertise - we also saw collaboration in librarianship (something that is important)

from Andrea Morrison to everyone:

Jennifer has fantastic guides for citation!

from Jenny Groome to everyone:

I love Rob's work. He recently gave a presentation on When Women Didn't Count (at least according to his FB page)

from Susanne Caro to everyone:

When Women Didn't Count https://www.amazon.com/When-Women-Didnt-Count-Marginalization/dp/1440843686

from Arlene Weible to everyone:

One thing that the community could do to help supplement LIS education is offering internships for students. I try to use those opportunities when they come up to help with mentoring work

from Gwen Sinclair to everyone:

Chris Brown's book: https://www.bloomsbury.com/us/mastering-united-states-government-information-9781440872501/

from Jen Kirk to everyone:

+1 Arlene

from Aimee Quinn to everyone:

+1 Arlene, internships are so valuable

from Kathy Bayer to everyone:

A list of texts: https://libguides.fdlp.gov/beyond-fdlpgov/textbooks Please let me know if anything needs to be added.

from Renae Tholkes to everyone:

Jennifer what is the name of the book you use

from Rich Gause to everyone:

We were able to purchase Rob's book as an unlimited simultaneous user ebook and I just shared it with one of our history faculty this morning

from Brent Abercrombie to everyone:

It would be nice to offer a 101 level type course on government information along with a deeper dive on a more narrow topic. When I took my gov doc course, I was blown away by the scope of the gov information. Learning the lay of the land was so important but it would be nice if deeper dive courses were available.

from Mary A. Ries to everyone:

Maybe offering the course as a series of modules that can be completed over the course of a quarter/semester with completion earning the credit but not confined to specific time period

from Jenny Groome to everyone:

+1 Brent

from Scott Briggs to everyone:

+1 Brent

from Charlie she-her Amiot to everyone:

Government Information: A Reference for Librarians in Hawai'i Author:Gwen Sinclairhttps://pressbooks.oer.hawaii.edu/lis648/

from Charlie she-her Amiot to everyone:

Stupid copy/paste. https://pressbooks.oer.hawaii.edu/lis648/

from Jenny Groome to everyone:

+1 Mary - and for Continuing Ed credit too

from Beth Harper to everyone:

I've done one-class talks for reference classes about government information, and I've developed a short LibGuide: https://researchguides.library.wisc.edu/c.php?g=1091488&p=7960307 It probably needs updating, plus expanding!

from Sarah Dobransky to everyone:

One thing I've added in-depth is small business support. I go over SBA guides, but also using usaspending.gov to find contract information, SAM.gov, and the federal procurement process.

from Sarah Erekson to everyone:

+1 Cass

from Rich Gause to everyone:

attending the FDLP conferences every year has been the most crucial aspect of continuing education for me. I learn something every year, even after 25 years.

from Gwen Sinclair to everyone:

+1 Rich!

from Aimee Quinn to everyone:

+1 Rich

from Andie Craley to everyone:

+1 Rich

from David Isaak to everyone:

Connecting to a previous conference session: Open Science initiatives is also a growing area that should be covered.

from Susanne Caro to everyone:

Sarah +1

from Jim Gillispie to everyone:

If you're looking for a course on government information, join me for: "Government Data and Information" an onsite course at Catholic University in Washington DC Summer Session 2024. Here are the course description: This course explores the role of libraries in working with patrons to find, use, and understand government information. Students will build their reference expertise with government produced content and concurrently learn visualization, analysis, and map making skills that manipulate government collected data via geographic information systems (GIS). Coverage includes the output from Congress, federal agency materials, statistics, and administrative law. We'll also look at the repackaging and sale of government information access via commercial vendors and database providers. The course is a blend of lectures, reference assignments, and in class lab sessions.

from Charlie she-her Amiot to everyone:

Information Literacy 101. We have to start there.

from Janelle Breedveld to everyone:

So true, Stephani

from Jenny Groome to everyone:

Digital FDLP will be hard to browse unless they still (again) get SuDoc numbers.

from Becki White to everyone:

Grateful that a more digital FDLP means that so many resources I've learned about in the past are now available to us, when before in print they were hard for me to use or access.

from Jenny Groome to everyone:

+1 Stephani

from Brent Abercrombie to everyone:

Excellent point Stephani!

from David Isaak to everyone:

The Digital FDLP will require gov info librarians to understand electronic resources technologies.

from Jennifer Morgan to everyone:

100% Nia

from Andie Craley to everyone:

Sounds like a good one Jim!

from Bert Chapman to everyone:

Even with digital information access, students need to develop attention spans and cultivate persistence to access govt. information.

from Ronnie Joiner to everyone:

Understanding APIs.

from Alex Elliott to everyone:

+1 Becki

from Beth Downing to everyone:

Modules for specialized information for continuing education would be awesome. I didn't intend to be a govdocs librarian and often tell people that I am great at making our documents look pretty in the catalog, but finding the information people ask for can be a challenge for me. Especially statistics.

from Sarah Erekson to everyone:

and AI

from Christine Fletcher to everyone:

Can we get a link to tha podcast you mentioned?

from Jenny Groome to everyone:

@Beth - data and stats can be hard. Ask on GovDoc-L and you may get help!

from Jen Kirk to everyone:

I'd love to know more: Do folks feel comfortable with a curation approach? I feel like that's a specific type of librarianship. What skills do folks need to develop around that?

from Susanne Caro to everyone:

Nia's podcast https://guides.library.vcu.edu/discourse/home

from Brent Abercrombie to everyone:

I'd love to see GPO or some other group create apps that promote gov information literacy - specifically with schools. My son uses a tablet at school. It would be nice to have educational apps that use gov info/resources.

from Jennifer Morgan to everyone:

UX design courses, Jen

from Jenny Groome to everyone: +1 Jen - no answers, but I agree

from Andrea Morrison to everyone:

Thank you!

from Rebecca Hyde to everyone: Thank you! This was a great discussion!

from Alicia Kubas to everyone: thank you for this excellent discussion!

from Sarah Erekson to everyone: thank you

from Jen Kirk to everyone: Thank you to Nia, Susanne, Cass and Jennifer!

from Charlie she-her Amiot to everyone:

Thank you!

from Aimee Quinn to everyone: Great session, thank you!

from Jennifer Morgan to everyone:

Thanks!

from Channa Cajero to everyone:

Thank you!

from Charlie she-her Amiot to everyone:

Great group of people!

from Cynthia Etkin to everyone:

Wonderful session! Thanks to the panelists, and to all who participatred in the chat!

from Kristina Bobe to everyone:

Great discussion!

from Jenny Groome to everyone:

For how long will Exhibit Gallery and Poster Presentation pages be up? I assume they stay (unlike some other conferences)

from Kelly Seifert to everyone:

The galleries will be up permanently. They will be linked from the event page:

https://www.fdlp.gov/2023-fdl-conference and available here for the next few months as well:

https://www.fdlp.gov/about/events-and-conferences

from Becki White to everyone:

I seemed to have missed out on getting a stand-up Ben, and they aren't in the promotional items. Hope they are made available again so I can use some of the great ideas I've seen this week!

from Jenny Groome to everyone:

+1 Becki

from Helen Keremedjiev to everyone:

If have any questions, please add them to the chat and send them to "Everyone."

from Kelly Seifert to everyone:

@Becki, we will be restocking stand-up Ben

from Becki White to everyone:

Yay!