

Listening Session: Hearing from the Community – Chat Log

from Jen Kirk to everyone:
jen.kirk@usu.edu

from Susanne Caro to everyone:
We need the jepordy music!

from Aimee Quinn to everyone:
+1 Valerie. I often tell people I mentor that you are a liaison to everyone you work with and govinfo is a support for everyone!

from Jenny Groome to everyone:
So many comments made throughout 3 days

from Susanne Caro to everyone:
Does anyone have a favorite program from this year or an idea for next year?

from Becki White to everyone:
These conferences are my primary interaction with other depository coordinators. I love how much I learn at every one of these "meetings". And then I get a little depressed at how little time I actually have to incorporate some of this stuff into what I do because of everything else a reference librarian at a small public library has to do.

from Sarah Dobransky to everyone:
Are there any plans to start meeting in-person again?

from Jenny Groome to everyone:
+1 Becki

from Charlie she-her Amiot to everyone:
I feel out of valuable contributions. But, I think we should accumulate a coffee table book of govinfo librarians and their govinfo tattoos. I know there's quite a few out there! But really it boils down to, I'd like to see more recorded histories.

from Kris Aberly to everyone:
+1 Charlie

from Sarah Hendy-Jackson to everyone:
+1 Charlie!

from Rob Mead to everyone:
I'm well out of the tenure game, but I'm wondering if high quality user guides are view favorably as part of the tenure process for librarians? Should the community have peer review to help encourage the development of guides like the KKK in the Serial Set guide?

from Jenny Groome to everyone:

I'd like to rework my presentation - into something practical - how to provide service to K-12 community when you can't go to them or bring them to you

from Arlene Weible to everyone:

I'd love to see more speakers from outside the community to talk about digital curation and promotion of digital materials.

from Sarah Hendy-Jackson to everyone:

I got a Scruff Mcgruff tattoo from a Department of Ed. Pub...

from Kaitlyn Moody to everyone:

I really appreciated the conversation on gov doc competencies. As someone fresh in the field, the resources from that chat were incredibly helpful

from Jenny Groome to everyone:

@Charlie - I have DC temporary tatoos

from Charlie she-her Amiot to everyone:

Sarah, I need you to share that with me! camiot@ubalt.edu

from Charlie she-her Amiot to everyone:

Legitimate tattoo.s

from Sarah Dobransky to everyone:

@Sarah - please share!

from Olivia Hedlund to everyone:

I'm a new coordinator; any information about the coordinator certificate program?

from Elizabeth Goode to everyone:

Tenure is a thing of the past for librarians across my state

from Benjamin Clanton to everyone:

I enjoyed the presentation yesterday on social media and Government Publications. I do a bit of that myself here at the University of Memphis, and it is such a fun (and free!) way to promote collections. I think it could grow even more in importance as resources are increasingly online.

from Jenny Groome to everyone:

I'd like to see other fed agencies visit DLC and see/hear our interest in their publications

from Heather Kitchen to everyone:

I really enjoyed Community: Uncle Sam on the Road: Managing the Intricacies of a Government Documents Collection Move. My library is planning a renovation and the information was invaluable.

from Sarah Dobransky to everyone:

Welcome Olivia!

from Becki White to everyone:

I took a lot of notes on the other languages session.

from Scott Briggs to everyone:

As a non-MLIS Gov Doc person, I appreciate so many of the sessions that give me new knowledge. As our knowledgeable folks retire and are not replaced the work falls to non-librarians like me and the Reference folks are dwindling as well and few know Gov Docs. So I worry about the future of the service as relates to Gov Info both online and off.

from Aimee Quinn to everyone:

@Rob, LibGuides as scholarship depend upon tenure guidelines. As librarianship it is frequently counted especially given the number of hits each guide receives. I can tell you more. GODORT Guides count as service.

from Elizabeth Goode to everyone:

I liked the session on marketing and outreach yesterday

from Jenny Groome to everyone:

Olivia - until the program starts, please reach out to us - FDLP, GODORT, GovDoc-L, and if there is a local group in your area

from Kris Aberly to everyone:

+1 Scott I share your concerns

from JoAnna McCulley to everyone:

Welcome Olivia!

from Olivia Hedlund to everyone:

@Jenny, thank you! Is there any idea when it will start?

from Aimee Quinn to everyone:

Welcome Olivia! Please reach out if you need any help or support!

from Ella Shurr to everyone:

Echo the Bat is adorable!

from Charlie she-her Amiot to everyone:

The group that put on the educational event to K-12 instructors, the mini symposium. I'd like to see something like that packaged into a packet that groups can use to hold their own similar events.

from Barbara Levergood to everyone:

whatever happened to the interagency data seminars?

from Sarah Dobransky to everyone:

+1 Ella!

from Jenny Groome to everyone:

@Olivia - I'm not with FDLP - sorry. But open to help

from James Jacobs to everyone:
@barbara you might want to check out APDU

from Jenny Groome to everyone:
+1 Scott - yes!

from Jim Laczkowski to everyone:
To weed or not to weed - we have a lot of hard copies of various items to where I wonder what will be the best way to determine what stays and what goes especially as we veer more towards going digital. I'm looking forward to seeing how we can make gov docs more organized and accessible for all.

from Barbara Levergood to everyone:
James, I do, and am an IASSIST member

from Jenny Groome to everyone:
I liked hearing about MLIS and Gov Info librarianship competencies

from Sarah Dobransky to everyone:
If anyone wants to annoy their colleagues with silly stickers:
<https://pueblo.gpo.gov/TN/TNPubs.php?PubID=15001>

from James Jacobs to everyone:
excellent!

from Arlene Weible to everyone:
In the state documents world, there are opportunities to nominate specific publications for awards through the National Council of State Legislatures. It would be great if GPO could also recognize exceptional publications ... federal employees that works so hard on publications love the recognition that their work matters!

from James Jacobs to everyone:
APDU and IASSIST are valuable orgs with lots of overlap w govinfo librarians

from Alex Elliott to everyone:
I greatly appreciated the previous session's focus on indigeneity. Since marginalized groups experience so many struggles with trusting, accessing, and being properly represented in this field, I'd like to see more representation and discourse in future sessions. Further, a focus on librarians and library staff as related to this topic could be beneficial as these tensions exists for those of us involved in working on Government Documents, not solely for our patrons.

from Sarah Erekson to everyone:
@Jim. the CPL collection is so unique. weeding to catalog was the approach for Free Library of Philadelphia

from Jenny Groome to everyone:
+1 Charlie - re packaging Jen & Katies and Perveen & Bess's programs

from Rob Mead to everyone:

Arelene Weible +1!

from Kate Slauson to everyone:

Something I'm curious about is if there will be a "digital boom" of government information with the move to a digital FDLP? Currently many of the print resources are also offered digitally, but will there be born-digital materials that will also be captured and distributed once the infrastructure is in place. On the technical services side of things, this may mean a re-distribution of labor from print processing/cataloging to e-resources.

from Scott Briggs to everyone:

+1 Kate

from James Jacobs to everyone:

+1 kate

from Jenny Groome to everyone:

I liked the idea (Susanne's?) of highlighting subject specialists within Gov Info as resources

from Kris Aberly to everyone:

+ 1 Kate there will definitely be a redistribution of work requiring different skills

from Barbara Levergood to everyone:

Kate, yet another reason to work with the vendors to try to make it easier to identify fed docs records

from Jim Laczowski to everyone:

@Sarah - Thank you, slowly figuring all of this out but there's a great team finally in place to where I think we'll work together on the best approach.

from Jenny Groome to everyone:

I put images of Susanne Caro's GODORT 50th Anniversary swag on my FB page

https://m.facebook.com/story.php?story_fbid=pfbid02brVuG43BZai7frvYc6xFPVdoyQhEwxGaAaXB2mMqLEDyMhKPUYLj3RdLZg3nKsrgl&id=100001815077018&sfnsn=mo&mibextid=RUBZ1f

from Mary Bangert to everyone:

@Charlie - At my university, we created <https://p16library.wordpress.com/> that has a "toolkit" to creating your own collaborative event.

from Jenny Groome to everyone:

I'm happy to see I already got replies to possibility of collaborative History Day guide

from Marie Concannon to everyone:

In the previous session, it was noted that 16% of white Americans trust the government. I wonder if that is an area that needs some attention.

from Jenny Groome to everyone:

I am probably in minority - I find it hard to attend preconference and conference. That said, this format allows for more sessions

from Aimee Quinn to everyone:
@Marie, yes, it needs our attention

from Kris Aberly to everyone:
Many tech services depts. in both public & academic libraries have seen lots of retirements. The move to electronic will make this more difficult

from Charlie she-her Amiot to everyone:
I'll join on to Amy Laub's request that we be able to get hoodies. Perfect outreach items.

from Sarah Dobransky to everyone:
@Jenny - happy to contribute to a NHD guide!

from Alicia Kubas to everyone:
For this asking about the CCP: The Coordinator Certificate Program (CCP), which dives into FDLP operations and training, is currently on hiatus because of all the changes with the program moving digital. We also have a new education and training coordinator coming on board to help us with educational programming.

from Jenny Groome to everyone:
No - just the week before

from Jennifer McLean to everyone:
Looking ahead, I would like to see similar virtual meetings. Communication like this is vital.

from Kelly Seifert to everyone:
taking note :)

from Charlie she-her Amiot to everyone:
I'd be happy to buy it from the GPOBookstore!

from Jenny Groome to everyone:
Could some of the CCP content be made public? It is SO helpful

from Amy Laub to everyone:
+1 Charlie

from James Jacobs to everyone:
one year Suzanne Sears got an FDLP snuggie as a gift for her chairpersonship

from Jenny Groome to everyone:
+1 Charlie re purchasing.

from Aimee Quinn to everyone:
+2 Charlie

from Jaime Hays to everyone:
Yes it's in the Dots series.

from Sarah Dobransky to everyone:

We need a shared "Ben costumes" folder with patterns and directions.

from Susanne Caro to everyone:

+1 Chris, I sometimes worry about our fantastic catalogers retiring. There is also gov doc fear among catalogers

from Ashley Dahlen to everyone:

DOTS series: <https://www.fdlp.gov/training/fdlp-depository-operation-training-series>

from Ella Shurr to everyone:

+1 Sarah!

from Kris Abery to everyone:

+1 Susanne

from Jenny Groome to everyone:

+1 Sarah - yes! There had been Ben's costumes in past. We need a little fun

from Olivia Hedlund to everyone:

Oh! Yes! I just found and did DOTS last week :)

from Jenny Groome to everyone:

With going all digital - how will we get weird and wonderful items like the Metric Cube?

from Jenny Groome to everyone:

What is DOTS?

from Charlie she-her Amiot to everyone:

INFORMATION LITERACY!!!!

from Jenny Groome to everyone:

thanks

from Scott Briggs (privately):

Guidance to actually find the information!

from JoAnna McCulley to everyone:

+1 Charlie

from Susanne Caro to everyone:

There is a guide of Little Ben coloring pages and costumes at <https://godort.libguides.com/c.php?g=997922&p=7281444> I'd love to see more posted!

from Stephen Parks to everyone:

+1 Charlie

from Aimee Quinn to everyone:
To quote Shuler, to spread the word of govinfo to the world.

from Kris Aberly to everyone:
Selectives are already asking that question about their roll in an all digital world

from Scott Briggs (privately):
Sorry, this interface keeps changing who is the recipient.

from Charlie she-her Amiot to everyone:
For those with K-12 audiences, this is a great civics resource: <https://www.icivics.org/>

from Jenny Groome to everyone:
Our role is also to advocate with library/campus administration.

from David Isaak to everyone:
I say "government information literacy" to highlight how it is specilized work and not something that currently exists robustly in existing info lit programs.

from Arlene Weible to everyone:
I love the idea that the program will need to be more service oriented than collection focused.

from Angie Bonnell to everyone:
Our role: helping patrons navigate gov info ; curating it; serving as reliable experts

from Kris Aberly to everyone:
to spread the word and act as interpreters

from Sheila Dorsey to everyone:
In order to collect (and not miss) electronic Federal publications produced by agencies, is there formal cooperation with the vast number of agencies and departments to crawl Federal websites? Is this the main way GPO is harvesting digital publications?

from James Jacobs to everyone:
+1 Angie

from Becki White to everyone:
It's my job to help people find the information they need regardless of whether it's a print or online source of info, and regardless of whether it's from a government agency or somewhere else. Format doesn't matter as much.

from Jenny Groome to everyone:
+1 Kris

from Sarah Erekson to everyone:
+1 to Aimee and the Preacher

from Jonathan Underwood to everyone:

The transformation to electronic allows us to better reach those we serve.

from Jim Laczkowski to everyone:

To make patrons aware of the ways to access government information using technology so they are comfortable navigating it on their own.

from Jenny Groome to everyone:

To find unreported documents (shout out to @James)

from Aimee Quinn to everyone:

Angie hit the nail on the head - that is how Shuler defines the "word"

from Anna Kirby to everyone:

Will the world ever be fully post print? I remember people earlier in the 2010s saying print books would be dead very soon and they're still very popular. Would gov docs be so different especially with internet access still being spotty across different service areas

from JoAnna McCulley to everyone:

Definitely information literacy for not just FDL coordinators, but sharing that with other library staff. That way if staff leaves or retires, other staff can still find gov info to help patrons and users

from Jenny Groome to everyone:

+1 Anna

from Jenny Groome to everyone:

+1 JoAnna

from Jenny Groome to everyone:

To help patrons who NEED print format

from Beth Downing to everyone:

+1 Anna Students here are reluctant to use ebooks, even when that is the only option we have.

from James Jacobs to everyone:

oh yeah!!

from Kris Abery to everyone:

Will GPO put together a guide/FAQ similar to the old Benefits of Being a Federal Depository Library?

from Susanne Caro to everyone:

We will be some of the few people who stay up-to-date on government sources as they change. Such as the constant updates to the Census databases

from Leslie Cunningham to everyone:

Is a list available of current "all electronic" FDLP libraries?

from Paul Nease to everyone:

+1 Anna, many of us will still have print collections and patrons will still want access to those

from Angie Bonnell to everyone:
+1 to Aimee and shout to John Shuler :)

from Jenny Groome to everyone:
+1 Kris - great idea!

from Jenny Groome to everyone:
+1 Susanne - thanks - I was struggling to say this

from Scott Briggs to everyone:
+1 JoAnna

from Andie Craley to everyone:
+1 Kris

from Sarah Dobransky to everyone:
In a public library, we will just have less to share with our patrons that they better connect with (books) and we need to find other ways to sneak government information into everyday subjects.

from Megan Minta to everyone:
Per Title 44, Federal agencies have a statutory obligation to notify the Superintendent of Documents of their agency publications, but only a small number of agencies fulfill their mandate. LSCM takes every opportunity to educate agencies of their responsibility!

from Becki White to everyone:
+1 Sarah

from Angie Bonnell to everyone:
+1 Susanne

from Laurie Hall to everyone:
Its in the FDL D

from Charlie she-her Amiot to everyone:
Bring back the Interagency Seminar.

from Jenny Groome to everyone:
How can we help GPO get the content required to collect under Title 44? Enforcement is missing

from Channa Cajero to everyone:
+1 Paul - very true

from Leslie Cunningham to everyone:
thank you, Laurie

from Jenny Groome to everyone:
We will need to protect the existing print collections for the future

from Sarah Dobransky to everyone:
Yes - like veggies!

from Toby Green to everyone:
Question: how many of your patrons are looking for govdocs from outside USA?

from Marna Morland to everyone:
Hey, Becki White, I've got a Ben cut out, Ben bookmarks, and Ben tatoos I will send to you! email me at:
marna.morland@utdallas.edu

from Jenny Groome to everyone:
@Marna - get ready to be bombarded

from Mary A. Ries to everyone:
May for those agencies that do not provide their "documents" a fine payable to the GPO.

from James Jacobs to everyone:
@toby do you mean patrons outside the US or govinfo from outside the US?

from Becki White to everyone:
Thanks Marna! :) Reserve at least one for me.

from Angie Bonnell to everyone:
I get requests ... recently from Mexico and Nigeria

from Toby Green to everyone:
govinfo from outside the us

from Kris Aberly to everyone:
Are Ben bookmarks still out of stock? They're popular along with the GPO rulers

from Jenny Groome to everyone:
@Marna - save one for me please

from Charlie she-her Amiot to everyone:
Those rulers were so popular!

from Toby Green to everyone:
No, I'm asking how many of your patrons are looking for international govdocs

from James Jacobs to everyone:
I get requests from around the world as our catalog is indexed by google

from Susanne Caro to everyone:
I've had a number of business students looking for international statistics or background information

from Jenny Groome to everyone:

My GPO carrier bag from last meeting's Bingo swag has been very helpful while I'm on crutches

from Jennifer Morgan to everyone:

@Toby, we do, in the form of foreign legal sources, e.g., Nigerian water laws, or other foreign statutes, cases, gazettes, etc.

from Melissa Fayad to everyone:

I would be happy if the little Ben cutout restocks. I thought our library had it, but we just had a glass cling

from James Jacobs to everyone:

I also field research requests for docs from foreign govts as well as IGOs and NGOs

from Andie Craley to everyone:

Yep, the rulers were extremely popular here!

from Sarah Dobransky to everyone:

We're a UN depository, but it's all online now. I don't have our stats to know who is using the databases (both free and paid from the UN)

from James Jacobs to everyone:

I just did a workshop for the masters program in Intl Comparative Education. their interest is in publications and data

from Monica Dorame to everyone:

I'm at University of New Mexico. I get questions from other countries when they visit our special collections (Center for Southwest Research) and that usually is Latin American countries.

from Sheila Dorsey to everyone:

Our state also has the requirement (in state law) that agencies share their publications. That does not always help and we get the vast number of our digital publications by using a crawler. We do everything we can to communicate agency responsibilities and our role, but the reality is that most digital publications are acquired through our crawler. We keep trying, though.

from Susanne Caro to everyone:

You can use the site:.gov trick with other country codes- I use this to find the code to use
https://en.wikipedia.org/wiki/Country_code_top-level_domain

from Sarah Dobransky to everyone:

<https://digitallibrary.un.org/>

from Kris Abery to everyone:

+Sheilawe have the same issue in CT

from Sarah Dobransky to everyone:

UN Digital Library

from Jenny Groome to everyone:

+1 Kris - requirement to collect isn't same as enforcement of statute

from Beth Downing to everyone:

I remember a survey back in the 90's that tried to determine how much of an agency's material that should have been sent to GPO but was not. As I recall, the survey covered just one department within HHS. The percent of missing documents at that point was, as I recall, 70-80 percent. Agencies not providing notice to GPO is a huge problem, made greater by the ease that the agency can post a document on their website and take it down or move it without notice. The information is then completely gone. Also documents that GPO catalogs and provides PURL;s for then loses the target for because the agency had taken the publication down or whatever they did with it.

from James Jacobs to everyone:

ha Sarah all UN materials are not online. I *just* got an email from a student looking for UN publications not available from UNBISnet

from Jenny Groome to everyone:

@Beth I remember that survey!

from David Walls to everyone:

In addition to the FDLP Web Archive, GPO works collaboratively with other Federal agencies through the Federal Web Harvesting Working Group. This group shares information on the challenges of harvesting Federal web content.

from Toby Green to everyone:

Here at Policy Commons, we're sharing our tech with British Library so we can populate their Depository System with e-pubs from IGOs. We could easily re-purpose this to fetch govdocs, agency docs etc.

from Jonathan Underwood to everyone:

Beth, have you tried using the wayback machine on archive.org to access past websites in order to find missing documents?

from Arlene Weible to everyone:

I know Ben is popular, but I'd love to see some promotional materials that de-center US historical figures and are more relatable to underrepresented groups. I think looking to the Census Bureau for ideas about how to do this could be helpful.

from Susan Ditch to everyone:

I'm still concerned that the digital implementation will greatly reduce access for institutionalized people. And the limited print distributions will not take into account libraries that may provide collaborative access to DOC institutions, etc. Many of these institutions do not allow any electronic access. Access to government information has already been decreased as a natural result of more items born-digital.

from Angie Bonnell to everyone:

+1 Arlene!

from Sarah Dobransky to everyone:

@James we aren't getting any more print, so we have the iLibrary. I was under the impression that they were still working on getting everything into either there or the UN digital library

from Kelly Seifert to everyone:
noted, Arlene

from Beth Downing to everyone:
@Jonathan I would assume that GPO has tried that to locate a new access point before they mark the target as lost.

from Charlie she-her Amiot to everyone:
+1 Arlene

from Jenny Groome to everyone:
Digital Collection - when agencies change how they publish content, will regs be updated to be sure what was once in print GPO and now digital are included in CGP

from Jenny Groome to everyone:
+1 Susan!!!

from Mark Ames to everyone:
@Beth @Jonathan Yes we do locate a new target before we mark the target lost.

from Mark Ames to everyone:
*try very hard to

from Jenny Groome to everyone:
Scope. So what was once maybe print, then pdf, is now interactive format

from Beth Downing to everyone:
So much information was lost during the government shutdown shortly after I began working in govdocs in the late 90's. Many agencies just quit creating content.

from Sarah Dobransky to everyone:
To Jenny's point - National Park Maps aren't in pdf format anymore, but we get the print

from Jenny Groome to everyone:
Following FDLP/GPO practice might help state libraries with this issue

from Sheila Dorsey to everyone:
On our state level (SC) we collect only PDFs. If the format goes to web pages, we can no longer collect the items.

from Jenny Groome to everyone:
@Sheila - this is exactly what I mean

from Jenny Groome to everyone:
I love that our work is democracy in action

from Scott Briggs to everyone:

I worry that with everything going digital that the public will lose access to the information in general. I see a LOT of pages on our State pages are only there for limited time and gone, so I end up having to print them and add to our collection to ensure access. As more things on the Federal level I worry that they will be gone just like our State docs. When everything was printed and distributed the access was widely available.

from Susanne Caro to everyone:

We have an admin code stating tangible and electronic documents are sent to us but there are no teeth. Compliance is uneven and we are capturing sites and documents for an online collection.

from Jenny Groome to everyone:

+1 Scott - yes!

from Jenny Groome to everyone:

@Susanne - this is what I mean about enforcement regs/laws

from Jenny Groome to everyone:

Thanks you DLC work advocating for us

from Beth Downing to everyone:

Another issue is information that is available online but difficult to navigate. When I was filling out the digital survey I looked at the digital offering of all of the titles that will be available in limited distribution. Some of the online versions are absolutely horrid. Minerals Yearbook is a great example, as is the HEALTH united States.

from Jenny Groome to everyone:

+1111111 Beth

from Kelly Smith to everyone:

@Scott, agreed. I would encourage everyone to help archive federal content via Internat Archive's free "save page now" feature.

from Allie Lovette to everyone:

That also becomes worrisome for accessibility. Screen readers will not like a lot of these documents.

from Leslie Cunningham to everyone:

I am wondering if CGP adds LC's CRS report records before the PURLs are working? I've had trouble with several EL CRS reports listed in the CGP where the PURL takes you to a CRS landing page but no link under "version history."

from Monica Dorame to everyone:

+1 Beth

from Marna Morland to everyone:

Jenny Groome, I do have another Ben! Looking through my drawer for goodies. GPO was generous when I was headed to a conference by sending me giveaways, but then...COVID hit and the in-person conference was cancelled!

from Aimee Quinn to everyone:
+1 Allie

from Isobel Moody to everyone:
+1 Leslie

from Ronnie Joiner to everyone:
I've had a request for introductory information in Large Print. There are still people who don't use the internet.

from Mark Ames to everyone:
@leslie Please report those to using AskGPO

from Charlie she-her Amiot to everyone:
Thank you for y'all's service.

from Ronnie Joiner to everyone:
Civics 101 type information in large print.

from Leslie Cunningham to everyone:
Will do, Mark.

from Kathleen Agno to everyone:
Thank you!

from Channa Cajero to everyone:
Thank you!

from Mark Ames to everyone:
Thanks everyone

from Jill Vassilakos-Long to everyone:
Jen, you did a great job - thank you everyone for the comments!

from Jenny Groome to everyone:
Thanks!

from Valerie Glenn to everyone:
Thanks everyone!

from Aimee Quinn to everyone:
Excellent job, Jen. Thank you everyone for such thoughtful comments and recommendations!

from Jenny Groome to everyone:
CGP

from Cynthia Etkin to everyone:
I know I know

from Aimee Quinn to everyone:
CGP

from Charlie she-her Amiot to everyone:
WHOOOOOO GPO STAFF!!!!

from Barbara Levergood to everyone:
thanks to all. good meeting!